



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Right by All - By being open, anti-racist, equity-minded, and respectful in discourse, we honor those around us and do right by all people.

Collaboration - We partner with others to improve the health of our community.

BOARD OF MANAGERS MEETING

Wednesday, May 24, 2023, 3:00 p.m.

Or immediately following the Budget and Finance Committee Meeting

Videoconference meeting¹

A quorum of the Board and the presiding officer will be present at:

Central Health Administrative Offices
1111 E. Cesar Chavez St.
Austin, Texas 78702
Board Room

Members of the public may attend the meeting at the address above, or observe and participate in the meeting by connecting to the Zoom meeting link listed below (copy and paste into your web browser):

<https://us06web.zoom.us/j/84692323749?pwd=bDY5T0YxaG84MGs1dXZlYVBobUxTZz09>

Meeting ID: 846 9232 3749

Passcode: 641973

Or to participate by telephone only:

Dial: (346) 248 7799

Meeting ID: 846 9232 3749

Passcode: 641973

The Board may meet via videoconference with a quorum present in person and will allow public participation via videoconference and telephone as allowed under the Open Meetings Act. Although a quorum of the Central Health Board will be physically present at the location posted in the meeting notice, we strongly encourage all members of the public to observe the meeting virtually and participate in public comment, if desired, through the virtual meeting link or telephone number listed on each meeting notice.

Members of the public who attend in person should conduct a self-assessment before coming to the building to ensure they do not have a high temperature or any symptoms of COVID-19. Anyone who is symptomatic and/or has a fever should contact their healthcare provider for further instructions. Symptomatic members of the public can still participate, if desired, through the virtual meeting link or telephone number listed on each meeting notice. Resources related to COVID-19 can be found at the following link <https://www.austintexas.gov/covid19>.

A member of the public who wishes to make comments virtually during Public Communication for the Board of Managers meeting or the Executive Committee meeting must properly register with Central Health **no later than 1:30 p.m. on May 24, 2023**. Registration can be completed in one of three ways:

- Complete the virtual sign-in form at <https://www.centralhealth.net/meeting-sign-up/>;
- Call 512-978-9190. Please leave a voice message with your full name and your request to comment via telephone at the meeting; with the name of the meeting at which you wish to speak; or
- Sign-in at the front desk on the day of the meeting, prior to the start of the meeting.

Individuals who register to speak on the website or by telephone will receive a confirmation email and/or phone call by staff with instructions on how to join the meeting and participate in public communication.

CONSENT AGENDA

All matters listed under the CONSENT AGENDA will be considered by the Board of Managers to be routine and will be enacted by one motion. There will be no separate discussion of these items unless members of the Board request specific items be moved from the CONSENT AGENDA to the REGULAR AGENDA for discussion prior to the vote on the motion to adopt the CONSENT AGENDA.

- C1. Approve the minutes of the Central Health Board of Managers April 26, 2023 meeting.
- C2. Receive and ratify Central Health Investments for April 2023.
- C3. Approve an interlocal agreement to join the TX Share cooperative purchasing agreement as recommended by the Budget and Finance Committee.
- C4. Approve the reappointment of Stephanie Lee McDonald to the Tobacco Settlement Permanent Trust Account Administration Advisory Committee.

REGULAR AGENDA²

1. Discuss and take appropriate action to authorize Central Health staff to undertake the necessary procurement steps to support the Ad Hoc Succession Committee in the review of potential scopes of work, interviewing potential search firms, making a recommendation to the Board for selection of a search firm, and subsequent actions as deemed necessary by the Board. (*Action Item*)
2. Receive and discuss an update from legislative and government affairs staff and advisors on the current legislative session. (*Informational Item*)
3. Receive a Fiscal Year 2023 Service Delivery budget priority update. (*Informational Item*)
4. Discuss and take appropriate action on criteria for, and funding by, Central Health to provide financial support necessary to address anticipated capital needs of Sendero Health Plans, Inc.^{3,4} (*Action Item*)

5. Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)
6. Receive and discuss a briefing regarding *Birch, et al. v. Travis County Healthcare District d/b/a Central Health and Mike Geeslin*, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.³ (*Informational Item*)
7. Confirm the next regular Board meeting date, time, and location. (*Informational Item*)

Notes:

- ¹ This meeting may include one or more members of the Board of Managers participating by videoconference. It is the intent of the presiding officer to be physically present and preside over the meeting at Central Health Administrative Offices, 1111 E. Cesar Chavez, Austin, TX 78702, Board Room. This meeting location will be open to the public during the open portions of the meeting, and any member participating by videoconference shall be both visible and audible to the public whenever the member is speaking. **Members of the public are strongly encouraged to participate remotely through the toll-free videoconference link or telephone number provided.**
- ² The Board of Managers may take items in an order that differs from the posted order and may consider any item posted on the agenda in a closed session if the item involves issues that require consideration in a closed session and the Board announces that the item will be considered during a closed session.
- ³ Possible closed session discussion under Texas Government Code §551.071 (Consultation with Attorney).
- ⁴ Possible closed session discussion under Texas Government Code §551.085 (Governing Board of Certain Providers of Health Care Services).

A recording of this meeting will be made available to the public through the Central Health website (www.centralhealth.net) as soon as possible after the meeting.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify Central Health at least two days in advance, so that appropriate arrangements can be made. Notice should be given to the Board Governance Manager by telephone at (512) 978-8049.

Cualquier persona con una discapacidad que planee asistir o ver esta reunión y requiera ayudas o servicios auxiliares debe notificar a Central Health con la mayor anticipación posible de la reunión, pero no menos de dos días de anticipación, para que se puedan hacer los arreglos apropiados. Se debe notificar al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049.

Consecutive interpretation services from Spanish to English are available during Public Communication or when public comment is invited. Please notify the Board Governance Manager by telephone at (512) 978-8049 if services are needed.

Servicios de interpretación consecutiva del español al inglés están disponibles durante la Comunicación Pública o cuando se le invita al público a comentar. Notifique al Gerente de Gobierno de la Junta por teléfono al (512) 978-8049 si necesita servicios.

Central Health Board of Managers Shared Commitments **Agreed adopted on June 30, 2021**

Whereas, the Board of Managers of Central Health has come together as a governing body to ensure the Vision of Central Health: Central Texas is a model health Community;

Whereas, the Board of Managers of Central Health bring this vision into reality by enacting the mission of caring for those who need it most and thereby improving the health of our community;

Whereas, the Board of Managers of Central Health achieves excellence toward this vision and mission through the stated values of Stewardship, Innovation, Respect, and Collaboration;

Whereas, the Board of Managers of Central Health further known as we in this document understand that systemic racism is the root of health inequities that emerge from a history of racism in Texas including Travis County that contributes to the social determinants of health that play a primary role in producing inequitable health outcomes;

Whereas, as an organization, Central Health is anti-racist and committed to a diverse and inclusive culture that seeks equity and social justice in the pursuit of its mission:

1. We Commit to informing all of our actions as Board Managers with the understanding that we are accountable to recognizing and to interrupting systems of oppression. This includes understanding the power structure in the United States, and Texas, and Travis County, that advantages certain community members and has historically disadvantaged other community members based on the color of their skin, race, ethnicity, language, and/or other characteristics. We further understand that to disrupt this power structure and the health inequities it produces, we must collaborate to collectively respond to the lived realities of all ethnicities, races, and identities disadvantaged within this system and all historically oppressed identities and communities disadvantaged within this system. We Commit to understanding that when disadvantaged communities compete against each other, we all lose in this system, and the only way forward is to work together for the benefit of all oppressed communities collectively.
2. We Commit to a model of Generative Leadership which requires us to understand and practice collaboration and accountability demonstrated by following our agreed upon meeting procedures and ensuring all members have the opportunity for comparable speaking time. We further Commit to intentionality prior to speaking including: considering: what is the goal of what I

want to share; is this the right time to share it; and is this in keeping with our collective goal for this particular moment within this particular meeting?

3. We Commit to Generative Conflict which includes engaging in disagreements and differences in perspective in a way that deepens relationships and trust by expanding knowledge and understanding of each other, including expecting our ideas to be expanded and enriched by learning and engaging with other Board Manager ideas, choosing curiosity over competition of ideas, and anchoring our conversations in our common purpose.
4. We Commit to practicing emotional intelligence as leaders which includes being aware of our own emotions and reactions and managing them, as well as being aware of our impact on others and managing this impact for the collective good when we are in our role as Board Managers.
5. We Commit to being aware of our own privileges and advantages in the sociopolitical and economic structure of the United States, Texas, and Travis County to use these for the benefit of interrupting inequities across historically disadvantaged identities.
6. We Commit to preventing the commission of microaggressions through the awareness of the history and oppression of diverse identities and communities. To this end, we Commit to strive to learn the historical context informing the lived realities of all historically oppressed identities and communities, and to use this to prevent use of language and commission of actions that can be harmful given these histories.
7. If we inadvertently commit a microaggression, we strive to immediately become aware on our own of the harm we have caused. If another Board Manager generously helps us become aware of a microaggression we have committed we welcome the support in our learning and growing process as a leader and immediately express appreciation for having made us aware, own the mistake we have made, acknowledge the impact of the harm we have caused, and engage repair through apology and the articulation of what we will do to avoid the repetition of such harm in the future.
8. If we observe one of our fellow Board Managers commit a microaggression, we Commit to calling them in by letting them know in a respectful and kind manner of the mistake that has been made.
9. We understand that many of us, as survivors of historically oppressed identities and communities, carry internalized narratives of oppression, and we can inadvertently express these oppressions against others in ways that cause harm and we Commit to the same process identified in 7 and 8 to engage repair and return to generative collaborative processes.
10. We understand that even without the history of oppression potentiating the weight of harm, expressions of prejudice and rudeness can also cause harm to our shared aims, and we Commit to the same process identified in 7 and 8 to engage repair and return to generative collaborative processes.

11. We Commit to using our Racial and Social Justice Framework (next page) for decision-making as we work together for the collective good of our communities as we eradicate health inequities and create a model healthy community.
12. We understand that we are entrusted with a vital responsibility for our communities and are accountable stewards for the time and resources available to our Board of Managers. We understand that these commitments are entered into to ensure responsible stewardship of this time and resources through generative collaborative processes to reach our vision and mission and we agree that if we do not follow any one of these commitments we welcome our Board Manager colleagues to bring this to our attention through the agreed upon process reflected here and when this occurs, we commit to immediately acknowledging the mistake and engaging in a repair and correction process as indicated in these commitments so that our work to dismantle systemic racism and resulting barriers and achieve health equity can move forward.

Be it adopted that the above agreements will be honored and acted upon by each Board Manager as of 6/30/2021 and henceforth forward as indicated by signature below.

Board Manager Signature

Date

Board Manager Printed Name

Calling In and Repairing Harm

Calling In after Harm in Groups with Shared Values and Aims Stance

Hey, this thing you said/did hurt some folks or could hurt some folks.

A) Here's why that can be hurtful or,

B) Please do some research to learn the history of why that's hurtful.

Implied message: I know you are good and are on this journey with us and we are all going to make mistakes as we unlearn things.

Calling In after Harm in Groups with Shared Values and Aims Sample Language

- I know it wasn't your intention, but what you just said minimizes the horror of _____ e.g. the history of racism, enslavement, the holocaust, etc.
- I know it wasn't your intention but what you just said has the impact of implying that _____ are not competent or as intelligent as others.
- What you just said suggests that _____ people don't belong.
- That phrase has been identified as being disrespectful and painful to _____ people and it's important that we not use it.
- Oh, I have also used that term, but I have now learned that when we use it we are leaving out people who _____ or we are implying that _____ and the word people are learning to use now is _____.
- The term used now by people living with that identity is _____.

Repairing Harm after Microaggressions, Mistakes, and expressions of Prejudice

- Own / Name it
- Recognize the Impact
- Apologize (Do not share context or explanations)
- Make any amends that are possible
- State what you are going to do to learn and do better in the future.

Sample Language: Thank you so much for letting me know. You are right, I used this term or said that phrase and realize that it has the impact of minimizing the experience of _____ or implying that _____. I am deeply sorry and will practice learning the correct language and will research and learn more about this to ensure that I do not make this mistake and cause this harm in the future.

RACIAL and SOCIAL JUSTICE FRAMEWORK

Values and Anti-Racism/Anti-Oppression

- Is this consistent with our values?
- Are we taking steps so we cannot predict outcomes by race and other systemically disadvantaged characteristics?

Intentional and Accountable Storytelling

- What data are we using and has it been disaggregated by race? What is the source of the data? Who is it making visible and invisible? Whose experience is being centralized and whose is being marginalized in the data? Does the way we are using the data reflect the complexity of the issues and reflect the issues accurately?
- What are the stories and narratives we are telling? What is the purpose? Who is interpreting the meaning? Who's it meant for? Who's impacted and how?
- Are we refusing to be ahistorical? Are we fully considering history and the impacts of the historical context?

Power Analysis

- What are the power dynamics in this situation? What are the intersecting spheres of oppression at work in this situation?
- What are the cultural norms of white supremacy at work in this situation?
- Who would benefit and who would be harmed by this action/decision?
- Does this interrupt/disrupt or collude with/reinforce oppressive systems/power structures?
- If this is attempting a solution, where are we locating the problem?
- Does the solution/strategy we are proposing change the system or the individual?
- Who are we asking to change and why?

Relationships

- Who is in the room and who isn't and why? Who is sharing and who is not and why?
- Whose perspective is represented/who is left out? And who is doing the representing? Who do we believe, who do we find credible? Why? Why not?
- Whose experience is being centralized and whose experience is being marginalized? Who is gazing and who is being gazed upon?
- Are we boldly leading toward our racial justice aim by building a broad coalition of support?
- Are we operating from a similar/shared understanding of anti-racism work? Do we have a shared anti-racist understanding of where the problem is located and a shared anti-racist theory of change to generate a solution? Have we agreed upon a shared goal?



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Innovation - We create solutions to improve healthcare access.

Right by All - By being open, anti-racist, equity-minded, and respectful in discourse, we honor those around us and do right by all people.

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BOARD MEETING

May 24, 2023

AGENDA ITEM C1

Approve the minutes of the Central Health Board of Managers April 26, 2023 meeting.



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BOARD MEETING

May 24, 2023

AGENDA ITEM C2

Receive and ratify Central Health Investments for April 2023.

