



CENTRAL HEALTH



MAP

BASIC

The Medical Access Program by Central Health

Central Health is the Travis County Healthcare District connecting uninsured Travis County residents with low income to quality health care.

HELPFUL INFORMATION

Renew your MAP Basic at apply4map.net
or call 512-978-8130

Questions about renewing your MAP Basic, lost I.D. card, or billing?

Customer Service

512-978-8130

Need a Case Manager?

Complete a referral form

redcap.centralhealth.net/surveys

Have a question for your Central Health Case Manager?

Call 512-716-7031

Can't reach a doctor?

If your doctor's office is closed and you need to speak with a nurse

call 512-978-8130

Need help with prescriptions?

Pharmacy Helpline

512-978-8139

When should I renew?

On your MAP Basic card find the EXP Date.

This is the date your MAP Basic coverage ends.

You should submit a renewal application 30 days before this date.

Submit an application online at apply4map.net or Call 512-978-8130



CENTRAL HEALTH

FOLLOW US ON SOCIAL MEDIA:    



MAP BASIC

MAP Basic members can access these healthcare services offered by a local network of providers.

Primary Care

- Adult primary and preventive health care
- Pediatric primary and preventive health care
- Gynecology services and women's health services, excluding obstetrics (OB) services
- Immunizations
- Cancer screenings

Dental Services

- Exams, cleanings, X-rays, fillings, tooth removal
- Dentures
- Oral surgery

Behavioral Health Services

- Therapy, counseling and psychiatry
- Psychiatric inpatient care
- Intensive outpatient services
- Crisis residential services
- Emergency stabilization/crisis extended observation

Pharmacy Services

Specialty Care

Physical Therapy

Hospice and Palliative Care

Home Health

Durable Medical Equipment

Hospital Services

MAP Basic members should present their MAP Basic card and request financial assistance under Ascension Seton's Charity Care policy when seeking services at Ascension Seton facilities.
















Primary Care Providers

For a complete, up-to-date list of all our providers, please visit our website: centralhealth.net/map/get-care

CommUnityCare Clinics





communitycaretx.org
512-978-9015









-  **Austin Resource Center for the Homeless**
500 East Seventh St.
Austin, TX 78701
-  **Del Valle Health Center**
3518 FM 973
Del Valle, TX 78617
-  **Care Connection**
3706 South 1st St.
Austin, TX 78704
-  **East Austin Health Center**
211 Comal St.
Austin, TX 78702
-  **Manor Health Center**
600 W. Carrie Manor St.
Manor, TX 78653
-  **North Central Health Center**
1210 W. Braker Lane
Austin, TX 78758
-  **Oak Hill Health Center**
8656-A Hwy. 71 W.
Ste. C
Austin, TX 78735
-  **Pflugerville Health Center**
15822 Foothill Farms Loop
Pflugerville, TX 78660
-  **Rundberg Health Center**
825 E. Rundberg Lane
Ste. B1
Austin, TX 78753


-  **Sandra Joy Anderson Community Health and Wellness Center**
1705 E. 11th St.
Austin, TX 78702
-  **South Austin Health Center**
2529 S. First St.
Austin, TX 78704
-  **Southeast Health and Wellness Center**
2901 Montopolis Drive
Austin, TX 78741
-  **William Cannon Health Center**
6801 S. I-35
#1-E
Austin, TX 78744


Lone Star Circle of Care

lonestarcare.org
877-800-5722

-  **Ben White Health Clinic**
1221 W. Ben White Blvd.
Ste. 200B
Austin, TX 78704
-  **Lone Star Circle of Care at El Buen Samaritano**
7000 Woodhue Drive
Bldg. B
Austin, TX 78745
-  **Lone Star Circle of Care at Collinfield**
8913 Collinfield Drive
Unit 1
Austin, TX 78758
-  **Lone Star Circle of Care at Jonestown**
18220 FM 1431
Ste. D
Jonestown, TX 78645


-  **Seton Circle of Care
Family Medicine
at Seton Northwest**
11111 Research Blvd.
Ste. 320
Austin, TX 78759
-  **Seton Circle of Care
Family Medicine at TAMHSC**
3950 N. A.W. Grimes Blvd.
Ste. 301A
Round Rock, TX 78665
-  **LSCC Family Medicine
at Lake Aire Medical Center**
2423 Williams Drive
Ste. 105
Georgetown, TX 78628
-  **LSCC Family Care Center
at Marble Falls**
802 Ave. J
Marble Falls, TX 78654
-  **Lone Star Circle of Care
at Stassney Pediatrics**
730 W. Stassney Lane
Ste. 110
Austin, TX 78745
-  **Dell Children's Circle
of Care Pediatrics**
1730 E. Whitestone Blvd.
Ste. 101
Cedar Park, TX 78613
-  **Dell Children's Circle
of Care Pediatrics**
2120 N. Mays St.
Ste. 430
Round Rock, TX 78665
-  **Dell Children's Circle
of Care Pediatrics at Lake
Aire Medical Center**
2423 Williams Dr.
Ste. 103
Georgetown, TX 78628


