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# 2020 Central Health Demographic Report

UPDATED SEPTEMBER 4, 2020



CENTRAL  
HEALTH

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## Acknowledgments

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# Executive Summary

## OVERVIEW

Central Health's core objective is to provide Travis County residents who are low-income or uninsured with access to quality health care coverage and services. The healthcare district is also obligated to the taxpayers of Travis County—who fund the majority of Central Health's budget—to operate in a fiscally responsible and transparent manner. All of these goals would be severely hindered without access to data; that helps us understand where low-income populations are concentrated; that teaches us where we need to help people enroll in health care coverage; that guides our decisions on adding new services; and that shines light on health inequities within our communities.

One of the leading tools Central Health uses to collect and report data is its Demographic Report. Central Health released its first Demographic Report in the fall of 2015 and a second report in 2017. Each report provided information regarding the areas of Travis County with the highest number of families in poverty, as well as demographic analysis related to age, gender and race/ethnicity.

## ELEMENTS

The 2020 Central Health Demographic Report represents a paradigm shift in how Central Health collects and uses information related to poverty, burdens of disease and accessing care. As a result of improved data sources and staff resources, the 2020 Demographic Report contains elements not captured in previous reports. For example, patient-level geographic data is now being reported at the census tract level, providing more detailed and granular analysis than the previous ZIP code-based data Central Health relied on. The new data points collected in 2020 will serve as baselines to guide system improvements implemented by Central Health. The impact of these efforts will be measured and reported in future demographic reports.

In addition to Central Health patient data, the Demographic Report uses Claritas' Pop-Facts Premier database for 2020. This database incorporates the Census Bureau's American Community Survey (ACS) and other proprietary market data sources to provide current year estimates. The Claritas data also allows Central Health to analyze 20 years of historical poverty trends, and provides information that is more current than the ACS's most recent 2018 estimates.

Elements within the Demographic Report include:

- MAP, MAP BASIC, and Sliding Fee Scale (SFS) enrollment in Travis County by census tract;
- Families in poverty in Travis County by census tract;
- Twelve defined focus areas for FY2020 based on the highest number of families in poverty;
- Race, ethnicity, enrollment and utilization analysis by focus area;
- Social factors including transportation and insurance access;
- Prevalence of disease burden and total disease diagnosis by focus area;
- Five-year projections for changes in poverty in Travis and surrounding counties.

## DATA IN ACTION

The Demographic Report's first function is to call out where the greatest concentrations of people and families living below the poverty level reside in Travis County. By identifying these dispersions of poverty, and grouping them into 12 geographic locations, Central Health is able to compare the relative need among various communities and understand how prioritizing specific neighborhoods can and may affect health outcomes in others. This approach will ensure the ability to track changes over time, prioritize areas of high need, and right-size the services provided.

The report's next utility is to identify where and how many residents with low income are lacking options to access health care services. The Demographic Report provides a more precise focus on identifying the areas of greatest need among communities, and offering targeted assistance to those who lack access to health care and bear the highest burden of disease. The results will assist the Central Health Board of Managers in evaluating the efficacy of programs and guiding future policy directions.

Finally, the 2020 Demographic Report will also support a systems planning strategy under consideration by the Central Health board. This new method takes a comprehensive and proactive approach to planning across the entire continuum of care and uses relevant data to explore persistent issues and prioritize solutions to chronic problems. As services are planned, Central Health will balance modality, disease burden, geography of clinics and providers' payer mix. This data-driven approach seeks to achieve health equity by addressing avoidable inequalities in how and where health care is delivered. For example, because of the data developed for this report, Central Health now understands the prevalence rates of eight chronic conditions within Travis County's lowest income communities. This data creates baselines to measure the success of future interventions.

## FINDINGS

High-level findings from the Demographic Report include:

- Concentrations of poverty remain highest in Austin along the I-35 corridor;
- Due to significant population increases, new census tract boundaries coming in 2022 will split up census tracts in Pflugerville, Hornsby Bend and Del Valle, likely resulting in dramatic changes in the number of families in poverty per census tract;
- Many of the areas with the highest rates of enrollees accessing care do not have a physical clinic in their community, which means that proximity to clinics may not impact access as much as previously thought;
- Relative to levels of poverty, enrollment is low in East Austin, Montopolis and Leander/Jonestown—particularly when compared to areas with similar levels of poverty yet significantly higher enrollment;
- The highest concentrations of residents enrolled in Central Health coverage programs but not accessing services are in the Rundberg, St. John's and Montopolis neighborhoods;
- While poverty numbers remain highest along the I-35 corridor, they are also increasing regionally, particularly in areas adjacent to Travis County;
- Low income communities in Austin and Northwest Travis County report low rates of household vehicle access, with more than one 1 out of every 10 households lacking access to a vehicle;
- Areas with high poverty rates also report low rates of employer-based insurance;
- Enrollment in health coverage drives up the diagnosis of chronic conditions within a respective area;
- The burden of disease is significantly high in East Central Austin and Leander/Jonestown across nearly every chronic condition.

Finally, much more data than could be included in this report was collected during the production process. It is expected that as this report is distributed and utilized, new questions will need to be answered using the databases this report was built on. Central Health staff looks forward to working with the people it serves to actionize this information and build healthier and more equitable Travis County communities.

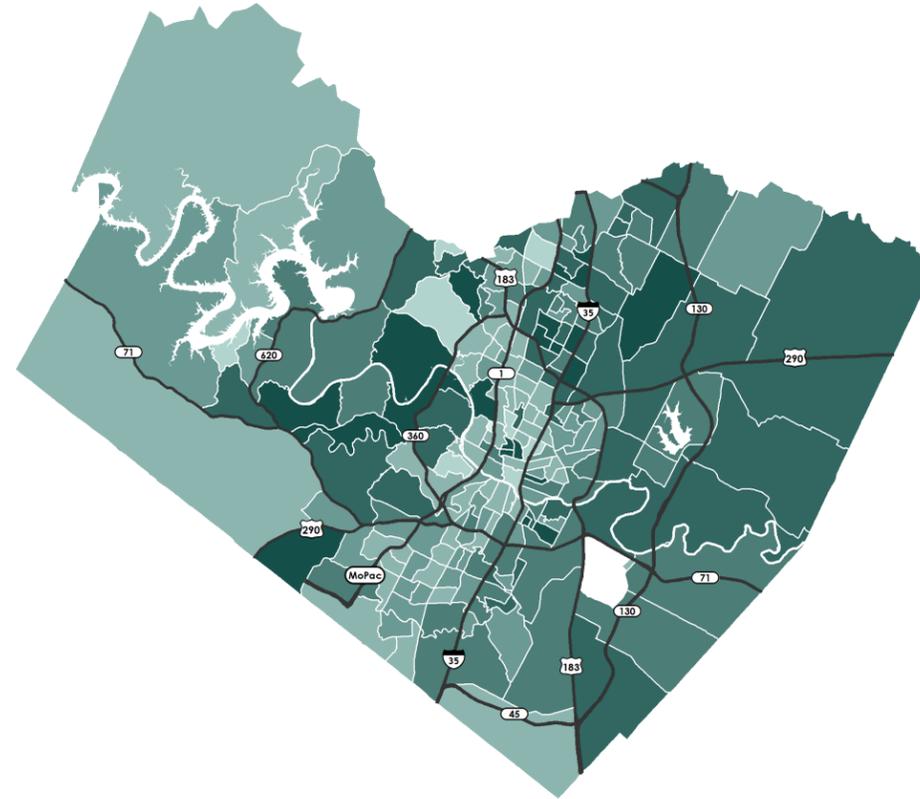
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**CENTRAL HEALTH**

# TERMS & DEFINITIONS

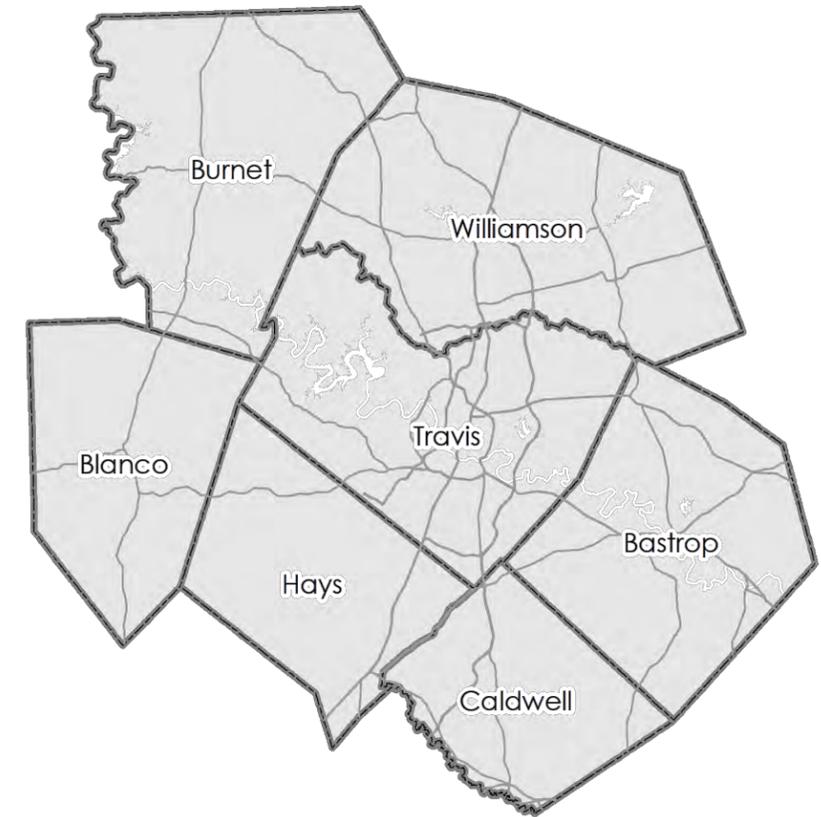


## Census Tracts

This report utilizes census tracts to identify population and demographic trends in Travis County. Census tracts are geographic boundaries identified by the U.S. Census Bureau, whose primary purpose is to provide stable geographic units for the presentation of statistical data. According to the Census Bureau:

- Census tracts generally have a population between 1,200 and 8,000 people, with an optimum size of 4,000 people.
- A census tract usually covers a contiguous area; however, the spatial extent of census tracts varies widely depending on the density of settlement.
- Census tract boundaries are delineated with the intention of being maintained over a long time so that statistical comparisons can be made from census to census.
- Census tracts occasionally are split due to population growth or merged as a result of substantial population decline.

There are 217 unique census tracts in Travis County, with populations ranging from 26,611 (East Pflugerville) to 365 (Northeast Tarrytown).



## Seven County Area

To understand broader geographic changes in poverty, this report includes an analysis of Travis County and its six surrounding counties over the past twenty years as well as projections to 2025. The additional counties included in this report are:

- Williamson (North)
- Bastrop (East)
- Caldwell (South)
- Hays (South)
- Blanco (West)
- Burnet (West)

## Poverty thresholds vs. poverty guidelines

The federal government utilizes two standards to determine poverty status for U.S. residents: poverty thresholds and poverty guidelines. According to the U.S. Department of Health & Human Services (HHS):

The poverty thresholds are the original standard for measuring poverty. They are updated each year by the Census Bureau. The thresholds are used mainly for statistical purposes — for instance, preparing estimates of the number of Americans in poverty each year.

This report utilizes poverty threshold data collected by the Census Bureau for tracking and projecting families in poverty. For context, an individual living at the maximum poverty threshold would earn \$13,016 per year, equating to \$1,084 per month, \$250 per week, and an hourly wage of \$6.26. For a family of four with two wage earners, the threshold would equal \$26,167 per year, \$2,181 per month, \$503 per week, and an hourly wage of \$6.29 per earner.

POVERTY THRESHOLDS FOR 2019*	
Size of family unit	Preliminary weighted average thresholds
1	\$ 13,016
2	\$ 16,541
3	\$ 20,347
4	\$ 26,167
5	\$ 31,011
6	\$ 35,159
7	\$ 39,904
8	\$ 44,392
9 or more	\$ 52,324

\*AS OF PUBLICATION, 2020 POVERTY THRESHOLDS HAVE NOT BEEN RELEASED

SOURCE: U.S. CENSUS BUREAU

Poverty guidelines are the other federal poverty measure and are often referred to as the "federal poverty level" or FPL. They are issued each year in the Federal Register by HHS. The guidelines are a simplification of the poverty thresholds and are used for administrative purposes — for instance, determining financial eligibility for subsidy assistance programs.

FPL guidelines are used to determine eligibility for Central Health, state-funded health care programs, and Affordable Care Act Marketplace subsidies.

2020 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATE AND THE DISTRICT OF COLUMBIA	
Persons in family/household	Poverty guideline*
1	\$ 12,760
2	\$ 17,240
3	\$ 21,720
4	\$ 26,200
5	\$ 30,680
6	\$ 35,160
7	\$ 39,640
8	\$ 44,120

\*FOR FAMILIES/HOUSEHOLDS WITH MORE THAN 8 PERSONS ADD \$4,480 FOR EACH ADDITIONAL PERSON  
SOURCE: U.S. HEALTH AND HUMAN SERVICES DEPARTMENT

## Families

This report measures and provides comparisons of changes in families in poverty. A unique family counts as two or more related people living together. To calculate total family income, every related family member's annual income is added together. If the family's total income is below the poverty threshold, then the family and every individual in it is considered in poverty.

In Travis County in 2020, there are an estimated:

- 291,881 families
- 23,181 families in poverty
- 8 percent of families living in poverty

## Households

In this report, data collected at the household level is used to compare poverty levels, health insurance, and transportation access between census tracts. A household is considered as one or more people who reside within a single housing unit. A household can include people who are not related to one another.

In Travis County in 2020 there are an estimated:

- 508,315 households
- 69,959 households living at or below 200 percent FPL
- 14 percent of households living at or below 200 percent FPL

## Enrollees

In this report, enrollees are defined as individuals who are enrolled in one of the following programs:

- The Central Health Medical Access Program (MAP);
- The Central Health Medical Access Program BASIC (MAP BASIC);
- Local sliding fee scale (SFS) subsidy programs reimbursed by Central Health.

MAP provides a defined benefit package to eligible residents who are at or below 100 percent of the FPL. MAP BASIC covers uninsured residents who are at or below 200 percent of the FPL. Residents who earn up to 200 percent of the FPL may receive subsidized health care on a sliding fee scale through Central Health's network of primary care providers.

## Utilizers

This report looks at the utilization of services by census tract for defined focus areas. A utilizer is defined as an enrollee who had a medical, dental, behavioral health, urgent care, or other encounter with a provider in Fiscal Year 2019.

## Chronic Conditions

This report looks at the prevalence of eight chronic diseases and conditions among Central Health's patient population. These chronic conditions have been selected because they are some of the most common and preventable health conditions in Travis County. Additionally, these conditions account for some of the leading causes of death in the county. The eight conditions analyzed in this study are asthma, behavioral health, COPD, diabetes, heart failure, hypertension, malignant neoplasm, and renal failure.

## Health Insurance

Health insurance data from Claritas's Pop-Facts Premier database is used in this report. In addition to looking at the percent of households with insurance, the percent of households with employer, individual, Medicare supplemental, and other supplemental insurance are included in this report. If any individual in a household has one of the aforementioned types of health insurance, the entire household is counted as having that insurance. Therefore, a single household may be included in multiple insurance categories. For this reason, when insurance categories are totaled, the resulting figure will be higher than what is listed as the percentage of households with insurance.

## Data Sources

For current and future projections of populations, total population demographics, families, families in poverty, households without vehicles, and households with health insurance, this report uses Claritas's Pop-Facts Premier database. This database incorporates the Census Bureau's American Community Survey (ACS) data and other market data sources to provide current year and projected data at the level of Census geographies. The Claritas database allows Central Health to examine twenty years of poverty trends, as well as five-year projections. Five year ACS data was used to estimate 2010 poverty levels. This report also uses publicly available Census, City of Austin, and Travis County geography files.

The Central Health Analytics and Reporting team compiled patient-level data from eligibility and claims databases. Patient addresses have been geocoded so that patient-level data may be mapped at the census tract level. Ninety-three percent of enrollees had complete addresses that could be matched to a location in Travis County. Figures referencing FY 2019 enrollees and patients are based on the mapped population unless otherwise noted.

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# CENTRAL HEALTH PROVIDER NETWORK

Central Health is not a direct provider of health care services. Instead, the healthcare district works with a network of primary care, specialty care, hospital, and other providers to deliver health care to Travis County's low-income and uninsured populations. This allows Central Health to maximize the use of its funding and support patient care in a robust variety of settings. By working with this network of providers, Central Health can move toward its vision of Travis County becoming a model health community.

The Travis County providers listed on pages six through nine are current as of July 2020. This list is subject to change as new service locations are determined.

# CENTRAL HEALTH PROVIDER NETWORK

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## Convenient/ Urgent Care

Central Health contracts with a network of urgent and convenient care clinics offering care to patients enrolled in the Medical Access Program (MAP) and other programs supported by Central Health. These locations provide same-day options for non-emergency illnesses and injuries.

### CommUnityCare Walk In

- Open 365 days per year (Hancock); closed on Sunday (Southeast)
- Walk-in appointments available on first come, first served basis
- Accepts MAP, Medicaid, Medicare, and private insurance, as well as sliding fee scale assistance for uninsured patients

1 CENRAL HEALTH SOUTHEAST HEALTH AND WELLNESS CENTER WALK IN CLINIC

2 CUC HANCOCK WALK-IN CARE

### FastMed Urgent Care

- Open seven days per week, excluding holidays
- Walk-in and online appointments available
- Accepts MAP, Medicaid, Medicare, and private insurance

3 FASTMED LAKEWAY

4 FASTMED LAMAR

5 FASTMED MANOR

6 FASTMED MUELLER

7 FASTMED RIVERSIDE

### NextCare Urgent Care

- Open 365 days per year
- Walk-in and online appointments available
- Accepts MAP, Medicaid, Medicare, and private insurance

8 NEXTCARE URGENT CENTER - AUSTIN

### RediClinic

- Located within local H-E-B grocery stores
- Open seven days per week, excluding holidays
- Walk-in and online appointments available
- Accepts MAP, Medicaid, Medicare, and private insurance

9 REDICLINIC ANDERSON MILL

10 REDICLINIC BRODIE

11 REDICLINIC TECH RIDGE

## Eligibility

Central Health operates four locations for determining eligibility and enrolling residents in the Medical Access Program (MAP). For more information, visit [www.medicalaccessprogram.net](http://www.medicalaccessprogram.net).

12 NORTHEAST ELIGIBILITY OFFICE

13 NORTHEAST HEALTH AND RESOURCE CENTER

14 CENTRAL HEALTH SOUTHEAST HEALTH AND WELLNESS CENTER

15 PFLUGERVILLE ELIGIBILITY OFFICE

## Hospital

Central Health provides funding support to offset the uncompensated costs local hospitals incur treating underinsured and uninsured patients. This local network of hospitals includes Central Texas' only Level 1 trauma centers—Dell Seton Medical Center at The University of Texas and the Dell Children's Medical Center of Central Texas.

16 ASCENSION SETON MEDICAL CENTER AUSTIN

17 ASCENSION SETON NORTHWEST

18 ASCENSION SETON SHOAL CREEK

19 ASCENSION SETON SOUTHWEST

20 CROSS CREEK HOSPITAL

21 DELL CHILDREN'S MEDICAL CENTER OF CENTRAL TEXAS

22 DELL SETON MEDICAL CENTER AT THE UNIVERSITY OF TEXAS

## Primary Care

Central Health contracts with an array of primary care providers, all of whom accept MAP coverage and/or offer sliding fee scale payment programs for uninsured patients. Each location offers a unique menu of services, which may include family medicine, women's health, pediatric care, dental care, behavioral health and more. Wrap-around services at specific locations may consist of social service referrals, case management, nutrition counseling, and legal assistance.

### CommUnityCare Health Centers

- Travis County's largest network of Federally Qualified Health Centers (FQHCs)
- Primary care services include medical, dental, behavioral health and pharmacy

- Specialized clinics for homeless, HIV/AIDS treatment, women's health, pediatrics, and primary care for behavioral health patients of Integral Care

23 AUSTIN OB/GYN - MANOR

24 AUSTIN OB/GYN - RIVERSIDE

25 AUSTIN OB/GYN - SPRINGDALE WOMEN'S HEALTH CENTER

26 CAROUSEL PEDIATRICS NORTH LAMAR

27 CAROUSEL PEDIATRICS RIVERSIDE

28 CAROUSEL PEDIATRICS SOUTH BROOK

29 CAROUSEL PEDIATRICS SPRINGDALE

30 CENTRAL HEALTH SOUTHEAST HEALTH AND WELLNESS CENTER

31 CUC ARCH

32 CUC CARE CONNECTIONS CLINIC

33 CUC DAVID POWELL HEALTH CENTER

34 CUC DEL VALLE

35 CUC EAST AUSTIN HEALTH CENTER

36 CUC HORNSBY BEND HEALTH CENTER

37 CUC MANOR HEALTH CENTER

38 CUC MOBILE CLINIC - AUSTIN TRANSITIONAL CENTER

39 CUC MOBILE CLINIC - COLONY PARK/BARBARA JORDAN ELEMENTARY

40 CUC MOBILE CLINIC - COMMUNITY FIRST! VILLAGE

41 CUC MOBILE CLINIC - CREEDMOOR

42 CUC NORTH CENTRAL HEALTH CENTER

43 CUC OAK HILL HEALTH CENTER

44 CUC PFLUGERVILLE HEALTH CENTER

45 CUC RUNDBERG HEALTH CENTER

46 CUC SANDRA JOY ANDERSON COMMUNITY HEALTH AND WELLNESS CENTER

47 CUC SOUTH AUSTIN HEALTH CENTER

48 CUC WILLIAM CANNON HEALTH CENTER

49 INTEGRAL CARE DOVE SPRINGS

### Lone Star Circle of Care

- Network of FQHCs throughout Central Texas
- Primary care services include behavioral health, dental, pediatrics, and pharmacy

50 LSCC AT COLLINFIELD

51 LSCC AT EL BUEN SAMARITANO

52 LSCC AT JONESTOWN

53 LSCC AT STASSNEY PEDIATRICS

54 LSCC BEN WHITE HEALTH CLINIC

55 LSCC SETON CIRCLE OF CARE FAMILY MEDICINE

56 LSCC SETON CIRCLE OF CARE PEDIATRICS

57 LSCC SETON CIRCLE OF CARE WOMEN'S HEALTH SERVICES

### People's Community Clinic

- Austin-based FQHC with three locations offering wrap-around services
- Programs tailored toward women's, adolescent, and pediatric, primary care

58 PCC AT AUSTIN CHILDREN'S SHELTER

59 PCC CENTER FOR WOMEN'S HEALTH

60 PCC NORTH

### Planned Parenthood

- Primary care services for women, men, and young adults
- Specializing in reproductive health care services

61 PLANNED PARENTHOOD DOWNTOWN

62 PLANNED PARENTHOOD NORTH AUSTIN

63 PLANNED PARENTHOOD SOUTH AUSTIN

### University of Texas at Austin School of Nursing

- Care provided by UT nurse practitioners
- Primary care services include women's health, pediatrics, behavioral health, and chronic disease management

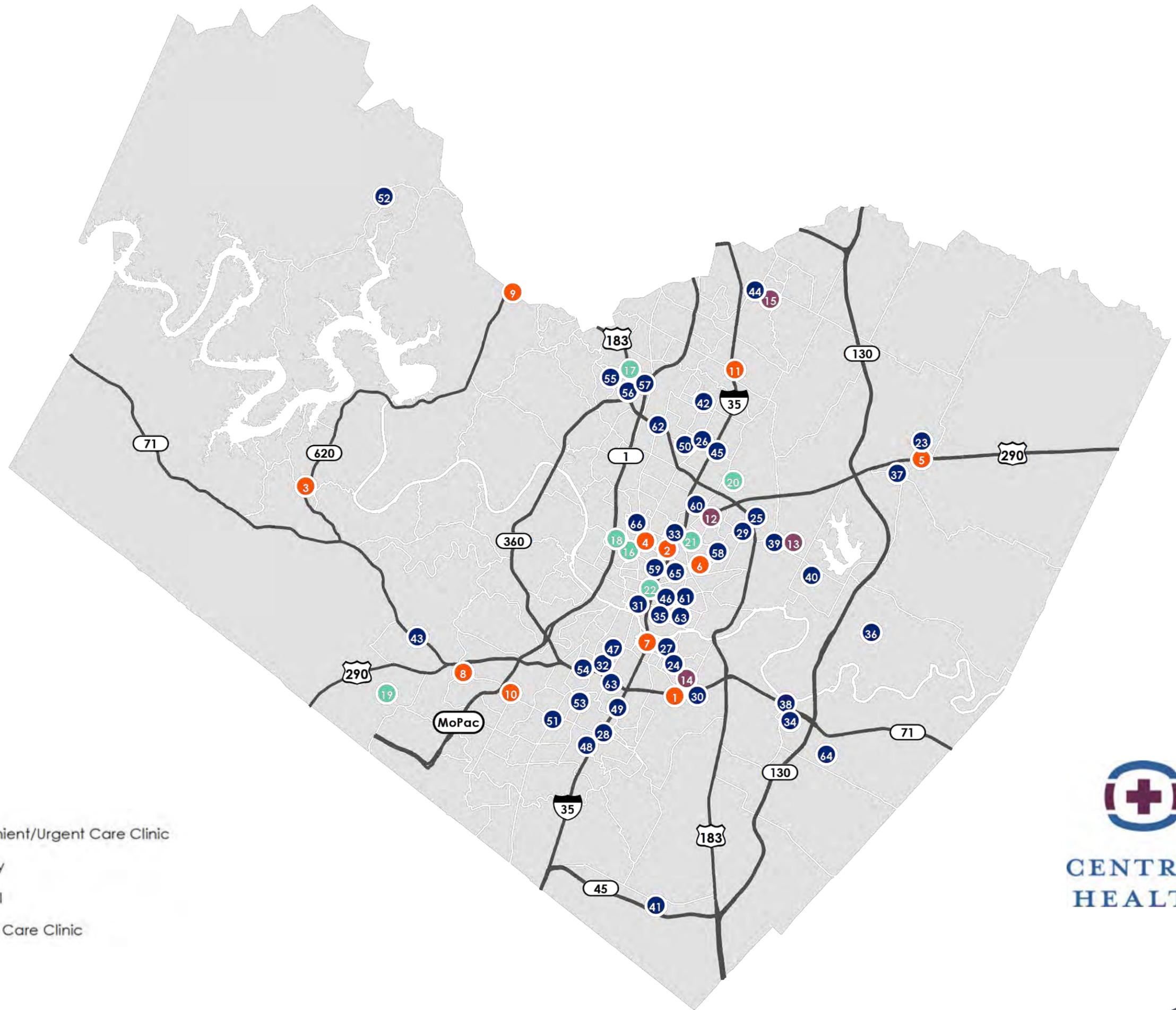
64 UT SCHOOL OF NURSING CHILDREN'S WELLNESS CENTER

65 UT SCHOOL OF NURSING FAMILY WELLNESS CLINIC

### Volunteer Healthcare Clinic

- Volunteer-based community clinic offering wrap-around services for uninsured Travis County residents
- Primary care services include chronic disease management, mental health, and physical therapy

66 VOLUNTEER HEALTHCARE CLINIC



KEY

-  Convenient/Urgent Care Clinic
-  Eligibility
-  Hospital
-  Primary Care Clinic



# CENTRAL HEALTH PROVIDER NETWORK

Central Health is not a direct provider of health care services. Instead, the healthcare district works with a network of primary care, specialty care, hospital, and other providers to deliver health care to Travis County's low-income and uninsured populations. This allows Central Health to maximize the use of its funding and support patient care in a robust variety of settings. By working with this network of providers, Central Health can move towards its vision of Travis County becoming a model health community.

The Travis County providers listed on pages six through nine are current as of July 2020. This list is subject to change as new service locations are determined.

In addition to those listed on the previous pages, Central Health contracts with dozens of providers offering specialized care, including palliative care, skilled nursing facilities, and specialty care.

## Ambulatory Surgery Center

Central Health contracts with local Ambulatory Surgery Centers (ASCs) to provide same-day surgical and diagnostic care. ASCs do not offer emergency care.

- 67 BAILEY SQUARE AMBULATORY SURGERY CENTER
- 68 CENTRAL PARK SURGERY CENTER
- 69 NORTH AUSTIN SURGERY CENTER
- 70 NORTHWEST SURGERY CENTER
- 71 SURGICARE OF SOUTH AUSTIN

## Behavioral Health

### Integral Care

- Provides immediate and ongoing support services to adults and children in Travis County
- Cares for those living with mental illness, substance use disorder, and intellectual and developmental disabilities

- 72 JUDGE GUY HERMAN CENTER FOR MENTAL HEALTH CRISIS CARE
- 73 NEXT STEP CRISIS RESPITE
- 74 THE INN

### Lone Star Circle of Care

- Provides behavioral health services for all ages using an integrated care model
- New patients must be referred by a LSCC primary care provider

- 75 LSCC BEN WHITE HEALTH CLINIC
- 76 LSCC SETON CIRCLE OF CARE

### Markle Services LLC.

- Offers integrative medical/health psychological and neuropsychological services

- 77 Dr. Minda Markle

## Dental

Dental services offered by Central Health's provider network include dental exams, cleaning, fillings, dentures, extractions, and oral and maxillofacial surgery.

- 78 AFFORDABLE DENTURES
- 79 CENTRAL HEALTH SOUTHEAST HEALTH AND WELLNESS CENTER - DENTAL
- 80 CUC BEN WHITE DENTAL CLINIC
- 81 CUC NORTH CENTRAL HEALTH CENTER - DENTAL
- 82 CUC SOUTH AUSTIN HEALTH CENTER - DENTAL
- 83 LONESTAR ORAL AND MAXILOFACIAL SURGERY

## Durable Medical Equipment (DME)

Central Health's contracted Durable Medical Equipment (DME) providers offer prosthetics, orthotics, compression wear, and rehabilitation and wheelchair equipment options to patients.

- 84 AUSTIN WHEELCHAIR
- 85 FOOT PAIN RELIEF STORE
- 86 HANGER CLINIC PROSTHETICS & ORTHOTICS - ANDERSON SQUARE
- 87 HANGER CLINIC PROSTHETICS & ORTHOTICS - BARBARA JORDAN
- 88 HANGER CLINIC PROSTHETICS & ORTHOTICS - MEDICAL ARTS
- 89 HANGER CLINIC PROSTHETICS & ORTHOTICS - WESTGATE
- 90 HILL COUNTRY ORTHOTICS & PROSTHETICS

## Post-Acute Care

Post-acute care includes services received in place of or after a stay in an acute care hospital. Settings such as skilled nursing facilities (SNFs), inpatient rehabilitation facilities (IRFs), and home health agencies provide rehabilitation and palliative services to patients.

- 91 BRODIE RANCH NURSING AND REHABILITATION CENTER
- 92 FRESH START CARE FACILITY
- 93 FRESH START CARE FACILITY
- 94 FRESH START CARE FACILITY
- 95 GRACY WOODS NURSING CENTER
- 96 HALCYON HOME
- 97 HERITAGE PARK REHABILITATION AND SKILLED NURSING CENTER

- 98 PFLUGERVILLE NURSING AND REHABILITATION CENTER
- 99 RETIREMENT AND NURSING CENTER AUSTIN
- 100 RIVERSIDE NURSING AND REHABILITATION CENTER
- 101 SOUTHPARK MEADOWS NURSING AND REHABILITATION CENTER
- 102 WINDSOR NURSING AND REHABILITATION CENTER OF DUVAL

## Preventative Screening

### Austin Radiological Association

- Provides radiological screening and diagnostics
- Services include MRI, CT, ultrasound, and interventional imaging

- 103 ARA AUSTIN CENTER BOULEVARD
- 104 ARA CHILDREN'S IMAGING CENTER
- 105 ARA MEDICAL PARK TOWER
- 106 ARA MIDTOWN / AUSTIN VEIN CENTER
- 107 ARA QUARRY LAKE
- 108 ARA SOUTHWEST MEDICAL VILLAGE
- 109 ARA SOUTHWOOD
- 110 ARA WESTLAKE
- 111 ARA WILLIAM CANNON
- 112 ARA WILSON PARKE
- 113 ARA WOMEN'S IMAGING CENTER

### Austin Retina Associates

- Provides specialized care for patients with retinal injuries and diseases

- 114 AUSTIN RETINA ASSOCIATES - EYE INSTITUTE OF AUSTIN
- 115 AUSTIN RETINA ASSOCIATES - MAIN
- 116 AUSTIN RETINA ASSOCIATES - SOUTH AUSTIN

### Retina Consultants of Austin

- Provides specialized care for patients with retinal diseases and conditions

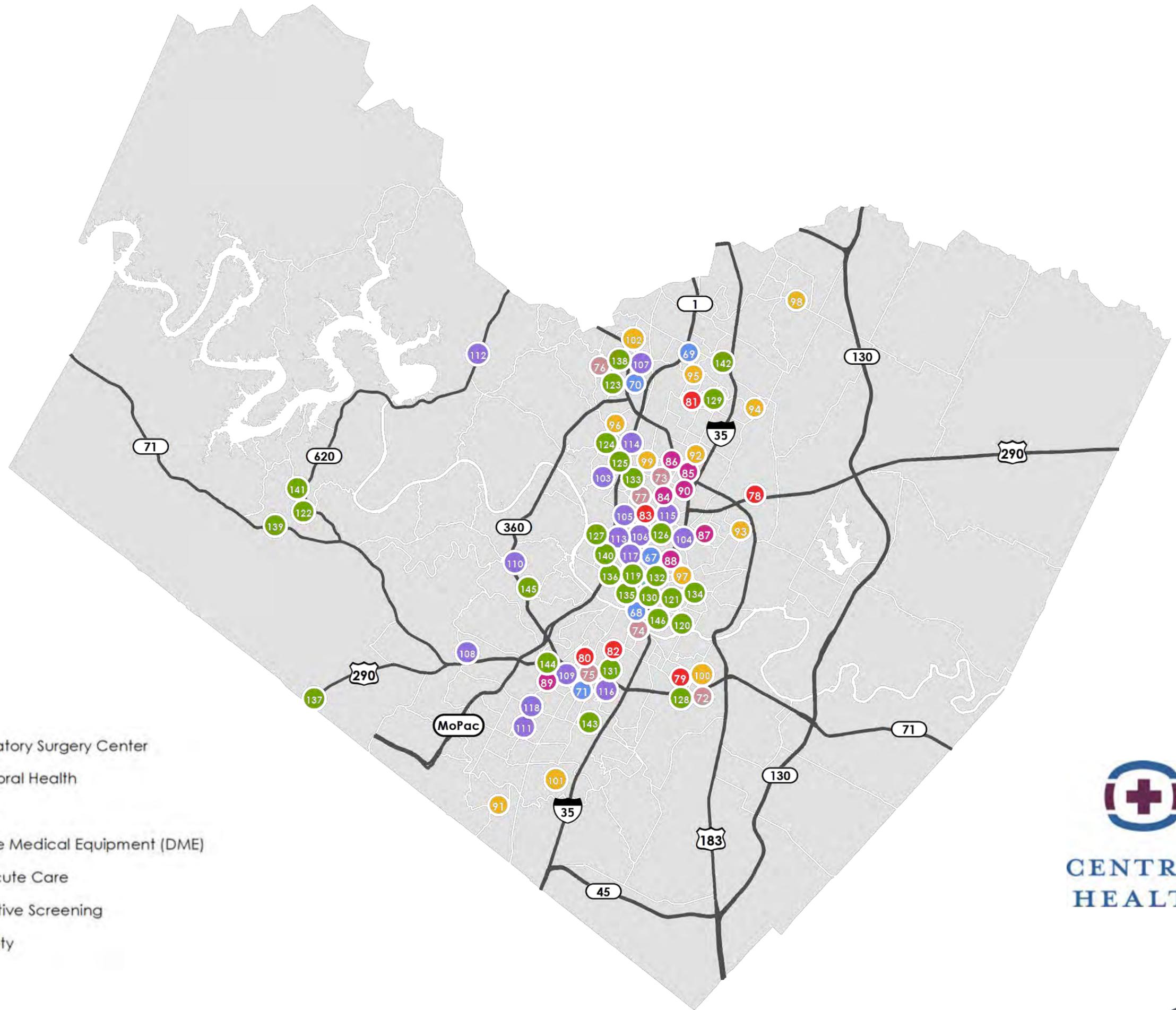
- 117 RCA Central
- 118 RCA South

## Specialty

Central Health partners with a variety of specialty care providers. Some of the services offered by these providers include cardiology, dermatology, oncology, rheumatology, and physical therapy.

- 119 ASCENSION SETON BRAIN AND SPINE INSTITUTE
- 120 ASCENSION SETON MCCARTHY COMMUNITY CLINIC
- 121 AUSTIN CANCER CENTER - EAST AUSTIN (MLK)
- 122 AUSTIN CANCER CENTER - LAKEWAY
- 123 AUSTIN CANCER CENTER - NORTHWEST AUSTIN
- 124 AUSTIN PALLIATIVE CARE
- 125 AUSTIN REGIONAL CENTER - FAR WEST

- 126 AUSTIN SURGEONS
- 127 CANCER CARE COLLABORATIVE
- 128 CENTRAL HEALTH SOUTHEAST HEALTH AND WELLNESS CENTER - SPECIALTY
- 129 CUC NORTH CENTRAL HEALTH CENTER - SPECIALTY
- 130 DELL ASCENSION SETON MEDICAL CENTER AT THE UNIVERSITY OF TEXAS
- 131 DR. RAJESH MEHTA
- 132 DR. SRIDHAR P. REDDY
- 133 EYE PHYSICIANS OF AUSTIN
- 134 HOSPICE AUSTIN - CHRISTOPHER HOUSE
- 135 SETON INSTITUTE OF RECONSTRUCTIVE PLASTIC SURGERY
- 136 TEXAS PHYSICAL THERAPY SPECIALIST - BAILEY SQUARE
- 137 TEXAS PHYSICAL THERAPY SPECIALIST - CEDAR VALLEY/ DRIPPING SPINGS
- 138 TEXAS PHYSICAL THERAPY SPECIALIST - BALCONES WOODS
- 139 TEXAS PHYSICAL THERAPY SPECIALIST - BEE CAVE
- 140 TEXAS PHYSICAL THERAPY SPECIALIST - CENTRAL PARK
- 141 TEXAS PHYSICAL THERAPY SPECIALIST - LAKEWAY
- 142 TEXAS PHYSICAL THERAPY SPECIALIST - NORTHEAST
- 143 TEXAS PHYSICAL THERAPY SPECIALIST - SOUTH CONGRESS
- 144 TEXAS PHYSICAL THERAPY SPECIALIST - WESTGATE
- 145 TEXAS PHYSICAL THERAPY SPECIALIST - WESTLAKE
- 146 UT HEALTH AUSTIN - HEALTH TRANSFORMATION BUILDING



KEY

-  Ambulatory Surgery Center
-  Behavioral Health
-  Dental
-  Durable Medical Equipment (DME)
-  Post-Acute Care
-  Preventive Screening
-  Specialty



CENTRAL  
HEALTH

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# ENROLLMENT

In this report, enrollees are defined as individuals who are enrolled in Central Health's Medical Access Program (MAP), MAP BASIC, or local sliding fee scale (SFS) subsidy programs reimbursed by Central Health. MAP provides a defined benefit package to eligible residents who are at or below 100 percent of the Federal Poverty Level (FPL). MAP BASIC covers uninsured residents who are at or below 200 percent of the FPL. Residents who earn up to 200 percent of the FPL may receive subsidized health care on a sliding fee scale through Central Health's network of primary care providers.

# ENROLLEES

## MAP, MAP BASIC, AND SLIDING FEE SCALE ENROLLEES - FY 2019

Over 121,000 people were enrolled in MAP, MAP BASIC, or Sliding Fee Scale (SFS) programs during FY 2019. 112,352 of those enrollees had complete addresses which could be mapped. The six census tracts with the highest total enrollees represent fifteen percent of Central Health's total enrolled population. Nearly two out of every three enrollees in FY 2019 resided east of I-35. The largest concentrations of enrollees west of I-35 resided in Leander/Lago Vista, Oak Hill, Rundberg, South Congress, and Wells Point.