STATE OF TEXAS

COUNTY OF TRAVIS

CENTRAL HEALTH - LPPF

Whereas, it appears to the Board of Managers of the Central Health, Travis County, Texas that there are sufficient funds on hand over and above those of immediate need for LPPF demand,

Now, Therefore, the Board of Managers hereby orders

- 1.) that the County Treasurer of Travis County, Texas, acting on behalf of Central Health LPPF, execute the investment of these funds in the total amount of \$118,000.00 in legally authorized securities as stipulated in the Travis County Healthcare District Investment and Collateral Policy for the periods as indicated in Attachment A, which consists of 1 page(s).
- 2.) that the County Treasurer, acting on behalf of Central Health LPPF, take and hold in safekeeping all individual security investment instruments, relinquishing same only by order of the Board of Managers or for surrender at maturity.

Date: May 24, 2023

CHAIR, BOARD OF MANAGERS

VICE CHAIR, BOARD OF MANAGERS

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/19/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexPool	FUND NAME:	CENTRAL HEALTH LPPF
PAR VALUE:	118,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE:	N/A	BOND EQ. YIELD:	4.8057%
PRINCIPAL:	118,000.00	PURCHASED THRU:	TexPool
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	118,000.00	CUSIP #:	N/A
TRADE DATE:	4/19/2023	SETTLEMENT DATE:	4/19/2023

AUTHORIZED BY:

Deborah A. Laudermilk
CASH/INVESTMENT MANAGER

CENTRAL HEALTH - LPPF INVESTMENT REPORT
 PORTFOLIO STATISTICS

DATE: April 30, 2023

By Fund Type		
LPPF	\$ 1,315,372.43	100.00%
Total Portfolio	<u>\$ 1,315,372.43</u>	<u>100.00%</u>

By Security Type		
LPPF-		
TexasDAILY	\$ -	0.00%
TexPool	\$ 1,315,372.43	100.00%
TexSTAR	\$ -	0.00%
TexasTERM CP	\$ -	0.00%
Non-Int Bearing Bank Account	\$ -	0.00%
Certificates of Deposit	\$ -	0.00%
Treasury Securities	\$ -	0.00%
Government Agencies	\$ -	0.00%
Commercial Paper	\$ -	0.00%
Municipal Bonds	\$ -	0.00%
Total	<u>\$ 1,315,372.43</u>	<u>100.00%</u>

LPPF Investment Revenue & Accrued Interest	April-23	Fiscal YTD
Interest/Dividends-		
TexasDAILY	0.00	0.00
TexPool	4,889.51	452,501.19
TexSTAR	0.00	0.00
TexasTERM CP	0.00	0.00
Certificates of Deposit	0.00	0.00
Treasury Securities	0.00	0.00
Government Agencies	0.00	0.00
Commercial Paper	0.00	0.00
Municipal Bonds	0.00	0.00
LPPF Total Investment Revenue & Accrued Interest	<u>\$ 4,889.51</u>	<u>\$ 452,501.19</u>

STATE OF TEXAS

COUNTY OF TRAVIS

CENTRAL HEALTH

Whereas, it appears to the Board of Managers of the Central Health, Travis County, Texas that there are sufficient funds on hand over and above those of immediate need for operating demand,

Now, Therefore, the Board of Managers hereby orders

- 1.) that the County Treasurer of Travis County, Texas, acting on behalf of Central Health, execute the investment of these funds in the total amount of \$8,033,080.00 in legally authorized securities as stipulated in the Travis County Healthcare District Investment and Collateral Policy for the periods as indicated in Attachment A, which consists of 9 pages.
- 2.) that the County Treasurer, acting on behalf of Central Health, take and hold in safekeeping all individual security investment instruments, relinquishing same only by order of the Board of Managers or for surrender at maturity.

Date: May 24, 2023

CHAIR, BOARD OF MANAGERS

VICE CHAIR, BOARD OF MANAGERS

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/3/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION	<u>TexStar</u>	FUND NAME:	<u>CENTRAL HEALTH</u>
PAR VALUE:	<u>16,830.00</u>	SAFEKEEPING NO:	<u>N/A</u>
CPN/DISC RATE	<u>N/A</u>	PRICE:	<u>100%</u>
MATURITY DAT	<u>N/A</u>	BOND EQ. YIELD:	<u>4.8206%</u>
PRINCIPAL:	<u>16,830.00</u>	PURCHASED THRU:	<u>TexStar</u>
ACCRUED INT	<u>N/A</u>	BROKER:	<u>N/A</u>
TOTAL DUE:	<u>16,830.00</u>	CUSIP #:	<u>N/A</u>
TRADE DATE:	<u>4/3/2023</u>	SETTLEMENT DATE:	<u>4/3/2023</u>

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM


DATE: 4/3/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION	TexStar	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	927,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE	N/A	PRICE:	100%
MATURITY DAT	N/A	BOND EQ. YIELD:	4.8206%
PRINCIPAL:	927,000.00	PURCHASED THRU:	TexStar
ACCRUED INT	N/A	BROKER:	N/A
TOTAL DUE:	927,000.00	CUSIP #:	N/A
TRADE DATE:	4/3/2023	SETTLEMENT DATE:	4/3/2023

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/5/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexStar	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	286,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	4.8131%
PRINCIPAL:	286,000.00	PURCHASED THRU:	TexStar
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	286,000.00	CUSIP #:	N/A
TRADE DATE:	4/5/2023	SETTLEMENT DATE:	4/5/2023

AUTHORIZED BY:

Deborah A. Lauder milk
CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/10/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexDaily	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	18,750.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE	N/A	BOND EQ. YIELD:	4.8400%
PRINCIPAL:	18,750.00	PURCHASED THRU:	TexDaily
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	18,750.00	CUSIP #:	N/A
TRADE DATE:	4/10/2023	SETTLEMENT DATE:	4/10/2023

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/13/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION	TexDaily	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	14,500.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE	N/A	PRICE:	100%
MATURITY DAT	N/A	BOND EQ. YIELD:	4.8400%
PRINCIPAL:	14,500.00	PURCHASED THRU:	TexDaily
ACCRUED INT	N/A	BROKER:	N/A
TOTAL DUE:	14,500.00	CUSIP #:	N/A
TRADE DATE:	4/13/2023	SETTLEMENT DATE:	4/13/2023

AUTHORIZED BY:



CASH INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/13/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION	<u>TexDaily</u>	FUND NAME:	<u>CENTRAL HEALTH</u>
PAR VALUE:	<u>14,500.00</u>	SAFEKEEPING NO:	<u>N/A</u>
CPN/DISC RATE	<u>N/A</u>	PRICE:	<u>100%</u>
MATURITY DAT	<u>N/A</u>	BOND EQ. YIELD:	<u>4.8400%</u>
PRINCIPAL:	<u>14,500.00</u>	PURCHASED THRU:	<u>TexDaily</u>
ACCRUED INT	<u>N/A</u>	BROKER:	<u>N/A</u>
TOTAL DUE:	<u>14,500.00</u>	CUSIP #:	<u>N/A</u>
TRADE DATE:	<u>4/13/2023</u>	SETTLEMENT DATE:	<u>4/13/2023</u>

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/17/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION	TexDaily	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	21,500.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE	N/A	PRICE:	100%
MATURITY DAT	N/A	BOND EQ. YIELD:	4.8500%
PRINCIPAL:	21,500.00	PURCHASED THRU:	TexDaily
ACCRUED INT	N/A	BROKER:	N/A
TOTAL DUE:	21,500.00	CUSIP #:	N/A
TRADE DATE:	4/17/2023	SETTLEMENT DATE:	4/17/2023

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/27/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexStar	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	6,240,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE:	N/A	BOND EQ. YIELD:	4.8464%
PRINCIPAL:	6,240,000.00	PURCHASED THRU:	TexStar
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	6,240,000.00	CUSIP #:	N/A
TRADE DATE:	4/27/2023	SETTLEMENT DATE:	4/27/2023

AUTHORIZED BY:


CASH/INVESTMENT MANAGER

CENTRAL HEALTH
INVESTMENT DEPARTMENT
SECURITY TRANSACTION FORM

DATE: 4/28/2023

TIME: 10:30

The following transaction was executed on behalf of Central Health:

DESCRIPTION:	TexasDaily	FUND NAME:	CENTRAL HEALTH
PAR VALUE:	494,000.00	SAFEKEEPING NO:	N/A
CPN/DISC RATE:	N/A	PRICE:	100%
MATURITY DATE:	N/A	BOND EQ. YIELD:	4.8700%
PRINCIPAL:	494,000.00	PURCHASED THRU:	TexasDaily
ACCRUED INT:	N/A	BROKER:	N/A
TOTAL DUE:	494,000.00	CUSIP #:	N/A
TRADE DATE:	4/28/2023	SETTLEMENT DATE:	4/28/2023

AUTHORIZED BY:

Deborah A. Laudermilk
CASH/INVESTMENT MANAGER

CENTRAL HEALTH MONTHLY INVESTMENT REPORT
 PORTFOLIO STATISTICS

DATE: April 30, 2022

By Fund Type

Operating	\$	629,871,248.01	92.18%
LPPF		1,315,372.43	0.19%
Bond Proceeds		52,126,001.76	7.63%
Other		-	0.00%
Total Portfolio	\$	<u>683,312,622.20</u>	<u>100.00%</u>

By Security Type

Operating-

TexasDAILY	\$	151,327,400.76	24.03%
TexPool	\$	49,382,098.32	7.84%
TexSTAR	\$	35,044,370.98	5.56%
TexasTERM CP		30,000,000.00	4.76%
Non-Int Bearing Bank Account		1,228,500.00	0.20%
Certificates of Deposit		-	0.00%
Treasury Securities		-	0.00%
Government Agencies		304,988,037.50	48.42%
Commercial Paper		-	0.00%
Municipal Bonds		57,900,840.45	9.19%
Total	\$	<u>629,871,248.01</u>	<u>100.00%</u>

LPPF-

TexPool		1,315,372.43	100.00%
Total	\$	<u>1,315,372.43</u>	<u>100.00%</u>

Bond Proceeds-

TexPool	\$	52,126,001.76	100.00%
Total	\$	<u>52,126,001.76</u>	<u>100.00%</u>

Compared to Policy Limits

		Actual %	Guidelines
TexasDAILY	151,327,400.76	22.19%	30.00%
TexPool	102,823,472.51	15.07%	50.00%
TexSTAR	35,044,370.98	5.14%	30.00%
TexasTERM CP	30,000,000.00	4.40%	30.00%
Total LGIPS	\$ 319,195,244.25	46.80%	70.00%
Certificates of Deposit	-	0.00%	50.00%
Treasury Securities	-	0.00%	100.00%
Government Agencies	304,988,037.50	44.71%	75.00%
Commercial Paper	-	0.00%	20.00%
Municipal Bonds	57,900,840.45	8.49%	20.00%
	\$ <u>682,084,122.20</u>	<u>100.00%</u>	

Commercial Paper by Entity as a Percentage of Portfolio

\$	-	0.00%	20.00%
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Municipal Bonds by Entity as a Percentage of Portfolio

City of Hampton VA - GO	\$ 1,157,199.00	0.18%	5.00%
City of Lafayette LA Utility - Rev	\$ 5,870,448.00	0.93%	5.00%
City of Yuma AZ - REV	\$ 1,500,000.00	0.24%	5.00%
Clear Creek TX ISD 2/15/2025	\$ 4,856,355.00	0.77%	5.00%
Commonwealth of Virginia - GO	\$ 5,089,600.00	0.81%	5.00%
DFW Airport - REV	\$ 3,616,168.05	0.57%	5.00%
Multnomah CNTY OR - GO	\$ 5,415,174.00	0.86%	5.00%
NYC Tran Fin Tax - REV	\$ 5,000,000.00	0.79%	5.00%
Penn State Univ REV	\$ 1,253,057.20	0.20%	5.00%
San Diego CA Pub Facs - Rev	\$ 1,067,164.80	0.17%	5.00%
Shakopee, MN ISD GO	\$ 1,000,000.00	0.16%	5.00%
State of Mississippi CP	\$ 3,000,000.00	0.48%	5.00%
Texas Tech Univ	\$ 525,840.00	0.08%	5.00%
Univ Cincinnati OH Tax - Rev	\$ 1,000,000.00	0.16%	5.00%
Upper Occoquan VA - Rev	\$ 3,110,000.00	0.49%	5.00%
Port Auth NY & NJ TAX - Rev	\$ 9,893,650.00	1.57%	5.00%
State of Hawaii - GO	\$ 2,812,170.00	0.45%	5.00%
Texas A&M Univ - Rev	\$ 1,734,014.40	0.28%	5.00%
	<u>\$ 57,900,840.45</u>	<u>9.19%</u>	<u>25.00%</u>

Investment Revenue & Accrued Interest

April-23

Fiscal YTD

Interest/Dividends-

TexasDAILY	\$ 600,604.55	\$ 2,414,772.69
TexPool	457,762.86	\$ 3,961,787.49
TexSTAR	116,756.85	\$ 491,737.49
TexasTERM CP	0.00	\$ -
Certificates of Deposit	0.00	\$ -
Treasury Securities	0.00	\$ -
Government Agencies	69,250.00	\$ 960,202.50
Commercial Paper	0.00	\$ -
Municipal Bonds	16,830.00	\$ 476,760.26
	<u>\$ 1,261,204.26</u>	<u>\$ 8,305,260.43</u>

Discounts, Premiums, & Accrued Interest

TexasTERM CP	\$ 125,835.61	\$ 411,986.30
-less previous accruals	0.00	\$ -
Certificates of Deposit	0.00	\$ -
-less previous accruals	0.00	\$ -
Treasury Securities	0.00	\$ -
-less previous accruals	0.00	\$ -
Government Agencies	448,611.71	\$ 1,706,591.72
-less previous accruals	(58,416.32)	\$ (806,866.33)
Commercial Paper	0.00	\$ -
-less previous accruals	0.00	\$ -
Municipal Bonds	70,553.74	\$ 483,746.23
-less previous accruals	(32,187.40)	\$ (548,968.15)
	<u>\$ 554,397.34</u>	<u>\$ 1,246,489.77</u>

Total Investment Revenue & Accrued Interest

\$	1,815,601.60	\$ 9,551,750.20
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CENTRAL HEALTH

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BOARD MEETING

May 24, 2023

AGENDA ITEM C3

Approve an interlocal agreement to join the TX Share cooperative purchasing agreement as recommended by the Budget and Finance Committee.



AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Lisa Owens, Deputy CFO, Central Health

General Item Description Review and approve an interlocal agreement with the North Central Texas Council of Governments to join its cooperative purchasing program TXShare.

