



# ISSUE SHEET | Fiscal Year 2017 Highlights

Updated 04/03/18

**Central Health** is the public healthcare district serving the residents of Travis County. Central Health's core function is to ensure low-income and uninsured residents receive proper access to quality health care services. In 2017, as a direct result of Central Health funding:

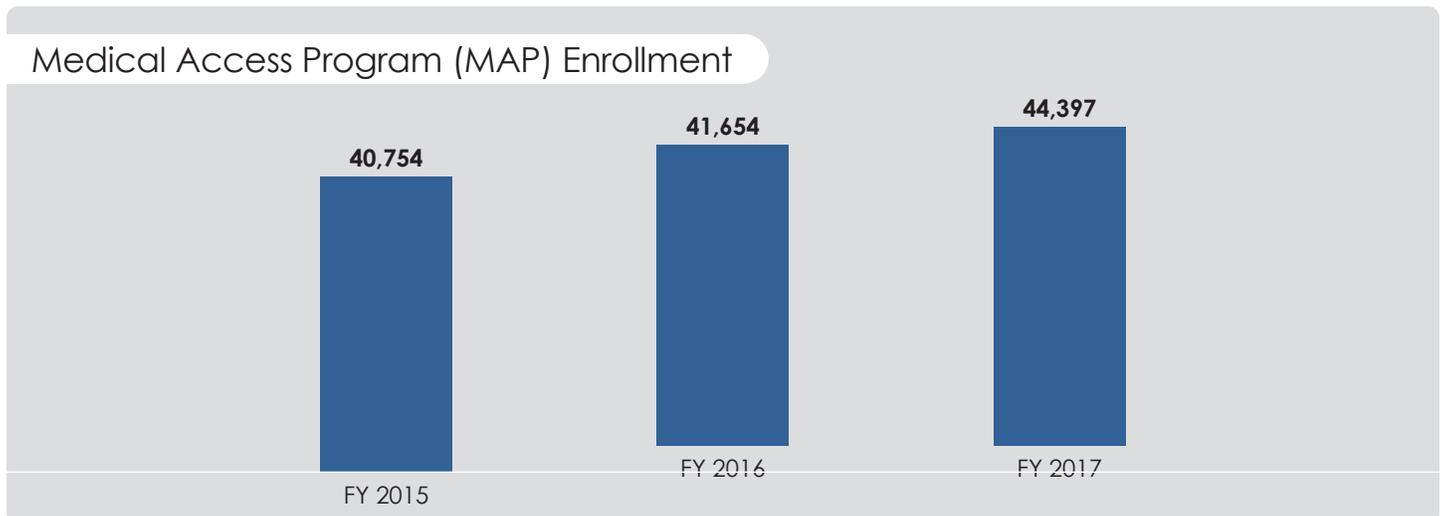
**150,800 people**  
received health care services  
(+7,800 year-over-year)

**75,737 people**  
received screening and  
assistance for health coverage  
(+5,061 year-over-year)

**1,524 people**  
received health insurance  
premium assistance  
(+682 year-over-year)

## Central Health Enterprise Partner Highlights

The **Community Care Collaborative** (CCC) is a non-profit partnership formed in 2013 between Central Health and Seton Healthcare Family to better manage the care of their shared low-income and uninsured populations. In 2017 the CCC increased eligibility for the Medical Access Program (MAP).



**CommUnityCare Health Centers** is a separate but affiliated 501(c)(3) organization of Central Health that provides medical, dental, behavioral health and prescription services through Travis County's largest network of Federally Qualified Health Centers (FQHCs).

- In 2017 CommUnityCare provided 279,738 medical encounters (+13,872 year-over-year).

Founded in 2011, **Sendero Health Plans** is the local nonprofit, community-based health maintenance organization (HMO) of Central Health designed to serve the unique needs of Central Texas residents.

- In 2017 Sendero enrolled 54,383 people in Medicaid, CHIP and IdealCare insurance plans.

<sup>1</sup>Based on preliminary fiscal year 2017 data



## Other 2017 Highlights

As a steward of public funds, **Central Health** must balance fiscal responsibility with the growing need for health care services among Travis County's low-income and uninsured population. In 2017, budget highlights included:

- The lowest tax rate among Travis County taxing entities and major Texas hospital districts
- New budget priorities such as expansion of insurance subsidies, improvement of specialty care services and increasing MAP eligibility;

Central Health's **Outreach Team** connected thousands of residents to health care. In 2017, activities included:

- Participating in 415 community events and leading ACA outreach efforts, including assisting more than 21,600 applicants.

**Communications Team** efforts in 2017 focused on increasing public awareness of Central Health and its mission. This work featured:

- Developing a public education campaign to increase understanding of Central Health's role in Travis County's health care safety net.

**Health promotions** support the health of Central Health's patient population through health policy, wellness programs, and addressing social determinants of health. In 2017 this included:

- Securing funding for free community programs at the Central Health Southeast Health & Wellness Center, including Zumba and healthy cooking classes.

Through its network of over 20 locations, **CommUnityCare** provides medical, dental, behavioral health and prescription services. In 2017, highlights include:

- Creating additional capacity and faster treatment for patients by increasing non-physician interactions with nurses (105,000 visits), clinical pharmacists (almost 12,000 visits), and dieticians (almost 6,000 visits).

The **Community Care Collaborative** offers patients coordinated health care services across a spectrum of primary care, specialty care, behavioral health, hospital and social service providers. Its work in 2017 included:

- Expanding the MAP provider network for urgent care and convenient care services by adding 20 new locations throughout Central Texas.

**Sendero Health Plans** is designed to serve the unique needs of Central Texans, including Central Health's patient population. In 2017, Sendero:

- Added 1,435 providers to its network, offering additional services in primary care, specialty and telemedicine.