



The University of Texas at Austin  
Dell Medical School

# IMPROVING THE HEALTH OF OUR COMMUNITY

A PARTNERSHIP IN CARING FOR  
THOSE WHO NEED US MOST



**CENTRAL HEALTH &  
DELL MED HAVE A  
POWERFUL PARTNERSHIP  
THAT IS TRANSFORMING  
HEALTH CARE.**



# UNITED BY OUR COMMITMENT TO IMPROVING HEALTH

Dell Medical School is committed to **creating a healthier future for everyone** in Travis County and beyond, with a special interest in caring for those who need us most.

## OUR SHARED COMMITMENT

- ACCESS
- COMMUNITY
- COLLABORATION
- COMPASSION
- IMPACT
- STEWARDSHIP

# OUR COMPLEMENTARY STRENGTHS

CONNECTED BY A SHARED FOCUS ON PATIENTS



UT/Dell Med's **academic medicine model** complements Central Health's **community infrastructure**

UT/Dell Med's **research and innovation** capabilities advance Central Health's **access and quality** mission

UT/Dell Med's **education programs** include a focus on care for the community that supports Central Health's **safety-net footprint**

**BOTH ENVISION A MODEL HEALTHY COMMUNITY**



# A TRANSFORMATIONAL PARTNERSHIP

## PROPOSITION 1, APPROVED BY TRAVIS COUNTY VOTERS IN 2012:

“... funds will be used for improved healthcare in Travis County, including support for a new medical school consistent with the mission of Central Health, a site for a new teaching hospital, trauma services, specialty medicine such as cancer care, community-wide health clinics, training for physicians, nurses and other healthcare professionals, primary care, behavioral and mental health care, prevention and wellness programs, and/or to obtain federal matching funds for healthcare services.”

## A MODEL FOR OTHER COMMUNITIES

Ours is an opportunity to demonstrate how academic medicine and community-based care can create systems that truly serve everyone — **including the most vulnerable.**

**\$28M**

UT SYSTEM  
FUNDING



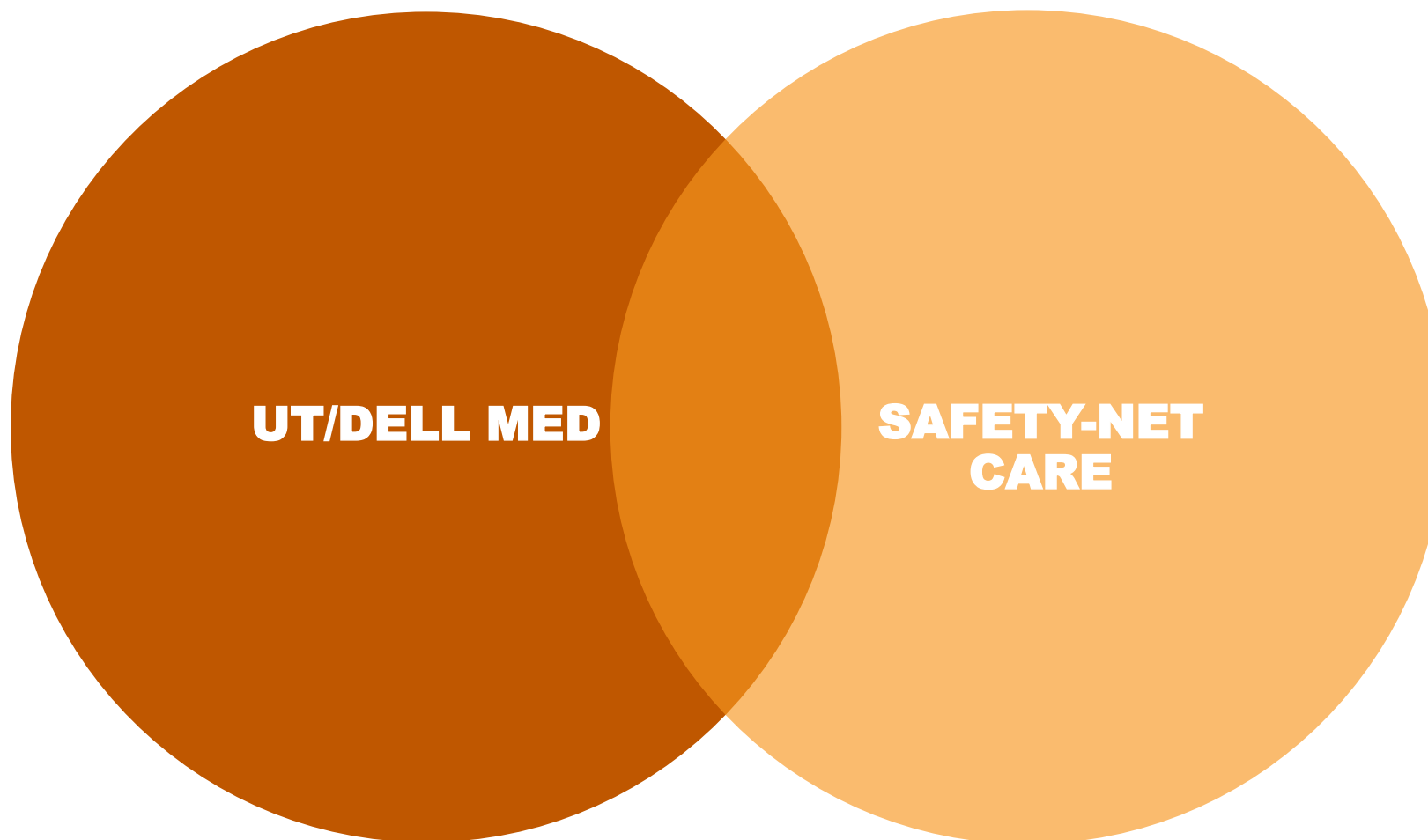
**\$35M**

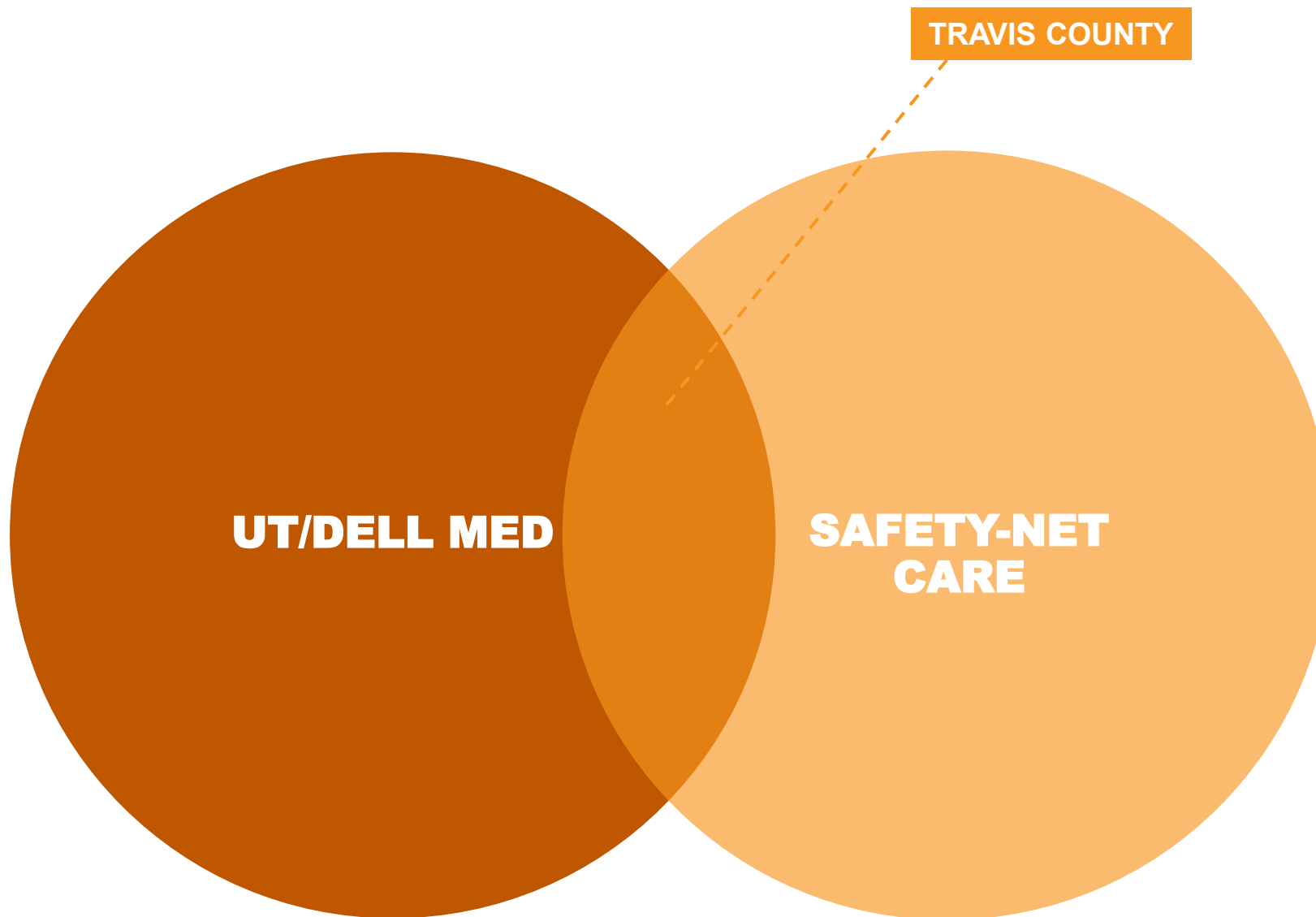
COMMUNITY SUPPORT  
THROUGH  
CENTRAL HEALTH



**\$63M**

ANNUAL INVESTMENT  
FOR IMPROVED HEALTH,  
ACCESS & A MEDICAL  
SCHOOL IN TRAVIS COUNTY









# THE FOUNDATION OF OUR PARTNERSHIP

## OUR AFFILIATION AGREEMENT

A **three-party Affiliation Agreement** between UT and the Community Care Collaborative, including Central Health and Ascension Seton, serves as the basis for our partnership and a mechanism to execute our complementary missions.

