Central Health Proposed FY2021 Priority Categories

- **Improving access to care**
  - Eastern Travis County: Immediate work is underway as we plan facilities in Colony Park and Del Valle based on identified gaps in care and community input. Planning will commence around Austin’s Colony/Hornsby Bend with subsequent reports to the board in late FY2021.
  - Systems-Based Planning: A systems-based approach (see Attachment B)—building on the ongoing Access to Care workgroup, identifying gaps and health disparities from preventive to palliative care and developing system-wide plans to address these gaps that will both develop long-range plans while initially prioritizing high-need service areas and service lines.

- **Ongoing COVID-19 response**
  - Clinical: Ongoing and additional testing capacity and transitions to telemedicine will likely be needed at CUC and other contracted providers.
  - Communications: Continue to support the expansion of education and outreach regarding how to protect yourself from COVID-19 and implement new work focusing on education regarding chronic conditions that exacerbate the illness.
  - Support of Public Health Functions: Continue support of contact tracing efforts and explore expanding adult immunization services for pneumonia and flu vaccinations in order to prevent a worse COVID surge in the fall and winter.

- **Enhancing clinical programming and supporting transformational operational initiatives**
  - Telemedicine: Work with provider partners to develop plans to continue appropriately utilizing telemedicine, virtual care and e-consults for primary, behavioral, and specialty care.
  - EPIC: Support implementation of CommUnityCare’s EHR transition.
  - Eligibility and Enrollment: Streamline processes and implement new in-house call center and virtual enrollment options.
  - Medical Management: Strengthen case management and extra-clinical supports and develop home health solutions as appropriate.

- **Implementing the hospital funding model**
  - Operational: Central Health continues work with Navigant to ensure it is prepared to adopt additional responsibilities.
  - Transparency: Continue to establish financial transparency regarding funded services and associated costs.

- **Redeveloping the Brackenridge Campus**
  - Demolition of buildings has commenced
  - Awaiting final zoning from Austin City Council
  - Continued negotiations with City of Austin for realignment of Red River Street