



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community

Our Mission

By caring for those who need it most Central Health improves the health of our community

Our Values

Central Health will achieve excellence through

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication

Innovation - We create solutions to improve healthcare access

Respect - We honor our relationship with those we serve and those with whom we work

Collaboration - We partner with others to improve the health of our community

SUPPLEMENTAL NOTICE
BOARD OF MANAGERS MEETING
AMENDED AGENDA

STAYS IN FILE

Wednesday, March 25, 2020, 5 30 p m

by

Toll-free Videoconference and Telephone*

Members of the public may access the meeting by dialing in using the number below
888-501-0031, Access code 1499273238#

EMERGENCY AMENDMENT TO AGENDA*

*This notice is provided in compliance with Texas Government Code §551 045(a), which allows a governmental body to deliberate its response to an emergency or urgent public necessity, such as an imminent threat to public health and safety or an epidemic

Agenda Item 1 from the original agenda posted Friday March 20 2020 is hereby amended to read

- 1 Discuss and take appropriate action on the Central Health Enterprise s response to COVID-19, including delegating authority to the President and CEO to modify any requirements related to the renewal of Medical Access Program (MAP) and MAP-Basic enrollment ¹ (Action Item)

Note ¹ - Possible closed session item

Came to hand and posted on a Bulletin Board in the Courthouse,
Austin, Travis County, Texas on this the 25th day of

March 2020

Dana DeBeauvoir

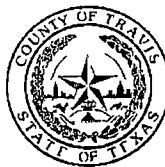
County Clerk, Travis County, Texas

By

Deputy



A MACEDO



202080469

FILED AND RECORDED
OFFICIAL PUBLIC RECORDS

Dana DeBeauvoir

Dana DeBeauvoir, County Clerk
Travis County, Texas

Mar 25, 2020 12 06 PM

Fee \$0 00

MACEDOS



2 pgs

202080453

CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community

Our Mission

By caring for those who need it most Central Health improves the health of our community

Our Values

Central Health will achieve excellence through

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication

Innovation - We create solutions to improve healthcare access

Respect - We honor our relationship with those we serve and those with whom we work

Collaboration - We partner with others to improve the health of our community

BOARD OF MANAGERS MEETING

Wednesday, March 25, 2020, 5 30 p m

by

Toll-free Videoconference and Telephone*

STAYS IN FILE

Members of the public may access the meeting by dialing in using the number below
888-501-0031

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1 Approve a new Central Health purchasing policy regarding Delegation of Purchasing Duties to Purchasing Authority and Certain Officers, and revisions to existing policies including the General Procurement Policy (PUR1-001) as recommended by the Budget and Finance Committee

REGULAR AGENDA¹

- 1 Receive and discuss a briefing on the Central Health Enterprise's responses to address the impacts of COVID-19 (*Informational Item*)
- 2 Discuss and take appropriate action on issuance of refunding bonds to pay outstanding debt from Series 2011 Certificates of Obligation (*Action Item*)
- 3 Receive an update, discuss, and take appropriate action on an agreement with Social Finance, Inc. and its subsidiary PAATH, LLC for permanent supportive housing and wraparound services to be provided to homeless Travis County residents ² (*Action Item*)

- 4 Discuss and take appropriate action on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, the Community Care Collaborative including health care delivery arrangements and the President and CEO's authority under existing community partnership agreements ² (*Action Item*)
- 5 Discuss and take appropriate action on amendments to Central Health's Reserve Policy (*Action Item*)
- 6 Confirm the next regular Board meeting date, time, and location (*Informational Item*)

* By Emergency Executive Order of the Governor, issued March 16, 2020, Central Health may hold a videoconference meeting with no Board members present at a physical meeting location.

Note ¹, The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.

Note ², Possible closed session item.

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting. Additional options for connecting to the meeting are also available on the website.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Citizens Communication or when public comment is invited. Please notify the front desk on arrival if services are needed.

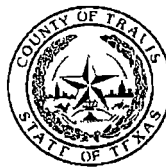
Los servicios de interpretación consecutiva del español al inglés están disponibles para la comunicación de los ciudadanos o cuando se invita al público a hacer comentarios. Si necesita estos servicios, al llegar sírvase notificarle al personal de la recepción.

Came to hand and posted on a Bulletin Board in the Courthouse
Austin, Travis County, Texas on this the 20th day of

March
2020
Dana DeBeauvoir
County Clerk, Travis County, Texas

By [Signature] Deputy

AMACEDO



**FILED AND RECORDED
OFFICIAL PUBLIC RECORDS**

Dana DeBeauvoir

Dana DeBeauvoir, County Clerk
Travis County, Texas

202080453

Mar 20, 2020 03:40 PM

Fee \$0.00

MACEDOS



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

CONSENT AGENDA ITEM 1

Approve a new Central Health purchasing policy regarding Delegation of Purchasing Duties to Purchasing Authority and Certain Officers, and revisions to existing policies including the General Procurement Policy (PUR1-001) as recommended by the Budget and Finance Committee.



MEMORANDUM

To: Central Health Board of Managers
From: Lisa Owens, Deputy Chief Financial Officer
Cc: Jeff Knodel, Chief Financial Officer
Mike Geeslin, President and CEO
Date: March 6, 2020
Re: Proposed changes to Central Health Purchasing and Finance Policies

Overview:

Central Health staff recommends that the Board of Managers (BOM) review and approve proposed changes to the Central Health Purchasing Policy (PUR1-001) and adopt a new Purchasing Policy PUR1-005 titled "Delegation of Purchasing Duties to Purchasing Authority and Certain Officers."

Synopsis:

Central Health is proposing changes to our purchasing policy. These updates were reviewed and recommended at the February 19, 2020 Budget and Finance Meeting. Additional proposed changes have been made, as outlined below:

PUR1-001 Summary of Changes (updated since February 19, 2020):

- Clarification regarding Competitive Bidding terminology in "Procurement Thresholds and Methods"
- Moving the section on "authorizations" to a standalone policy titled "Delegation of Purchasing Duties to Purchasing Authority and Certain Officers"

PUR1-005 New Policy "Delegation of Purchasing Duties to Purchasing Authority and Certain Officers."

- Board of Managers delegation to the CEO; and
- Authority to the CEO to delegate to certain officers at specific thresholds.

Fiscal Impact:

The implementation of this policy update will have no immediate fiscal impact, however, will create organizational efficiencies.

Action Requested:

Staff requests that the BOM approve the proposed changes to policy PUR1-001 and PUR1-005.

PUR1-001 General Procurement Policy

Policy Title: General Procurement Policy
Policy #: PUR1-001
Effective Date:
Revision Dates: May 28, 2009, February 28, 2008, January 25, 2007
Board Last Approval Date: April 15, 2010
Policy Owner: Lisa Owens, Deputy CFO
Executive Sponsor: Jeff Knodel, CFO
Attachments: PUR1-001 General Purchasing Policy Standard Operating Procedures

I. PURPOSE

As a public institution, Central Health is held to a high degree of public scrutiny and accountability for its business practices. This policy establishes a standard approach to Procurement that ensures Central Health funds are used responsibly and in a manner consistent with the organization's mission, applicable laws, and ethical practices.

II. SCOPE

This policy applies to all Central Health employees (including employees assigned to enterprise affiliates) when Central Health funds will be used to purchase goods and services. Detailed procedures for implementing this policy and applicable forms are found in the standard operating procedures (SOP #PUR1-001P) for purchasing and are available from the Procurement Authority.

III. DEFINITIONS

Competitive Bidding: A solicitation method that allows available vendors to compete with each other to provide goods or services to Central Health. The responses to a competitive bid are sealed until opened by the organization at the established date and time and as defined by the solicitation method.

Historically Underutilized Business (HUB): A business formed for the purpose of making a profit, with its principal place of business in Texas, and that is either organized as: (A) a corporation in which at least 51 percent or more of all classes of the shares, stocks, or other equitable securities are owned by one or more economically disadvantaged persons who actively participate in the corporation's control, operation, and management; (B) a sole proprietorship that is completely owned, operated, and controlled by an economically disadvantaged person; (C) a partnership in which 51% or more of the assets and interest in the partnership are owned by one or more economically disadvantaged persons who have a proportionate interest and who actively participate in the partnership's control, operation, and management; (D) a joint venture in which each entity in the venture is a historically underutilized business; and (E) a supplier contract between a historically underutilized business and a prime contractor under which the historically underutilized

business is directly involved in the manufacture or distribution of the goods or otherwise warehouses and ships the goods.

Procurement: The full continuum of the purchasing cycle that may begin with informal or formal solicitation of goods and services and result in an authorization for payment or execution of a purchase order or contract with Central Health.

Professional Services: Those services explicitly identified in the Professional Services Procurement Act, including those services within the scope of the practice of accounting, architecture, land surveying, medicine, optometry, professional engineering, real estate appraising, or professional nursing.

Procurement Authority: The individuals designated by the President & CEO with the responsibility for purchasing and overseeing the Central Health Procurement processes.

Request for Proposal ("RFP"): A solicitation method that allows the organization to request a proposal or solution to a specific need from vendors, when factors other than price are to be considered and which allows for negotiations after a proposal has been received and before award of any contract.

Request for Qualifications ("RFQ"): A solicitation method that allows the organization to request details about the qualifications of professionals whose services must be obtained in compliance with the Professional Services Procurement Act.

IV. POLICY

It is the policy of Central Health that its Procurement processes maximize the value of public funds and serve the best interests of Central Health, its affiliated organization(s), and their constituents or customers while providing an open and fair process for responsible and qualified vendors.

The following Procurement principles are essential to achieving an open and fair process:

- Integrity and commitment to the highest ethical standards of the purchasing profession when dealing with internal and external customers.
- Free access to Procurement opportunities and information.
- Equal opportunity in contract awards to all businesses, including HUBs. The Central Health Board of Managers seeks to ensure that a good faith effort is made to assist certified HUB vendors and contractors in its solicitation of proposals for contracts and subcontracts.
- Cooperative purchasing through established local, state, and national purchasing

cooperatives or interlocal cooperation contracts with other governmental entities provide organizational efficiency if, in the opinion of the Procurement Authority, these cooperative purchasing organizations or contracts provide the best value to the organization.

