FY2018 CCC Preliminary Reporting
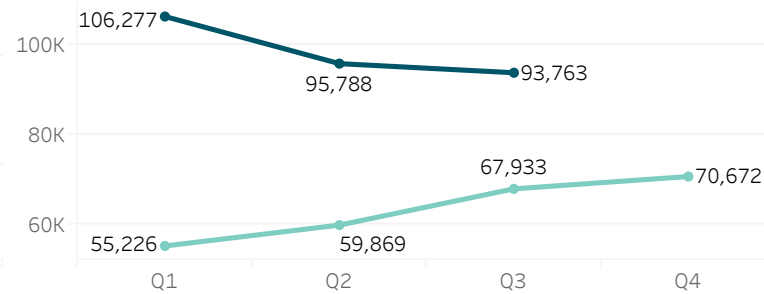
CCC Primary Care Patients

- 36,856
- 36,738
- 35,500
- 30,185
- 30,307
- 26,269
- 27,853

Q1 · Q2 · Q3 · Q4
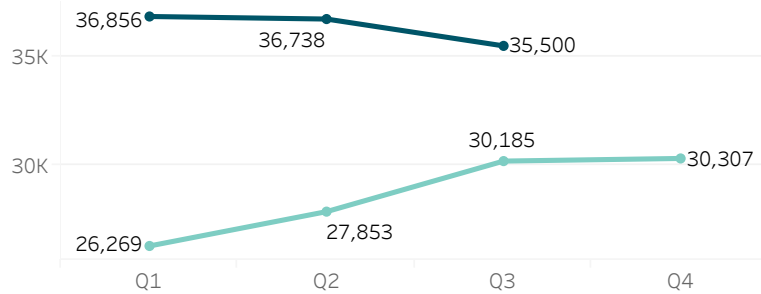
CCC Primary Care Encounters

- 106,277
- 95,788
- 93,763
- 67,933
- 70,672
- 55,226
- 59,869

Q1 · Q2 · Q3 · Q4

Legend
- FY2015-2017 Average
- FY2018
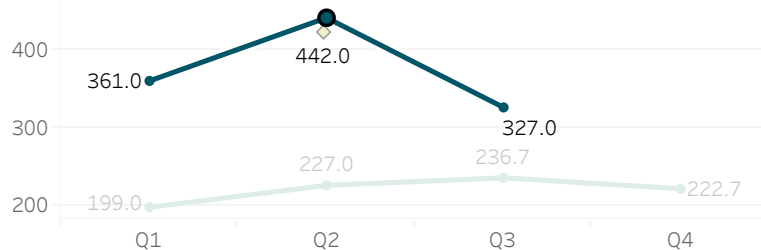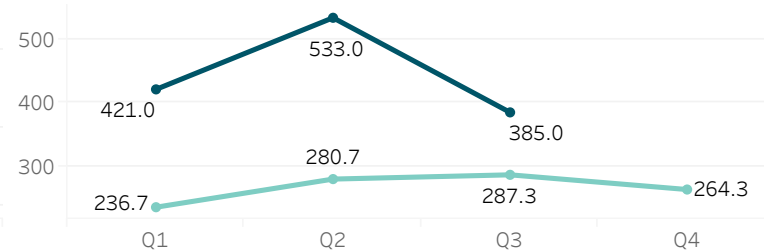
*Primary care summary: The preliminary patient count for Q3, FY 2018, exceeded the three-year average by 5,315. Encounters for Q3, FY 2018 exceeded the three-year average by 28,830. The increased number of encounters in FY 2018 can be partially attributed to the implementation of new contracting to cover the costs of visits with nutritionists, clinical pharmacists, nurses and medical assistants.

CCC Urgent Care Patients

- 361.0
- 442.0
- 327.0
- 199.0
- 227.0
- 236.7
- 222.7

Q1 · Q2 · Q3 · Q4

CCC Urgent Care Encounters
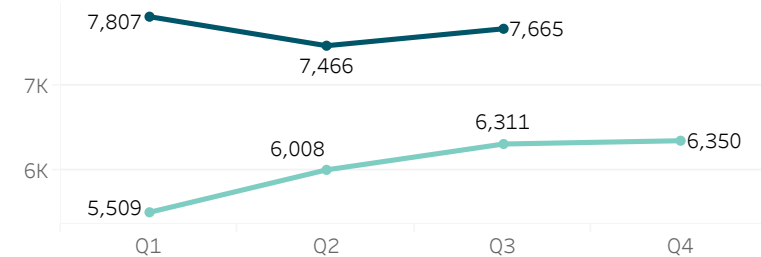
- 421.0
- 533.0
- 385.0
- 236.7
- 280.7
- 287.3
- 264.3

Q1 · Q2 · Q3 · Q4

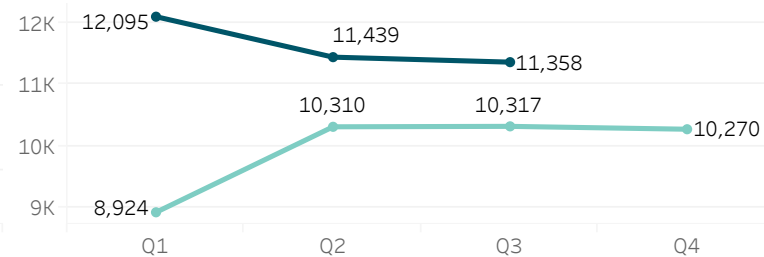****Urgent care summary:** The preliminary patient count for Q3, FY 2018 exceeded the three-year average by 91. Encounters for Q2, FY 2018 exceeded the three-year average by 97.7. Q3, FY2018 represents an undercount of urgent care patients and encounters due to a typical 95-day billing cycle lag.

