TRV 201181613
2 PGS

REVISED

CENTRAL HEALTH

CENTRAL HEALTH
BOARD OF MANAGERS

Agenda

Wednesday, September 14, 2011
5:30 p.m.

Central Health Administrative Offices
1111 E. Cesar Chavez
Austin, Texas 78702
Board Room

CITIZENS' COMMUNICATION

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the time the Board of Managers votes on the motion to adopt the CONSENT AGENDA.

C1. Receive the August 2011 Investment Report and ratify Central Health investments for August 2011.

C2. Approve the adoption of a revised policy related to short term absences to accommodate natural disasters and unexpected hardship within policy number HR4-003, Short-Term Absences.

REGULAR AGENDA*

1. Discuss and take appropriate action regarding Central Health's preliminary Fiscal Year 2012 budget.

2. Discuss and take appropriate action regarding Central Health's proposed 2011 tax rate.

   a. Total Maintenance and Operations Tax Rate:
   b. Total Debt Service Tax Rate; and
   c. Total *Ad Valorem* Tax Rate.

REVISED

3. Discuss and take appropriate action regarding five Central Health proposed financial policies.

4. Discuss and take appropriate action on providing the Integrated Care Collaboration ("ICC") $500,000 in support of the technology upgrade of the ICare 2.0 Health Information Exchange.

5. Discuss and take appropriate action on a proposal to purchase access to mobile mammography screening services for Central Health patients.

6. Receive and discuss a report of the August 2011 financial statements for Central Health.

7. Receive and discuss reports from the Board committees: Audit and Compliance Committee; Performance Improvement Subcommittee; Budget and Finance Committee; *ad hoc* Personnel Committee; *ad hoc* UMCB/Academic Medicine Committee, and *ad hoc* Legislative Committee.

8. Receive and discuss the CEO's report on the following Central Health activities: (a) procurement activity; (b) Central Health Connection; (c) current communications/ outreach statistics; (d) the MAP program, including enrollment and activities; (e) and an update on 78744.

9. Discuss and take appropriate action on Sendero Health Plans, Inc.[1]

10. Receive and discuss information related to a medical school.[1]

11. Confirm the next regular Board meeting date, time, and location.

* The Board of Managers may take items in an order that differs from the posted order.

Note 1, Possible closed session.

The Board of Managers may consider any matter posted on the agenda in a closed meeting if there are issues that require consideration in a closed meeting and the Board announces that the item will be considered during a closed meeting.

FILED AND RECORDED
OFFICIAL PUBLIC RECORDS
Dana DeBeauvoir
Sep 09, 2011 01:43 PM 201181613
FEE: $0.00
Dana DeBeauvoir, County Clerk
Travis County TEXAS

Came to hand and posted on a Bulletin Board in the Courthouse, Austin, Travis County, Texas on this the 9 day of September 20 11
Dana DeBeauvoir
County Clerk, Travis County, Texas
By R. Guerrero Deputy
R GUERRERO

SEAL OF COUNTY COURT ★ TRAVIS COUNTY, TEXAS ★

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM C1

Receive the August 2011 Investment Report and ratify Central Health investments for August 2011.

AGENDA ITEM #_____

STATE OF TEXAS)
)
COUNTY OF TRAVIS)

CENTRAL HEALTH

Whereas, it appears to the Board of Managers of the Central Health, Travis County, Texas that there are sufficient funds on hand over and above those of immediate need for operating demand,

Now, Therefore, the Board of Managers hereby orders

1.) that the County Treasurer of Travis County, Texas, acting on behalf of Central Health, execute the investment of these funds in the total amount of $43,244,000.00 in legally authorized securities as stipulated in the Travis County Hospital District Investment and Collateral Policy for the periods as indicated in Attachment A, which consists of 6 pages.

2.) that the County Treasurer, acting on behalf of Central Health, take and hold in safekeeping all individual security investment instruments, relinquishing same only by order of the Board of Managers or for surrender at maturity.

Date: September 14, 2011

_____
CHAIR, BOARD OF MANAGERS

_____ _____
VICE CHAIR, BOARD OF MANAGERS MANAGER

_____ _____
MANAGER MANAGER

_____ _____
MANAGER MANAGER

_____ _____
MANAGER MANAGER

ATTACHMENT A

CENTRAL HEALTH

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/23/2011

TIME: 12:00 PM

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	FFCB Callable Note	FUND NAME:	CENTRAL HEALTH OPERATING
PAR VALUE:	$ 8,000,000.00	SAFEKEEPING NO:	208000652
COUPON RATE:	0.790%	PRICE:	100.0000000
MATURITY DATE:	8/28/2014	US TREASURY CONVENTION YLD	0.79%
PRINCIPAL:	$ 8,000,000.00	PURCHASED THROUGH:	RBC CAPITAL
ACCRUED INT:	$ 0.00	BROKER:	ERIC AJLOUNY
TOTAL DUE:	$ 8,000,000.00	CUSIP #:	31331KWP1
TRADE DATE:	8/23/2011	SETTLEMENT DATE:	8/29/2011

AUTHORIZED BY:

ATTACHMENT A

CENTRAL HEALTH

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/30/2011

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	Texas Daily	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	2,831,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	0.0900%
PRINCIPAL:	2,831,000.00	PURCHASED THRU:	Texas Daily
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	2,831,000.00	CUSIP #:	N/A
TRADE DATE:	8/30/2011	SETTLEMENT DATE:	8/30/2011

AUTHORIZED BY: Reagan Gruwe

CASH/INVESTMENT MANAGER

ATTACHMENT A

CENTRAL HEALTH

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/11/2011

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexPool	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	8,024,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	0.0733%
PRINCIPAL:	8,024,000.00	PURCHASED THRU:	TexPool
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	8,024,000.00	CUSIP #:	N/A
TRADE DATE:	8/11/2011	SETTLEMENT DATE:	8/11/2011

AUTHORIZED BY: _____

CASH/INVESTMENT MANAGER

ATTACHMENT A

CENTRAL HEALTH

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/11/2011

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexPool	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	9,690,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	0.0733%
PRINCIPAL:	9,690,000.00	PURCHASED THRU:	TexPool
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	9,690,000.00	CUSIP #:	N/A
TRADE DATE:	8/11/2011	SETTLEMENT DATE:	8/11/2011

AUTHORIZED BY: _____

CASH/INVESTMENT MANAGER

CENTRAL HEALTH

ATTACHMENT A

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/9/2011

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexStar	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	183,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	0.1413%
PRINCIPAL:	183,000.00	PURCHASED THRU:	TexStar
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	183,000.00	CUSIP #:	N/A
TRADE DATE:	8/9/2011	SETTLEMENT DATE:	8/9/2011

AUTHORIZED BY: Reagan Flynn

CASH/INVESTMENT MANAGER

CENTRAL HEALTH

ATTACHMENT A

INVESTMENT DEPARTMENT

SECURITY TRANSACTION FORM

DATE: 8/8/2011

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexPool	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	14,516,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	0.0618%
PRINCIPAL:	14,516,000.00	PURCHASED THRU:	TexPool
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	14,516,000.00	CUSIP #:	N/A
TRADE DATE:	8/8/2011	SETTLEMENT DATE:	8/8/2011

AUTHORIZED BY:

CASH/INVESTMENT MANAGER

CENTRAL HEALTH MONTHLY INVESTMENT REPORT
PORTFOLIO STATISTICS

DATE: August 31, 2011

By Security Type		
Operating-		
TexasDAILY	14,952,937.70	12.70%
TexPool	20,559,140.60	17.46%
TexSTAR	28,725,397.38	24.40%
Treasury Securities	0.00	0.00%
Government Agencies	53,488,995.58	45.43%
Commercial Paper	0.00	0.00%
Total	$ 117,726,471.26	100.00%

Compared to Policy Limits		Actual %	Guidelines
Operating-			
TexasDAILY	14,952,937.70	12.70%	30.00%
TexPool	20,559,140.60	17.46%	50.00%
TexSTAR	28,725,397.38	24.40%	30.00%
Total LGIPS	64,237,475.68	54.57%	70.00%
Treasury Securities	0.00	0.00%	100.00%
Government Agencies	53,488,995.58	45.43%	75.00%
Commercial Paper	0.00	0.00%	20.00%
	$ 117,726,471.26	100.00%	

Investment Revenue & Accrued Interest	August 2011	Fiscal YTD
Operating-		
TexasDAILY	852.78	13,676.37
TexPool	1,916.41	30,688.94
TexSTAR	2,288.85	22,139.69
Treasury Securities	0.00	341,250.00
Government Agencies	24,000.00	1,075,875.91
Commercial Paper	0.00	0.00
	29,058.04	1,483,630.91
Discount Accretion & Accrued Interest		
Treasury Securities	0.00	(18,280.51)
-less previous accruals	0.00	(286,086.07)
Government Agencies	24,870.75	389,582.18
-less previous accruals	(21,333.33)	(963,670.94)
Commercial Paper	0.00	0.00
-less previous accruals	0.00	0.00
	3,537.42	(878,455.34)
Total Investment Revenue & Accrued Interest	$ 32,595.46	$ 605,175.57

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM C2
(Backup to be provided later)

Approve the adoption of a revised policy related to short term absences to accommodate natural disasters and unexpected hardship within policy number HR4-003, Short-Term Absences.

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 1

Discuss and take appropriate action regarding Central Health's preliminary Fiscal Year 2012 budget.

CENTRAL HEALTH

Presentation of Proposed 2012 Budget to Board of Managers

September 14, 2011

Vision & Mission

Our Shared Vision

Central Texas is a model healthy community.

Our Mission

Central Health creates access to healthcare for those who need it most.

Overview

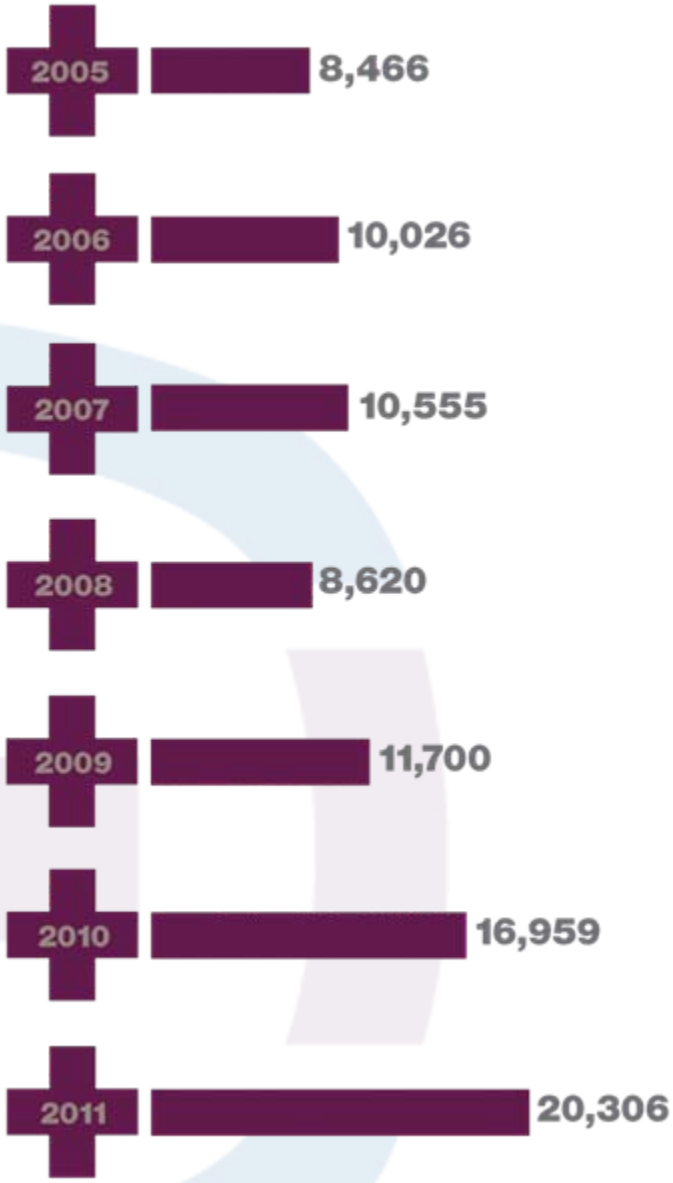
- Service expansion accomplishments
- Financial history
- Chronology of 2012 budget
- 2012 preliminary budget overview
- Tax rate
- Next steps

Total Expenditures & Revenues

We have expanded access to primary care, which benefits our entire community

FACT: Access to primary care reduces sudden illness, reduces unnecessary usage of emergency facilities, and keeps costs lower for everyone.