The following guiding principles will help maximize value to the organization:

- Quality, innovation, and superior service and delivery from vendors.
- Effective partnerships among Central Health and its affiliated organization(s) and alignment with population served, organizational values, and mission. This alignment is the foundation for planning, implementing, and managing the most beneficial contracts to Central Health.
- Agility in developing and providing successful Procurement solutions to meet Central Health's business needs.

Prohibited Procurement Processes:

Procurement processes designed to avoid formal solicitation, such as component purchases (purchasing in separate pieces rather than purchasing as a whole) and sequential purchases (purchases made over a period of time that would normally have been made as one purchase) are explicitly prohibited.

Procurement Thresholds and Methods

The dollar amount and type of desired purchase will influence the procurement method chosen; however, formal solicitation methods (e.g., Competitive Bidding, RFPs, or RFQs) may be utilized regardless of purchase amount. In general, purchases in the amounts listed below will be accomplished as follows:

- **Less than \$10,000:** Procurement may be completed without informal or formal solicitation with requisite approval and payment methods, for example, through a purchase order or use of a purchasing card.
- **Between \$10,000 and \$49,999:** Procurement may be completed through informal solicitation, which requires Central Health staff to request at least three quotes from vendors. Attempts will be made to obtain a quote from HUB vendors whenever practical. The Procurement Authority will issue a purchase order or contract as authorized by policy.
- **\$50,000 or More:** Except for construction and Professional Services that specify a different process, Procurement may be accomplished through a formal solicitation method, such as Competitive Bidding, an RFP, or RFQ. A reverse auction is also

permitted for certain types of purchases.

Central Health will also extensively use cooperative purchasing through established local, state, and national purchasing cooperatives and "piggyback" on existing contracts with other governmental entities when these methods provide savings in staff time and costs and are determined by the Procurement Authority to provide the best value to the organization.

Exemptions from Competitive Bidding Process

The President & CEO may grant an exemption from the Competitive Bidding processes set forth above in the following situations:

- Purchases in an amount less than \$50,000 when the item to be purchased is:
 - available from only one responsible supplier in the geographic area in which the organization operates; or
 - a film, manuscript, or book; electric power, gas, water, or other utility service; captive replacement parts or components for proprietary products, including equipment.
- Purchases in an amount greater than \$50,000 for captive replacement parts or major components of highly specialized equipment or when competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies that do not permit an equivalent product or service to be supplied.
- Purchases in any amount if the purchases are to be made from a vendor through an interlocal cooperation contract or a purchasing cooperative formed under Texas Government Code Chapter 791.
- Purchases of personal or Professional Services.
- Purchases of services that are critical to Central Health's operations that, if not secured immediately (i.e. subjected to Competitive Bidding or other solicitation method), will have severe impact, impair or completely inhibit such operations.
- Emergency Purchases, which are defined as:
 - an item or service that must be purchased in a case of public disaster (i.e., a disaster that has been declared by the Governor);
 - an item or service that must be purchased to prevent a hazard to the immediate public health, safety, or welfare of the residents of Travis County;
 - an item or service that must be purchased because of unforeseen damage to Central Health property (including leased facilities);
 - an item or service that must be purchased to avoid substantial undue additional cost that cannot be recovered by Central Health; or

- a situation that suddenly and unexpectedly causes Central Health to need the services of a consultant, but only if there is insufficient time to comply with this policy (e.g., the issuance of a court order or new legislation).

VI. RELEVANT LAWS

- Government Code § 497.024 (Purchase of items from the Institutional Division of the Texas Department of Corrections)
- Government Code Chapter 791 (Interlocal Cooperation Act)
- Government Code § 2155.204 (Comptroller's Local Government Purchasing Program)
- Government Code Chapter 2157 (Catalog Purchase Procedures through the Texas Building and Procurement Commission)
- Government Code Chapter 2251 (Prompt Payment Act)
- Government Code Chapter 2252 (Contracts with Government Entities - Reciprocal penalties for out of state governments that impose penalties on Texas bidders)
- Government Code Chapter 2253 (Public Work Performance and Payment Bonds)
- Government Code Chapter 2254 (Professional Services Procurement Act)
- Government Code Chapter 2258 (Prevailing Wage Rates)
- Government Code Chapter 2269 (Contracting and Delivery Procedures for Construction Projects)
- Health & Safety Code §12.056 (Participation in Department of State Health Services Purchasing Contracts or Group Purchasing Organization)
- Health & Safety Code § 281.049 (Purchasing/Accounting Methods and Procedures)
- Health & Safety Code § 361.426 (Recycled Product Preferences)
- Human Resources Code Chapter 122 (Purchasing from People with Disabilities)
- Local Government Code Chapter 171 (Conflict of Interest Reporting)
- Local Government Code Chapter 176 (Disclosure of Relationships with Local Government Officers)
- Local Government Code Chapter 271 (Purchasing and Contracting Authority of Municipalities, Counties and Certain Other Local Governments)
- Local Government Code Chapter 273 (Acquisition of Property for Public Purposes by Municipalities, Counties, and Certain Other Local Governments)
- 28 Tex. Admin. Code § 110.110 (Workers' Compensation-required language for Construction Contracts)

VII. RELATED ORDERS AND POLICIES

- Financial Order of the Travis County Commissioners Court
- Human Resources Policy (HR2-008): Standards of Conduct
- Compliance Policy (CMP-002): Code of Conducts and Ethics for Employees
- Compliance Policy (CMP-009): Duality of Conflict of Interest Policy and Standard Operating Procedure (CMP-009P)

VIII. PROCEDURES

- PUR-001P General Purchasing Standard Operating Procedures

PUR1-001 General Procurement Policy

Policy Title: General Procurement Policy
Policy #: PUR1-001
Effective Date:
Revision Dates: May 28, 2009, February 28, 2008, January 25, 2007
Board Last Approval Date: April 15, 2010
Policy Owner: Lisa Owens, Deputy CFO
Executive Sponsor: Jeff Knodel, CFO
Attachments: PUR1-001 General Purchasing Policy Standard Operating Procedures

I. PURPOSE

As a public institution, Central Health is held to a high degree of public scrutiny and accountability for its business practices. This policy establishes a standard approach to Procurement that ensures Central Health funds are used responsibly and in a manner consistent with the organization's mission, applicable laws, and ethical practices.

II. SCOPE

This policy applies to all Central Health employees (including employees assigned to enterprise affiliates) when Central Health funds will be used to purchase goods and services. Detailed procedures for ~~implementing~~ this policy and applicable forms are found in the standard operating procedures (SOP #PUR1-001P) for purchasing and are available from the Procurement Authority.

III. DEFINITIONS

Competitive Bidding: A solicitation method that allows available vendors to compete with each other to provide goods or services to Central Health. The responses to a competitive bid are sealed until opened by the organization at the established date and time and as defined by the solicitation method.

Historically Underutilized Business (HUB): A business ~~formed for the purpose of making a profit, with its principal place of business in Texas, and that is either organized as: (A) a corporation in which at least 51 percent or more of all classes of the shares, stocks, or other equitable securities are owned by one or more economically disadvantaged persons who actively participate in the corporation's control, operation, and management; (B) a sole proprietorship that is completely owned, operated, and controlled by an economically disadvantaged person; (C) a partnership in which 51% or more of the assets and interest in the partnership are owned by one or more economically disadvantaged persons who have a proportionate interest and~~ ~~ship by one or more persons who have been historically underutilized (economically disadvantaged) because of their identification as being African American, Hispanic American, Asian or Pacific American, Native American, or women~~ who actively participate in the businesspartnership's control, operation, and

management; (D) a joint venture in which each entity in the venture is a historically underutilized business; and (E) a supplier contract between a historically underutilized business and a prime contractor under which the historically underutilized business is directly involved in the manufacture or distribution of the goods or otherwise warehouses and ships the goods ~~have been certified by a governmental program.~~

Procurement: The full continuum of the purchasing cycle that may begin with informal or formal solicitation of goods and services and result in an authorization for payment or execution of a purchase order or contract with Central Health.

Professional Services: Those services explicitly identified in the Professional Services Procurement Act, including those services within the scope of the practice of accounting, architecture, land surveying, medicine, optometry, professional engineering, real estate appraising, or professional nursing.

Procurement Authority: The individuals designated by the President & CEO with the responsibility for purchasing and overseeing the Central Health Procurement processes.

Request for Proposal ("RFP"): A solicitation method that allows the organization to request a proposal or solution to a specific need from vendors, when factors other than price are to be considered and which allows for negotiations after a proposal has been received and before award of any contract.

Request for Qualifications ("RFQ"): A solicitation method that allows the organization to request details about the qualifications of professionals whose services must be obtained in compliance with the Professional Services Procurement Act.

IV. POLICY

It is the policy of Central Health that its Procurement processes maximize the value of public funds and serve the best interests of Central Health, its affiliated organization(s), and their constituents or customers while providing an open and fair process for responsible and qualified vendors.

The following Procurement principles are essential to achieving an open and fair process:

- Integrity and commitment to the highest ethical standards of the purchasing profession when dealing with internal and external customers.
- Free access to Procurement opportunities and information.
- Equal opportunity in contract awards to all businesses, including HUBs. The Central Health Board of Managers seeks to ensure that a good faith effort is made to assist certified HUB vendors and contractors in its solicitation of proposals for contracts and subcontracts.

- Cooperative purchasing through established local, state, and national purchasing cooperatives or interlocal cooperation contracts with other governmental entities provide organizational efficiency if, in the opinion of the Procurement Authority, these cooperative purchasing organizations or contracts provide the best value to the organization.