Is this an informational or action item? Action Item

Fiscal Impact N/A

Recommended Motion (if needed – action item) Move that the Budget and Finance Committee recommend the Board of Managers authorize the President and CEO to execute an interlocal agreement with the North Central Texas Council of Governments for cooperative purchasing.

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Central Health policy supports cooperative purchasing organization memberships in order to promote best value purchases for the organization.
- 2) Cooperative purchasing organizations allow Central Health to access existing contracts that have already been solicited and negotiated.
- 3) Central Health staff requests the Board of Managers authorize the President and CEO to execute the interlocal agreement attached.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) TXShare Master Interlocal Purchasing Agreement

Estimated time needed for presentation & questions? Available for Questions if needed.

Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: Lisa Owens, Deputy CFO 5/18/2023

MASTER INTERLOCAL PURCHASING AGREEMENT

THIS MASTER INTERLOCAL AGREEMENT (“ILA”). made and entered into pursuant to the Texas Interlocal Cooperation Act, Chapter 791, Texas Government Code (the “Act”), by and between the North Central Texas Council of Governments, hereinafter referred to as “NCTCOG,” having its principal place of business at 616 Six Flags Drive, Arlington, TX 76011, and _____, a local government, a state agency, or a non-profit corporation created and operated to provide one or more governmental functions and services, hereinafter referred to as “Participant,” having its principal place of business at _____.

WHEREAS, NCTCOG is a regional planning commission and political subdivision of the State of Texas operating under Chapter 391, Texas Local Government Code; and

WHEREAS, pursuant to the Act, NCTCOG is authorized to contract with eligible entities to perform governmental functions and services, including the purchase of goods and services; and

WHEREAS, in reliance on such authority, NCTCOG has instituted a cooperative purchasing program under which it contracts with eligible entities under the Act; and

WHEREAS, Participant has represented that it is an eligible entity under the Act, that is authorized to enter into this Agreement on _____ (Date), and that it desires to contract with NCTCOG on the terms set forth below;

NOW, THEREFORE, NCTCOG and the Participant do hereby agree as follows:

ARTICLE 1: LEGAL AUTHORITY

The Participant represents and warrants to NCTCOG that (1) it is eligible to contract with NCTCOG under the Act for the purposes recited herein because it is one of the following: a local government, as defined in the Act (a county, a municipality, a special district, or other political subdivision of the State of Texas or any other state), or a combination of two or more of those entities, a state agency (an agency that the State of Texas as defined in Section 771.002 of the Texas Government Code, or a similar agency of another state), or a non-profit corporation created and operated to provide one or more governmental functions and services, and (2) it possesses adequate legal authority to enter into this Agreement.

ARTICLE 2: SCOPE OF SERVICES

The Participant appoints NCTCOG its true and lawful purchasing agent for the purpose of certain products and services (“Products” or “Services”) through the **TXShare** Program. Participants will access the Program through **www.TXShare.org**. All purchases under this Agreement shall comply with applicable Texas competitive bidding statutes as well as the specifications, contract terms and pricing applicable to such purchases. NCTCOG may also serve as a coordinating agent to administer the use of eligible Participant contracts to other participants of TXShare. The eligibility of such contracts will be determined by incorporation of coordinating agent authorization in Participant’s solicitation documents. Title to all products purchased under the TXShare Program shall be held by Participant unless otherwise agreed. Nothing in this Agreement shall preclude the Participant for purchasing Products and/or Services offered in the TXShare Program directly from the vendor/supplier.

ARTICLE 3: PAYMENTS

Upon delivery of goods or services purchased and presentation of property documented invoice, the Participant shall promptly, and in any case within thirty (30) days, pay the contracted provider the full amount of the invoice. All payments for goods or services will be made from current revenues available to the paying party. In no event shall NCTCOG have any financial liability in the Participant for any goods or services Participant purchase through the TXShare Program.

ARTICLE 4: PERFORMANCE PERIOD

This Agreement shall be effective when signed by the last party whose signing makes the Agreement fully executed and will remain in full force and effect for one (1) year. This Agreement shall automatically renew for successive one-year terms unless sooner terminated in accordance with Article 6 below. Any modifications of this Agreement must comply with the requirements of Article 5 below.

ARTICLE 5: CHANGES AND AMENDMENTS

This Agreement may be amended only by a written amendment executed by both parties, except that any alterations, additions, or deletions to the terms of this Agreement which are required by changes in Federal and State law or regulations are automatically incorporated into this Agreement without written amendment hereto and shall become effective on the date designated by such law or regulation. NCTCOG reserves the right from time to time to make changes in the scope of products and services offered through the TShare Program.

ARTICLE 6: TERMINATION PROCEDURES

NCTCOG or the Participant may cancel this Agreement for any reason and at any time upon thirty (30) days written notice by certified mail to the other party to this Agreement. The obligation of the Participant to pay for any Service and/or Products purchased under this Agreement, shall survive cancellation, as well as any other Participant costs incurred prior to the effective date of cancellation.

ARTICLE 7: APPLICABLE LAWS

NCTCOG and the Participant agree to conduct all activities under this Agreement in accordance with all applicable rules, regulations, and ordinances and laws in effect or promulgated during the term of this Agreement.

ARTICLE 8: DISPUTE RESOLUTION

The parties to this Agreement agree to the extent possible and not in contravention of any applicable state or federal law or procedure established for dispute resolution, to attempt to resolve any dispute between them regarding this Agreement informally through voluntary mediation, arbitration, or any other local dispute mediation process before resorting to litigation.

ARTICLE 9: MISCELLANEOUS

- a. This Agreement has been made under and shall be governed by the laws of the State of Texas. Venue and jurisdiction of any suit or cause of action arising under, or in connection with, this Agreement shall lie exclusively in Tarrant County, Texas.
- b. The persons executing this Agreement hereby represent that they have authorization to sign on behalf of their respective entities.
- c. This Agreement and the rights and obligations contained herein may not be assigned by either party without the prior written approval of the other party to this Agreement.

TXShare

Your Public Sector Solutions Center

FOR NCTCOG Use Only

ILA No: _____

- d. All parties agree that should any provision of this Agreement be determined to be invalid or unenforceable, such determination shall not affect any other term of this Agreement, which shall continue in full force and effect.
- e. To the extent that either party to this Agreement shall be wholly or partially prevented from the performance within the term specified of any obligation or duty placed on such party by reason of or through strikes, stoppage of labor, riot, fire, flood, acts of war, insurrection, accident, order of any court, act of God, or specific cause reasonably beyond the party's control and not attributable to its neglect or nonfeasance. In such event, the time for performance of such obligation or duty shall be suspended until such disability to perform is removed; provided, however, force majeure shall not excuse an obligation to solely pay funds.
- f. This Agreement and any attachments/addendums, as provided herein, constitute the complete agreement between the parties hereto, and supersede any and all oral and written agreements between the parties relating to matters herein.

THIS INSTRUMENT HAS BEEN EXECUTED IN TWO ORIGINALS BY THE PARTIES HERETO AS FOLLOWS:

North Central Texas Council of Governments

TXShare
616 Six Flags Drive, Arlington, TX 76011

Name of Participating Agency

NCTCOG Executive Director or Designee

Mailing Address

Signature of Executive Director or Designee

City State Zip

Date

Name and Title of Authorized Official or Designee

Signature

Date



CENTRAL HEALTH

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BOARD MEETING

May 24, 2023

AGENDA ITEM C4

Approve the reappointment of Stephanie Lee McDonald to the Tobacco Settlement Permanent Trust Account Administration Advisory Committee.



AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 24,2023

Who will present the agenda item? (Name, Title) No presentation- consent agenda

General Item Description Tobacco Settlement Permanent Trust Account Administration Advisory Committee reappointment.

Is this an informational or action item? Action

Fiscal Impact N/A

Recommended Motion (if needed – action item) Approve the reappointment of Stephanie Lee McDonald to the Tobacco Settlement Permanent Trust Account Administration Advisory Committee.

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) This was a previous Board action in March of 2019 (memo attached).
- 2) Staff are asking to reappoint Stephanie Lee McDonald.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Memo

Estimated time needed for presentation & questions? None

Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: Briana Yanes/May 18, 2023



MEMORANDUM

To: Central Health Board of Managers
From: Mike Geeslin, President & CEO
Cc: Stephanie Lee McDonald, Chief of Staff
Date: March 20, 2019
Re: Agenda item C5: Approve the nomination of Stephanie Lee McDonald to the Tobacco Settlement Permanent Trust Account Administration Advisory Committee – ***ACTION ITEM***

Overview

Central Health, with the approval of Travis County Commissioners Court, is eligible to nominate a candidate to the Tobacco Settlement Permanent Trust Account Administration Advisory Committee (Administration Committee). Per the settlement, four seats on this committee are selected by the Texas Conference of Urban Counties (CUC) from eligible organizations that receive the settlement funds. Central Health's Board previously appointed Carolyn Konecny, CommUnityCare Chief Financial Officer, to serve on the Administration Committee. Carolyn Konecny retired from CommUnityCare in February, 2019. Her current term on the Administration Committee ends August 31, 2023.

Synopsis

By way of background, the trust account is composed of funds from tobacco companies paid to Texas counties under the settlement agreement in *The State of Texas v. The American Tobacco Company, et al.*, No. 5-96CV-91. The Administration Committee is responsible for reviewing the rules by which entities report expenditures, and annually reviews the results of audited expenditure statements. Central Health receives tobacco settlement funds and is recommending Stephanie Lee McDonald be nominated to serve on the Administration Committee. There is one annual meeting of the Administration Committee

As Chief of Staff for Central Health since July, 2015, Stephanie has experience both developing policies and administrating them at both the City of Austin and Central Health. She currently serves on the Community Care Collaborative Board of Directors and Capital City Innovation in her capacity at Central Health.

This nominations must be approved by the Travis County Commissioners Court. Pursuant to Section 12.137 of the Texas Health and Safety Code, the Commissioners Court is required to approve Central Health's nominations because the Court sets Central Health's tax rate. Once the Central Health Board of Managers nominates Stephanie Lee McDonald, the nomination will

be presented to Commissioners Court. If the Court supports the nomination, it will be forwarded to the CUC.

Recommendation

Staff recommends that the Board of Managers approve the nomination of Stephanie Lee McDonald, Central Health Chief of Staff, to serve on the Tobacco Settlement Permanent Trust Account Administration Advisory Committee and authorize the President and CEO to present this nomination to the Travis County Commissioners Court for approval.



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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 1

Discuss and take appropriate action to authorize Central Health staff to undertake the necessary procurement steps to support the Ad Hoc Succession Committee in the review of potential scopes of work, interviewing potential search firms, making a recommendation to the Board for selection of a search firm, and subsequent actions as deemed necessary by the Board. (*Action Item*)



AGENDA ITEM SUBMISSION FORM

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Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Mike Geeslin, Manager Kitchen and Chair Bell

General Item Description Discuss and take appropriate action to authorize Central Health staff to undertake the necessary procurement steps to support the Ad Hoc Succession Committee in the review of potential scopes of work, interviewing potential search firms, making a recommendation to the Board for selection of a search firm, and subsequent actions as deemed necessary by the Board.

Is this an informational or action item? Action Item

Fiscal Impact N/A

Recommended Motion (if needed – action item) Authorize Central Health staff to undertake the necessary procurement steps to support the Ad Hoc Succession Committee in the review of potential scopes of work, interviewing potential search firms, making a recommendation to the Board for selection of a search firm, and subsequent actions as deemed necessary by the Board

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) The committee will need to be able to perform activities related to the succession of the Central Health CEO.
- 2) Committees are not authorized to issue procurement opportunities; therefore, staff support is needed to accomplish this function for proposes of identifying potential search and selection firms.
- 3) The goal of the requested action will be to enable staff to perform necessary procurement-related functions to inform the committee on potential search firms and enable a recommendation to the full board.

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Verbal update

Estimated time needed for presentation & questions? 10 minutes



CENTRAL HEALTH

Is closed session
recommended? (Consult
with attorneys.)

No

Form Prepared By/Date
Submitted:

Mike Geeslin/May 19, 2023



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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 2

Receive and discuss an update from legislative and government affairs staff and advisors on the current legislative session. (*Informational Item*)



AGENDA ITEM SUBMISSION FORM

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Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Mike Geeslin, President & CEO and Paul Emerson, Government Relations Manager

General Item Description Receive and discuss an update from legislative and government affairs staff and advisors on the current legislative session.

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Memo will be provided with legislative updates.
- 2) _____
- 3) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Memo

Estimated time needed for presentation & questions? 10 minutes

Is closed session recommended? (Consult with attorneys.) No

Form Prepared By/Date Submitted: Briana Yanes/March 24, 2023



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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 3

Receive a Fiscal Year 2023 Service Delivery budget priority update. (*Informational Item*)



AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Dr. Alan Schalscha, CMO
Jonathan Morgan, COO
Cynthia Gallegos, VP of Operations
Kit Abney-Spelce, VP of Operations
Debby King, Director of Nursing
Brittany Hines, Project Management Office Manager
Margarito Flores, Director of Operations-Specialty Care
Josh Rivera, Director of Operations-Infrastructure
Dr. John Jordan, Director of Clinical Informatics & Care Integration
Leslie Holmes, Associate Director of Clinical Operations
Barbara Adams, Director of Operations-Network Services
Ivan Davila, Sr. Director of Marketing & Communications

General Item Description Receive an update on FY23 Budget Resolution priorities including:

- Developing specialty care services at Rosewood-Zaragosa
- Increasing access to care through contracted healthcare services, where appropriate
- Implementing the Epic electronic health record system and MyChart patient portal
- Focusing engagement efforts in high need planning and assessment regions and improving effectuation of care in primary care settings
- Leveraging existing health system resources to develop services and infrastructure

Is this an informational or action item? Informational

Fiscal Impact FY23 Budget Resolution strategic priorities

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- The development of a **multi-specialty clinic at Rosewood-Zaragosa** to provide services in six specialty services lines and related diagnostic services is a priority initiative for Central Health in
- 1) FY2023 with a planned launch for services in Fall 2023.
 - 2) Increasing access to care through contracted services continues to be a significant contributor to Central Health’s strategy to increase access to care across multiple service areas in FY2023. Initiatives include adding new services, expanding access to services with existing contracted providers and partnering with new providers and facilities in the local community.



Central Health teams continue the build and implementation of the **Epic Electronic Health Record (EHR) system** in collaboration with CommUnityCare through a shared instance of Epic including the MyChart patient portal.

3)

Central Health is focusing **outreach and engagement** efforts on high-need geographic areas and on enhancements specifically aimed at assisting individuals experiencing homelessness, justice-involved individuals and those speaking a primary language other than English. Central Health is also providing incentives to encourage outreach and engagement by primary care providers to new enrollees in MAP and MAP Basic.