Total MAP Enrollment



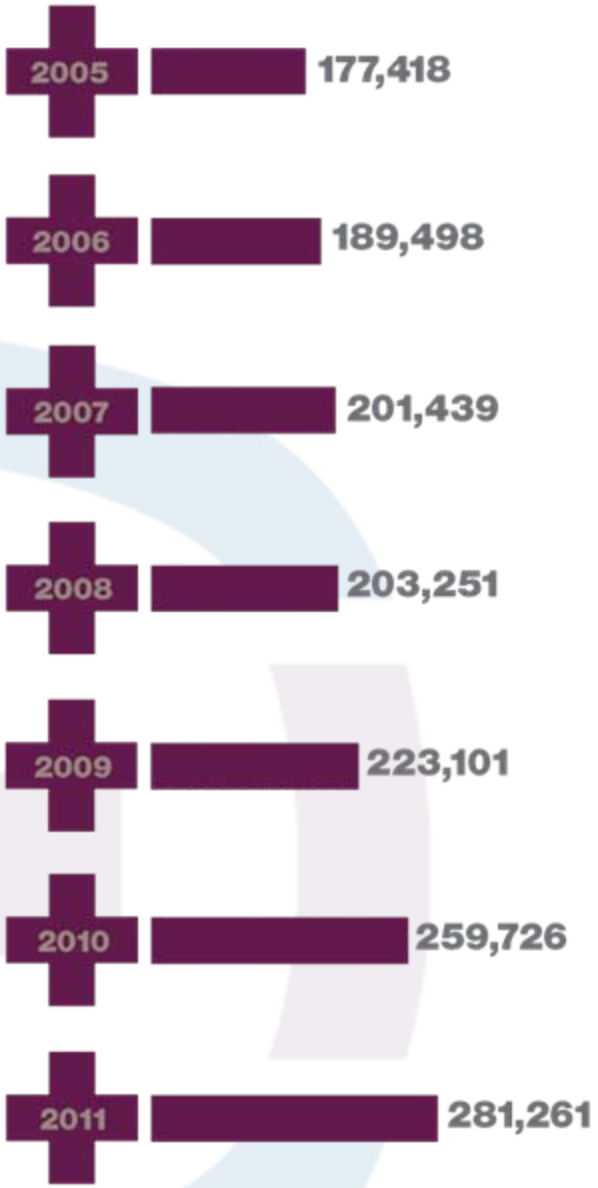
From 2005 to 2011 there was a

140% increase

In total MAP Enrollment

*projected

Total Primary Care Visits



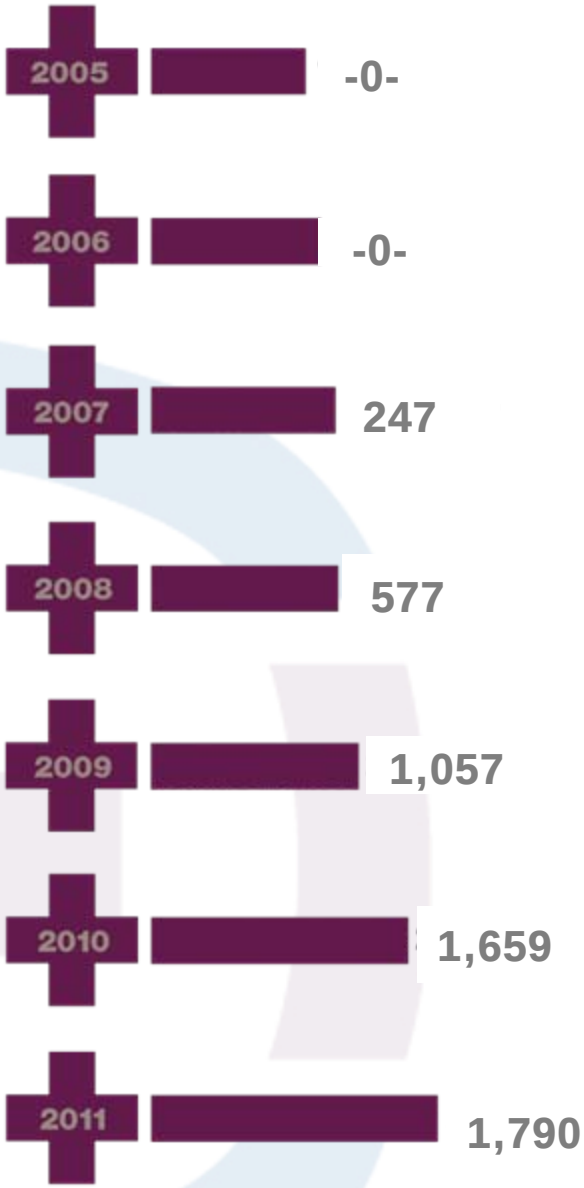
From 2005 to 2011 there was a

60% increase

In total primary care visits

*projected

Total Inpatient Psychiatric Care Visits



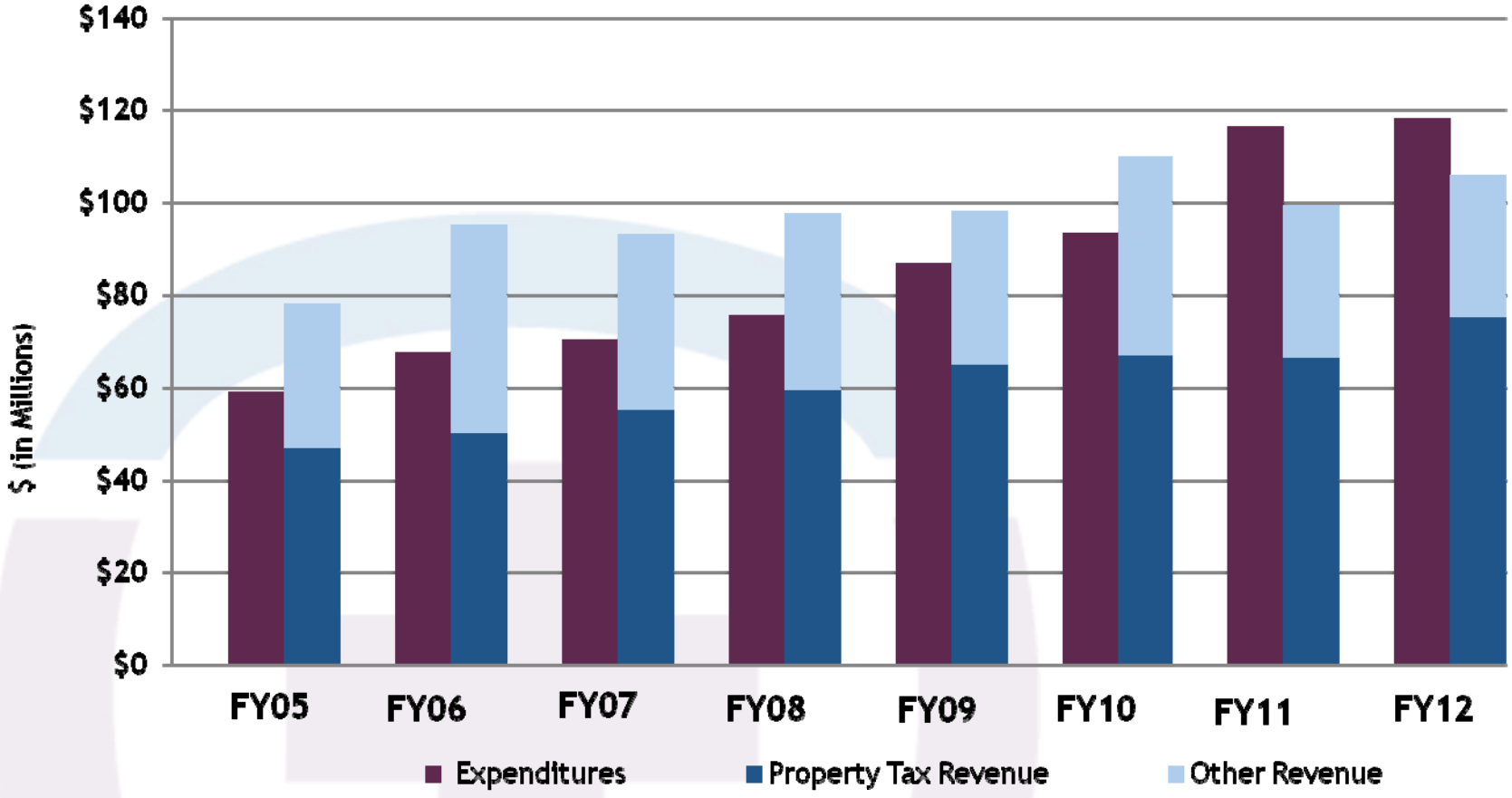
*projected

From 2007 to 2011 there was a

625% increase

In total inpatient psychiatric care visits

Total Expenditures & Revenues



Tax Rate (cents per $100 valuation)	**7.79**	**7.79**	**7.34**	**6.93**	**6.79**	**6.74**	7.19	7.89
Increase above effective	-0-	3%	6%	4%	6%	-0-	-0-	6.5%

Chronology of 2012 Budget

April 30	Board Retreat	5-Year Forecast
May 18	Board Meeting	Draft budget
June 9	B/F Committee	Reserves, revenue strategy
July 6	Board Meeting	Draft budget
July 13	B/F Committee	Additional scenarios
July 20	Board Meeting	Draft budget
July 28	B/F Committee	Tax rate, reserve policies
August 3	Board Meeting	Draft budget (certified roll)
August 11	S.C. Board	Tax rate, service expansion
August 17	Board Meeting	Approve preliminary budget

Change – Preliminary to Proposed Budget (millions)

	Prelim.	Proposed
Use of operating reserves	7.3	7.3
Sendero risk-based capital	5.0	12.5
Total use of reserves	12.3	19.8

Texas Dept. of Insurance has requested a larger initial reserve for Sendero before they will grant Certificate of Authority – an increase of $7.5 million.

