

MediView Provider Portal

Provider Log In Instructions

Provider Portal can be accessed at <https://ccc.mediview.net/>


Click on **Log In** in the **Sign in to Your Account** Section



Register or sign in to your account below.


Sign in to Your Account

Login here if you already have a username and password.



Provider Registration

Request a super user login for your organization.

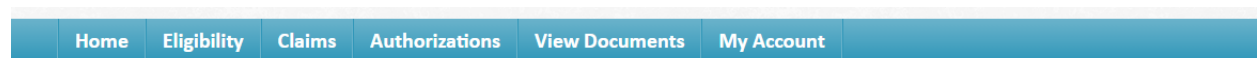


Enter your Username and password

Click on **Log In**

A screenshot of the "Sign In To Your Account" form. At the top is a navigation bar with "Home", "Register", and "Log In" buttons. Below the navigation bar is the heading "Sign In To Your Account" and the text "Log in to your account:". There are two input fields: "Username" and "Password". To the right of the "Password" field is a link "Forgot your password?". At the bottom is a green "Log In" button with a right-pointing arrow.

Welcome Page



Welcome

The Central Health and the CCC grants access to a Super User Administrator within each contracted organization. This role will be responsible for adding, updating, and deleting other organizational users from the system.

All rights to view any information contained in this portal were granted to you by your organization's Super User Administrator. If you have questions regarding access, please contact your organization's Super User Administrator.

If you have questions about MAP and CCC eligibility or claims with dates of service on or after September 1, 2018 and would like to speak to a live person, please contact Customer Service at (512) 978-8669 or toll free at (844) 316-2004 (press option 1 for MediView).

How to View a Member's Eligibility and Plan Information

Click on the [Eligibility](#) Tab

Enter Member ID and Member Last Name,

Enter Member ID and Date of Birth, or

Enter Member Last Name and Date of Birth

Click on [Search Members](#)



Search Members

Search by one of the following:

- Member ID and Member Last Name
- Member ID and Date of Birth
- Member Last Name and Date of Birth

Member ID

Member First Name (First 3 characters required)

Member Last Name (First 3 characters required)

Date of Birth

Gender



Member Search Results

Click on the [Member ID](#) to open the **Member Detail** for additional plan information

Members Search Results

1 Results Found

Export: [Excel](#) [PDF](#)

Member ID	Member Name	Sex	DOB
██████	██████████	██	██████

Click on a Member ID for additional information

Member Detail

Group, Group ID, and Plan level

Plan start and end dates

Copay information

Last Updated 3/17/2021

Medical Access Program (MAP) Example

Member Detail

Member Information

Member ID: [REDACTED]

Sex: [REDACTED]

Member Name: [REDACTED]

Date of Birth: [REDACTED]

Health Plan and Eligibility

Group	Group ID	Plan	Plan Start Date	Plan End Date
MAP	53210000	MAP100	[REDACTED]	[REDACTED]

MAP BASIC Example

Member Detail

Member Information

Member ID: [REDACTED]

Sex: [REDACTED]

Member Name: [REDACTED]

Date of Birth: [REDACTED]

Health Plan and Eligibility

Group	Group ID	Plan	Plan Start Date	Plan End Date
MAP Basic	53230000	Basic175	[REDACTED]	[REDACTED]

MAP BASIC Dental-only Example

Member Detail

Member Information

Member ID: [REDACTED]

Sex: [REDACTED]

Member Name: [REDACTED]

Date of Birth: [REDACTED]

Health Plan and Eligibility

Group	Group ID	Plan	Plan Start Date	Plan End Date
MAP Basic Dental Only	53220000	CUC100	[REDACTED]	[REDACTED]

Super User Registration Instructions

Click on [Register](#) in the [Provider Registration](#) Section



Register or sign in to your account below.

Sign in to Your Account

Login here if you already have a username and password.

[Log In](#)

Provider Registration

Request a super user login for your organization.

[Register](#)

Enter the following fields

Super User Information

Email Address

Create a Username

Organization Name

First Name

Last Name

Tax ID

Create a Password (Password must contain 8 to 25 characters, contain at least one uppercase, one number, and one special character).

