

KNOW THE FACTS

CARE COORDINATION & MEDICAL MANAGEMENT



CENTRAL HEALTH
HEALTH CARE FOR ALL

Over the past few years, Central Health has been guided in our work **to implement a coordinated and patient-focused health care system** by:

1. Building an integrated delivery system
2. Redesigning coverage programs
3. Improving value in care
4. Optimizing health of covered population

This work is possible through partnerships. Central Health and its community of service provider partners are implementing a coordinated and patient-focused health care system. We have worked diligently to design and support a system that promotes health rather than just providing medical care.

CLINICAL IMPROVEMENTS



Increase screening rates for breast and colorectal cancer



Reducing avoidable emergency department



Improving long-term health outcomes for patients with diabetes and hypertension

TECHNOLOGY & INTEGRATION



- Launching electronic consultations between physicians
- Digital urgent care services available for MAP patients over a smartphone or computer
- Monthly quality of care and population health reports

ADDITIONAL ACCOMPLISHMENTS & ACTIVITIES

Within the past 18 months:

- Lone Star Circle of Care's new clinic in Jonestown is now seeing MAP and MAP BASIC patients
- Added dental service sites for MAP patients across Travis County
- Eliminated the waitlist for MAP patients to see ophthalmologists
- Launched a new partnership with a general surgery practice
- A new Rheumatologist has joined the community and is serving patients at CommUnityCare
- The pharmacy program served over 10,000 MAP patients per month with an average of 3+ prescriptions

Key service expansion activities include:

- Specialty care expansion through addition of providers and services
- Added home health services
- Launched interventions to support patients experiencing homelessness
- Supported Eastern Travis County service expansion efforts
- Expanded health coverage programs