The following guiding principles will help maximize value to the organization:

- Quality, innovation, and superior service and delivery from vendors.
- Effective partnerships among Central Health and its affiliated organization(s) and alignment with population served, organizational values, and mission. This alignment is the foundation for planning, implementing, and managing the most beneficial contracts to Central Health.
- Agility in developing and providing successful Procurement solutions to meet Central Health's business needs.

Prohibited Procurement Processes:

Procurement processes designed to avoid ~~competitive formal~~ solicitation, such as component purchases (purchasing in separate pieces rather than purchasing as a whole) and sequential purchases (purchases made over a period of time that would normally have been made as one purchase) are explicitly prohibited.

Procurement Thresholds and Methods

The dollar amount and type of desired purchase will influence the ~~Competitive Bidding procurement~~ method chosen ~~by the Central Health Procurement Authority~~; ~~however, formal solicitation methods (e.g., Competitive Bidding, RFPs, or RFQs) may be utilized regardless of purchase amount.~~ In general, ~~purchases in the amounts listed below will be accomplished as follows~~ Central Health will use the following purchase dollar thresholds as guidelines for determining which ~~Competitive Bidding method to use:~~

- **Less than \$10,000:** Procurement may be completed without ~~informal or formal competitive Bidding solicitation~~ with requisite approval and payment methods, for example, through a purchase order or use of a purchasing card.
- **Between \$10,000 and \$49,999:** Procurement ~~may~~ ~~be~~ completed through ~~Competitive Bidding, including informal bidding solicitation,~~ which requires Central Health staff to request at least three ~~bids quotes from vendors or issue an Invitation for Bid.~~ Attempts will be made to ~~include~~ obtain a quote from HUB vendors

whenever practical. ~~A competitive sealed bid or proposal process (RFP, RFQ, etc.) is optional depending on the specifications and requirements of the goods and services.~~ The Procurement Authority will issue a purchase order or contract as authorized by policy.

- **\$50,000 or More:** Except for construction and Professional Services that specify a different process, Procurement may be accomplished through a ~~competitive sealed proposal process~~ formal solicitation method, such as Competitive Bidding, an RFP, or RFQ ~~or a cooperative purchasing organization~~. A reverse auction is also permitted for certain types of purchases.

Central Health will also extensively use cooperative purchasing through established local, state, and national purchasing cooperatives and ~~will also~~ "piggyback" on existing contracts with other governmental entities when these methods provide savings in staff time and costs and are determined by the Procurement Authority to provide the best value to the organization.

Exemptions from Competitive Bidding Process

The President & CEO ~~or Procurement Authority~~ may grant an exemption from the Competitive Bidding processes set forth above in the following situations:

- Purchases in an amount less than \$50,000 when the item to be purchased is:
 - available from only one responsible supplier in the geographic area in which the organization operates; or
 - a film, manuscript, or book; electric power, gas, water, or other utility service; captive replacement parts or components for proprietary products, including equipment.
- Purchases in an amount greater than \$50,000 for captive replacement parts or major components of highly specialized equipment or when competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies that do not permit an equivalent product or service to be supplied.
- Purchases in any amount if the purchases are to be made from a vendor through an interlocal cooperation contract or a purchasing cooperative formed under Texas Government Code Chapter 791.
- Purchases of personal or Professional Services.
- Purchases of services that are critical to Central Health's operations that, if not secured immediately (i.e. subjected to Competitive Bidding or other solicitation method), will have severe impact, impair or completely inhibit such operations.
- Emergency Purchases, which are defined as:

- an item or service that must be purchased in a case of public disaster (i.e., a disaster that has been declared by the Governor);
- an item or service that must be purchased to prevent a hazard to the immediate public health, safety, or welfare of the residents of Travis County;
- an item or service that must be purchased because of unforeseen damage to Central Health property (including leased facilities);
- an item or service that must be purchased to avoid substantial undue additional cost that cannot be recovered by Central Health; or
- a situation that suddenly and unexpectedly causes Central Health to need the services of a consultant, but only if there is insufficient time to comply with this policy (e.g., the issuance of a court order or new legislation).

~~The Central Health Board of Managers delegates the following authority to its President and CEO or in his/her prolonged absence to the Deputy Administrator:~~

- ~~• Approval and administration of exemption orders described by this policy. Exemption orders will be executed documented in a memorandum to file;~~
- ~~• Authorization to execute contracts regardless of amount, including renewals and amendments, provided that funding has been previously approved by the Board of Managers for the contracted item or service during the annual budget adoption process or the initiative was approved as an agenda item by the Board of Managers and funding is currently available;~~
- ~~• Authorization to execute contract renewals and amendments regardless of the amount if the amendment and renewal are for a correction that does not affect the substantive terms and conditions (e.g. term or length, cost, scope of service), and the amendment and renewal are reported to the Board of Managers.~~
- ~~• Authorization to award contracts and/or contract amendments and modifications for goods or services that have not been preauthorized up to \$100,000;~~
- ~~• Authorization to delegate to the Procurement Authority the identification and application of the appropriate procurement method as outlined by policy, approval and administration of exemption orders, the ability and the authorization to reject bids/proposals that do not meet Central Health needs, and the ability to re-issue solicit procurements solicitations as needed.~~

~~Notwithstanding the authority granted herein, the President and CEO, in his or her discretion, may choose to take any procurement action to the Central Health Board of Managers for approval.~~

VI. RELEVANT LAWS

- Government Code § 497.024 (Purchase of items from the Institutional Division of the Texas Department of Corrections)
- Government Code Chapter 791 (Interlocal Cooperation Act)
- Government Code § 2155.204 (Comptroller's Local Government Purchasing Program)
- Government Code Chapter 2157 (Catalog Purchase Procedures through the Texas Building and Procurement Commission)
- Government Code Chapter 2251 (Prompt Payment Act)
- Government Code Chapter 2252 (Contracts with Government Entities - Reciprocal penalties for out of state governments that impose penalties on Texas bidders)
- Government Code Chapter 2253 (Public Work Performance and Payment Bonds)
- Government Code Chapter 2254 (Professional Services Procurement Act)
- Government Code Chapter 2258 (Prevailing Wage Rates)
- Government Code Chapter 2269 (Contracting and Delivery Procedures for Construction Projects)
- Health & Safety Code §12.056 (Participation in Department of State Health Services Purchasing Contracts or Group Purchasing Organization)
- Health & Safety Code § 281.049 (Purchasing/Accounting Methods and Procedures)
- Health & Safety Code § 361.426 (Recycled Product Preferences)
- Human Resources Code Chapter 122 (Purchasing from People with Disabilities)
- Local Government Code Chapter 171 (Conflict of Interest Reporting)
- Local Government Code Chapter 176 (Disclosure of Relationships with Local Government Officers)
- Local Government Code Chapter 271 (Purchasing and Contracting Authority of Municipalities, Counties and Certain Other Local Governments)
- Local Government Code Chapter 273 (Acquisition of Property for Public Purposes by Municipalities, Counties, and Certain Other Local Governments)
- 28 Tex. Admin. Code § 110.110 (Workers' Compensation-required language for Construction Contracts)

VII. RELATED ORDERS AND POLICIES

- Financial Order of the Travis County Commissioners Court
- Human Resources Policy (HR2-008): Standards of Conduct
- Compliance Policy (CMP-002): Code of Conducts and Ethics for Employees
- Compliance Policy (CMP-009): Duality of Conflict of Interest Policy and Standard Operating Procedure (CMP-009P)

VIII. PROCEDURES

- PUR-001P General Purchasing Standard Operating Procedures



Policy Title: Delegation of Purchasing Duties to Purchasing Authority and Certain Officers
Policy #: PURX-005
Effective Date: TBD
Revision Dates: N/A
Board Last Approval Date: N/A
Policy Owner: Deputy Chief Financial Officer
Executive Sponsor: Chief Financial Officer
Attachments:

I. PURPOSE

This policy operates to delegate certain procurement-related duties to the President & CEO and allows the President & CEO to delegate these duties to other Central Health officers and employees in order to ensure that Central Health operates efficiently.

II. SCOPE

This policy applies to all employees who are specifically identified by title in the definitions and policy statement.

III. DEFINITIONS

Chief Information Officer (CIO): The individual designated by the President & CEO with the responsibility for overseeing the Central Health Joint Technology department.

Chief Financial Officer (CFO): The individual designated by the President & CEO with the responsibility for overseeing Central Health’s financial operations.

Chief Operating Officer (COO): The individual designated by the President & CEO with the responsibility for overseeing healthcare delivery services and operations.

Deputy Administrator: The individual designated by the Board of Managers to perform any of the President & CEO’s powers or duties in the event that the President & CEO is incapacitated, absent for a prolonged period of time, or unable to perform the President & CEO’s duties.

Procurement Authority: The individual(s) designated by the President & CEO in PUR1-001 with the responsibility for purchasing and overseeing Central Health’s procurement process.

Prolonged Period of Time: An amount of time exceeding five (5) business days.

IV. POLICY

The Central Health Board of Managers delegates the following procurement authority to its President & CEO:

- Approval to issue exemption orders for the purposes described in the General Procurement Policy (PUR1-001).
- Authorization to execute contracts regardless of dollar value, including contract renewals and amendments, provided that:
 - the Board of Managers has allocated funds for the contracted goods or service during the annual budget adoption process or the goods or service is necessary to implement an initiative that was approved by the Board of Managers at an Open Meeting and
 - funding is currently available;
- Authorization to execute contract amendments that are necessary due to a change in law or to correct a scrivener's error that does not affect the contract's substantive terms and conditions (e.g. term or length, cost, scope of service); and
- Authorization to award contracts and/or contract amendments for goods or services that were not contemplated in the budget that was adopted by the Board of Managers if the dollar value of the contract is less than \$100,000;

Notwithstanding the authority granted herein, the President and CEO, in his or her discretion, may choose to take any procurement action to the Central Health Board of Managers for approval.

The Central Health Board of Managers authorizes the President & CEO to delegate the following procurement duties and rights to the Central Health Procurement Authority:

- Identification and application of the appropriate procurement method;
- Approval and administration of exemption orders;
- Ability to reject bids, proposals, or qualifications that do not meet Central Health's needs;
- Ability to reissue solicitations as needed; and
- Execution of contracts, including renewals and amendments, having a dollar value of less than or equal to \$50,000 provided funds are available for the good or service in the annual budget.