 **Dell Children's Circle
of Care Pediatrics**
123 Ed Schmidt Blvd.
Ste. 140
Hutto, TX 78634

 **Community Health Center
of Bastrop County**
605 Old Austin Hwy.
Bastrop, TX 78602

People's Community Clinic

austinpcc.org
512-478-4939

 **People's Community
Clinic North**
1101 Camino La Costa
Austin, TX 78752

 **People's Community Clinic
Center for Women's Health**
2909 N. I-35
Austin, TX 78722

GET CARE NOW

No appointments are needed at
Convenient and Urgent Care Sites.

Convenient Care Clinics

Treat minor illnesses, including, but not limited to:

Cold

Nausea

Skin Infections

Flu

Vomiting

Toothache

Sore Throat

Diarrhea

Pink Eye

Allergy

Rashes

Urinary Tract
Infections


Urgent Care Clinics

Similar to convenient care, but also treat more serious illnesses and injuries requiring stitches or X-rays.


Convenient Care Clinics

CommunityCare Walk-In communitycaretx.org

Hancock Walk-in Care


 1000 E. 41st St.
Ste. 925
Austin, TX 78751

Southeast Health and Wellness Center

 **Walk-In Clinic**
2901 Montopolis Dr.
Austin, TX 78741


Lone Star Circle of Care Walk-In lonestarcare.org


Lone Star Circle of Care


 18220 FM 1431
Ste. D
Jonestown, TX 78645

Urgent Care Clinics

NextCare Urgent Care nextcare.com

 351 Cypress Creek Road
Ste. 103
Cedar Park, TX 78613

 6001 W. William Cannon
Ste. 302
Austin, TX 78749

 1240 E. Palm Valley Blvd.
Round Rock, TX 78664

 900 N. Austin Ave.
Georgetown, TX 78626





 1701 US Hwy. 281 N.
Marble Falls, TX 78654

Dental Locations

All MAP Basic Members can receive dental care from CommUnityCare or Lone Star Circle of Care regardless of their assigned MAP Primary Care Provider (PCP).

CommUnityCare Clinics

communitycaretx.org

-  **CommUnityCare Ben White Dental**
512-978-9700
1221 W. Ben White
#112B
Austin, TX 78704
-  **CommUnityCare South Austin**
512-978-9865
2529 S. First St.
Austin, TX 78704
-  **CommUnityCare North Central Health Center**
512-978-9880
1210 Braker Lane
Austin, TX 78758
-  **CommUnityCare Southeast Health and Wellness Center**
512-978-9955
2901 Montopolis Dr.
Austin, TX 78741

People's Community Clinic

austinpcc.org






512-478-4939

-  **People's Community Clinic North**
1101 Camino La Costa
Austin, TX 78752

Lone Star Circle of Care

lonestarcare.org

1-877-800-5722

-  **Lone Star Circle of Care at Stassney**
730 W. Stassney Ln.
Ste. 110
Austin, TX 78745
-  **Lone Star Circle of Care Round Rock Dental Center**
2120 North Mays Street
Ste. 430
Round Rock TX 78665
-  **Lone Star Circle of Care Georgetown Dental Center**
2411 Williams Dr.
Ste. 111
Georgetown, TX 78628
-  **LSCC Family Care Center at Marble Falls**
802 Avenue J
Marble Falls, TX 78654
-  **Community Health Center of Bastrop County**
605 Old Austin Hwy.
Bastrop, TX 78602

Applicant Responsibilities

Understand and agree to report any changes in the information provided on your application or during your eligibility interview within 14 days of the change occurring.

Examples of changes that should be reported to Central Health include changes in:

- **Address**
- **Income**
- **Family size, including becoming pregnant**
- **Eligibility for Supplemental Security Income (SSI)**
- **Eligibility for other health coverage such as Medicaid**

If an unreported change is identified by Central Health, understand that your coverage may be terminated.

- Medical Access Program (MAP) Basic is available only when an enrollee receives care from those physicians and other providers that have an arrangement with MAP to provide health services.
 - If a MAP Basic enrollee is treated by a physician or other provider not covered by MAP Basic, the enrollee is responsible for paying for that care outside the MAP “network,” or system.
 - Similarly, if a MAP Basic provider ends the relationship with a MAP Basic enrollee when the enrollee does not abide by the medical (or dental) treatment plan, or for other valid reasons, and another MAP Basic provider is not available, the patient is responsible for obtaining and paying for that care outside the MAP Basic network.
 - In summary, MAP Basic coverage is only available when treatment is rendered by a current MAP Basic provider.
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