The Affiliation Agreement:

- Solidifies the relationship between the partners, including commitments to increasing and enhancing health care resources, medical education and research
- Outlines the permitted investments that can be funded by tax revenue allocated to UT to support the goals articulated in the voter referendum

# THE FOUNDATION OF OUR PARTNERSHIP

## PERMITTED INVESTMENTS

Permitted investments include programs, projects, operations and providers that:

- Further the missions of the CCC and Central Health
- Support the operations of Dell Med and its clinical practice

Examples of permitted investments:

- The **enhancement of medical services** for residents of Travis County
- Directly or indirectly **increasing the health care resources available** to provide services to Travis County residents
- Discovery and development of **new procedures, treatments, drugs and medical devices** that will augment the medical options available to Travis County residents

## MAZARS AUDIT

Use of funds are:

- Appropriate
- Compliant with the Affiliation Agreement

# THE FOUNDATION OF OUR PARTNERSHIP

## PERMITTED INVESTMENTS

Permitted investments include programs, projects, operations and providers that:

- Further the missions of the CCC and Central Health
- Support the operations of Dell Med and its clinical practice

Examples of permitted investments:

- Development and operation of **collaborative and integrated health care** for Travis County residents
- The **development, accreditation and ongoing operation of Dell Med** and its administrative infrastructure
- **Recruitment, retention and work** of Dell Med faculty, residents, medical students, researchers, administrators, staff and other clinicians

## MAZARS AUDIT

Use of funds are:

- Appropriate
- Compliant with the Affiliation Agreement

# THE FOUNDATION OF OUR PARTNERSHIP

## REPORTING ON SERVICES PROVIDED

Dell Med provides regular operational and clinical quality reporting to Central Health for services delivered through its clinical practice, UT Health Austin, pursuant to a growing number of Master Service Agreements across clinical specialties.

- Patient/service volumes
- Patient demographic summaries
- Standard utilization data for services provided
- Average times between referrals and appointments
- Appointment and procedure no-show rates
- Surgical site infection rates
- Patient satisfaction/net promoter scores
- Surgical cases with unexpected findings at the time of surgery
- Condition-specific patient-reported outcomes measures

## MSAs

- Advanced Imaging
- Musculoskeletal Care
- Ophthalmology
- Post-COVID ...

*Where data available; data from partner sites not operated by Dell Med not included.*

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## MSAs

- **Psychiatry**
- **Social Work**
- **Urology**
- **Women's Health**

*Where data available; data from partner sites not operated by Dell Med not included.*

# THE FOUNDATION OF OUR PARTNERSHIP

## DEEP & ONGOING COLLABORATION

This year, our focus is on how we can partner to improve access and experience across the care continuum.

### COLLABORATION IN ACTION

**Daily:** Cross-Functional Staff Alignment

**Weekly:** Operational Alignment

- Ryan Johnson & Alan Schalscha

**Monthly:** Executive Alignment

- Claudia Lucchinetti & Patrick Lee

**Quarterly:** Strategic Alignment

- Claudia Lucchinetti, Ann Kitchen & Cynthia Brinson
- Piper Nieters Su & Monica Crowley

**ACCESS**

# **EXPANDING ACCESS, PHYSICIAN BY PHYSICIAN**

**HOW PARTNERSHIP IS GROWING THE WORKFORCE &  
FILLING GAPS IN CARE ACROSS TRAVIS COUNTY**



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Dell Medical School

# **DELL MED HAS RECRUITED EXPERT TEAMS TO PROVIDE COMPLEX CARE THAT PATIENTS ONCE HAD TO TRAVEL TO RECEIVE.**

This includes lifesaving cardiovascular care for serious conditions like aortic dissection — once only available in Dallas or Houston.



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Dell Medical School



# **WE ARE ON TRACK TO DOUBLE CAPACITY FOR KIDNEY & PANCREAS TRANSPLANTS.**

This means access: With more than 8,000 Texans on the waiting list for a kidney, only 1 in 3 received a transplant in 2024.



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Dell Medical School

# **OUR SURGERY CENTER IS EXPANDING CAPACITY FOR SAME-DAY PROCEDURES ALONGSIDE ADVANCED IMAGING.**

Ambulatory surgery access is among the most significant gaps listed in Central Health's Equity-Focused Service Delivery Strategic Plan.



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Dell Medical School

# **OUR AMPLIFY CENTER IS THE ONLY OF ITS KIND IN TEXAS, CREATED FOR THE MENTAL HEALTH NEEDS OF YOUNG ADULTS.**

Through a new agreement completed this year, MAP patients now receive care there.



The University of Texas at Austin  
Dell Medical School

# **THERE WILL BE A SHORTAGE OF UP TO 86,000 PHYSICIANS IN THE U.S. BY 2036.**

For people with low incomes, it will be harder than  
ever to access care.

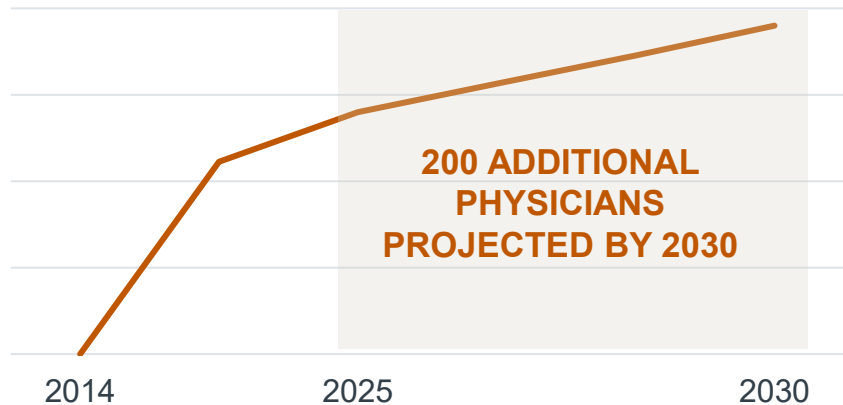


# MORE DOCTORS IN TRAVIS COUNTY

## A PROMISE FULFILLED

Dell Med has attracted **560** new doctors to Austin since 2014, some employed by the school and some by clinical partners.

This represents roughly **1 in 8** physicians in Travis County.



## THE PHYSICIAN WORKFORCE

**560**

Physicians directly or indirectly attracted to Austin since 2014

**1 in 8**

Physicians in Travis County

**200**

More doctors to be recruited by 2030

# MORE DOCTORS IN TRAVIS COUNTY

WORLD-CLASS EXPERTISE, NOW AVAILABLE IN AUSTIN



**PAUL MUELLER, M.D., MPH**  
DR. LOWELL HENRY LEBERMANN  
ENDOWED CHAIR IN INTERNAL MEDICINE  
Mayo Clinic



**BRITTANY ROSALES, M.D., M.S., MBA**  
ASSISTANT PROFESSOR, INTERNAL MEDICINE  
Harvard Medical School



**JAMES KORNDORFFER JR., M.D.**  
VICE DEAN OF EDUCATION  
PROFESSOR, SURGERY & PERIOPERATIVE CARE  
Stanford University



**NERLYNE DESRAVINES, M.D.**  
ASSISTANT PROFESSOR,  
WOMEN'S HEALTH  
Johns Hopkins Medicine



**GURPREET SINGH, M.D., MSc**  
ASSISTANT PROFESSOR,  
SURGERY & PERIOPERATIVE CARE  
UT Health San Antonio



**SARAH VIJ, M.D.**  
ASSOCIATE PROFESSOR,  
SURGERY & PERIOPERATIVE CARE  
Cleveland Clinic

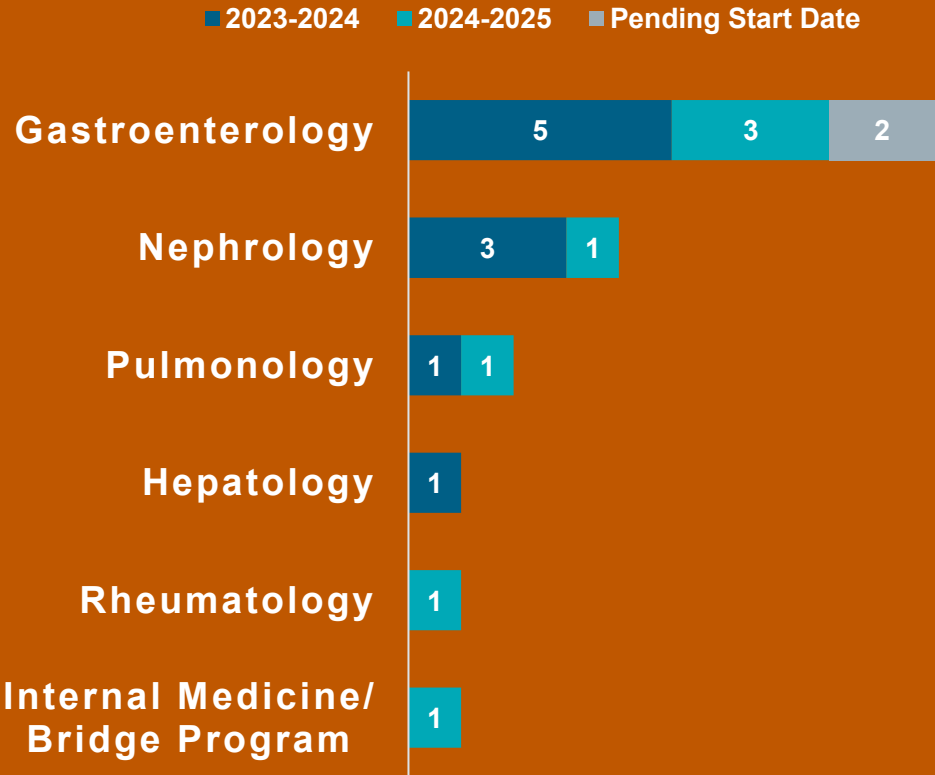
# MORE DOCTORS IN TRAVIS COUNTY

## CO-RECRUITING COMMUNITY-FOCUSED PHYSICIANS

People with low incomes are better served due to Dell Med and Central Health’s partnership to co-recruit **community-focused physicians** attracted by an academic medicine environment.

16

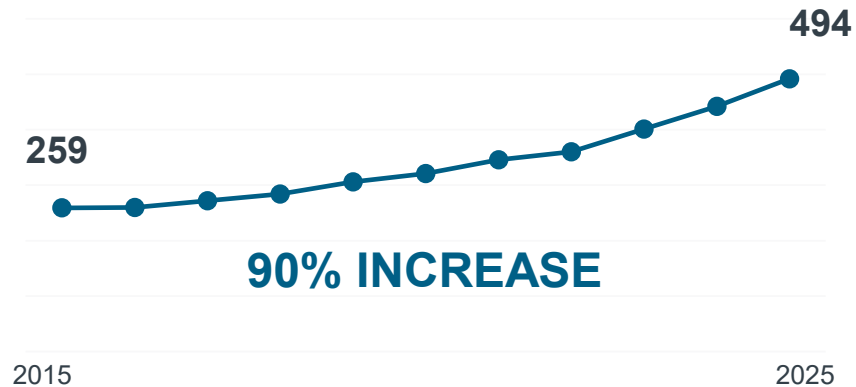
PHYSICIANS RECRUITED



# MORE DOCTORS IN TRAVIS COUNTY

## PHYSICIANS IN TRAINING BRIDGE GAPS

Our **494** residents and fellows also play a critical role in providing care locally.