The Central Health Board of Managers further authorizes the President & CEO to delegate limited contract execution function to the Central Health officers named below, provided that funds are available in the annual budget for the contracted good or service:

- Chief Operating Officer – Execution of health care services contracts, including renewals and amendments, having a dollar value of less than or equal to \$100,000
- Chief Information Officer – Execution of technology services, software, hardware, and equipment contracts, including renewals and amendments, to

support technology operations up to \$50,000

- Chief Financial Officer – Execution of audit, investment, and construction services contracts, including renewals and amendments, up to \$50,000

V. RELEVANT STATUTES, REGULATIONS OR GUIDANCE

Texas Health & Safety Code § 281.027

VI. RELATED POLICIES AND PROCEDURES

N/A

VII. PROCESS

This policy will be reviewed annually in the budget process.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 1

Receive and discuss a briefing on the Central Health Enterprise's responses to address the impacts of COVID-19.



MEMORANDUM

TO: Central Health Board of Managers
FROM: Ted Burton, Vice President of Communications
DATE: March 25, 2020
RE: Update on COVID-19 Communications and Outreach Response

Central Health is ensuring that our patients, uninsured residents of Travis County, and our staff, are receiving the most up-to-date information regarding COVID-19. Central Health's Communications Team is working closely with CommUnityCare (CUC) to share information through multiple platforms and channels – from grassroots outreach with patients and residents in our Eastern Travis County priority areas (e.g. via phone, video conference and email) to social media, earned media and paid media.

An excellent example of this integrated Enterprise approach between Central Health and CommUnityCare occurred Friday, March 20, when CUC made the very difficult decision of consolidating clinical services to protect the safety of patients, staff and the community, and move as many appointments as possible to telehealth. The Enterprise Team wrote and distributed a press release (English/Spanish) regarding the clinic changes and shot multiple videos for the media and for social media – all within a few hours. Simultaneously our outreach team began contacting residents to inform them of the changes and explain CUC's reasons behind this critical operational and healthcare delivery decision.

Communications

As of Monday, March 16, 2020, the Communications Team has produced three newsletters, more than 40 social media posts (English and Spanish), and 7 press releases (English and Spanish). Central Health also issued two task orders for communications support from vendors that are already part of our pre-certified vendor pool to expand staff capacity, assisting with creating content, placing paid social and digital/online media, and helping create a social media toolkit to be shared with external partners. Central Health's focus for all communications is Travis County's low-income/uninsured population, including people who may be recently unemployed due to COVID-19. All content is created in English and Spanish.

Paid social and digital media are focusing on our highest priority ZIP codes: 78758 (Rundberg), 78753 (Rundberg/Heritage Hills), 78741 (Montopolis), 78744 (Dove Springs), 78752 (St. John's), 78723 (MLK-183), 78724 (Colony Park/Hornsby Bend), 78617 (Del Valle), and 78745 (South Congress).

We have created a social media toolkit that lives on the Central Health website. This toolkit is accessible to all staff and stakeholders to help promote important messaging around COVID-19 such as clinic changes, hotlines, and services operations.



In addition to external communications and outreach, the Central Health Enterprise launched a company-wide intranet site using Microsoft SharePoint. This centralized hub of information houses up-to-date COVID-19 information and staff-specific resources such as Human Resources and Joint Technology updates.

Community Engagement & Outreach

In response to Mayor Adler and County Judge Eckhardt's recent order to cancel gatherings of 10 or more people to slow down the spread of the coronavirus, Central Health canceled in-person community and public meetings until further notice. Instead we are using other channels and platforms to stay engaged with the community including sending e-newsletters, hosting virtual community meetings (online), asking our Community Advisory Committees to share information with their networks, reaching out to residents by phone, using social media, media relations, and planning an upcoming Facebook Live event.

Action

None



Central Health Communications and Outreach Report COVID-19 Response

The following is a summary of Central Health's media relations, social media, and community outreach efforts as of March 16, 2020.

Media Relations - Published Press Releases

- [CommUnityCare Offers Curbside Pharmacy Services at Central Health Southeast Health & Wellness Center](#)

To ensure medication needs are met, CommUnityCare Health Center's Central Pharmacy is now offering curbside service at the Central Health Southeast Health & Wellness Center. CommUnityCare patients who need assistance with pharmacy refills may call 512-978-8139 if their regular pharmacy or home delivery isn't an option.

- [En Español](#)

- [Central Health-funded CommUnityCare Offering Medical Appointments Over the Phone to Protect Safety of Patients, Staff, and Community](#)

CommUnityCare is offering patients medical appointments without leaving the safety of their home. Staff is currently calling and texting patients that already have scheduled appointments to determine whether or not they can occur by phone. Patients who have not heard from CommUnityCare about their scheduled appointments or are wanting to make an appointment should call 512-978-9015.

- [En Español](#)

- [Central Health Medical Access Program \(MAP\) Begins Enrolling People By Phone Only](#)

In-person interviews for Central Health's Medical Access Program (MAP) have been suspended in response to the COVID-19 pandemic. All interviews will be conducted by telephone only beginning Monday, March 23. The number is 512-978-8130.

- [En Español](#)

- [Central Health Board of Managers Meetings to be Held Via Teleconference](#)

To reduce possibility of infection as a result of in-person meetings, the board will meet via video/teleconference beginning with the Board of Managers meeting on Wednesday, March 25 until further notice. Members of the public may access the meeting by dialing toll-free 888-501-0031.

- [En Español](#)

- [Central Health-funded CommUnityCare Announces Clinic and Service Changes in Response to COVID-19 Pandemic](#)



CENTRAL HEALTH

To better serve and protect both patients and health care workers during the COVID-19 outbreak, CommUnityCare Health Centers is consolidating services by temporarily closing some smaller, single-provider clinics.

- [En Español](#)

- [Central Health-funded CommUnityCare Creates COVID-19 Hotline for Uninsured Travis County Residents](#)
CommUnityCare Health Centers launched a hotline staffed with medical professionals to triage uninsured Travis County residents experiencing coronavirus-like symptoms.
 - [En Español](#)

- [Central Health Makes Operational Changes in Response to COVID-19 to Protect Employees and Patients](#)
Central Health is following the guidance of Austin Public Health and changing its business operations. Changes include over-the-phone Medical Access Program (MAP) applications instead of in-person.
 - [En Español](#)

Earned Media - COVID-19 News Coverage (see attached 14-day report)

- Central Health – 72 Mentions
- CommUnityCare – 102 mentions

Earned Media: COVID-19 News Coverage (Spanish)

- [Univision Facebook Live](#) – 29,000 views
- [Que Buena 104.3 FM Facebook Live](#) (Radio interview) – 851 views
- [107.7 Amor Facebook Live](#) (Radio interview) – 2,300 views
- [Univision 62](#) (Broadcast & Online): CommUnityCare Hotline
- [Univision 62](#) (Broadcast & Online): CommUnityCare Hotline/Uninsured/Non-US citizens
- El Mundo Newspaper
 - [Online](#)
 - [Newspaper Print](#)
 - [Keilah 106.5 Radio Interview](#)

Social Media - Facebook & Twitter


All social media posts are published in both English and Spanish. *Impressions* are the number of people who have seen the post. *Engagements* are the number of people who have shared, liked, or clicked the post. An archive of videos created for social media can be found here: <https://bit.ly/3dqGIEd>.

Facebook



CENTRAL HEALTH

Messaging:



COVID-19 UPDATE

If you are **uninsured and have lost your job**, you may be eligible for one of Central Health's coverage programs, MAP or MAP BASIC.

512-978-8130

CENTRAL HEALTH

SÍNTOMAS DE COVID-19



-  **FIEBRE**
-  **TOS**
-  **DIFICULTAD PARA RESPIRAR**

Si demuestra estos síntomas, no tiene seguro o médico, llame a la LÍNEA DIRECTA DE COVID-19: 512-978-8775



- CommUnityCare telemedicine (video)
- ACA special enrollment periods for qualifying life events
- CommUnityCare Hotline for uninsured and patients experiencing symptoms
 - Video
 - Graphics
- Medical Access Program (MAP) for uninsured residents
 - Video
 - Graphics

Analytics:

- Number of posts: 23
- Impressions 106,237
- Engagements: 6,231



Twitter

Messaging:

- *ACA special enrollment periods for qualifying life events*
- *CommUnityCare Hotline for uninsured and patients experiencing symptoms*
 - *Video*
 - *Graphics*
- *Medical Access Program (MAP) for uninsured residents*
 - *Video*
 - *Graphics*

Analytics:

- Number of Tweets: 27
- Impressions: 88,838
- Engagements: 1,766

**COVID-19
UPDATE**

**Not a U.S. citizen or
legal U.S. permanent
resident?**

Testing and treatment for
is still available to you.

512-978-8775

CENTRAL HEALTH

Community Outreach - *Eastern Travis County*

We are committed to staying connected with the people we serve throughout Travis County during these uncertain times. We realize we will have to change the way we normally meet and communicate but communicating has never been more critical. In response to Mayor Adler and County Judge Eckhardt's recent order to cancel gatherings of 10 or more people to slow down the spread of the coronavirus, we are canceling in-person community and public meetings until further notice. Below is a list of things we are doing to reach residents of Eastern Travis County.

1. We sent out two COVID-19 edition newsletters to all our Eastern Travis County contacts (approx. 450).
 - a. [Thursday, March 19](#)
 - b. [Friday, March 20](#)
2. We participated in a virtual community meeting on Monday, March 23.
3. We are encouraging members of our Advisory Committees to share Central Health's social media pages to amplify our outreach (including faith-based leaders to share information with their congregants).