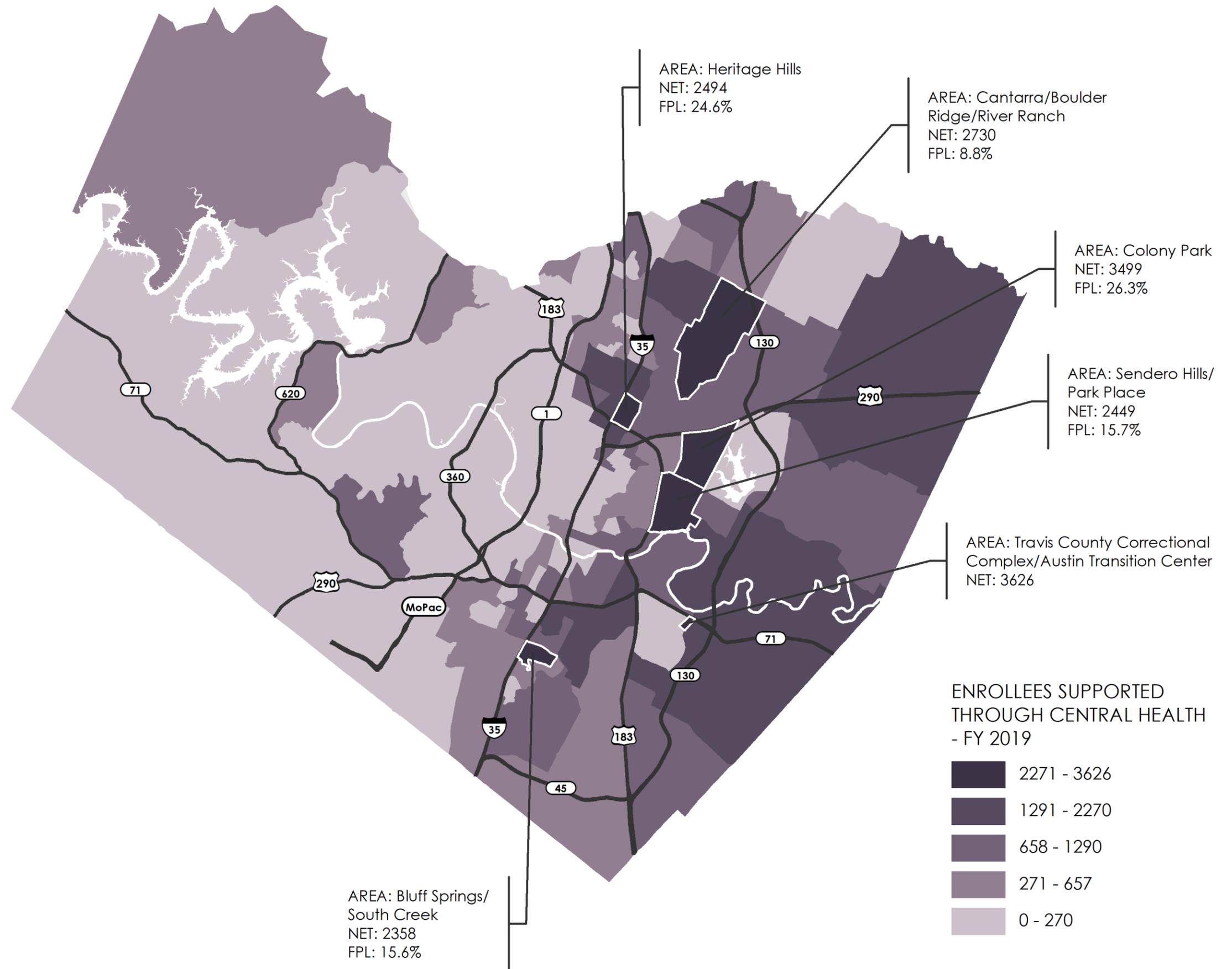
**KEY**

*Highlighted are the census tracts with the highest totals of enrollees*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The total number of enrollees residing in the census tract in FY 2019

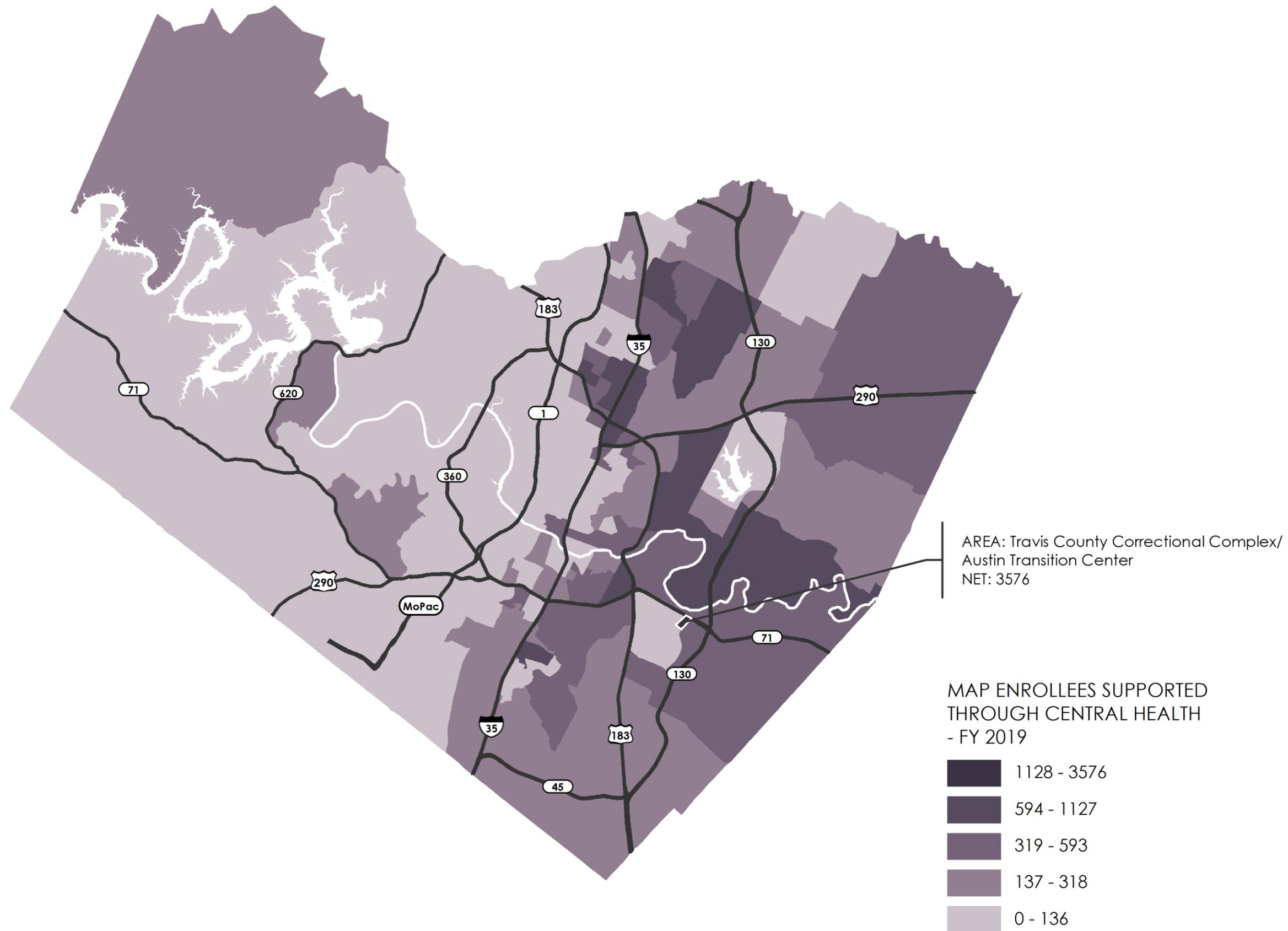
**FPL**—The percent of families living below the Federal Poverty Level in 2020



# ENROLLEES

## MAP ENROLLEES - FY 2019

Thirty-nine percent of Central Health's enrolled population was enrolled in MAP during FY 2019. As with the total enrolled population, nearly two out of every three MAP enrollees reside east of I-35. Compared to the distribution of all enrollees, however, there are fewer areas of moderate to high enrollment west of I-35 for the MAP enrolled population.



### KEY

*Highlighted are the census tracts with the highest totals of enrollees*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**— The total number of enrollees residing in the census tract in FY 2019

**FPL**—The percent of families living below the Federal Poverty Level in 2020

# ENROLLEES

## MAP BASIC AND SLIDING FEE SCALE ENROLLEES - FY 2019

Over 80,000 MAP BASIC and SFS enrollees are represented in the map to the right. The nine highlighted census tracts with the highest total enrollees represent twenty-one percent of Central Health's total MAP BASIC and SFS enrolled population. As with the total and MAP enrolled populations, nearly two out of every three MAP BASIC and SFS enrollees reside east of I-35.

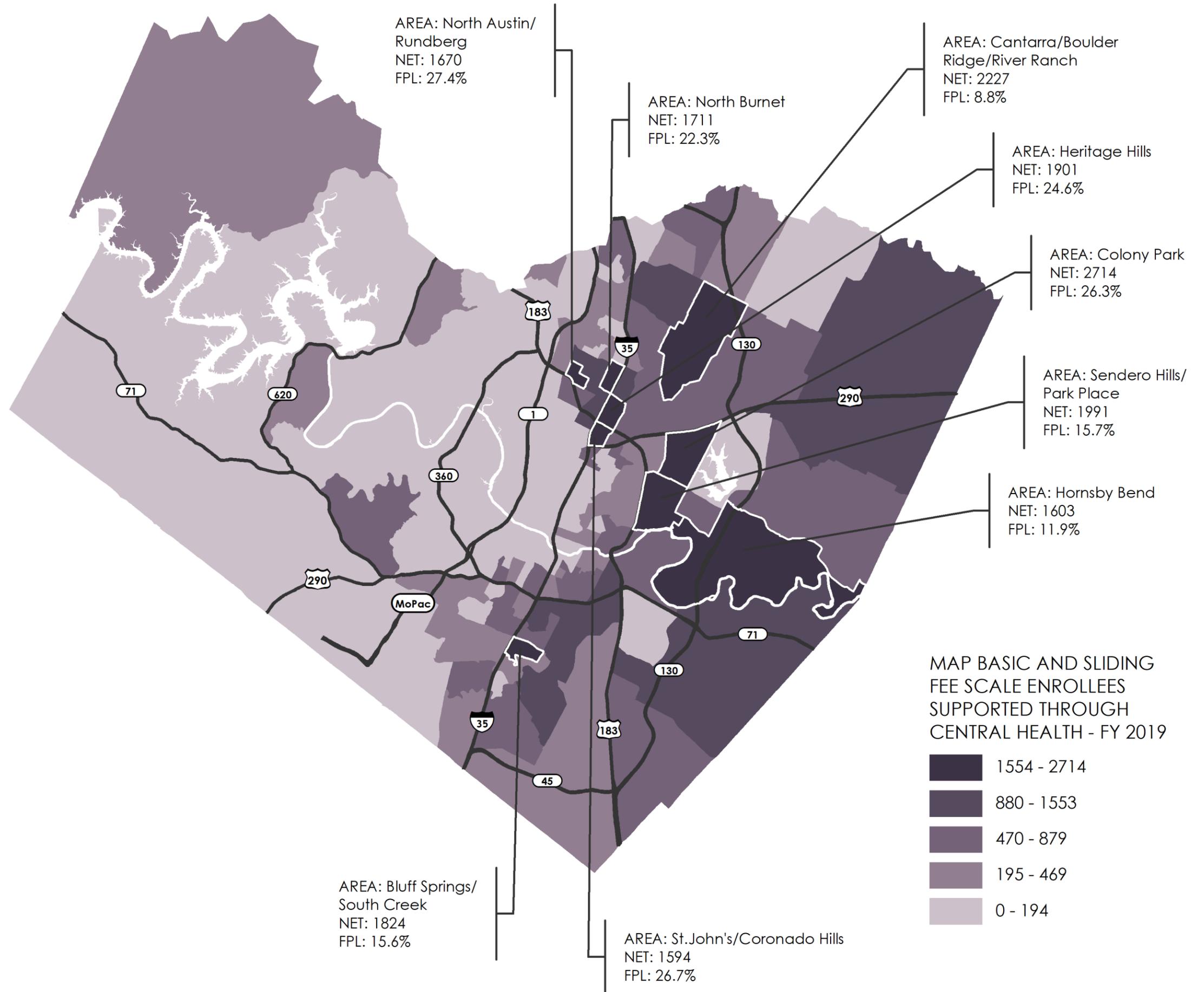
### KEY

*Highlighted are the census tracts with the highest totals of enrollees*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The total number of enrollees residing in the census tract in FY 2019

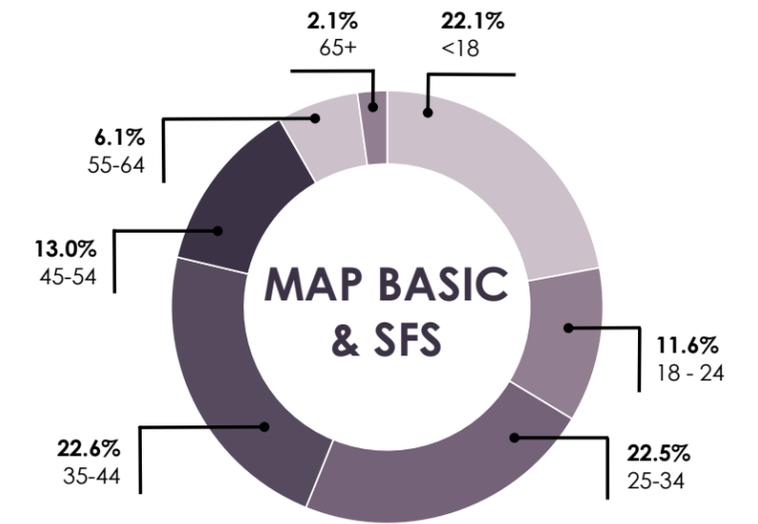
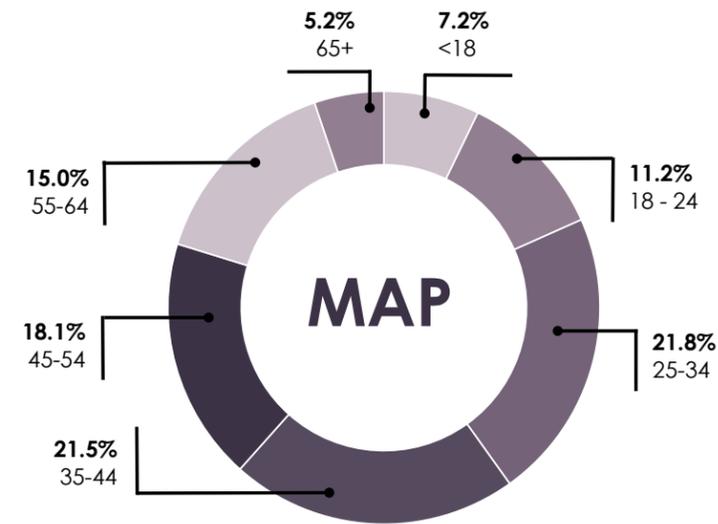
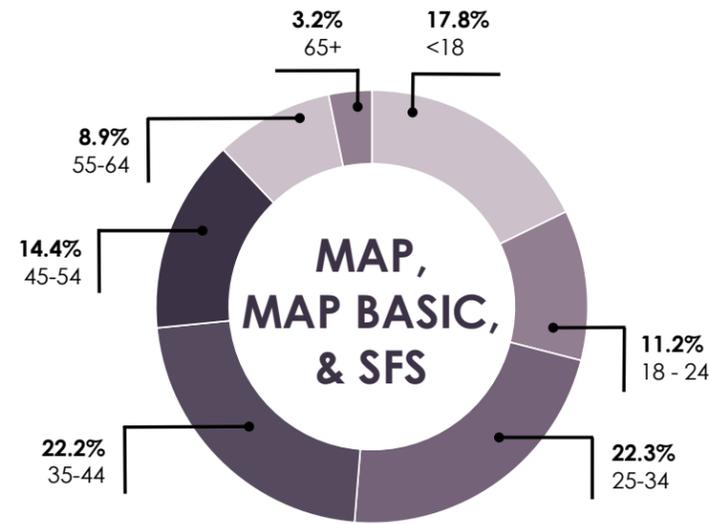
**FPL**—The percent of families living below the Federal Poverty Level in 2020



# ENROLLED POPULATION DEMOGRAPHICS

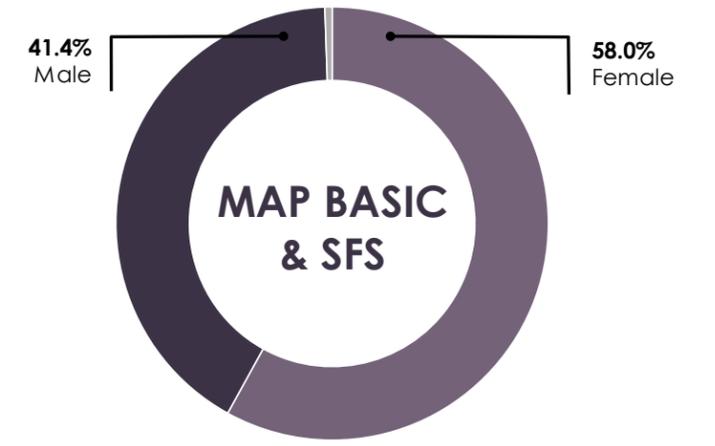
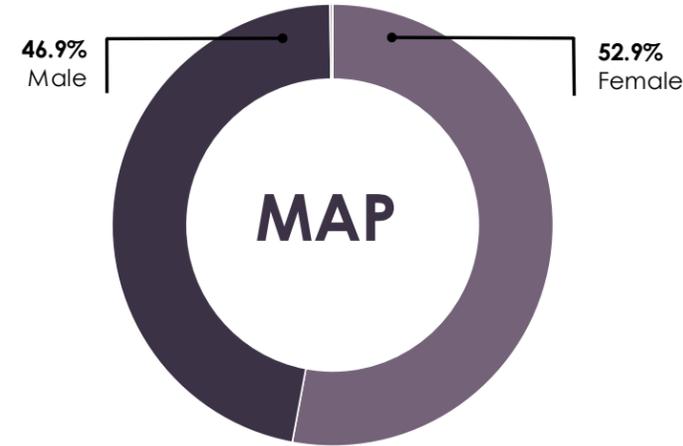
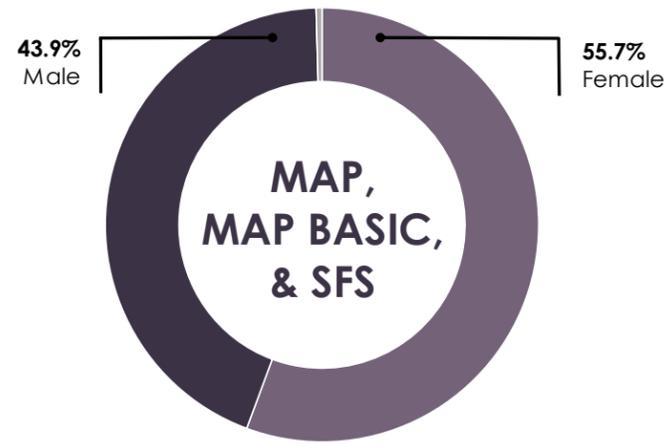
## AGE

- Percent of age under 18 MAP enrollees 10.6 percent lower than total enrollment rate. MAP BASIC and SFS age under 18 enrollees 4.3 percent higher than total enrollment rate.
- Percent of age 18-64 MAP enrollees 8.6 percent higher than total enrollment rate. MAP BASIC and SFS age 18-64 enrollee 3.2 percent lower than total enrollment rate.
- Percent of age 65+ MAP enrollees 2 percent higher than total enrollment rate. MAP BASIC and SFS age 65+ enrollees 1.1 percent lower than total enrollment rate.



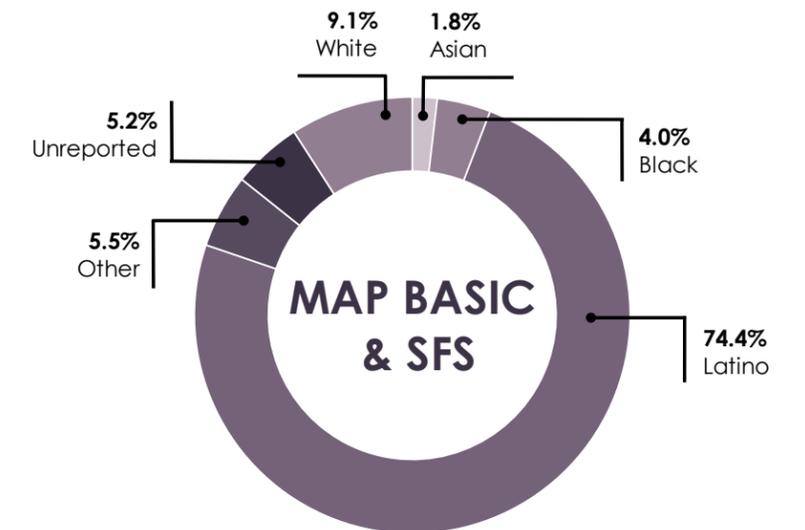
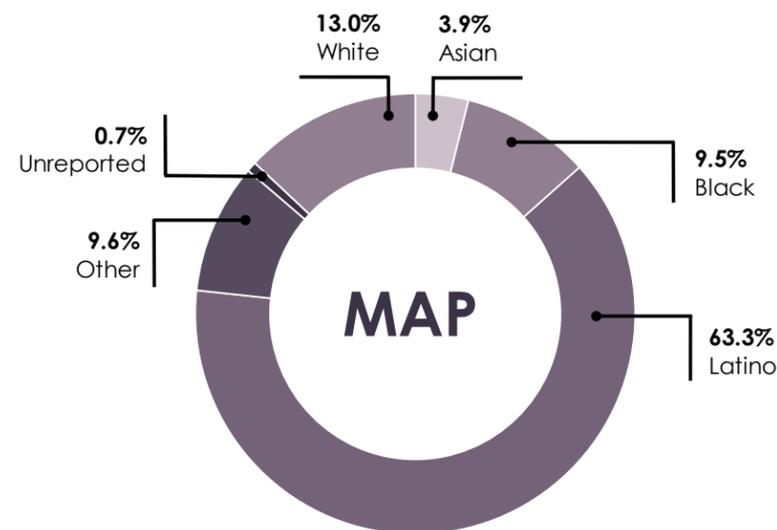
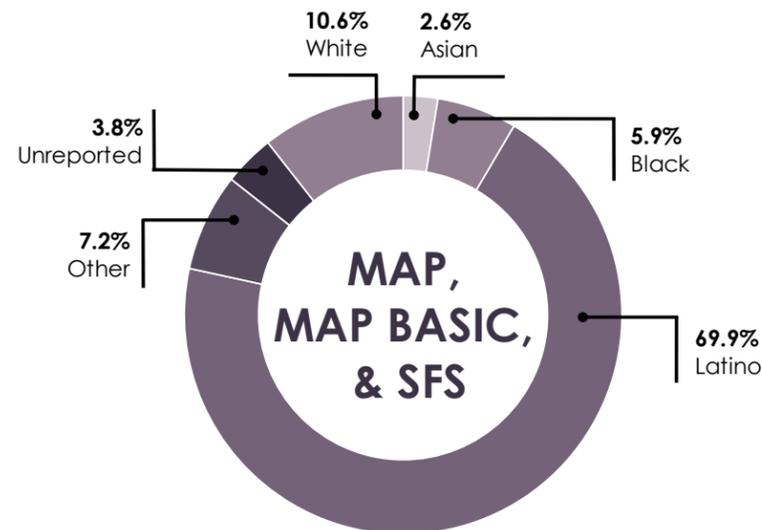
## GENDER

- Percent of females 2.8 percent lower for MAP enrollees
- Percent of females 2.3 percent higher for MAP BASIC and SFS enrollees



## RACE/ETHNICITY

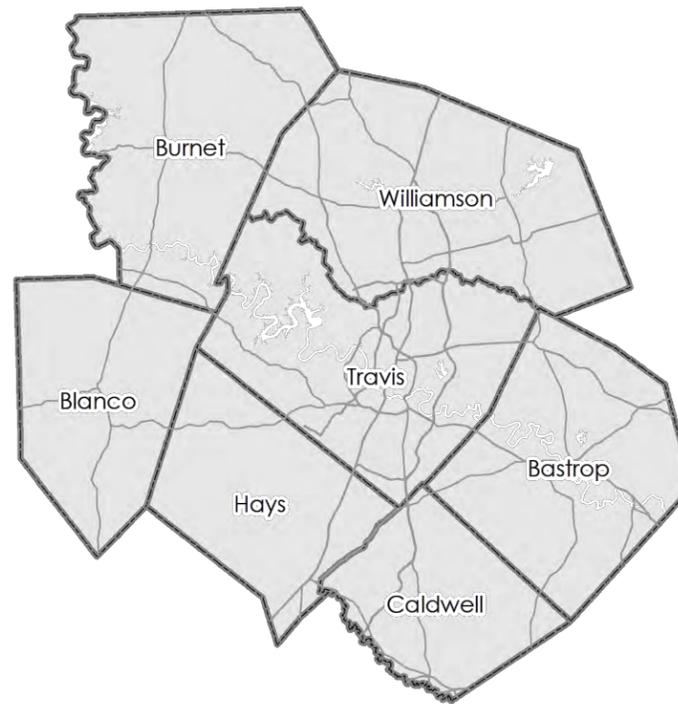
- Percent of Asian, Black, other race, and White enrollees higher for MAP enrollees and lower for MAP BASIC and SFS enrollees than total enrollment rate
- Percent of Latino and unreported race lower for MAP enrollees and higher for MAP BASIC and SFS enrollees than total enrollment rate



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# POVERTY

To understand broader geographic changes in poverty, this section includes an analysis of Travis County and its six surrounding counties over the past twenty years as well as projections to 2025. The additional counties included in this report are: Williamson (North), Bastrop (East), Caldwell (South), Hays (South), Blanco (West), and Burnet (West).



# POVERTY

## FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2000

In 2000, 14,306 families were living at or below the poverty level in Travis County. Sixty-seven percent of families in poverty in the seven county area lived in Travis County.

A majority of the census tracts with the highest concentrations of families in poverty were located along the I-35 corridor.

Neighborhoods with high concentrations of poverty outside of the I-35 corridor included Colony Park, Westfield, and Luling.

	Travis County	Seven County Area
2000 Families in poverty	14,306	21,305
2000 Percent of families in poverty	7.8 %	6.9 %

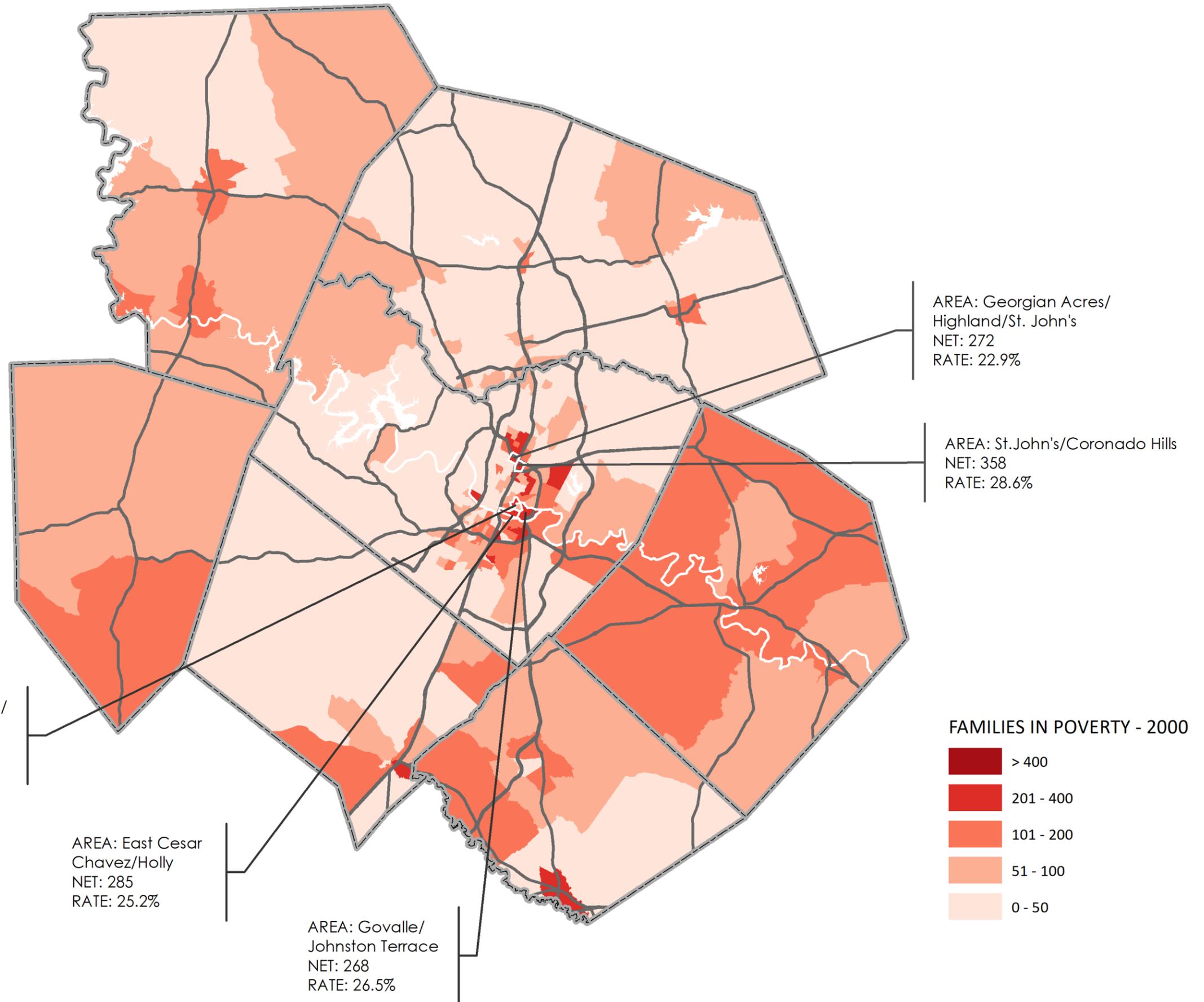
### KEY

Highlighted are the census tracts with the highest totals of families in poverty

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2000

**RATE**—The percent of families living below the FPL in 2000

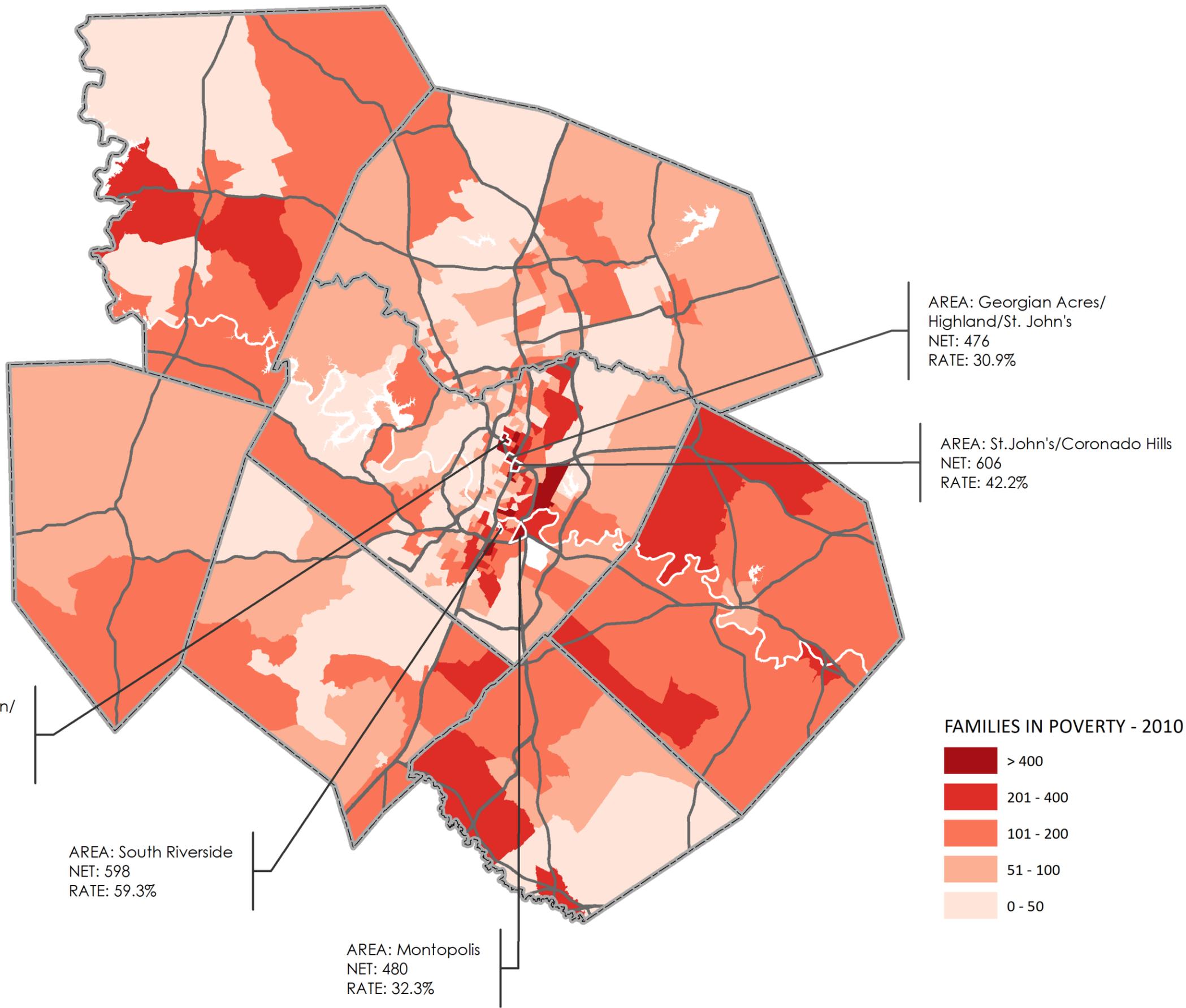


# POVERTY

## FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2010

In 2010, 24,764 families were living at or below the poverty level in Travis County.

A majority of the census tracts with the highest concentrations of families in poverty were located along the I-35 corridor. Increased poverty can be seen in East and West Travis County, as well as in parts of Bastrop, Burnet, Caldwell, and Hays counties.



	Travis County	Seven County Area
2010 Families in poverty	24,764	36,303
2000 - 2010 Change in families in poverty	+ 10,458	+ 14,998
2010 Percent of families in poverty	11.1 %	9.0 %

**KEY**

*Highlighted are the census tracts with the highest totals of families in poverty*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2010

**RATE**—The percent of families living below the FPL in 2010

# POVERTY

## FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2020

In 2020, there are 23,181 families living at or below the poverty level in Travis County.

A majority of the census tracts with the highest concentrations of families in poverty were located along or east of the I-35 corridor. Increased poverty can be seen west of I-35 in areas near Marble Falls and Leander.

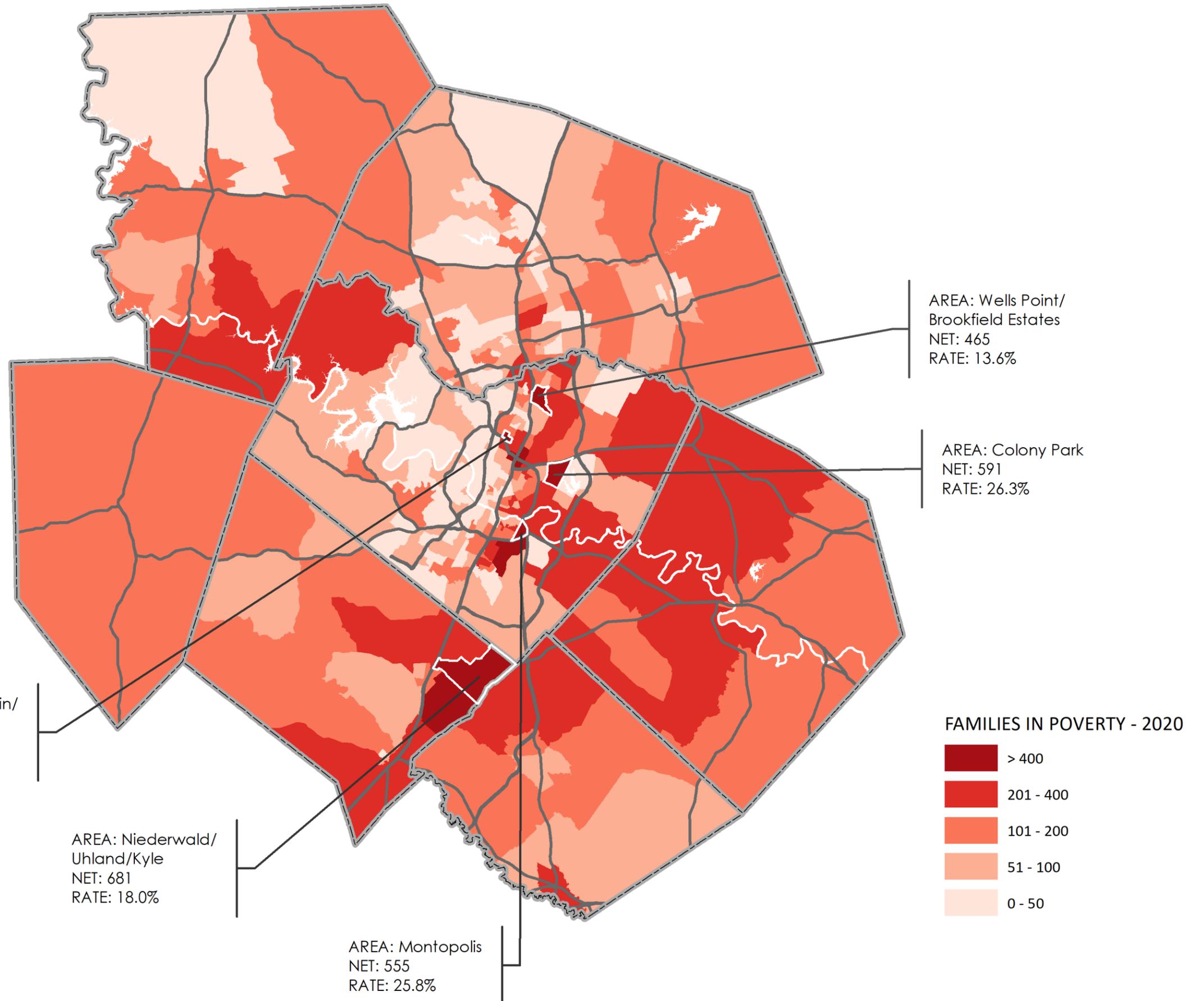
	Travis County	Seven County Area
2020 Families in poverty	23,181	39,556
2010 - 2020 Change in families in poverty	- 1,583	+ 3,253
2020 Percent of families in poverty	7.9 %	7.1 %

**KEY**  
Highlighted are the census tracts with the highest totals of families in poverty

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2020

**RATE**—The percent of families living below the FPL in 2020

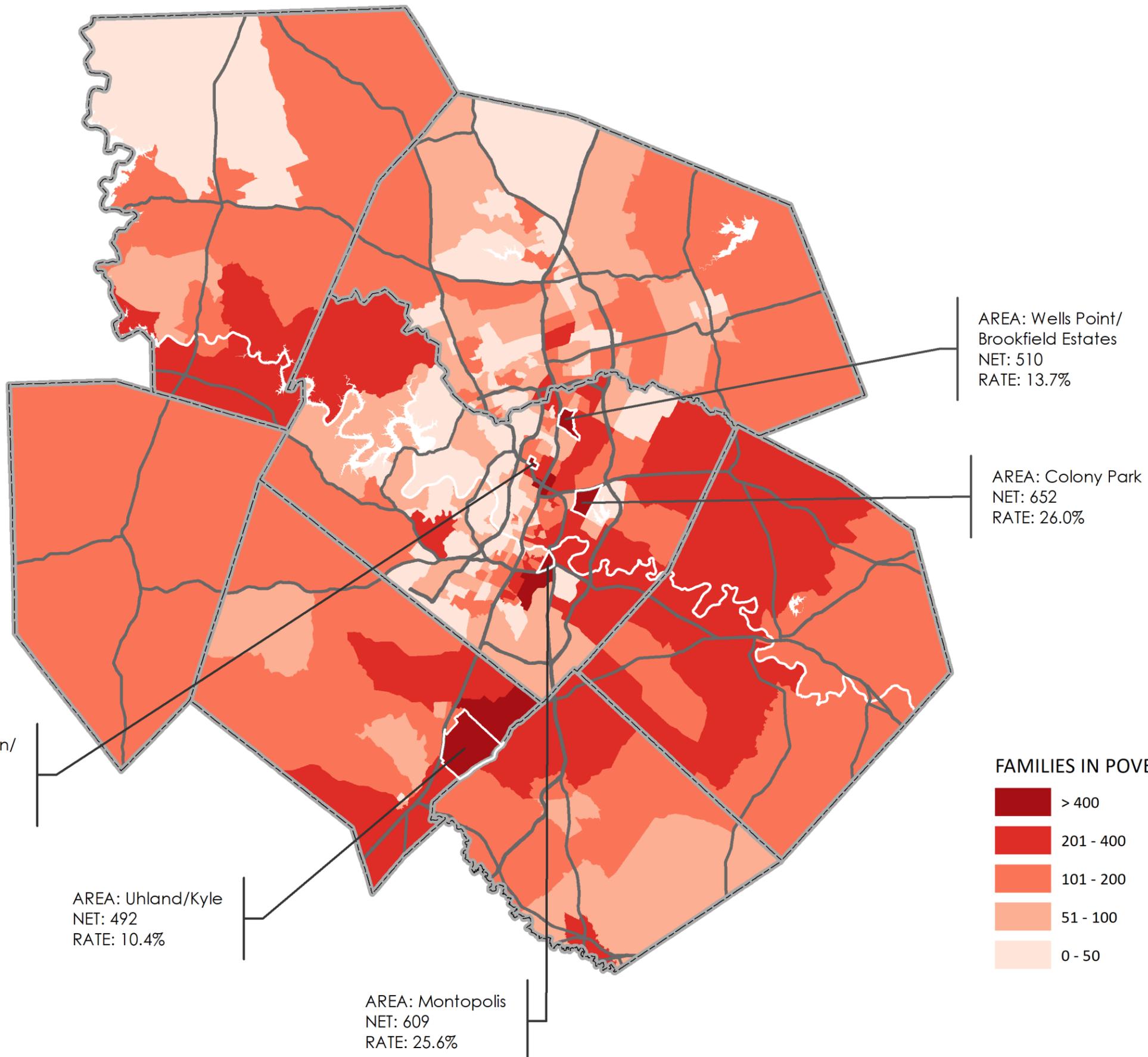


# POVERTY

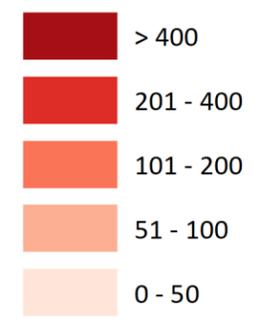
## FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2025

In 2025, it is projected that there will be 25,287 families living at or below the poverty level in Travis County.

The distribution of families in poverty is expected to follow current patterns closely. Oak Hill, Mueller, and Webberville are a few of the areas that are expected to see an increase in the count of families in poverty in the next five years.



### FAMILIES IN POVERTY - 2025



	Travis County	Seven County Area
2025 Families in poverty	25,287	43,192
2020 - 2025 Change in families in poverty	+ 2,106	+ 3,636
2025 Percent of families in poverty	8.0 %	7.1 %

**KEY**

*Highlighted are the census tracts with the highest totals of families in poverty*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**— The number of families living below the Federal Poverty Level (FPL) in 2025

**RATE**—The percent of families living below the FPL in 2025

# POVERTY

## PERCENT OF FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2000

In 2000, 7.8 percent of Travis County families lived at or below the poverty level. 67 percent of families in poverty in the seven county area lived in Travis County.

A majority of the census tracts with the highest percent of families in poverty were located along the I-35 corridor. Neighborhoods with high concentrations of poverty outside of the I-35 corridor included Colony Park, Southwest Manor, and Westfield.