## COMMUNITY CARE

**75%**

Trainees' time spent practicing in safety-net settings

**1,500,000**

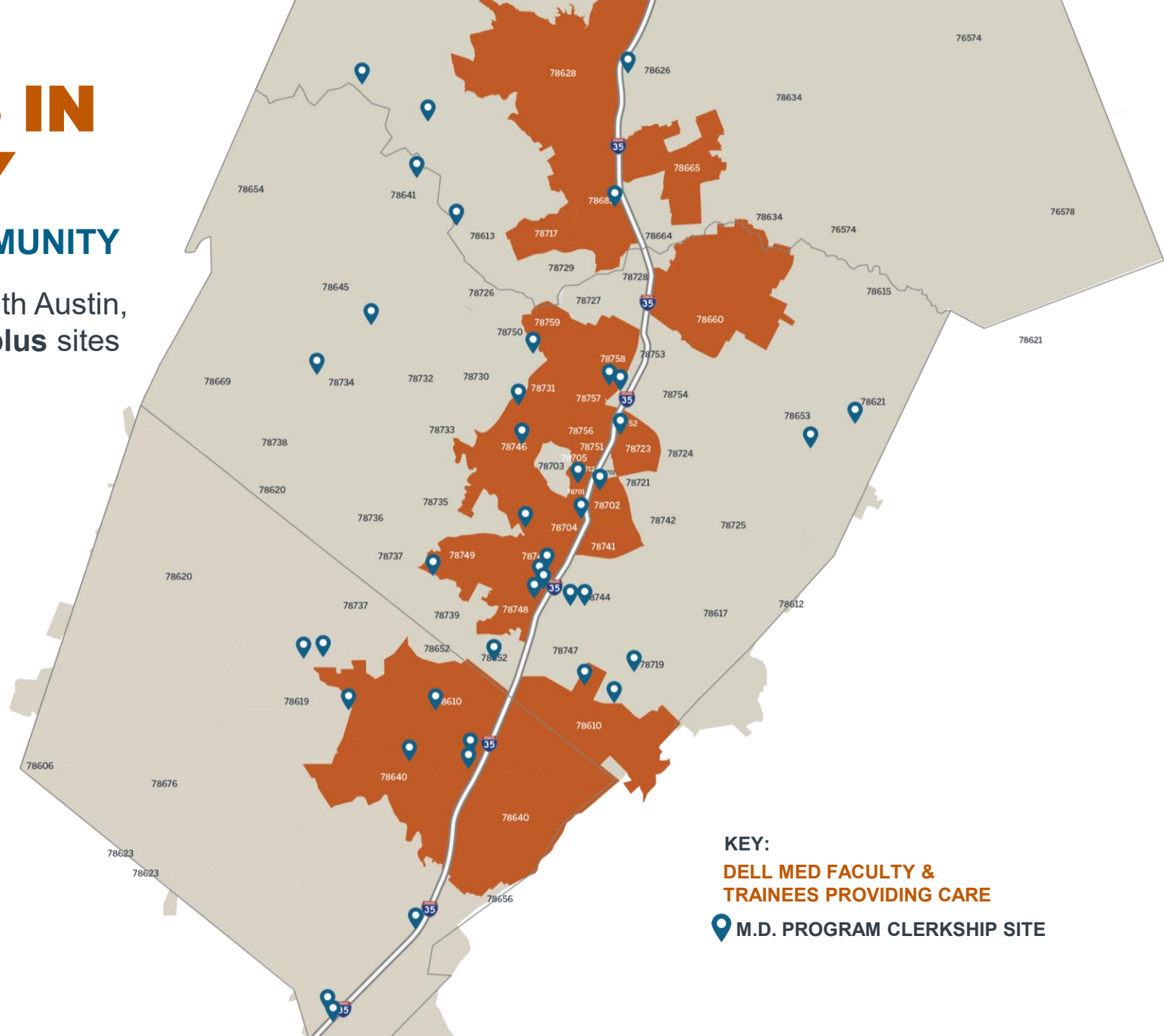
Hours of care provided annually by Dell Med physicians



# MORE DOCTORS IN TRAVIS COUNTY

## PRACTICING ACROSS THE COMMUNITY

In addition to serving patients at UT Health Austin, Dell Med physicians provide care at **90-plus** sites across the community.



# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN

Through a growing number of service agreements, Dell Med's UT Health Austin and Central Health are expanding care for MAP patients.

### Areas of Focus

- Advanced Imaging
- Musculoskeletal Care
- Ophthalmology
- Post-COVID
- Psychiatry
- Social Work
- Urology
- Women's Health

# MORE DOCTORS IN TRAVIS COUNTY

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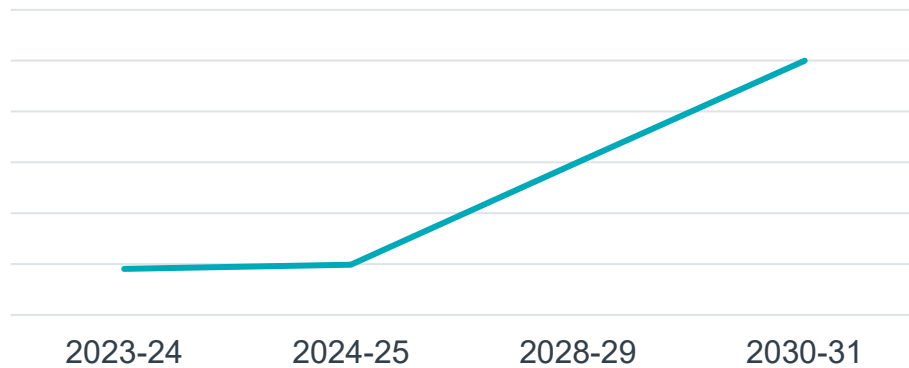
- Advanced Imaging
- **Musculoskeletal Care**
- **Ophthalmology**
- Post-COVID
- **Psychiatry**
- Social Work
- Urology
- **Women's Health**

# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN

The clinical practice of Dell Med, UT Health Austin, served **29K+** unique patients this year, across **99K+** patient visits.

By 2030-2031, we project **500,000 patient visits a year**, with an ongoing commitment to caring for everyone, including people in Travis County with low incomes.



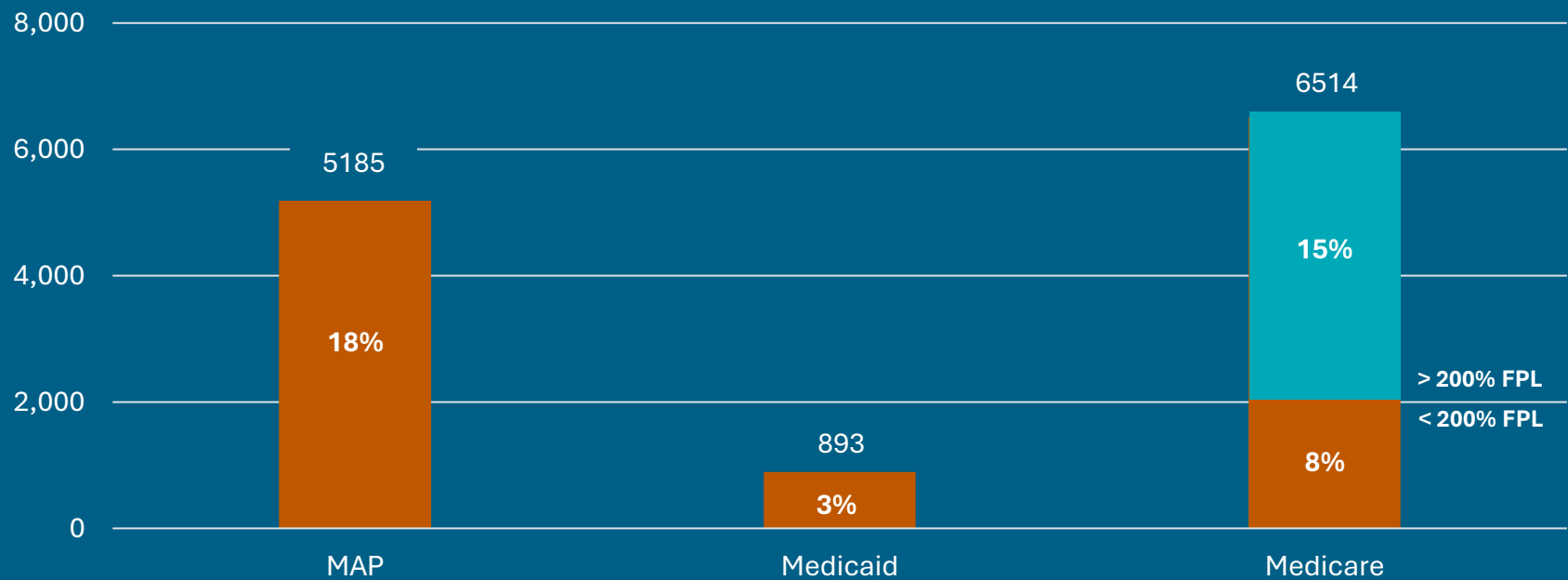
*Actual and projected patient visits, July to June*

# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN

In the last year, **12,592** unique patients at UT Health Austin used MAP, Medicaid or Medicare — overall, about **43%** of all unique patients.