4)

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.)

Presentation, memo provided at Strategic Planning Committee

Estimated time needed for presentation & questions?

45 minute presentation + 15 minutes for questions

Is closed session recommended? (Consult with attorneys.)

No

Form Prepared By/Date Submitted:

Jonathan Morgan & Dr. Alan Schalscha, May 18, 2023

MEMORANDUM

To: Central Health Board of Managers, Strategic Planning Committee
From: Jonathan Morgan, COO
Dr. Alan Schalscha, CMO
CC: Mike Geeslin, President and CEO
Monica Crowley, Chief Strategy & Planning Officer
Central Health Leadership Team
Date: April 6, 2022
RE: Informational Item: Update on FY23 Budget Resolution Strategic Objectives

Overview

In September 2022, the Board of Managers adopted a Budget Resolution outlining strategic objectives for Fiscal Year (FY) 2023. This memorandum is a preview of a presentation that will be given at the Board of Managers meeting on May 24th on certain strategic objectives regarding Central Health's progress on the following:

- developing specialty care services at Rosewood-Zaragosa;
- increasing access to care through contracted healthcare services, where appropriate;
- implementing the Epic electronic health record system and MyChart patient portal;
- focusing engagement efforts in high need planning and assessment regions and improving effectuation of care in primary care settings;
- continuing development of infrastructure in support of Central Health's direct practice of medicine; and
- leveraging existing health system resources to develop services and infrastructure.

Additional reporting on strategic objectives will occur at future meetings of the Board of Managers and the Strategic Planning Committee.

Multi-specialty clinic at Rosewood-Zaragosa

- Central Health staff completed architectural design, permitting and demolition for the Rosewood-Zaragosa clinic in Q1/Q2 of FY23.
- An evaluation team conducted a formal solicitation process for the RZ general contractor with the contract award pending final negotiations.
- Central Health staff are working with the City of Austin to extend the existing lease for RZ.
- Procurement teams joined purchasing cooperatives and engaged a medical equipment planner to facilitate the purchase of medical diagnostic equipment and related software.
- Key clinic nursing and administrative leadership were hired to begin development of staff job descriptions, training curriculum and clinic processes and procedures while beginning recruitment and onboarding of clinic teams.
- An evaluation team is actively evaluating qualification proposals for revenue cycle consultants.
- Staff are continuing development of professional services agreements with Dell Medical School's UT Health Austin and Ascension Texas to enable co-hires of physician specialists

with Letters of Intent signed and recruitment efforts were initiated for GI, pulmonology and nephrology.

- Podiatric positions are posted and we are actively recruiting and assessing provider candidates.
- Clinical and operational teams are developing specialty-specific clinical workflows, policies and procedures, training curriculum, standing delegations, treatment protocols and disease management programs.
- Education and Research staff are developing relationships with multiple academic institutions to support training and education to develop workforce pipelines for various clinical staff positions.

Increase access to care through contracted services

- Service delivery operations teams worked with all network FQHC providers to improve access and capacity of primary care through numerous initiatives including: adding enhanced reimbursement to support primary care access during extended hours, on weekends and during holidays; expanding access to periodontal dental services with Lone Star Circle of Care (LSCC) and People's Community Clinic (PCC); expanding access to gynecologic surgical services and tubal ligation sterilization procedures in ambulatory surgery centers (ASCs) with PCC; and increasing access to mammography services in eastern Travis County through support of the Big Pink Bus operated by LSCC.
- In January, Central Health welcomed the addition of Manos de Cristo, a long-time local provider of safety-net dental services into the MAP and MAP Basic network of providers.
- Central Health staff worked extensively with PCC to support an integrated pain management pilot program for MAP and MAP Basic patients offering a wide array of coordinated interventions including acupuncture, massage therapy, group yoga, group medical visits, provider visits, and substance use disorder clinical interventions with services beginning April 1st.
- Central Health completed an initial Master Services Agreement with Dell Medical School's UT Health Austin providing additional access to tubal ligation procedures and ophthalmology clinic-based and surgical services and ASC access for Central Health's surgical podiatry services, effective April 1st.
- Corneal transplants were made available to patients by Central Health in collaboration with Eye Physicians of Austin and UT Health Austin.
- Central Health entered into a new agreement with Texas Oncology for expanded access to outpatient radiation treatment for MAP patients and we are beginning to offer this treatment as a MAP Basic service for the first time in the coming weeks.
- Staff also transitioned existing outpatient radiation agreements formerly held with Austin Cancer Centers to newly formed practices, Texas Cancer Specialists and Texas Integrated Medical Specialists.
- Central Health began offering urgent care access to MAP Basic patients for the first time this year at fourteen local area locations through our contracted network of NextCare and FastMed urgent care centers.
- Additional access to general surgery services was extended to MAP Basic patients through a contract expansion with local partner, Austin Surgeons.

- Twenty-five patients with end-stage renal disease were effectively transitioned from Central Health's transitional dialysis program to alternate coverage programs such as Medicare, Medicaid and Sendero IdealCare during open enrollment.
- Nine additional end-stage renal disease (ESRD) patients have been enrolled into Central Health's transitional dialysis program since the beginning of the year.
- Substance use treatment services for individuals with co-occurring high-acuity mental health diagnoses were expanded with Integral Care through a new access point at Stonegate for suboxone-based Medication Assisted Treatment (MAT).
- Additional methadone treatment locations were added in October 2022 through a new agreement with Aeschbach & Associates, a long-standing substance use treatment provider in South Austin.

Implement Epic Electronic Health Record (EHR) system including MyChart

- Epic team members completed more than 15 certification and accreditation training programs in specific service areas to support the building and implementation of Central Health's Epic EHR.
- Teams are developing, implementing and supporting go-lives for Central Health's clinical practice areas including: Case Management, Hospital-based Transitions of Care, Medical Respite, skilled nursing direct care, Rosewood-Zaragosa multi-specialty services, and Care at Home.
- Epic team leaders are developing relationships and contracts with approximately 20 third party vendors with EHR-integrated content and functionality.
- Epic training teams developed training materials and supported initial go-lives in FY23 and are preparing for the onboarding and implementation of Epic in support of Rosewood-Zaragosa.
- Central Health staff are planning the launch of our Epic patient portal, MyChart, and EpicCare Link, for data connectivity to local provider partners, in June 2023.
- Later this year, Central Health will hire dedicated community health workers to assist patients with enrollment and navigation of the MyChart patient portal.
- MyChart will create access for patients to view medical records and communicate with their care teams while also serving as the gateway to video visits and will be a key component of Central Health's future virtual care services.

Focus enhanced engagement in high-need planning and assessment regions and improve effectuation of care in the primary care setting

- Community Engagement and Eligibility Services are collaborating to make MAP enrollment more accessible for individuals experiencing homelessness including weekly outreach at Mission Accomplished laundry sites, Terrazas Branch, Austin Public Library and EMS Pop-up Resource Centers (PURC).
- Eligibility Services continued its focus on justice-involved individuals with enrollment efforts including collaboration with the Travis County jail, Austin Transition Center and Travis County Supervision and Monitoring for Alcohol Related Treatment (SMART) including courier service delivering new MAP enrollee cards to each location. More than 1,000 individuals enrolled in the first five months of FY23.

- Eligibility Services introduced virtual enrollment assistance for individuals served at CUC's Care Connections clinic (CareCo), predominantly serving enrollees experiencing homelessness; hospital-based virtual enrollment assistance will launch in Q3 FY23.
- Eligibility Services leadership hired an Eligibility and Enrollment Specialist dedicated to expanding efforts to support individuals experiencing homelessness and coordinated Social Security Income/Social Security Disability Insurance Outreach, Access, and Recovery (SOAR) specialist support across partner agencies to assist enrollees with disability applications, and connections to housing and enrollment into Medicare and Medicaid when appropriate.
- Eligibility Services also hired trainers to support contracted provider and community partners assisting individuals with MAP enrollment, extending Central Health's reach throughout the community.
- Staff completed formal, competitive solicitations and operationalized two vendors, RCA and El Buen Samaritano, to support outreach and enrollment of families and children eligible for services through CHIP and Medicaid.
- Communications and Community Outreach teams focused MAP education and efforts to connect enrollees to primary care access in communities with under-represented MAP enrollment and promoted clinics with rapid access to appointments.
- Working with a nationally-recognized consultant, Communications team members are leading a language access review and audit to enhance patient, enrollee and community stakeholder ability to access care, navigate the healthcare system and follow the work of Central Health in their preferred languages.
- Central Health implemented performance-based incentives within primary care to conduct outreach and engage new enrollees in primary care.
- Central Health will operationalize real-time video translation for medical interpretation services, outreach and eligibility services and plans to recruit and hire certified translator staff to support Rosewood-Zaragosa.

Continue development of direct practice infrastructure while leveraging existing health system resources where appropriate

- Central Health continues development of centralized patient navigation center (PNC) functions including: patient appointment scheduling, health system navigation, referral management, triage, transportation assistance, social service connections and patient experience.
- Medical Executive Board committees, sub-committees and workgroups continue to operate routinely supporting the development of Central Health's practice of medicine, related policies and procedures, and ongoing oversight activities such as credentialing, pharmacy formulary management, quality improvement, safety and infection control, education and research, ethics and clinical compliance.
- Staff are evaluating and preparing to obtain relevant, industry-standard licenses, enrollments and certifications applicable to Central Health various areas of clinical practice such as CLIA lab testing certificates, home health licensure, pharmacy licensure, and Medicare and Medicaid enrollments.
- Central Health will implement Clarity-Healthcare SafetyZone Incident Management system in Q3 FY23.

- Central Health continues to leverage existing health system resources to minimize duplicative efforts, gain efficiencies and expedite expanding access to care for our patients including:
 - Implementing EHR functionality based on a shared Epic instance with CommUnityCare;
 - Developing policy, procedures and third-party vendor relationships based on those in place with Enterprise partners;
 - Working collaboratively with Dell Medical School and Ascension Texas to co-recruit physicians to provide professional services in certain clinical service lines;
 - Partnering with academic institutions to support training, education, research and workforce pipelines for clinical staffing needs;
 - Building Patient Navigation Center functionality alongside our highly effective eligibility call center and well-established technology infrastructure; and
 - Reviving and repurposing existing physical assets such as Rosewood-Zaragosa, a long-standing City of Austin property that has served our community for decades.

FY23 BUDGET RESOLUTION UPDATES

May 24, 2023



CENTRAL HEALTH

STRATEGIC IMPERATIVES



CENTRAL HEALTH

- **Developing specialty care services at Rosewood-Zaragosa Multispecialty Clinic;**
- **Increasing access to care through contracted healthcare services;**
- **Implementing the Epic electronic health record system and MyChart patient portal;**
- **Focusing engagement efforts in high-need planning and assessment regions and improving effectuation of care in primary care settings;**
- **Continuing development of infrastructure in support of Central Health's direct practice of medicine; and**
- **Leveraging existing health system resources to develop services and infrastructure.**

AGENDA

- I. Rosewood-Zaragosa Multispecialty Clinic**
- II. Central Health Navigation Center**
- III. Epic Electronic Health Record System**
- IV. Healthcare Delivery Infrastructure**
- V. Contracted Network Service Expansions**
- VI. Focused Outreach and Engagement**



CENTRAL HEALTH

ROSEWOOD-ZARAGOSA MULTISPECIALTY CLINIC

Presented by:

Margarito Flores, Director of Operations – Specialty Care

Brittany Hines, PMO Manager

Debby King, Director of Nursing



CENTRAL HEALTH

SPECIALTY CLINIC OVERVIEW



CENTRAL HEALTH

- **Rosewood-Zaragosa Multispecialty Clinic**
 - Renovation Project
 - Approximately 15,000 Square Feet
- **6 specialties + Diagnostics**
 - Cardiology
 - Podiatry
 - Gastroenterology
 - Pulmonology
 - Neurology
 - Nephrology
- **60+ team members**
- **Approximately 30 exam rooms**
- **30,000+ encounters annually once fully operational**

ROSEWOOD-ZARAGOSA MULTISPECIALTY FLOOR PLAN

- 27 Exam Rooms
- 2 Procedure Rooms
- 2 Telemedicine Rooms
- Diagnostic Exam Rooms
- Reading Room
- Collaboration Space to support Providers, RNs, MAs and Collaborative Care Team members
- Onsite eligibility office



