FY2018 CCC Preliminary Reporting

CCC Primary Care Patients

33,029   33,646   33,563   33,785

30K

24,077   25,801   27,878   27,872

25K

Q1   Q2   Q3   Q4
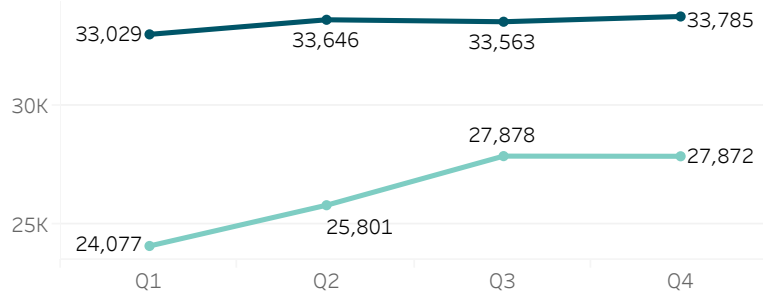
CCC Primary Care Encounters

86,318

80K   78,898   78,439   81,627

70K

59,519   58,571

60K

50K   48,030   53,326

Q1   Q2   Q3   Q4

Legend
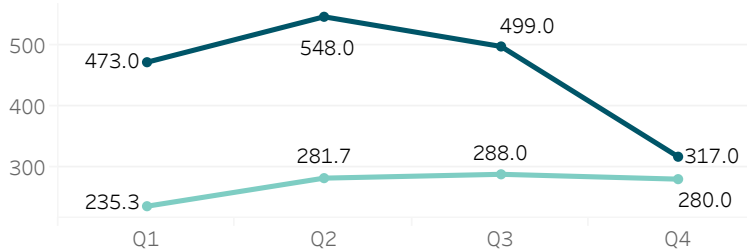- FY2015-2017 Average
- FY2018
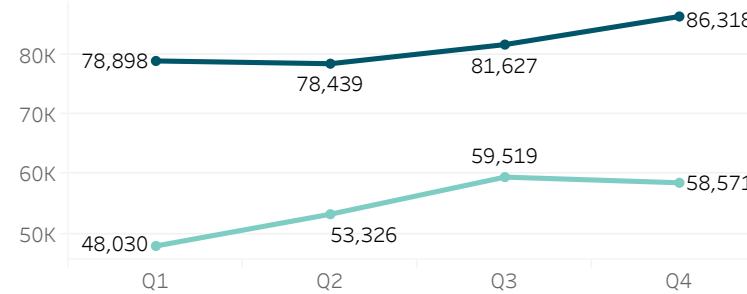
*Primary care summary: The preliminary patient count for Q4, FY 2018, exceeded the three-year average by 5,913. Encounters for Q4, FY 2018 exceeded the three-year average by 27,747. FY 2018, particularly the most recent quarter, may represent an undercount due to billing cycle lags.

CCC Urgent Care Patients

420.0

400   388.0   456.0

227.3   237.3   276.0

300   199.0   235.7

200

Q1   Q2   Q3   Q4
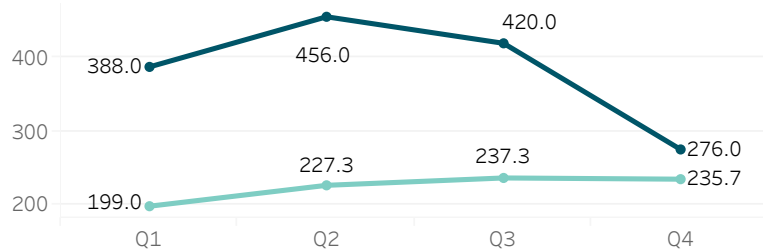
CCC Urgent Care Encounters