**More than 1 in 4 are part of the safety-net population.**



*Patients receiving services from July 2024 to June 2025*

*\*Estimate based on state average of Medicare enrollees <200% FPL*

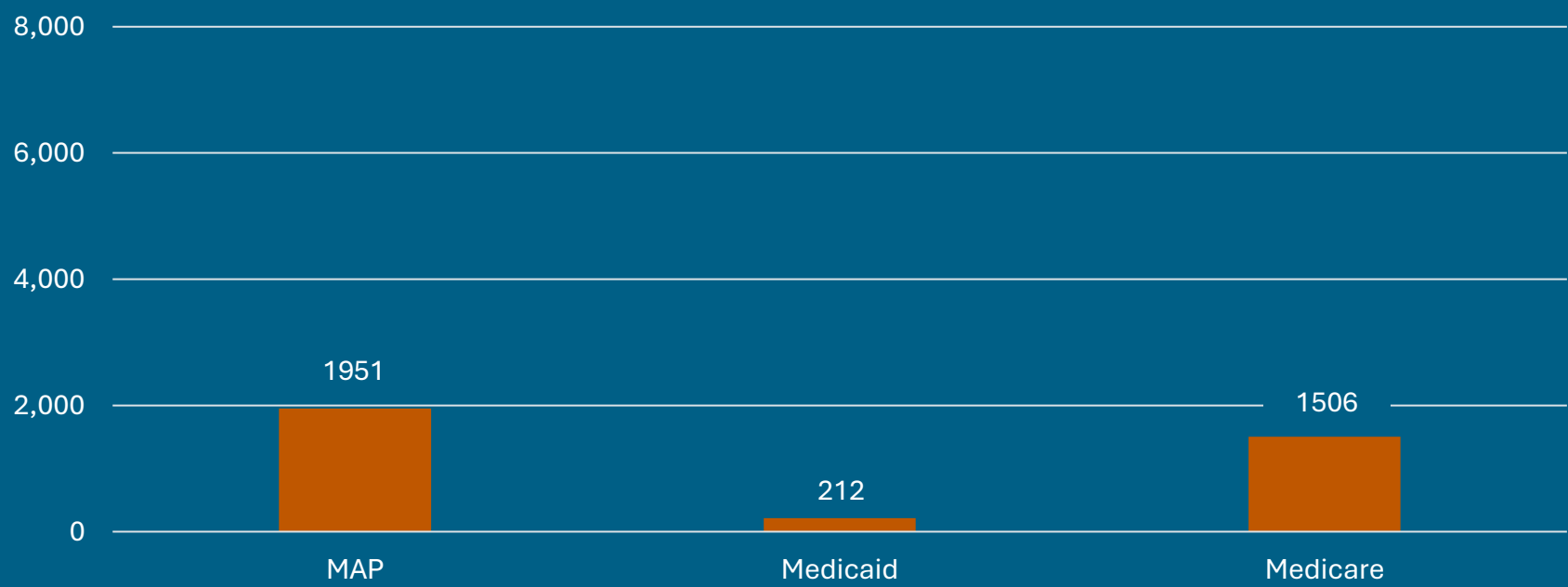


# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN: OPHTHALMOLOGY

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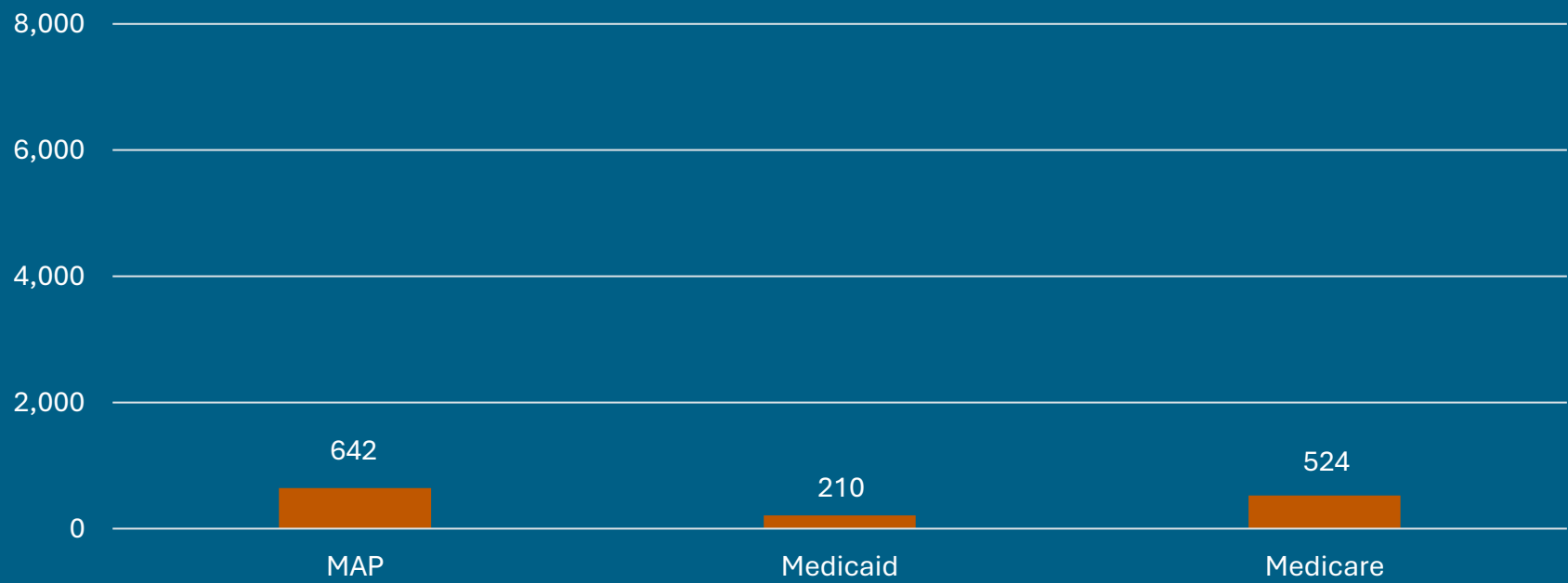


# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN: WOMEN’S HEALTH

In the last year, **12,592** unique patients at UT Health Austin used MAP, Medicaid or Medicare — overall, about **43%** of all unique patients.

**More than 1 in 4 are part of the safety-net population.**



*Patients receiving services from July 2024 to June 2025*

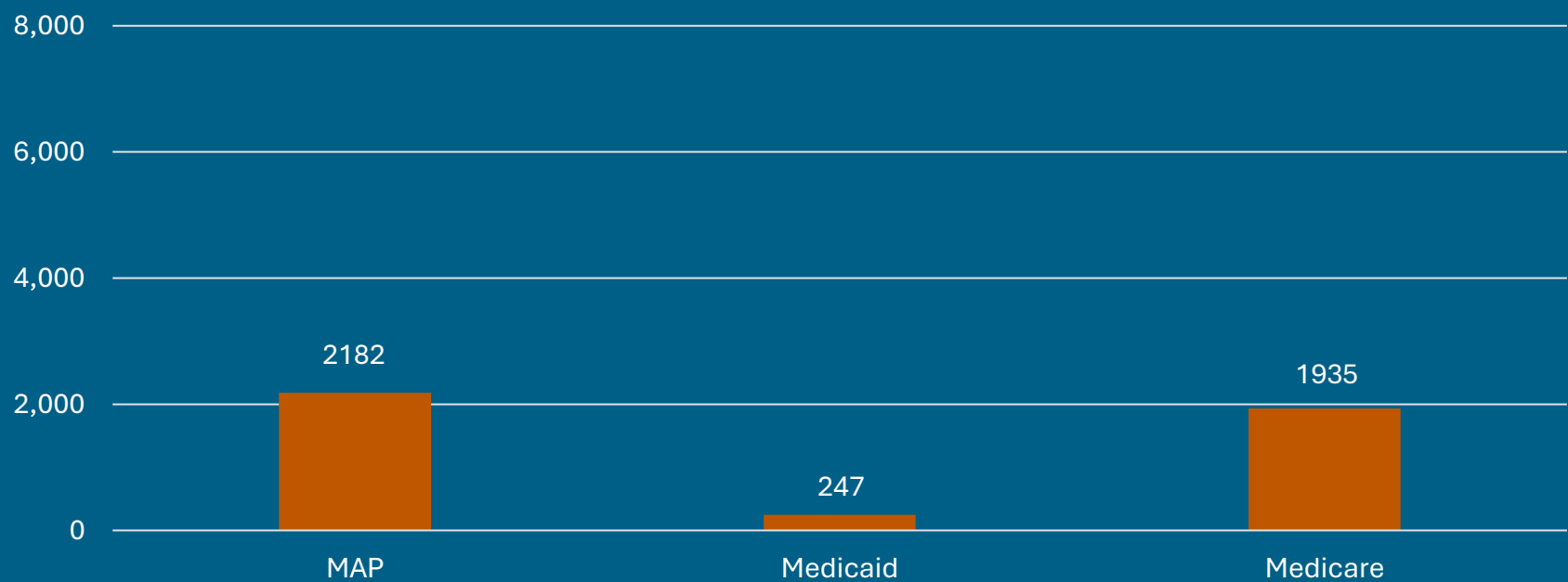


# MORE DOCTORS IN TRAVIS COUNTY

## DIRECT CARE AT UT HEALTH AUSTIN: MUSCULOSKELETAL

In the last year, **12,592** unique patients at UT Health Austin used MAP, Medicaid or Medicare — overall, about **43%** of all unique patients.

**More than 1 in 4 are part of the safety-net population.** In musculoskeletal care, that number rises to more than 1 in 3.



*Patients receiving services from July 2024 to June 2025*







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## NEWS

# Some needy patients in Travis County wait a year to see a doctor

**Mary Ann Roser**

Sept. 24, 2016

| Updated Sept. 25, 2018, 9:45 a.m. CT

# KARL KOENIG, M.D., M.S.

EXECUTIVE DIRECTOR, MUSCULOSKELETAL INSTITUTE



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# NEW SERVICES IN TRAVIS COUNTY

## THE MUSCULOSKELETAL INSTITUTE AT UT HEALTH AUSTIN

In 2017, the Musculoskeletal Institute at UT Health Austin inherited a queue of 1,400-plus Travis County residents with low income waiting for orthopaedic care.

Within months, wait time was reduced from more than a year to an average of just nine days.

