



CENTRAL HEALTH SPOTLIGHT

OUR HISTORY & PURPOSE

CENTRAL HEALTH

Travis County's healthcare district - funded by property taxes - formed under Chapter 281 of the Texas Health and Safety Code and was approved by voters in 2004.

WHO WE SERVE

Central Health serves residents living at or below 200% Federal Poverty Level (FPL).

HEALTHCARE EQUITY PLAN

In early 2022, Central Health adopted a Healthcare Equity Plan which will guide the immediate and long-term work of the healthcare district to improve health and reduce inequities for Travis County's low-income population. The Healthcare Equity Plan identifies opportunities for Central Health to continue to expand its reach and strengthen the impact on the health and wellness of Travis County's most marginalized populations – especially communities of color.

The adopted goal of the plan is to develop an equitable system of care that is comprehensive and accountable, while optimizing the collective use of capabilities and resources to serve residents with low incomes. The plan identifies four strategic imperatives:

- **Access & Capacity.** Increasing the number of providers and care teams
- **Care Coordination.** Optimizing how patients transition between care settings (e.g. hospital to home)
- **Member Engagement.** Enhancing engagement for Central Health Medical Access Program (MAP) enrollees and expanding enrollment in high-need regions
- **System of Care.** Joint service-delivery planning and timely sharing of health care data.

HEALTHCARE ENTERPRISE



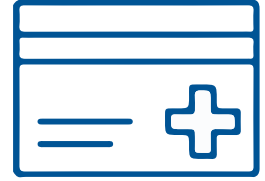
CommUnityCare Health Centers is a separate but affiliated 501(c) (3) organization of Central Health that provides medical, dental, behavioral health and prescription services through Travis County's largest network of Federally Qualified Health Centers (FQHCs).



Founded in 2011, Sendero Health Plans is the local nonprofit, community-based health maintenance organization (HMO) of Central Health designed to serve the unique needs of Central Texas residents.

MEDICAL ACCESS PROGRAM (MAP)

Central Health manages MAP (Medical Access Program) and MAP Basic, a comprehensive health coverage plan that provides access to care at more than 160 locations in Central Texas. Travis County residents at 100% FPL* are eligible for MAP, and residents up to 200% FPL* can enroll in MAP Basic, which provides fewer benefits. There are approximately 30,000 MAP members enrolled every month. Central Health also provides MAP enrollment assistance and community outreach and education regarding access to health care and coverage.



FEDERAL POVERTY LEVEL

100% FPL: Family of 4 = \$26,500 in annual income

200% FPL: Family of 4 = \$53,000 annual income

*Citizens and legal permanent residents living in Travis county who are uninsured with incomes below the federal poverty level.

OTHER PARTNERS

Central Health partners with many organizations besides CommUnityCare and Sendero, including Integral Care for acute mental and behavioral health, local Federally Qualified Health Centers Lone Star Circle of Care and People's Community Clinic, and the Dell Medical School. The result of these strategic partnerships and investments is a stronger, more integrated health care community in Travis County for those we serve.



BEYOND THE CLINIC & HOSPITAL

Central Health prioritizes culturally appropriate public education, robust community outreach and engagement, and enrollment in health coverage, which contribute to better health.

CENTRAL HEALTH AT A GLANCE

Central Health's primary role is to build and maintain a network of healthcare providers for Medical Access Program (MAP) members.

1 in 9

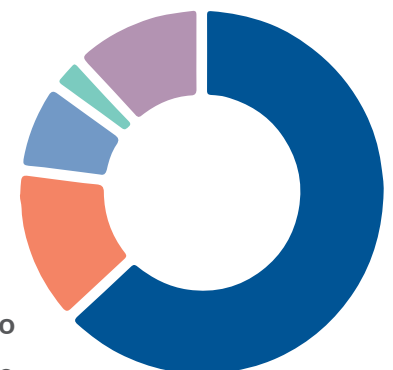
Travis County Residents served by Central Health and its partners.
(138,448 people)

204

provider locations including community health centers, hospitals, specialists, dentists and urgent care locations.

47,641 uninsured Travis County residents

received health coverage through Central Health's Medical Access Program (MAP). Additionally, 60,661 residents received coverage through MAP Basic, a program offering essential primary care and prescription services covered for residents who may not qualify for MAP.



63% Latino
14% White
12% Other/Unreported
8% Black
3% Asian