Overview of 2012 Preliminary Budget

(in millions)

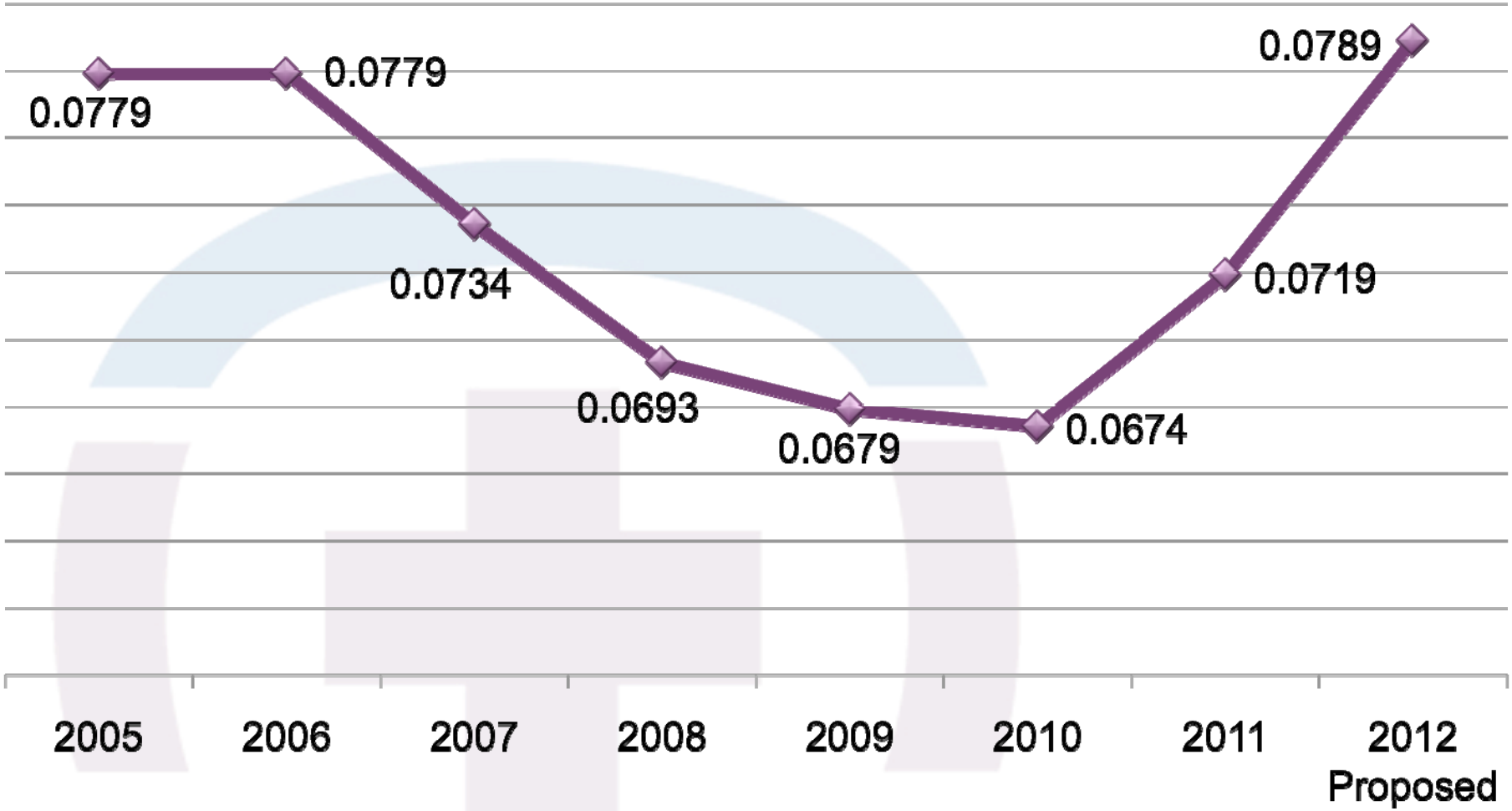
	2011 Amend.	2012 Prelim.	2012 Proposed	Change
Property Tax Rate	$.0719	$.0789	$.0789	$.0070
Property Tax Revenue	$66.4	$75.1	$75.1	$8.7
Seton Lease	$29.5	$28.5	$28.5	$(1.0)
Interest/Tobacco Settlement	$3.2	$2.1	$2.1	$(1.1)
Use of Reserves	$ 17.3	$ 12.3	$19.8	$ 2.5
Total Sources of Funds	**$116.4**	**$118.0**	**$125.5**	**$9.1**
Healthcare Delivery	$109.6	$110.7	$118.2	$8.6
Administration	$6.0	$6.4	$6.4	$0.4
Tax Collection	$0.8	$0.9	$0.9	$ 0.1
Total Uses of Funds	**$116.4**	**$118.0**	**125.5**	**$9.1**

Capital Improvement Projects

	2012
Facility Improvements	850,000
Information Technology	1,000,000
Total	**1,850,000**

Central Health Tax Rate History

(per $100 valuation)



Effect of Draft 2012 Tax Rate

	2011	2012 Draft
Tax Rate	.0719	.0789
Average Homestead Value	$217,814	$218,345
Annual Tax Bill	$156.61	$172.27
Difference	-	$15.66

Next Steps

September 14	**Board Adoption (special-called meeting)**
September 20	Commissioner’s Court Approval, or---
September 27	Commissioner’s Court Approval

CENTRAL HEALTH

Learn more about us at:

www.centralhealth.net

CENTRAL HEALTH

Fiscal Year 2012 Proposed Budget
Executive Summary

Who We Are

The Travis County Healthcare District (doing business as "Central Health"), was created by vote of the Travis County electorate in May 2004. Its purpose is the provision of medical and hospital care to eligible residents of Travis County, a responsibility that was previously shared by Travis County and the City of Austin prior to Central Health's creation. Central Health's mission is to create access to healthcare for those who need it most.

While Texas law defines eligible residents as individuals at or below 21% of the federal poverty level (currently $4,693 for a family of 4), Central Health defines its identified population as uninsured or underinsured residents up to 200% of the federal poverty level (currently $44,700 for a family of four).

Fiscal Year 2012 Budget

Central Health has adopted the role of community steward in considering its responsibility to those in need of services and to all Travis County taxpayers. Central Health developed this fiscal year 2012 budget to help support the most appropriate level of care to our target population and to assure that taxpayer dollars are used in the most effective manner possible.

From its inception in fiscal year 2005, Central Health has worked consistently to fulfill its mission of creating access to healthcare for those who need it most. Over the last seven years, Central Health has steadily increased the provision of healthcare services to its population and has worked with a variety of healthcare providers and stakeholders to augment and improve the healthcare safety net here in Travis County. At the same time, Central Health has gradually but steadily increased its revenue and expenditures to carry out its mission: in fiscal year 2005, total expenditures were $58.5 million; in fiscal year 2012, total expenditures in this preliminary budget are $118 million.

Over its history, Central Health has benefitted significantly from its ownership of University Medical Center Brackenridge (UMCB), a level one trauma center. Central Health leases UMCB to the Seton Healthcare Family under a long-term arrangement and receives base and additional lease rent that has contributed to its ability to expand service. In addition, UMCB and other Seton facilities provide acute and specialty care services for the eligible low-income and uninsured population that Central Health serves.

Central Health has been prudent with its tax rate since its inception and has adopted the effective tax rate (the rate that brings in the same amount of tax revenue as the prior year) for the last two years. Although Central Health had budgeted to spend down some of its excess reserves in prior years, it had never done so due to positive revenue and expense variances in each of those years.. However, for the first time since inception, in the current fiscal year 2011, Central Health will in fact spend some of the reserves that it budgeted to spend in order to deliver needed services to the community.

Central Health's current tax rate (fiscal year 2011) is 7.19. This proposed 2012 budget includes a total tax rate of 7.89 cents per $100 of assessed value, with an operating tax rate of 7.74 cents, a 6.5% increase above the effective operations and maintenance tax rate of 7.27 cents. In addition, Central Health will levy a debt service tax rate of .15 cents to pay its budgeted 2012 debt service of $1.4 million. The debt service tax rate will provide debt service funds for Certificates of Obligation that fund the purchase and renovation of a large

Fiscal Year 2012 Proposed Budget
Executive Summary

facility in southeast Travis County and a portion of the construction cost of Central Health's North Central Community Health Center, the remainder of which was funded with Federal grant dollars.

Together, these two facilities will comprise the hubs of Central Health's service area, which are complemented by 20 other facilities offering a variety of services. These sites are operated by Central Health's affiliated entity, CommUnityCare, a 501(c)(3), non-profit corporation. Central Health and CommUnityShare are "co-applicants" in that they share the Federally Qualified Health Center designation from the Federal government that allows the sites to receive pharmacy discounts and enhanced reimbursement for services funded by Medicaid.

In fiscal year 2012, Central Health will continue to fund the expanded network of providers it has assembled over the last several years and will also fund the start-up of a Medicaid HMO, Sendero Health Plans. Sendero intends to provide Medicaid managed care services in an eight-county region here in Central Texas and will also assume the medical management of Central Health's Medical Access Program enrollees. The following are highlights of the District's fiscal year 2012 operating budget:

- It includes a total tax rate of 7.89 cents per $100 of assessed valuation, with an operating rate of 7.74 cents and a debt service rate of .15 cents;
- It includes the use of $19.8 million in total reserves, $12.5 million of which will come from a reserve of $27.6 million established to capitalize Sendero Health Plans over its initial five years of operation;
- It includes a total of $8.7 million more in budgeted property tax revenue, $7.3 of which is for service delivery and operations and $1.4 of which is for debt service;
- It continues the practice of budgeting additional lease revenue from University Medical Center Brackenridge and the Dell Children's Medical Center;
- It continues the same level of enhanced primary care visits as the 2011 amended budget and includes an increased payment of $3 million to CommUnityCare for the operation of new or expanded sites;
- It continues the enhanced level of funding provided in the amended 2011 budget of $7.9 million for inpatient mental health services; and
- It includes $3.0 million in unallocated service expansion funds that can be used to fund additional services or projects currently not funded in this preliminary budget.

Capital Budget

Capital Budget ($1.85 M): The FY2012 capital budget includes the following:

- $1 million for information technology equipment, including additional data needs for expansion and relocation of facilities, replacement of computers and peripheral equipment, etc.;
- $500,000 for potential expansion site needs; and
- $350,000 for capital maintenance for the Community Health Centers;

Follo ng this narrative are two budget schedules. The first is a one-page revenue and expense summary budget for fiscal years 2011 and 2012 (Attachment A) and the second is a six-page detailed expense budget for fiscal years 2011 and 2012 that breaks out the components of Central Health's Healthcare Delivery Program and Administration Program (Attachment B).