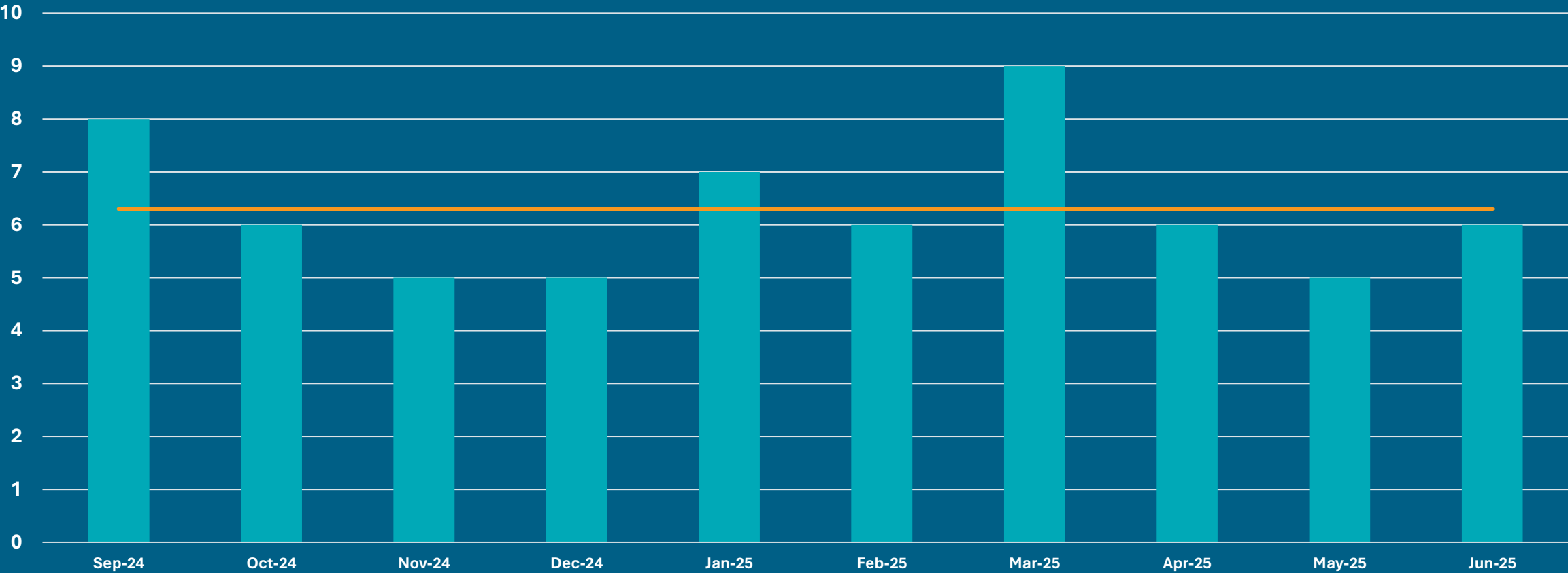
In the years since, **the wait for care has never exceeded 14 days.**

## BETTER CARE, LOWER COST

Since 2017, the Musculoskeletal Institute has saved Central Health **\$6.5 million** — while improving decision quality and patient-reported outcomes.

# FROM REFERRAL TO APPOINTMENT, 6.3 DAYS

THE MUSCULOSKELETAL INSTITUTE AT UT HEALTH AUSTIN:  
UPPER EXTREMITY





Harvard  
Business  
School

000-000  
APRIL 24, 2025

ROBERT S. KAPLAN  
DAVID N. BERNSTEIN  
MARY L. WITKOWSKI

## Dell Med: Transforming Care Delivery & Payment

*"It's Time To Revolutionize The Way People Get – And Stay - Healthy"*

### Bundle Payments

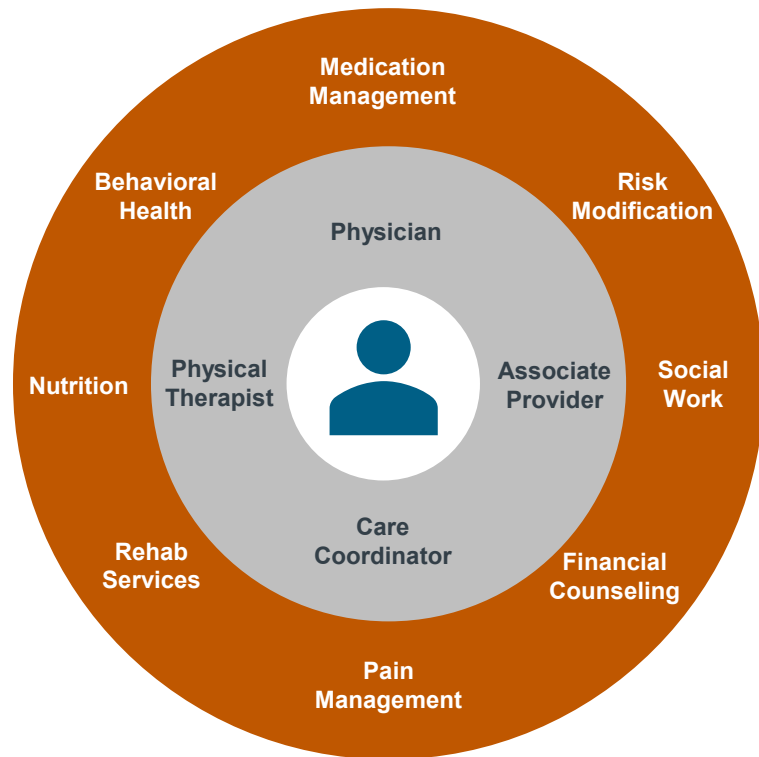
#### *Central Health Lower Extremity*

Building on the trust existing between the Dell Med musculoskeletal team and Central Health after the long musculoskeletal patient waitlist had been resolved, the organizations began to design a new health care services payment system for the under- and uninsured populations of Travis County. Central Health, with limited financial resources, had long sought consistency and stability for its payments for health care services, as well as transformational improvements for delivering care to their beneficiaries.

From Dell Med, Koenig, Miranda Hoff, M.P.A., Manager of Strategic Initiatives, and Lorryne Ward, M.P.P., M.B.A., Senior Director of Operations and

# PATIENT-CENTERED CARE

THE MUSCULOSKELETAL INSTITUTE  
AT UT HEALTH AUSTIN



■ Core Care Team  
■ Shared Resources

## ATTRIBUTES

- **Multidisciplinary team** dedicated to treat **specific conditions or diseases**
- **Personalized care plans** developed by understanding patient preferences and needs
- **Additional co-located, shared resources** to help manage patients' holistic needs
- **Joint accountability** for outcomes and cost

# A LIFE CHANGED

## LORRAINE WEEMS' STORY

Lorraine Weems, 59, was diagnosed with herniated discs in 2020. By 2022, she was unable to work.

**Primary care wasn't enough, so Weems came to UT Health Austin.**

Now, she's back to work — and back to her life.

## THE CARE — & THE CARE TEAM

Weems' care at UT Health Austin included support for smoking cessation ahead of a hip replacement.

Her care team included:

- **IMAGING SPECIALISTS**
- **A PHYSICIAN ASSISTANT**
- **A SURGEON**
- **A HEALTH SOCIAL WORKER**

# **“THEY SAVED MY LIFE — LITERALLY.**

**I can walk, I can go back to work, I can look to earn the money that I need to take care of my family, my household and myself.”**

**– Lorraine Weems**



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Dell Medical School



**SUSTAINABILITY**

# **CREATING A SUSTAINABLE SYSTEM OF CARE**

**EDUCATING THE NEXT GENERATION OF  
COMMUNITY-FOCUSED PHYSICIANS**



The University of Texas at Austin  
Dell Medical School

**WE DON'T JUST TRAIN  
PHYSICIANS TO CARE  
FOR EVERYONE.**

We train them *by* caring for everyone.



# LEARNING THROUGH SERVICE

## DISTINCTION PROJECTS & APPLIED LEARNING

Dell Med students have a unique opportunity in the third year of study to obtain additional expertise. One option is to focus on a community project.

Trainees have similar opportunities for service learning.

### Recent Service-Learning Projects

- Improving utilization of primary care services by formerly unhoused veterans
- Reducing impact of chronic illness and food insecurity by partnering with local organizations on nutrition interventions

## PART OF A STRATEGIC PLAN

*From Health Starts Here:*

Invest in partners and programs that align with our mission to advance equitable access to care.



# LEARNING THROUGH SERVICE

## REAL EXPERIENCE, REAL IMPACT AT C.D. DOYLE CLINIC

- Students lead operations at a free clinic within the 200-unit Esperanza Community serving patients transitioning out of homelessness.
- Front-line services include treatment for respiratory symptoms, skin infections and connections to longer-term resources.
- Supervised by faculty, students lead both care experiences and clinic operations independently — instilling leadership and comfort with multidisciplinary, team-based care.



**IF I CAN'T SEE THE DOCTOR ON MONDAY,  
I KNOW THEY'RE HERE EVERY SUNDAY.  
I'M HERE PROBABLY EVERY TWO WEEKS.**

**— MICHAEL NEVIS, PATIENT**

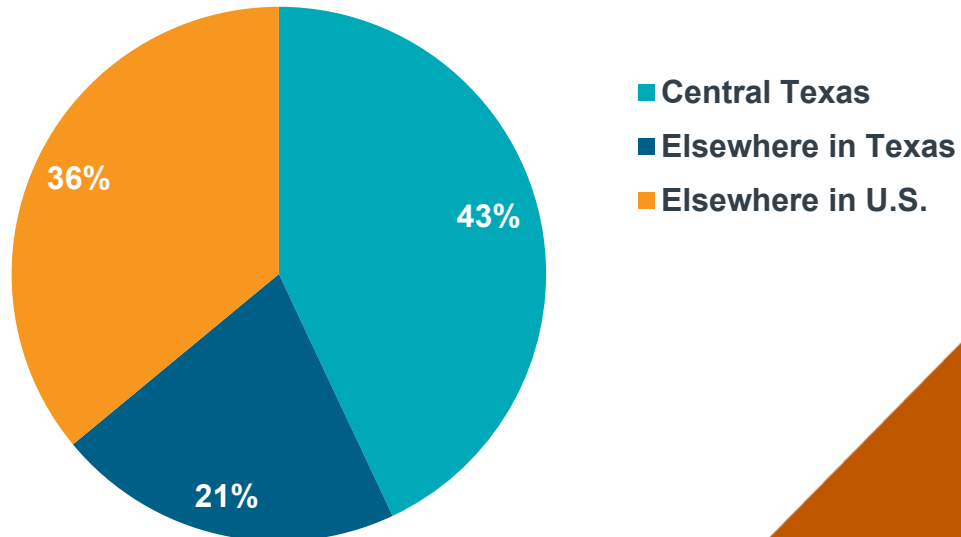



# PRACTICING LOCALLY

## GRADS' FOCUS ON CENTRAL TEXAS, PRIMARY CARE

Of the 651 graduates of Dell Med residency and fellowship programs who have immediately entered practice since 2015, **more than 42% stayed in Central Texas.**

Nearly two-thirds stayed in state.





**ON AVERAGE, 59% OF  
DOCTORS WHO  
COMPLETE RESIDENCY  
IN A STATE WILL GO ON  
TO PRACTICE THERE.**

**In Texas, that average rises to 67%.**

SOURCE:  
Association of American Medical Colleges, 2024 Report on Residents



# **AN ESTIMATED 83 MILLION PEOPLE IN THE U.S. LIVE WITHOUT SUFFICIENT ACCESS TO PRIMARY CARE PHYSICIANS.**

In Travis County, there was a net deficit of almost 60 primary care physicians in 2021, a Central Health study showed.