4. We are using Next Door, social media and earned media to share information specifically regarding people who are uninsured and/or do not have a doctor.
5. We are updating community advocates on a regular basis by phone of all our changes. Additionally, we started to join a monthly meeting convened by Hornsby Bend, Del Valle and Creedmoor advocates to address the lack of resources in these communities. On Monday, March 23, we joined their virtual meeting and listened to their concerns pertinent to COVID-19. In response to their concerns:
 - a. We are putting together a list of resources that are available in each of these communities, along with clear messaging about how to get health care services by phone during the pandemic.
 - b. We are setting up a meeting to ensure community advocates get clear answers to their concerns about the lack of health care services in these communities during the pandemic.
6. We are assembling a bilingual social media toolkit, which will live on the Central Health COVID-19 website.
7. We are planning a Facebook Live to discuss our COVID-19 rapid response. It will be in English and Spanish. We will invite our advisory committees beforehand and post the Facebook Live on all relevant Facebook groups so communities in Eastern Travis County can tune in.
8. We are also coordinating a paid social media and digital media initiative targeting our priority areas, focusing on the following ZIP codes:
 - a. **Highest concentration of patients (6,000)**
 - 78758 (Rundberg)
 - 78753 (Rundberg/Heritage Hills)
 - 78741 (Montopolis)
 - 78744 (Dove Springs)
 - b. **Second highest level (3,000-5,999)**
 - 78752 (St. John's)
 - 78723 (MLK-183)
 - 78724 (Colony Park/Hornsby Bend)
 - 78617 (Del Valle)
 - 78745 (South Congress)
9. We are discussing the possibility of a phone bank using our Community Health Workers.



CENTRAL HEALTH

- Launched dedicated intranet for Central Health Enterprise employees with organizational information, news updates, and other related COVID-19 information
 - Chairperson Sherri Greenberg has contributed to our new *Wellness* section
- Daily news and media briefings from local news outlets
- Created a special edition employee and Board newsletter about COVID-19

View this email in your browser
Be sure to click 'Download Images' above to see all of the images in this issue.

 CENTRAL HEALTH
HEALTH CARE FOR ALL

 CommUnity Care
HEALTH CENTERS

 SENDERO
HEALTH PLANS

THE PULSE

The Central Health Enterprise E-Newsletter
Special Edition: COVID-19

The Central Health Enterprise recognizes the importance of continuity planning to ensure essential services are maintained in the event there is a serious disruption to our business operations resulting from a Coronavirus (COVID-19) outbreak. This special issue of *The Pulse* outlines important information, FAQ's and tips for all staff.

COVID-19 UPDATE

Business Continuity Plan

Every business and organization must plan for the worst, and Central Health is no different. Teams from across the Enterprise have continuity planning to make sure we can perform essential services during a crisis like the coronavirus (COVID-19) pandemic. A Business Continuity Plan (BCP) helps ensure we can still fulfill our mission - caring for Travis County residents with low income - in the event there is a serious disruption to our business operations. The Business Continuity Plan:



CENTRAL HEALTH



MESSAGING BELOW IS APPROVED - PLEASE ONLY ADD APPROVED MESSAGING

Medical Appointments by Phone 512-978-9015

In response to the COVID-19 outbreak, Central Health-funded CommUnityCare Health Centers is offering patients medical appointments without leaving the safety of their home. Call **512-978-8015** to schedule a medical/health visit by phone instead of in-person.

By caring for patients over the phone, we can limit potential COVID-19 exposure for patients, staff, and our community – and ultimately help slow the spread of this disease. We know that medical appointments are incredibly important, and we want to provide them in the safest, most appropriate way possible.

CommUnityCare staff is currently calling and texting patients that already have scheduled appointments to determine whether or not they can occur by phone. Patients who have not heard from CommUnityCare about their scheduled appointment or are wanting to make a telephone health/medical appointment should call **512-978-9015**.

Eligible appointments include chronic disease management for people with conditions like diabetes and high blood pressure, and many acute conditions that don't require lab work. Medication refills that don't require a doctor's approval can also be completed over the phone.

The shift to telemedicine visits and decreasing in-person appointments will also help with the priority of conserving Personal Protective Equipment (PPE) which is in limited supply across the country. CommUnityCare staff is screening every patient and visitor for symptoms of COVID-19 before entering a facility, which includes a temperature reading. This requires that the employee has PPE.

CommUnityCare is also moving quickly to offer video appointments with providers. We hope by the end of this week, up to 50 percent of our appointments will be by phone instead of in-person.

Español

En respuesta al brote del COVID-19, los Centros de Salud CommUnityCare, financiados por Central Health, están ofreciendo citas médicas sin tener que dejar la seguridad del hogar.

Al atender a nuestros pacientes por teléfono, podemos limitar la potencial exposición de nuestros pacientes, personal y comunidad al COVID-19 – y ultimadamente ayudar a detener la propagación de esta enfermedad. Sabemos que las citas médicas son muy importantes, y queremos llevarlas a cabo de la manera más segura y apropiada posible.

Actualmente, el personal de CommUnityCare se encuentra llamando por teléfono y enviando mensajes de texto a los pacientes que ya tenían citas programadas para determinar si se pueden llevar a cabo por teléfono. Las personas que no se han contactado por CommUnityCare acerca de una cita programada o desean programar una cita deben llamar al **512-978-9015**.

Las citas médicas elegibles para citas por teléfono incluyen el manejo de enfermedades crónicas para personas con condiciones tales como diabetes y presión arterial alta, y muchas condiciones agudas que no requieren exámenes de laboratorio. El reabastecimiento de medicinas bajo receta médica que no requiera la aprobación de un doctor también se puede hacer por teléfono.

El cambio hacia visitas remotas por telemedicina, reduciendo las citas en persona, también ayudará con la prioridad de conservar los equipos de protección individual (PPE, por sus siglas en inglés), los cuales se encuentran en cantidades limitadas en todo el país. El personal de CommUnityCare está evaluando a todos los pacientes y visitantes para detectar síntomas de COVID-19 antes de ingresar en cualquiera de nuestras instalaciones, incluyendo el tomarles la temperatura. Esto requiere que el empleado utilice un PPE.

CommUnityCare está también rápidamente tomando las medidas necesarias para ofrecer videoconferencias con los proveedores de CommUnityCare. Esperamos que, para finales de esta semana, cerca del 50 por ciento de nuestras citas se lleven a cabo por teléfono en vez de en persona.”

Curbside Pharmacy Services at SEHWC

To ensure medication needs are met, CommUnityCare Health Center’s Central Pharmacy is offering curbside service beginning Monday, March 23 at Central Health Southeast Health & Wellness Center.

We encourage patients to use home delivery first if possible, or their regular pharmacy to ensure they have at least a 30 days’ supply of medications on hand. If those aren’t options, CommUnityCare will fill and deliver medications curbside.

CommUnityCare patients who need assistance with pharmacy refills may call 512-978-8139 if their regular pharmacy or home delivery isn’t an option.

Central Pharmacy: Central Health Southeast Health & Wellness Center
2901 Montopolis Dr., Austin, TX. 78741

Pharmacy Days/Hours: Monday – Friday; 8 a.m. – 5 p.m.

Curbside Hours: 8 a.m. – 5 p.m.

Thirty-day supplies filled by curbside.

Español

A partir del lunes 23 de marzo, la Farmacia Central de los Centros de Salud CommUnityCare estará ofreciendo sus servicios en la acera o la orilla de la banqueta del Centro de Salud y Bienestar del Sureste de Central Health, para garantizar que las necesidades de medicamentos sean satisfechas.

Le sugerimos a nuestros pacientes que, si es posible, primero usen el servicio de entrega a domicilio o la farmacia que utilizan usualmente, y así asegurarse de tener a la mano suficientes medicamentos para estar cubiertos por lo menos durante 30 días. Si esas opciones no estuvieran disponibles, nosotros prepararemos su receta y se las entregaremos en la banqueta.

Los pacientes de CommUnityCare que necesitan asistencia para obtener más medicamentos bajo receta médica pueden llamar al teléfono 512-978-8139 si su farmacia usual o el servicio de entrega a domicilio no están disponibles.

Farmacia Central: Centro de Salud y Bienestar del Sureste de Central Health
2901 Montopolis Dr., Austin, TX 78741
Horario de la farmacia: Lunes a viernes, de 8 a.m. a 5 p.m.
Horario de entrega en la banqueta: 8 a.m. a 5 p.m.
Provisiones de medicamentos para 30 días serán entregadas en la banqueta.

Message for Uninsured - Hotline

If you do not have insurance or a doctor, but you have symptoms of coronavirus (COVID-19), call the COVID-19 Hotline at **512-978-8775** for guidance. This number is for **all** Travis County residents with COVID-19 symptoms **who don't have insurance or a doctor**.

To minimize spread of the virus, please call **512-978-8775** rather than going directly to a clinic, urgent care or emergency department.

Stay home and call **512-978-8775** for guidance if you have symptoms such as fever, cough, and/or difficulty breathing, and have been in close contact with a person known to have any of the symptoms above or has been diagnosed with COVID-19.

The COVID-19 test requires an order from a health provider and is based on risk criteria. There are many instances where a test is not recommended. To find out if a test is recommended for you, call **512-978-8775**.

Español

Las personas que estén demostrando síntomas de coronavirus (COVID-19) y no tengan seguro o un médico establecido deben llamar a la línea directa de COVID-19 de CommUnityCare: **512-978-8775**. Este número es para **todos** los habitantes del Condado Travis con síntomas de COVID-19 **que no tienen seguro o a un médico establecido**.

Para minimizar la propagación del virus, llame al **512-978-8775** en vez de dirigirse directamente a la clínica, clínica de urgencia o al departamento de emergencias.

Quédese en casa y llame al **512-978-8775** para recibir consejos si tiene síntomas como fiebre, tos o dificultad para respirar, y si ha estado en contacto cercano con una persona con los síntomas mencionados, COVID-19.

La prueba de COVID-19 requiere una orden de un doctor y es basada en criterios de riesgo. Hay muchos casos en los que una prueba no se recomienda. Para confirmar si una prueba se le recomienda a usted, llame al **512-978-8775**.