CENTRAL HEALTH

Attachment A

Fiscal Years 2011 and Preliminary 2012
Revenue and Expense Summary Budget

DESCRIPTION	FY 2011 BUDGET AS AMENDED	FY 2012 DRAFT BUDGET
TAX RATE	**0.0719**	**0.0789**
SOURCES OF FUNDS		
Property Tax Revenue	66,431,022	75,073,380
Seton Lease-Base Revenue	1,096,656	1,096,656
Seton Lease-Additional Revenue	28,389,113	27,353,875
Interest Revenue	1,800,000	800,000
Tobacco Litigation Settlement Revenue	1,400,000	1,300,000
UTMB Contract Revenue	58,740	58,740
Contributions from Reserves	17,281,203	19,797,981
Total Sources	**116,456,734**	**125,480,632**
USES OF FUNDS		
Healthcare Delivery Expense	109,559,283	118,188,333
Administration Expense	6,095,471	6,410,121
Sendero Risk-Based Capital	-	-
Tax Collection Expense	801,980	882,178
Total Uses	**116,456,734**	**125,480,632**
RESERVES		
Capital	6,568,394	-
HMO - Risk-Based Capital	-	15,083,000
Contingency Reserve (formerly Allocated Reserve)	26,045,842	41,974,471
Emergency Reserve (formerly Unallocated Reserve)	56,947,672	35,792,220
Total Reserves	**89,561,908**	**92,849,691**
CAPITAL BUDGET		
Land	-	-
Building	-	-
Facility Improvements	12,612,000	850,000
Equipment & Information Systems	910,400	1,000,000
Total Capital	13,522,400	1,850,000

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
	HEALTH CARE DELIVERY				
	Personnel Expenses				
07.01	Salaries - Regular Salaries	2,135,594		1,468,766	
07.91	Salaries - Reserve	-		-	
20.02	Benefits - FICA Tax-OASDI	126,065		90,447	
20.03	Benefits - Hospitalization	184,826		206,532	
20.04	Benefits - Life Insurance	3,043		1,834	
20.05	Benefits - Retirement Contribution 401a	130,640		83,233	
20.05	Benefits - Def Comp 457	21,202		10,357	
20.06	Benefits - Worker's Compensation	6,762		6,762	
20.07	Benefits - FICA Tax-Medicare	30,966		21,298	
20.08	Benefits - Dental	10,143		9,886	
20.09	Benefits - LTD/STD	6,390		4,028	
20.10	Benefits - Other 2011	1,747		-	
20.10	Benefits - Back up Care 2011	1,761		-	
20.10	Benefits - Other 2012	-		3,508	
25.00	PTO	148,427		138,631	
27.10	Benefits-Unemployment	7,325		7,325	
20.10	Benefits - Cell Phone Allowance	-		416	
	Salaries - Administrator's Car Allowance	-		-	
	Benefits - Employee Relocation Expense	-		-	
20.10	Salary/Benefits - Backcharges & Vacancy Savings	-		(255,506)	
	Subtotal Personnel Expenses	**2,814,890**	2.42%	**1,797,517**	1.43%
	Operating Expenses				
30.01	Supplies - Supplies, Equip & Furniture	63,589		29,740	
30.02	Supplies - Software	7,500		2,500	
30.03	Supplies-Hardware	21,600		6,600	
30.05	Supplies-Minor tools, office furniture	21,034		9,334	
	Supplies - Educ/Comm Equip & Supp	-		-	
30.16	Supplies - Meetings & Refreshments	1,528		1,000	
40.07	Professional Svc - Consulting	690,000		410,000	
40.12	Professional Svc - Legal	50,000		50,000	
40.99	Professional Svc - Other Professional Services	350,900		123,900	
41.02	Communication - Postage/Freight	10,158		20,075	
41.06	Cellular Phone	1,440		1,440	
42.02	Routine Travel - Auto Mileage-Employees	4,855		4,855	
42.06	Contracted Transportation	2,820		2,820	
	Routine Travel - Travel, Meals & Lodging	-		-	
48.01	Public Utility Svcs - Utilities	4,000		-	

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
48.04	Water	2,000		-	
48.05	Waste Disposal	1,200		-	
	Gas	-		-	
	OPS-Contracted Employees	-		-	
60.27	Printing/Copying	85,000		85,000	
60.29	Advertising	3,120		50,000	
60.50	Custodial	38,875		-	
60.52	Security	44,000		-	
61.03	Rent - Office Equipment	6,280		6,000	
61.04	Rents & Leases (property)	90,400		-	
64.06	Employee Relations	20,000		-	
65.01	Prof Dev - Subscriptions & Publications	5,060		2,560	
65.02	Prof Dev-Professional Memberships	3,500		1,300	
65.03	Prof Dev-Travel Meals & Lodging	8,108		3,108	
65.04	Prof Dev - Training & Seminars	21,200		9,200	
65.05	Prof Dev-Professional Licenses	1,500		1,000	
84.01	Depreciation	2,500,000		2,800,000	
84.01	Addback for non-financial use	-		(2,800,000)	
85.03	Payments-Certificates of Obligation	157,000		1,456,378	
	Subtotal Operating Expense	**4,216,667**	3.62%	**2,276,810**	1.81%
	Healthcare Services				
61.05	Rental equipment(MAP)	3,000	0.00%	3,000	0.00%
62.76	OAC-Transportation(MAP, non emergency & EMS)	381,560	0.33%	396,822	0.32%
62.77	OAC-Other Medical (MAP)	200,000	0.17%	100,000	0.08%
62.78	OAC-Dental Services (MAP)	791,711	0.68%	596,711	0.48%
62.79	OAC-ICC Medicaider(MAP)	164,760	0.14%	164,760	0.13%
62.80	OAC-Childrens Optimal Health	35,000	0.03%	35,000	0.03%
62.81	OAC-Continuity Clinic-Paul Bass	709,647	0.61%	709,647	0.57%
62.81	OAC-Paul Bass Specialty Care	462,000	0.40%	462,000	0.37%
62.82	OAC-Other Primary Care (El Buen)	1,020,000	0.88%	1,020,000	0.81%
62.82	OAC-Other Primary Care (Lone Star Circle of Care)	3,025,160	2.60%	3,029,995	2.41%
62.82	OAC-Other Primary Care (Blackstock)	202,045	0.17%	202,045	0.16%
62.82	OAC-Urgent Care	115,000	0.10%	115,000	0.09%
62.83	Medicaid Payments - Regional UPL	26,900,000	23.10%	24,000,000	19.13%
62.85	Third Party Administrator	1,434,215	1.23%	-	0.00%
62.85	Sendero - medical and claims management	-	0.00%	2,682,300	2.14%
62.85	OAC-Three Share Program	194,180	0.17%	-	0.00%
62.86	OAC-Speciality Care-Vision	117,277	0.10%	117,277	0.09%
62.87	OAC-Seton Brack Pharmacy	171,670	0.15%	171,670	0.14%

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
62.89	OAC-Austin Cancer Centers	334,000	0.29%	334,000	0.27%
62.89	OAC-Orthotics	27,000	0.02%	27,000	0.02%
62.90	OAC -CommUnityCare	36,263,878	31.14%	38,393,926	30.60%
62.91	OAC - Seton Hospital	4,140,697	3.56%	4,251,734	3.39%
62.91	OAC - Seton Hospital (High Risk OB Clinic)	(600,000)	-0.52%	(600,000)	-0.48%
62.92	OAC - UTMB	3,900,000	3.35%	3,900,000	3.11%
62.91	Seton Community Centers	250,000	0.21%	-	0.00%
62.93	OAC - People's Comm Clinic	948,295	0.81%	1,048,000	0.84%
62.94	OAC - Women's Services	450,000	0.39%	-	0.00%
62.95	OAC - Other (Project Access)	330,000	0.28%	330,000	0.26%
62.96	OAC - ICC	1,141,275	0.98%	1,141,275	0.91%
62.97	OAC - Pharmacy Program	4,503,160	3.87%	4,391,525	3.50%
62.99	OAC - Seton/Other Mental Health	8,190,319	7.03%	8,190,319	6.53%
62.99	United Way	700,000	0.60%	700,000	0.56%
62.99	Samaritan Health Ministries	100,000	0.09%	-	0.00%
62.99	Recuperative Care Beds	300,000	0.26%	300,000	0.24%
62.99	Volunteer Healthcare Clinic	100,000	0.09%	100,000	0.08%
62.99	HMO Start-up	2,500,000	2.15%	2,300,000	1.83%
98.50	Service Expansion Funds	1,521,877	1.31%	3,000,000	2.39%
98.50	Sendero paid-in capital	1,500,000	1.29%	12,500,000	9.96%
	Subtotal Healthcare Services	**102,527,726**	88.04%	**114,114,006**	90.94%
	Total Healthcare Delivery	**109,559,283**	94.08%	**118,188,333**	94.19%

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
	ADMINISTRATION				
	Personnel Expenses				
07.01	Salaries - Regular Salaries-Operations	2,273,317		2,650,793	
07.91	Salaries - Reserve	250,000		200,000	
20.02	Benefits - FICA Tax-OASDI	112,024		144,512	
20.03	Benefits - Hospitalization	175,974		294,454	
20.04	Benefits - Life Insurance	2,897		3,404	
20.05	Benefits - Retirement Contribution 401a	124,615		154,546	
20.05	Benefits - Def Comp 457	20,186		26,616	
20.06	Benefits - Worker's Compensation	6,438		6,438	
20.07	Benefits - FICA Tax-Medicare	30,556		38,359	
20.08	Benefits - Dental	9,657		10,020	
20.09	Benefits - LTD/STD	6,084		6,249	
20.10	Benefits - Other 2011	1,663		-	
20.10	Benefits - Back up Care 2011	2,500		-	
20.10	Benefits - Other 2012	-		4,163	
25.00	PTO	175,411		251,801	
27.10	Benefits-Unemployment	6,794		6,795	
20.10	Benefits - Cell Phone Allowance	-		6,036	
05.20	Salaries - Administrator's Car Allowance	-		5,000	
20.10	Benefits - Employee Relocation Expense	-		5,000	
20.10	Salary/Benefits - Backcharges & Vacancy Savings	-		(450,858)	
	Subtotal Personnel Expenses	**3,198,117**	2.75%	**3,363,328**	2.68%
	Operating Expenses				
05.20	Salaries - Administrator's Car Allowance	5,000		-	
30.01	Supplies - Supplies, Equip & Furniture	21,600		21,600	
30.02	Supplies - Software	23,245		23,245	
30.03	Supplies-Hardware	33,000		33,000	
30.05	Supplies-Minor tools, office furniture	3,000		3,000	
30.11	General Maintenance	62,355		62,355	
30.16	Supplies - Meetings & Refreshments	10,250		10,250	
40.05	Professional Svc - Auditing	40,000		55,000	
40.06	Professional Svc - Accounting	21,000		21,000	
40.07	Professional Svc - Consulting	483,620		483,620	
40.08	Professional Svc - Data - IT Support	133,650		133,650	
40.09	Bank Fees	6,000		6,000	
40.12	Professional Svc - Legal	611,500		611,500	
40.99	Professional Svc - Other Professional Services	11,100		6,100	
41.02	Communication - Postage/Freight	3,870		3,870	

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
41.02	Communications - Signs	-		-	
41.06	Cellular Phone	7,744		1,708	
42.02	Routine Travel - Auto Mileage-Employees	5,300		5,300	
42.06	Contracted Transportation	1,200		1,200	
42.07	Routine Travel - Travel, Meals & Lodging	5,000		5,000	
42.09	Business Meetings & Meals	4,000		4,000	
44.01	Insurance - General Insurance Premium	99,526		99,526	
48.01	Public Utility Svcs - Utilities	26,700		32,100	
48.02	Public Utility Svcs - Telephone Lines	1,700		1,700	
48.02	Telephone- long distance	-		-	
48.04	Water	8,400		10,400	
48.05	Waste Disposal	4,400		5,600	
48.06	Gas	5,946		5,946	
60.08	OPS-Contracted Employees	26,000		26,000	
61.02	Rent - Land & Buildings	32,600		32,600	
60.27	Printing	54,500		54,500	
60.29	Advertising (includes $25,000 public notice)	92,250		92,250	
60.37	OPS-Retirement fees	12,000		12,000	
60.37	OPS-Benefit Services	86,500		86,500	
60.40	OPS - Reimbursed Services - Travis County	88,351		108,351	
60.50	OPS-CAN	25,000		25,000	
60.50	Custodial	85,900		124,775	
60.52	Security	51,670		95,670	
60.53	Records storage	8,965		8,965	
61.03	Rent - Office Equipment	28,000		28,000	
61.04	Rents & Leases (property)	-		94,000	
64.05	Employee Training - Employee Relocation Exp	5,000		-	
64.06	Employee Relations	17,000		42,000	
65.01	Prof Dev - Subscriptions & Publications	12,700		12,700	
65.02	Prof Dev-Professional Memberships	9,323		34,323	
65.03	Prof Dev-Travel Meals & Lodging	19,250		19,250	
65.04	Prof Dev - Training & Seminars	36,064		36,064	
65.05	Prof Dev-Professional Licenses	675		675	
75.21	Misc - Legislative Services	163,200		163,200	
75.22	Misc - Employment Recruiting	3,300		3,300	
98.92	Reserve for property insurance, utilities	400,000		300,000	
	Subtotal Operating Expense	**2,897,354**	2.49%	**3,046,793**	2.43%
	Total Administration	**6,095,471**	5.23%	**6,410,121**	5.11%