	Travis County	Seven County Area
2000 Families in poverty	14,306	21,305
2000 Percent of families in poverty	7.8 %	6.9 %

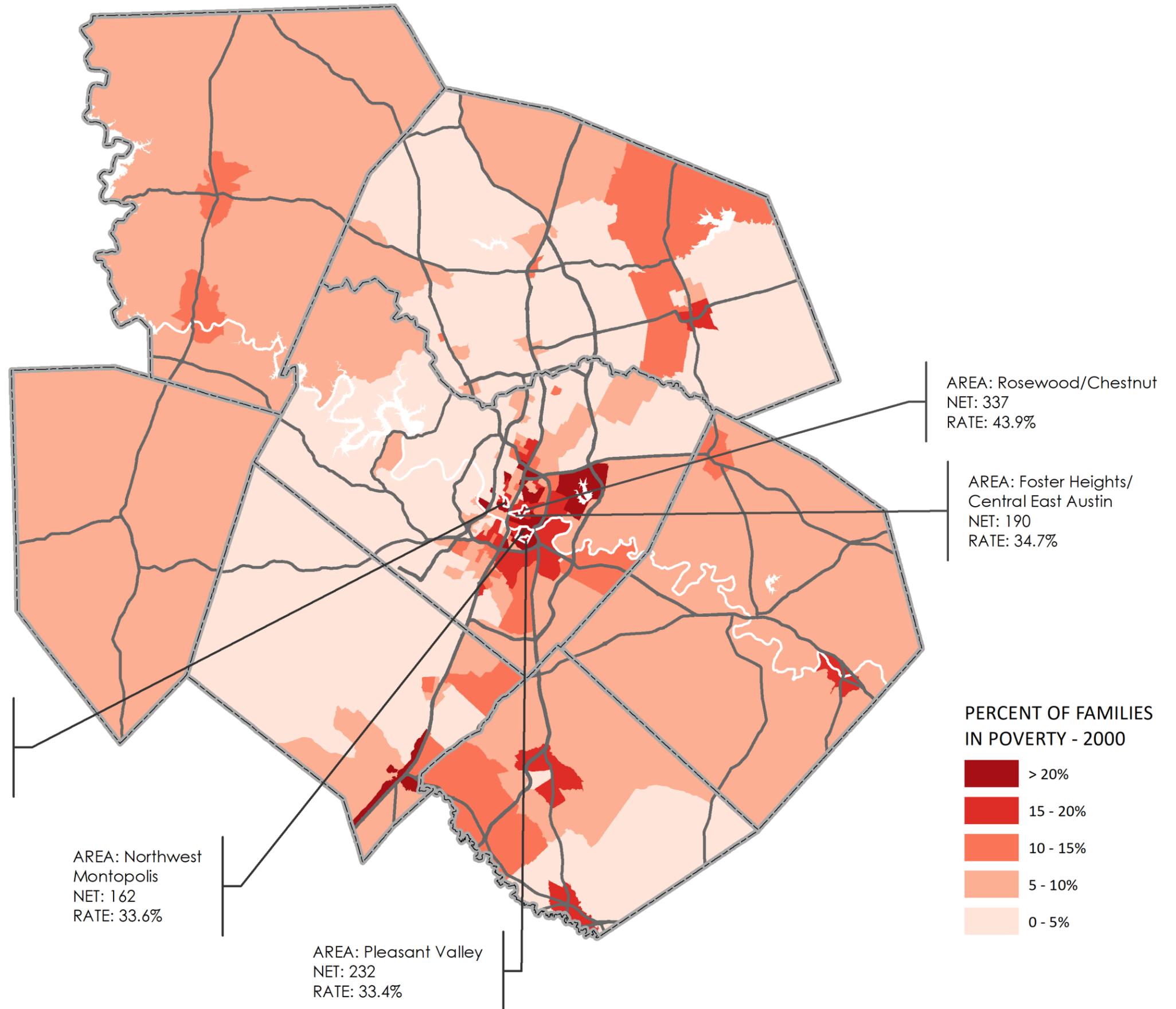
### KEY

Highlighted are the census tracts with the highest percent of families in poverty

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2000

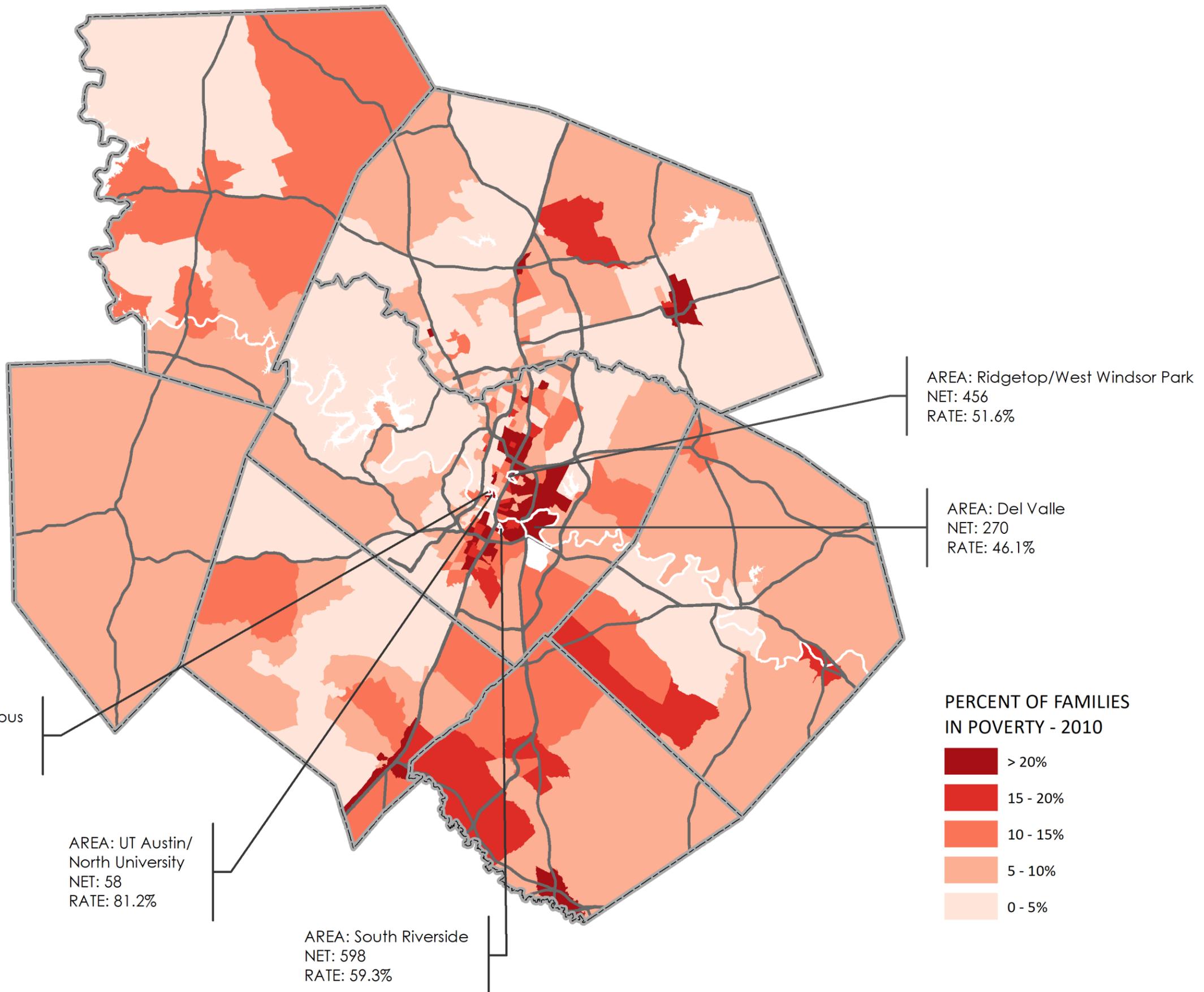
**RATE**—The percent of families living below the FPL in 2000



# POVERTY

## PERCENT OF FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2010

In 2010, 11.1 percent of Travis County families lived at or below the poverty level. 68 percent of families in poverty in the seven county area lived in Travis County. A majority of the census tracts with the highest concentrations of families in poverty were located along the I-35 corridor. Increased poverty can also be seen in parts of Bastrop, Caldwell, and Hays counties.



	Travis County	Seven County Area
2010 Families in poverty	24,764	36,303
2000 - 2010 Change in families in poverty	+ 10,458	+ 14,998
2010 Percent of families in poverty	11.1 %	9.0 %

**KEY**

*Highlighted are the census tracts with the highest percent of families in poverty*

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2010

**RATE**—The percent of families living below the FPL in 2010

# POVERTY

## PERCENT OF FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2020

In 2020, 7.9 percent of Travis County families live at or below the poverty level. 59 percent of families in poverty in the seven county area live in Travis County.

A majority of the census tracts with the highest concentrations of families in poverty were located along or east of the I-35 corridor.

	Travis County	Seven County Area
2020 Families in poverty	23,181	39,556
2010 - 2020 Change in families in poverty	- 1,583	+ 3,253
2020 Percent of families in poverty	7.9 %	7.1 %

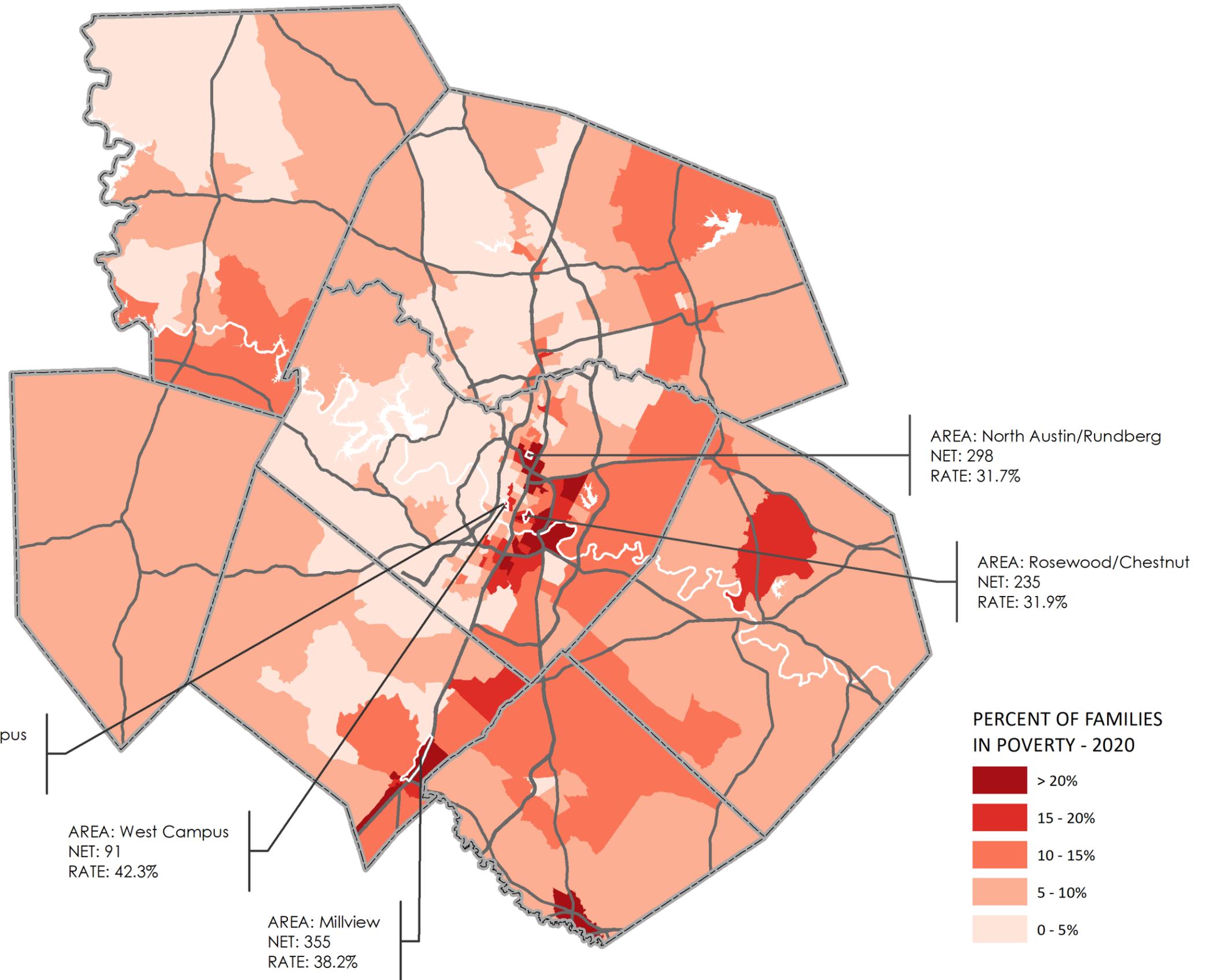
### KEY

Highlighted are the census tracts with the highest percent of families in poverty

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**—The number of families living below the Federal Poverty Level (FPL) in 2020

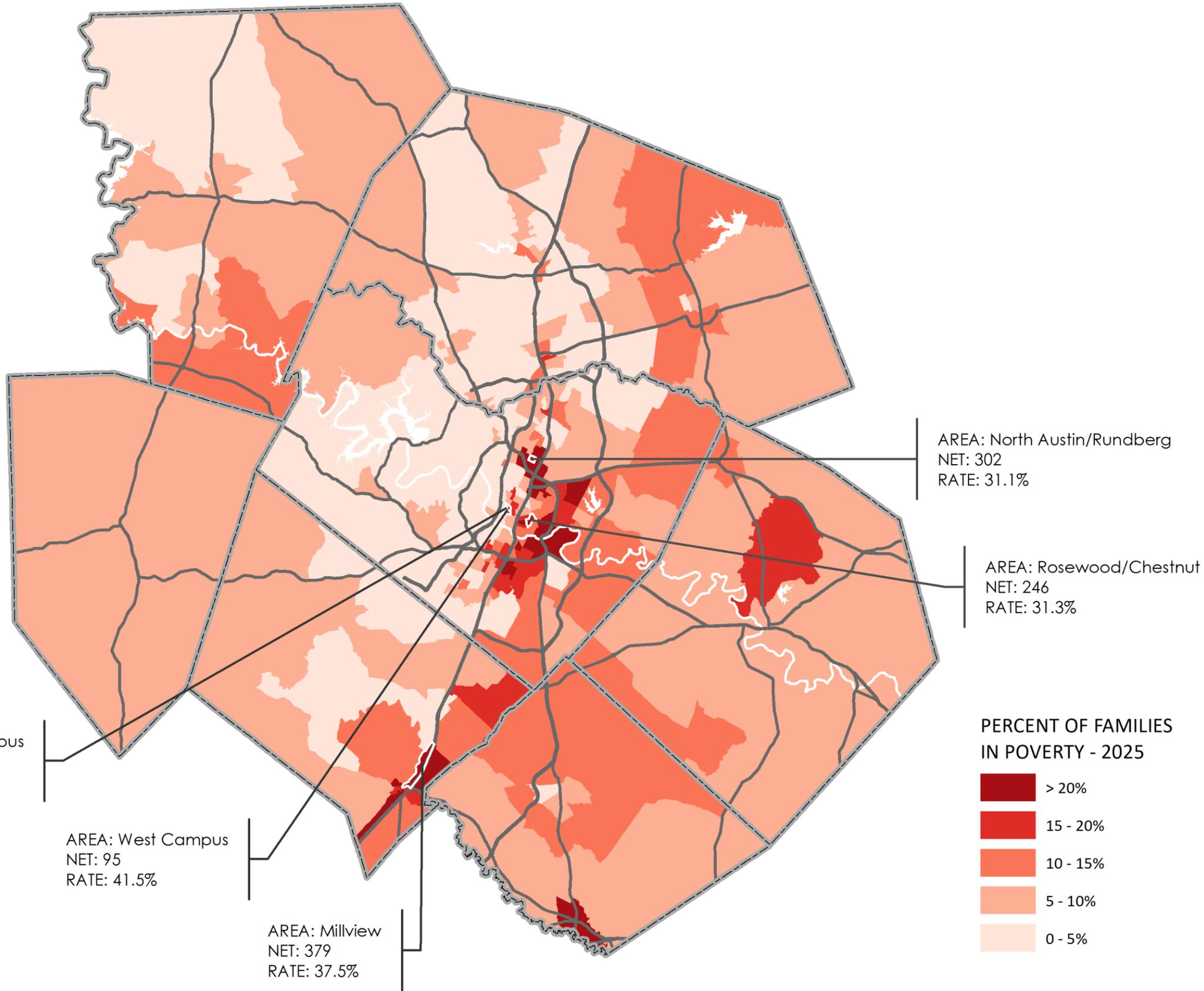
**RATE**—The percent of families living below the FPL in 2020



# POVERTY

## PERCENT OF FAMILIES IN POVERTY IN SEVEN COUNTY AREA - 2025

In 2025, it is projected that 8 percent of families will be living at or below the poverty level in Travis County. 59 percent of families in poverty in the seven county area will live in Travis County. The distribution of families in poverty is expected to closely follow current patterns. Neighborhoods such as Parker Lane and Crestview are expected to see a decrease in the percent of families in poverty by 2025.



	Travis County	Seven County Area
2025 Families in poverty	25,287	43,192
2020 - 2025 Change in families in poverty	+ 2,106	+ 3,636
2025 Percent of families in poverty	8.0 %	7.1%

**KEY**

Highlighted are the census tracts with the highest percent of families in poverty

**AREA**—The dominant neighborhood and/or city represented in the census tract

**NET**— The number of families living below the Federal Poverty Level (FPL) in 2025

**RATE**—The percent of families living below the FPL in 2025

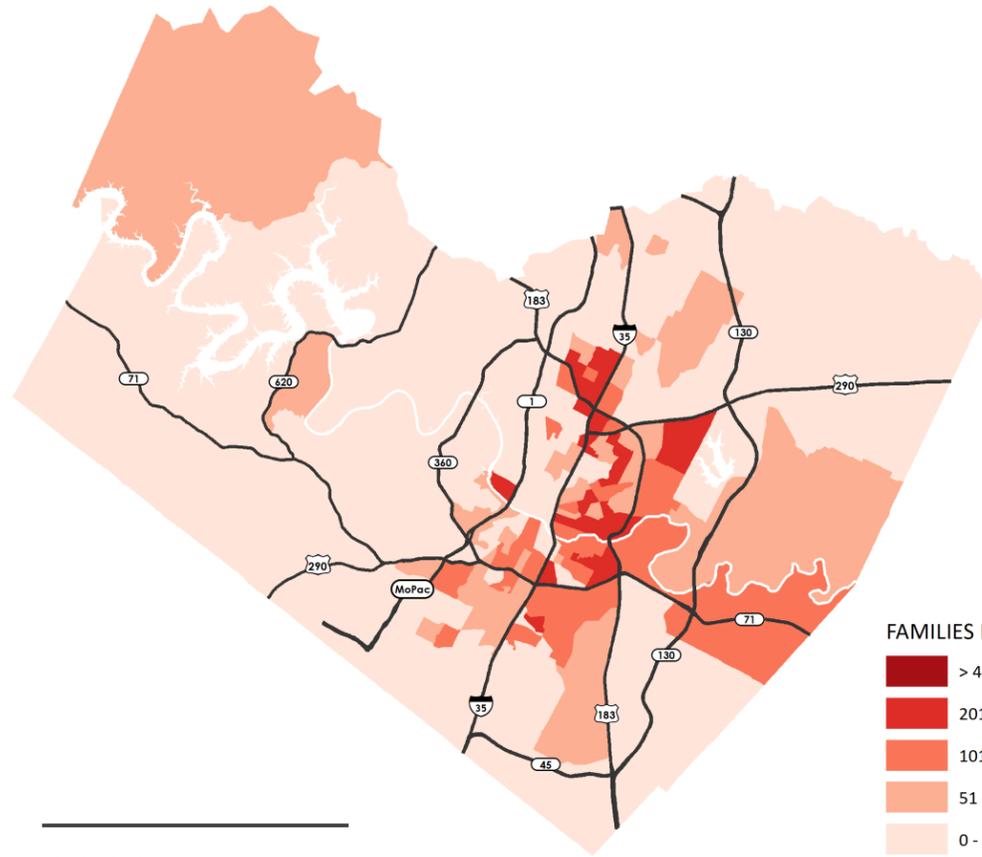
# POVERTY

## FAMILIES IN POVERTY IN TRAVIS COUNTY

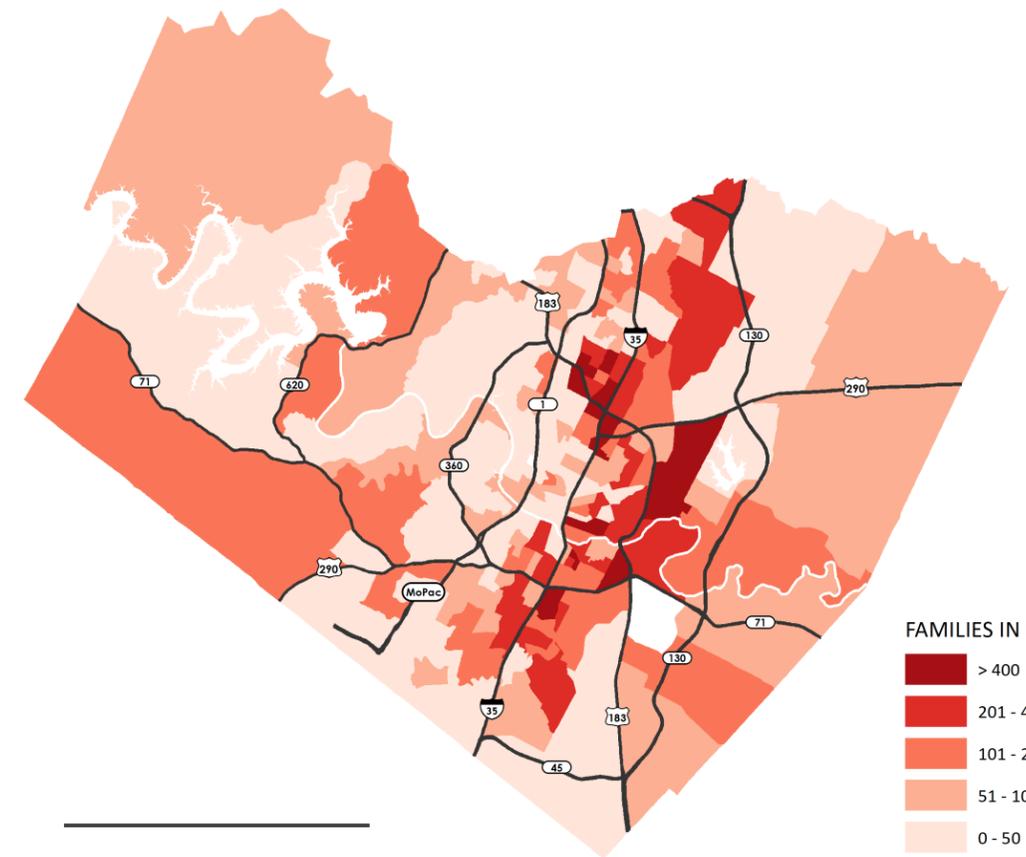
2000 - 2025

By 2025, the number of families in poverty is projected to have increased by 10,981 since 2000. In this twenty-five year period the spatial distribution of poverty in Travis County has evolved. In 2000, the areas with the highest concentrations of poverty were primarily located in central Travis County. Since then, the largest growth has occurred in the eastern and western portions of the county. While counts remain high along the I-35 corridor, areas such as Del Valle, Leander, Manor, Oak Hill, Pflugerville, and Wells Branch now have moderate to high counts of families in poverty.

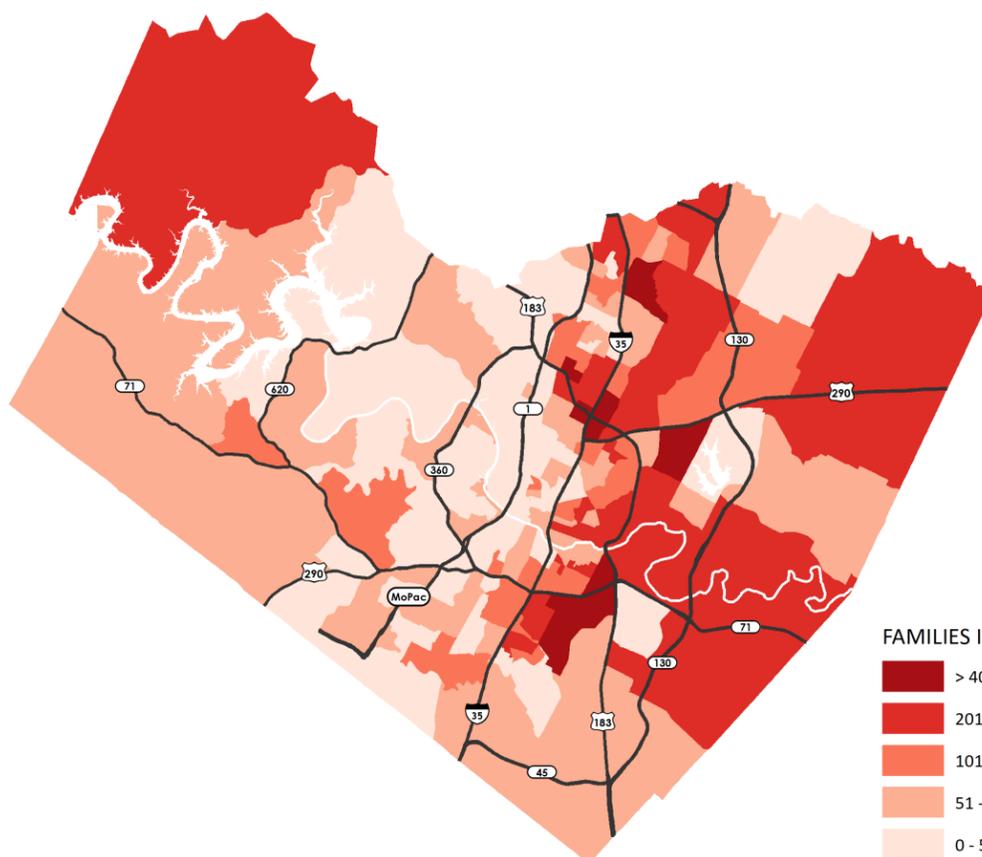
2000



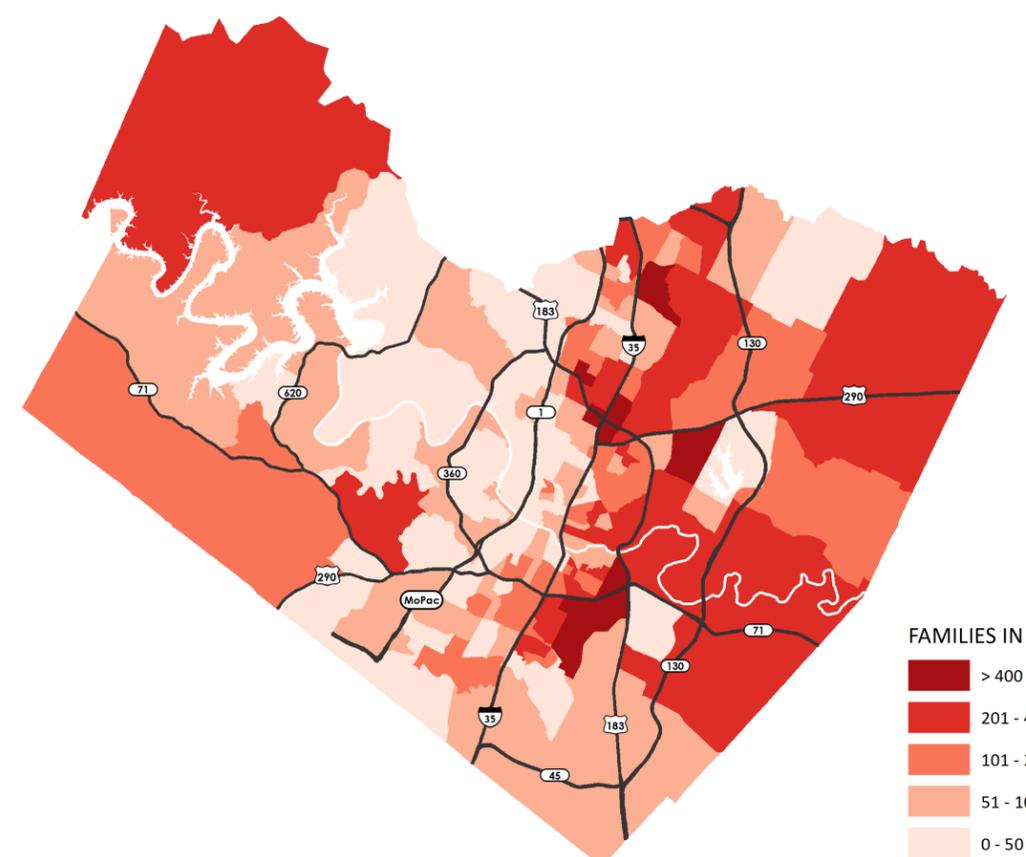
2010



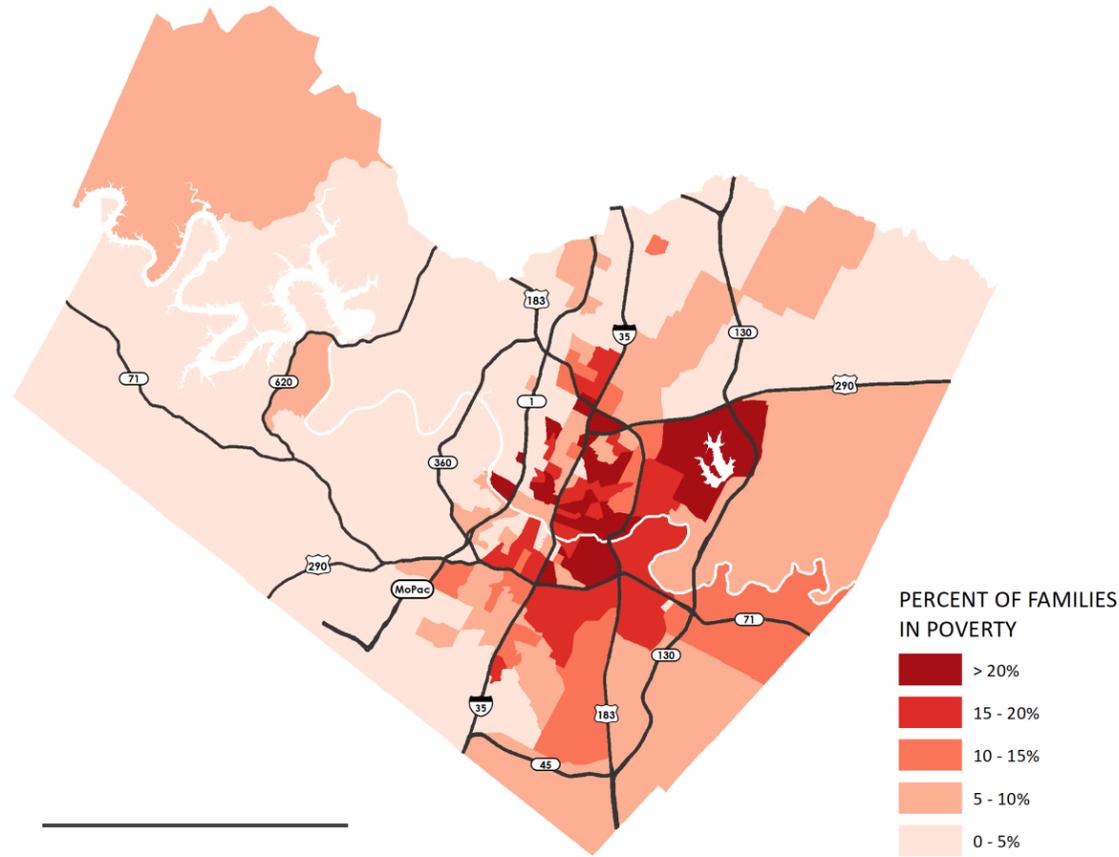
2020



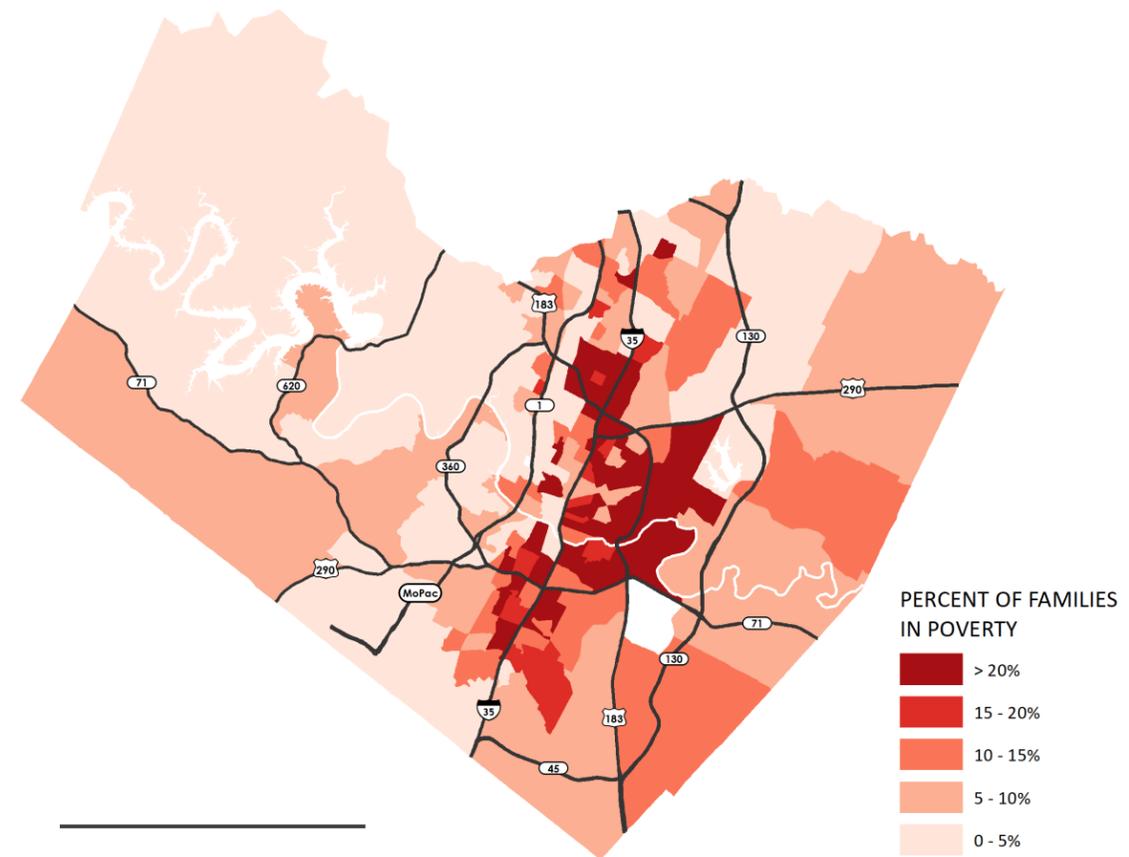
2025



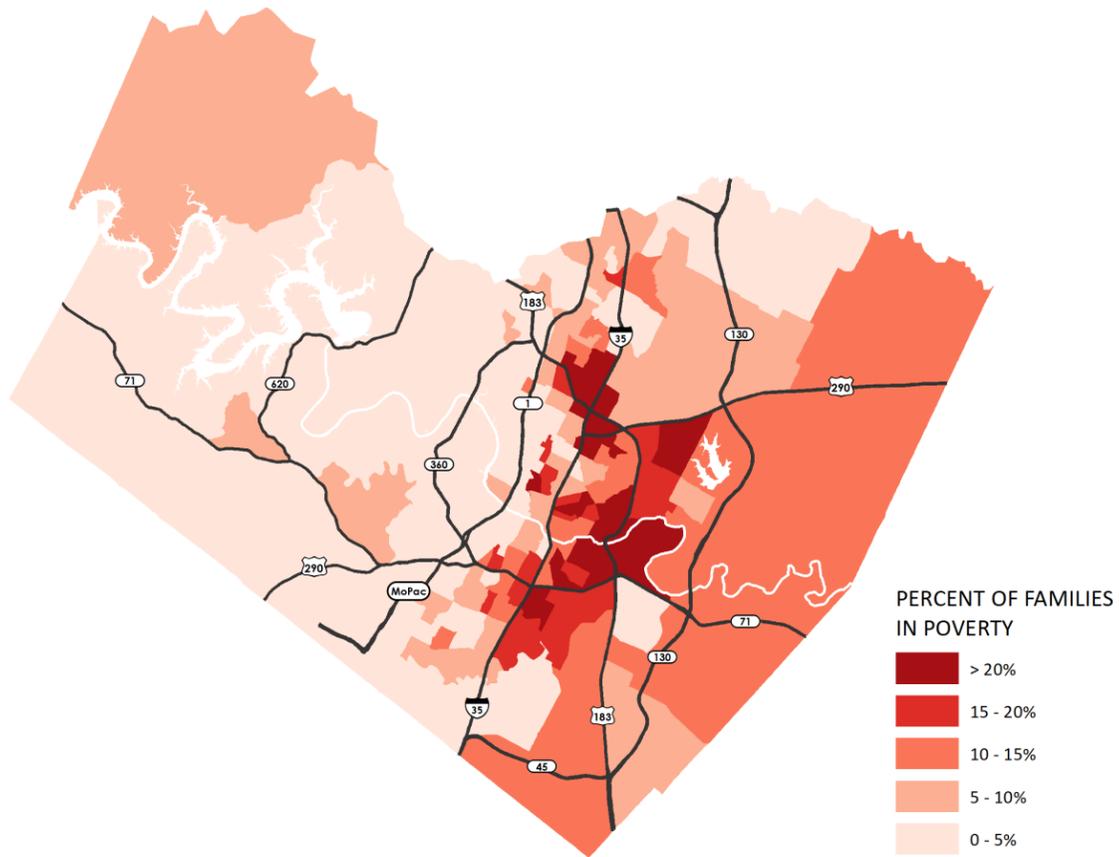
2000



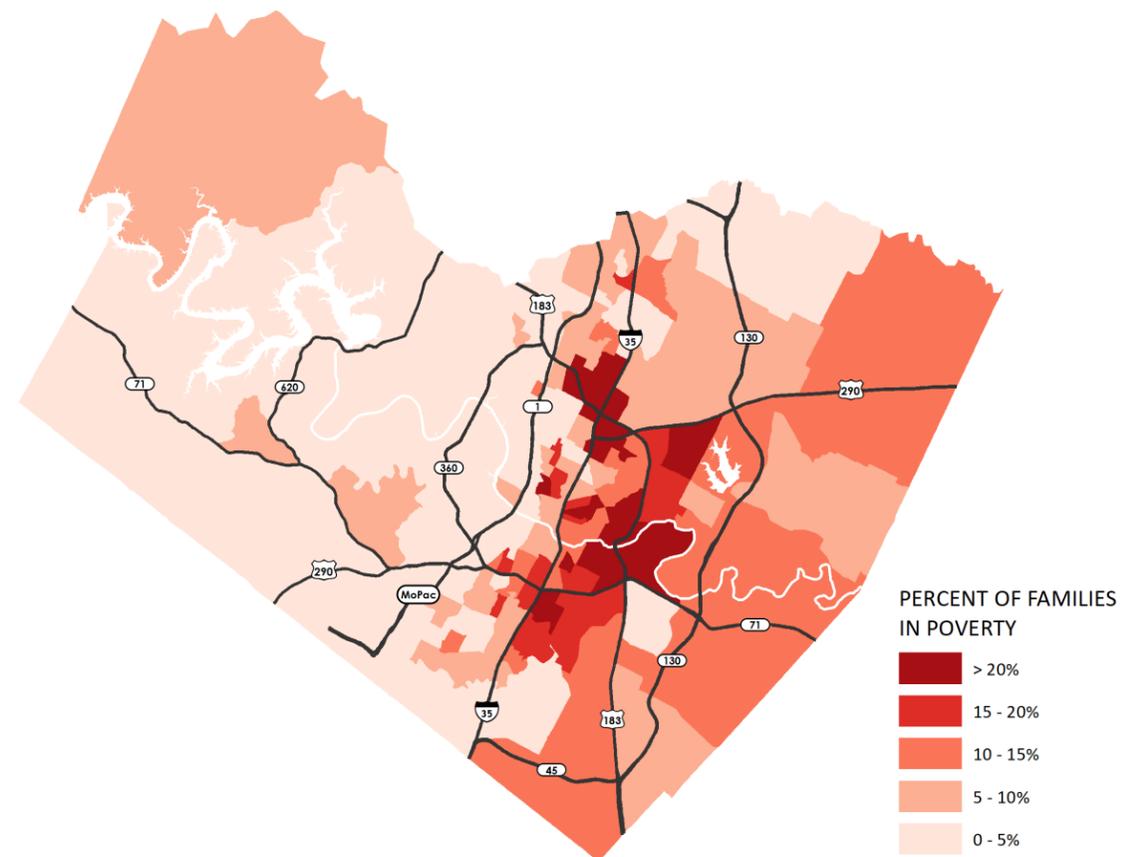
2010



2020



2025



# POVERTY

## PERCENT OF FAMILIES IN POVERTY IN TRAVIS COUNTY

2000 - 2025

The percent of families in poverty is expected to remain at a similar level as it was at in 2000 by 2025. In that time, the spatial distribution of poverty has changed. Most notably is the increase of poverty rates in east Travis County. Manor, Hornsby Bend, Creedmoor, and Mustang Ridge are a few of the communities which have seen an increase in poverty.

Portions of East Central Austin have seen a decrease in the percent of families in poverty, while poverty rates have continued to increase east of U.S. 183.