The University of Texas at Austin  
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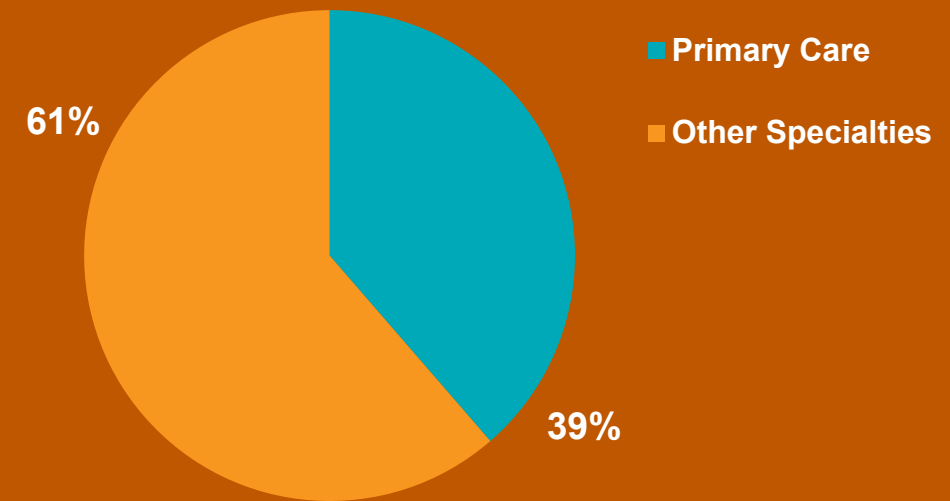
# PRACTICING LOCALLY

## GRADS' FOCUS ON CENTRAL TEXAS, PRIMARY CARE

Dell Med has now graduated six classes from its M.D. program — about 280 new doctors.

**In the most recent class, nearly 40% of graduates entered a primary care specialty,** continuing a trend toward family medicine, internal medicine, obstetrics and gynecology, and pediatrics for Dell Med alums.

Class of 2025 Entering Training





# AQUIEL WARNER

DELL MEDICAL SCHOOL CLASS OF 2026



The University of Texas at Austin  
Dell Medical School

**INITIATIVES**

# **PARTNERSHIP IN ACTION**

**HOW DELL MED & CENTRAL HEALTH ARE ADVANCING  
SHARED GOALS**



The University of Texas at Austin  
Dell Medical School

# BUILDING INFRASTRUCTURE THAT IMPROVES CARE

## PARTNERSHIP IN ACTION

The Watershed data platform is **a no-cost solution that allows critical health information to follow patients**, no matter where they receive care.

Participants connected to Watershed will have:

- More real-time data.
- A longitudinal patient record that spans the continuum of care, enabling us to design coordination pathways and workflows to improve and individualize care.

## WATERSHED PARTICIPANTS

Through collaborative leadership with Austin Public Health, Watershed now includes organizations like:

- UT/Dell Med
- Central Health
- Integral Care
- Travis County Sheriff's Office

# BUILDING INFRASTRUCTURE THAT IMPROVES CARE

## PARTNERSHIP IN ACTION

### DATA-ENABLED CARE

- STABILIZATION: 6 MONTHS
- READMISSIONS: 0
- COST OF CARE: \$117K



### TRADITIONAL CARE

- STABILIZATION: 1 YEAR
- READMISSIONS: 4
- COST OF CARE: \$180K

## RONALD'S JOURNEY: RECOVERY AFTER HEART ATTACK

Without data-enabled care, Ronald is discharged without clear follow-up or medication guidance.

Over the next year, he visits the ER multiple times due to chest pain and medication side effects. Test results aren't shared between providers, leading to delays and repeat imaging.

He experiences four separate hospitalizations totaling 21 days. His confidence in the system erodes as he struggles to keep track of an inconsistent, fragmented care plan.

# BUILDING INFRASTRUCTURE THAT IMPROVES CARE

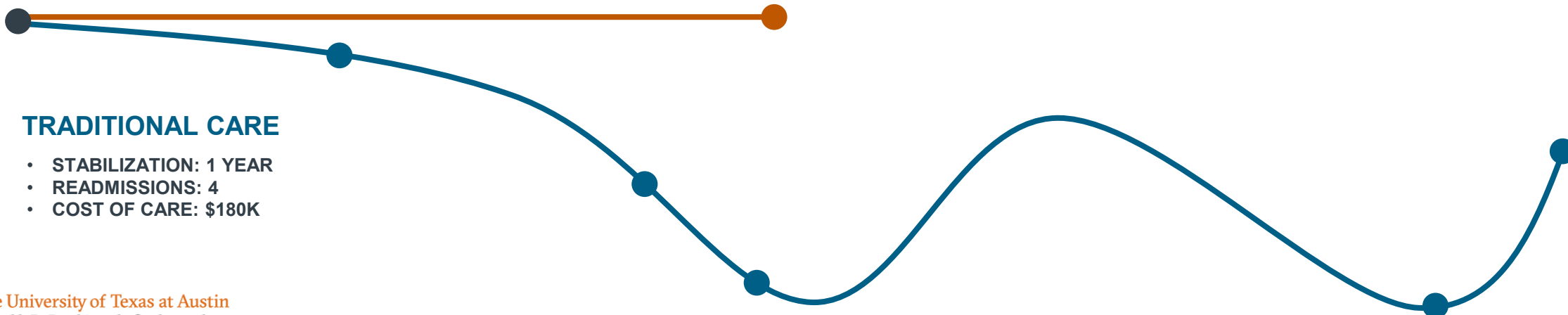
## PARTNERSHIP IN ACTION

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## RONALD'S JOURNEY: RECOVERY AFTER HEART ATTACK

With **data-enabled care**, Ronald is discharged from the hospital with a clearly coordinated plan. Within 48 hours, he's connected to a multidisciplinary team that includes cardiology, pharmacy, nutrition and behavioral health.

He uses remote monitoring and telehealth to report symptoms and vitals, while his care team adjusts medications proactively.

# **NEARLY 37% OF TEXANS REPORTED ANXIETY OR DEPRESSION SYMPTOMS IN 2023.**

**And in Travis County, opioid-related deaths increased  
more than 100% in 2022.**

## **SOURCES:**

- KAISER FAMILY FOUNDATION
- INTEGRAL CARE

# A COMMUNITY PRIORITY: MENTAL HEALTH CARE

## PARTNERSHIP IN ACTION

Travis County's diversion program is **designed to help prevent criminal justice involvement for people with mental illness** and substance use disorders.

Now, in Phase II, Dell Med is supporting data access, convening, planning and evaluation:

- Creating an integrated data infrastructure
- Leading process evaluation of the pilot phase
- Creating a long-term outcome evaluation structure
- Advising on clinical design, population needs, staffing and the crisis continuum
- Convening Central Health and Integral Health to develop roles in direct service and broader health care system integration

**AT LEAST 6,235 PEOPLE  
EXPERIENCED HOMELESSNESS IN  
AUSTIN ON A SINGLE DAY IN 2024.**

Since 2019, Austin has seen a 60% increase in homelessness.

SOURCE:  
ENDING COMMUNITY HOMELESSNESS COALITION (ECHO)



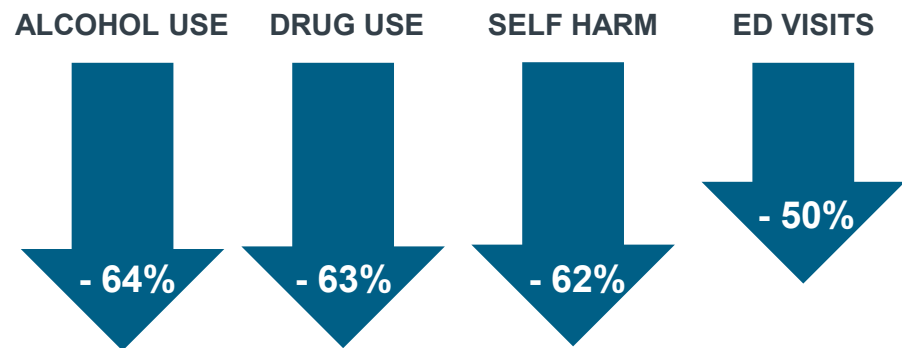
# CARING FOR VULNERABLE POPULATIONS

## PARTNERSHIP IN ACTION

### M3 TEAM

Dell Med's M3 team provides longitudinal medical and behavioral health care — now co-supported by Central Health — to people living unsheltered in Travis County.

### 2019-22 LONGITUDINAL STUDY RESULTS



It shares leadership with Central Health's Bridge Clinic, providing medical care to unhoused people instead of sending them to an ED for primary care.



### FACULTY LEAD

**TIM MERCER, M.D., MPH**

JP's Peace, Love & Happiness Family Foundation  
Endowed Chair, Department of Population Health

# CARING FOR VULNERABLE POPULATIONS

## PARTNERSHIP IN ACTION

### Permanent Supportive Housing Health Care Collaborative

This collaborative effort pairs health care access with stable housing for people with complex needs.

- July 2024:  
Dell Med-led planning completed
- April 2025:  
CommUnityCare and Integral Care begin offering care,  
with operations led by Central Health

### The Impact

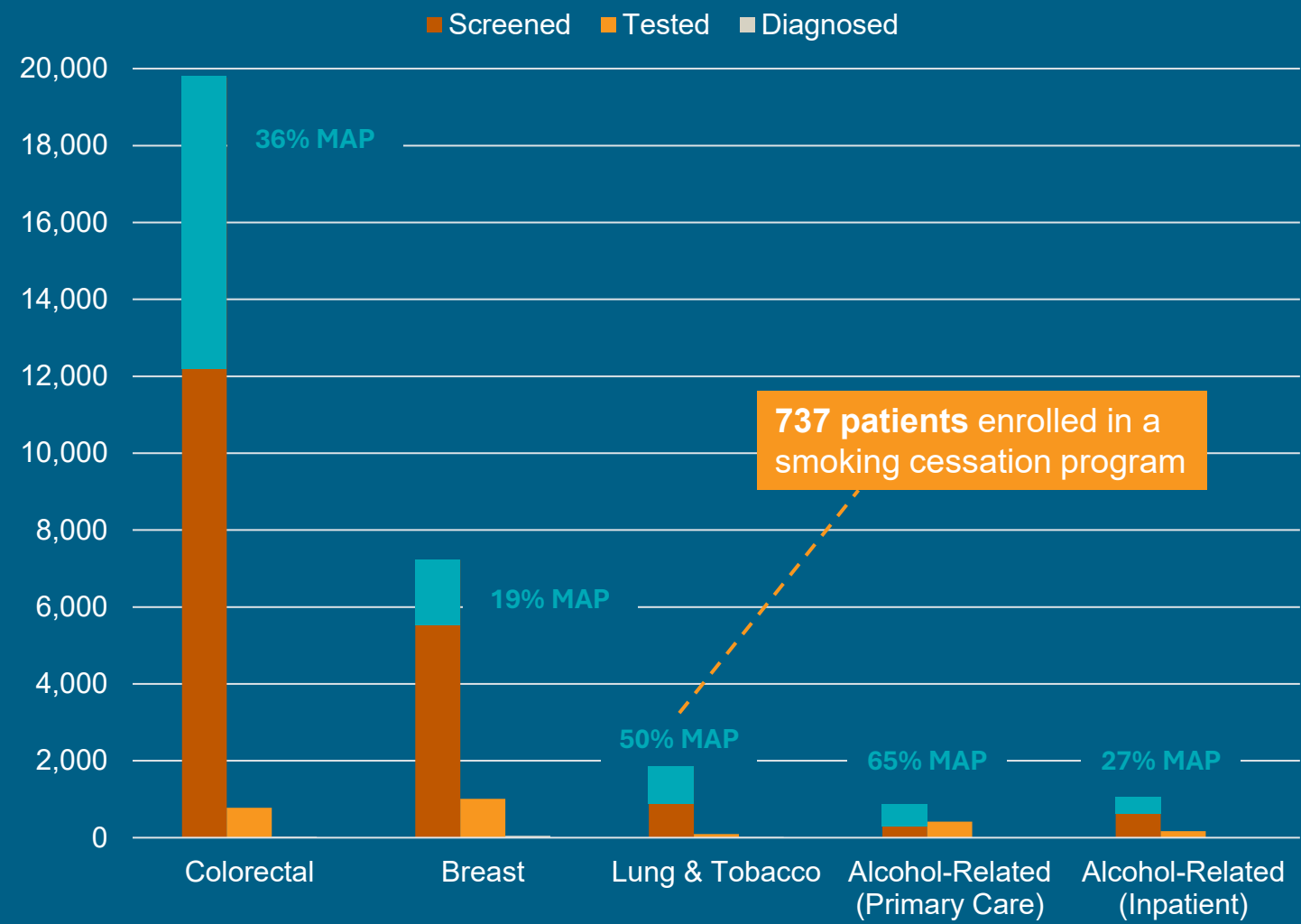
This model connects housing-first strategy to continuity-first care, offering a path out of crisis.