CENTRAL HEALTH

Attachment B

FY 2011 and Preliminary 2012
Expense Budget Detail

ACCOUNT	DESCRIPTION	FY 2011 BUDGET AS AMENDED		FY 2012 BUDGET (Draft)	
	Tax Collection				
60.03	OPS - Appraisal District Svcs	371,980		409,178	
60.04	OPS - Tax Collector	430,000		473,000	
	Subtotal Tax Collection Expense	**801,980**	0.69%	**882,178**	0.70%
	Tobacco Settlement				
72.00	Tobacco Settlement Rcvd-payable to Travis County	268,576		143,000	
72.20	Tobacco Settlement Paid to Travis County	(268,576)		(143,000)	
72.10	Tobacco Settlement Received-payable to Seton	632,500		338,000	
72.30	Tobacco Settlement Paid to Seton	(632,500)		(338,000)	
	Subtotal Tobacco Settlement	-			
	Disproportionate Share Program				
71.00	Disproportionate Share/Upper Payment Limit IGT sent	70,786,418		42,423,584	
71.20	Disproportionate Share/Upper Payment Limit IGT sent	(70,786,418)		(42,423,584)	
71.10	Disproportionate Share Received payable to Seton	17,252,548		10,339,765	
71.30	Disproportionate Share Paid - Seton	(17,252,548)		(10,339,765)	
	Subtotal Disproportionate Share	-		-	
	TOTAL EXPENSE	**116,456,734**	100.00%	**125,480,632**	100.00%
	Tax Collection Expense	**(801,980)**		**(882,178)**	
	TOTAL EXPENSE LESS PASS THROUGH & TAX COLLECTION	**115,654,754**		**124,598,454**	
	RESERVES				
98.60	Capital Reserve	6,568,394		-	
98.91	HMO - Risk-Based Capital	-		15,083,000	
98.91	Contingency Reserve (formerly Allocated Reserve)	26,300,842		41,974,471	
98.98	Emergency Reserve (formerly Unallocated Reserve)	56,947,672		35,792,220	
	Total	**89,816,908**		**92,849,691**	
	CAPITAL BUDGET				
81.12	Land	-		-	
81.04	Building	-		-	
81.02	Facility Improvements	12,612,000		850,000	
80.02	Equipment & Information Systems	910,400		1,000,000	
	Total Capital	**13,522,400**		**1,850,000**	

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 2
(No backup)

Discuss and take appropriate action regarding Central Health's proposed 2011 tax rate.

a. Total Maintenance and Operations Tax Rate:
b. Total Debt Service Tax Rate; and
c. Total *Ad Valorem* Tax Rate.

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 3

Discuss and take appropriate action regarding five Central Health proposed financial policies.

CENTRAL HEALTH

1111 E. Cesar Chavez St.
Austin, Texas 78[illegible]
Phone: 512 978-8[illegible]
Fax: 512 978-[illegible]
www.centralhealth.net

MEMORANDUM

TO: Board of Managers

FROM: John Stephens, Chief Financial Officer

DATE: September 9, 2011

RE: Policies Recommended for Adoption with the 2012 Budget

Included with this memo are five policies that are recommended for Board approval along with the 2012 proposed budget. The remainder of this memo is a background discussion on Central Health's reserves. Following that are the policies themselves, attached as Exhibit A. Included on Exhibit A are the following:

Emergency Reserve Policy
Contingency Reserve Policy
Capital Reserve Policy
HMO Risk-Based Capital Policy
CommUnityCare Budget Management Policy

<u>Background on Reserve Policies</u>

Fund balance is the amount a local government has on hand that is available for appropriation, either for spending on a one-time expenditure such as a capital asset or for financing ongoing expenditures in a cyclical or temporary structural deficit.

Fund balance is normally measured at the end of the fiscal year: on an actual basis (i.e. at the end of a completed, audited fiscal year), fund balance is the same as working capital, an accounting term that means current assets (such as cash, investments, accounts receivable) less current liabilities (such as accounts payable or wages payable).

Fund balance may also be estimated by taking actual fund balance at a fiscal year end and projecting the next year's budgeted revenue, expenditures, and other changes in fund balance (e.g. use of reserves) and their effect on working capital at the end of the budgeted fiscal year.

Fund balance may be divided up into different types of reserves. To name two examples: an entity may establish an emergency reserve, which will normally not be drawn down except in cases of dire necessity, e.g. natural disasters, pandemics, or severe business disruptions; and, an

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entity may also establish a contingency reserve (that may be drawn on during the upcoming fiscal year for revenue shortfalls or for unanticipated expenses).

Central Health's 2011 unallocated reserve (which in 2012 will be renamed the "emergency reserve") is meant to be drawn down only in cases of dire necessity.

Central Health's 2011 allocated reserve (which in 2012 will be renamed the "contingency reserve") currently functions as a reserve that may be used for revenue shortfalls and unanticipated expenses); it is essentially the difference between fund balance and the emergency reserve.

An entity may also establish additional reserves that are not part of "fund balance," meaning that they are not available for appropriation for normal operating purposes. For example, Central Health's recommended capital reserve is an amount equal to the amount of the capital budget that is not expected to be paid for through debt or grant proceeds. This amount is withdrawn from current assets and placed in noncurrent assets at the beginning of the year – it is therefore not included in working capital or fund balance but is instead set aside in noncurrent assets to indicate it is not available for appropriation and is then spent down as the capital assets are purchased or constructed. Similarly, Central Health's HMO Risk-Based Capital Policy will also not be included in fund balance or working capital.

Please call me at 978-8174 if you have any questions about this memo or the attached policies.

John Stephens
Chief Financial Officer

Exhibit A
Policies Recommended for Adoption with the Fiscal Year 2012 Proposed Budget

Emergency Reserve Policy

Central Health's emergency reserve will serve as a funding source for dire necessities that arise from unusual circumstances, e.g. natural disasters, pandemics, or severe business disruptions. The emergency reserve will normally be set at 120 days of working capital, equal to approximately 33% of budgeted ongoing expenses. The amount of the emergency reserve will be set annually through adoption of the budget.

Contingency Reserve Policy

The contingency reserve will serve as a funding source for one-time expenditures or for ongoing expenditures when needed for cyclical or temporary structural deficits. Cyclical deficits are caused by temporary decreases in revenue or by one-time, nonrecurring expenses that cannot be funded through current revenue. Structural deficits are caused by an excess of projected annual expense over projected annual revenue over periods of several fiscal years. Contingency reserves may be used as part of a plan for correcting structural deficits; however, the plan should also include structural fixes such as permanent increases to revenue and/or permanent reductions to expense.

Capital Reserve Policy

A capital reserve will be established to fund capital assets or projects that will not be funded through the issuance of debt or through a grant. The capital reserve will be established in October, the first month of the fiscal year, by moving investment balances from current assets to noncurrent assets in the amount needed to fund the capital reserve. Changes may be made to the capital reserve during the year if, for example, other funding is obtained for a portion of the capital budget: in this case, the capital reserve would be decreased by moving the amount of the grant from noncurrent assets (investments) back to current assets.

HMO Risk-Based Capital Reserve Policy

Central Health will set up a risk-based capital reserve to be used for paid-in capital payments to Sendero Health Plans, Inc., the Medicaid managed care nonprofit corporation established in 2011. This reserve will be shown in the noncurrent asset section of Central Health's balance sheet and will not be part of working capital or fund balance. Based on projections from Central Health's actuary, the amount of the fund will be set as $27,583,000. This fund will be used to provide risk-based capital to Sendero, with the first payment projected for fiscal year 2012 at $12,500,000. Thereafter, payments will be made based on the level of enrollment and on claims experience, as recommended by the Sendero actuary.

Exhibit A
Policies Recommended for Adoption with the Fiscal Year 2012 Proposed Budget

CommUnityCare Budget Management Policy

Background

The Co-Applicant Agreement and the Administrative, Equipment and Facilities Agreement establish the general framework under which Central Health (referred to in both of these agreements as the "Grantee") and CommUnityCare (referred to as the "Co-Applicant CHC") will work together to accomplish their joint mission to deliver cost-effective and quality health care services to the indigent through the Community Health Centers. This policy elaborates on parts of the financial framework established in these agreements, in particular as relates to budgets and funding.

This policy builds on Section 6 ("Budget Services") of the Co-Applicant Agreement, which establishes the process through which Central Health and CommUnityCare will collaborate to develop and approve a mutually-acceptable budget. Section 6G in particular describes the procedure for implementing the budget and for dealing with any amendments that either party feels are needed during the year.

This policy is in keeping with sections 9A and 10A of the Co-Applicant Agreement, which are also a part of the financial framework of these agreements, and which read as follows, respectively:

> The Grantee agrees to fund the Co-Applicant CHC in accordance with the Grantee financial policies and procedures and the budget agreed to annually by the Grantee and the Co-Applicant Board.
>
> The Grantee will establish personnel and financial policies under which the Co-Applicant CHC shall function, as provided in the Co-Applicant CHC Board Bylaws.

Intent

In addition to elaborating on the financial framework of the agreements described above, a further intent of this policy is to ensure that Central Health's funding of CommUnityCare is transparent and systematic. This policy assumes that a principle inherent in these agreements is that Central Health's funding of CommUnityCare is provided solely to deliver cost-effective and quality health care services to the indigent.

Budget Management

Pursuant to the intent of this policy, Central Health and CommUnityCare will establish procedures for managing the implementation of the budget that will provide a comprehensive demonstration and understanding of the following:

Exhibit A
Policies Recommended for Adoption with the Fiscal Year 2012 Proposed Budget

- the extent to which CommUnityCare is achieving the objectives, targets, or measures established for the budget;

- the reasons why these objectives, targets, or measures are not being achieved, if such is the case;

- the corrective actions that will be taken to bring the budget into alignment with the objectives, targets, or measures; or alternatively, the revisions that are needed to restate the objectives, targets, or measures; and

- a plan for how projected surpluses or deficits will be dealt with.

For example, surpluses may be handled by reducing the level of funding for the current budget year or for the following year, or through mutual agreement, by repurposing them for a new project or activity. Deficits may be handled by a supplementary budget amendment or through a mutually-agreed upon reduction of services.

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 4

Discuss and take appropriate action on providing the Integrated Care Collaboration ("ICC") $500,000 in support of the technology upgrade of the ICare 2.0 Health Information Exchange.

CENTRAL HEALTH

1111 E. Cesar Chavez St.
Austin, Texas 78702
Phone: 512 978-8155
Fax: 512 978-8156
www.centralheath.net

MEMORANDUM

TO: Board of Managers

FROM: Patricia Young Brown, President and CEO

DATE: September 9, 2011

RE: September 14 Board of Managers Meeting, Agenda Item 4 – ICC support for ICare 2.0

Central Health's budget adopted for fiscal year 2011 anticipated expending $1 million in total of service expansion funds for the ICare 2.0 upgrade. At its April 20, 2011 Board of Managers meeting, the Board approved a proposal to use $500,000 in service expansion funds to increase funding of the Integrated Care Collaboration (ICC) agreement for the implementation of technology upgrades to the Health Information Exchange (ICare 2.0). At that time it was discussed that an additional $500,000 investment would be made in fiscal year 2012 to support the upgrade. Central Health's $1 million investment matches funds provided by other funding partners such as the Seton Healthcare Family and the St. David's Foundation as well as leverages federal and state grants obtained to support the upgrade.

