



# THE MEDICAL ACCESS PROGRAM BY CENTRAL HEALTH

Central Health is the Travis County Healthcare District connecting uninsured Travis County residents with low income to quality health care.

# **HELPFUL INFORMATION**

Renew your MAP at apply4map.net or call 512-978-8130

### Questions about renewing your MAP, lost I.D. card, or billing?

Customer Service 512-978-8130

### Need a Case Manager?

Complete a referral form redcap.centralhealth.net/surveys

Have a question for your Central Health Case Manager? Call 512-716-7031

### Can't reach a doctor?

If your doctor's office is closed and you need to speak with a nurse call 512-978-8130

Need help with prescriptions?

Pharmacy Helpline 512-978-8139

### When should I renew?

On your MAP card find the EXP Date. This is the date your MAP coverage ends. You should submit a renewal application 30 days before this date.

Submit an application online at apply4map.net or Call 512-978-8130

CENTRAL HEALTH

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MAP members can access these healthcare services offered by a local network of providers.



### **Primary Care**

- Adult primary and preventive health care
- Pediatric primary and preventive health care
- Gynecology services and women's health services, excluding obstetrics (OB) services
- Immunizations
- Cancer screenings

### **Dental Services**

- Exams, cleanings, X-rays, fillings, tooth removal
- Dentures
- Oral surgery

## **Behavioral Health Services**

- Therapy, counseling and psychiatry
- Psychiatric inpatient care
- Intensive outpatient services
- Crisis residential services
- Emergency stabilization/crisis extended observation

## **Pharmacy Services**

**Specialty Care** 

**Urgent Care** 

**Physical Therapy** 

**Hospice and Palliative Care** 

**Skilled Nursing** 

**Home Health** 

**Durable Medical Equipment** 

**Hospital Services** 

# **Primary Care Providers**

For a complete, up-to-date list of all our providers, please visit our website: **centralhealth.net/map/get-care** 

### **CommUnityCare Clinics**

communitycaretx.org 512-978-9015

- Austin Resource Center for the Homeless 500 East Seventh St. Austin, TX 78701
- Del Valle Health Center
  3518 FM 973
  Del Valle, TX 78617

Care Connection 3706 South 1st St. Austin, TX 78704

East Austin Health Center
 211 Comal St.
 Austin, TX 78702

Manor Health Center
 600 W. Carrie Manor St.
 Manor, TX 78653

 North Central Health Center 1210 W. Braker Lane Austin, TX 78758

Oak Hill Health Center 8656-A Hwy. 71 W. Ste. C Austin, TX 78735

Pflugerville Health Center
 15822 Foothill Farms Loop
 Pflugerville, TX 78660

Rundberg Health Center 825 E. Rundberg Lane Ste. B1 Austin, TX 78753

- Sandra Joy Anderson Community Health and Wellness Center 1705 E. 11th St. Austin, TX 78702
- South Austin Health Center 2529 S. First St. Austin, TX 78704
- Southeast Health and Wellness Center 2901 Montopolis Drive Austin, TX 78741
- William Cannon Health Center
  6801 S. I-35
  #1-E
  Austin, TX 78744

#### Lone Star Circle of Care Ionestarcares.org 877-800-5722

Ben White Health Clinic 1221 W. Ben White Blvd. Ste. 200B Austin, TX 78704

# Lone Star Circle of Care at El Buen Samaritano

7000 Woodhue Drive Bldg. B Austin, TX 78745

Lone Star Circle of Care at Collinfield

8913 Collinfield Drive Unit 1 Austin, TX 78758

#### Lone Star Circle of Care at Jonestown

18220 FM 1431 Ste. D Jonestown, TX 78645

#### Seton Circle of Care Family Medicine at Seton Northwest 11111 Research Blvd. Ste. 320 Austin, TX 78759

#### Seton Circle of Care Family Medicine at TAMHSC 3950 N. A.W. Grimes Blvd. Ste. 301A Round Rock, TX 78665

#### LSCC Family Medicine

at Lake Aire Medical Center 2423 Williams Drive Ste. 105 Georgetown, TX 78628

 LSCC Family Care Center at Marble Falls
 802 Ave. J
 Marble Falls, TX 78654

# • Lone Star Circle of Care at Stassney Pediatrics

730 W. Stassney Lane Ste. 110 Austin, TX 78745

#### Dell Children's Circle of Care Pediatrics

1730 E. Whitestone Blvd. Ste. 101 Cedar Park, TX 78613

#### Dell Children's Circle of Care Pediatrics 2120 N. Mays St.

Ste. 430 Round Rock, TX 78665

#### Dell Children's Circle of Care Pediatrics at Lake Aire Medical Center 2423 Williams Dr. Ste. 103 Georgetown, TX 78628