DESIGN RENDERINGS



CENTRAL HEALTH



DESIGN RENDERINGS



CENTRAL HEALTH

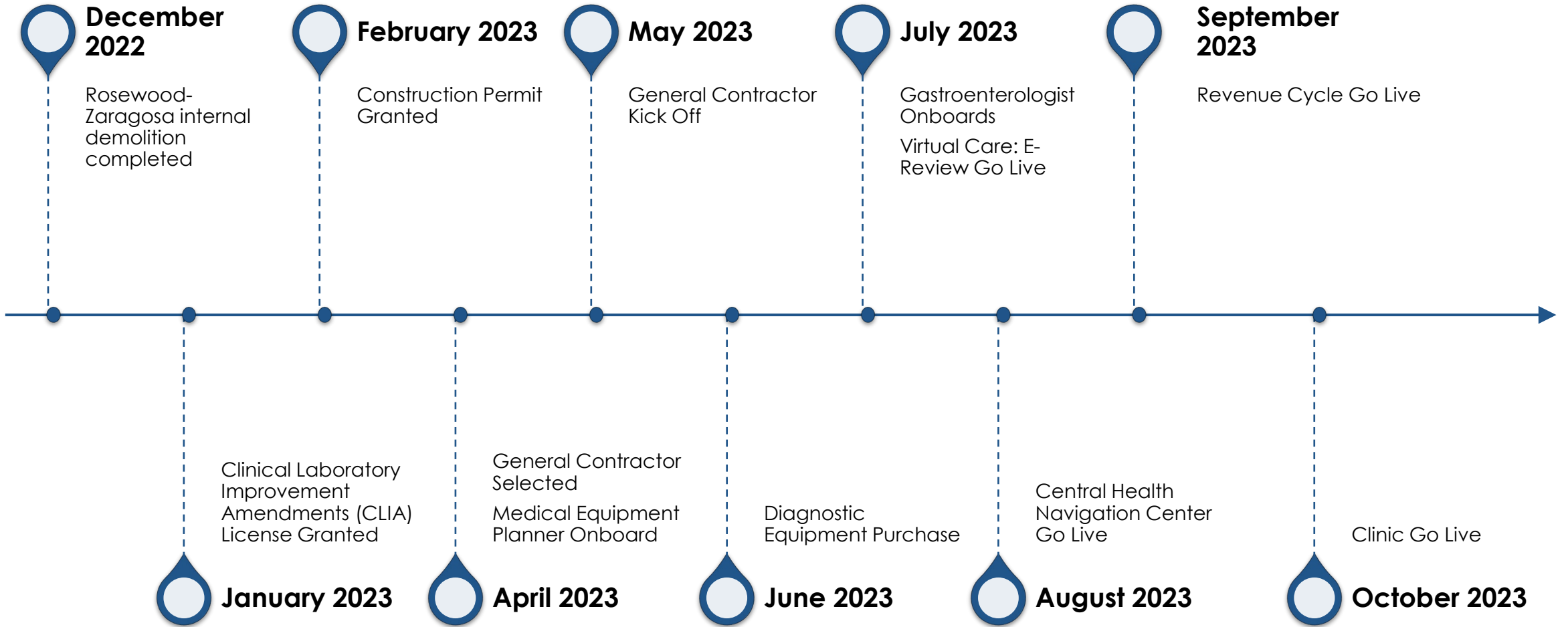


DEMOLITION



CENTRAL HEALTH

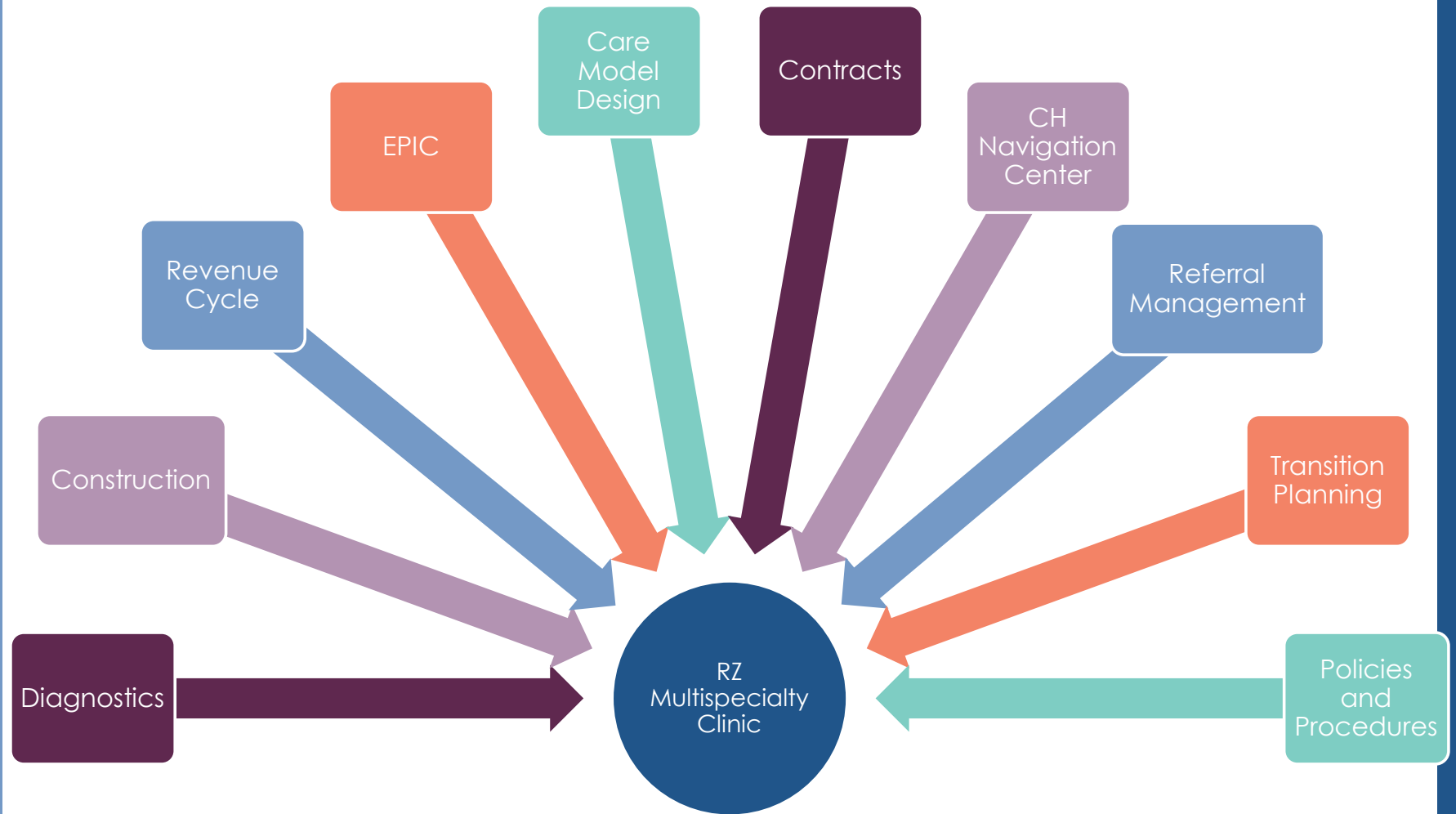




ROSEWOOD-ZARAGOSA MULTISPECIALTY CLINIC PROJECTS



CENTRAL HEALTH



STAFFING UPDATE



CENTRAL HEALTH

Positions Hired	Positions Posted	Q3/Q4 Positions
<ul style="list-style-type: none"> -Senior Nurse Manager -Assistant Nurse Manager (3) -Practice Administrator -Pulmonologist -Gastroenterologist -CH Navigation Center Manager -Triage Nurse Supervisor 	<ul style="list-style-type: none"> - Diagnostic Services Supervisor -Transportation Coordinator -Director of Specialty -Infection Control and Prevention Specialist -Podiatrist -Echo/Cardiac Ultrasound Tech -Medical Sonographer 	<ul style="list-style-type: none"> -Medical Assistants -Registered Nurses -Front Desk -Providers -Dietitian -Case Managers -Behavioral Health Counselor -Diagnostic Technicians -Pharmacist -Navigation Center staff -CHWs

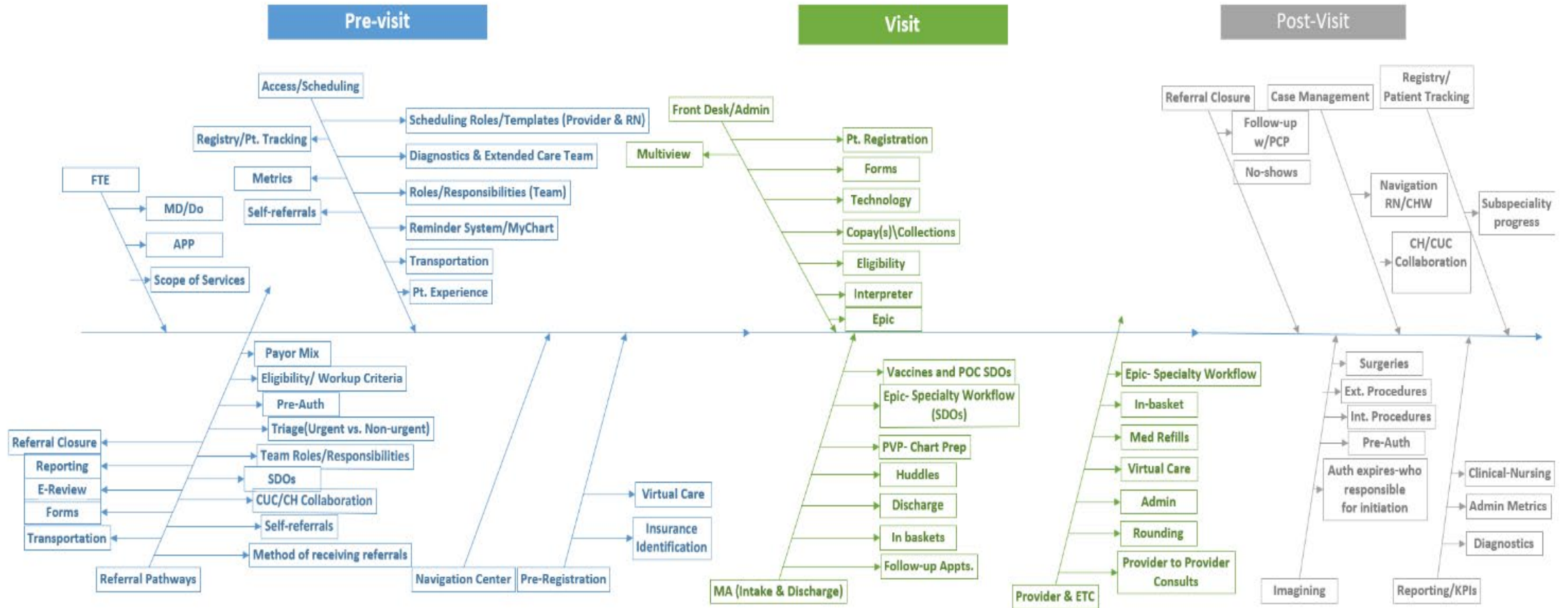
TRAINING



CENTRAL HEALTH



CARE MODEL DESIGN



NEXT STEPS

- **Clinic construction**
- **Procurement of diagnostic equipment**
- **Continue work on specialty program builds and operational workflow design**
- **Hire, onboard and train care teams and staff**
- **Development of policies and procedures**
- **Contracted services**



CENTRAL HEALTH

CENTRAL HEALTH NAVIGATION CENTER

Presented by:

Joshua Rivera, Director of Operations- Infrastructure

Kit Abney Spelce, VP Operations

Debby King, Director of Nursing



CENTRAL HEALTH

Central Health Navigation Center

Electronic Platforms	Member/Patient Experience	Patient Access	Eligibility
Epic	Patient Feedback	Scheduling	Application & Enrollment Assistance
Communication Portals	Financial Advocacy	Referral Management	MAP & MAP Basic Customer Service
Healthcare Delivery Website Content	MAP & MAP Basic Benefit Navigation	RN Triage	MAP & MAP Basic Handbook and Benefit Education
VeritySource	Social Determinants of Health Navigation	Transportation	CHAP & CHAP Expansion Outreach
Virtual Care			

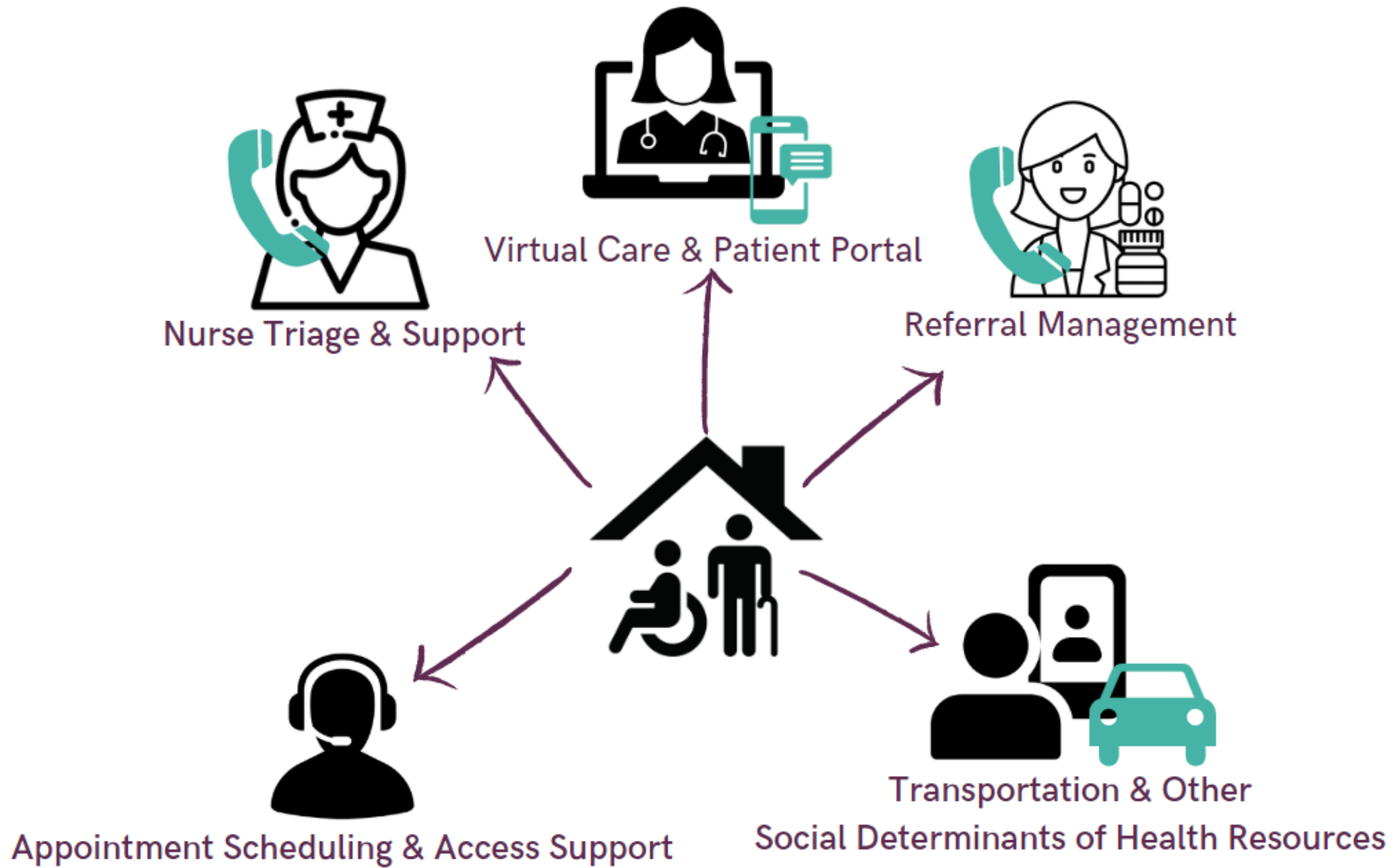


PATIENT ACCESS- ADDRESSING NEEDS



CENTRAL HEALTH

- How will MAP & MAP Basic members access Central Health services?
- What happens if a Central Health patient is not feeling well?
- How are patients going to get to Rosewood-Zaragosa?