During budget discussions for fiscal year 2012, we discussed that some fiscal year 2011 service expansion funds were projected to remain unspent by the end of fiscal year 2011 and that as part of budget considerations for fiscal year 2012, no further spending of 2011 service expansion funds would take place during fiscal year 2011 unless the expenditure did not create an ongoing obligation for future years funding.

It is proposed that $500,000 of fiscal year 2011 unspent service expansion funds be utilized to provide the remainder of Central Health's support of the ICare 2.0 technology upgrade as this expenditure will not create an obligation for future years funding.

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 5

Discuss and take appropriate action on a proposal to purchase access to mobile mammography screening services for Central Health patients.

Central Health
Request for Board of Managers Consideration
September 14, 2011

Decision paper for Mobile Mammography van

Recommended Board Action: Approve request for $250,000 to Seton Healthcare Family to assist in funding a mobile digital mammography unit and van.

Central Health Strategy: Explore innovative approaches to enhance healthcare access

Resource Impact: Funds are available in service expansion funds.

Anticipated Result: Funding mobile mammography services will increase access to mammograms for Central Health contracted patients.

Background: Seton's mobile mammography program has provided free or low-cost mammograms to underserved women throughout Central Texas for more than a decade and is the only such program in the region. Last year, the mobile breast health outreach programs served 1,650 low-income uninsured women. More than half (54%) were Hispanic women and minorities composed more than 75% of the women who were seen. An important preventive health clinical indicator is routine mammography. Feedback from our contracted providers is that it is difficult for patients to access mammography services through the current arrangement with Seton hospital based facilities. Barriers include lack of transportation; cultural, language and education barriers; and limited ability to take time off from work to be screened.

A new digital mobile mammography unit and van are needed to replace the aging analog unit and to respond to increased need and demand. Benefits of a new digital mobile mammography unit and van include increased capacity, enhanced quality of images and reduced costs. Central Health funding for the project will result in scheduled services at sites of our contracted providers, enabling their patients to be seen at their primary care medical home.

Board Committee Coordination:

COMMITTEE	CHAIR	COMMENTS	DATE CONSIDERED
Budget & Finance	Frank Rodriguez	N/A	Not Considered
Board of Managers	Tom Coopwood, M.D.		

September 7, 2011

Trish Young
President and CEO
Central Health
1111 East Cesar Chavez
Austin, TX 78702

Dear Ms. Young:

The Seton Healthcare Family respectfully requests $250,000 grant to help complete our fundraising campaign for a new digital mobile mammography van. This new larger van will allow us to increase access for Central Health funded clients to mammography screening at designated clinics. The Central Health support, coupled with a $200,000 commitment from Seton and numerous other generous donors including the Avon Foundation, M. D. Anderson Foundation, will enable Seton to replace the existing 10 year old analogue van and improve quality and access for this vital screening and navigation service.

As part of Central Health's support for the purchase of this van, Seton will, for a minimum five (5) year commitment:

- Provide monthly mobile mammography screenings at four (4) Clinics funded by Central Health in Year 1 and six (6) clinics by Year 3 (eligible women are age 40 and over without symptoms or implants)
- Serve an average of 21 women per day = 1,008 women year 1/ 1,512 year by year 3.

Evidence-based data from ICare and other clinic EMR data bases will be used to prioritize clinic sites for the mobile mammography initiative. Priority factors will include:

- Transportation barriers limiting patients access to hospital-based screening mammography
- Clinics' current compliance rates with national mammography screening guidelines
- Reaching geographically diverse area within Travis County.

The mobile unit will provide easily accessible screening in a convenient location clients already know and trust. In addition to a standard screening mammogram, Seton will provide:

- Clinical Breast Exam by trained RN
- Client Education on breast cancer
- Breast Cancer Risk Assessment
- RN navigation from abnormality to definitive diagnosis and into treatment in collaboration with women's' provider.

Outcomes to be measured and reported to Central Health and Seton Network Cancer Committee include:

- Increase in % of women at clinics served who meet breast screening guidelines and comparison to national benchmarks
- % no shows
- Average time from breast abnormality to definite diagnosis.

The cost of not providing accessible screening mammography services may be significant. According to the American Cancer Society's *Cancer Facts and Figures 2011*, the survival rate for women diagnosed with localized breast cancer (cancer that has not spread to lymph nodes or other locations outside the breast) is 98%. If the cancer has spread to nearby lymph nodes (regional stage) or distant lymph nodes or organs (distant stage), the 5-year survival is 84% or 23%, respectively. Delays in diagnosis and treatment also may result in great use of healthcare resources. With the exception of in situ cancers, the cost of cancer care continue(s) to increase beyond the initial 6-month period. The incremental costs at 6 months after diagnosis are $14,341, $24,002, and $34,469 for those with local, regional, and distant breast cancers, respectively; and these costs increased to $22,343, $41,005, and $117,033 at 24 months.[1]

The Seton-Central Health mobile mammography collaboration offers sustainable, client-focused, community-based breast cancer screening for more than a thousand underserved women cared for by Central Health funded clinics. Thank you in advance for your consideration.

Sincerely,

Diana Resnik
President and CEO
Community Care

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[1] Med Care. 2011 Jan; 49(1):89-95. **Cost of breast cancer treatment in Medicaid: implications for state programs providing coverage for low-income women.** Subramanian S, Trogdon J, Ekwueme DU, Gardner JG, Whitmire JT, Rao C. Source: RTI International, Waltham, MA 0245, USA. ssubramanian@rti.org)

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 6

Receive and discuss a report of the August 2011 financial statements for Central Health.

August 2011 Financial Statements

Statement of Revenues, Expenses and Changes in Net Assets

Operating Revenues

DSH/UPL – received payments in August for additional rent of $10.3 million, and $27.74 million for the year, 97.7% of annual budget. August payments included – DSH for $481k, 3rd quarter Urban UPL for $8.4 million, and FY2011 Dell Children's Hospital DSH/UPL for $1.4 million.

Operating Lease – received the monthly lease payments for Brackenridge and Austin Women's Hospital.

Operating Expenses

Healthcare delivery – $3.7 million for a private regional UPL transfer, $1.88 million for HMO startup costs , and $5.35 million in other healthcare costs, for a total of $10.9 million for the month and $90.6 million for the year (88% of the FY 2011 annual budget).

Healthcare expense for the month includes $345k accrued for amounts due to Seton for charity care and home health; $3.795 million for the year.

Salaries & Benefits – $533k for the month and $4.97 million for the year, or 82% of annual budget.

Other Purchased Goods & Services – $536k for the month and $3.4 million for the year remain well within budget.

Non Operating Revenues

Tax Revenue – $111k for the month, and $67.84 million for the year reflect the normal pattern of tax collections, which peaked in December and January.

Tobacco Settlement – Unchanged at 2011 annual net revenue of $1.64 million.

Non Operating Revenues (continued)

Investment Income – $25k for the month and $637k for the year, continuing to lag behind budget.

Other revenue – $9.67 million for the month consists primarily of a $9.66 million drawdown in August for the North Central clinic grant. $9.973 million in other revenue for the year includes $299k in drawdowns from Federal ARRA grants for South and East clinics construction.

The change in net assets of $7.9 million for the month reflects the positive effects of $10.3 million in DSH/UPL additional rent and $9.66 million in grant revenues. The change in net assets for the year is $7 million.

Statement of Net Assets (Balance Sheet)

Assets

Cash balance of $25k is the balance in the operating bank account.

The Medicaid/UPL bank account began the month with a balance of $1.7 million and ended the month with a balance of $10k, after a deposit of $2 million to complete the scheduled funding for FY2011 and an IGT disbursement of $3.7 million in August.

The District had $117.3 million in investments at the end of the month, but we separate these into current assets of $107 million and noncurrent assets of $10.3 million restricted for capital acquisition.

Ad valorem taxes receivable of $590k reflects the fiscal year's tax levy, less year-to-date collections of $67.8 million.

Other Receivables – major components of this $9.8 million balance are $6 million due from Seton for Dell Children's DSH/UPL; $23k in property taxes collected in August and remitted in September; $208k in interest receivable; and $3.4 million due from CommUnityCare – short term – there is another $4 million in a long-term receivable from CommUnityCare in the noncurrent asset section.

Liabilities

Accounts payable – Major components of this $9.9 million August balance are $3.8 million due to Seton for charity care and home health; $742k due to Seton for DSH June, July and August; $448k in invoices received but not yet posted; $72k in checks issued and outstanding; $3.4 million in vendor and provider payables at month end; and $1.3 million estimated costs incurred but not yet reported by healthcare providers.

Travis County Healthcare District

Statement of Revenues, Expenses & Changes in Net Assets
From 8/1/2011 Through 8/31/2011
(In Whole Numbers)

	Actual - This Month	Actual - Fiscal Year to Date	Budget - Fiscal Year to Date	Budget - Fiscal Year Total	Actual - Prior Year to Date
Operating revenues:					
Additional Rent/Seton	10,304,230	27,740,893	22,307,499	28,389,113	34,003,717
Operating lease revenue	96,283	1,059,113	1,059,113	1,155,396	1,059,113
Total Operating revenues:	10,400,513	28,800,006	23,366,612	29,544,509	35,062,830
Operating expenses:					
Health care delivery	10,939,106	90,603,878	94,596,898	102,490,901	73,842,359
Salaries and benefits	533,836	4,974,754	5,387,821	6,059,833	4,422,590
Other purchased goods and services	536,370	3,420,066	4,148,446	4,604,021	2,137,131
Depreciation	189,937	2,103,008	2,291,667	2,500,000	2,140,205
Total Operating expenses:	12,199,249	101,101,706	106,424,833	115,654,754	82,542,284
Operating income (loss)	(1,798,737)	(72,301,700)	(83,058,221)	(86,110,245)	(47,479,454)
Nonoperating revenues (expenses):					
Ad valorem tax revenue	110,962	67,842,927	66,354,432	66,431,022	66,230,791
Tax assessment and collection expense	(66,402)	(722,028)	(735,148)	(801,980)	(673,051)
Tobacco settlement revenue, net	0	1,641,354	1,400,000	1,400,000	1,390,461
Investment income	25,014	637,321	1,650,000	1,800,000	1,077,476
Other revenue	9,670,115	9,973,475	0	0	104,651
Total Nonoperating revenues (expenses):	9,739,688	79,373,049	68,669,283	68,829,042	68,130,327
Changes in net assets	7,940,951	7,071,349	(14,388,937)	(17,281,203)	20,650,873
Total net assets - end of year	7,940,951	7,071,349	(14,388,937)	(17,281,203)	20,650,873

Central Health
Statement of Net Assets
As of August 31, 2011 and 2010
Unaudited

	FY 2011	FY 2010
ASSETS		
Current assets:		
Cash and cash equivalents	$ 24,971	$ (46,173)
Restricted cash - Medicaid Regional UPL Program	10,109	9,423,925
Short-term investments	106,986,979	105,796,328
Ad valorem taxes receivable	590,325	742,171
Other receivables	9,843,766	8,041,798
Prepaid expenses	196,820	145,131
Total current assets	117,652,971	124,103,181
Noncurrent assets:		
Short-term investments restricted for capital acquisition	10,333,402	19,319,768
Long-term receivables	4,000,000	4,000,000
Capital assets:		
Land	10,345,124	10,345,124
Buildings and improvements	114,455,931	93,154,125
Equipment and furniture	3,111,021	2,467,279
Less accumulated depreciation	(14,073,192)	(11,775,687)
Total capital assets	113,838,883	94,190,841
Total noncurrent assets	128,172,285	117,510,609
Total assets	245,825,256	241,613,790
LIABILITIES		
Current liabilities		
Accounts payable	9,890,123	2,595,314
Regional UPL payable	-	9,423,925
Salaries and benefits payable	468,681	395,562
Deferred tax revenue	776,063	859,931
Total current liabilities	11,134,866	13,274,732
Total liabilities	11,134,866	13,274,732
NET ASSETS		
Unrestricted	120,851,507	134,148,217
Investment in capital assets	113,838,883	94,190,841
Total net assets	$ 234,690,390	228,339,058

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 7
(No Backup)

Receive and discuss reports from the Board committees: Audit and Compliance Committee; Performance Improvement Subcommittee; Budget and Finance Committee; *ad hoc* Personnel Committee; *ad hoc* UMCB/Academic Medicine Committee, and *ad hoc* Legislative Committee.