CCC Primary Care Dental Patients

- 7,807
- 7,466
- 7,665
- 5,509
- 6,008
- 6,311
- 6,350

Q1 · Q2 · Q3 · Q4

CCC Primary Care Dental Encounters

- 12,095
- 11,439
- 11,358
- 8,924
- 10,310
- 10,317
- 10,270

Q1 · Q2 · Q3 · Q4

***Primary care dental summary: The preliminary patient count for Q3, FY 2018 exceeded the three-year average by 1,354. Encounters for Q3, FY 2018 exceeded the three-year average by 1,041.

CENTRAL HEALTH

Community Care Collaborative, Longitudinal Trends

CCC Longitudinal Trends with Historical Highs and Lows

Primary Care

Patients — 36,856 / 23,322

Encounters — 106,277 / 44,756

Dental

Patients — 7,807 / 4,737

Encounters — 12,095 / 7,620

Urgent Care

Patients — 442 / 160

Encounters — 533 / 201

X-axis: FY15 Q1, FY15 Q2, FY15 Q3, FY15 Q4, FY16 Q1, FY16 Q2, FY16 Q3, FY16 Q4, FY17 Q1, FY17 Q2, FY17 Q3, FY17 Q4, FY18 Q1, FY18 Q2, FY18 Q3

CENTRAL HEALTH

*Primary care notes: When multiple services are provided on the same day, each service is counted separately. Additionally, due to a change in billing practice, labs and radiological services were reported as separate encounters starting in Q1 FY18.

**Urgent care notes: Includes the following providers: FastMed, Nextcare, RediClinic and Benchmark. Q3 FY18 represents an undercount of urgent care patients and encounters due to a typical 95-day billing cycle lag.
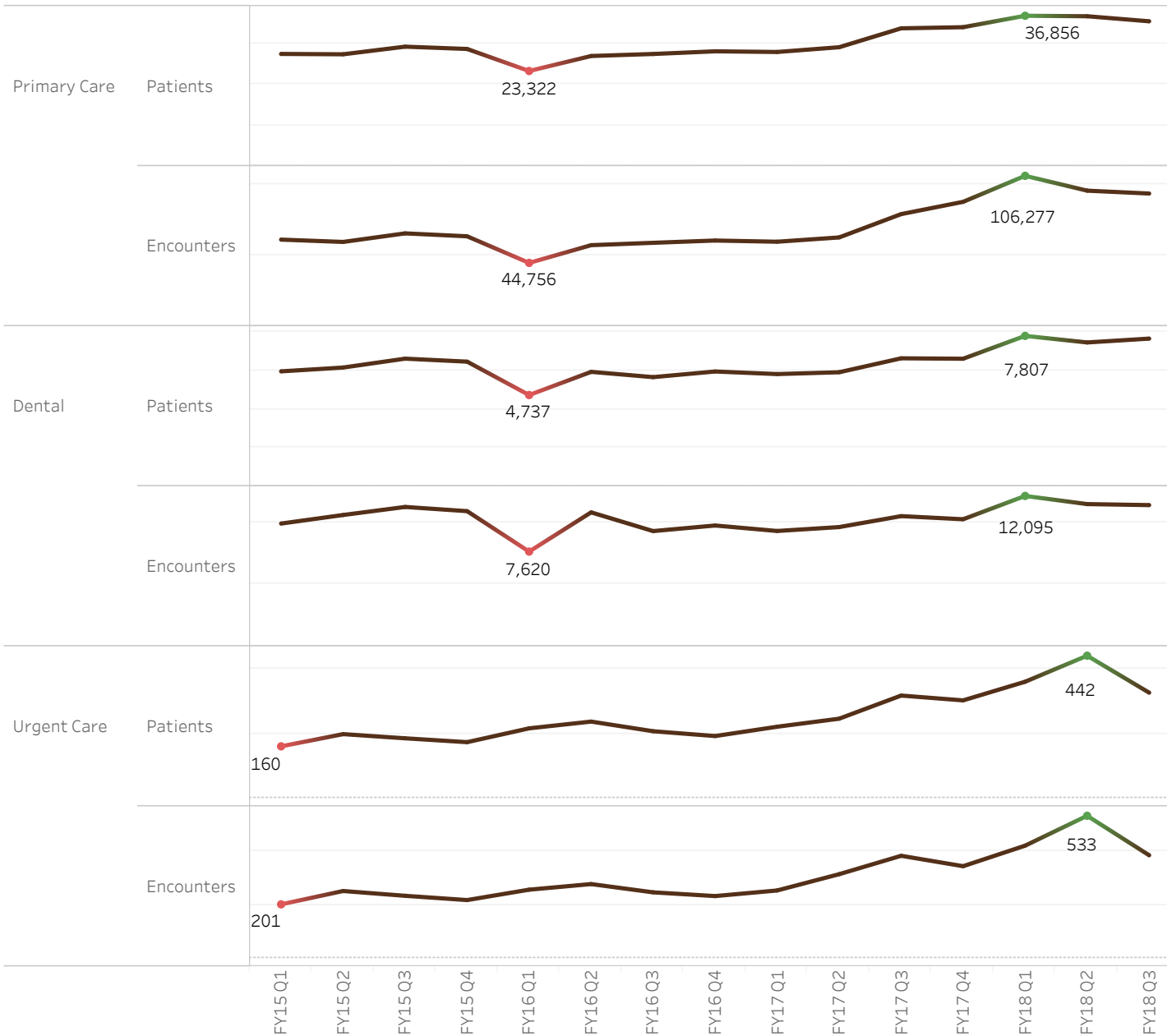
***Primary care dental notes: Dental encounters were identified by billing procedure codes that indicated a dental intervention or by place of service that indicated a dental office. Specialty dental is not included.