ENVISIONING THE IDEAL PHONE TREE



CENTRAL HEALTH



Patient Calls 512-978-8130

1 To Apply for MAP



2 for Appointments



3 for MAP & MAP Basic
Questions



Member Experience

4 for Referral
Coordination



RN Triage



Transportation



Rosewood Zaragosa Clinic

CALL SYSTEM INNOVATIONS



CENTRAL HEALTH

- **Developing protocols & capability for "Priority Lines"**
- **Leveraging phone system software to create streamlined pathways**
- **Elevating the traditional "Call Center Representative" to be an integrated part of the care team – Health Services Navigator**
- **Mitigating and minimizing clinic demand for patient calls**

NURSE TRIAGE



CENTRAL HEALTH

- **Central Health Nurse Triage**
 - Symptom assessment, documentation, and protocols
 - Prescription refills and other actions per Standing Delegation Order
- **Centralized Care Management**
 - RN/LVN Care Managers
 - System navigation support for Transitions of Care, Medical Respite, and Case Management Patients
 - Hospital discharge transitions
- **After-hours RN Triage and Specialty Provider Coverage**

ENSURING EQUITABLE ACCESS TO CARE VIA TRANSPORTATION SERVICES



CENTRAL HEALTH



Non Emergency
Stretcher Transportation



Wheelchair
Transportation



Dedicated Taxi Service
via App or Voucher



Rideshare
Platforms



Bus Passes /
Metro Access
Passes

PATIENT EXPERIENCE



CENTRAL HEALTH

Financial Advocacy

- Facilitate patient billing questions or disputes with network partners
- Determine financial responsibility, if applicable & connect to appropriate resources

Contracted Network Patient Feedback

- Receive and relay feedback from patients to contracted partners/services of the Central Health network
- Work with partner to achieve incident resolution and patient satisfaction

Central Health Direct Practice Feedback

- Receive patient feedback regarding interaction with any Central Health staff member
- Facilitate communication between patient and site/ department leadership
- Work with patient to achieve resolution of dispute

Social Determinants of Health Navigation

- Connect to common SDOH resources such as transportation via Findhelp
- Dedicated contact point for patients of post acute care services

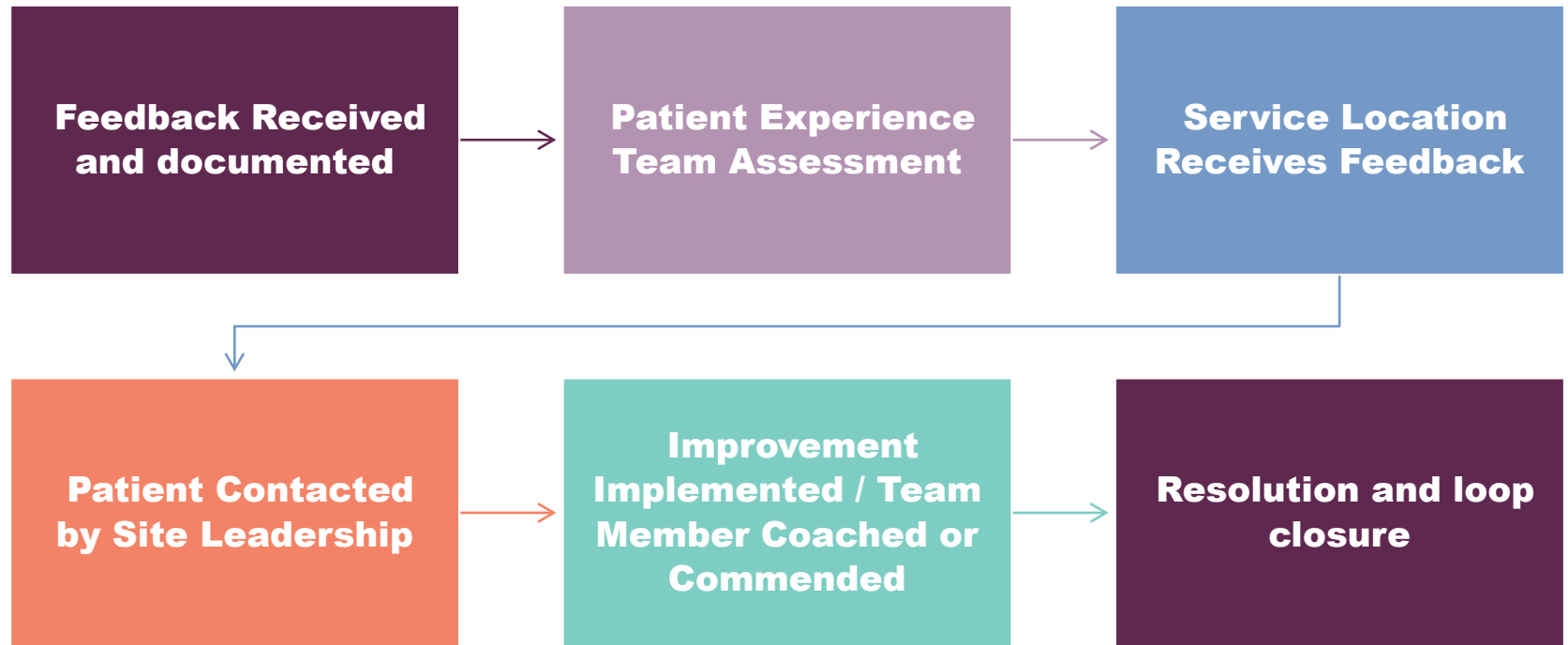
Member Services Support

- Provide clarification to members regarding covered services and providers
- MAP & MAP Basic benefits FAQs

PATIENT EXPERIENCE PROCESS

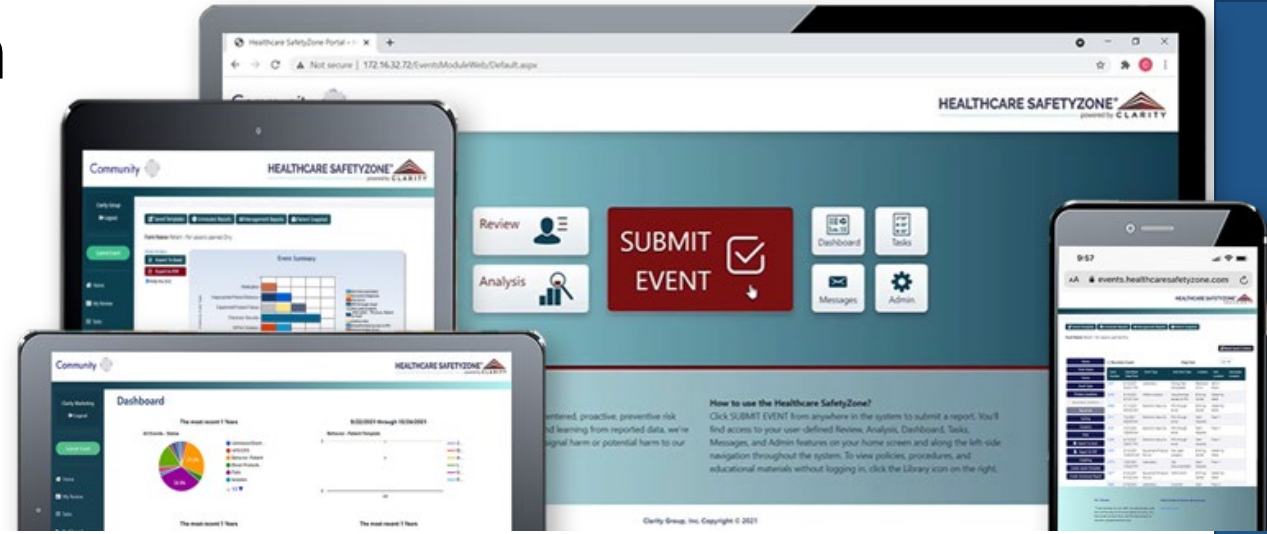


CENTRAL HEALTH



Incident Management System

- Compliance, clinical safety, and patient experience events
- Identifying service and safety improvement opportunities
- Analysis tools allow for trending data to inform PDSA efforts
- Training and implementation is ongoing



EPIC ELECTRONIC HEALTH RECORD (EHR) SYSTEM

Presented by:

Joshua Rivera, Director of Operations- Infrastructure

John Jordan, MD, Director of Clinical Informatics & Care Integration



CENTRAL HEALTH

EPIC ELECTRONIC HEALTH RECORD SYSTEM



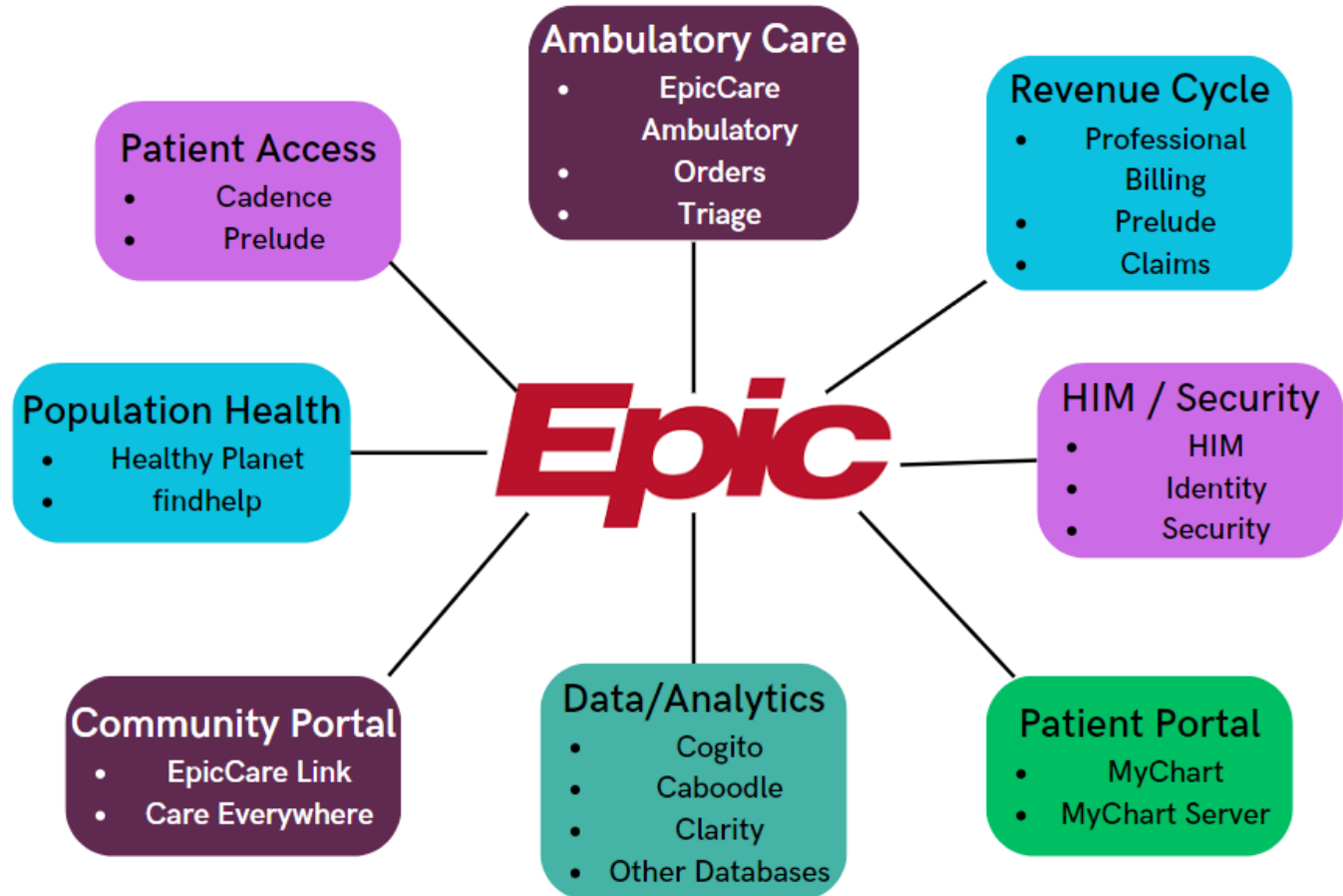
CENTRAL HEALTH

- Epic modules and functionality
- Governance structure
- Central Health build highlights
- Third party vendor management

EPIC MODULES AND FUNCTIONALITY



CENTRAL HEALTH

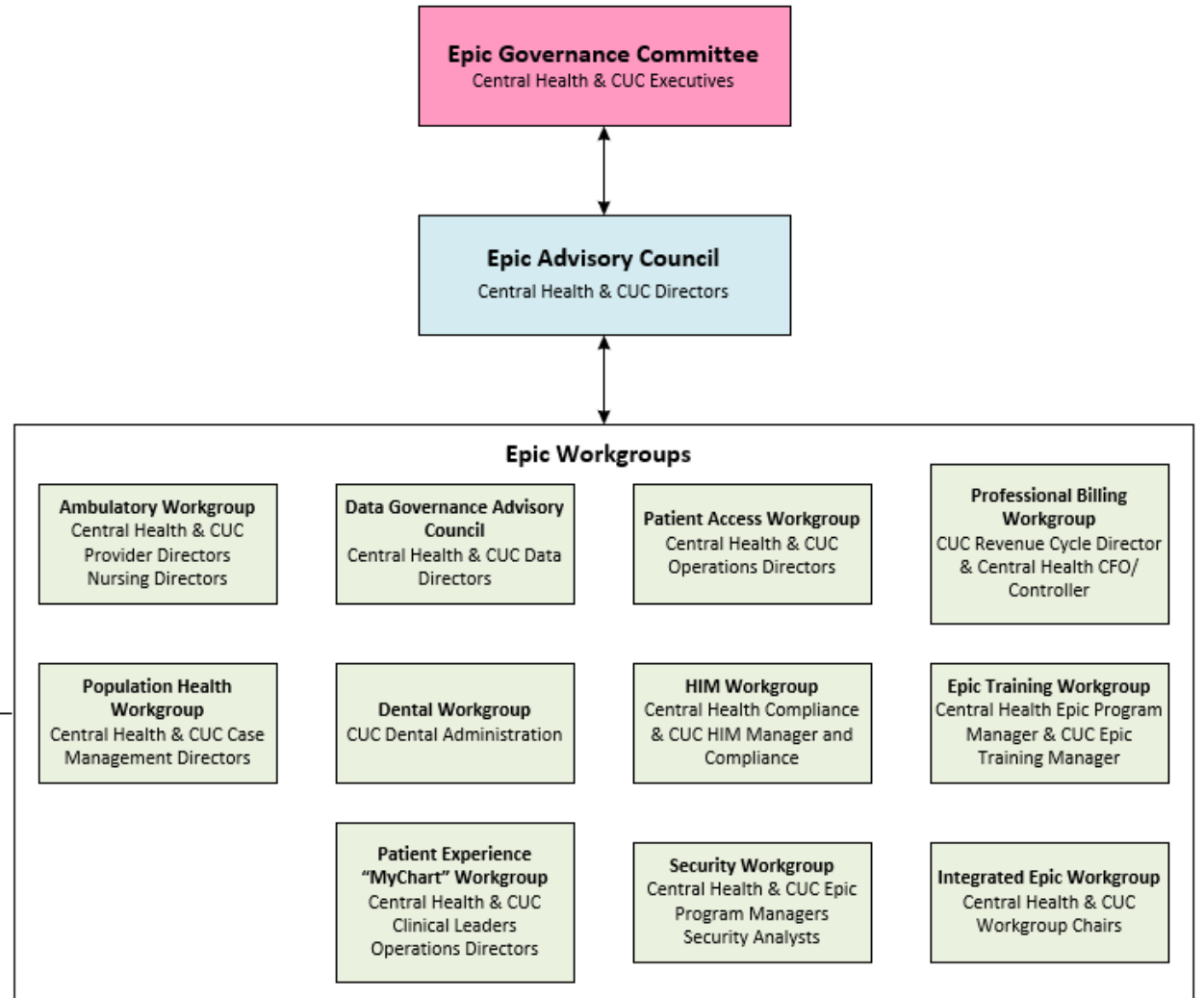
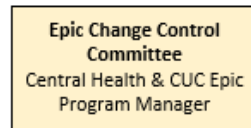
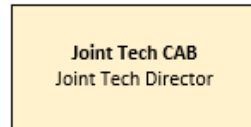