General COVID-19 Questions: Call 2-1-1

2-1-1, Option 6 is now the main point of contact for all questions related to COVID-19. 2-1-1 Call Specialists are able to answer questions related to prevention, symptoms, medical information, testing locations, travel concerns, unemployment insurance, emergency food assistance, utility disconnect concerns, city/state orders, and more.

Español

2-1-1, opción 6, es ahora el principal punto de contacto para todas las preguntas relacionadas con COVID-19. Los especialistas de 2-1-1 pueden responder a las preguntas relacionadas a la prevención, síntomas, información médica, lugares de prueba, inquietudes de viaje, seguro de desempleo, asistencia alimentaria de emergencia, inquietudes de desconexión de servicios públicos, órdenes de la ciudad, del estado y más.

Prevention

To protect yourself:

- Wash hands often with soap and warm water for 20 seconds and encourage others to do the same.
- If no soap and water are available, use hand sanitizer with at least 60% alcohol.
- Cover coughs and sneezes with a tissue, then throw the tissue away.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Disinfect surfaces, buttons, handles, knobs, and other places touched often.
- Avoid close contact with people who are sick.

- Practice social distancing. Social distancing involves staying away from other people to avoid catching or spreading illness. It's a fancy term for avoiding crowds and minimizing physical contact, and/or staying at least six feet away from others.

Español

Para protegerse:

- Lávese las manos frecuentemente con agua y jabón, frotando por lo menos durante 20 segundos y anime a otros a que hagan lo mismo.
- Si no hay agua y jabón a la mano, utilice un desinfectante para manos a base de alcohol con mínimo 60% alcohol.
- Tápese la tos o estornudos con un pañuelo, y luego tírelo a la basura.
- Evite el contacto cercano con personas enfermas.
- Evite tocarse los ojos, nariz y boca con manos no lavadas.
- Evite contacto directo con personas que tienen síntomas.
- Practique distanciamiento social, lo cual requiere distanciarse de otras personas para evitar enfermedades o la propagación de enfermedades. Es un término elegante para evitar las multitudes y minimizar el contacto físico o guardar una distancia de por lo menos dos metros de otras personas.

Message for Non-Citizens/Non-Legal Permanent Residents

Even if you are not a U.S. citizen or legal U.S. permanent resident, you should get tested and treated if needed. COVID-19-related care will not hurt your immigration application, and it is okay if a government program pays for your care.

Español

Si usted no es ciudadano(a) o residente permanente estadounidense, hágase la prueba y trátese según sea necesario. La atención relacionada con COVID-19 no afectará su solicitud de inmigración, y está bien si un programa del gobierno paga por su cuidado médico.

Message about MAP (Medical Access Program)

As a result of containment measures being taken to minimize spread of the novel coronavirus (COVID-19), many Travis County residents are losing their jobs, their income, and their health insurance. If you are uninsured and have lost your job, you may be eligible for one of Central Health's coverage programs - MAP or MAP BASIC.

Currently all MAP Eligibility Offices are open regular business hours, while taking the following precautions to keep staff and clients safe:

- Anyone who has a fever or is presenting respiratory symptoms is asked not to come into the office, but instead to complete a phone application by calling 512-978-8130 between 8 a.m. – 5 p.m. Monday through Friday.
- As recommended by the Centers for Disease Control and Prevention (CDC), all visitors will be screened prior to entering the eligibility office. Individuals who are symptomatic will be given a paper application and instructions on how to complete the application by mail, fax or email.
- Central Health is also limiting the number of people in waiting rooms and offices by adjusting scheduling practices which may result in rescheduling some appointments. Individuals without coverage will be given priority.

Applications and documents can be submitted to Central Health in the following ways:

- **By Mail :**
Medical Access Program
PO Box 300489
Austin TX 78703
- **By Fax:**
512-776-0457
- **By Email:**
mapdocs@centralhealth.net
(Note: applications and documents sent through a client’s email may not be secure)

Español

Como resultado a las medidas de contención que se han tomado para minimizar la propagación del nuevo coronavirus (COVID-19), muchos residentes del Condado Travis están perdiendo sus trabajos, ingreso y seguro médico. Si no tiene seguro o ha perdido su trabajo, puede ser elegible para uno de los programas de cobertura de Central Health – MAP o MAP BASIC.

Actualmente, todas las Oficinas de Elegibilidad de MAP continuarán operando durante las horas normales de trabajo, pero se están tomando las siguientes medidas de precaución para mantener al personal y a los clientes seguros:

- Se le solicita a cualquier persona que tenga fiebre o síntomas respiratorios que no se presente personalmente a la oficina, sino que complete una aplicación por teléfono llamando de lunes a viernes de 8 a.m. a 5 p.m. al teléfono 512-978-8130.
- Siguiendo las recomendaciones de los Centros para el Control y la Prevención de Enfermedades (CDC, por sus siglas en inglés), todas las personas que visiten un centro de atención médica serán examinadas para detectar enfermedades

respiratorias agudas (por ejemplo, fiebre, tos, y dificultad para respirar) antes de que puedan ingresar. Si presentaran síntomas, se les hará entrega de una solicitud por escrito para que completen su aplicación por correo, por fax o en línea.

- Central Health también está limitando la cantidad de personas en las salas de espera y oficinas, ajustando sus prácticas de programación, lo que pudiera resultar en la reprogramación de algunas citas. Las personas que no tengan cobertura por medio de un seguro médico tendrán prioridad.
- Central Health ha agregado la aplicación por escrito y una lista de documentos que deben presentarse junto a la aplicación.

Las aplicaciones y documentos se pueden presentar a Central Health de las siguientes maneras:

Por correo:

Medical Access Program
PO Box 300489
Austin, TX 78703

Por fax:

512-776-0457

Por correo electrónico:

mapdocs@centralhealth.net

(Nota: las aplicaciones y documentos que se envíen por correo electrónico de un cliente podrían no estar seguras)

Message about the ACA

As a result of containment measures being taken to minimize spread of the novel coronavirus (COVID-19), many Travis County residents are losing their jobs, their income, and their health insurance. If these life changes happen to you or someone in your household, you could get health insurance through the Affordable Care Act (ACA) Health Insurance Marketplace.

The Health Insurance Marketplace offers special enrollment periods for:

- Loss of qualifying health coverage
- Changes in household income – meaning loss of a job
- Changes in your household size
- Change in residence
- Change in status

If you are currently enrolled in a Health Insurance Marketplace plan, and your income changes, contact the Marketplace to report the change. You could be eligible for a tax credit.

Call **1-800-318-2596** or visit **healthcare.gov**.

Foundation Communities can also provide assistance with Health Insurance Marketplace applications by appointment or by phone. Below are various ways people can schedule appointments to determine if they have qualifying events and are eligible for a special enrollment period:

- Book an appointment online: <https://booknow.appointment-plus.com/yr4hl26q/>
- Leave a voicemail message: 512.381.4520
- Email: enroll@foundcom.org
- Call 2-1-1

Due to the COVID-19 pandemic, all in-person services have been temporarily suspended. Foundation Communities is working on implementing a virtual process to offer assistance.

Español

Foundation Communities también ofrece asistencia con solicitudes para el Mercado de Seguros Médicos por cita o por teléfono. En la parte inferior hay varias opciones para hacer una cita para determinar si tiene algún evento calificado y si es elegible para un periodo de inscripción especial:

- Visite <https://booknow.appointment-plus.com/yr4hl26q>
- Deje un mensaje: 512.381.4520
- Envíe un correo electrónico: enroll@foundcom.org
- Llame al 2-1-1

Debido a la pandemia de COVID-19, todos los servicios en persona se han suspendido temporalmente. Foundation Communities está haciendo lo posible por implementar un proceso virtual para ofrecer asistencia.

Español

Como resultado a las medidas de contención que se han tomado para minimizar la propagación del nuevo coronavirus (COVID-19), muchos residentes del Condado Travis están perdiendo sus trabajos, ingreso y seguro médico. Estos cambios en su vida podrían significar que usted o alguien en su hogar puedan obtener seguro médico por medio del Mercado de Seguros Médicos de la Ley de Cuidados Médicos.

El Mercado de Seguros Médicos ofrece periodos de inscripción especiales por:

- Pérdida de cobertura médica calificada
- Cambios a los ingresos de su hogar
- Cambios al tamaño de su hogar
- Cambios de residencia
- Cambios de estatus migratorio

Si está usted inscrito(a) en un plan del Mercado de Seguros Médicos, y su ingreso cambia, comuníquese con el Mercado para reportar este cambio. Podría ser elegible para un crédito fiscal.

Llame al **1-800-318-2596** o visite **healthcare.gov**.

More Options

If you or someone in your household is being affected by income or health insurance loss, you may also be eligible for local health coverage programs such as the Medical Access Program (MAP), Medicaid, or Children's Health Insurance Plan (CHIP). In Travis County, call Central Health at **512-978-8130** to see what program may work for you.

Español

Si usted o alguien en su hogar se ve afectado por una pérdida de ingresos o cobertura médica, puede ser elegible para algún programa de cobertura médica local, tales como el Programa de Acceso Médico (MAP, por sus siglas en inglés), Medicaid, o el Plan de Seguros Médicos para Niños (CHIP, por sus siglas en inglés). En el Condado de Travis, llame a Central Health al 512-978-8130 para ver qué programa es para usted.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 2

Discuss and take appropriate action on issuance of refunding bonds to pay outstanding debt from Series 2011 Certificates of Obligation.