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# FOCUS AREAS

The purpose of this section is to focus in further on the 39 Travis County census tracts projected to have high and moderate levels of poverty in 2025. The analysis in this section will:

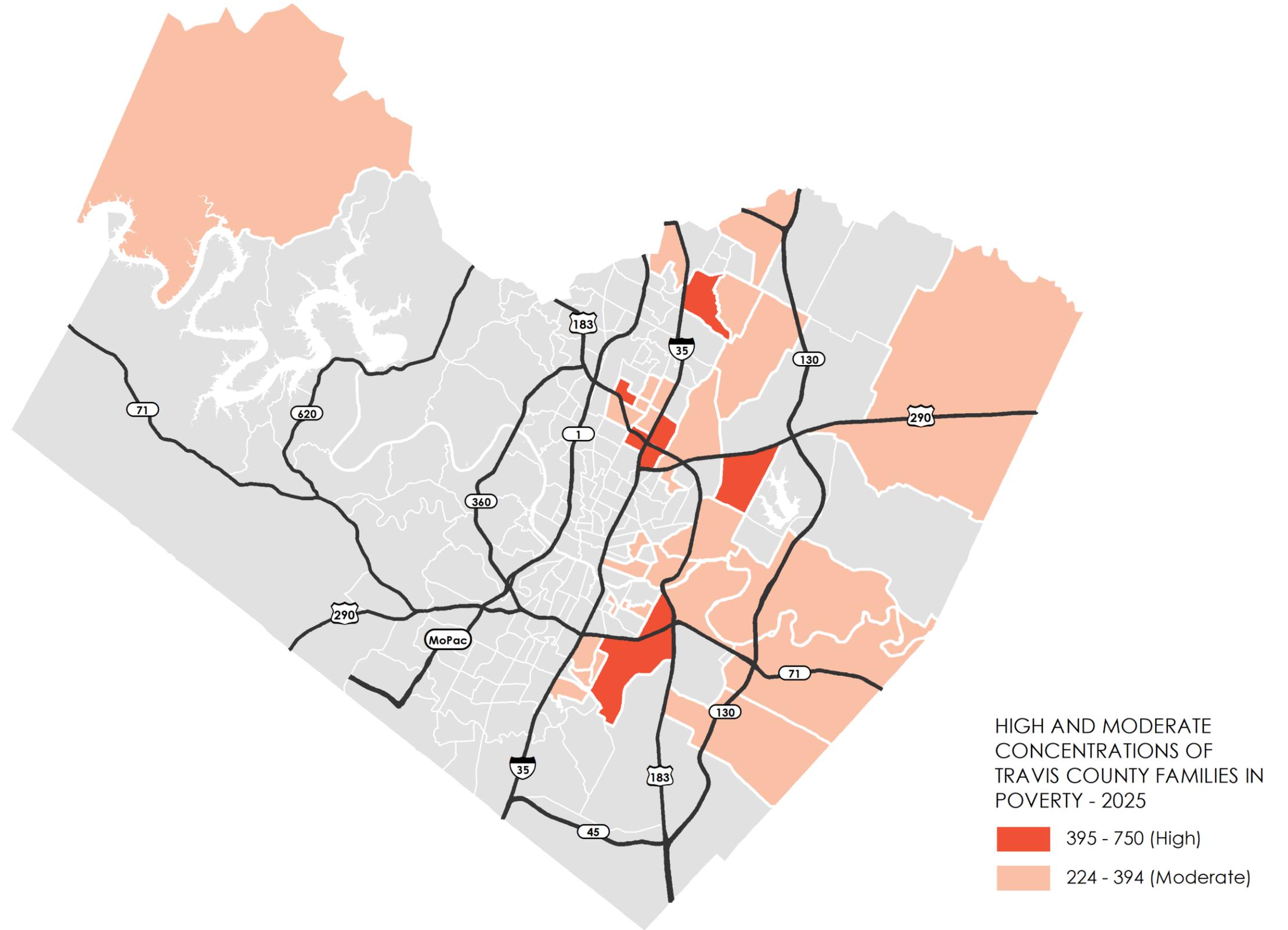
- Divide the highlighted census tracts into twelve focus areas with distinct topographical divides such as roads, bodies of water, and geopolitical boundaries.
  - Provide the current demographic characteristics of each focus area.
- Provide data analyzing the number of residents enrolled in Central Health programs and the number utilizing services through Central Health contracted providers.
- Compare the prevalence rates of chronic conditions; health insurance status; and households' access to transportation of individual focus areas versus the overall county rates.

# FOCUS AREAS

## OVERVIEW

The purpose of this section is to focus in further on the 39 Travis County census tracts projected to have high and moderate levels of poverty in 2025. The analysis in this section will:

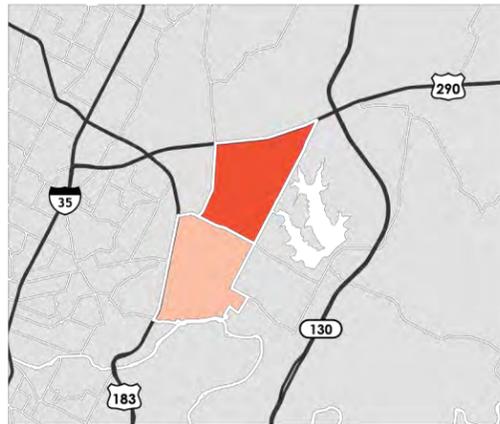
- Divide the highlighted census tracts into twelve focus areas with distinct topographical divides such as roads, bodies of water, and geopolitical boundaries.
- Provide the current demographic characteristics of each focus area.
- Provide data analyzing the number of residents enrolled in Central Health programs and the number utilizing services through Central Health contracted providers.
- Compare the prevalence rates of chronic conditions; health insurance status; and households' access to transportation of individual focus areas versus the overall county rates.



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### Colony Park

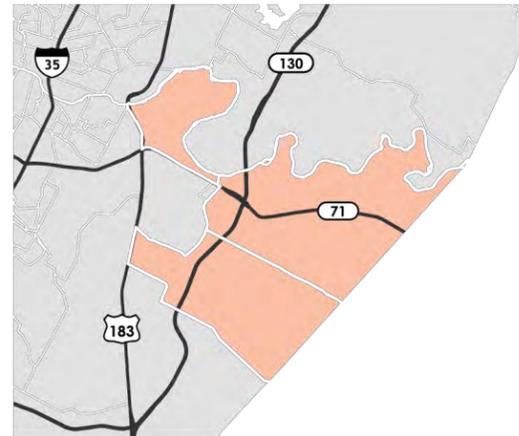
Population: 19,064



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### Del Valle

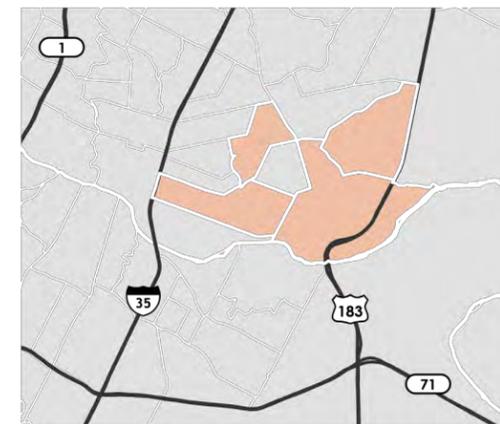
Population: 21,672



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### East Central Austin

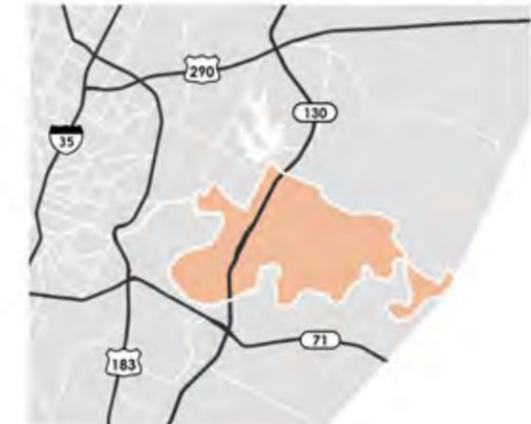
Population: 22,426



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### Hornsby Bend

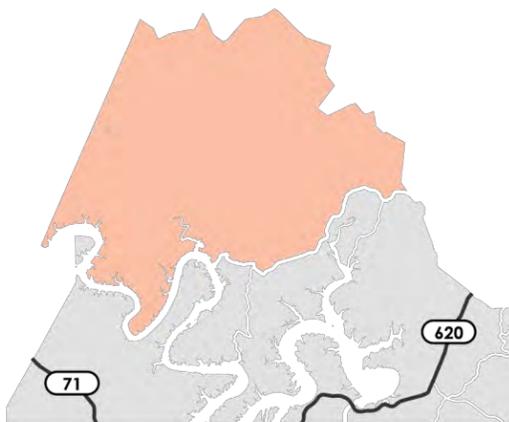
Population: 12,737



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### Leander/Lago Vista

Population: 12,338



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### Manor/Elgin

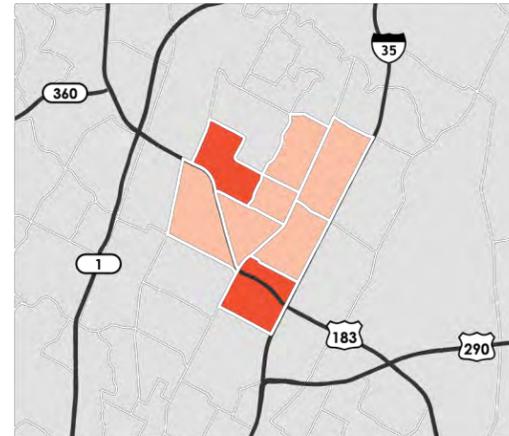
Population: 19,772



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### North Central Austin

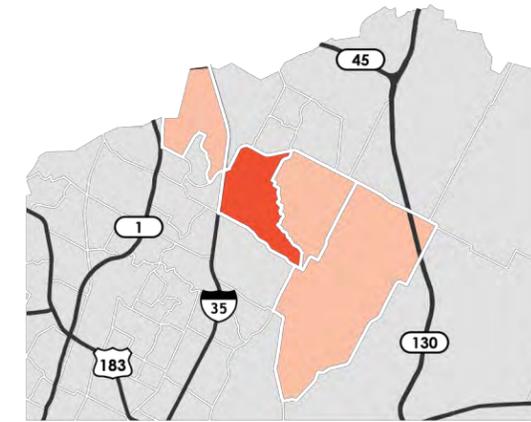
Population: 50,331



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### North Travis County

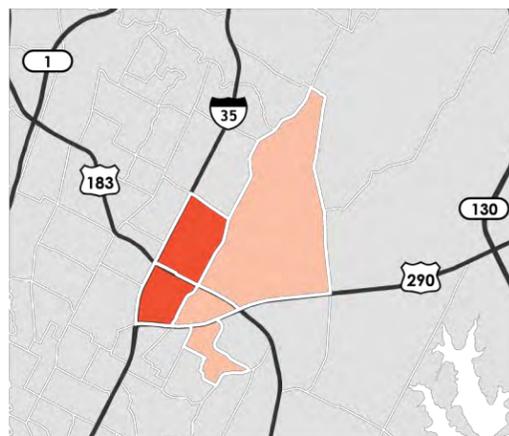
Population: 59,223



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### Northeast Austin

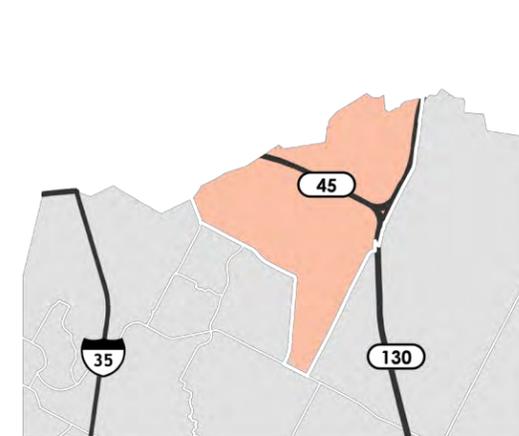
Population: 36,103



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### Pflugerville

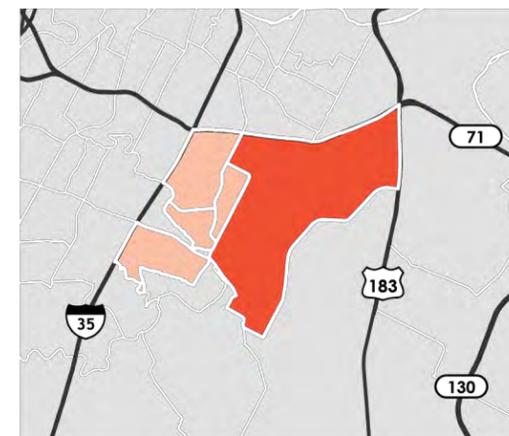
Population: 22,600



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### South Austin

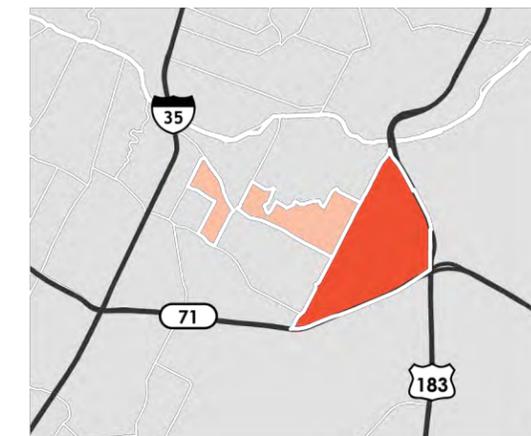
Population: 38,143



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### Southeast Austin

Population: 22,711



# FOCUS AREAS

## COLONY PARK

### APPROXIMATE GEOGRAPHIC BOUNDARIES

North: Hwy. 290  
 West: U.S. 183  
 East: Decker Lane  
 South: Colorado River

### SCHOOL DISTRICTS SERVING AREA

Austin ISD  
 Manor ISD

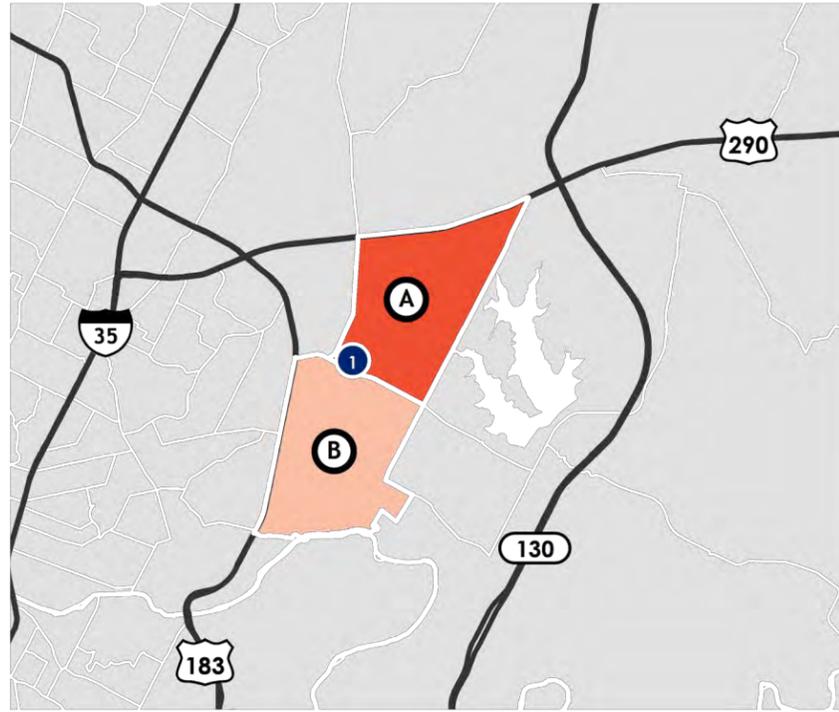
### HEALTH CARE ACCESS<sup>1</sup>

Primary Care: 3

- ① - CUC Mobile Clinic - Colony Park/Barbara Jordan Elementary

Urgent/Convenient Care: 0

Hospital: 0



#### KEY

- Red square: High concentrations of poverty
- Orange square: Moderate concentrations of poverty

- Green cross: Hospital
- Blue cross: Primary Care Clinic
- Orange cross: Urgent/Convenient Care Clinic

## COLONY PARK



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Colony Park	10,437	3,499	33.5%	2,001	57.2%	2,250	591	26.3%	2,859	1,167	40.8%
B	Sendero Hills/Park Place	8,627	2,449	28.4%	1,205	49.2%	1,676	263	15.7%	2,111	748	35.4%
<b>FOCUS AREA TOTAL</b>		<b>19,064</b>	<b>5,948</b>	<b>31.2%</b>	<b>3,206</b>	<b>53.9%</b>	<b>3,926</b>	<b>854</b>	<b>21.8%</b>	<b>4,970</b>	<b>1,915</b>	<b>38.5%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Colony Park	10,437	7,102	68.0%	22	0.2%	2,753	26.4%	4,275	41.0%	3,387	32.5%
B	Sendero Hills/Park Place	8,627	6,100	70.7%	57	0.7%	1,441	16.7%	3,321	38.5%	3,808	44.1%
<b>FOCUS AREA TOTAL</b>		<b>19,064</b>	<b>13,202</b>	<b>69.3%</b>	<b>79</b>	<b>0.4%</b>	<b>4,194</b>	<b>22.0%</b>	<b>7,596</b>	<b>39.9%</b>	<b>7,195</b>	<b>37.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Colony Park	3,499	2,978	85.1%	-	-	259	7.4%	88	2.5%	-	-	47	1.3%
B	Sendero Hills/Park Place	2,449	2,189	89.4%	-	-	87	3.6%	37	1.5%	-	-	55	2.2%
<b>FOCUS AREA TOTAL</b>		<b>5,948</b>	<b>5,167</b>	<b>86.9%</b>	<b>17</b>	<b>0.3%</b>	<b>346</b>	<b>5.8%</b>	<b>125</b>	<b>2.1%</b>	<b>191</b>	<b>3.2%</b>	<b>102</b>	<b>1.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

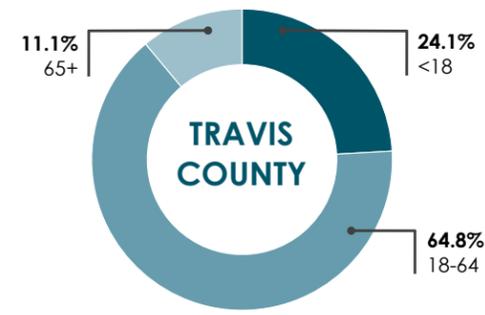
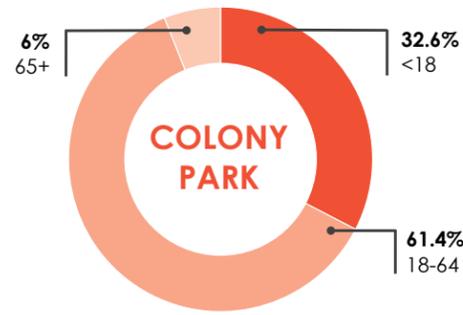
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

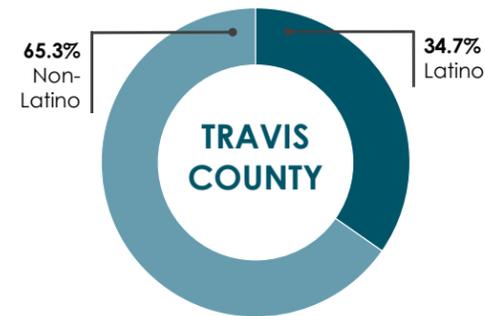
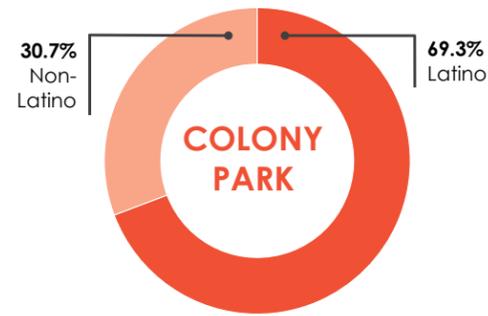
### AGE

- Percent of under 18 residents 8.5 percent higher than county rate
- Percent of age 18-64 residents 3.4 percent lower than county rate
- Percent of age 65+ residents 5.1 percent lower than county rate



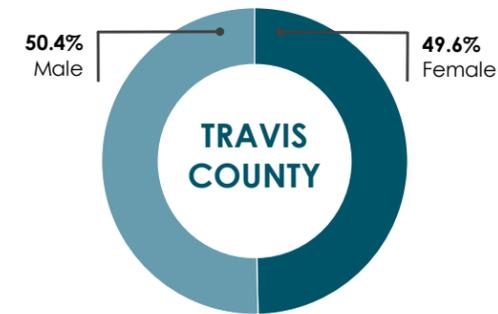
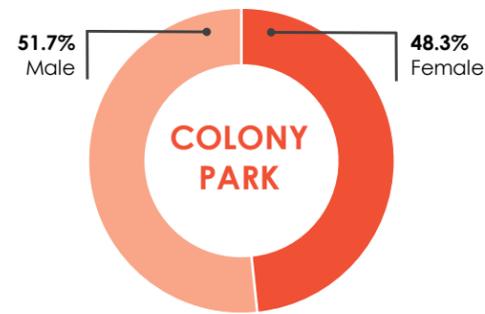
### ETHNICITY

- Percent of Latino residents nearly double the county rate



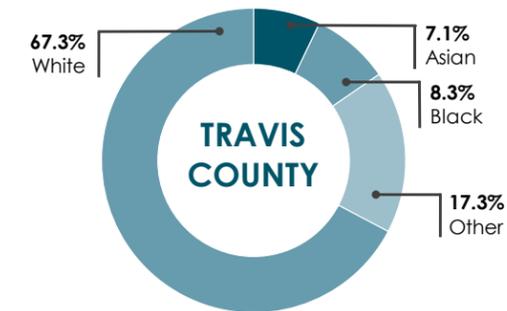
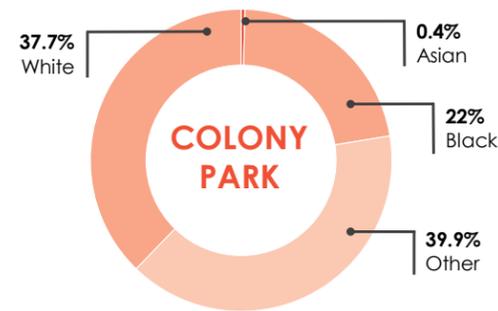
### GENDER

- Percent of males 1.3 percent higher than county rate



### RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black and other race residents more than double the county rate



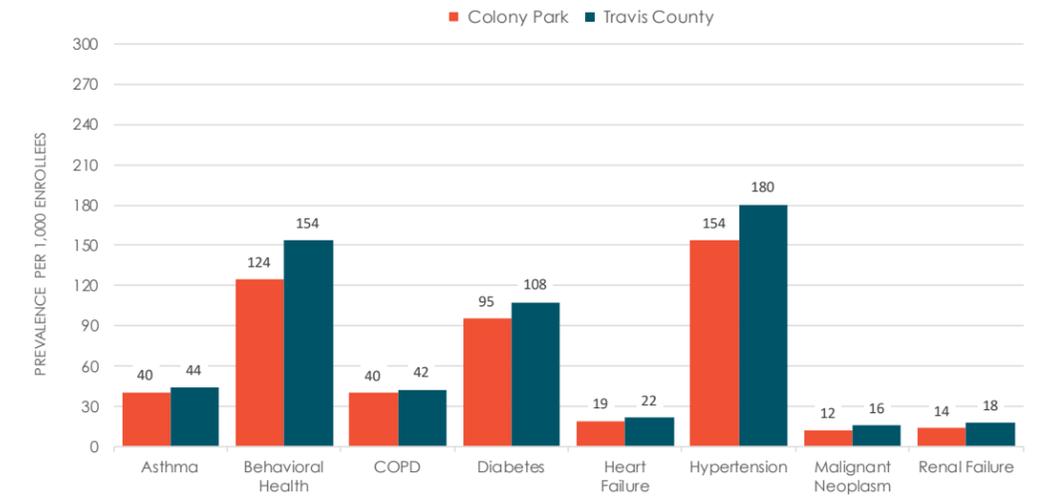
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - COLONY PARK VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN COLONY PARK

1. CUC North Central
2. Dell Seton Medical Center at The University of Texas
3. Central Health Southeast Health & Wellness Center
4. CUC Anderson Health & Wellness Center
5. CUC Rundberg

- Prevalence rate for all conditions lower than county rate

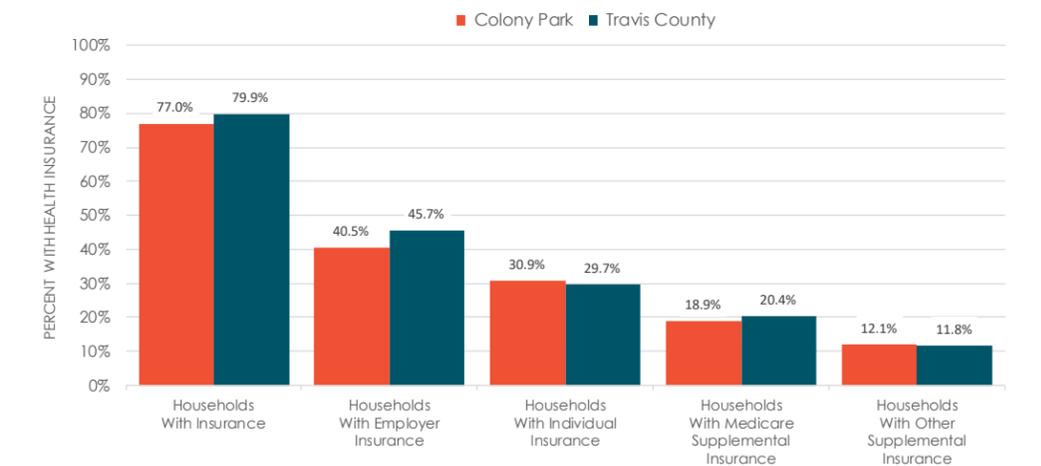


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - COLONY PARK VS TRAVIS COUNTY

- Percent of households with insurance, with employer insurance, and with Medicare supplemental insurance are all lower than county rate
- Percent of households with individual insurance is higher than county rate
- Percent of households with other supplemental insurance is almost equal to the county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - COLONY PARK VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is slightly lower than the Travis County average



# FOCUS AREAS DEL VALLE

## APPROXIMATE GEOGRAPHIC BOUNDARIES

North: Colorado River  
West: U.S. 183  
East: Travis/Bastrop County line  
South: FM 812

## SCHOOL DISTRICTS SERVING AREA

Del Valle ISD

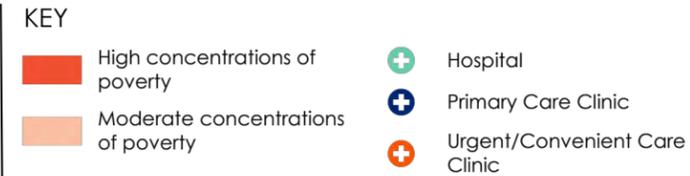
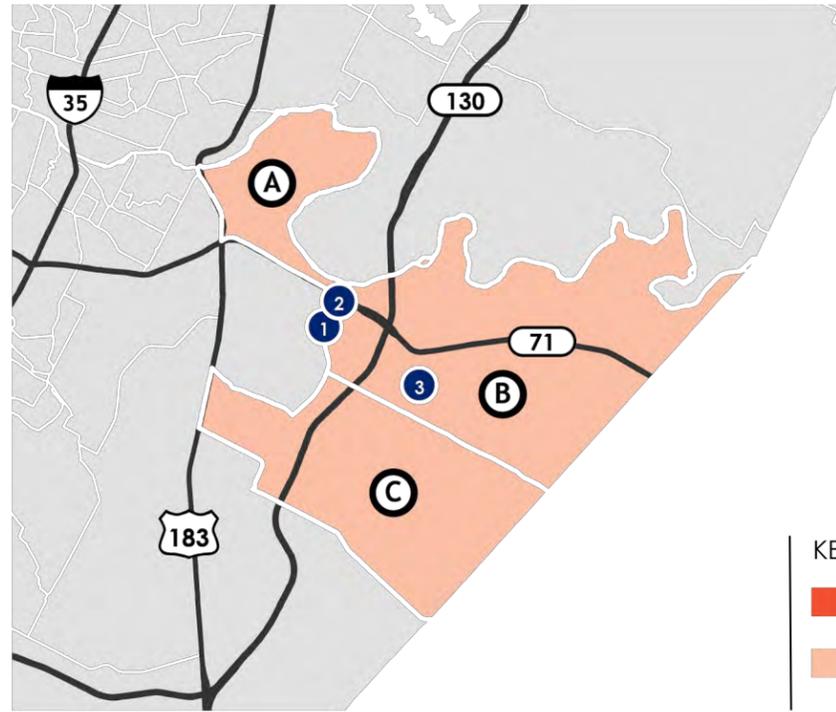
## HEALTH CARE ACCESS<sup>1</sup>

Primary Care: 3

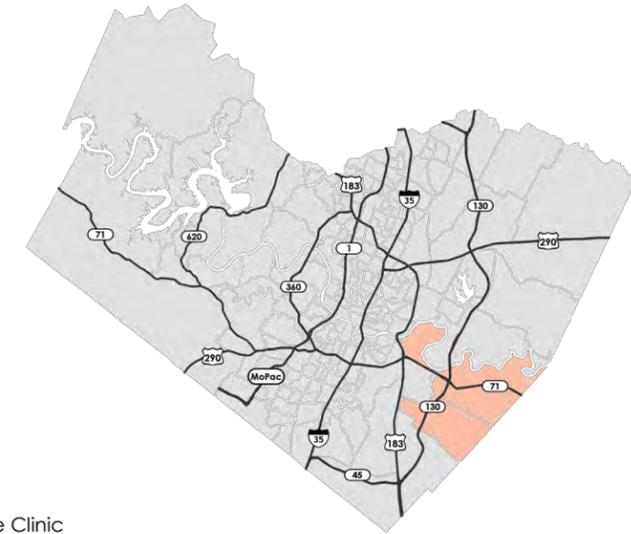
- ① - CUC Del Valle
- ② - CUC Mobile Clinic - Austin Transitional Center
- ③ - UT School of Nursing Children's Wellness Center

Urgent/Convenient Care: 0

Hospital: 0



## DEL VALLE



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Del Valle	3,596	1,109	30.8%	687	61.9%	774	211	27.3%	1,058	377	35.6%
B	Garfield	8,341	1,428	17.1%	864	60.5%	1,930	251	13.0%	2,383	553	23.2%
C	Elroy	9,735	1,752	18.0%	1,081	61.7%	2,145	264	12.3%	2,587	748	28.9%
<b>FOCUS AREA TOTAL</b>		<b>21,672</b>	<b>4,289</b>	<b>19.8%</b>	<b>2,632</b>	<b>61.4%</b>	<b>4,849</b>	<b>726</b>	<b>15.0%</b>	<b>6,028</b>	<b>1,678</b>	<b>27.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Del Valle	3,596	3,080	85.7%	10	0.3%	211	5.9%	1,545	43.0%	1,830	50.9%
B	Garfield	8,341	5,581	66.9%	168	2.0%	1,048	12.6%	2,343	28.1%	4,782	57.3%
C	Elroy	9,735	7,277	74.8%	202	2.1%	1,124	11.5%	2,550	26.2%	5,859	60.2%
<b>FOCUS AREA TOTAL</b>		<b>21,672</b>	<b>15,938</b>	<b>73.5%</b>	<b>380</b>	<b>1.8%</b>	<b>2,383</b>	<b>11.0%</b>	<b>6,438</b>	<b>29.7%</b>	<b>12,471</b>	<b>57.5%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Del Valle	1,109	982	88.5%	-	-	27	2.4%	15	1.4%	-	-	39	3.5%
B	Garfield	1,428	1,157	81.0%	-	-	41	2.9%	25	1.8%	-	-	93	6.5%
C	Elroy	1,752	1,483	84.6%	32	1.8%	38	2.2%	28	1.6%	93	5.3%	78	4.5%
<b>FOCUS AREA TOTAL</b>		<b>4,289</b>	<b>3,622</b>	<b>84.4%</b>	<b>52</b>	<b>1.2%</b>	<b>106</b>	<b>2.5%</b>	<b>68</b>	<b>1.6%</b>	<b>231</b>	<b>5.4%</b>	<b>210</b>	<b>4.9%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

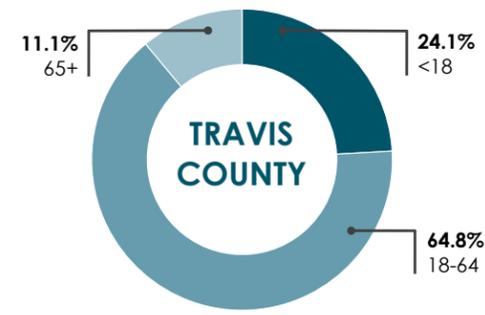
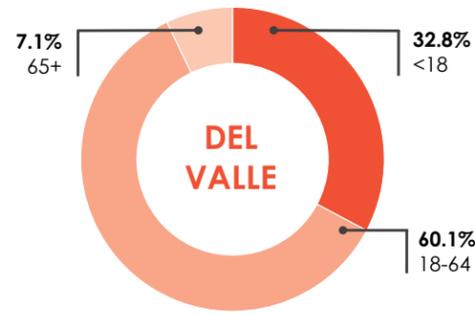
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

# FOCUS AREA SUMMARY

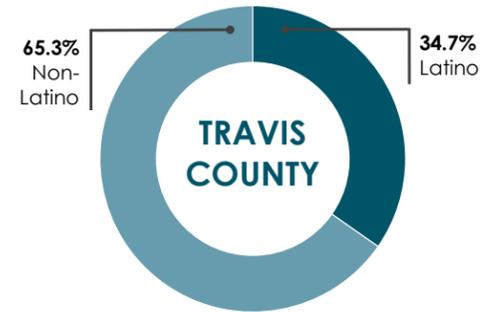
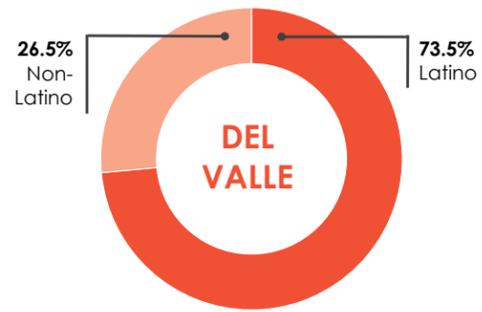
## AGE

- Percent of under 18 residents 8.7 percent higher than county rate
- Percent of age 18-64 residents 4.7 percent lower than county rate
- Percent of age 65+ residents 4 percent lower than county rate



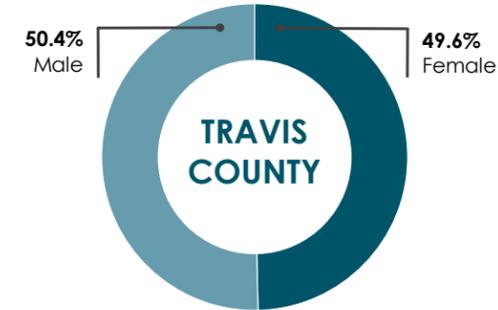
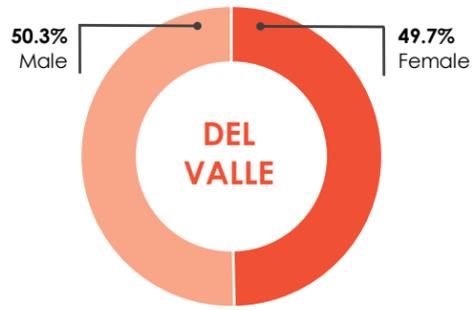
## ETHNICITY

- Percent of Latino residents more than double the county rate



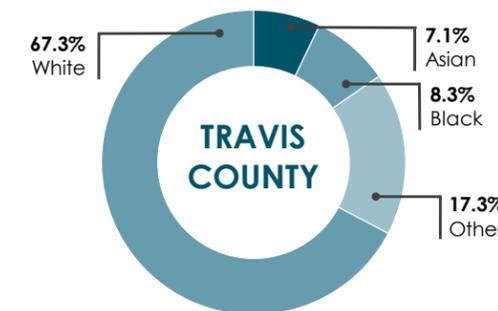
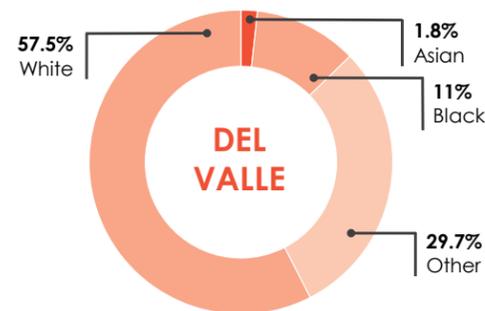
## GENDER

- Gender distribution is nearly equal to the county rate



## RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black residents 2.7 percent higher than county rate
- Percent of other race residents 12.4 percent higher than county rate



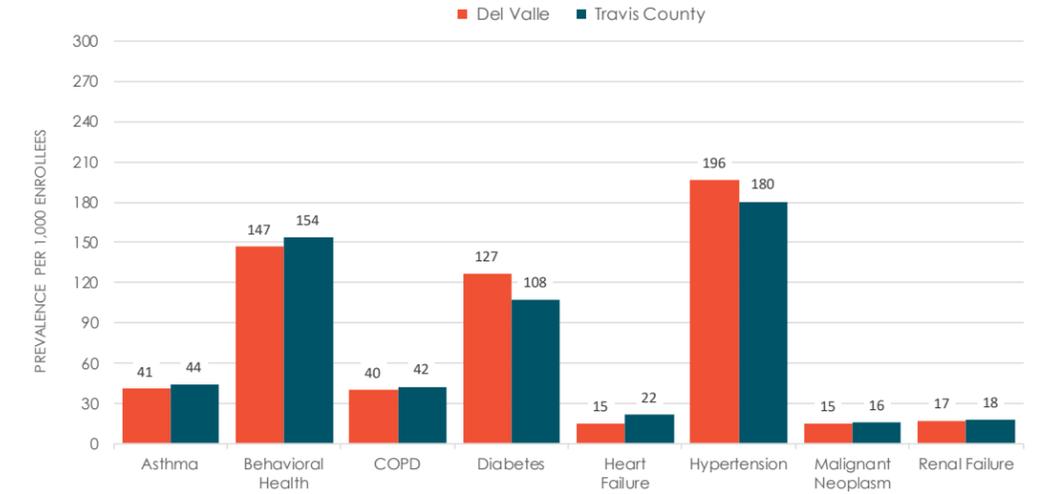
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - DEL VALLE VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN DEL VALLE

1. Central Health Southeast Health & Wellness Center
2. CUC South Austin
3. Dell Seton Medical Center at The University of Texas
4. CUC Anderson Health & Wellness Center
5. LSCC Ben White Health Clinic

- Prevalence rates for all conditions except diabetes and hypertension lower than county rate

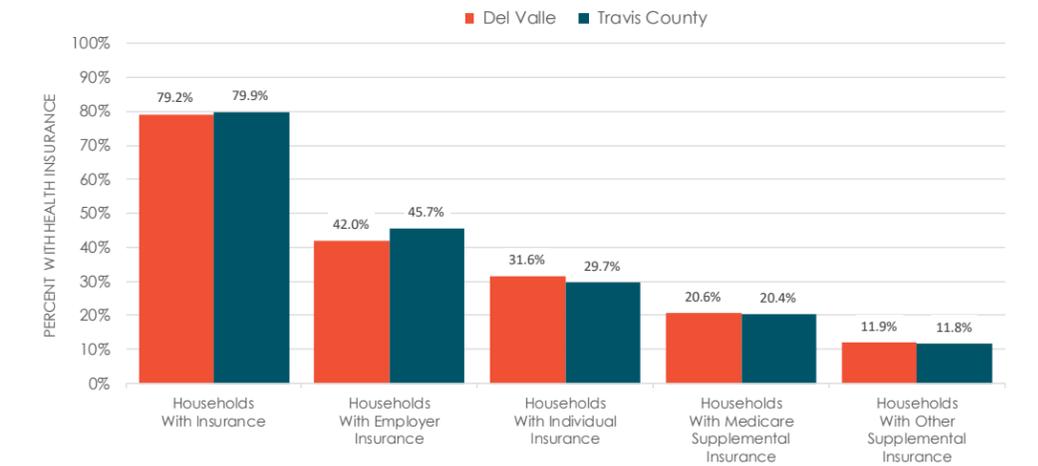


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - DEL VALLE VS TRAVIS COUNTY

- Percent of households with insurance, with Medicare supplemental insurance, and other supplemental insurance almost equal to county rate
- Percent of households with employer insurance is 1.9 percent lower than county rate
- Percent of households with individual insurance is 3.7 percent higher than county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - DEL VALLE VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle nearly a third of county rate
- Average number of households without a vehicle predicted to increase by 11 percent compared to 8 percent for Travis County



# FOCUS AREAS

## EAST CENTRAL AUSTIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

North: E. MLK Jr Boulevard  
 West: I-35  
 East: U.S. 183  
 South: E. Cesar Chavez Street/  
 Colorado River