# DIAGNOSING & TREATING CANCER

## PARTNERSHIP IN ACTION

Supported by funding from the Cancer Prevention & Research Institute of Texas, Dell Med is improving access to cancer screening and diagnosis, particularly for people with low incomes and other vulnerable populations.

In addition, **Dell Med has a growing research partnership with MD Anderson Cancer Center** focused on advancing cancer care.



**INNOVATION**

# **THE TOOLS OF TRANSFORMATION**

**IMPROVING ACCESS & OUTCOMES FOR  
THE PEOPLE WE SERVE**



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Dell Medical School

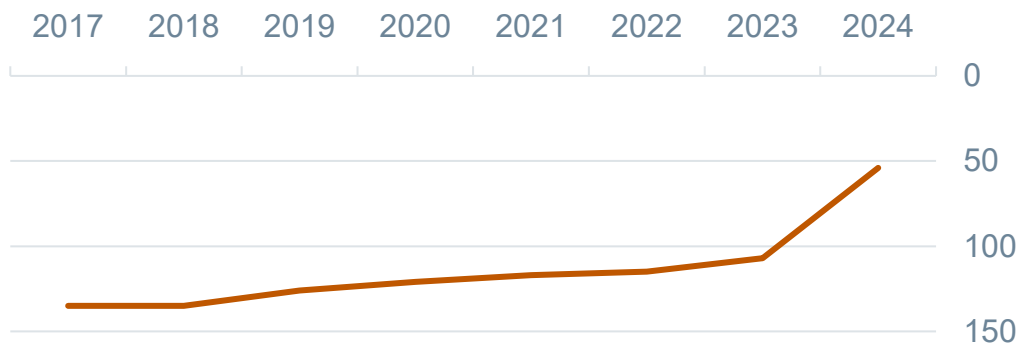
# EXPANDING THE ENGINE OF DISCOVERY

## BUILDING RESEARCH CAPACITY

Now with **\$113.3 million** in National Institutes of Health funding, UT is soaring in health-related research rankings. Since the establishment of Dell Med, UT's life sciences research expenditures, including NIH funding, have **more than doubled**.

That means more discovery — and more impact — for patients in Travis County.

### Blue Ridge Ranking



# EXPANDING THE ENGINE OF DISCOVERY

## PARTNERSHIP & ACCESS

The Dell Med-Central Health Research Compact advances opportunities for research collaboration between UT and Central Health.

Made possible:

- Low-income patient access to clinical trials
- Central Health-Dell Med joint research priorities
- Collaborators' access to parts of UT research infrastructure

## THE IMPACT

Low-income patients are too often left out of research and innovation.

This ensures that won't happen in Travis County as our capabilities grow.

# INSIDE THE ENGINE OF DISCOVERY

## COMMUNITY RESEARCH TRANSLATING DISCOVERY TO IMPACT

### Removing Barriers to Dermatology Care

A qualitative analysis now underway is reviewing the experience of MAP patients of color receiving dermatology services.

It will inform improvements in clinical practice, patient engagement and health system accountability.

### Mortality & Access

In partnership with MD Anderson Cancer Center, Dell Med is analyzing patients living in persistent poverty across all Texas counties — including CommUnityCare patients in Travis County — to determine skin cancer mortality in relation to dermatology access.



### FACULTY LEAD

**ADEWOLE ADAMSON, M.D., MPP**  
Assistant Professor,  
Department of Internal Medicine



# INSIDE THE ENGINE OF DISCOVERY

## COMMUNITY RESEARCH TRANSLATING DISCOVERY TO IMPACT

### Evidence-Based Nutrition Intervention

Nutri is a bilingual, interactive clinical decision support system that enables primary care providers to address diet consistently and effectively during routine clinical encounters.

In pilot trials with Lone Star Circle of Care, physicians recorded a **20% improvement in diet counseling competence** compared to usual care controls.

At one-week follow-up, **more than 75% of patients remembered their diet change goal**. Over half initiated the goal they set with their doctor.



### FACULTY LEAD

**MARISSA BURGERMASTER, PH.D.**  
Assistant Professor,  
Department of Population Health



# INSIDE THE ENGINE OF DISCOVERY

## DATA TO ENABLE PREVENTION & PRECISION

**Example:** A community clinic leverages a health data platform to improve outcomes for low-income patients with diabetes.

The data platform:

- Pulls de-identified data from regional EHRs, labs and pharmacy records
- Applies validated AI models to identify high-risk patients
- Flags those with poorly controlled diabetes at risk for hospitalization
- Supports clinical decisions with tailored intervention pathways

### **The result?**

Early outreach and preventive care, reduced ER visits and hospital readmissions, and improved disease management.

## THE IMPACT

A health data platform enables secure, standards-based access to large, diverse patient datasets, facilitating timely insights and scalable research that can drive more equitable, data-informed care models for low-income populations.

# **S. CRAIG WATKINS, PH.D.**

ERNEST A. SHARPE CENTENNIAL PROFESSOR,  
MOODY COLLEGE OF COMMUNICATION

EXECUTIVE DIRECTOR, IC2 INSTITUTE



The University of Texas at Austin  
Dell Medical School



# GOOD SYSTEMS

A UT Grand Challenge



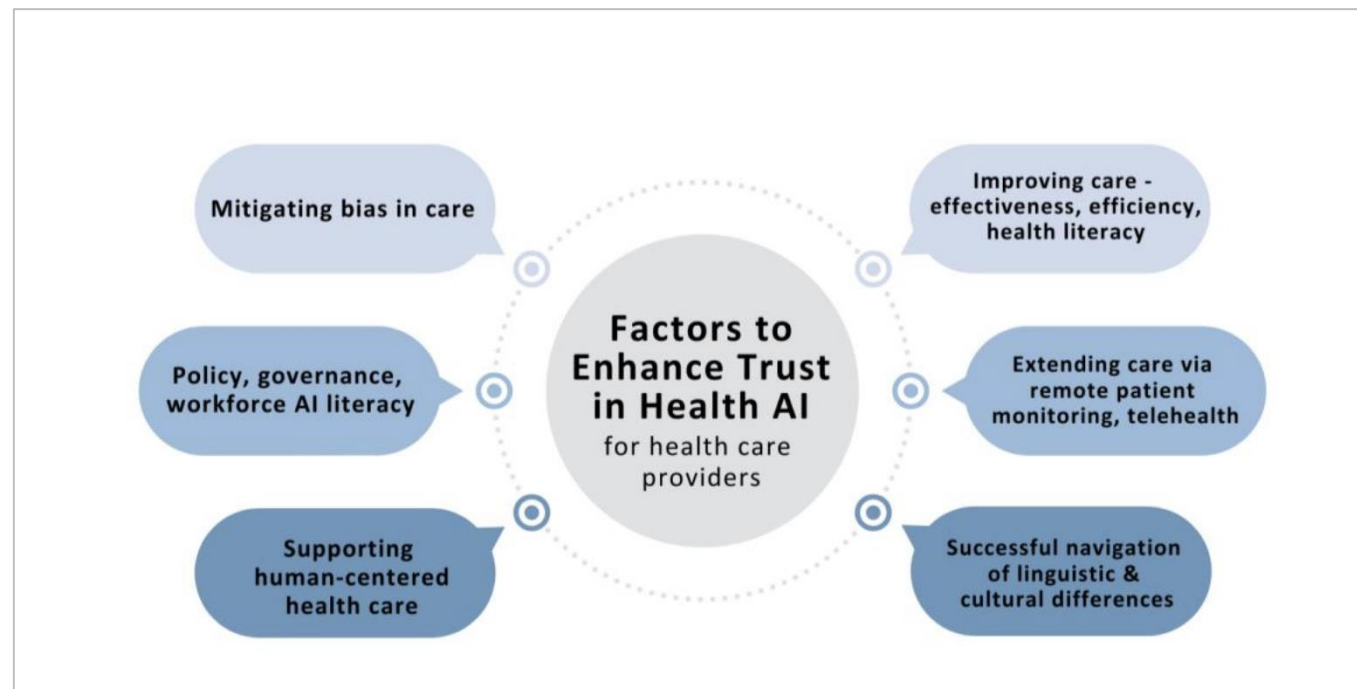


# INTEGRATING HEALTH AI INTO SAFETY-NET AND RURAL HEALTH CARE SETTINGS: RESEARCH, INSIGHTS, AND RECOMMENDATIONS

## STRATEGY PAPER

**PREPARED FOR**  
Episcopal Health Foundation

**PREPARED BY**  
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April 2025





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Figure 10. Primary Barrier Perceived to Prevent Adoption of AI in Safety-Net Health Care Settings