#### Dell Children's Circle of Care Pediatrics

123 Ed Schmidt Blvd. Ste. 140 Hutto, TX 78634

#### Community Health Center of Bastrop County 605 Old Austin Hwy. Bastrop, TX 78602

#### **People's Community Clinic** austinpcc.org 512-478-4939

#### People's Community Clinic North 1101 Camino La Costa Austin, TX 78752

People's Community Clinic Center for Women's Health 2909 N. I-35 Austin, TX 78722

### **UT School of Nursing**

nursing.utexas.edu/ wellness-center 512-232-3900

# Children's Wellness Clinic 5301 Ross Rd. #H Del Valle, TX 78617

#### Family Wellness Clinic 2901 N. I-35 Ste. 1.301 Austin, TX 78722

# **GET CARE NOW**

No appointments are needed at Convenient and Urgent Care Sites.

# **Convenient Care Clinics**

Treat minor illnesses, including, but not limited to:

Cold	Nausea	Skin Infections
Flu	Vomiting	Toothache
Sore Throat	Diarrhea	Pink Eye
Allergy	Rashes	Urinary Tract Infections

# **Urgent Care Clinics**

Similar to convenient care, but also treat more serious illnesses and injuries requiring stitches or X-rays.

# **Convenient Care Clinics**

#### CommunityCare Walk-In communitycaretx.org

Hancock Walk-in Care 1000 E. 41st St. Ste. 925 Austin, TX 78751

Southeast Health and Wellness Center Walk-In Clinic 2901 Montopolis Dr. Austin, TX 78741

#### Lone Star Circle of Care Walk-In Ionestarcares.org

#### Lone Star Circle of Care 18220 FM 1431 Ste. D Jonestown, TX 78645

# **Urgent Care Clinics**

# NextCare Urgent Care

#### nextcare.com

- 351 Cypress Creek Road Ste. 103 Cedar Park, TX 78613
- 6001 W. William Cannon Ste. 302 Austin, TX 78749
- 1240 E. Palm Valley Blvd. Round Rock, TX 78664
- 900 N. Austin Ave.
  Georgetown, TX 78626
- 1701 US Hwy. 281 N.
  Marble Falls, TX 78654

# **Dental Locations**

All MAP Members can receive dental care from CommUnityCare or Lone Star Circle of Care regardless of their assigned MAP Primary Care Provider (PCP).

# CommUnityCare Clinics

communitycaretx.org

- CommUnityCare Ben White Dental 512-978-9700 1221 W. Ben White #112B Austin, TX 78704
- CommUnityCare South Austin 512-978-9865
   2529 S. First St. Austin, TX 78704
- CommUnityCare North Central Health Center 512-978-9880 1210 Braker Lane Austin, TX 78758
- CommUnityCare Southeast Health and Wellness Center 512-978-9955
   2901 Montopolis Dr. Austin, TX 78741

#### **People's Community Clinic** austinpcc.org 512-478-4939

People's Community Clinic North 1101 Camino La Costa Austin, TX 78752

#### Lone Star Circle of Care lonestarcares.org

1-877-800-5722

 Lone Star Circle of Care at Stassney
 730 W. Stassney Ln.
 Ste. 110
 Austin, TX 78745

#### Lone Star Circle of Care Round Rock Dental Center 2120 North Mays Street Ste. 430 Round Rock TX 78665

#### Lone Star Circle of Care Georgetown Dental Center 2411 Williams Dr. Ste. 111 Georgetown, TX 78628

# LSCC Family Care Center at Marble Falls 802 Avenue J Marble Falls, TX 78654

# Community Health Center of Bastrop County 605 Old Austin Hwy.

Bastrop, TX 78602

# **Applicant Responsibilities**

Understand and agree to report any changes in the information provided on your application or during your eligibility interview within 14 days of the change occurring.

Examples of changes that should be reported to Central Health include changes in:

- Address
- Income
- Family size, including becoming pregnant

- Eligibility for Supplemental Security Income (SSI)
- Eligibility for other health coverage such as Medicaid

# If an unreported change is identified by Central Health, understand that your coverage may be terminated.

- Medical Access Program (MAP) is available only when an enrollee receives care from those physicians and other providers that have an arrangement with MAP to provide health services.
- If a MAP enrollee is treated by a physician, dentist, hospital or other provider not covered by MAP, the enrollee is responsible for paying for that care outside the MAP "network," or system.
- Similarly, if a MAP provider ends the relationship with a MAP enrollee when the enrollee does not abide by the medical (or dental) treatment plan, or for other valid reasons, and another MAP provider is not available, the patient is responsible for obtaining and paying for that care outside the MAP network.
- In summary, MAP coverage is only available when treatment is rendered by a current MAP provider.