### SCHOOL DISTRICTS SERVING AREA

Austin ISD

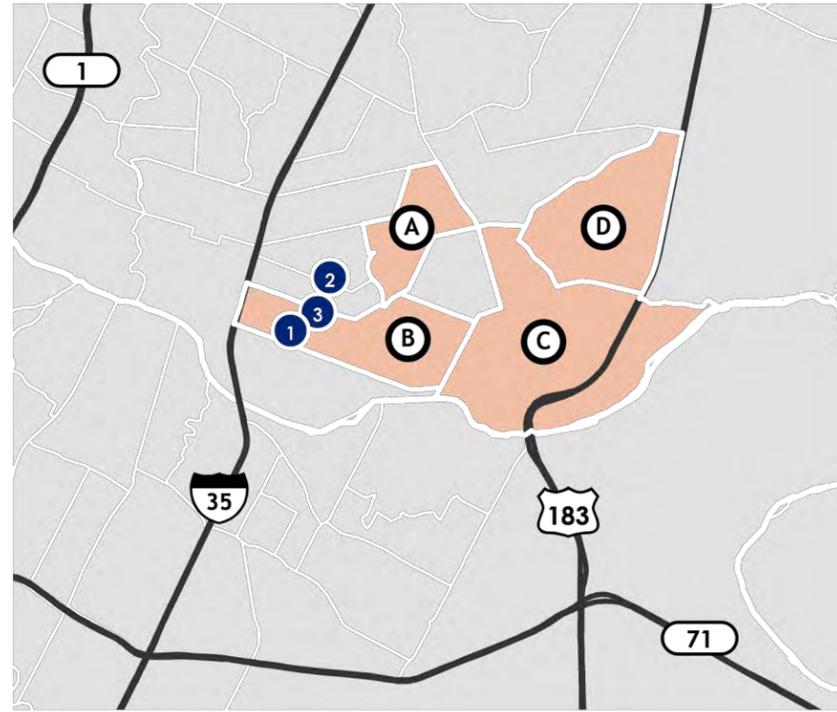
### HEALTH CARE ACCESS<sup>1</sup>

Primary Care: 3

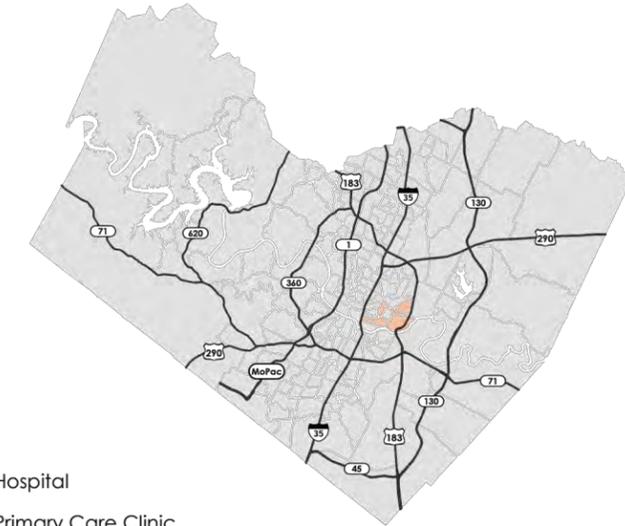
- ① - CUC East Austin
- ② - CUC Sandra Joy Anderson Community Health & Wellness Center
- ③ - Planned Parenthood Downtown

Urgent/Convenient Care: 0

Hospital: 0



## EAST CENTRAL AUSTIN



### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Rosewood/Chestnut	3,320	392	11.8%	265	67.6%	737	235	31.9%	1,272	378	29.7%
B	East Cesar Chavez/Holly	8,514	757	8.9%	454	60.0%	1,731	222	12.8%	3,236	737	22.8%
C	Govalle/Johnston Terrace	5,536	805	14.5%	498	61.9%	1,217	253	20.8%	1,796	608	33.9%
D	MLK-183	5,056	619	12.2%	374	60.4%	1,074	279	26.0%	1,538	465	30.2%
<b>FOCUS AREA TOTAL</b>		<b>22,426</b>	<b>2,573</b>	<b>11.5%</b>	<b>1,591</b>	<b>61.8%</b>	<b>4,759</b>	<b>989</b>	<b>20.8%</b>	<b>7,842</b>	<b>2,188</b>	<b>27.9%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Rosewood/Chestnut	3,320	1,314	39.6%	35	1.1%	952	28.7%	762	23.0%	1,571	47.3%
B	East Cesar Chavez/Holly	8,514	5,244	61.6%	101	1.2%	629	7.4%	2,366	27.8%	5,418	63.6%
C	Govalle/Johnston Terrace	5,536	3,684	66.5%	65	1.2%	823	14.9%	1,706	30.8%	2,942	53.1%
D	MLK-183	5,056	2,695	53.3%	68	1.3%	1,281	25.3%	1,371	27.1%	2,336	46.2%
<b>FOCUS AREA TOTAL</b>		<b>22,426</b>	<b>12,937</b>	<b>57.7%</b>	<b>269</b>	<b>1.2%</b>	<b>3,685</b>	<b>16.4%</b>	<b>6,205</b>	<b>27.7%</b>	<b>12,267</b>	<b>54.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Rosewood/Chestnut	392	206	52.6%	-	-	110	28.1%	23	5.9%	-	-	46	11.7%
B	East Cesar Chavez/Holly	757	434	57.3%	12	1.6%	87	11.5%	117	15.5%	30	4.0%	77	10.2%
C	Govalle/Johnston Terrace	805	604	75.0%	-	-	90	11.2%	36	4.5%	-	-	49	6.1%
D	MLK-183	619	381	61.6%	-	-	119	19.2%	31	5.0%	-	-	65	10.5%
<b>FOCUS AREA TOTAL</b>		<b>2,573</b>	<b>1,625</b>	<b>63.2%</b>	<b>22</b>	<b>0.9%</b>	<b>406</b>	<b>15.8%</b>	<b>207</b>	<b>8.0%</b>	<b>76</b>	<b>3.0%</b>	<b>237</b>	<b>9.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

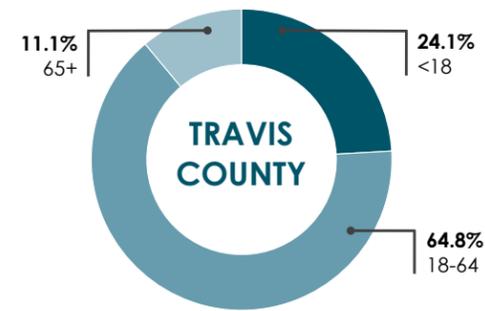
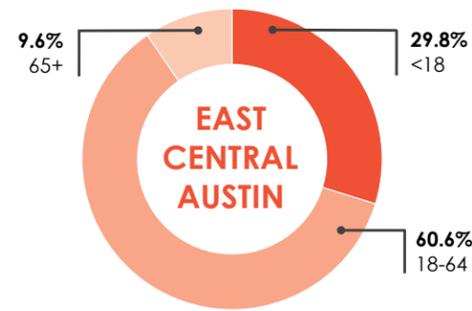
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

# FOCUS AREA SUMMARY

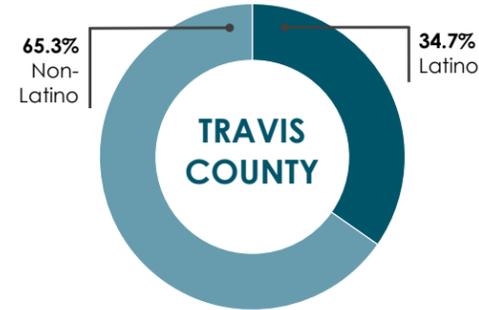
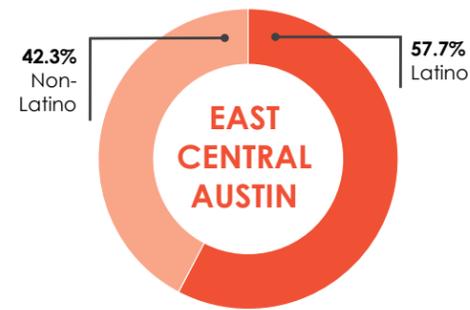
## AGE

- Percent of under 18 residents 5.7 percent higher than county rate
- Percent of age 18-64 residents 4.2 percent lower than county rate
- Percent of age 65+ residents 1.5 percent lower than county rate



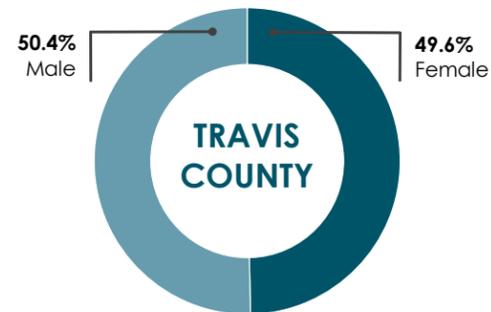
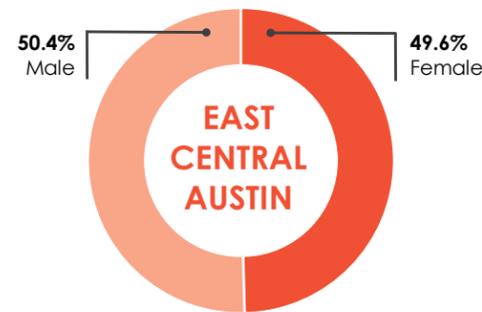
## ETHNICITY

- Percent of Latino residents 23 percent higher than county rate



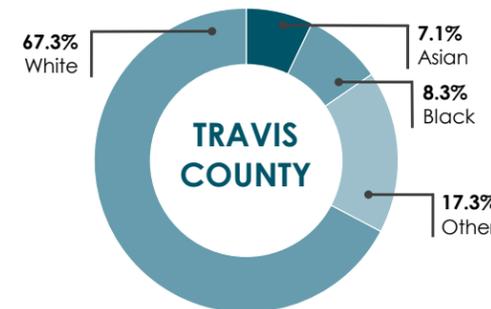
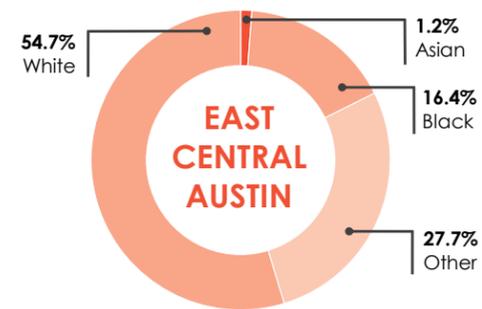
## GENDER

- Gender distribution is equal to the county rate



## RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black residents nearly double the county rate
- Percent of other race residents 10.4 percent higher than county rate



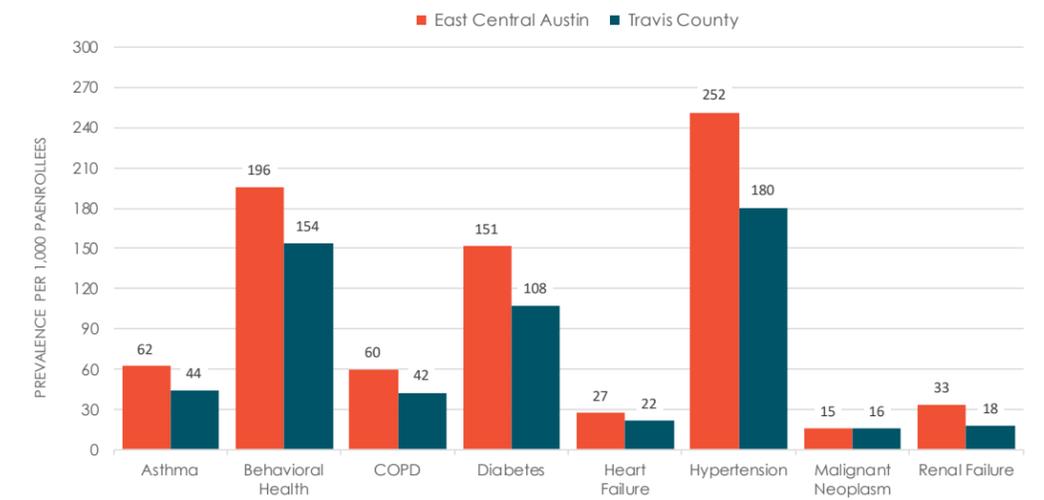
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - EAST CENTRAL AUSTIN VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN EAST CENTRAL AUSTIN

1. CUC Anderson Health & Wellness Center
2. Central Health Southeast Health & Wellness Center
3. Dell Seton Medical Center at The University of Texas
4. Ascension Seton Medical Center Austin
5. CUC North Central

- Prevalence rates for all conditions except malignant neoplasm higher than county rate

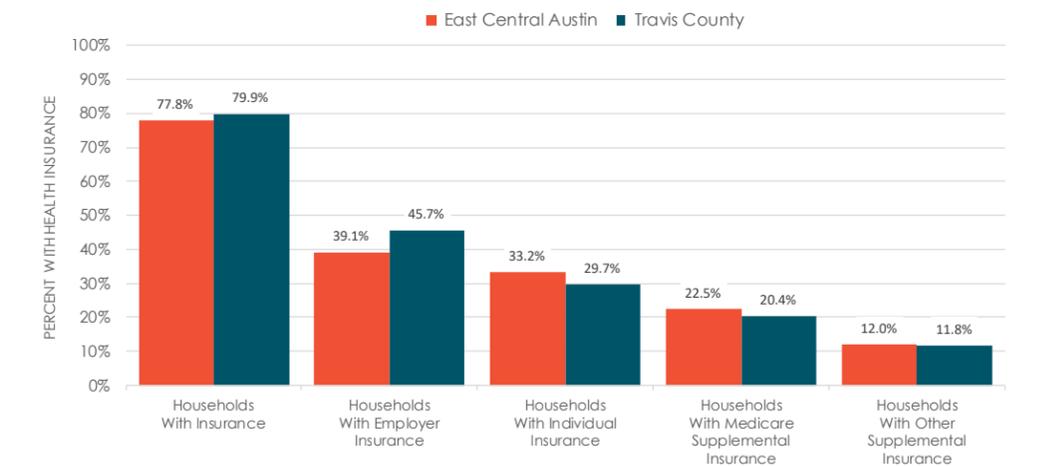


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - EAST CENTRAL AUSTIN VS TRAVIS COUNTY

- Percent of households with insurance and percent with employer insurance is lower than county rate
- Percent of households with individual insurance and percent with Medicare supplemental insurance is higher than county rate
- Percent of households with supplemental insurance almost equal to county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - EAST CENTRAL AUSTIN VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is twice the county rate, and is predicted to increase by 9 percent compared to 8 percent for Travis County



# FOCUS AREAS

## HORNSBY BEND

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Webberville Road  
**West:** Colorado River/Walnut Creek Greenbelt  
**East:** Travis/Bastrop County line  
**South:** Colorado River

### SCHOOL DISTRICTS SERVING AREA

Del Valle ISD  
 Manor ISD

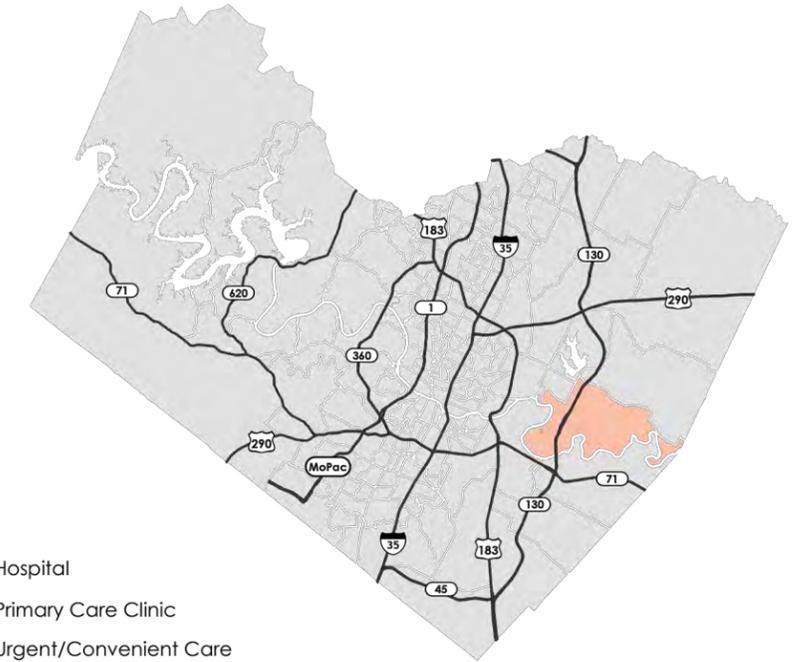
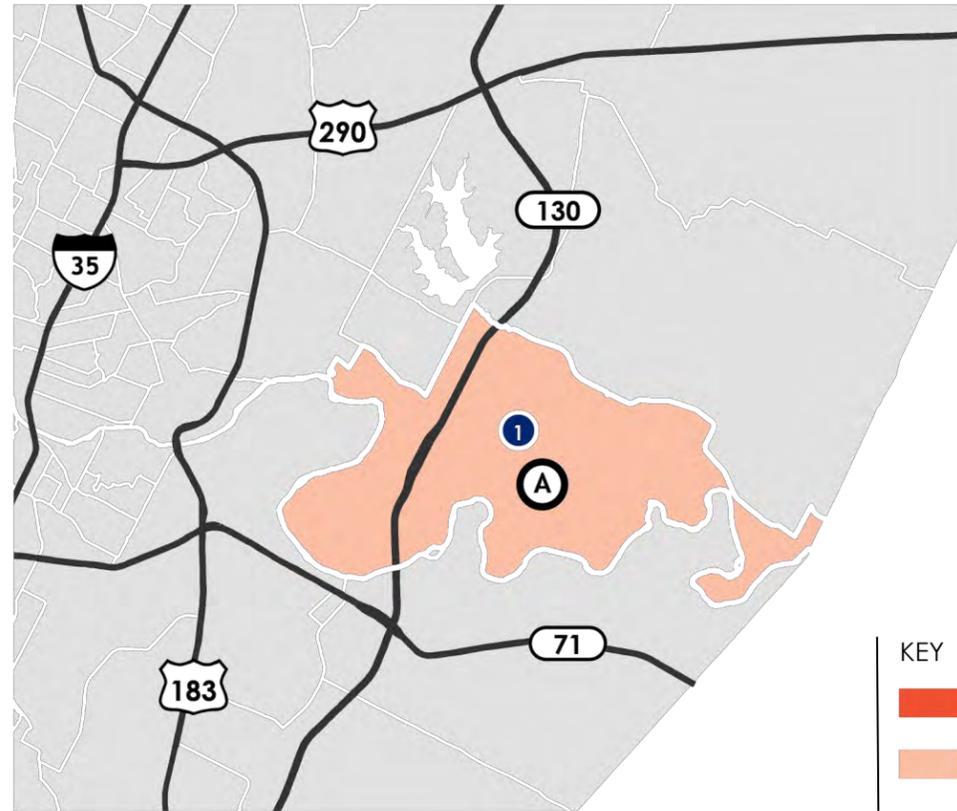
### HEALTH CARE ACCESS<sup>1</sup>

**Primary Care:** 1

① - CUC Hornsby Bend Health Center

**Urgent/Convenient Care:** 0

**Hospital:** 0



## HORNSBY BEND

#### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED		CENTRAL HEALTH UTILIZERS		TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)		TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)	
A	Hornsby Bend	12,737	2,052	16.1%	1,347	65.6%	2,971	353	11.9%	3,703	794	21.4%
	<b>FOCUS AREA TOTAL</b>	<b>12,737</b>	<b>2,052</b>	<b>16.1%</b>	<b>1,347</b>	<b>65.6%</b>	<b>2,971</b>	<b>353</b>	<b>11.9%</b>	<b>3,703</b>	<b>794</b>	<b>21.4%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO		TOTAL ASIAN		TOTAL BLACK		TOTAL OTHER		TOTAL WHITE	
A	Hornsby Bend	12,737	7,917	62.2%	72	0.6%	3,068	24.1%	2,457	19.3%	7,140	56.0%
	<b>FOCUS AREA TOTAL</b>	<b>12,737</b>	<b>7,917</b>	<b>62.2%</b>	<b>72</b>	<b>0.6%</b>	<b>3,068</b>	<b>24.1%</b>	<b>2,457</b>	<b>19.3%</b>	<b>7,140</b>	<b>56.0%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO		CENTRAL HEALTH ASIAN		CENTRAL HEALTH BLACK		CENTRAL HEALTH OTHER		CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE		
A	Hornsby Bend	2,052	1,644	80.1%	16	0.8%	132	6.4%	58	2.8%	103	5.0%	99	4.8%
	<b>FOCUS AREA TOTAL</b>	<b>2,052</b>	<b>1,644</b>	<b>80.1%</b>	<b>16</b>	<b>0.8%</b>	<b>132</b>	<b>6.4%</b>	<b>58</b>	<b>2.8%</b>	<b>103</b>	<b>5.0%</b>	<b>99</b>	<b>4.8%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

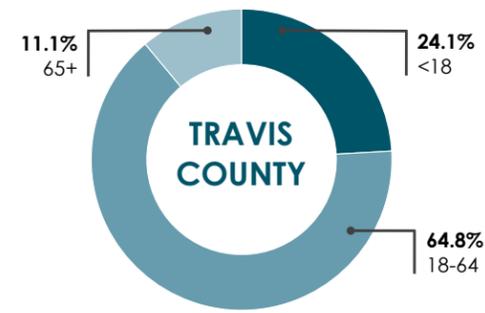
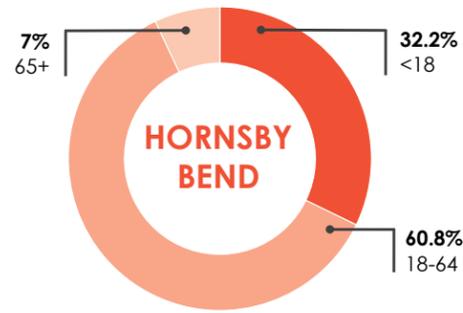
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

# FOCUS AREA SUMMARY

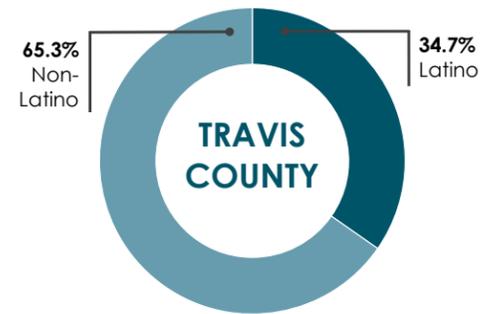
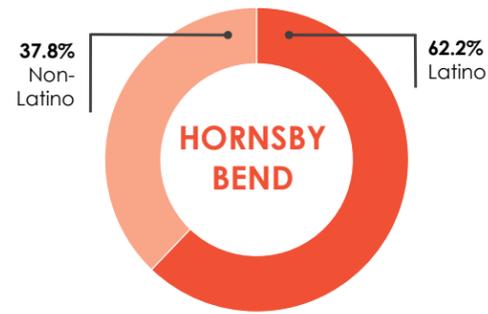
## AGE

- Percent of under 18 residents 8.1 percent higher than county rate
- Percent of age 18-64 residents 4 percent lower than county rate
- Percent of age 65+ residents 4.1 percent lower than county rate



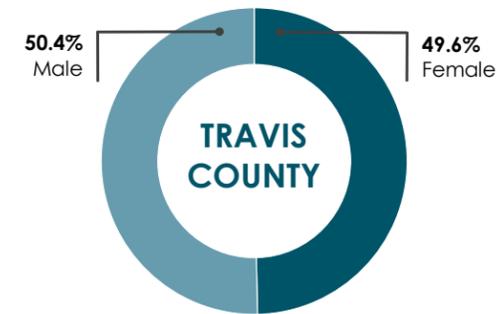
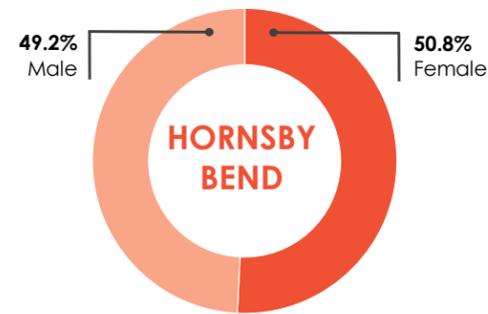
## ETHNICITY

- Percent of Latino residents 27.5 percent higher than county rate



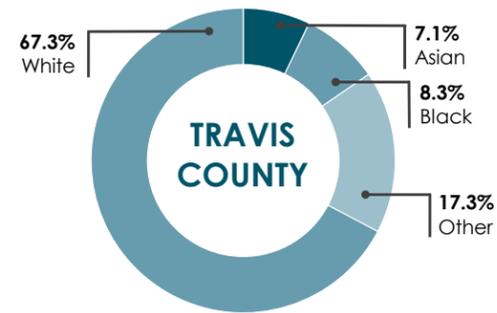
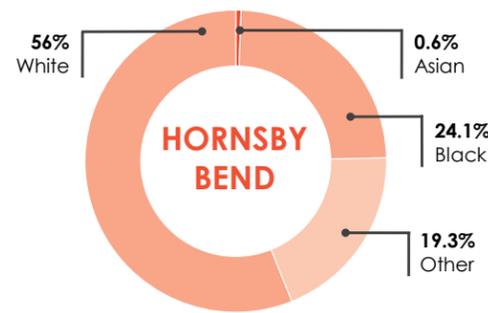
## GENDER

- Percent of females 1.2 percent higher than county rate



## RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black residents nearly triple the county rate
- Percent of other race residents 2 percent higher than county rate



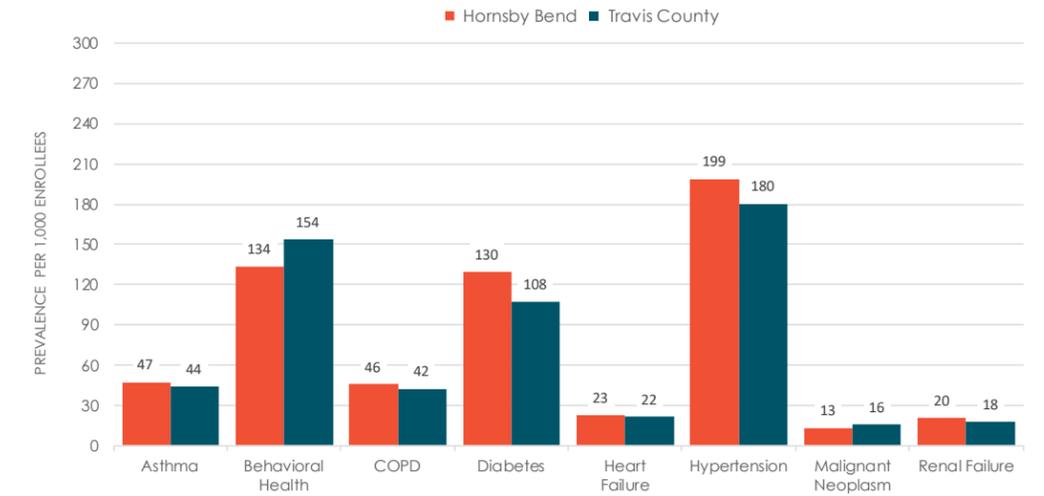
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - HORNSBY BEND VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN HORNSBY BEND

1. Central Health Southeast Health & Wellness Center
2. CUC North Central
3. Dell Seton Medical Center at The University of Texas
4. CUC Anderson Health & Wellness Center
5. Ascension Seton Medical Center Austin

- Prevalence rates for all conditions except behavioral health and malignant neoplasm higher than county rate

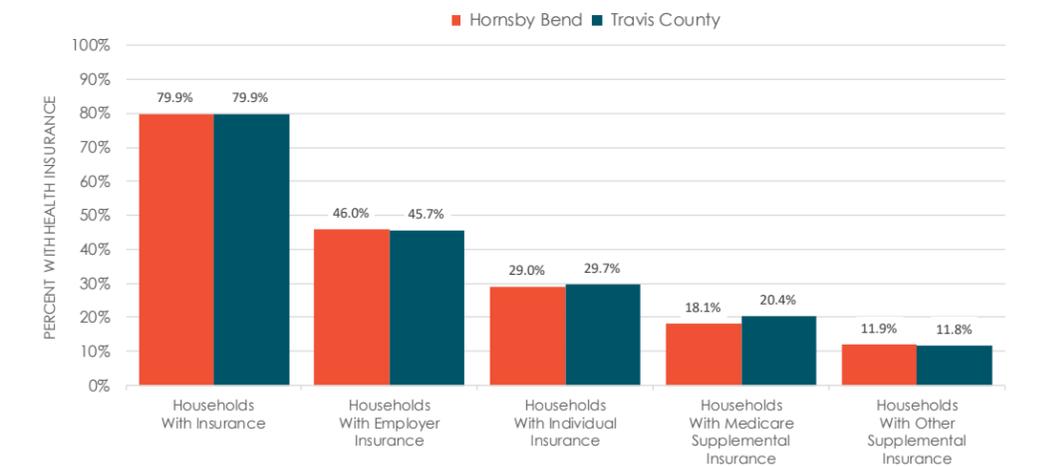


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - HORNSBY BEND VS TRAVIS COUNTY

- Percent of households with insurance equal to the county rate
- Percent of households with employer insurance, with individual insurance, and with supplemental insurance all nearly equal to county rate
- Percent of households with Medicare supplemental insurance 2.3 percent lower than county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - HORNSBY BEND VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is about a tenth of the county rate and is predicted to increase at twice the rate of Travis County between 2020 and 2025



# FOCUS AREAS

## LEANDER/LAGO VISTA

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North/East:** Travis/Williamson County line  
**West:** Travis/Burnet County line  
**South:** Colorado River/ FM 1431

### SCHOOL DISTRICTS SERVING AREA

Lago Vista ISD  
 Leander ISD  
 Marble Falls ISD

### HEALTH CARE ACCESS<sup>1</sup>

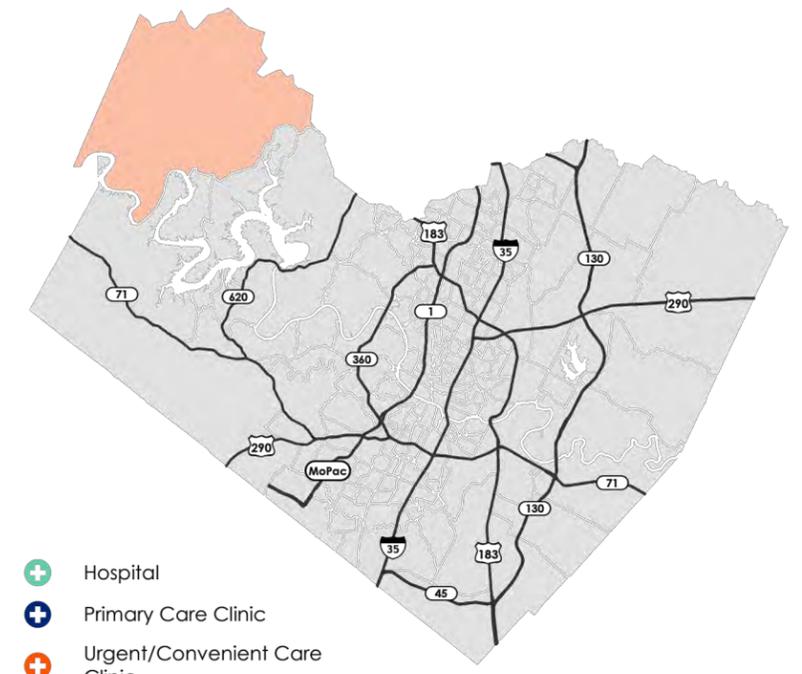
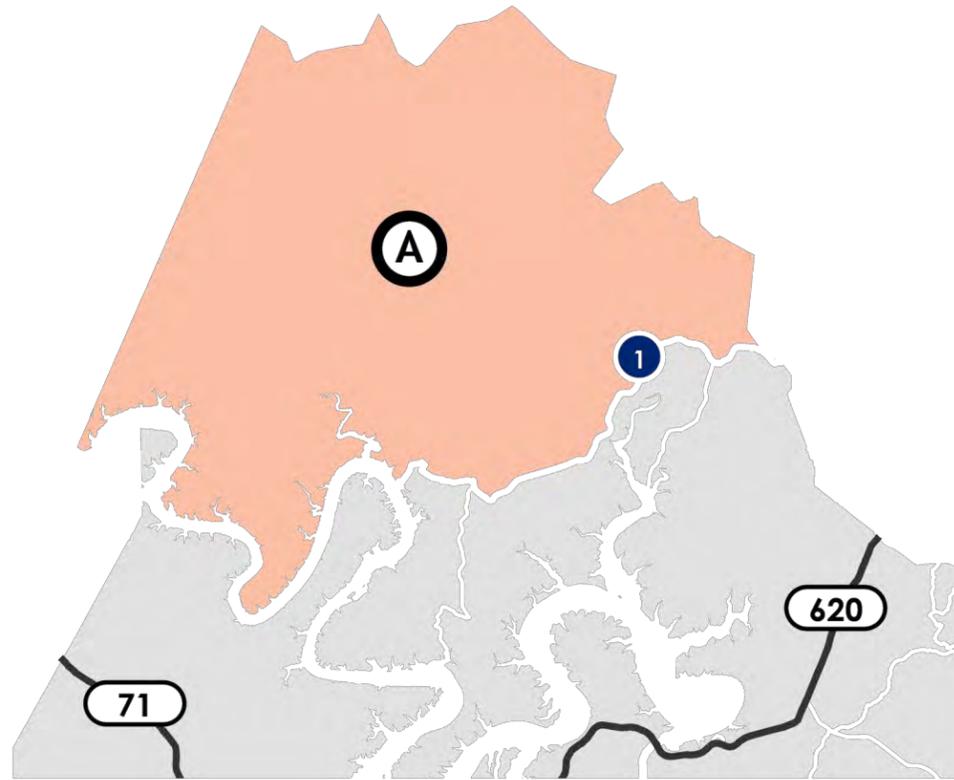
**Primary Care:** 1

① - LSCC at Jonestown

**Urgent/Convenient Care:** 0

**Hospital:** 0

## LEANDER/LAGO VISTA



### KEY

- High concentrations of poverty
- Moderate concentrations of poverty

- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Leander/Lago Vista	12,338	493	4.0%	259	52.5%	3,516	334	9.5%	4,661	453	9.7%
<b>FOCUS AREA TOTAL</b>		<b>12,338</b>	<b>493</b>	<b>4.0%</b>	<b>259</b>	<b>52.5%</b>	<b>3,516</b>	<b>334</b>	<b>9.5%</b>	<b>4,661</b>	<b>453</b>	<b>9.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Leander/Lago Vista	12,338	1,762	14.3%	280	2.3%	150	1.2%	1,251	10.1%	10,657	86.4%
<b>FOCUS AREA TOTAL</b>		<b>12,338</b>	<b>1,762</b>	<b>14.3%</b>	<b>280</b>	<b>2.3%</b>	<b>150</b>	<b>1.2%</b>	<b>1,251</b>	<b>10.1%</b>	<b>10,657</b>	<b>86.4%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Leander/Lago Vista	493	209	42.4%	29	5.9%	-	-	42	8.5%	-	-	129	26.2%
<b>FOCUS AREA TOTAL</b>		<b>493</b>	<b>209</b>	<b>42.4%</b>	<b>29</b>	<b>5.9%</b>	<b>-</b>	<b>-</b>	<b>42</b>	<b>8.5%</b>	<b>-</b>	<b>-</b>	<b>129</b>	<b>26.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

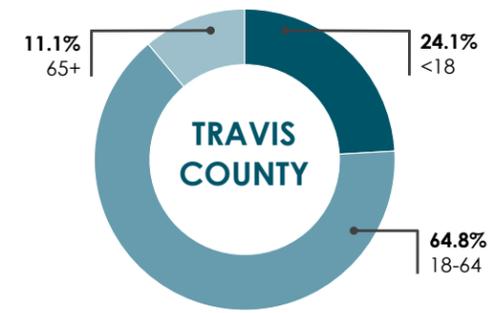
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

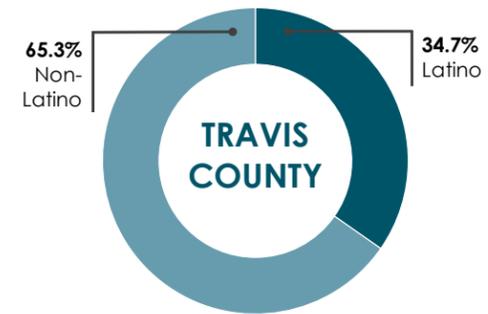
### AGE

- Percent of under 18 residents 1.4 percent lower than county rate
- Percent of age 18-64 residents 5.1 percent lower than county rate
- Percent of age 65+ residents 6.5 percent higher than county rate



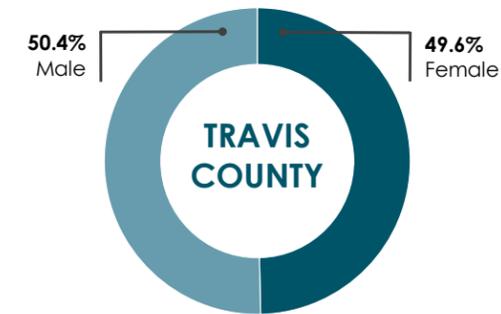
### ETHNICITY

- Percent of Latino residents is less than half the county rate



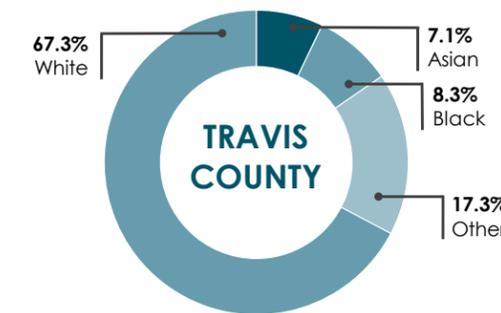
### GENDER

- Gender distribution is nearly equal to the county rate



### RACE

- Percent of Asian, Black, and other race residents lower than county rate
- Percent of White residents 19.1 percent higher than county rate



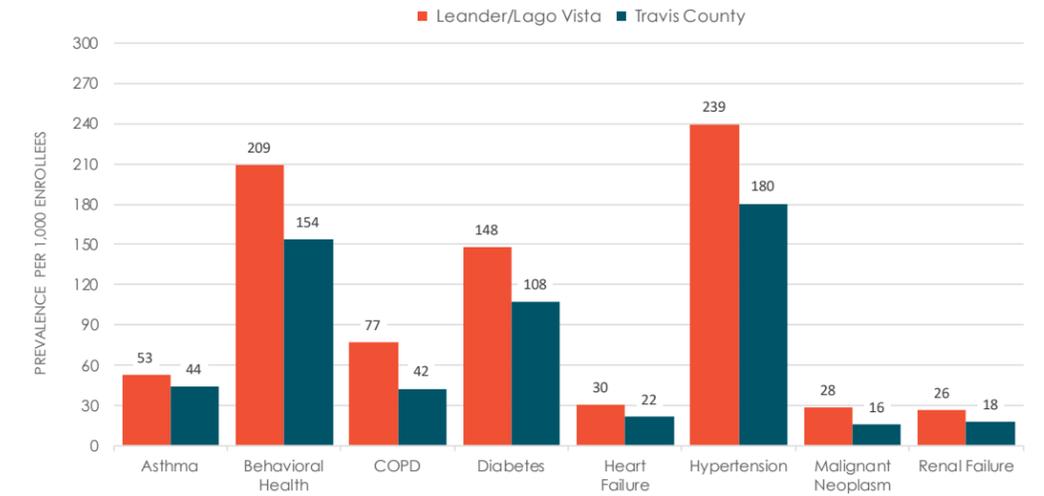
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - LEANDER/LAGO VISTA VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN LEANDER/LAGO VISTA

1. CUC North Central
2. LSCC Seton Circle of Care Family Medicine & Behavioral Health
3. Ascension Seton Northwest
4. Dell Seton Medical Center at The University of Texas
5. CUC Pflugerville

- Prevalence rate for all conditions higher than county rate

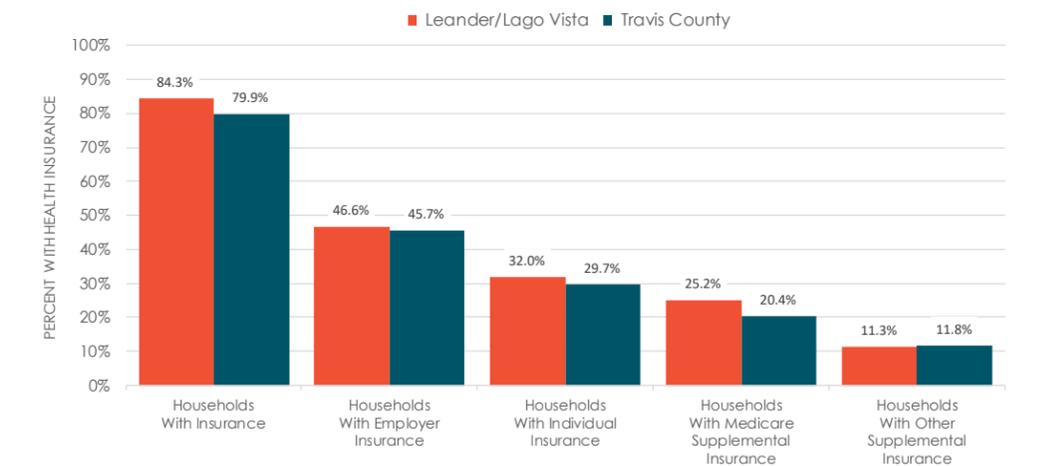


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - LEANDER/LAGO VISTA VS TRAVIS COUNTY

- Percent of households with insurance, with employer insurance, with individual insurance, and with Medicare supplemental insurance higher than county rate
- Percent of households with other supplemental insurance 0.5 percent lower than county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - LEANDER/LAGO VISTA VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is predicted to increase by 11.3 percent compared to 8 percent for Travis County



# FOCUS AREAS

## MANOR/ELGIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Travis/Williamson County line  
**West:** Parmer Lane  
**East:** Travis/Bastrop County line  
**South:** Lockwood Road/Hogeye Road