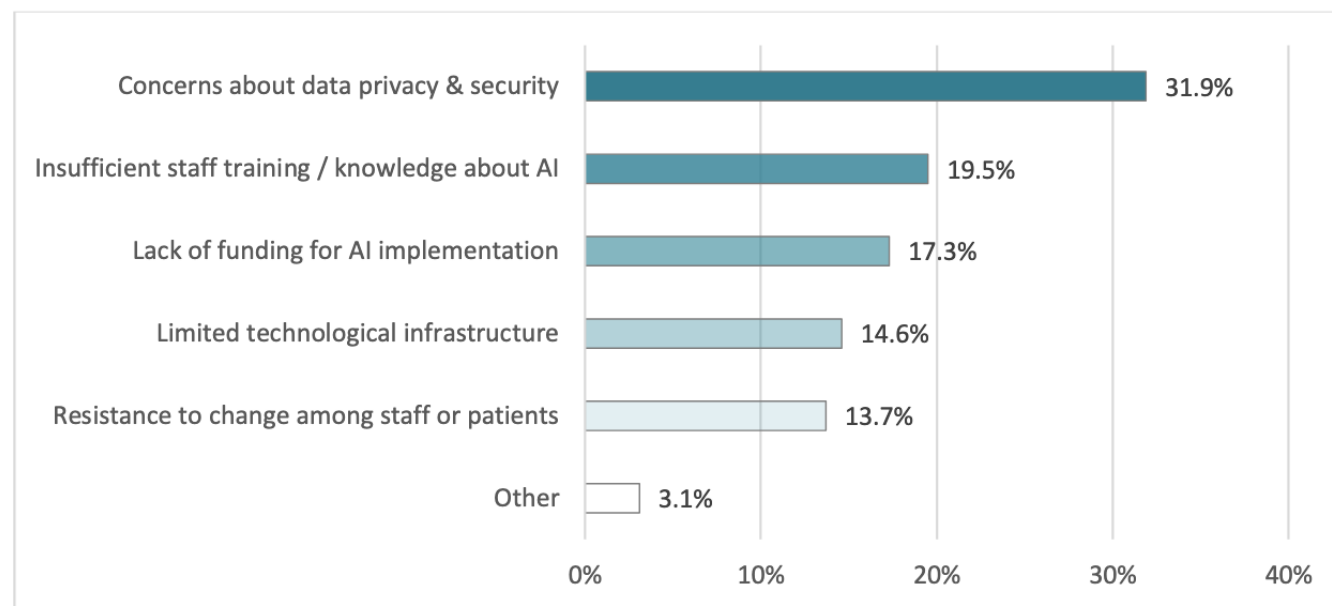
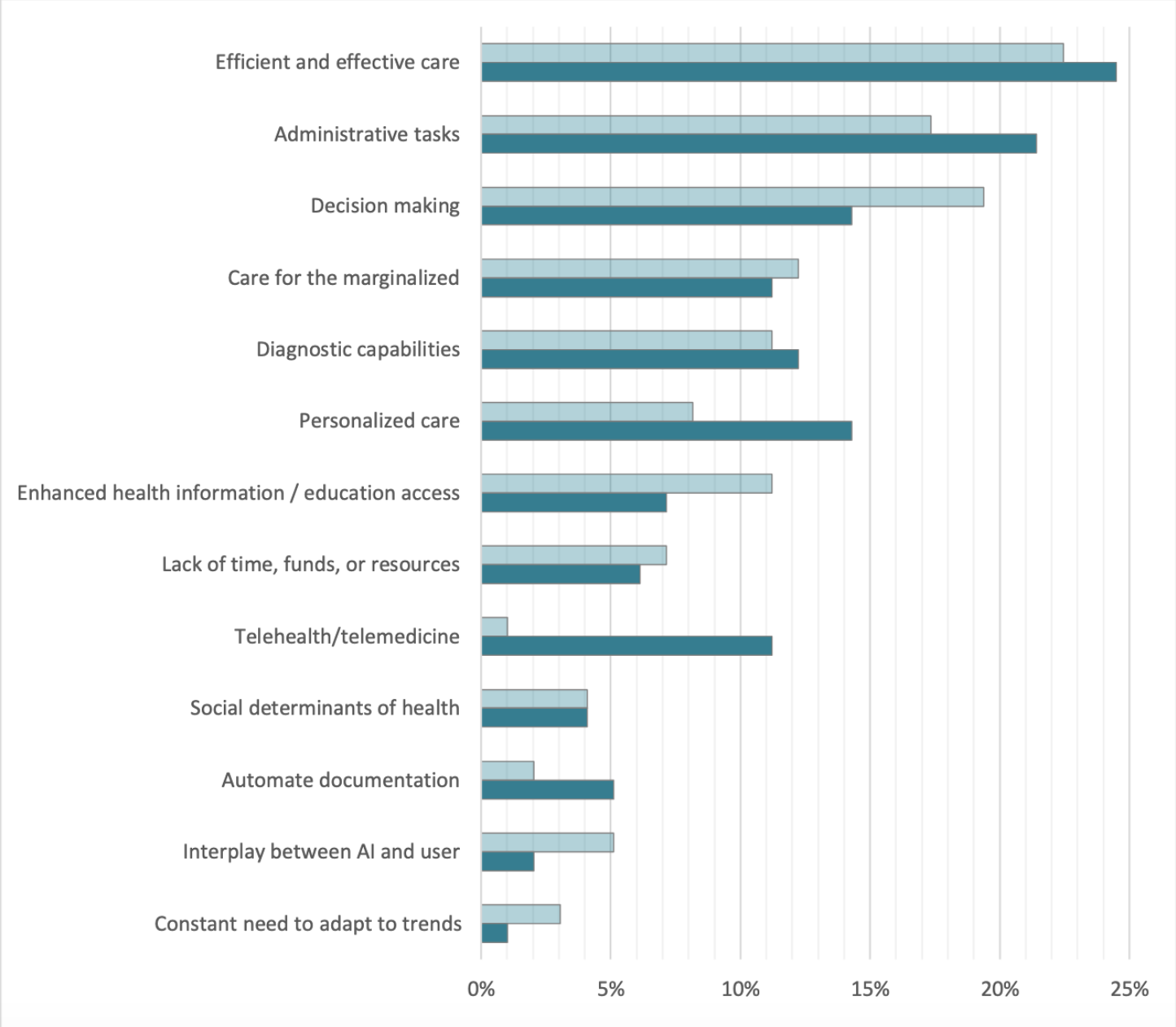


Figure 14. Potential Perceived Benefits of Health AI for Safety-Net and Rural Populations, Stratified by Providers' Trust in AI





INTEGRATING HEALTH AI INTO  
SAFETY-NET AND RURAL HEALTH CARE  
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**“So, if we're consciously trying to close the gap in access to health care, [AI will] help us accelerate that closure. If we don't try to do it, [AI] will accelerate health disparities. I want everybody to know that health disparities and what we see today is not just about race, it's not just about income levels. It's about real, true access to health care. And we can use AI to address those access issues. Or, will Health AI become something that only a few people have access to? And everybody else gets left behind.”**

**- Survey Respondent**

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**1 Educate: Build AI Literacy and Workforce Capacity**

Collaborate with local organizations to host an AI health care governance conference; develop statewide educational programs for health care professionals, focusing on responsible AI use.

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**2 Participate: Engage Rural and Safety-Net Services Populations**

Actively involve safety-net and rural service populations in AI adoption by conducting region-specific research and piloting AI solutions.

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**3 Evaluate: Establish Strong Evaluation Frameworks**

Create key performance indicators (KPIs) to evaluate AI tools for consideration and integration, and to assess their impacts.

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**4 Innovate: Develop Locally Driven AI Solutions**

Support the development of AI solutions tailored to Texas' unique health care challenges through hackathons and innovation incubators.

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# ONE COMMUNITY, COMPLEMENTARY MISSIONS

THE PATH FORWARD



The University of Texas at Austin  
Dell Medical School

# OUR STRATEGIC ALIGNMENT

## THE PATH FORWARD

The University of Texas Medical Center, anchored by Dell Med, is **defining the future of health**.

As a world-class academic medical center working together with our community, powered by cutting-edge technology and digital capabilities, we:

- Set the standard for excellence in integrated, multidisciplinary patient care, wellness and longevity
- Pioneer research with meaningful impact
- Lead innovation in medical education
- Catalyze life sciences entrepreneurship

## STRATEGIC PRIORITIES

- Advance the Delivery of Exceptional Care
- Empower Opportunities for Health & Longevity
- Train Physicians & Health Care Professionals To Lead the Future of Health
- Drive Discovery Across Disciplines
- Accelerate Transformative Innovation & Entrepreneurship

# OUR STRATEGIC ALIGNMENT

## THE PATH FORWARD

Dell Med and Central Health share goals across our respective strategic plans:

- Creating a system of integrated, patient-centered care in Travis County
- Expanding access for patients and offering first-time access to more complex care in Austin
- Educating best-in-class physicians and recruiting more physicians to our region
- Supporting health and wellness across our community
- Creating a system of integrated, patient-centered care in Travis County

## OUR SHARED VALUES

- **ACCESS**
- **COMMUNITY**
- **COLLABORATION**
- **COMPASSION**
- **IMPACT**
- **STEWARDSHIP**

# **TRAVIS COUNTY DIDN'T JUST FUND A MEDICAL SCHOOL.**

It helped seed a new kind of health system for patients in need.



The University of Texas at Austin  
Dell Medical School

# INTEGRATED, PATIENT-CENTERED CARE FOR EVERYONE

## THE PATH FORWARD

As UT establishes a medical center anchored by Dell Med, we will take our place in an integrated system of care that will change and save lives for all patients.

People in Travis County with low incomes will be no exception.

### Our Focus as an Academic Medical Center

- **Serious and complex care** previously unavailable in Central Texas — including comprehensive cancer care
- **Remote and virtual services** to expand reach and accessibility
- **Creating a seamless experience** across a system of care, collaborating on access across the continuum
- **Building a welcoming, community-facing health campus**





# INTEGRATED, PATIENT-CENTERED CARE FOR EVERYONE

## THE PATH FORWARD

As UT establishes a medical center anchored by Dell Med, we will take our place in an integrated system of care that will change and save lives.

People in Travis County with low incomes will be no exception.

### Our Focus as Partners

- Collaborative system design
- Optimization across the care continuum
- Leveraging UT's academic and clinical reach in support of Central Health's public mission and community insight



# THE CARE CONTINUUM

A SYSTEMIC APPROACH TO SEAMLESS, PATIENT-CENTERED CARE

## PRE-ACUTE

Preventive, Primary &  
Specialty

## ACUTE

Advanced Intervention,  
Hospitalization

## POST-ACUTE

Rehab & Long-Term  
Management



# **TOGETHER, WE'RE BUILDING A SYSTEM THAT DOESN'T JUST DELIVER CARE.**

It delivers health ... for everyone.

