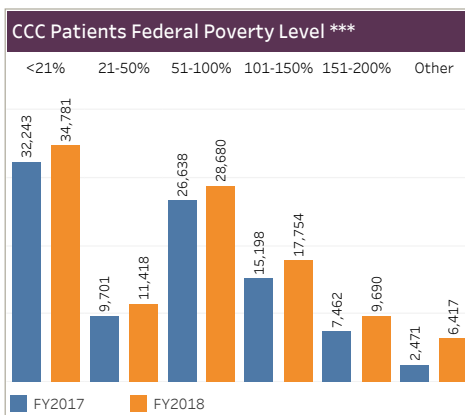
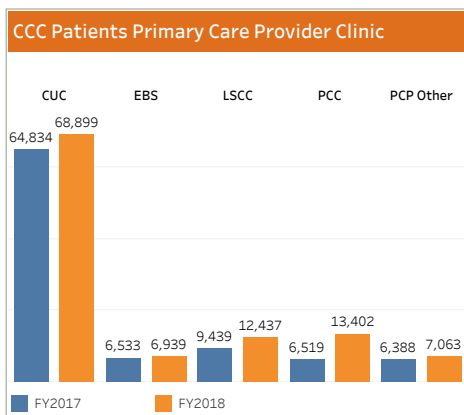
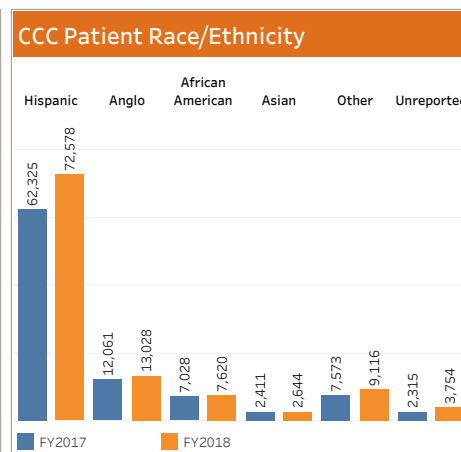
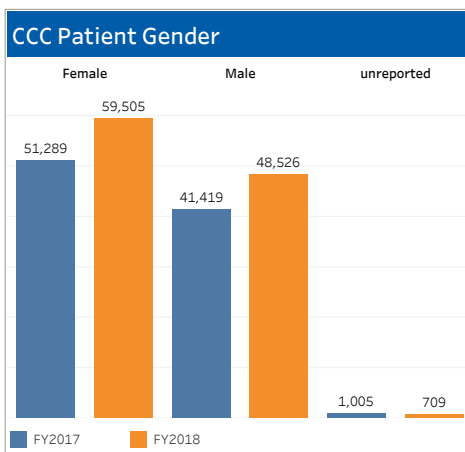
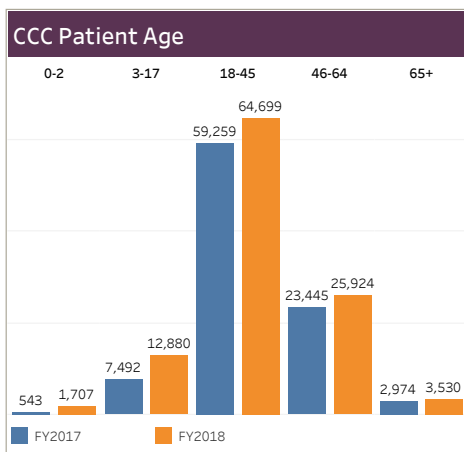


Medical Access and Sliding Fee Scale Programs\*  
 Demographics Characteristics, CCC patients FY17, FY18  
 FY17 - 93,713; FY18 - 108,740\*\*



### CCC Patients Top 10 Languages

Language	FY2017	FY2018
Spanish	47,774	53,794
English	40,905	46,188
Other	1,311	3,383
Arabic	224	310
Vietnamese	273	234
Burmese	115	157
Nepali	135	143
Mandarin	80	80
SignLanguage	38	44

Source: VeritySource (Eligibility Database).

\* This includes patients who have been enrolled in the Medical Assistance Program (MAP) administered by the CCC or Sliding Fee Scale (SFS) programs reimbursed by the CCC. Patients seen exclusively through the Seton Charity Care (SCC) program are not included.

\*\* Patients were deduplicated using a Patient Community ID (CID). CID Identifications are unique, site agnostic patient identifiers. They are assigned to all patients included in the eligibility database who are eligible for MAP or Sliding Fee Scale services regardless of whether or not they present in a clinical setting.

\*\*\* A total of 11,099 patients were identified as homeless in FY2017 and 11,246 in FY2018.