### SCHOOL DISTRICTS SERVING AREA

Manor ISD  
 Elgin ISD

### HEALTH CARE ACCESS<sup>1</sup>

**Primary Care:** 2

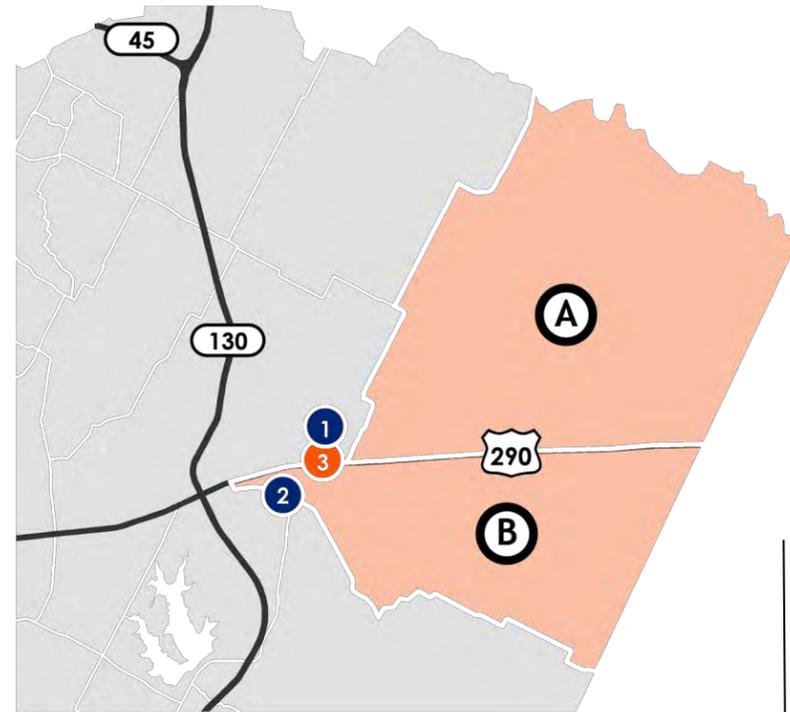
① - Austin OB/GYN Manor

② - CUC Manor

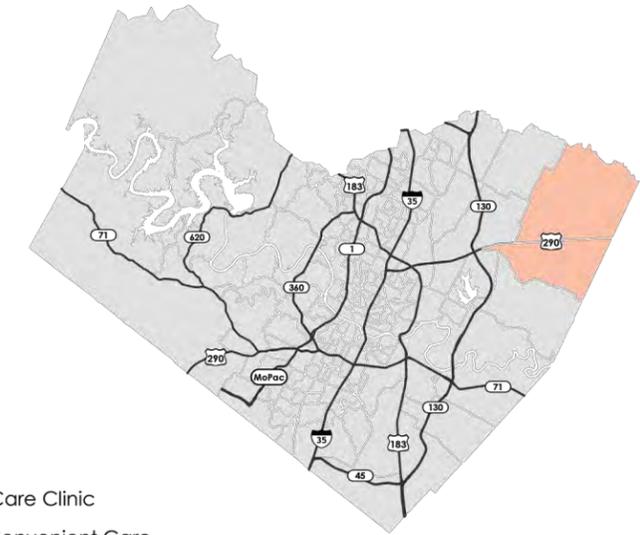
**Urgent/Convenient Care:** 1

③ - FastMed Manor

**Hospital:** 0



## MANOR/ELGIN



### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Northeast Manor/West Elgin	8,736	1,389	15.9%	791	56.9%	2,080	246	11.8%	2,666	445	16.7%
B	Manor/Elgin	11,036	1,509	13.7%	836	55.4%	2,587	296	11.4%	3,353	950	28.3%
<b>FOCUS AREA TOTAL</b>		<b>19,772</b>	<b>2,898</b>	<b>14.7%</b>	<b>1,627</b>	<b>56.1%</b>	<b>4,667</b>	<b>542</b>	<b>11.6%</b>	<b>6,019</b>	<b>1,395</b>	<b>23.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Northeast Manor/West Elgin	8,736	4,204	48.1%	188	2.2%	2,302	26.4%	2,341	26.8%	3,905	44.7%
B	Manor/Elgin	11,036	5,452	49.4%	170	1.5%	2,734	24.8%	2,605	23.6%	5,527	50.1%
<b>FOCUS AREA TOTAL</b>		<b>19,772</b>	<b>9,656</b>	<b>48.8%</b>	<b>358</b>	<b>1.8%</b>	<b>5,036</b>	<b>25.5%</b>	<b>4,946</b>	<b>25.0%</b>	<b>9,432</b>	<b>47.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Northeast Manor/West Elgin	1,389	994	71.6%	-	-	113	8.1%	71	5.1%	-	-	62	4.5%
B	Manor/Elgin	1,509	1,140	75.5%	-	-	135	8.9%	46	3.0%	-	-	76	5.0%
<b>FOCUS AREA TOTAL</b>		<b>2,898</b>	<b>2,134</b>	<b>73.6%</b>	<b>52</b>	<b>1.8%</b>	<b>248</b>	<b>8.6%</b>	<b>117</b>	<b>4.0%</b>	<b>209</b>	<b>7.2%</b>	<b>138</b>	<b>4.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

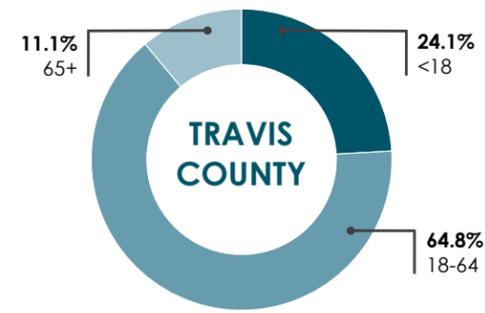
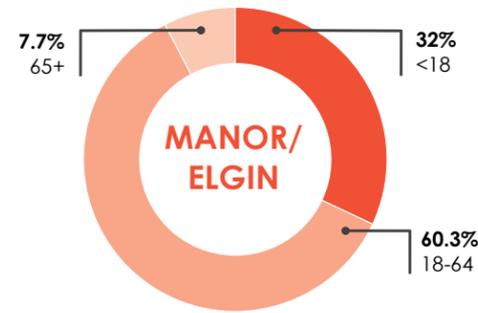
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

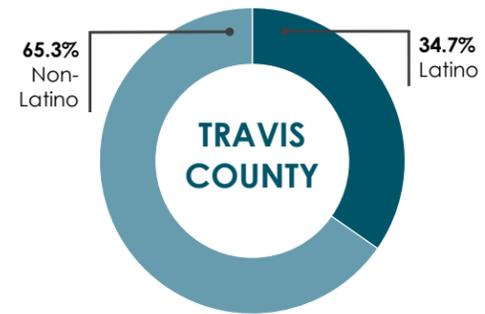
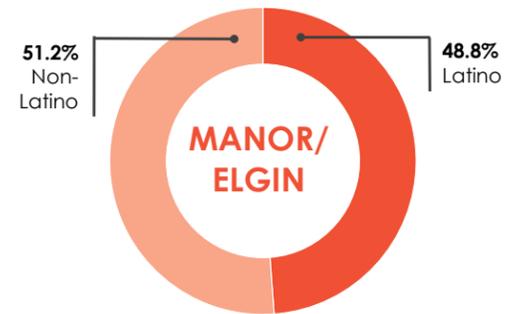
### AGE

- Percent of under 18 residents 7.9 percent higher than county rate
- Percent of age 18-64 residents 4.5 percent lower than county rate
- Percent of age 65+ residents 3.4 percent lower than county rate



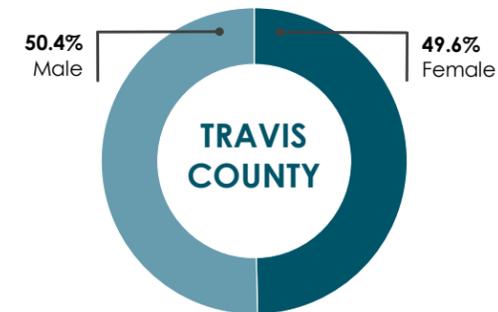
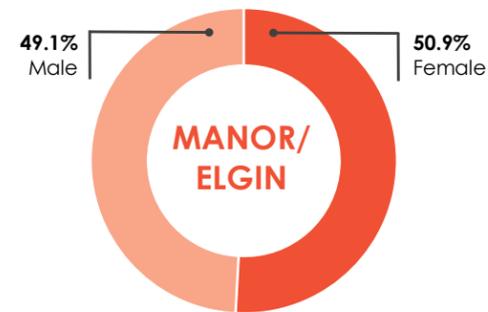
### ETHNICITY

- Percent of Latino residents 14.1 percent higher than county rate



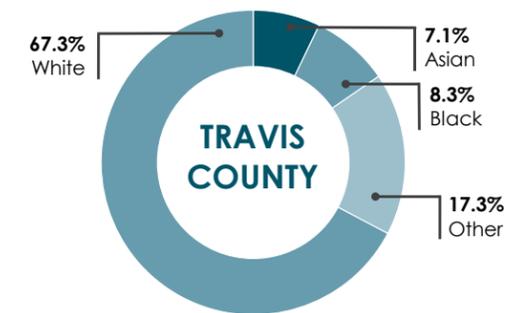
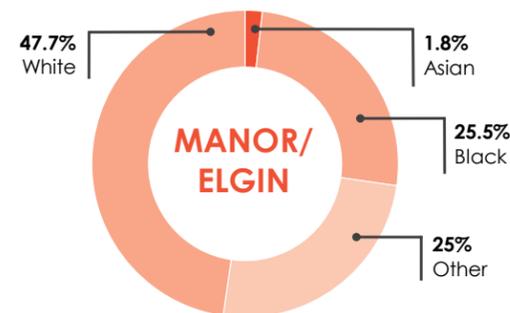
### GENDER

- Percent of females 1.3 percent higher than county rate



### RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black residents more than triple the county rate
- Percent of other race residents 7.7 percent higher than county rate



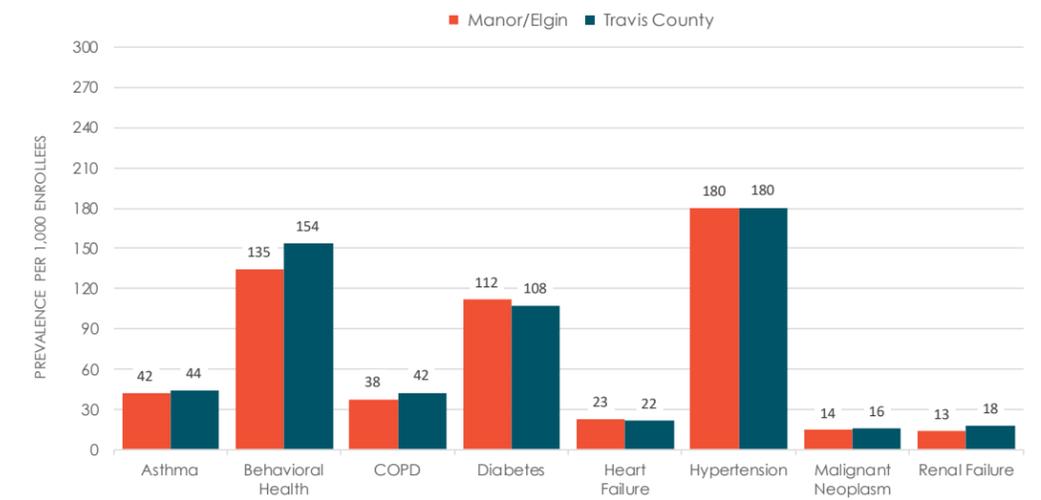
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - MANOR/ELGIN VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN MANOR/ELGIN

1. CUC North Central
2. CUC Manor
3. Dell Seton Medical Center at The University of Texas
4. CUC North Central Dental
5. Central Health Southeast Health & Wellness Center

- Prevalence rate for all conditions except diabetes and hypertension lower than county rate

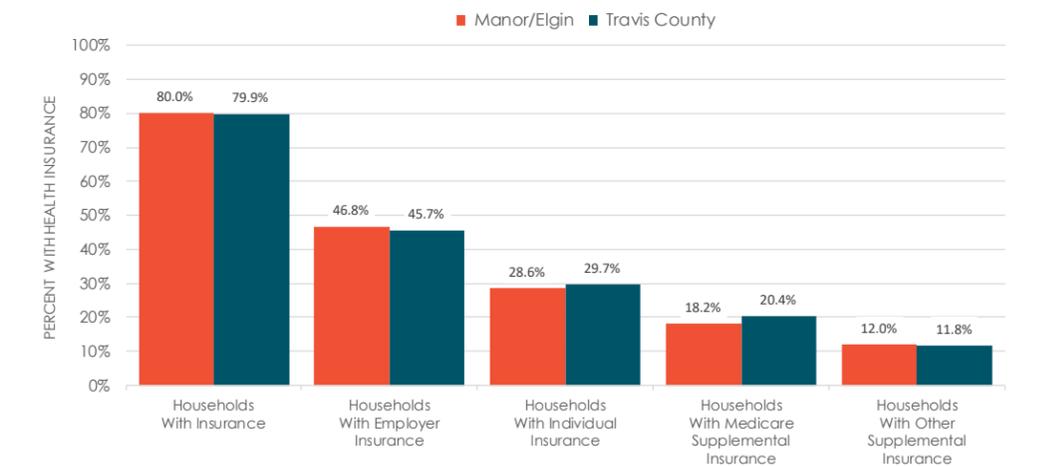


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - MANOR/ELGIN VS TRAVIS COUNTY

- Percent of households with insurance and with other supplemental insurance nearly equal to the county rate
- Percent of households with employer insurance is higher than county rate
- Percent of households with individual insurance and with Medicare supplemental insurance are lower than county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - MANOR/ELGIN VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle less than a third of county rate
- Average number of households without a vehicle predicted to increase by 13 percent compared to 8 percent for Travis County



# FOCUS AREAS

## NORTH CENTRAL AUSTIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Braker Lane  
**West:** Burnet Road  
**East:** I-35  
**South:** Anderson Lane/  
 St.John's Avenue

### SCHOOL DISTRICTS SERVING AREA

Austin ISD  
 Pflugerville ISD

### HEALTH CARE ACCESS<sup>1</sup>

**Primary Care:** 5

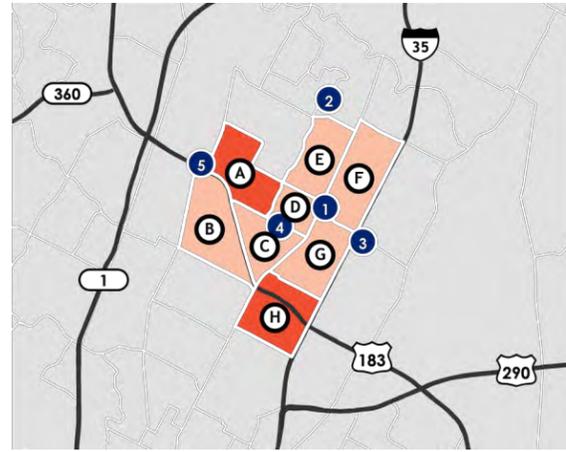
- ① - Carousel Pediatrics North Lamar
- ② - CUC North Central
- ③ - CUC Rundberg
- ④ - LSCC at Collinfield
- ⑤ - Planned Parenthood North Austin

**Urgent/Convenient Care:** 0  
**Hospital:** 0

<sup>1</sup> Funded by Central Health

<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts



#### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

## NORTH CENTRAL AUSTIN



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	North Austin/Rundberg	8,280	2,088	25.2%	1,146	54.9%	1,719	471	27.4%	2,767	884	31.9%
B	Wooten	5,367	1,027	19.1%	596	58.0%	1,227	242	19.7%	2,080	421	20.2%
C	North Austin/Rundberg	4,919	988	20.1%	559	56.6%	1,010	275	27.2%	1,715	567	33.1%
D	North Austin/Rundberg	4,407	1,397	31.7%	799	57.2%	940	298	31.7%	1,329	446	33.6%
E	North Austin/Rundberg	6,923	2,019	29.2%	1,165	57.7%	1,577	326	20.7%	2,287	711	31.1%
F	North Lamar	7,535	2,270	30.1%	1,315	57.9%	1,570	350	22.3%	2,226	797	35.8%
G	Georgian Acres	6,000	1,871	31.2%	1,073	57.3%	1,224	271	22.1%	2,253	858	38.1%
H	Georgian Acres/Highland/St.John's	6,900	1,378	20.0%	833	60.4%	1,479	453	30.6%	2,600	768	29.5%
<b>FOCUS AREA TOTAL</b>		<b>50,331</b>	<b>13,038</b>	<b>25.9%</b>	<b>7,486</b>	<b>57.4%</b>	<b>10,746</b>	<b>2,686</b>	<b>25.0%</b>	<b>17,257</b>	<b>5,452</b>	<b>31.6%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

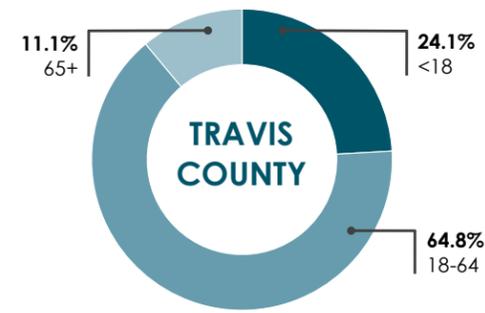
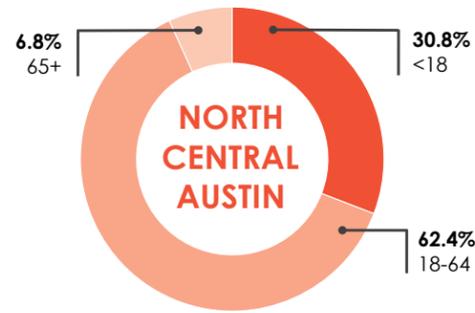
	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	North Austin/Rundberg	8,280	6,573	79.4%	143	1.7%	645	7.8%	3,774	45.6%	3,718	44.9%
B	Wooten	5,367	2,805	52.3%	64	1.2%	371	6.9%	839	15.6%	4,093	76.3%
C	North Austin/Rundberg	4,919	3,679	74.8%	88	1.8%	298	6.1%	1,365	27.7%	3,168	64.4%
D	North Austin/Rundberg	4,407	3,135	71.1%	449	10.2%	250	5.7%	1,350	30.6%	2,358	53.5%
E	North Austin/Rundberg	6,923	5,327	76.9%	173	2.5%	560	8.1%	2,702	39.0%	3,488	50.4%
F	North Lamar	7,535	5,979	79.3%	145	1.9%	655	8.7%	3,390	45.0%	3,345	44.4%
G	Georgian Acres	6,000	4,525	75.4%	46	0.8%	501	8.4%	2,155	35.9%	3,298	55.0%
H	Georgian Acres/Highland/St.John's	6,900	4,617	66.9%	519	7.5%	419	6.1%	2,374	34.4%	3,588	52.0%
<b>FOCUS AREA TOTAL</b>		<b>50,331</b>	<b>36,640</b>	<b>72.8%</b>	<b>1,627</b>	<b>3.2%</b>	<b>3,699</b>	<b>7.3%</b>	<b>17,949</b>	<b>35.7%</b>	<b>27,056</b>	<b>53.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	North Austin/Rundberg	2,088	1,790	85.7%	11	0.5%	69	3.3%	46	2.2%	75	3.6%	97	4.6%
B	Wooten	1,027	872	84.9%	-	-	26	2.5%	15	1.5%	-	-	55	5.4%
C	North Austin/Rundberg	988	832	84.2%	-	-	30	3.0%	21	2.1%	-	-	50	5.1%
D	North Austin/Rundberg	1,397	1,206	86.3%	46	3.3%	18	1.3%	44	3.1%	52	3.7%	31	2.2%
E	North Austin/Rundberg	2,019	1,734	85.9%	15	0.7%	39	1.9%	60	3.0%	91	4.5%	80	4.0%
F	North Lamar	2,270	1,802	79.4%	91	4.0%	92	4.1%	110	4.8%	108	4.8%	67	3.0%
G	Georgian Acres	1,871	1,610	86.1%	-	-	61	3.3%	34	1.8%	-	-	85	4.5%
H	Georgian Acres/Highland/St.John's	1,378	1,028	74.6%	85	6.2%	60	4.4%	66	4.8%	64	4.6%	75	5.4%
<b>FOCUS AREA TOTAL</b>		<b>13,038</b>	<b>10,874</b>	<b>83.4%</b>	<b>271</b>	<b>2.1%</b>	<b>395</b>	<b>3.0%</b>	<b>396</b>	<b>3.0%</b>	<b>562</b>	<b>4.3%</b>	<b>540</b>	<b>4.1%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

## FOCUS AREA SUMMARY

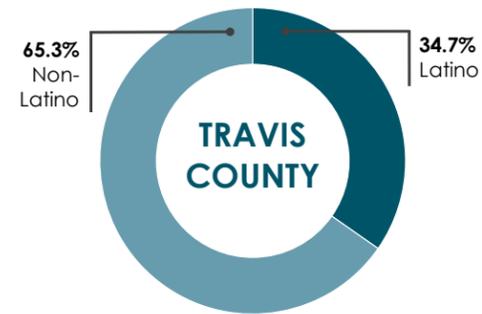
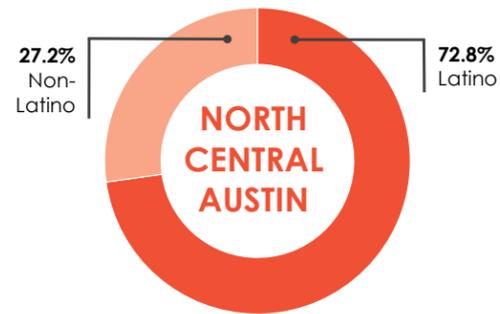
### AGE

- Percent of under 18 residents 6.7 percent higher than county rate
- Percent of age 18-64 residents 2.4 percent lower than county rate
- Percent of age 65+ residents 4.3 percent lower than county rate



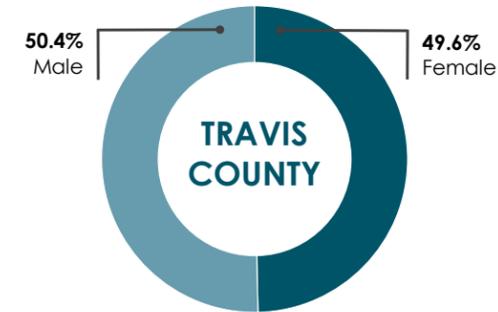
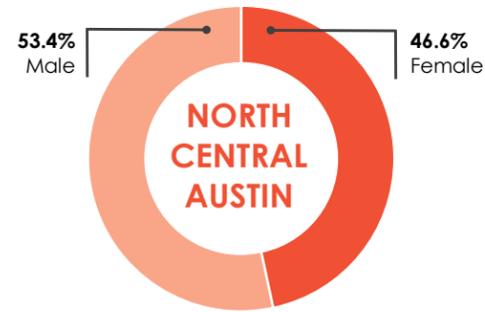
### ETHNICITY

- Percent of Latino residents is more than double the county rate



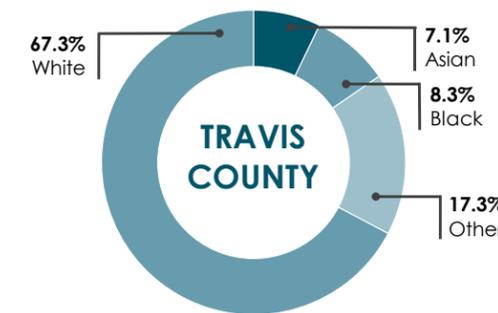
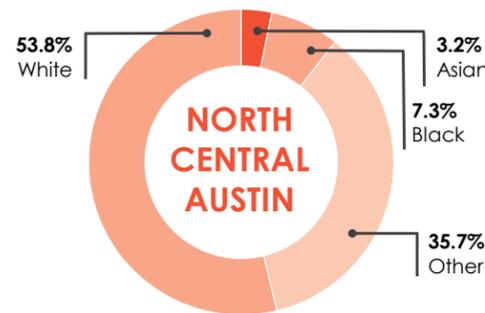
### GENDER

- Percent of males 3 percent higher than county rate



### RACE

- Percent of Asian, Black, and White residents lower than county rate
- Percent of other race residents more than double the county rate



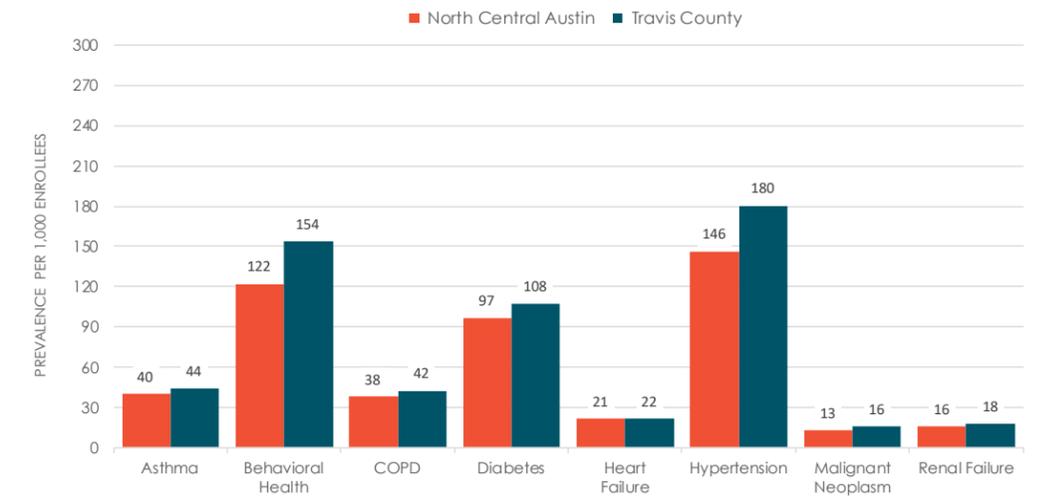
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - NORTH CENTRAL AUSTIN VS TRAVIS COUNTY

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN NORTH CENTRAL AUSTIN

1. CUC North Central
2. CUC Rundberg
3. Dell Seton Medical Center at The University of Texas
4. CUC North Central Dental
5. CUC Hancock Walk-In Clinic

- Prevalence rate for all conditions lower than county rate

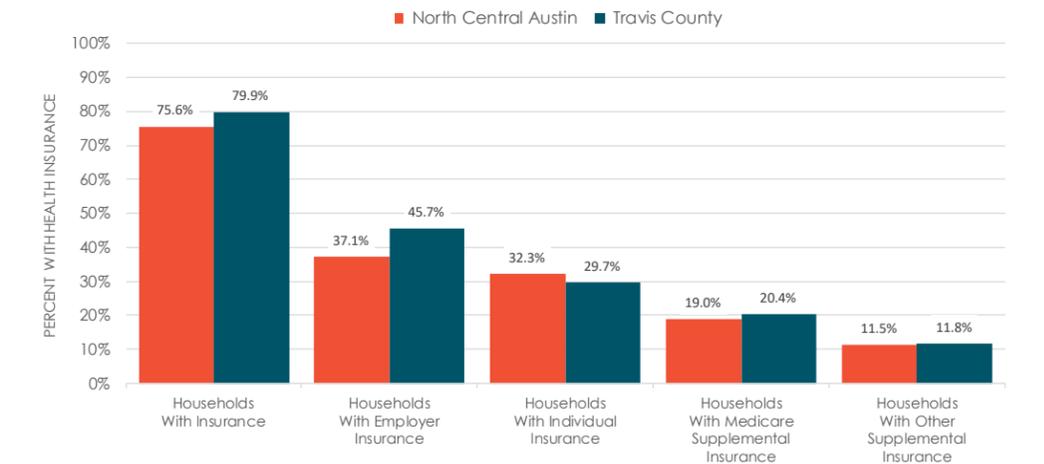


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - NORTH CENTRAL AUSTIN VS TRAVIS COUNTY

- Percent of households with insurance, with employer insurance, and with Medicare supplemental insurance all lower than county rate
- Percent of households with individual insurance is 2.6 percent higher than county rate
- Percent of households with other supplemental insurance consistent with county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - NORTH CENTRAL AUSTIN VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle more than double the county rate
- Average number of households without a vehicle predicted to increase by 6 percent compared to 8 percent for Travis County



# FOCUS AREAS

## NORTH TRAVIS COUNTY

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Travis/Williamson County line  
**West:** Loop 1 (MoPac)  
**East:** Toll 130  
**South:** Blue Goose Road

### SCHOOL DISTRICTS SERVING AREA

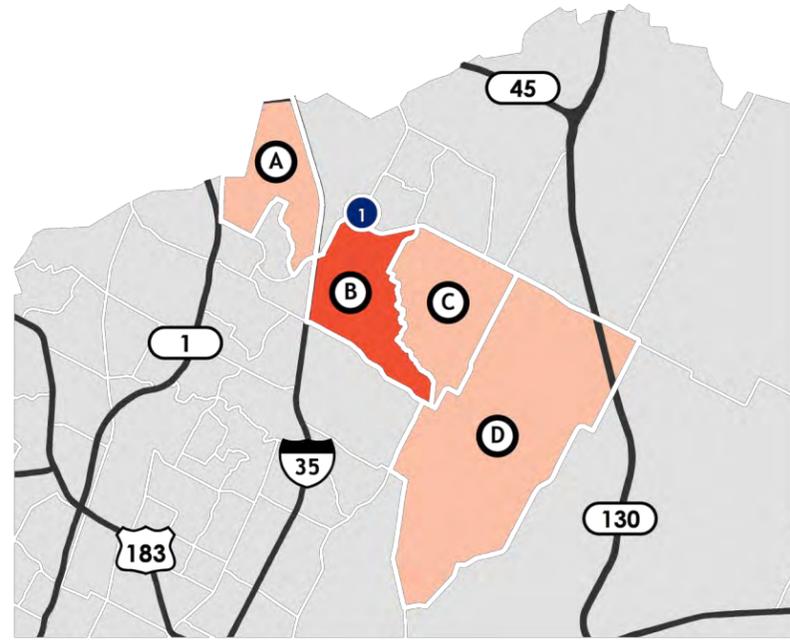
Manor ISD  
 Pflugerville ISD  
 Round Rock ISD

### HEALTH CARE ACCESS<sup>1</sup>

**Primary Care:** 1

① - CUC Pflugerville

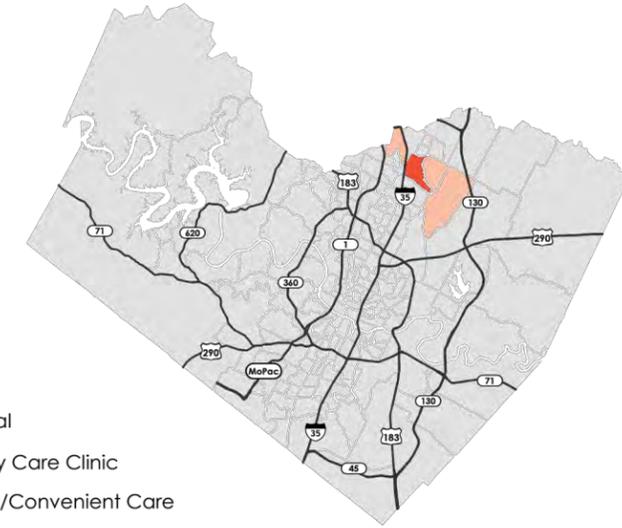
**Urgent/Convenient Care:** 0  
**Hospital:** 0



#### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

## NORTH TRAVIS COUNTY



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)
A	Pamela Heights/Jacks Pond	11,119	690	6.2%	420	60.9%	2,557	228
B	Wells Point/Brookfield Estates	15,019	1,984	13.2%	1,130	57.0%	3,408	465
C	Northtown/Sarah's Creek	20,536	1,721	8.4%	1,034	60.1%	4,871	252
D	Cantarra/Boulder Ridge/River Ranch	12,559	2,730	21.7%	1,588	58.2%	3,125	274
<b>FOCUS AREA TOTAL</b>		<b>59,233</b>	<b>7,125</b>	<b>12.0%</b>	<b>4,172</b>	<b>58.6%</b>	<b>13,961</b>	<b>1,219</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE
A	Pamela Heights/Jacks Pond	11,119	3,480	31.3%	1,260	11.3%	1,662
B	Wells Point/Brookfield Estates	15,019	8,181	54.5%	1,127	7.5%	2,334
C	Northtown/Sarah's Creek	20,536	7,320	35.6%	3,726	18.1%	3,405
D	Cantarra/Boulder Ridge/River Ranch	12,559	5,947	47.4%	1,353	10.8%	2,112
<b>FOCUS AREA TOTAL</b>		<b>59,233</b>	<b>24,928</b>	<b>42.1%</b>	<b>7,466</b>	<b>12.6%</b>	<b>9,513</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE
A	Pamela Heights/Jacks Pond	690	312	45.2%	55	8.0%	77	11.2%
B	Wells Point/Brookfield Estates	1,984	1,382	69.7%	97	4.9%	118	5.9%
C	Northtown/Sarah's Creek	1,721	1,163	67.6%	105	6.1%	98	5.7%
D	Cantarra/Boulder Ridge/River Ranch	2,730	2,158	79.0%	98	3.6%	76	2.8%
<b>FOCUS AREA TOTAL</b>		<b>7,125</b>	<b>5,015</b>	<b>70.4%</b>	<b>355</b>	<b>5.0%</b>	<b>369</b>	<b>5.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>

<sup>1</sup> Funded by Central Health

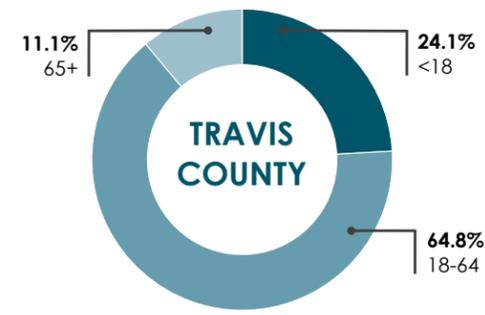
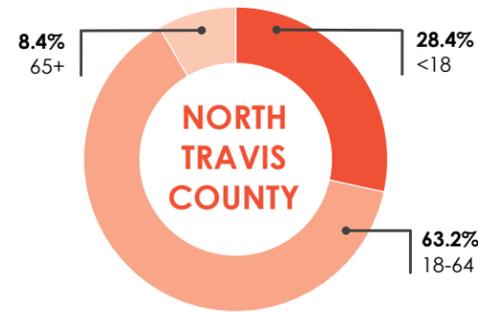
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

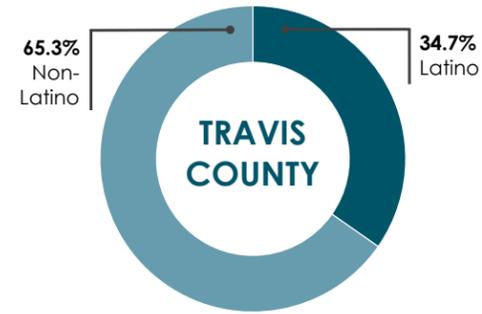
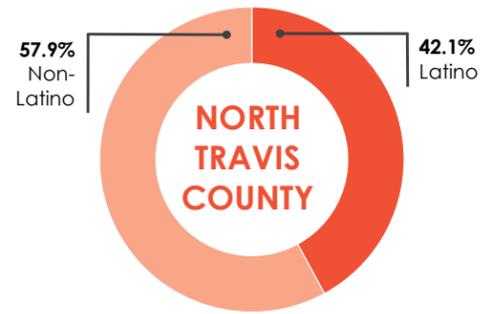
### AGE

- Percent of under 18 residents 4.3 percent higher than county rate
- Percent of age 18-64 residents 1.6 percent lower than county rate
- Percent of age 65+ residents 2.7 percent lower than county rate



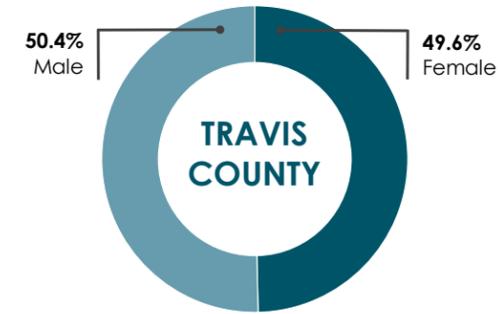
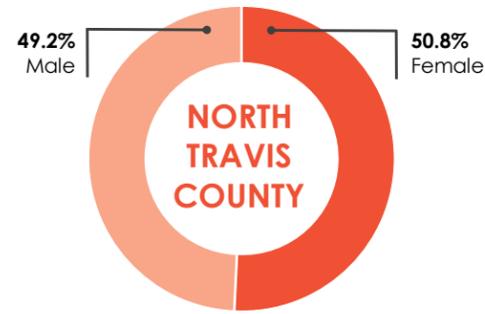
### ETHNICITY

- Percent of Latino residents 7.4 percent higher than county rate



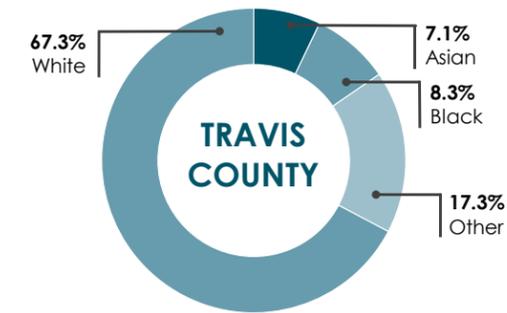
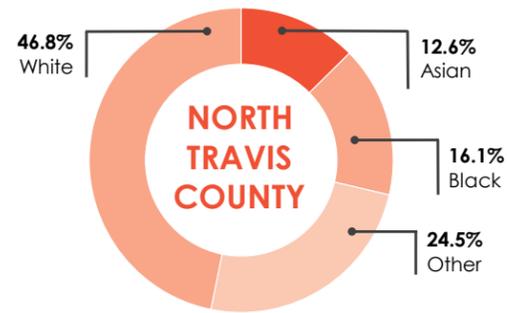
### GENDER

- Percent of females is 1.2 percent higher than county rate



### RACE

- Percent of Asian residents 5.5 percent higher than county rate
- Percent of Black residents nearly double the county rate
- Percent of White and other race residents lower than county rate



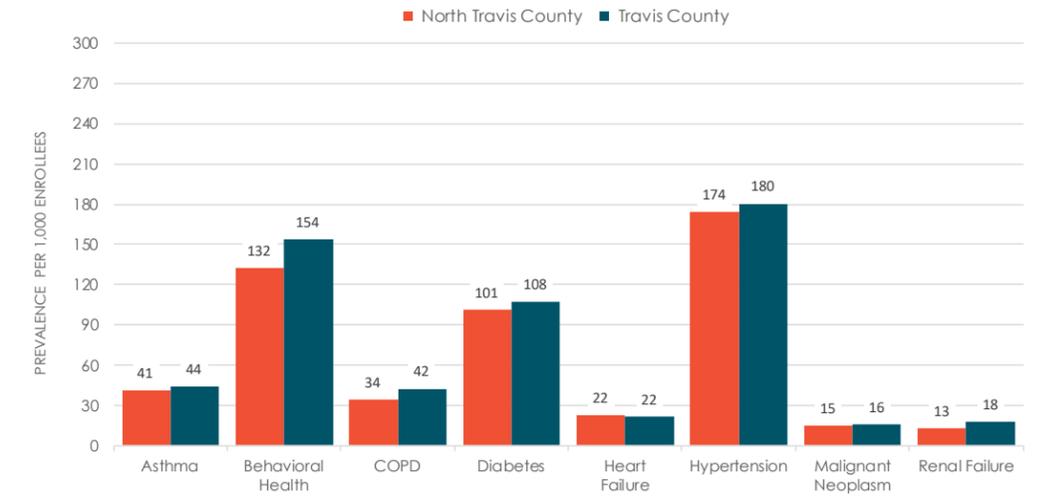
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - NORTH TRAVIS COUNTY VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN NORTH TRAVIS COUNTY

1. CUC North Central
2. CUC Pflugerville
3. CUC North Central Dental
4. Dell Seton Medical Center at The University of Texas
5. Ascension Seton Northwest

- Prevalence rate for all conditions is equal to or lower than county rate

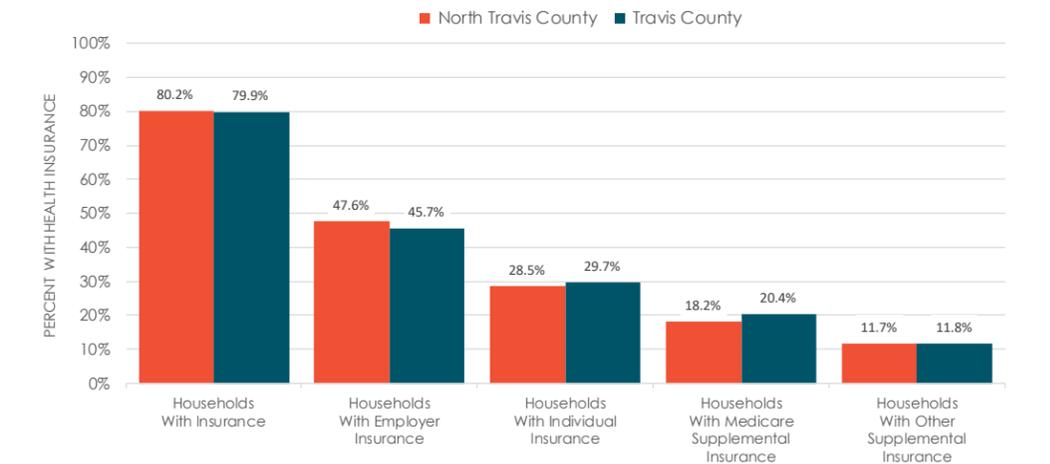


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - NORTH TRAVIS COUNTY VS TRAVIS COUNTY

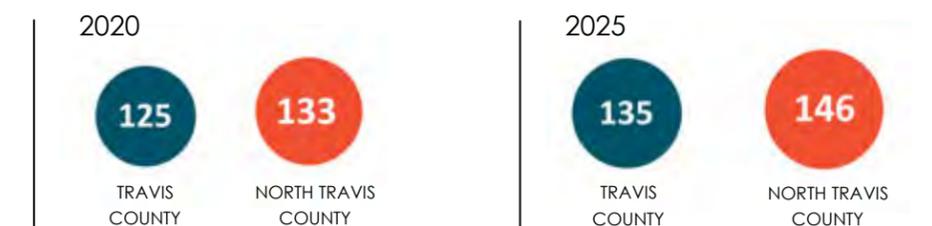
- Percent of households with insurance and with supplemental insurance almost equal to county rate
- Percent of households with employer insurance is higher than county rate
- Percent of households with individual insurance and with Medicare supplemental insurance is lower than county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - NORTH TRAVIS COUNTY VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is slightly higher than the Travis County average



# FOCUS AREAS

## NORTHEAST AUSTIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

North: Parmer Lane  
 West: I-35  
 East: Springdale Road  
 South: E. 51<sup>st</sup> Street/Manor Road