CENTRAL HEALTH



A Central Health and Seton partnership

Central Health

Board of Managers Meeting

March 25, 2020

2011 Certificates of Obligation Refunding



@CentralHealthTX

Summary

- Opportunity identified by PFM, Central Health's financial advisor, to refund Series 2011 Certificates of Obligation
- Will achieve savings and reduce amount of taxpayer funds required for future debt service payments
- Requesting approval of Central Health Board of Managers for authority of CEO to execute a parameter sale with a minimum PV savings of 5%



CENTRAL HEALTH



CommUnityCare



SENDERO
HEALTH PLANS



Community
Care
Collaborative

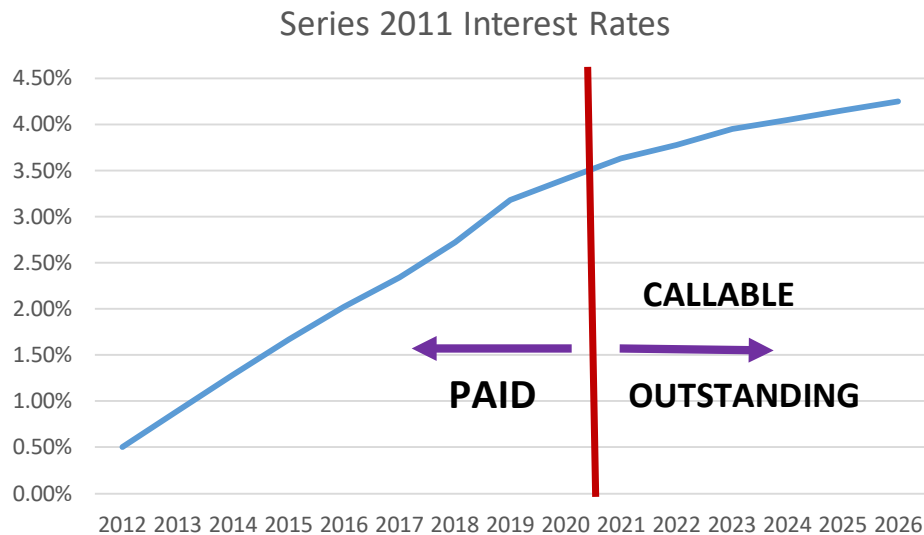
A Central Health and Seton partnership



@CentralHealthTX

Series 2011 Certificates of Obligation

- Issued in August 2011 in an amount of \$16 million
- Outstanding amount is \$7,285,000
- Certificates of Obligations are callable on March 1, 2020
- Interest rates at issuance ranged from 0.5% - 4.25%
- Outstanding rates range from 3.63% - 4.25%



CENTRAL HEALTH



CommUnityCare



SENDERO
HEALTH PLANS



Community
Care
Collaborative

A Central Health and Seton partnership



@CentralHealthTX

Refunding Objectives

- Achieve a minimum PV savings >5% after issuance costs, resulting in a minimum of \$364,250 in total savings
- Utilize existing banking relationship with JPMorgan to expedite transaction
- Refund debt with a private placement, which minimizes administrative and issue costs
- Lock rates as soon as possible



CENTRAL HEALTH



CommUnityCare



SENDERO
HEALTH PLANS



Community
Care
Collaborative

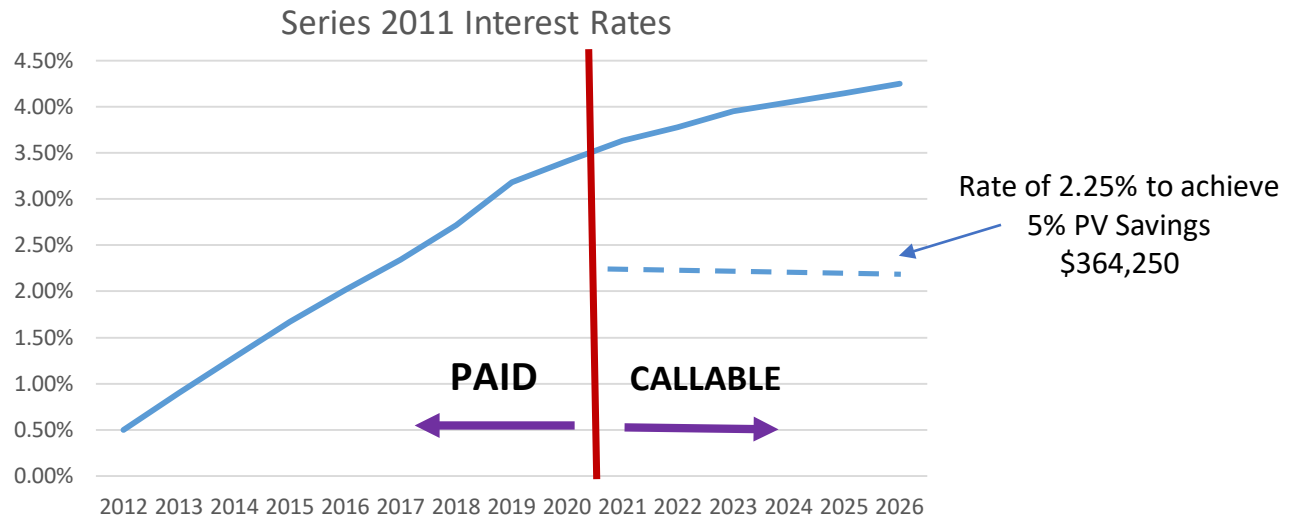
A Central Health and Seton partnership



@CentralHealthTX

Next Steps

- Request approval of parameter sale at Central Health BOM meeting on 3/25/2020
- Request Travis County Commissioner Court approval on 3/31/2020
- Lock-in rates, execute refunding if parameters of sale are met



CENTRAL HEALTH



CommUnityCare



SENDERO
HEALTH PLANS



Community
Care
Collaborative

A Central Health and Seton partnership



@CentralHealthTX

CERTIFICATE FOR RESOLUTION

I, the undersigned, Secretary of the Board of Managers (the “Board”) of the Travis County Healthcare District (the “District”), hereby certify that:

1. The Board of the District convened in a regular meeting on March 25, 2020, at its regular meeting place thereof, and the roll was called of the duly constituted officers and members of said Board, to-wit:

Sherri R. Greenberg	Chairperson
Charles E. Bell	Vice Chairperson
Julie Oliver	Treasurer
Cynthia Valadez	Secretary
Shannon Jones	Manager
Maram Museitif	Manager
Guadalupe Zamora	Manager
Julie Zuniga	Manager

and all of such persons were present except _____, thus constituting a quorum. Whereupon, among other business, the following was transacted at such meeting: a written

RESOLUTION OF THE BOARD OF MANAGERS OF THE TRAVIS COUNTY HEALTHCARE DISTRICT D/B/A CENTRAL HEALTH APPROVING THE ISSUANCE OF LIMITED TAX REFUNDING BONDS; APPROVING THE FORM OF AND REQUESTING THAT THE TRAVIS COUNTY COMMISSIONERS COURT APPROVE AND ADOPT AN ORDER TO AUTHORIZE THE ISSUANCE OF SUCH BONDS FOR THE PURPOSES OF REFUNDING OUTSTANDING CERTIFICATES OF OBLIGATION OF THE DISTRICT; AND OTHER RELATED ACTIONS

was duly introduced for the consideration of such Board and read in full. It was then duly moved and seconded that such resolution be adopted; and, after due discussion, said motion, carrying with it the adoption of such resolution, prevailed and carried by the following vote:

AYES _ NOES _ ABSTENTIONS _

2. A true, full and correct copy of the aforesaid resolution adopted at the meeting described in the above and foregoing paragraph is attached to and follows this certificate; that such resolution has been duly recorded in the Board’s minutes of such meeting; that the above and foregoing paragraph is a true, full and correct excerpt from the Board’s minutes of such meeting pertaining to the adoption of such resolution; that the persons named in the above and foregoing paragraph are the duly chosen, qualified and acting officials and members of the Board as indicated therein; that each of the officials and members of the Board was duly and sufficiently notified officially and personally, in advance, of the date, hour, place and purpose of

the aforesaid meeting, and that the resolution would be introduced and considered for adoption at such meeting, and each of such officials and members consented, in advance, to the holding of such meeting for such purpose; that such meeting was open to the public as required by law; and that public notice of the date, hour, place and subject of such meeting was given as required by Chapter 551, Texas Government Code, as amended.

[Execution Page Follows]

SIGNED AND SEALED this _____, 2020.

Secretary, Board of Managers
Travis County Healthcare District

(SEAL)

RESOLUTION OF THE BOARD OF MANAGERS OF THE TRAVIS COUNTY HEALTHCARE DISTRICT D/B/A CENTRAL HEALTH APPROVING THE ISSUANCE OF LIMITED TAX REFUNDING BONDS; APPROVING THE FORM OF AND REQUESTING THAT THE TRAVIS COUNTY COMMISSIONERS COURT APPROVE AND ADOPT AN ORDER TO AUTHORIZE THE ISSUANCE OF SUCH BONDS FOR THE PURPOSES OF REFUNDING OUTSTANDING CERTIFICATES OF OBLIGATION OF THE DISTRICT; AND OTHER RELATED ACTIONS

WHEREAS, pursuant to the provisions of Chapter 281, Texas Health and Safety Code, as amended (the "District Act"), and Subchapter C of Chapter 271, Texas Local Government Code, as amended, the Commissioners Court (the "Commissioners Court") of Travis County, Texas (the "County"), in the name of the Travis County Healthcare District (the "District") and on the faith and credit of the District, has heretofore issued the District's Certificates of Obligation, Taxable Series 2011 (the "Refunded Obligations"); and

WHEREAS, the Commissioners Court, in the name of the District and on the faith and credit of the District, is authorized to refund all or a portion of the Refunded Obligations in advance of their maturities through the issuance of refunding bonds; and

WHEREAS, the Board of Managers of the District (the "Board") has found and determined that all or a portion of the Refunded Obligations should be refunded in advance of their maturities with the proceeds derived from the issuance and sale of refunding bonds to be sold and delivered, in one or more series, from time to time in accordance with the provisions of the District Act, Chapter 1207, Texas Government Code, as amended (the "Refunding Act") or other applicable law; and

WHEREAS, the Board intends to request that the Commissioners Court adopt an order authorizing the issuance of the District's refunding bonds for the purposes and on the terms and conditions specified in such order; and

WHEREAS, the Board desires to delegate authority to certain District officers to execute any document or certificate that is necessary or favorable to allow the District to comply with any requirements relating to the issuance of the refunding bonds and to facilitate the offering, sale, and issuance of the refunding bonds in accordance with the terms of the District Act and the Refunding Act;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD:

Section 1. The recitals contained in the preamble hereof are hereby found to be true, and such recitals are hereby made a part of this Resolution for all purposes and are adopted as a part of the determinations and findings of the Board.