SHARED GOVERNANCE STRUCTURE



CENTRAL HEALTH

Technical Governance



EPIC BUILD AND IMPLEMENTATION



CENTRAL HEALTH

- Facility structure (locations, departments)
- Referral orders with corresponding work queues
- Security set-up for all end-users
- Transitions of Care assessment and screening tools
- SDOH assessment enhancement
- Note templates for multiple end-user groups
- Service Area Break-the-Glass
- Creation of new Community Health Worker provider type
- Addition of referral sources specific to CH teams
- Episode types for CH programs with corresponding checklist tasks

2022

2023

Oct

Dec

Feb

Apr

Jun

Aug

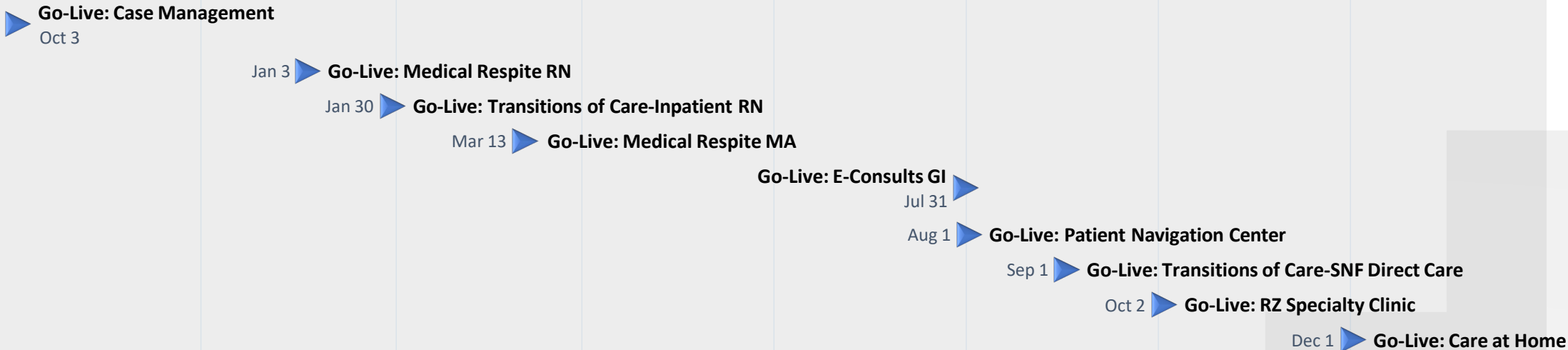
Oct

Dec

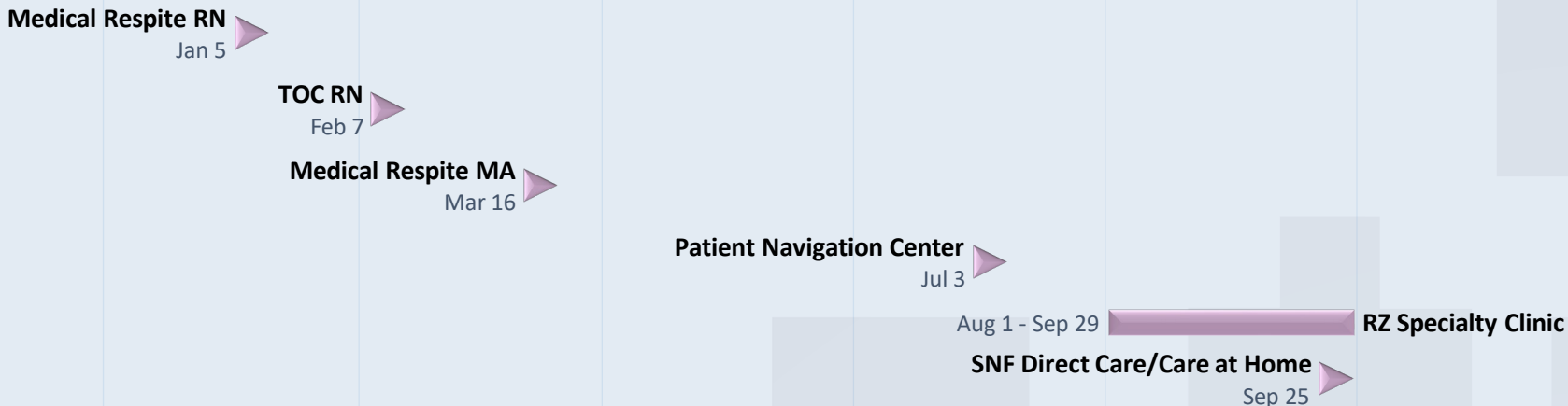
2024

Today

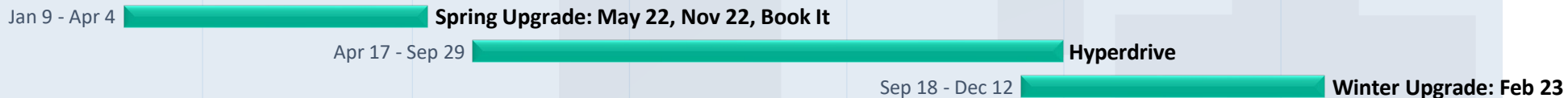
CH Epic Tentative Go-Live Dates



Epic Training



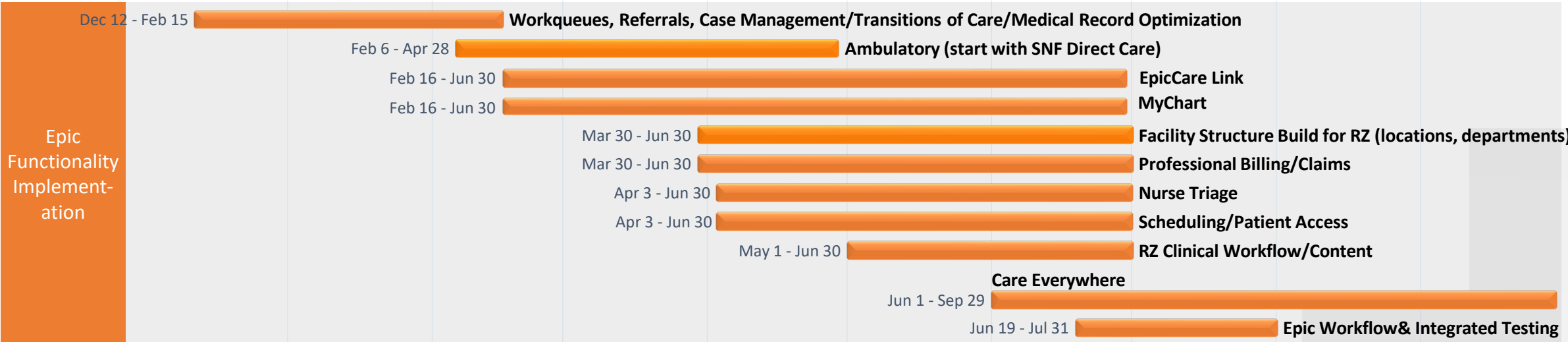
System Upgrades



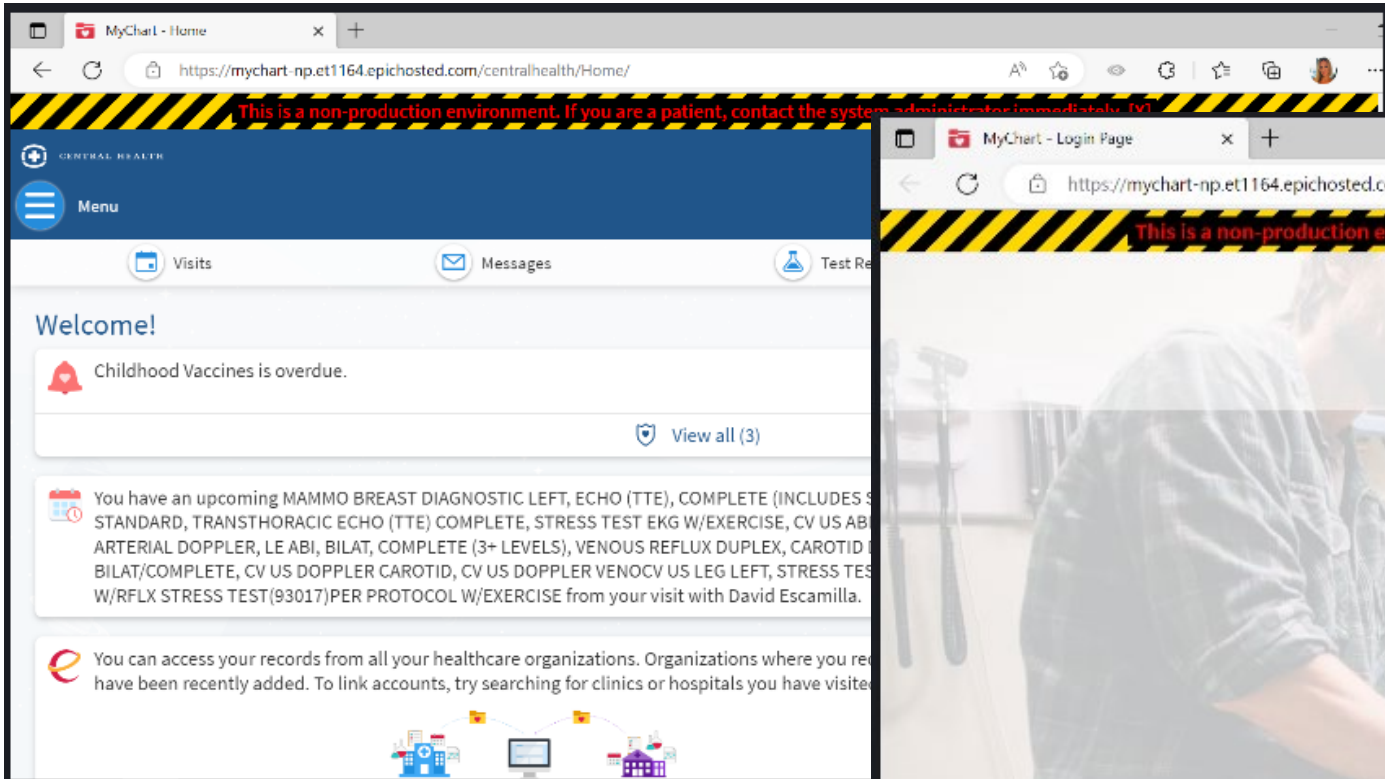
Central Health Epic Go-Lives, Training & System Upgrades



Today



MYCHART PATIENT PORTAL



This is a non-production environment. If you are a patient, contact the system administrator immediately. [X]

MyChart - Home
https://mychart-np.et1164.epichosted.com/centralhealth/Home/

GENERAL HEALTH

Menu

Visits Messages Test Re

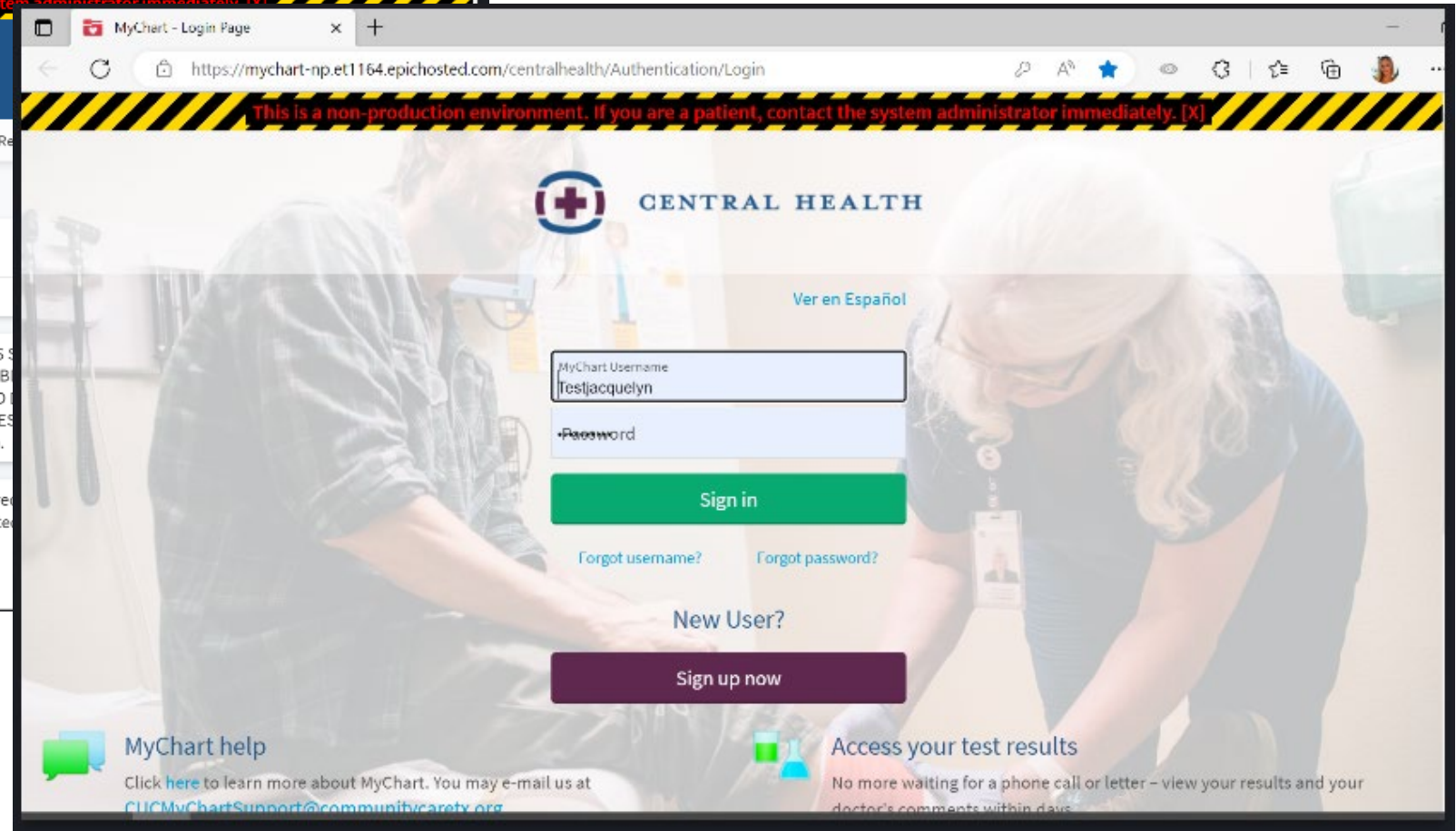
Welcome!