### SCHOOL DISTRICTS SERVING AREA

Austin ISD  
 Manor ISD

### HEALTH CARE ACCESS<sup>1</sup>

Primary Care: 2

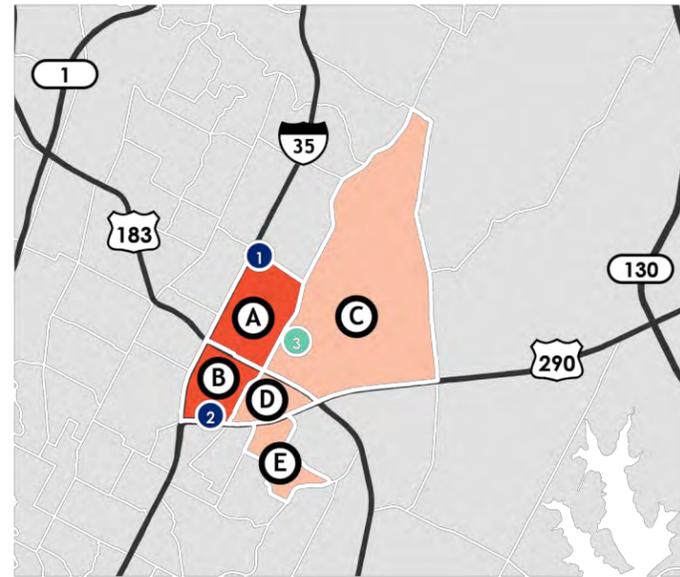
① - CUC Rundberg

② - PCC North

Urgent/Convenient Care: 0

Hospital: 1

③ - Cross Creek Hospital



#### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

## NORTHEAST AUSTIN



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Heritage Hills	7,927	2,494	31.5%	1,482	59.4%	1,803	443	24.6%	2,739	788	28.8%
B	St.John's/Coronado Hills	8,364	2,100	25.1%	1,161	55.3%	1,596	426	26.7%	3,028	1,063	35.1%
C	Springdale/Chimney Hill	10,844	821	7.6%	454	55.3%	2,389	223	9.3%	4,524	438	9.7%
D	Coronado Hills	3,747	1,124	30.0%	615	54.7%	832	213	25.6%	1,399	393	28.1%
E	University Hills/Windsor Park	5,221	1,032	19.8%	610	59.1%	1,182	284	24.0%	1,868	549	29.4%
<b>FOCUS AREA TOTAL</b>		<b>36,103</b>	<b>7,571</b>	<b>21.0%</b>	<b>4,322</b>	<b>57.1%</b>	<b>7,802</b>	<b>1,589</b>	<b>20.4%</b>	<b>13,558</b>	<b>3,231</b>	<b>23.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Heritage Hills	7,927	6,159	77.7%	142	1.8%	613	7.7%	2,668	33.7%	4,504	56.8%
B	St.John's/Coronado Hills	8,364	5,999	71.7%	66	0.8%	1,154	13.8%	2,151	25.7%	4,993	59.7%
C	Springdale/Chimney Hill	10,844	3,838	35.4%	2,142	19.8%	1,981	18.3%	1,965	18.1%	4,756	43.9%
D	Coronado Hills	3,747	2,667	71.2%	23	0.6%	449	12.0%	1,083	28.9%	2,192	58.5%
E	University Hills/Windsor Park	5,221	2,571	49.2%	69	1.3%	1,012	19.4%	1,548	29.6%	2,592	49.6%
<b>FOCUS AREA TOTAL</b>		<b>36,103</b>	<b>21,234</b>	<b>58.8%</b>	<b>2,442</b>	<b>6.8%</b>	<b>5,209</b>	<b>14.4%</b>	<b>9,415</b>	<b>26.1%</b>	<b>19,037</b>	<b>52.7%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Heritage Hills	2,494	2,140	85.8%	70	2.8%	74	3.0%	63	2.5%	91	3.6%	56	2.2%
B	St.John's/Coronado Hills	2,100	1,853	88.2%	-	-	65	3.1%	42	2.0%	-	-	76	3.6%
C	Springdale/Chimney Hill	821	449	54.7%	70	8.5%	91	11.1%	72	8.8%	71	8.6%	68	8.3%
D	Coronado Hills	1,124	957	85.1%	-	-	65	5.8%	26	2.3%	-	-	33	2.9%
E	University Hills/Windsor Park	1,032	743	72.0%	20	1.9%	95	9.2%	59	5.7%	27	2.6%	88	8.5%
<b>FOCUS AREA TOTAL</b>		<b>7,571</b>	<b>6,142</b>	<b>81.1%</b>	<b>170</b>	<b>2.2%</b>	<b>390</b>	<b>5.2%</b>	<b>262</b>	<b>3.5%</b>	<b>286</b>	<b>3.8%</b>	<b>321</b>	<b>4.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

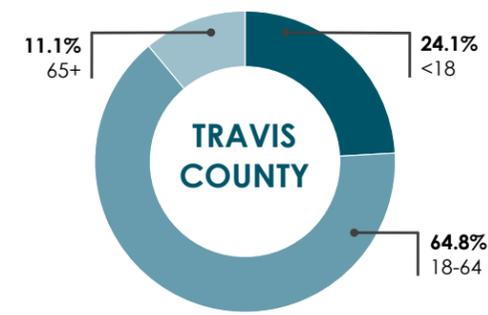
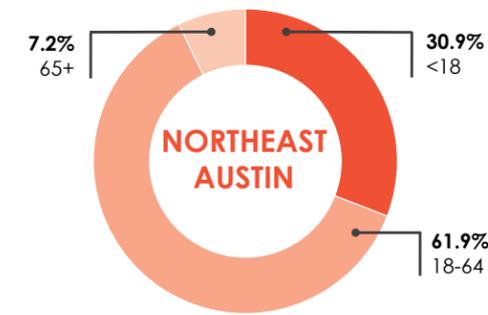
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

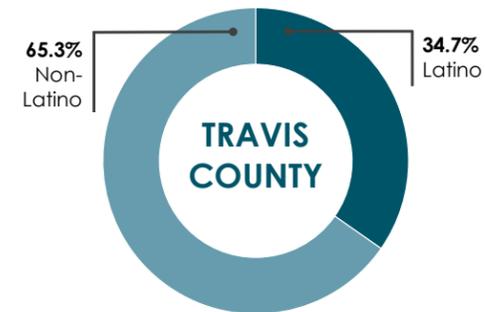
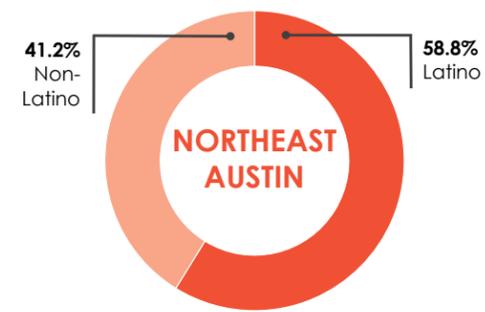
### AGE

- Percent of under 18 residents 6.8 percent higher than county rate
- Percent of age 18-64 residents 2.9 percent lower than county rate
- Percent of age 65+ residents 3.9 percent lower than county rate



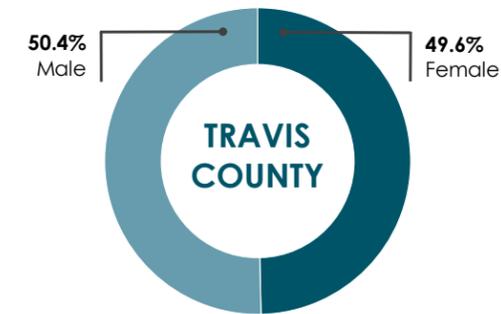
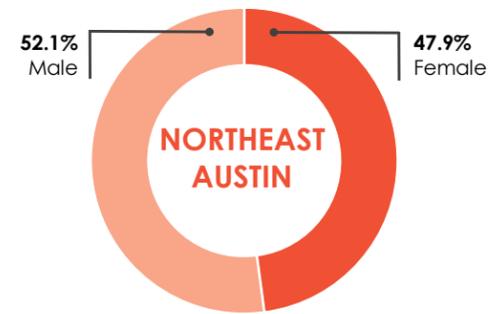
### ETHNICITY

- Percent of Latino residents 24.1 percent higher than county rate



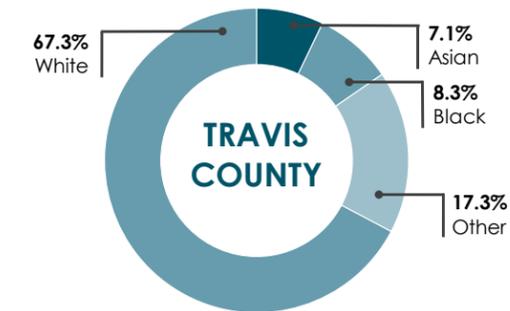
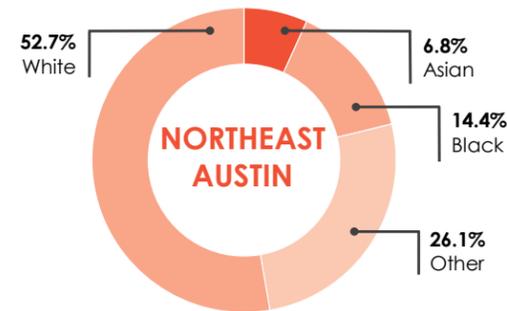
### GENDER

- Percent of males 1.7 percent higher than county rate



### RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black 6.1 percent higher than county rate
- Percent of other race residents 8.8 percent higher than county rate



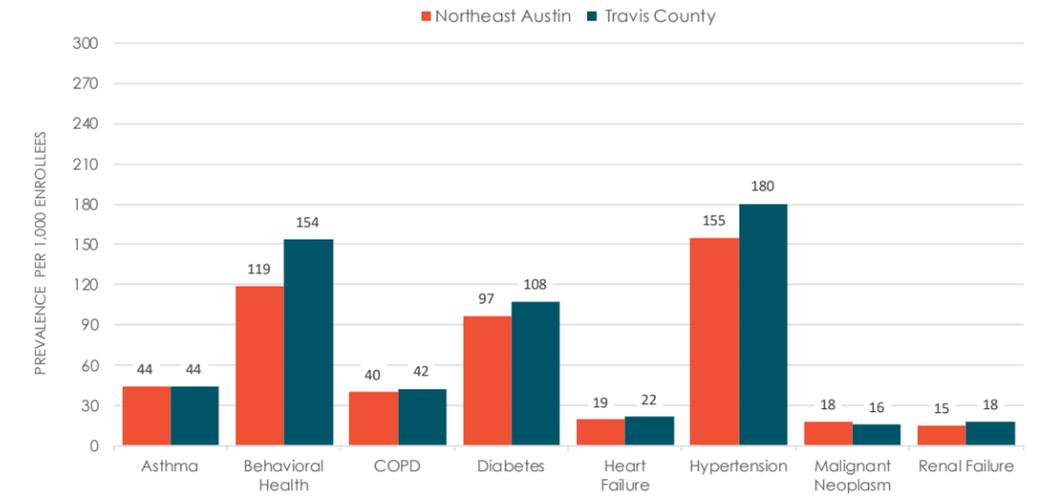
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - NORTHEAST AUSTIN VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN NORTHEAST AUSTIN

1. CUC North Central
2. CUC Rundberg
3. Dell Seton Medical Center at The University of Texas
4. Peoples Community Clinic
5. CUC North Central Dental

- Prevalence rates for all conditions except asthma and malignant neoplasm are lower than county rate

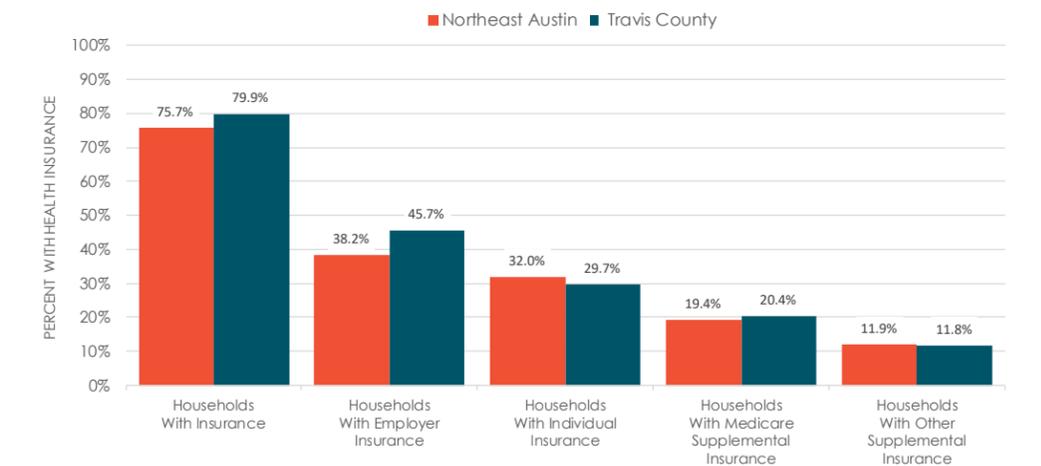


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - NORTHEAST AUSTIN VS TRAVIS COUNTY

- Percent of households with insurance, with employer insurance, and with Medicare supplemental insurance are all lower than county rate
- Percent of households with individual insurance is higher than county rate
- Percent of households with other supplemental insurance is almost equal to the county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - NORTHEAST AUSTIN VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is double the county rate, and is predicted to increase at the same rate as the county



# FOCUS AREAS

## PFLUGERVILLE

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Travis/Williamson County line  
**West:** A.W. Grimes Boulevard  
**East:** Toll 130  
**South:** W. Pecan Street

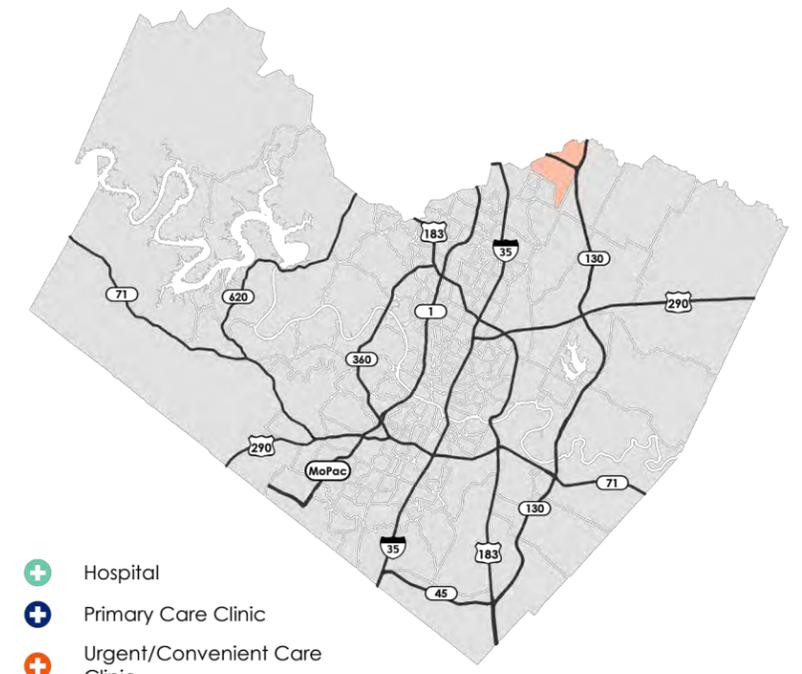
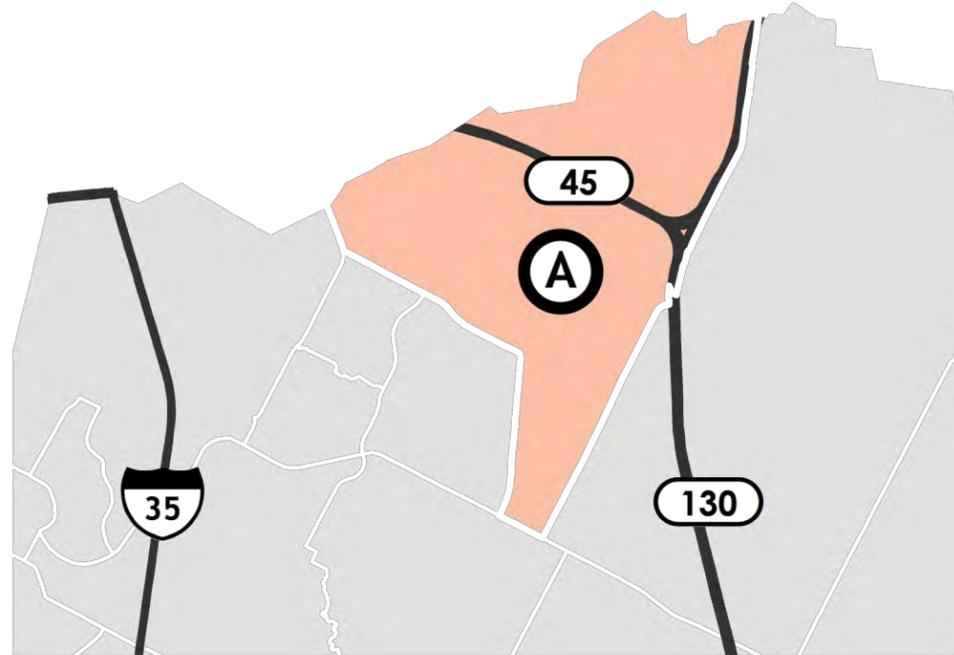
### SCHOOL DISTRICTS SERVING AREA

Pflugerville ISD

### HEALTH CARE ACCESS<sup>1</sup>

**Primary Care:** 0  
**Urgent/Convenient Care:** 0  
**Hospital:** 0

## PFLUGERVILLE



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Pflugerville	22,600	788	3.5%	454	57.6%	5,860	260	4.4%	7,116	578	8.1%
	<b>FOCUS AREA TOTAL</b>	<b>22,600</b>	<b>788</b>	<b>3.5%</b>	<b>454</b>	<b>57.6%</b>	<b>5,860</b>	<b>260</b>	<b>4.4%</b>	<b>7,116</b>	<b>578</b>	<b>8.1%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Pflugerville	22,600	5,968	26.4%	2,424	10.7%	5,079	22.5%	3,367	14.9%	11,730	51.9%
	<b>FOCUS AREA TOTAL</b>	<b>22,600</b>	<b>5,968</b>	<b>26.4%</b>	<b>2,424</b>	<b>10.7%</b>	<b>5,079</b>	<b>22.5%</b>	<b>3,367</b>	<b>14.9%</b>	<b>11,730</b>	<b>51.9%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Pflugerville	788	262	33.2%	62	7.9%	140	17.8%	103	13.1%	113	14.3%	108	13.7%
	<b>FOCUS AREA TOTAL</b>	<b>788</b>	<b>262</b>	<b>33.2%</b>	<b>62</b>	<b>7.9%</b>	<b>140</b>	<b>17.8%</b>	<b>103</b>	<b>13.1%</b>	<b>113</b>	<b>14.3%</b>	<b>108</b>	<b>13.7%</b>
	<b>TRAVIS COUNTY TOTAL</b>	<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

<sup>1</sup> Funded by Central Health

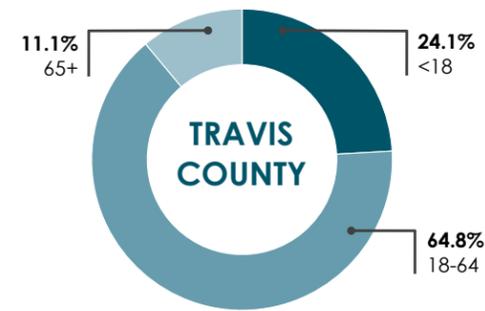
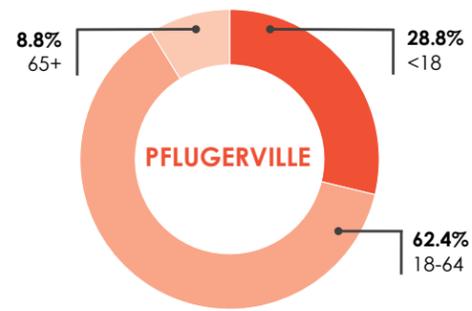
<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts

## FOCUS AREA SUMMARY

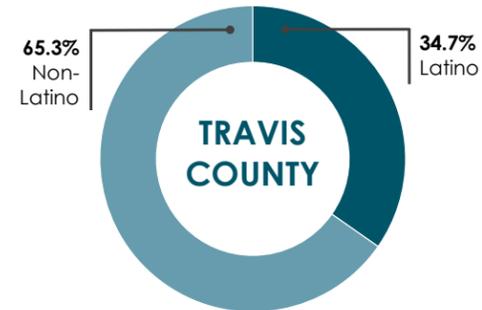
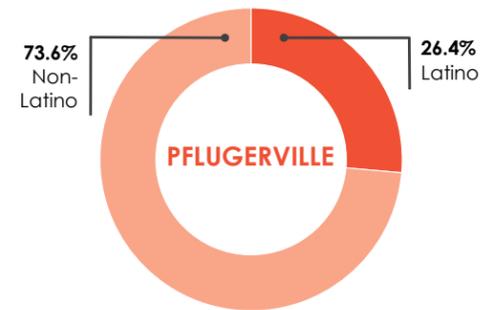
### AGE

- Percent of under 18 residents 4.7 percent higher than county rate
- Percent of age 18-64 residents 2.4 percent lower than county rate
- Percent of age 65+ residents 2.3 percent lower than county rate



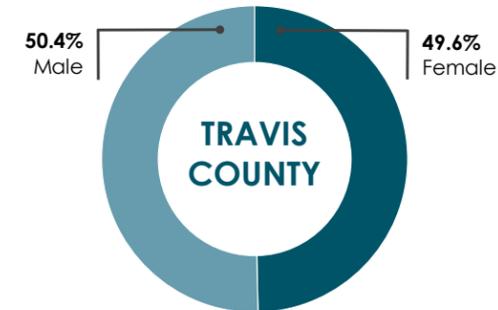
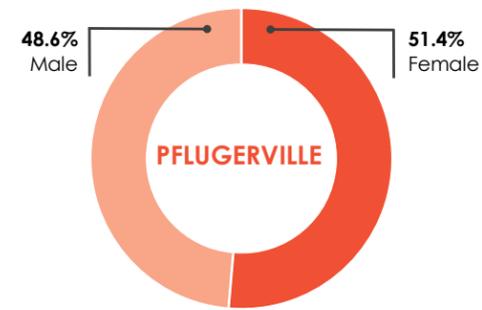
### ETHNICITY

- Percent of Latino residents 8.3 percent lower than county rate



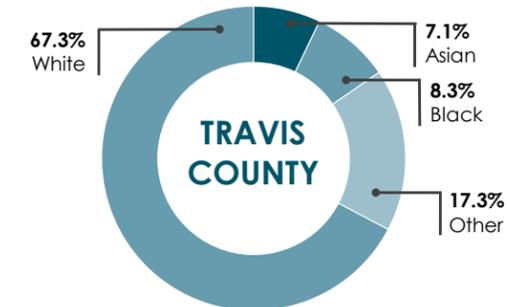
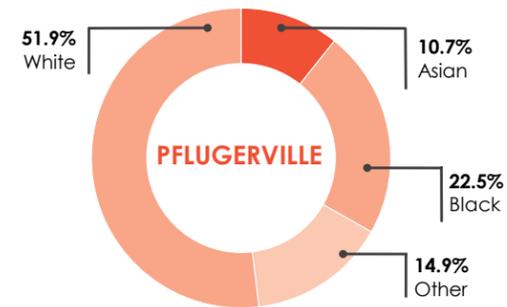
### GENDER

- Percent of females 1.8 percent higher than county rate



### RACE

- Percent of Asian residents 3.6 percent higher than county rate
- Percent of Black residents more than double the county rate
- Percent of White and other race residents lower than county rate



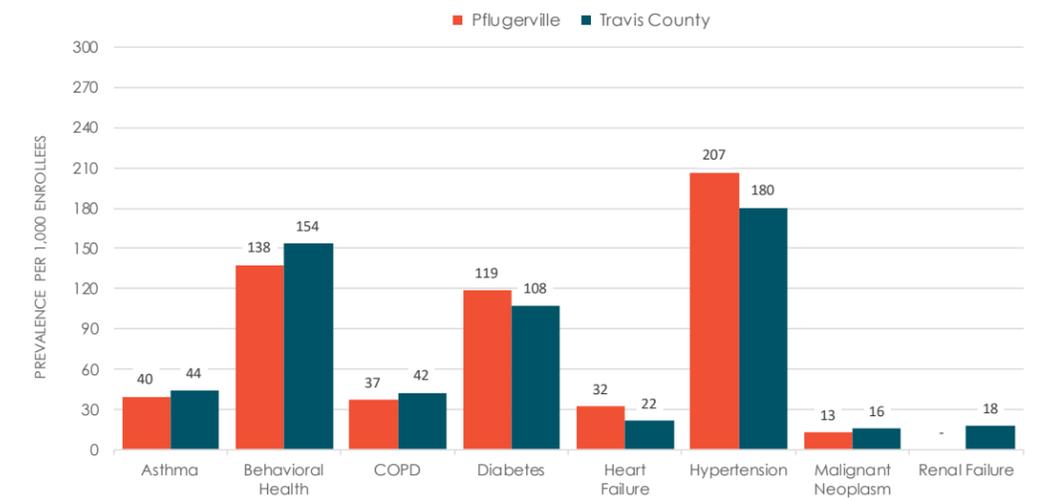
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - PFLUGERVILLE VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN PFLUGERVILLE

- CUC North Central
- CUC Pflugerville
- LSCC Seton Circle of Care Family Medicine at Texas A&M Health Science Center (Round Rock)
- CUC North Central Dental
- Dell Seton Medical Center at The University of Texas

- Prevalence rate for all conditions except diabetes, heart failure, and hypertension are lower than county rate

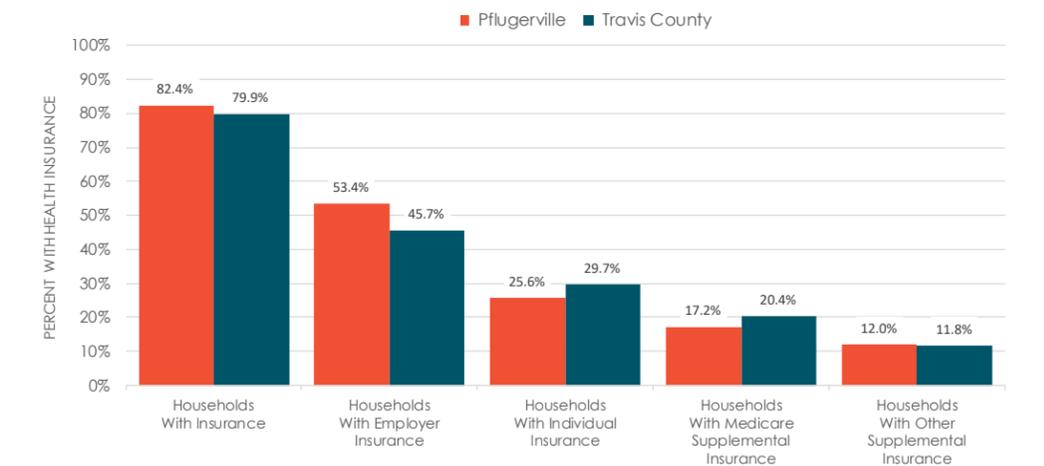


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - PFLUGERVILLE VS TRAVIS COUNTY

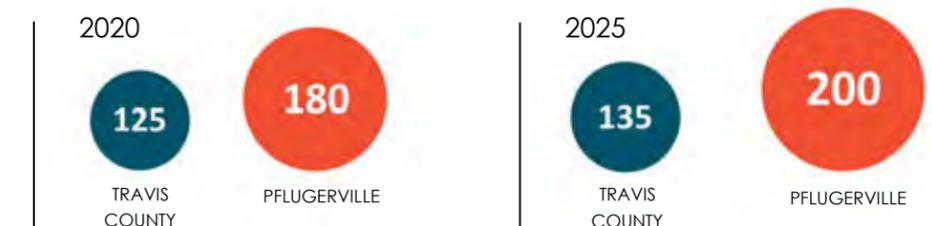
- Percent of households with insurance and with employer insurance are higher than county rate
- Percent of households with individual insurance and with Medicare supplemental insurance is lower than county rate
- Percent of households with other supplemental insurance is almost equal to the county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - PFLUGERVILLE VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is greater than the county average and is predicted to increase by 11 percent by 2025 compared to 8 percent for Travis County



# FOCUS AREAS

## SOUTH AUSTIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

North: Hwy. 71  
 West: I-35  
 East: U.S. 183  
 South: Onion Creek

### SCHOOL DISTRICTS SERVING AREA

Austin ISD  
 Del Valle ISD

### HEALTH CARE ACCESS<sup>1</sup>

#### Primary Care: 4

- 1 - Carousel Pediatrics South Brook
- 2 - Central Health Southeast Health & Wellness Center
- 3 - CUC William Cannon
- 4 - Integral Care Dove Springs

#### Urgent/Convenient Care: 1

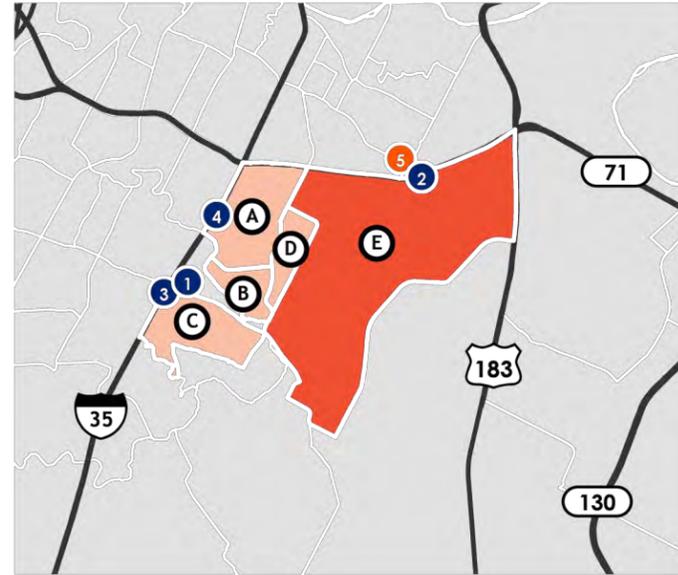
- 5 - Central Health Southeast Health & Wellness Center Walk-In Clinic

#### Hospital: 0

<sup>1</sup> Funded by Central Health

<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

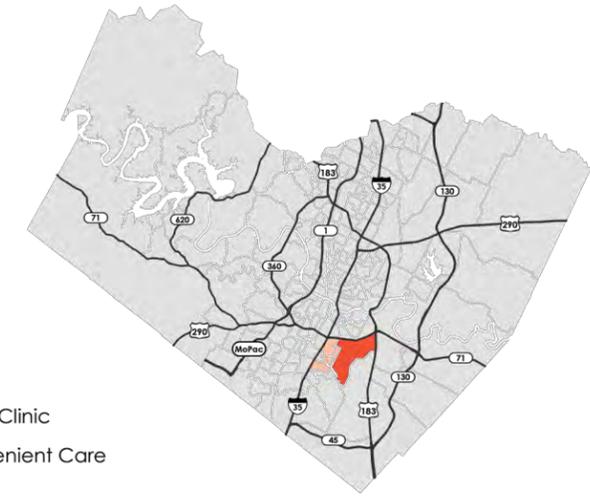
<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts



#### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

## SOUTH AUSTIN



### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	Franklin Park	7,050	1,538	21.8%	976	63.5%	1,460	302	20.7%	1,763	738	41.9%
B	Franklin Park	6,111	1,178	19.3%	729	61.9%	1,245	228	18.3%	1,431	453	31.7%
C	Bluff Springs/South Creek	9,536	2,358	24.7%	1,511	64.1%	1,994	312	15.6%	2,791	759	27.2%
D	Franklin Park	5,014	1,162	23.2%	724	62.3%	1,066	237	22.2%	1,289	643	49.9%
E	McKinney/Martinshore	10,432	1,674	16.0%	1,078	64.4%	2,332	422	18.1%	3,180	769	24.2%
<b>FOCUS AREA TOTAL</b>		<b>38,143</b>	<b>7,910</b>	<b>20.7%</b>	<b>5,018</b>	<b>63.4%</b>	<b>8,097</b>	<b>1,501</b>	<b>18.5%</b>	<b>10,454</b>	<b>3,362</b>	<b>32.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

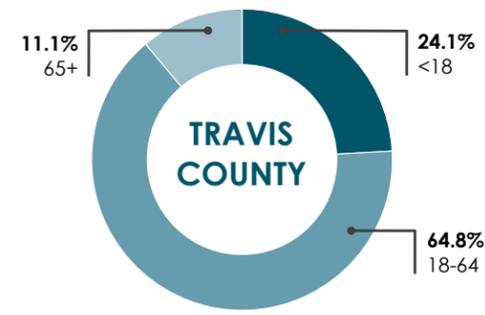
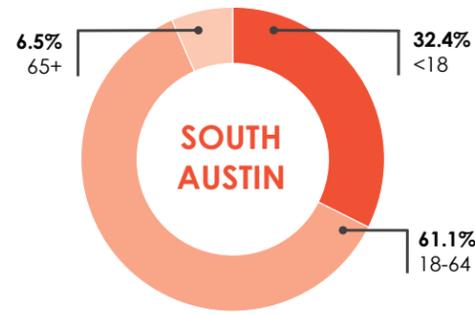
	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	Franklin Park	7,050	5,917	83.9%	32	0.5%	528	7.5%	2,663	37.8%	3,827	54.3%
B	Franklin Park	6,111	5,328	87.2%	32	0.5%	331	5.4%	2,650	43.4%	3,098	50.7%
C	Bluff Springs/South Creek	9,536	7,453	78.2%	73	0.8%	597	6.3%	3,585	37.6%	5,281	55.4%
D	Franklin Park	5,014	4,244	84.6%	28	0.6%	551	11.0%	2,584	51.5%	1,851	36.9%
E	McKinney/Martinshore	10,432	7,763	74.4%	222	2.1%	897	8.6%	3,940	37.8%	5,373	51.5%
<b>FOCUS AREA TOTAL</b>		<b>38,143</b>	<b>30,705</b>	<b>80.5%</b>	<b>387</b>	<b>1.0%</b>	<b>2,904</b>	<b>7.6%</b>	<b>15,422</b>	<b>40.4%</b>	<b>19,430</b>	<b>51.0%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	Franklin Park	1,538	1,299	84.5%	-	-	51	3.3%	30	2.0%	-	-	78	5.1%
B	Franklin Park	1,178	995	84.5%	-	-	22	1.9%	25	2.1%	-	-	44	3.7%
C	Bluff Springs/South Creek	2,358	1,969	83.5%	15	0.6%	56	2.4%	56	2.4%	153	6.5%	109	4.6%
D	Franklin Park	1,162	988	85.0%	-	-	65	5.6%	14	1.2%	-	-	45	3.9%
E	McKinney/Martinshore	1,674	1,403	83.8%	14	0.8%	31	1.9%	41	2.4%	84	5.0%	101	6.0%
<b>FOCUS AREA TOTAL</b>		<b>7,910</b>	<b>6,654</b>	<b>84.1%</b>	<b>38</b>	<b>0.5%</b>	<b>225</b>	<b>2.8%</b>	<b>166</b>	<b>2.1%</b>	<b>450</b>	<b>5.7%</b>	<b>377</b>	<b>4.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

## FOCUS AREA SUMMARY

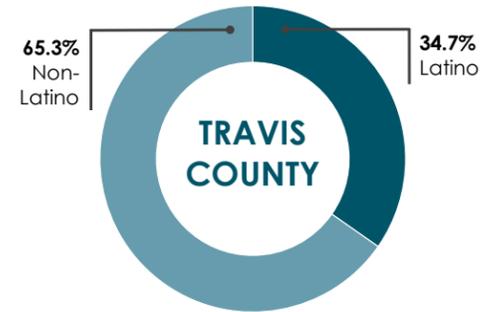
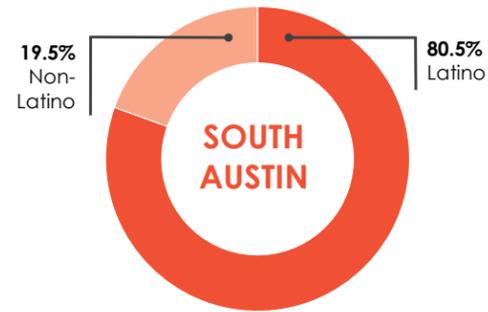
### AGE

- Percent of under 18 residents 8.3 percent higher than county rate
- Percent of age 18-64 residents 3.7 percent lower than county rate
- Percent of age 65+ residents 4.6 percent lower than county rate



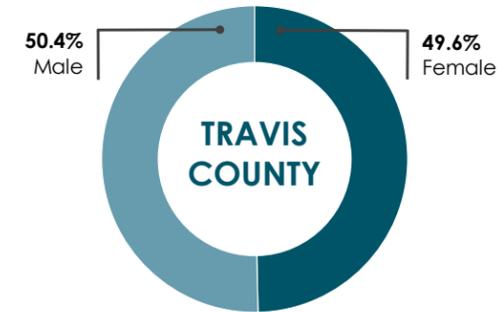
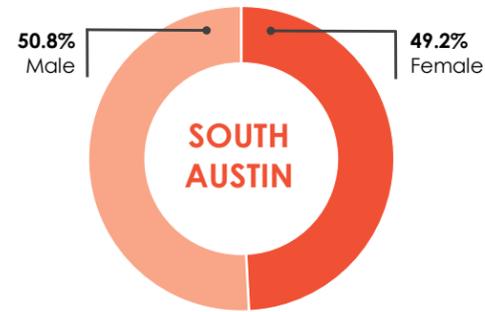
### ETHNICITY

- Percent of Latino residents more than double the county rate



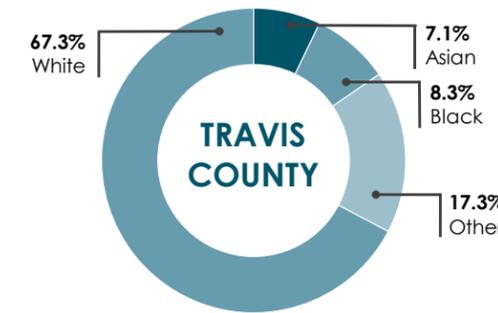
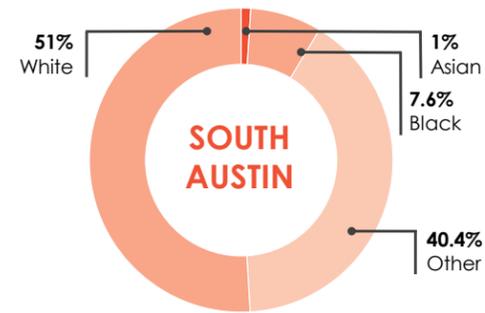
### GENDER

- Percent of males 0.4 percent higher than county rate



### RACE

- Percent of Asian, Black, and White residents lower than county rate
- Percent of other race residents more double the county rate



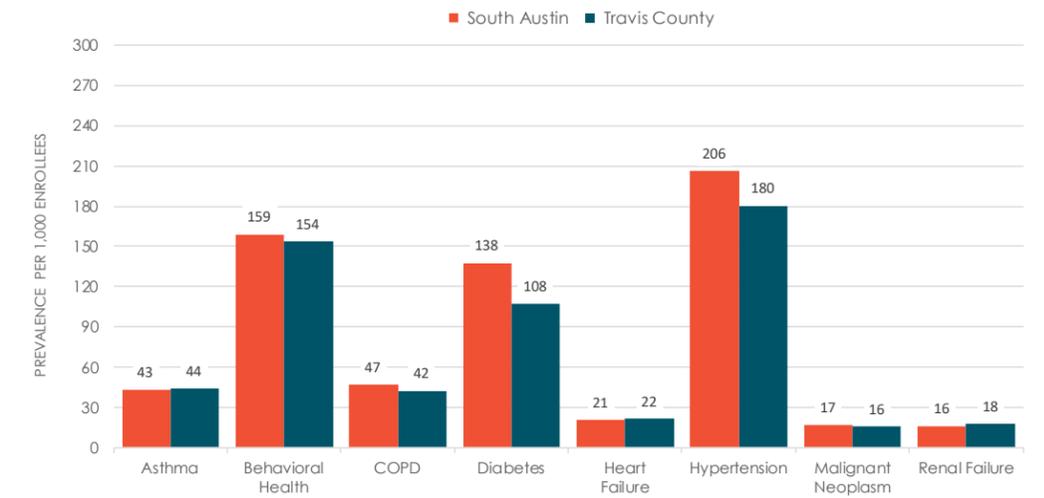
## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - SOUTH AUSTIN VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN SOUTH AUSTIN

1. Central Health Southeast Health & Wellness Center
2. CUC South Austin
3. Dell Seton Medical Center at The University of Texas
4. CUC William Cannon
5. LSCC Ben White Health Clinic

- Prevalence rates for all conditions are either higher than or consistent with the county rate

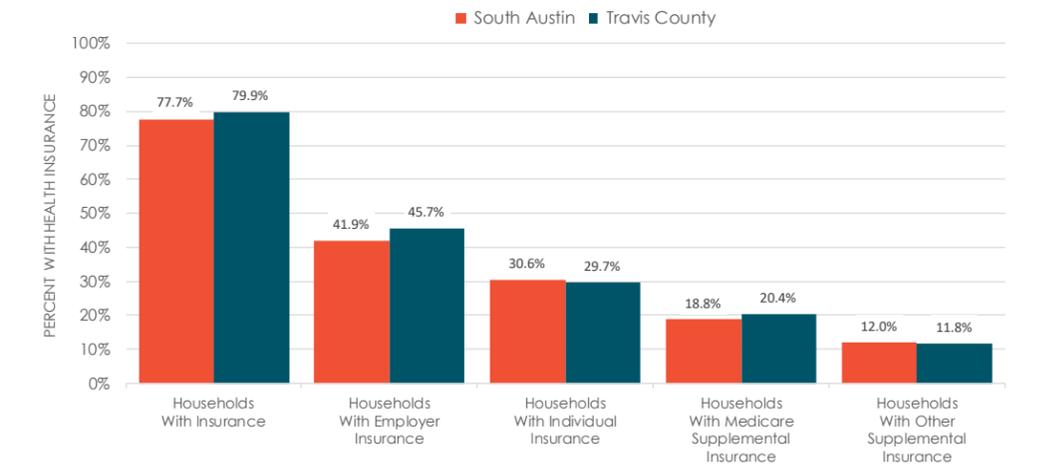


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - SOUTH AUSTIN VS TRAVIS COUNTY

- Percent of households with insurance, with employer insurance, and with Medicare supplemental insurance are all lower than county rate
- Percent of households with individual insurance is higher than county rate
- Percent of households with other supplemental insurance is almost equal to the county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - SOUTH AUSTIN AVERAGE VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is higher than the county average, and is predicted to increase by 10 percent compared to 8 percent for Travis County