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 8

Receive and discuss the CEO's report on the following Central Health activities: (a) procurement activity; (b) Central Health Connection; (c) current communications/ outreach statistics; (d) the MAP program, including enrollment and activities; (e) and an update on 78744.

Central Health
Procurement Activity Report

Through its purchasing policy (PUR1-001), the Board of Managers has authorized Central Health President and CEO to execute Central Health contracts with a value of less than $100,000 without requiring board action or approval and to execute certain contracts on its behalf that meet the pre-authorization criteria outlined in policy.

Table 1: Contract actions greater than $25,000 from August 11, 2011 through September 6, 2011

CONTRACT ACTION	VENDOR NAME	DESCRIPTION OF CONTRACT	AMOUNT	NOTES / COMMENTS
Initial Agreement	IE2 Construction, Inc	William Cannon Renovation	$419,933	
Initial Agreement	IE2 Construction, Inc	Hancock Center Clinic Renovation	$390,376	Red River Replacement
Initial Agreement	Zapalac/Reed Construction, LP	East Austin Community Care Clinic Renovation	$1,753,450	
Initial Agreement	COA Interlocal	EMS	$364,000	New Agreement but only minor changes from prior agreement
3rd Renewal & 3rd Amendment	Holmes Murphy & Associates, Inc.	Benefits Management Services Amend to increase number of renewals and replace prompt payment act language	$55,000	
4th Renewal	American Continental Group	Legislative Services	$73,200	
2nd Amendment	ATCIC	Mental Health Services Amend to increase NTE from $4,355,243 to $5,066,548. Amend to add additional payment, program and crisis respite language	$711,305	Annual Contract Amount is $7.9 Million
8th Amendment	Peoples Community Clinic	Indigent Healthcare Services Amend to increase NTE from $728,000 to $1,048,000 (annually)	$320,000	
PO 552	Shelton Keller	Furniture – NCCHC	$49,342	
PO 556	Austin Business Furniture	Office and Conference Room Furniture – NCCHC	$74,927	
PO 566	GE Healthcare	GE Logiq Ultrasound Unit – NCCHC	$55,675	
PO 570	Rockford Business Interiors	Modular Furniture – Sendero	$65,235	
PO 580	Entech Sales & Service	Install Access Control – East Austin Clinic	$32,367	

Central Health
Procurement Activity Report

Conflict-of-Interest Statement Information:

Chapter 176 of the Local Government Code requires that local government officers file a conflict-of-interest statement disclosing certain relationships with a vendor within seven (7) days of becoming aware of facts that give rise to the conflict. Central Health has contracted with the following new vendors:

- IE2 Construction, Inc**
- Shelton-Keller Group*
- Austin Business Furniture

Please ensure that you have no conflict-of-interest with this vendor that would require the filing of a conflict-of-interest statement. You do not need to do anything if you have no conflict. Completed conflict-of-interest statements should be filed with the Central Health Purchasing Assistant (Tena Southwell). If you have any questions about whether you have a conflict, please contact Beth Devery.

Vendor Debarment and Suspension List:

Prior to awarding any contracts, state agencies and qualified local government purchasing entities are reminded to check the list of vendors excluded from doing business at the federal and state level by utilizing the following resources:

Federal Excluded Persons List System (EPLS) at http://www.epls.gov.
Office of Texas Comptroller at http://www.window.state.tx.us/procurement/prog/vendor_performance/debarred/

Additionally, in compliance with Executive **Order #13224 - "Blocking Property and Prohibiting Transactions with Persons Who Commit, Threaten to Commit or Support Terrorism,"** state agencies are responsible for ensuring they do not enter into transactions or issue payments to those individuals or organizations identified in the

Office of Foreign Assets Control list of Specially Designated Nationals (SDN) and Blocked Persons. The list may be found at http://www.ustreas.gov/offices/enforcement/ofac/sdn/.

- The vendors listed on the Procurement Activity Report are not on the above mentioned Debarment and Suspension Lists.

*HUB Vendor
**Sub HUB Vendor

CENTRAL HEALTH CONNECTION

Board of Managers Update
September 14, 2011

The Leader Dialogue Kick-off Event will take place on October 14, 2011 from 7 a.m. to 10:30 a.m. at the Driskill Hotel. We are continuing to work on the agenda for the meeting but the following individuals are confirmed to participate.

Welcome: The Honorable Kirk Watson
Keynote Speaker: Eduardo Sanchez, MD MPH
Panel: Kathleen Angel, Ali Khataw , The Honorable Ronnie McDonald.
Moderator: William Sage, MD JD

The white paper has been reviewed by staff and shared with external stakeholders including the AARO Healthcare Committee and the Central Health Connection Steering Committee. Feedback and comments are being incorporated into the final document. We anticipate that the final document will be released this month.

Once the details of the kick-off event are finalized we will begin crafting the agendas and lining out the details for the remaining series of meetings in the dialogue series.

CENTRAL HEALTH

Communications/Outreach Report
August-September 2011

Presentations/Events			
Date	**Topic/ Venue**	**Presenter**	**~# attendance**
8/25	Dove Springs healthcare needs/Dove Springs community	Ed Gomez, Larry Wallace	35
8/23	FY 2012 Budget & Tax Rate/Travis County Commissioners Court	John Stephens, Trish Young Brown	

Web Site Statistics						
Month	**Visits**	**Unique Visitors**	**Page views ***	**Bounce Rate ****	**Time on Site**	**Top 3 Pages**
Aug.	7,446	5,024	22,229	52.94%	2:08	1)medical_assistance_program – 20.33% 2)centralhealth.net – 15.06% 3)about us – 8.00%
July	6,455	4,486	20,016	52.84%	2:05	1)medical_assistance_program – 19.55% 2)centralhealth.net – 15.24% 3)healthcare_services – 8.33%

Press Releases	
8/23	Central Health is assigned a AAA rating from S&P in Procuring Financing for Health Center Projects
8/12	Dr. Thomas Coopwood Receives Health Care Hero Award from Austin Business Journal

Earned Media		
9/1	Community Impact News	Central Health to hold public hearings on tax rate Sept. 1 and 7
9/1	KUT Radio	Central Health District to ask for tax increase
9/1	Statesman	Austin-area clinics scramble to fill gap from Legislature's family planning cuts
9/1	Statesman	Your chance to be heard on Central Health budget is today
8/31	Statesman	UTMB says it's quitting Austin Women's Hospital
8/31	Statesman	Central Health's first public hearing on health budget Thursday
8/26	Community Impact News	Central Health sets its budget priorities
8/24	Statesman	Mexic-Arte Museum adds managing director
8/23	Austin Business Journal	Central Health given AAA credit rating from S&P
8/19	Statesman	Sustain Central Health's Valued Services
8/19	Austin Chronicle	New Law Forces End of Central Health's Abortion Services
8/18	Austin Business Journal	Central Health OKs modest tax hike to fund 2012 budget
8/17	Statesman	Central Health approves preliminary budget
8/12	KXAN	Elective abortion services to stop
8/11	Community Impact News	Central Health to stop funding abortion services

Board Recognition

On Aug. 11, the Austin Business Journal recognized Dr. Thomas Coopwood with its prestigious Health Care Heroes Special Achievement Award.
Frank Rodriguez was named the new Managing Director of Mexic-Arte Museum on Aug. 23.

Ongoing Projects

MAP branding & identity, eligibility Web site development, MAP Web site development, Dove Springs planning, Central Health Connection leadership dialogue, board meeting broadcasting.

Community Relations

Ed Gomez was primarily involved with the ongoing Community Engagement process and PR related issues for CommUnityCare and Central Health. He represented Central Health and CommUnityCare at a special National Health Care Week Summer Health Fair on Saturday, Aug. 13.

A community meeting for the Dove Springs community was held on Thursday, Aug. 25 at Mendez Middle School. Promotional materials including flyers and advertisements across various media were distributed throughout the community. A total of 35 community members attended, as well as Central Health staff and Board Members Dr. Tom Coopwood and Frank Rodriguez. Attendees were asked to split into groups and brainstorm various questions on the healthcare needs of the community, followed by a discussion on points raised. Recommendations will be developed to address those questions and will be presented to the Board of Managers, the Dove Springs Community Health Work Group, and the community itself. In response to already-identified gaps, a community resource fair for 78744 residents has been tentatively scheduled for October 8, to be held in the City of Austin's Dove Springs Recreational Center.

Government Affairs

Legislative and Regulatory Matters – State

Stacy Wilson continues to work on the section 1115 Medicaid waiver that has been submitted to CMS and that will replace the upper payment limit (UPL) programs. She also continues to participate in meetings with HHSC, THOT, and THA regarding the application. She is also on a steering committee at THOT in which we are discussing the section 1115 waiver and its potential implications for the public transferring hospitals; what resources we can use to implement our portions of the waiver, including the regional healthcare partnerships; and how to educate the membership on the waiver.

Stacy Wilson have been providing updates on Sendero Health Plans and Central Health's FY 2012 budget to members of the Travis County delegation.

Legislative and Regulatory Matters – Federal

Stacy Wilson has been tracking developments on the deficit reduction/debt ceiling talks and resolution to determine what, if any, impact they may have on Medicaid, CHIP, and funding for community health centers.