Childhood Vaccines is overdue.

View all (3)

You have an upcoming MAMMO BREAST DIAGNOSTIC LEFT, ECHO (TTE), COMPLETE (INCLUDES STANDARD, TRANSTHORACIC ECHO (TTE) COMPLETE, STRESS TEST EKG W/EXERCISE, CV US AB, ARTERIAL DOPPLER, LE ABI, BILAT, COMPLETE (3+ LEVELS), VENOUS REFLUX DUPLEX, CAROTID BILAT/COMPLETE, CV US DOPPLER CAROTID, CV US DOPPLER VENOCV US LEG LEFT, STRESS TEST W/RFLX STRESS TEST(93017)PER PROTOCOL W/EXERCISE from your visit with David Escamilla.

You can access your records from all your healthcare organizations. Organizations where you re have been recently added. To link accounts, try searching for clinics or hospitals you have visite



This is a non-production environment. If you are a patient, contact the system administrator immediately. [X]

MyChart - Login Page
https://mychart-np.et1164.epichosted.com/centralhealth/Authentication/Login

CENTRAL HEALTH

Ver en Español

MyChart Username
Testjacquelyn

Password

Sign in

Forgot username? Forgot password?

New User?
Sign up now

MyChart help
Click [here](mailto:CUCMyChartSupport@communihealth.org) to learn more about MyChart. You may e-mail us at CUCMyChartSupport@communihealth.org

Access your test results
No more waiting for a phone call or letter – view your results and your doctor's comments within days.

EPIC BUILD NEXT STEPS



CENTRAL HEALTH

- Schedules & templates
- Finalizing specialty workflows
- Referral Management workflows
- Ambulatory Environment – Provider and Care Team Design
- EpicCare Link
- MyChart portals
- Data & Analytics

HEALTHCARE DELIVERY INFRASTRUCTURE

Presented by:

Cynthia Gallegos, VP Operations

Leslie Holmes, Associate Director of Clinical Operations



CENTRAL HEALTH

CONTRACTS AND PURCHASING



CENTRAL HEALTH

- **Operations contracts**
- **Support contracts**
- **Professional Services Agreements (PSA)**
- **Letters of Intent (LOI)**
- **Medical supplies and equipment**

LICENSES, CERTIFICATIONS AND ENROLLMENTS



CENTRAL HEALTH

- **CLIA Laboratory Testing Certification**
- **Home Health licensure**
- **Pharmacy licensure**
- **Medicare & Medicaid enrollment**
- **Podiatry X-ray machine registration and license**
- **National Provider Identifier (NPI)**
- **Texas Provider Identifier (TPI)**
- **National Provider Data Bank (NPDB) enrollment**

POLICIES AND PROCEDURES



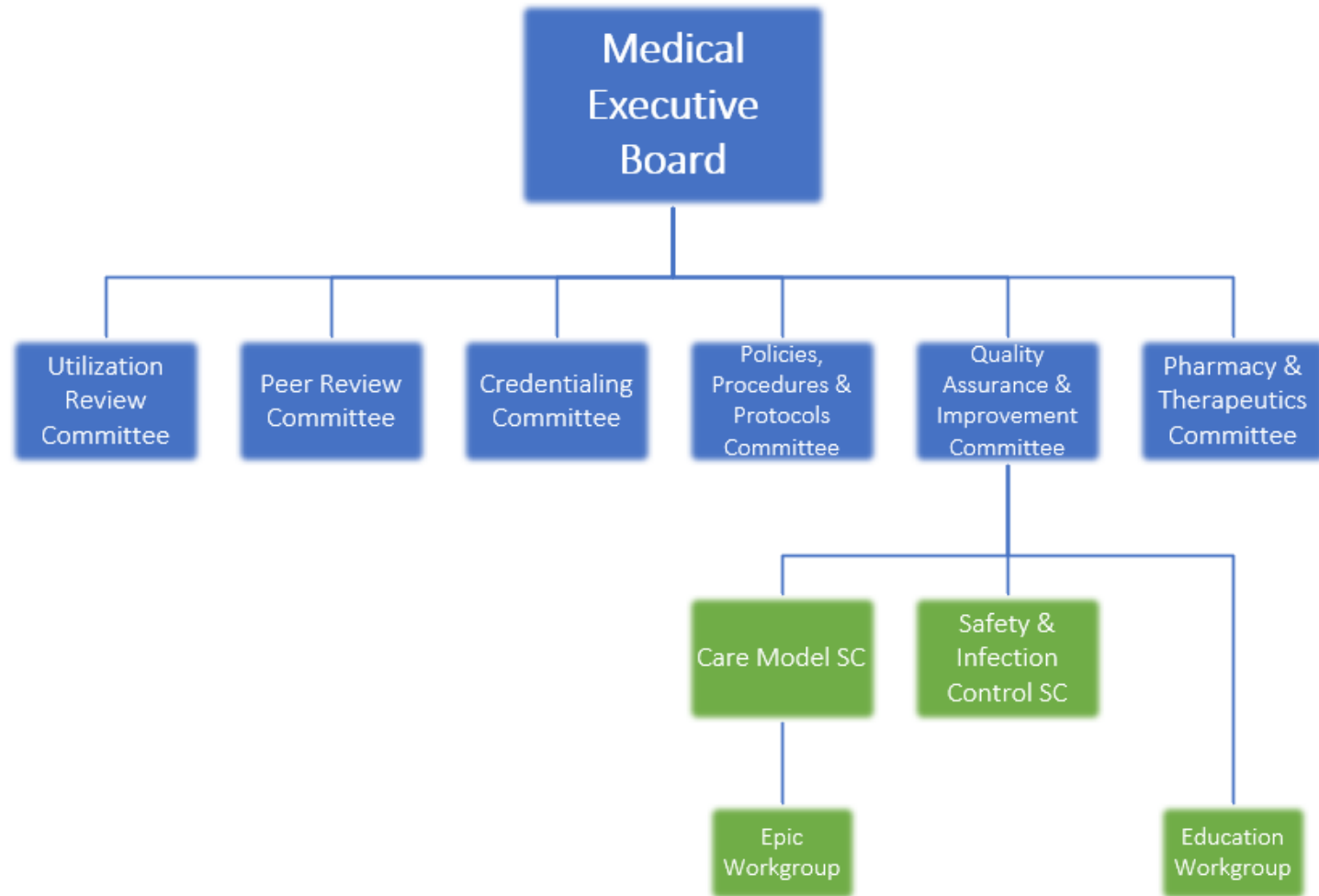
CENTRAL HEALTH

- **Rosewood-Zaragosa Multispecialty clinic**
- **Navigation Center**
- **Virtual Care**
- **Transitions of Care**
- **Medical Respite**
- **Education and Training**
- **Revenue Cycle**
- **Healthcare Compliance**
- **Human Resources**

MEDICAL EXECUTIVE BOARD: CLINICAL GOVERNANCE



CENTRAL HEALTH



NETWORK SERVICES EXPANSIONS

Presented by:

Barbara Adams, Director of Operations- Network Services



CENTRAL HEALTH

PRIMARY CARE



CENTRAL HEALTH

- Enhanced reimbursement to support expanded access including after-hours, weekends and holidays at FQHCs
- Welcomed Manos de Cristo to contracted network
- Launched periodontal services at LSCC, PCC, and Manos de Cristo
- Increased access to mammograms to Eastern Travis County via LSCC Pink Bus
- **Integrated Pain Management Pilot at PCC**
 - Acupuncture
 - Massage therapy
 - Substance use disorder brief interventions
 - Group yoga
 - Group Medical visits

PRIMARY CARE

- Doula Services pilot with CUC and Black Mamas ATX
- Black Men's Health Clinic at CUC
- Upgrading ultrasound, x-ray and 3D mammography equipment at CUC
- Expanded urgent care access to MAP Basic enrollees
- Access to additional gynecological procedures through CUC and PCC



CENTRAL HEALTH

SPECIALTY CARE



CENTRAL HEALTH

- **Master Services Agreement (MSA) executed with UT Health Austin/Dell Medical School**
 - Tubal ligations
 - Ophthalmology services
 - Musculoskeletal services
 - Complex Gynecology services
 - Ambulatory Surgery Center services
 - Long-haul COVID clinic
 - Advanced Imaging
- **Expanded access to radiation therapy**
 - Texas Cancer Specialists and Texas Integrated Medical Specialists
 - Texas Oncology

SPECIALTY CARE



CENTRAL HEALTH

- **Central Health Transitional Dialysis Program**
 - Transitioned 25 patients to alternative, long-term coverage in 2022
 - Averaging 3 new patients per month
 - Currently 15 patients enrolled since January 2023
- **Access to corneal transplants**
- **Expanded access to Methadone**
- **Access to general surgery for MAP Basic**
- **Expanded access to retina procedures through Austin Retina Associates**
- **Access to vasectomy services**
- **Expanded access to ENT and audiology services**

FOCUSED OUTREACH AND ENGAGEMENT

Presented by:

Kit Abney Spelce, VP Operations

Ivan Davila, Sr. Director of Marketing and Communications



CENTRAL HEALTH

OUTREACH AND ENGAGEMENT



CENTRAL HEALTH

- **Individuals experiencing homelessness**
 - Continue to enroll Justice involved individuals
 - Walk-in assistance at Southeast Health and Wellness
 - Virtual enrollment assistance at CareCo Clinic
 - Piloting virtual hospital-based enrollment
 - 2 SOAR Specialists supporting disability applications
 - Events focused on individuals experiencing homelessness
- **Individuals who speak primary languages other than English**
 - Assessment of Central Health language access capabilities and needs
 - Contracting to provide real-time, video-based interpreter services
 - Hiring certified medical interpreters for Rosewood-Zaragosa

OUTREACH AND ENGAGEMENT



CENTRAL HEALTH

- **Focused outreach and education**
 - Services available to MAP members
 - Connecting enrollees to primary care
 - Promoting clinics with rapid access availability
- **Performance-based incentives in primary care contracts to expand outreach to new enrollees**
- **Proactive outreach and enrollment assistance for individuals eligible for other coverage**
 - Contracted with 2 vendors to assist families with children enrolled in MAP Basic with applying for Medicaid
 - Collaborating with CommUnityCare to assist individuals losing their Medicaid due to the ending of the Public Health Emergency with enrolling in MAP

QUESTIONS?



CENTRAL HEALTH



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Right by All - By being open, anti-racist, equity-minded, and respectful in discourse, we honor those around us and do right by all people.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 4

Discuss and take appropriate action on criteria for, and funding by, Central Health to provide financial support necessary to address anticipated capital needs of Sendero Health Plans, Inc.^{3,4} (Action Item)



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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 5

Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)



AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Monica Crowley

General Item Description Receive and discuss a briefing regarding *Travis County Healthcare District d/b/a Central Health v. Ascension Texas f/k/a Seton Healthcare Family*, Cause No. D-1-GN-23-000398.³ (*Informational Item*)

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Briefing with legal counsel as needed. Please note that this agenda item will be taken up at the discretion of the chair based on status of the situation at the time of the meeting.
- 2) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Verbal update

Estimated time needed for presentation & questions? TBD

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Briana Yanes/ May 19, 2023



CENTRAL HEALTH

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Our Values

Central Health will achieve excellence through:

Stewardship - We maintain public trust through fiscal discipline and open and transparent communication.

Innovation - We create solutions to improve healthcare access.

Right by All - By being open, anti-racist, equity-minded, and respectful in discourse, we honor those around us and do right by all people.

Collaboration - We partner with others to improve the health of our community.

BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 6

Receive and discuss a briefing regarding *Birch, et al. v. Travis County Healthcare District d/b/a Central Health and Mike Geeslin*, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.³ (*Informational Item*)



AGENDA ITEM SUBMISSION FORM

This form is to provide a general overview of the agenda item in advance of posting for the Board meeting. Proposed motion language is a recommendation only and not final until the meeting and may be changed by the Board Manager making the motion. All information in this form is subject to the Public Information Act.

Agenda Item Meeting Date May 24, 2023

Who will present the agenda item? (Name, Title) Monica Crowley

General Item Description Receive and discuss a briefing regarding Birch, et al. V. Travis County Healthcare District d/b/a Central Health and Mike Geeslin, Cause No. D-1-GN-17-005824 in the 345th District Court of Travis County.

Is this an informational or action item? Informational

Fiscal Impact N/A

Recommended Motion (if needed – action item) N/A

Key takeaways about agenda item, and/or feedback sought from the Board of Managers:

- 1) Briefing with legal counsel as needed. Please note that this agenda item will be taken up at the discretion of the chair based on status of the situation at the time of the meeting.
- 2) _____

What backup will be provided, or will this be a verbal update? (Backup is due one week before the meeting.) Verbal update

Estimated time needed for presentation & questions? TBD

Is closed session recommended? (Consult with attorneys.) Yes

Form Prepared By/Date Submitted: Briana Yanes/ May 19, 2023



CENTRAL HEALTH

Our Vision

Central Texas is a model healthy community.

Our Mission

By caring for those who need it most, Central Health improves the health of our community.

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BOARD MEETING

May 24, 2023

REGULAR AGENDA ITEM 7

Confirm the next regular Board meeting date, time, and location. (*Informational Item*)