Confirm Password

Click on [Submit Registration](#)



Super User Registration Request

Complete the information requested below to submit your request for a super user login for your organization. The information provided will be used to verify your request and you will be notified once verification is complete. Please remember the username and password submitted, you will need them to login once your request is approved.

Once your super user login has been approved you will be able to create additional non-super user logins for your organization.

Super User Information

Choose a Username and Password for your online account.

Email Address	Username	Organization Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	Last Name	Tax ID
<input type="text"/>	<input type="text"/>	<input type="text"/>
Password	Confirm Password	
<input type="text"/>	<input type="text"/>	

Choose a password that is from 8 to 25 characters, contains at least one uppercase letter, one number, and one special character.

[Submit Registration](#)

Super user will receive an e-mail notification

How to view, add or remove a Provider User

How to add a Provider user

Click on the **Users** tab

Click on **Add New User**

Users

Add New User

Enter a search term below (First Name, Last Name, Username, Organization Name, Email Address, or Tax ID) and click Search:

Search

69 Results Found

Items per page: 10

Role	Last Name	First Name	Organization Name	Username	TAX ID	Date Added
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New User Information

Create a Username

First Name

Last Name

Organization Name

Email Address

Create a Password (Password must contain 8 to 25 characters, contain at least one uppercase, one number, and one special character).

Confirm Password

Click on **Save**

New User

User Account Summary

View/Edit Account Details

User Role
Provider User

UserName

First Name

Last Name

Organization Name

Email Address

Password

Confirm Password

Tax ID
742109824

Save

How to edit or reset a user's password

Click on the **Users** tab

Enter user's name and click on **Search**

Select **Edit**

Users

Add New User

Enter a search term below (First Name, Last Name, Username, Organization Name, Email Address, or Tax Id) and click Search:

fudd Search

1 Results Found

	Role	Last Name	First Name	Organization Name	Username	TAX ID	Date Added
Edit Delete	Provider User	Fudd	Elmer	Dr. Bugs	EFudd	742109824	1/29/2020 - 12:57 PM

User Edit

Edit user information

Click on **Save**

User Edit

User Account Summary

View/Edit Account Details

User Role Provider User **UserName** EFudd

First Name Elmer **Last Name** Fudd **Organization Name** Dr. Bugs

Email Address nbotello@mediview.net **Password** **Confirm Password**

Tax ID 742109824

Save

How to remove a user

Click on the **Users** tab

Enter user's name and click on **Search**

Select **Delete**

Users

Add New User

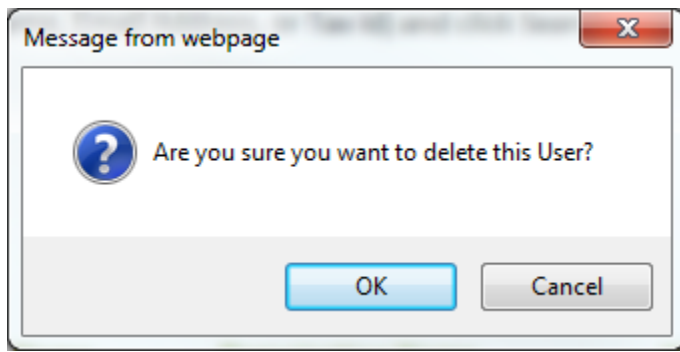
Enter a search term below (First Name, Last Name, Username, Organization Name, Email Address, or Tax Id) and click Search:

fudd Search

1 Results Found

	Role	Last Name	First Name	Organization Name	Username	TAX ID	Date Added
Edit Delete	Provider User	Fudd	Elmer	Dr. Bugs	EFudd	742109824	1/29/2020 - 12:57 PM

Select OK



How to view/edit Super User account information

Click on the [My Account](#) tab

Change Password

Update Email

Click on [Save](#)



View/Edit Account Details

First Name Bugs	Last Name Bunny	Username bugsbunny
Email Address nbotello@mediview.net	Password	Confirm Password

Save