499.0

500   473.0   548.0
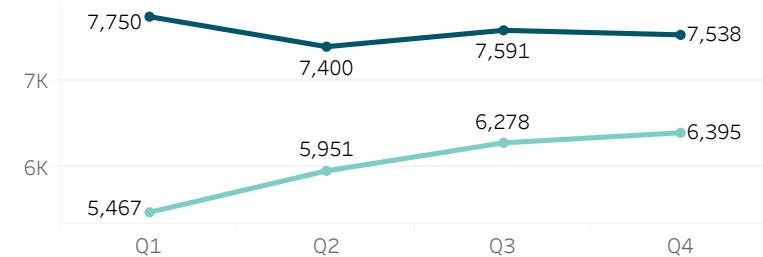
400

281.7   288.0   317.0

300   235.3   280.0

Q1   Q2   Q3   Q4

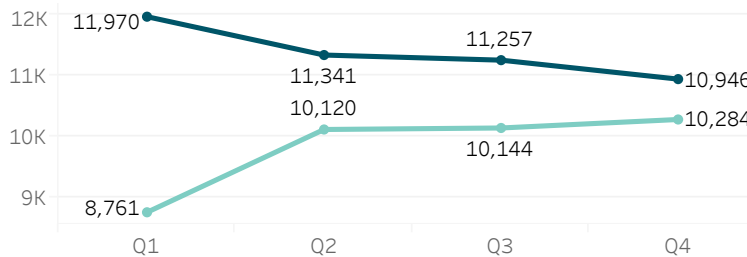****Urgent care summary:** The preliminary patient count for Q4, FY 2018 exceeded the three-year average by 40.3. Encounters for Q3, FY 2018 exceeded the three-year average by 37. Q4, FY 2018 represents an undercount of urgent care patients and encounters due to a typical 95-day billing cycle lag as well as the recent Third Party Administrator (TPA) transition.
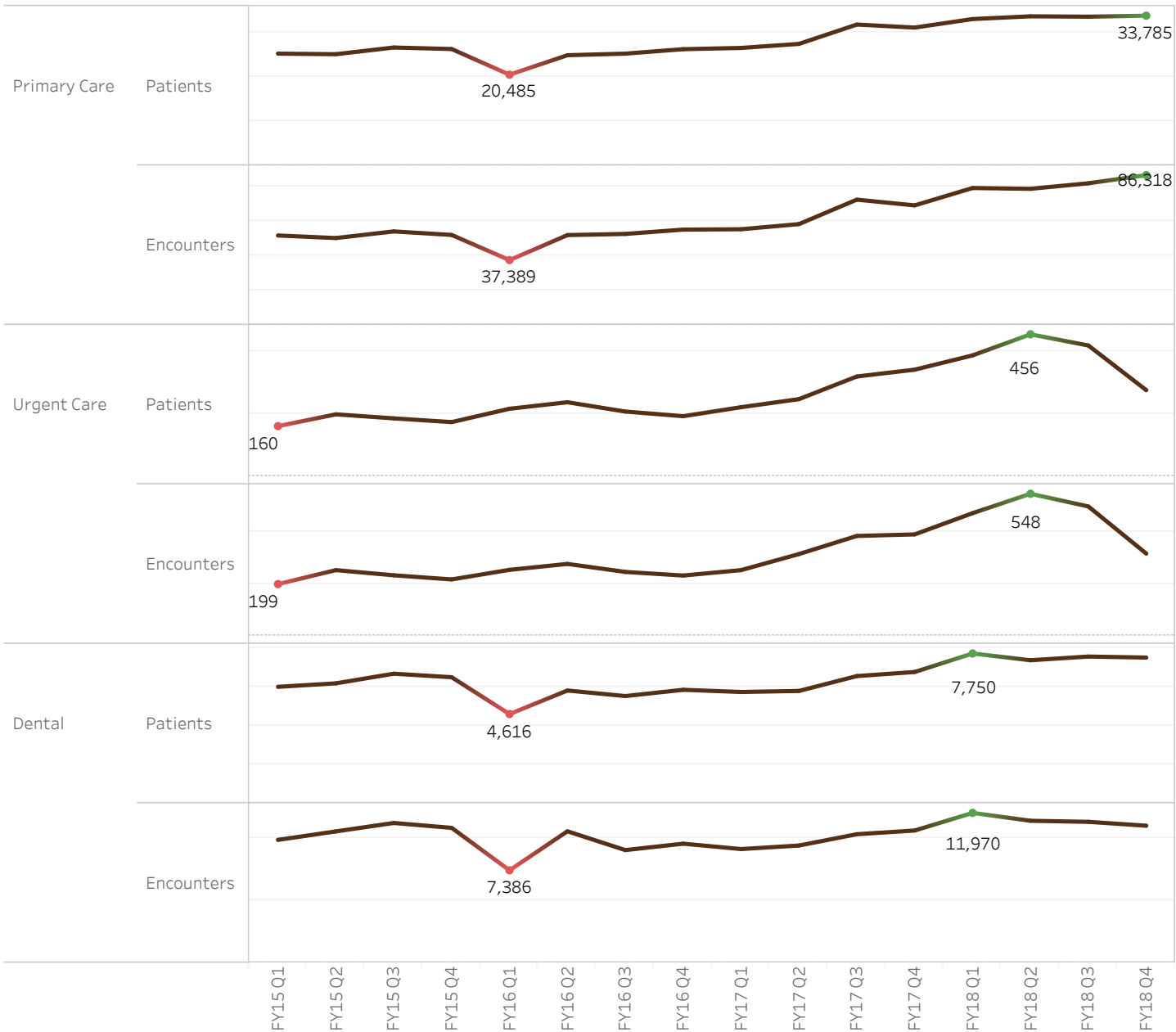
CCC Primary Care Dental Patients

7,750   7,591   7,538

7,400

7K   6,278   6,395

5,951

6K

5,467

Q1   Q2   Q3   Q4

CCC Primary Care Dental Encounters

12K   11,970   11,257

11,341   10,946

11K   10,120

10,144   10,284

10K

9K   8,761

Q1   Q2   Q3   Q4

***Primary care dental summary: The preliminary patient count for Q4, FY 2018 exceeded the three-year average by 1,143. Encounters for Q4, FY 2018 exceeded the three-year average by 662. FY 2018, particularly the most recent quarter, may represent an undercount due to billing cycle lags.

Community Care Collaborative, Longitudinal Trends

CCC Longitudinal Trends with Historical Highs and Lows

Primary Care — Patients
33,785
20,485

Encounters
86,318
37,389

Urgent Care — Patients
456
160

Encounters
548
199

Dental — Patients
7,750
4,616

Encounters
11,970
7,386

X-axis: FY15 Q1, FY15 Q2, FY15 Q3, FY15 Q4, FY16 Q1, FY16 Q2, FY16 Q3, FY16 Q4, FY17 Q1, FY17 Q2, FY17 Q3, FY17 Q4, FY18 Q1, FY18 Q2, FY18 Q3, FY18 Q4

*Primary care notes: When multiple services are provided on the same day, each service is counted separately. Additionally, due to a change in billing practice, labs and radiological services were reported as separate encounters starting in Q1 FY18. FY 2018, particularly the most recent quarter, may represent an undercount due to billing cycle lags.

**Urgent care notes: Includes the following providers: FastMed, Nextcare, RediClinic and Benchmark. Q4 FY18 represents an undercount of urgent care patients and encounters due to a typical 95-day billing cycle lag as well as the recent Third Party Administrator (TPA) transition from ABS to Mediview.

***Dental care notes: Dental encounters were identified by billing procedure codes that indicated a dental intervention or by place of service that indicated a dental office. Specialty dental is not included. FY 2018, particularly the most recent quarter, may represent an undercount due to billing cycle lags.