Section 2. The Board hereby approves the issuance and sale of the District's refunding bonds in one or more series (the "Bonds"), on the same or more favorable terms and provisions than those set forth in the order (the "Order"), which is attached hereto as Exhibit A, and to be adopted by the Commissioners Court.

Section 3. The Board hereby respectfully requests the Commissioners Court to approve and adopt the Order authorizing the issuance of the Bonds on the parameters set forth therein and approved in this Resolution and further respectfully requests that the Commissioners Court deposit the proceeds of the Bonds with a paying agent or other qualified escrow agent, as described in the Refunding Act.

Section 4. To satisfy in a timely manner all of the District's obligations under this Resolution, the President and Chief Executive Officer of the District and the Vice-President and Chief Financial Officer of the District are hereby authorized and directed to do any and all things necessary and/or convenient to carry out the terms and purposes of this Resolution.

Section 5. It is hereby officially found and determined that the meeting at which this Resolution was adopted was open to the public, and that public notice of the time, place and purpose of said meeting was given, all as required by the Texas Open Meetings Act.

PASSED AND APPROVED this ___ day of _____, 2020.

BOARD OF MANAGERS
TRAVIS COUNTY HEALTHCARE DISTRICT

EXHIBIT A

ORDER OF COMMISSIONERS COURT OF TRAVIS COUNTY, TEXAS



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 3

Receive an update, discuss, and take appropriate action on an agreement with Social Finance, Inc., and its subsidiary PAATH, LLC, for permanent supportive housing and wraparound services to be provided to homeless Travis County residents.²



AT HOME INITIATIVE: REVISED PROJECT TERMS

MARCH 2020

► CORE PRINCIPLES

Collective sacrifices for the collective good



Leverage the **partnerships** and **commitments** of remaining project stakeholders to **maximize the number of people served**



Minimize changes to project terms that have already been reviewed, vetted, and approved



Expedite **the timeline** to project launch

Across each of these goals, we prioritized solutions that balance the trade-offs required from each of the Project stakeholders

▶ KEY TERMS: SUMMARY OF CHANGES

Revised terms highlighted in yellow




Intervention	Permanent Supportive Housing (PSH) with modified Assertive Community Treatment (ACT)						
Providers¹	Caritas and Integral Care, with technical assistance and coordination provided by ECHO and Corporation for Supportive Housing (CSH)						
Target Population	225 (vs. 250) individuals experiencing chronic homelessness						
Outcomes	<table border="0"> <tr> <td>1) Housing stability</td> <td>4) Reductions in jail bookings</td> </tr> <tr> <td>2) Reductions in inpatient days</td> <td>5) Reductions in jail bed days</td> </tr> <tr> <td>3) Reductions in ED visits</td> <td></td> </tr> </table>	1) Housing stability	4) Reductions in jail bookings	2) Reductions in inpatient days	5) Reductions in jail bed days	3) Reductions in ED visits	
1) Housing stability	4) Reductions in jail bookings						
2) Reductions in inpatient days	5) Reductions in jail bed days						
3) Reductions in ED visits							
Measurement	Validated outcomes for housing stability; Pre-post for health & criminal justice metrics						
Term	4.5 (vs. 5) years						
Project Budget	\$14.6M ¹ (vs. \$16.3M)						
Capital Raise	\$8.2M (vs. 11.5M)						
Max Outcome Payment	\$11.5M (vs. \$15.5M); shifted \$1M in Ascension Seton from outcomes to grants; \$3M loss related to Travis County; City of Austin (\$6M), Central Health (\$3M), Episcopal Health Foundation (\$2M) and HUD/DOJ (\$0.5M) remain at existing levels						
Financing	\$8.2M (vs. \$11.5M) capital raise, Maximum potential investor return is 7.5% (vs. 9.0%)						

1. Includes \$5.8M in non-recoverable grants and \$0.4M in deferred fees

▶ BALANCING TRADE-OFFS ACROSS PROJECT STAKEHOLDERS

Project Stakeholders	Trade-Offs	Approval Status
Outcome Payors: City of Austin, Central Health and Episcopal Health Foundation	<ul style="list-style-type: none"> • Maintain existing level of project commitments while: <ul style="list-style-type: none"> • Reducing project scale and service delivery timeline by 10% • Increasing prices by 7.5% per outcome (see next slide for the revised price per outcome) 	<i>Pending</i>
Ascension Seton	<ul style="list-style-type: none"> • Convert \$1M funding commitment from outcome payments to a grant to the project budget 	<i>Confirmed, contingent on Payor approval</i>
St. David's Foundation	<ul style="list-style-type: none"> • Maintain existing level of project commitment while reducing project scale and service delivery timeline 	<i>Confirmed, contingent on Payor approval</i>
Impact Investors	<ul style="list-style-type: none"> • Lower return profile; reduced the potential maximum rate of return to 7.5% (from 9%); returns are fully contingent on achievement of housing, health, and criminal justice metrics • Higher risk profile; a greater % of payments tied to the riskiest metrics (health metrics) • Lower nominal investment 	<i>Confirmed</i>
Social Finance and CSH	<ul style="list-style-type: none"> • Social Finance deferring 50% of project management fees • CSH deferring 25% of technical assistance fees • Both organizations eliminating residual success payments 	<i>Confirmed</i>
ECHO & Service Providers	<ul style="list-style-type: none"> • Reduction of residual success payments • Reduction in budget related to shorter project timeline and reduced variable costs 	<i>Confirmed</i>

DEEP DIVE: REVISED OUTCOME PRICES

Revised Outcome Prices (vs. original)							
Metric(s)	 Housing Stability <i>months stably housed (min. of 6 months)</i>	 Health <i>% reduction pre-post</i>	 Criminal Justice <i>% reduction pre-post</i>				
	0-12 months	13-18 months	Inpatient days	ED visits	Bookings	Bed Days	
Max Payment	\$6 Million (\$8 Million)		\$5 Million (\$6 Million)		\$0.5 Million (\$1.5 Million)		
Price(s)	Total	\$1,633 (\$2,025)	\$2,016 (\$2,500)	\$860 (\$960)	\$247 (\$276)	\$150	\$400
	CH	-	-	\$516 (\$480)	\$148 (\$138)	-	-
	EHF	-	-	\$344 (\$320)	\$99 (\$92)	-	-
	Seton	-	-	- (\$160)	- (\$46)	-	-
	COA	\$1,633 (\$1,518)	\$2,016 (\$1,875)	-	-	-	-
	HUD	-\$127	-\$156	-	-	\$150	\$400
	TC	-\$380	-\$469	-	-	-\$150	-\$400

Through further budget negotiations, we have adjusted Payor price increases to be ~7.5% of original price. Even with these price increases, Impact Investors will take on a **higher level of risk** and **their maximum potential return will be reduced to 7.5%**

1. Payments are capped by 'category' of outcome (e.g., Housing Stability, Healthcare, etc.) but not by metric within each category (e.g., inpatient days vs. ED visit)



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 4

Discuss and take appropriate action on the 1115 Medicaid Waiver, Delivery System Reform Incentive Payment (DSRIP) projects, the Community Care Collaborative, including health care delivery arrangements, and the President and CEO's authority under existing community partnership agreements.²



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 5

Discuss and take appropriate action on amendments to Central Health's Reserve Policy.



MEMORANDUM

DATE: March 25, 2020
TO: Central Health Board of Managers
FROM: Holly Gummert, Travis County Attorney's Office
CC: Jeff Knodel, Chief Financial Officer
Lisa Owens, Deputy Chief Financial Officer
Mike Geeslin, President and CEO
RE: DRAFT Pay for Success Reserve Policy

In November 2019, the Central Health Board voted to adopt a reserve policy for the Pay for Success project that is being negotiated between Central Health and PAATH, LLC. Less than two months after the Board's adoption of such policy, national, state, and local governments have issued emergency declarations in response to the COVID-19 pandemic, prompting Central Health leadership to rethink how to best allocate funds for pandemic response in Fiscal Year 2020. Central Health leadership quickly identified the referenced reserve policy as a hurdle, since it offered little to no flexibility to Central Health to remove funds. Therefore, on the President and CEO's request, I have revised the policy in the manner shown in track changes below to allow Central Health to maintain control over the funds budgeted and, specifically, to permit removal of funds when necessary to respond to a public health disaster. The policy would, as before, only become effective after execution of a contract with PAATH, LLC.

Pay For Success Reserve Policy

A Pay For Success (PFS) reserve will be established in order to restrict ~~available~~ funds budgeted by the Central Health Board of Managers to pay for ~~all possible~~improved health outcomes in accordance with the terms of the fully executed contract with PAATH, LLC, which was approved by the Central Health Board of Managers on MM/DD/YYYY. The amount of funds placed in the PFS reserve each year will be \$600,000 or such other lesser based on the maximum at risk amount as may be required to meet contractual requirements for the current fiscal year ~~and any other outstanding balances from prior periods.~~ Funds will may be removed from the PFS reserve during any fiscal year if, ~~for example,~~ it is determined that improved thealth outcomes will not be achieved, ~~and~~ there will be no payment obligation ~~by for from~~ Central Health to make payment, or such funds are necessary to respond to a public health disaster, as defined by Texas Health & Safety Code Chapter 81, including an epidemic, pandemic, or other circumstance that poses a high risk of death or serious long term-disability to the residents that Central Health is charged with serving. In addition, at the completion of the full contract term, including all renewals, any remaining balance in the PFS reserves will be converted back to unrestricted funds.



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Respect - We honor our relationship with those we serve and those with whom we work.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

March 25, 2020

REGULAR AGENDA ITEM 6

Confirm the next regular Board meeting date, time, and location.