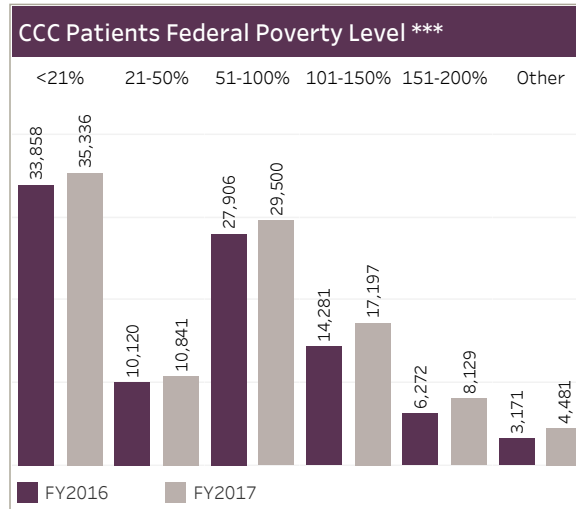
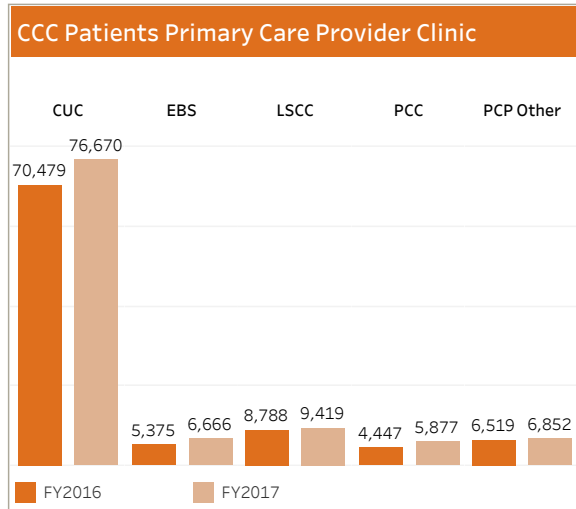
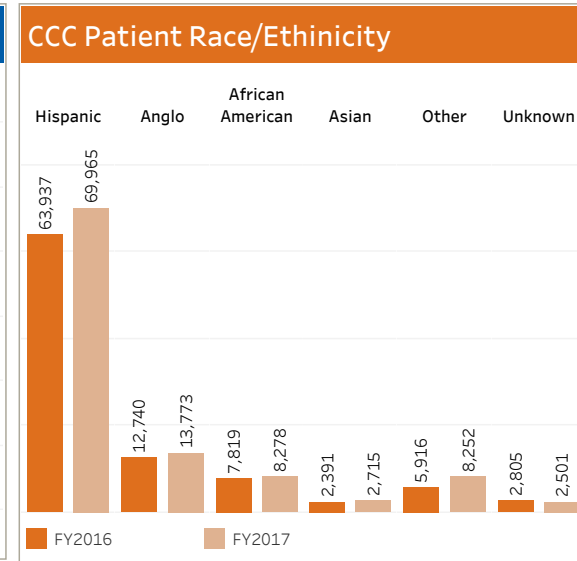
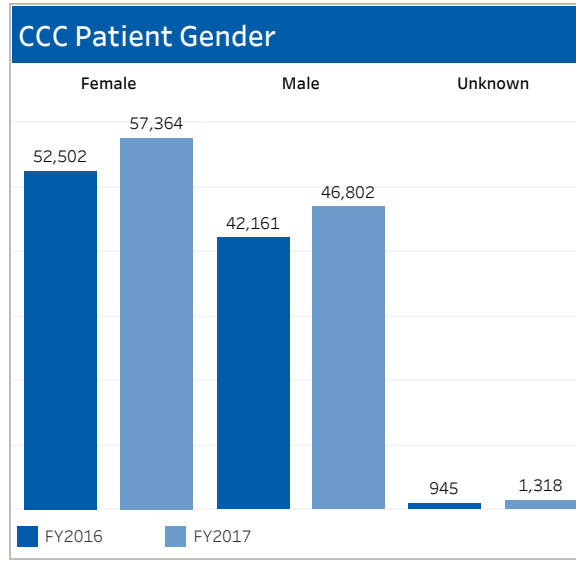
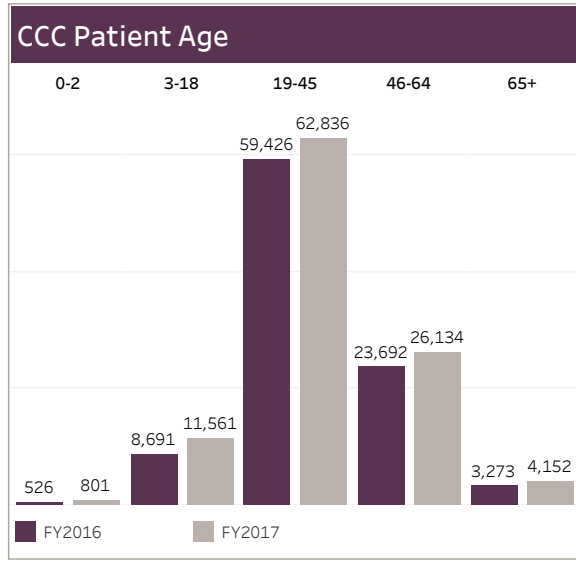


**Medical Access and Sliding Fee Scale Programs\***  
**Demographics Characteristics, CCC patients FY16, FY17**  
**FY16 - 95,700; FY17 - 105,091\*\***



### CCC Patients Top 10 Languages

Language	FY2016	FY2017
Spanish	47,122	52,647
English	42,566	46,942
Unknown	4,005	3,401
Other	1,022	1,341
Vietnamese	271	284
Arabic	240	388
Nepali	124	146
Burmese	105	145
Mandarin	63	79
SignLanguage	63	70

Source: VeritySource (Eligibility Database).

\* This includes patients who have been enrolled in the Medical Assistance Program (MAP) administered by the CCC or Sliding Fee Scale (SFS) programs reimbursed by the CCC. Patients seen exclusively through the Seton Charity Care (SCC) program are not included.

\*\* Patients were deduplicated using a Patient Community ID (CID). CID Identifications are unique, site agnostic patient identifiers. They are assigned to all patients included in the eligibility database who are eligible for MAP or Sliding Fee Scale services regardless of whether or not they present in a clinical setting.

\*\*\* A total of 9,854 patients were identified as homeless in FY2016 and 10,538 in FY2017.