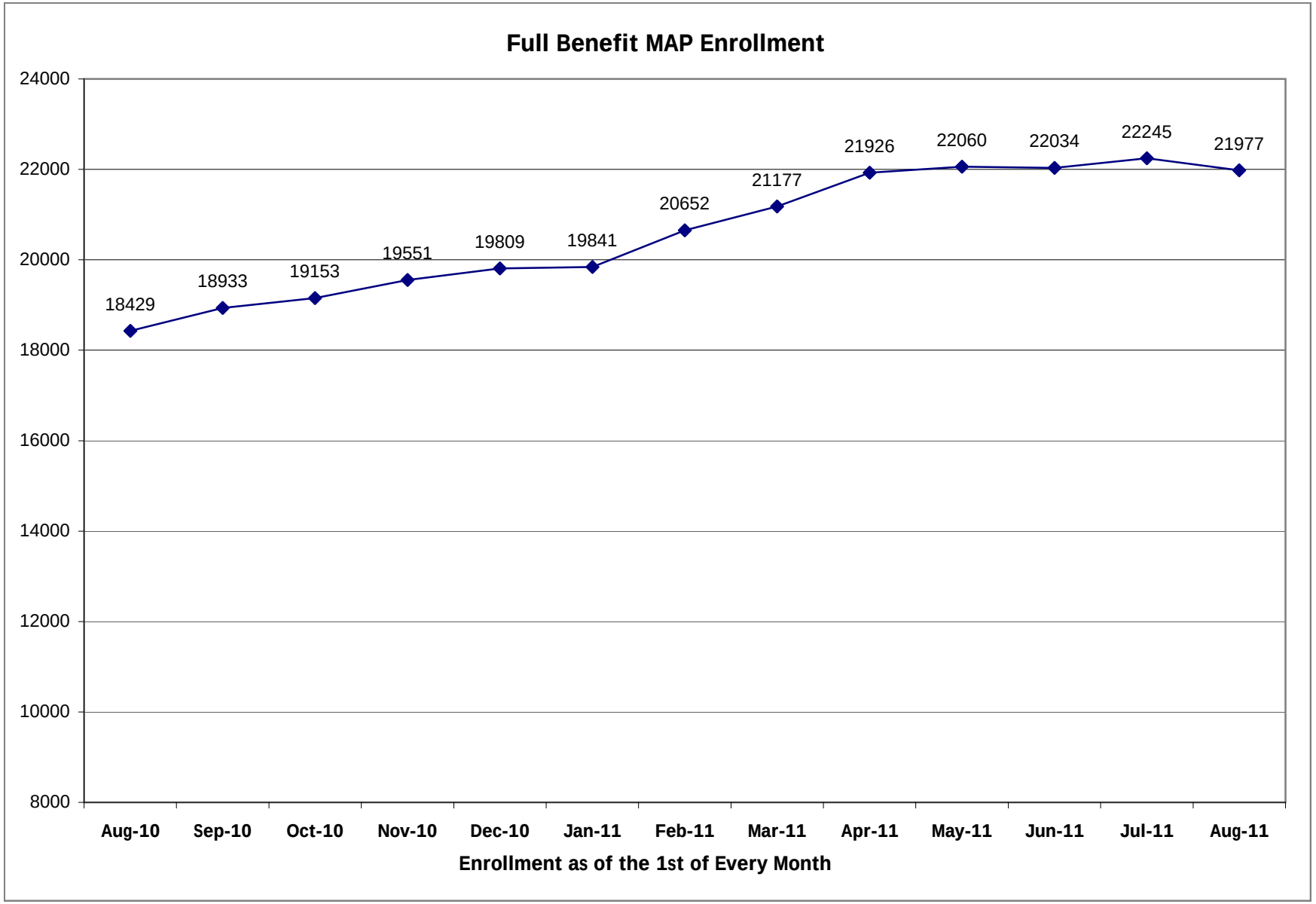
She continues to work with Jim Smith in Washington, D.C. and the Harris County Hospital District on a letter from Representative Michael McCaul and Representative John Culberson to other members of the Texas delegation that highlight two recent reports about the cost-effectiveness of community health centers.

Along with other CommUnityCare staff and Fletcher Brown, Board Chairperson, Stacy Wilson attended the National Association of Community Health Centers Community Health Institute meeting. The focus was on a new website called www.saveourchcs.org and an advocacy campaign around protecting Medicaid and health center funding.

Finally, she will attend the advocacy day and fall seminar for the National Association of Public Hospitals and Healthcare Systems in mid-September to discuss several items with our local delegation, including funding for FQHCs and protecting the Medicaid program through the FY 2012 and Super Committee machinations.

Events
At CommUnityCare's Summer Health Fair on August 13, as part of National Community Health Center Week, CommUnityCare presented the CommUnityCare Champion for Healthcare Award to Senator Kirk Watson and the CommUnityCare Champion for Children Award to Representative Dawnna Dukes.

Eligibility Office Outreach				
Date	**Event**	**Description**	**Audience**	**Staff Attendee/Presenter**
8/25	Southwest Keys Programs	Promote awareness of various health care organizations	General community	Becky Huerta
8/11	Ensuring a Healthy Future for Our Children	Promote state assistance applications/ FOX telethon	FOX television audience	Jessyca Carvajal Sierra


Full Benefit MAP Enrollment
24000
22000
20000
18000
16000
14000
12000
10000
8000
18429
18933
19153
19551
19809
19841
20652
21177
21926
22060
22034
22245
21977
Aug-10
Sep-10
Oct-10
Nov-10
Dec-10
Jan-11
Feb-11
Mar-11
Apr-11
May-11
Jun-11
Jul-11
Aug-11
Enrollment as of the 1st of Every Month

CENTRAL HEALTH

To: The Central Health Board of Managers

From: Larry Wallace, Chief Service Delivery Officer

Date: 9.9.11

Re: Update on 78744

I am writing to provide you with an update on our Dove Springs community engagement meeting held on August 25, 2011 at Mendez Middle School. Approximately 35 residents from zip code 78744 attended the meeting along with representatives from other agencies partnering with Central Health on this project. In an effort to encourage attendance, Central Health sponsored childcare through Little Dudes Childcare; Seton Healthcare sponsored refreshments.

As requested by our Board of Managers, Central Health's goal for this meeting was to listen and receive input from residents regarding healthcare issues facing their community. We believe our process is inclusive and transparent.

We received valuable input from attendees and will schedule the next meeting to present our findings, solicit feedback, and provide information on services provided by our partners in the 78744 neighborhood, including CommUnityCare, Travis County, City of Austin, River City Youth Foundation, The Austin Project, Austin Interfaith, Austin Independent School District, and Seton Family of Hospitals.

The attached summary report provides additional details on the recent meeting which may be useful to you. I have also included the power-point presentation that was shared with attendees at this meeting. We will provide future updates as information becomes available.

CENTRAL HEALTH

Summary of the August 25th 78744 Dove Springs Community Meeting

I. Attendance

- The Dove Springs Community Meeting occurred Thursday night, August 25th, at Mendez Middle School in Dove Springs.
- 9000 fliers advertising the meeting were distributed within the area to encourage attendance.
- English and Spanish major media outlets received press releases announcing the event.
- Attendance from the community was less than expected: 35 residents of 78744 attended.
- Central Health staff in attendance:
  - Larry Wallace
  - Rachael Cortez
  - Ed Gomez
  - DeAnna Ball
  - Christie Garbe
  - Ellen Richards
  - Cynthia Tabasco
  - Lydia Estrada
  - Sylvester Romo
  - Sarah Cook
- Central Health Board Members Dr Tom Coopwood & Frank Rodriguez attended.
- A number of Austin Interfaith members attended.
- Members of the engagement process' Community Health Work Group (CHWG), comprised of 78744 residents and organizations providing services in 78744, attended, including individuals from Seton, River City Youth Foundation, & Little Dudes Childcare.

II. Structure

- Attendees enjoyed dinner provided by Seton
- Little Dudes Childcare provided care for children, paid for by Central Health; Dell Children's Health Educators provided the Healthy Kids education program for youth.
- Residents of 78744 filled out questionnaires describing their health care use.
- Larry Wallace opened the meeting with a welcome and introductions.
- Susan Springer of Intrinsic Consulting, the project's facilitator, outlined the community engagement process and the meeting's structure.
- Ed Gomez presented key data points and urged participants to share their experiences about their healthcare access.
- Residents of 78744 split into groups of 6-10, including 2 Spanish-only tables.
- Led by neutral facilitators trained by the International Association of Public Participation, each table's group discussed 4 questions:
  - What are the most urgent healthcare needs in the 78744 community?
  - Describe your experience when you or a family member needs help with your health
  - What works well and what doesn't? What would help you solve this problem?
  - What suggestions do you have for meeting the healthcare needs that you and the others have identified?
- Each group's note taker – a member of the CHWG or a Central Health Eligibility Staff Member – reported out on its answers.
- Participants and CHWG members offered additional thoughts to the group.
- Participants also added additional thoughts on comment charts.
- Susan Springer closed the meeting by describing next steps:
  - Solutions to identified needs brainstormed by Central Health.
  - CHWG meeting after Labor Day to discuss results and proposed solutions.
  - Results, solutions to be presented at 78744 Resource Fair held on October 8.

III. Summary of Resident Responses

- **Q: What are the most urgent healthcare needs in the 78744 community?**
  - Dental services
  - Bilingual staff, both doctors and admitting staff
  - Teen pregnancy awareness, education, and prevention
  - Education:
    - Preventative care
    - About what services are available and where, etc.
  - Larger clinics
    - accessibility is a major concern
    - need to increase the ability to see more patients

- **Describe your experience when you or a family member needs help with your health.**
  - Too long to get appointments
  - Turned down for appointments
  - Phone rings for a long time
  - Rude, disrespectful front desk staff

- **What works well and what doesn't? What would help you solve this problem?**
  - Larger, central clinic
  - Family planning/education

- **What suggestions do you have for meeting the healthcare needs that you and the others have identified?**
  - Access to insurance
  - Education to understand MAP; who qualifies; how to qualify
  - Education – on everything!
  - Extended hours, weekend hours
  - Sliding scale fee
  - Better training for staff

II. Next Steps & Responsible Parties

- Finish analysis of responses (Intrinsic Conulting)
- Analyze questionnaire results (Intrinsic Consulting)
- Craft potential solutions (Central Health)
- Present results and solutions to CHWG in September for feedback (Central Health, Intrinsic)
- Refine solutions (Central Health)
- Present to 78744 residents at October 8 resource fair (Central Health, Intrinsic)
- Present to board on October 17th (Central Health staff)

CENTRAL HEALTH

Community Meeting

78744

August 25, 2011

Welcome!

- **LARRY WALLACE**
  Chief Service Delivery Officer,
  Central Health

What We're Doing Tonight

- **SUSAN SPRINGER**

  Community Engagement Specialist,

  Intrinsic Consulting

Agenda

- Project Overview
- Current and planned healthcare services
- Small and large group discussions

We Want to Hear From You!

- Translators
- Questionnaires
- Small and large group table discussions
- Write on papered wall

Community Engagement

- Listen and understand healthcare concerns from Dove Springs and all of 78744 area
- Tell you what is currently being done and planned
- Hear community's ideas; include to extent possible in future strategies

Community Health Work Group

20 members representing:

- 78744 Residents
- River City Youth Foundation
- Travis County H & H S
- Austin Police
- The Austin Project
- Austin Interfaith
- City of Austin H & H S
- Seton Healthcare
- CommUnityCare
- Schools
- Business

Community Health Work Group

- Current and planned efforts to meet healthcare needs
- Local health needs from the community perspective
- Help develop additional strategies

August-October (3 Month Project)

- 5 Work Group Meetings
- 2 Community meetings /Resources Fair
- Recommendations to Central Health Board

What We Know So Far

- **ED GOMEZ**
  Community Relations,
  Central Health

What We Know from 78744 Data

- High rate of childhood obesity
- High rate of teen pregnancy
- Top reasons for visits:
  - Family Planning
  - High Blood Pressure
  - Diabetes
  - Routine Women's Health Exams
  - Prenatal Visits
  - Child Health Exams

What We Have Done & Are Doing

- In 2010, Central Health funded 21,000 medical office visits for 78744 residents through CommUnityCare and other contracted providers, including El Buen Samaritano & People's Community Clinic
- In past 3 years, from 78744 zip code:
- 8,000 unique patients visited a CommUnityCare clinic for a medical appointment
- 2,400 unique patients visited CommUnityCare for dental appointments

What We Have Done & Are Doing

- CommUnityCare's William Cannon Clinic: opened in 2008
- Ben White Dental Clinic: open December 2010
- CommUnityCare South Austin Clinic's Pediatric Unit Expansion: completed in March 2011
- William Cannon Expansion: complete in December 2011
- SouthEast Regional Health Center: open in 2014
- El Buen Samaritano contract: $1.02m last year, twice as much as year before

We Are Here to Listen

CENTRAL HEALTH

Learn more about us at:

www.traviscountyhd.org

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 9
(No Backup)

Discuss and take appropriate action on Sendero Health Plans, Inc.[1]

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 10
(No Backup)

Receive and discuss information related to a medical school.[1]

CENTRAL
HEALTH

Board of Managers meeting

September 14, 2011

AGENDA ITEM 11
(No Backup)

Confirm the next regular Board meeting date, time, and location.