Parsons House Information Sheet

Who to contact if there are problems with your room or bathroom

Report any issues with your room or bathroom to the front desk.

The staff will have someone fix it.

How to contact your Central Health team

Use the business card you got during onboarding. Reach out to your assigned team member directly for help and support.

Cleaning standards and resident responsibilities

- **Cleaning schedule**
  The cleaning staff will come once a week on Thursdays.
- **Laundry**
  You are in charge of doing your own laundry.
- **Dishes**
  You are responsible for washing your own dishes.

Rules and guidelines

- **General rules**
  Follow all Parsons House rules and guidelines.
- **Respect for others**
  Be respectful to your roommate and other residents.
- **Overnight rules**
  You must stay in your assigned room overnight. Visitors are not allowed to stay overnight.
- **Staff interaction**
  Always listen to and follow the instructions from Parsons House staff.
- **Medication:**
  Medication in your room must be kept in a lockbox for safety. Your Central Health team will provide the lockbox for you.