# FOCUS AREAS

## SOUTHEAST AUSTIN

### APPROXIMATE GEOGRAPHIC BOUNDARIES

**North:** Roy G. Guerrero  
 Colorado River Metro Park  
**West:** Parker Lane  
**East:** U.S. 183  
**South:** E. Oltorf Street/Hwy. 71

### SCHOOL DISTRICTS SERVING AREA

Austin ISD  
 Del Valle ISD

### HEALTH CARE ACCESS<sup>1</sup>

#### Primary Care: 3

- 1 - Austin OB/GYN Riverside
- 2 - Carousel Pediatrics Riverside
- 3 - Central Health Southeast Health & Wellness Center

#### Urgent/Convenient Care: 2

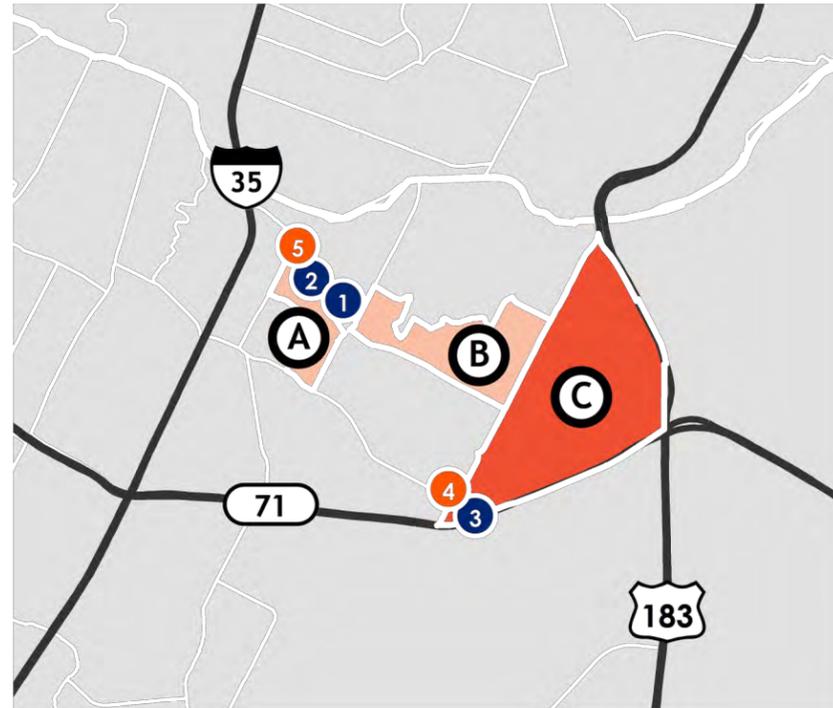
- 4 - Central Health Southeast Health & Wellness Center Walk-In Clinic
- 5 - FastMed Riverside

Hospital: 0

<sup>1</sup> Funded by Central Health

<sup>2</sup> Total population data are from 2020 and Central Health's data are from FY 2019 (Oct. 1, 2018 - Sep. 30, 2019)

<sup>3</sup> Ethnicity and race are separate for total population counts and combined for Central Health counts



## SOUTHEAST AUSTIN



### KEY

- High concentrations of poverty
- Moderate concentrations of poverty
- + Hospital
- + Primary Care Clinic
- + Urgent/Convenient Care Clinic

### 2020 DEMOGRAPHICS<sup>2</sup> - ENROLLMENT & UTILIZATION

	NEIGHBORHOOD	TOTAL POPULATION	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH UTILIZERS	TOTAL FAMILIES	FAMILIES IN POVERTY (< 100% FPL)	TOTAL HOUSEHOLDS	HOUSEHOLDS IN POVERTY (< 200% FPL)				
A	South Riverside	5,064	1,290	25.5%	756	58.6%	977	221	22.6%	1,916	719	37.5%
B	Pleasant Valley	7,777	881	11.3%	568	64.5%	1,089	262	24.1%	2,603	806	31.0%
C	Montopolis	9,870	1,827	18.5%	1,156	63.3%	2,153	555	25.8%	2,939	923	31.4%
<b>FOCUS AREA TOTAL</b>		<b>22,711</b>	<b>3,998</b>	<b>17.6%</b>	<b>2,480</b>	<b>62.0%</b>	<b>4,219</b>	<b>1,038</b>	<b>24.6%</b>	<b>7,458</b>	<b>2,448</b>	<b>32.8%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>112,352</b>	<b>8.8%</b>	<b>66,660</b>	<b>59.3%</b>	<b>291,881</b>	<b>23,181</b>	<b>7.9%</b>	<b>508,315</b>	<b>69,959</b>	<b>13.8%</b>

### 2020 DEMOGRAPHICS<sup>2</sup> - RACE/ETHNICITY<sup>3</sup>

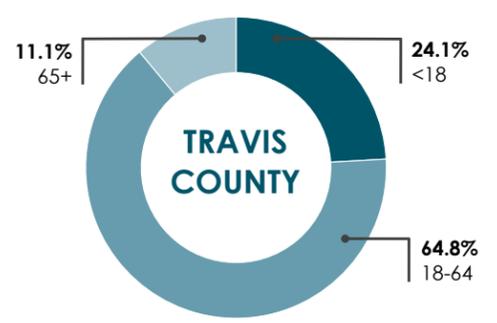
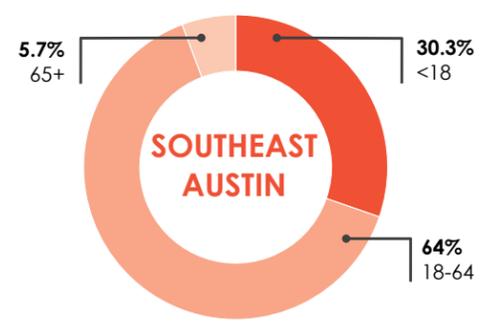
	NEIGHBORHOOD	TOTAL POPULATION	TOTAL LATINO	TOTAL ASIAN	TOTAL BLACK	TOTAL OTHER	TOTAL WHITE					
A	South Riverside	5,064	3,752	74.1%	212	4.2%	436	8.6%	2,395	47.3%	2,021	39.9%
B	Pleasant Valley	7,777	4,360	56.1%	831	10.7%	900	11.6%	1,733	22.3%	4,313	55.5%
C	Montopolis	9,870	7,590	76.9%	142	1.4%	912	9.2%	2,905	29.4%	5,911	59.9%
<b>FOCUS AREA TOTAL</b>		<b>22,711</b>	<b>15,702</b>	<b>69.1%</b>	<b>1,185</b>	<b>5.2%</b>	<b>2,248</b>	<b>9.9%</b>	<b>7,033</b>	<b>31.0%</b>	<b>12,245</b>	<b>53.9%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>1,283,790</b>	<b>445,467</b>	<b>34.7%</b>	<b>91,651</b>	<b>7.1%</b>	<b>106,485</b>	<b>8.3%</b>	<b>221,845</b>	<b>17.3%</b>	<b>863,809</b>	<b>67.3%</b>

	NEIGHBORHOOD	CENTRAL HEALTH ENROLLED	CENTRAL HEALTH LATINO	CENTRAL HEALTH ASIAN	CENTRAL HEALTH BLACK	CENTRAL HEALTH OTHER	CENTRAL HEALTH UNREPORTED	CENTRAL HEALTH WHITE						
A	South Riverside	1,290	973	75.4%	53	4.1%	45	3.5%	62	4.8%	58	4.5%	99	7.7%
B	Pleasant Valley	881	543	61.6%	-	-	109	12.4%	79	9.0%	-	-	115	13.1%
C	Montopolis	1,827	1,583	86.6%	-	-	71	3.9%	39	2.1%	-	-	74	4.1%
<b>FOCUS AREA TOTAL</b>		<b>3,998</b>	<b>3,099</b>	<b>77.5%</b>	<b>70</b>	<b>1.8%</b>	<b>225</b>	<b>5.6%</b>	<b>180</b>	<b>4.5%</b>	<b>136</b>	<b>3.4%</b>	<b>288</b>	<b>7.2%</b>
<b>TRAVIS COUNTY TOTAL</b>		<b>112,352</b>	<b>77,005</b>	<b>68.5%</b>	<b>2,813</b>	<b>2.5%</b>	<b>6,507</b>	<b>5.8%</b>	<b>7,944</b>	<b>7.1%</b>	<b>6,412</b>	<b>5.7%</b>	<b>11,671</b>	<b>10.4%</b>

# FOCUS AREA SUMMARY

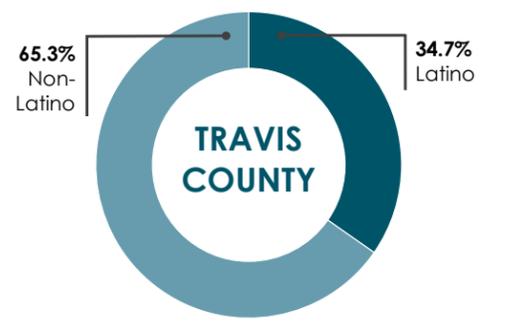
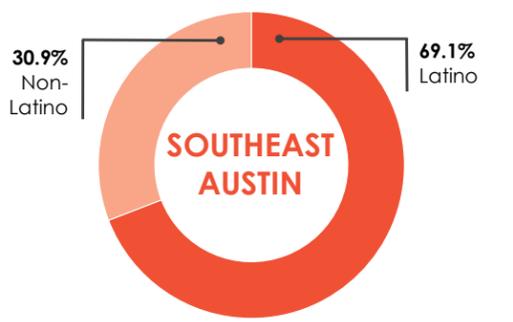
## AGE

- Percent of under 18 residents 6.2 percent higher than county rate
- Percent of age 18-64 residents 0.8 percent lower than county rate
- Percent of age 65+ residents nearly half the county rate



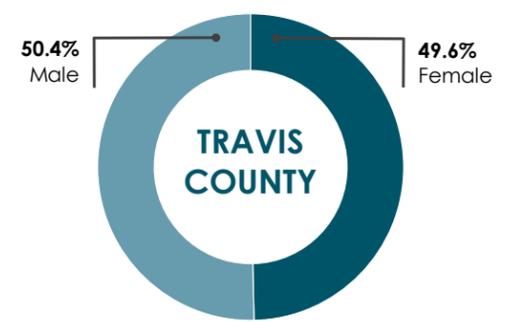
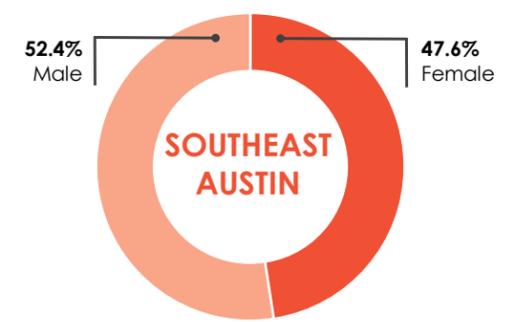
## ETHNICITY

- Percent of Latino residents nearly double the county rate



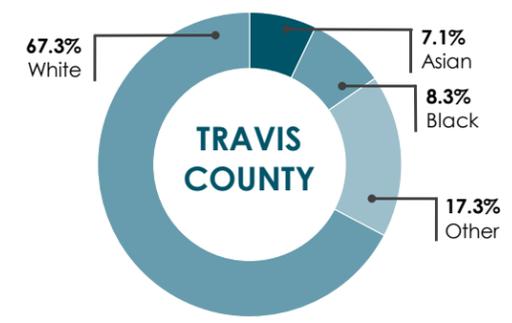
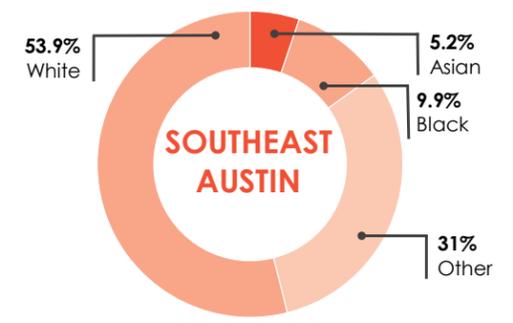
## GENDER

- Percent of males 2 percent higher than county rate



## RACE

- Percent of Asian and White residents lower than county rate
- Percent of Black residents 1.6 percent higher than county rate
- Percent of other race residents 13.7 percent higher than county rate

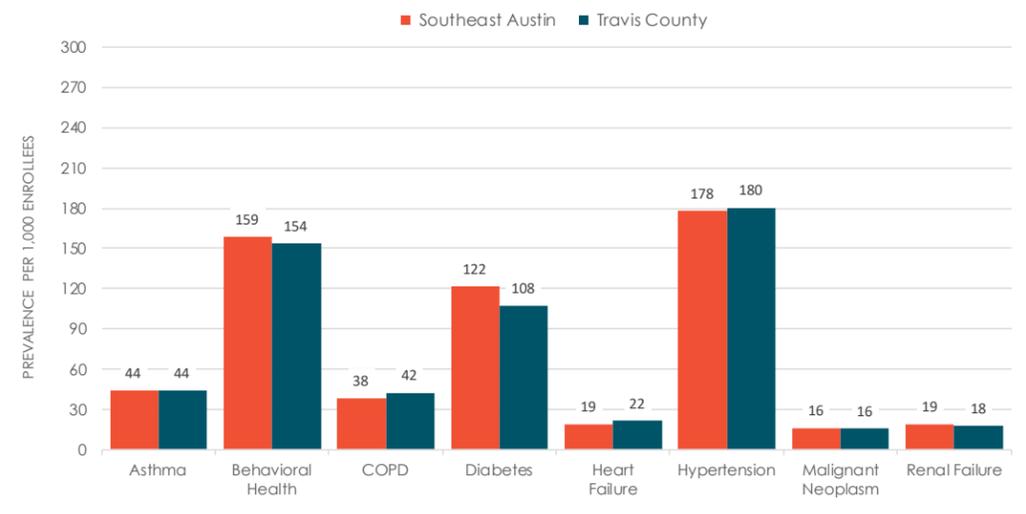


## CHRONIC CONDITIONS

### PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - SOUTHEAST AUSTIN VS TRAVIS COUNTY <sup>1</sup>

#### TOP 5 PROVIDERS VISITED BY PATIENTS WITH CHRONIC CONDITIONS IN SOUTHEAST AUSTIN

1. Central Health Southeast Health & Wellness Center
  2. CUC South Austin
  3. Dell Seton Medical Center at The University of Texas
  4. CUC Anderson Health & Wellness Center
  5. Central Health Southeast Health & Wellness Center Dental Clinic
- Prevalence rates for all conditions are either higher than or consistent with the county rate

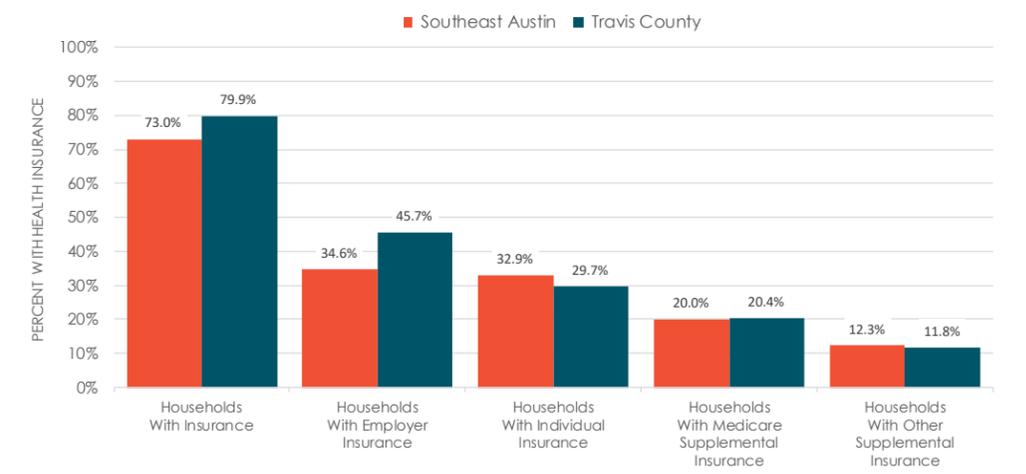


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

### HOUSEHOLDS WITH HEALTH INSURANCE - SOUTHEAST AUSTIN VS TRAVIS COUNTY

- Percent of households with insurance and with employer insurance are lower than county rate
- Percent of households with individual insurance is higher than county rate
- Percent of households with Medicare supplemental insurance and with other supplemental insurance are nearly equal to the county rate



## TRANSPORTATION

### HOUSEHOLDS WITHOUT VEHICLES - SOUTHEAST AUSTIN VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT

- Average number of households without a vehicle is more than double the county rate and is predicted to increase at the same rate as the county in the next five years



# FOCUS AREAS

## CONCLUSION

### AGE HIGHLIGHTS

#### AGES 0 - 17

- **Highest percentage:**  
Del Valle (32.8 percent)
- **Lowest percentage:**  
Leander/Lago Vista (22.7 percent)

#### AGES 18 - 64

- **Highest percentage:**  
Southeast Austin (64 percent)
- **Lowest percentage:**  
Leander/Lago Vista (59.7 percent)

#### AGES 65+

- **Highest percentage:**  
Leander/Lago Vista (17.6 percent)
- **Lowest percentage:**  
Southeast Austin (5.7 percent)

### GENDER HIGHLIGHTS

#### HIGHEST RATE MALES/LOWEST RATE FEMALES:

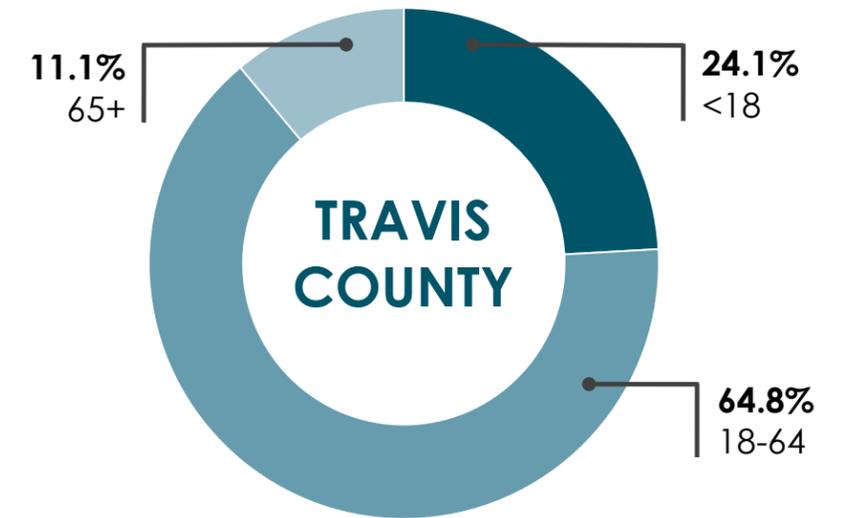
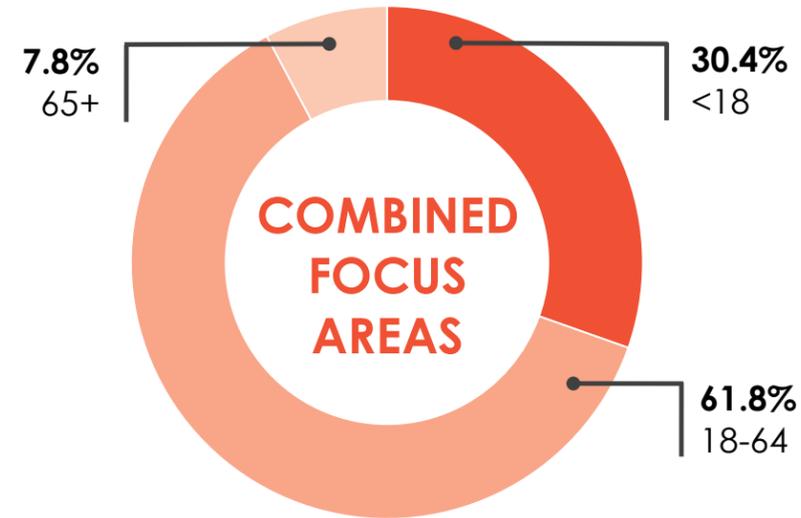
- North Central Austin (53.4 percent male/46.6 percent female)

#### HIGHEST RATE FEMALES/LOWEST RATE MALES:

- Pflugerville (51.4 percent female/48.6 percent male)

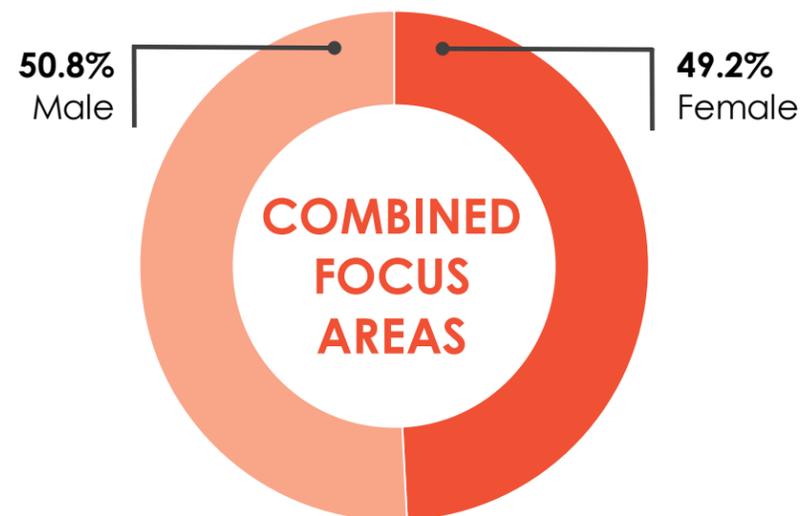
## AGE

In areas of high and moderate levels of poverty, the rate of children ages 0-17 is 6.3 percent higher than the county rate. Both those in the 18-64 age range and 65+ age range make up a lower percentage of the combined focus area population than Travis County's overall population. Del Valle has the highest rate of people ages 0-17 (32.8 percent), Southeast Austin has the highest rate of people ages 18-64 (84 percent), and Leander/Lago Vista has the highest rate of people ages 65+ (17.6 percent).



## GENDER

The percentage of males in low-income areas of Travis County is 0.6 percent higher than the countywide rate. Four of the twelve focus areas—Hornsby Bend, Manor/Elgin, North Travis County, and Pflugerville—have majority female populations. North Central Austin has the highest rate of males (53.4 percent), and Pflugerville has the highest rate of females (51.4 percent).



ETHNICITY HIGHLIGHTS

LATINO POPULATION

- **Highest percentage:** South Austin (80.5 percent)
- **Lowest percentage:** Leander/Lago Vista (14.3 percent)

RACE HIGHLIGHTS

ASIAN POPULATION

- Fourth highest demographic in eleven of twelve focus areas
- **Highest percentage:** North Travis County (12.6 percent)
- **Lowest percentage:** Colony Park (0.4 percent)

BLACK POPULATION

- Second largest demographic in three focus areas; third largest in eight other focus areas
- **Highest percentage:** Manor/Elgin (25.5 percent)
- **Lowest percentage:** Leander/Lago Vista (1.2 percent)

OTHER RACE POPULATION

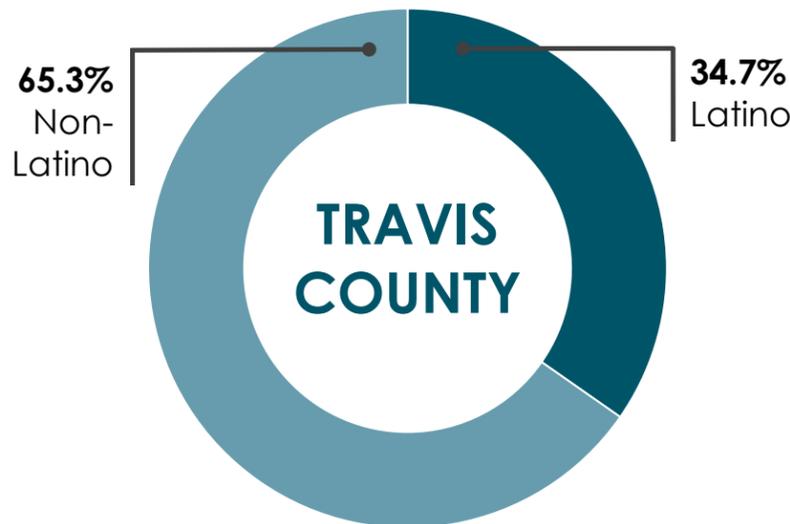
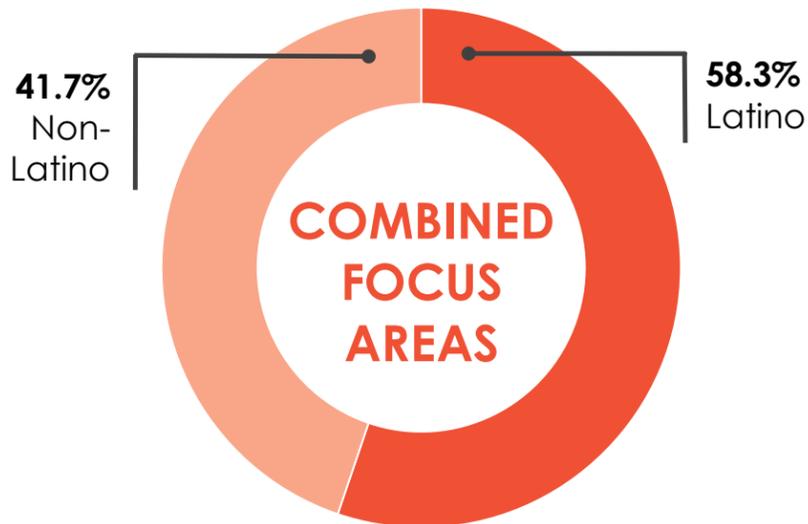
- Second largest demographic in nine of twelve focus areas
- **Highest percentage:** South Austin (40.4 percent)
- **Lowest percentage:** Leander/Lago Vista (10.1 percent)

WHITE POPULATION

- Largest demographic in eleven of twelve focus areas
- Below county rate (67.3 percent) in eleven of twelve focus areas
- **Highest percentage:** Leander/Lago Vista (86.4 percent)
- **Lowest percentage:** Colony Park (37.7 percent)

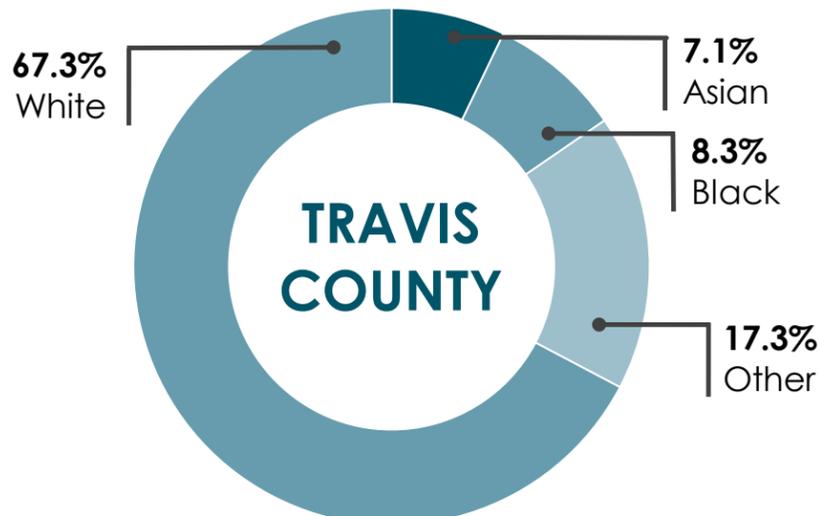
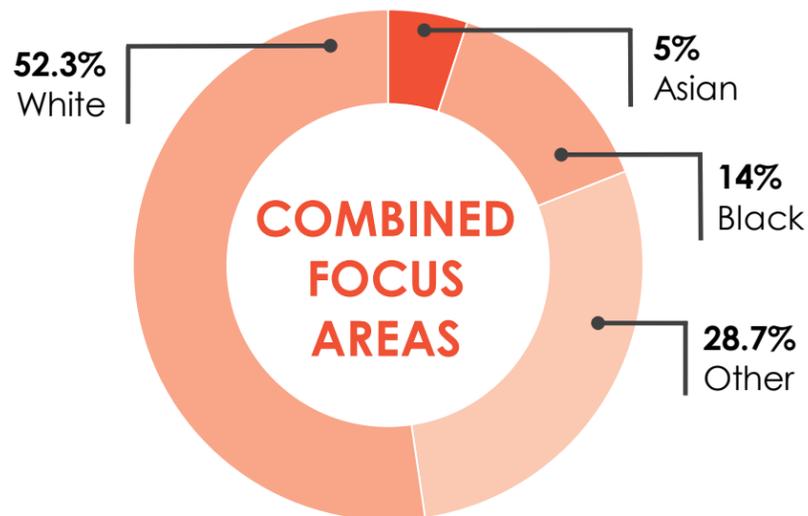
ETHNICITY

For areas of low-income in Travis County, the Latino population is the dominant ethnicity, representing 58.3 percent of high and moderate poverty census tracts. Comparatively, 34.7 percent of Travis County's overall population is Latino as of 2020. In eight of the twelve focus areas featured in this report, Latinos represented more than half of the total population. Across focus areas, the rate of Latinos ranges from 80.5 percent in South Austin to 14.3 percent in Leander/Lago Vista.



RACE

Among eleven of twelve focus areas, the White demographic was the largest race. Across focus areas, the White demographic represented 52.3 percent of the population. This was 15 percent less than Travis County's overall population. For nine of the focus areas, the other race demographic was the second largest demographic. The other race demographic was 11.4 percent higher among areas of high and moderate poverty than Travis County's overall population. For three focus areas, the Black demographic was the second largest demographic. Among focus areas, the Black demographic is 5.7 percent higher than the county rate. For eleven of twelve focus areas, the Asian demographic was the fourth highest demographic, with the rate of Asian residents ranging from 12.6 percent (North Travis County) to 0.4 percent (Colony Park).



# FOCUS AREAS

## CONCLUSION

### CHRONIC CONDITION HIGHLIGHTS

(See pages 74 and 75)

### HEALTH INSURANCE HIGHLIGHTS

#### HOUSEHOLDS WITH INSURANCE

- **Highest percentage:**  
Leander/Lago Vista (84.3 percent)
- **Lowest percentage:**  
Southeast Austin (73.0 percent)

#### HOUSEHOLDS WITH EMPLOYER INSURANCE

- **Highest percentage:**  
Pflugerville (53.4 percent)
- **Lowest percentage:**  
Southeast Austin (34.6 percent)

#### HOUSEHOLDS WITH INDIVIDUAL INSURANCE

- **Highest percentage:**  
East Central Austin (33.2 percent)
- **Lowest percentage:**  
Pflugerville (25.6 percent)

#### HOUSEHOLDS WITH MEDICARE SUPPLEMENTAL INSURANCE

- **Highest percentage:**  
Leander/Lago Vista (25.2 percent)
- **Lowest percentage:**  
Pflugerville (17.2 percent)

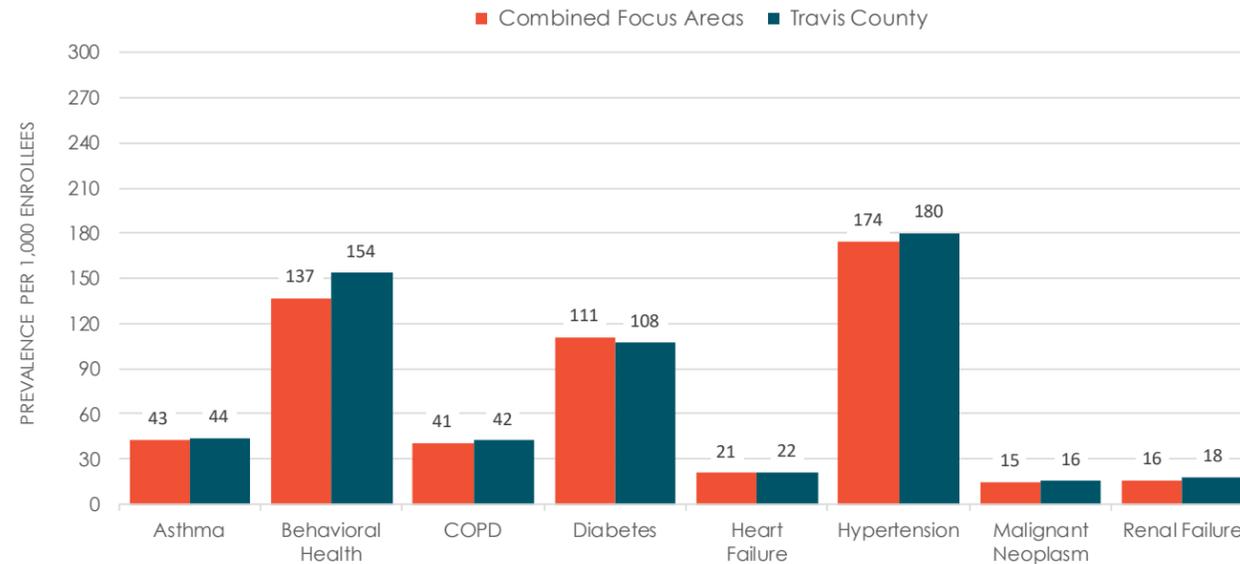
#### HOUSEHOLDS WITH OTHER SUPPLEMENTAL INSURANCE

- **Highest percentage:**  
Southeast Austin (12.3 percent)
- **Lowest percentage:**  
Leander/Lago Vista (11.3 percent)

## CHRONIC CONDITIONS

The combined focus area prevalence rates for all eight chronic conditions analyzed in this report are similar to or less than Central Health's countywide prevalence rates. While the overall burden of disease for Central Health patients across focus areas is similar to Central Health's entire patient population, focus areas such as Leander/Lago Vista and East Central Austin have relatively high burdens of disease compared to the entire patient population.

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019 - COMBINED FOCUS AREAS VS TRAVIS COUNTY <sup>1</sup>

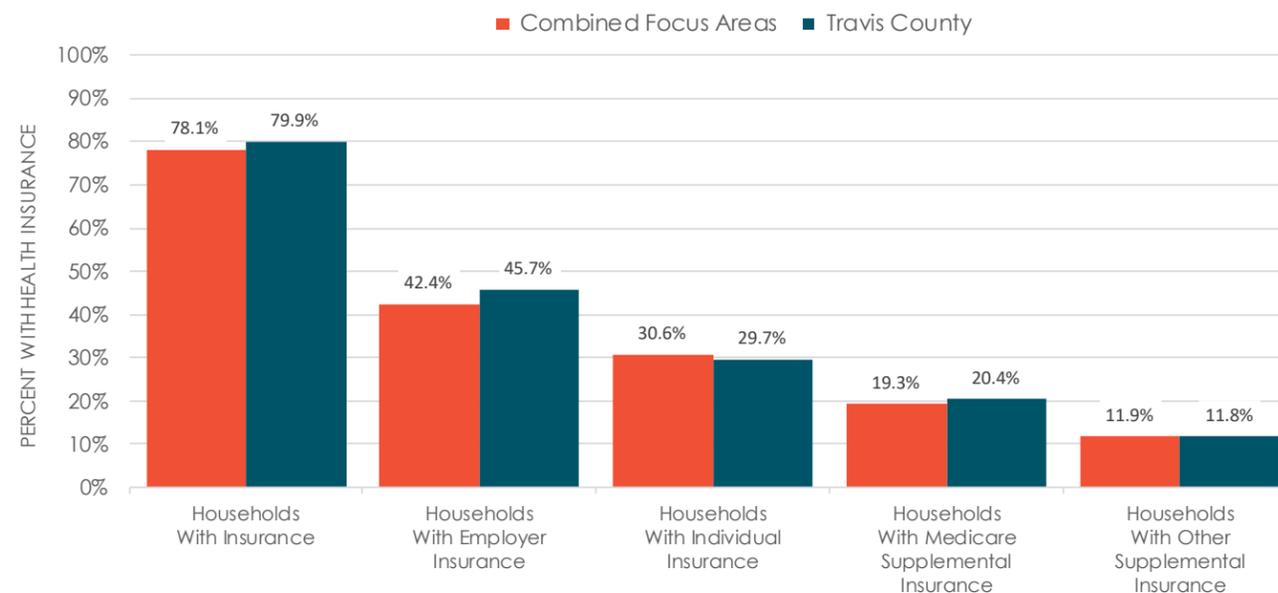


<sup>1</sup> Prevalence rates for focus areas and Travis County are calculated based on Central Health's enrolled population and may not reflect total population prevalence of chronic conditions.

## HEALTH INSURANCE

The percent of the population that is insured is 1.8 percent lower for areas of high to moderate poverty than the countywide rate. Among focus areas, the rate of households with employer and Medicare supplemental insurance is also lower than Travis County's rate. The percent of households with individual health insurance is slightly greater (30.6 percent) than the county rate of 29.7 percent. The combined focus area rate of households with other supplemental insurance is close to the countywide rate of 11.8 percent.

HOUSEHOLDS WITH HEALTH INSURANCE - COMBINED FOCUS AREAS VS TRAVIS COUNTY



# TRANSPORTATION

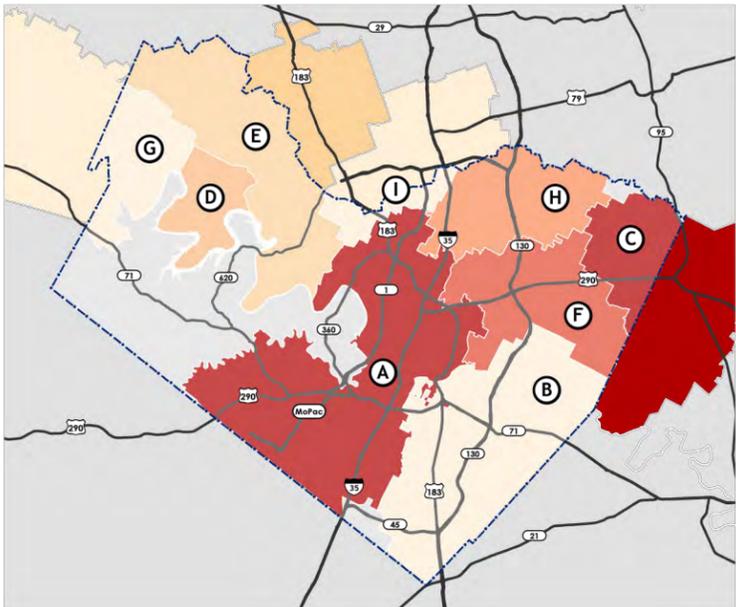
Centrally located focus areas tend to have higher numbers of households without vehicles than those located farther east. Northeast Austin averaged the highest number of households without vehicles per census tract (258). Conversely, Hornsby Bend has the lowest average of households without vehicles per census tract (12) out of all focus areas. As of 2020, the average focus area census tract has 62 more households without vehicles than the average Travis County census tract.

HOUSEHOLDS WITHOUT VEHICLES - COMBINED FOCUS AREAS VS TRAVIS COUNTY AVERAGE PER CENSUS TRACT



# SCHOOL DISTRICTS

School district service areas are not contiguous or limited by other geopolitical boundaries, such as city or county boundaries. As such, the twelve focus areas in this report are served by nine school districts. Nine of the twelve focus areas in this report are served by more than one school district. This fact serves as a reminder that health care initiatives within the schools serving Central Health's low-income and uninsured population—even within limited geographic areas— require coordination through multiple independent school districts.



- (A) Austin ISD
- (B) Del Valle ISD
- (C) Elgin ISD
- (D) Lago Vista ISD
- (E) Leander ISD
- (F) Manor ISD
- (G) Marble Falls ISD
- (H) Pflugerville ISD
- (I) Round Rock ISD

# FOCUS AREAS

## CONCLUSION

### TRANSPORTATION HIGHLIGHTS

- Focus areas have higher averages of households without vehicles per census tract than the county at-large
- In 2020, Hornsby Bend has the lowest average number of households without vehicles (12) and Northeast Austin has the highest (258).

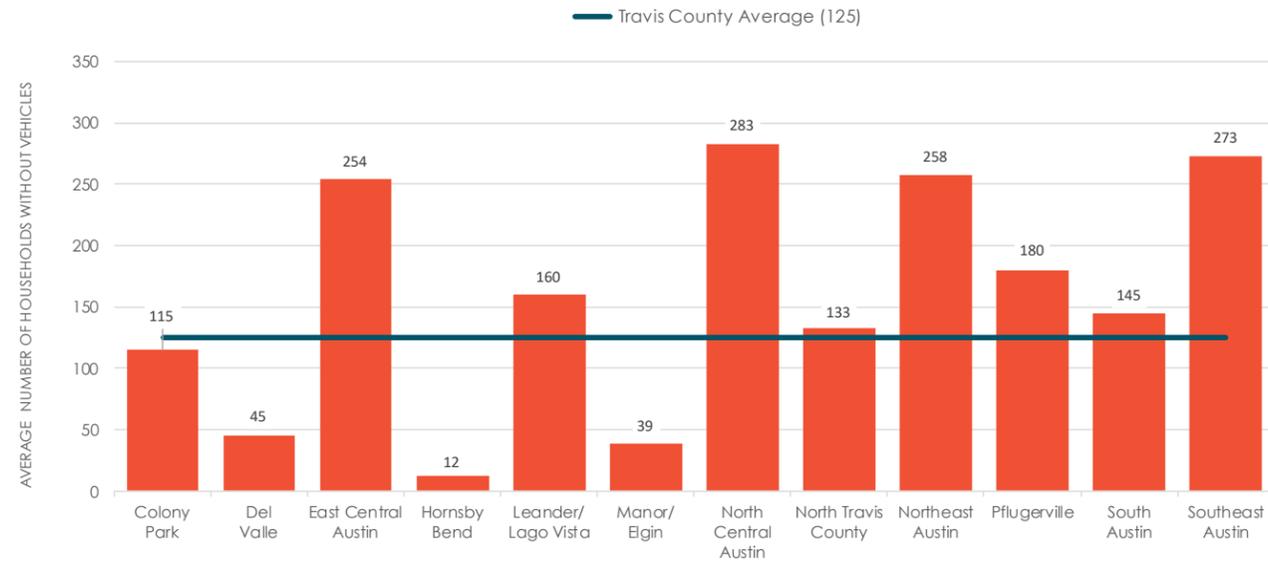
### SCHOOL HIGHLIGHTS

School districts and the focus areas they serve:

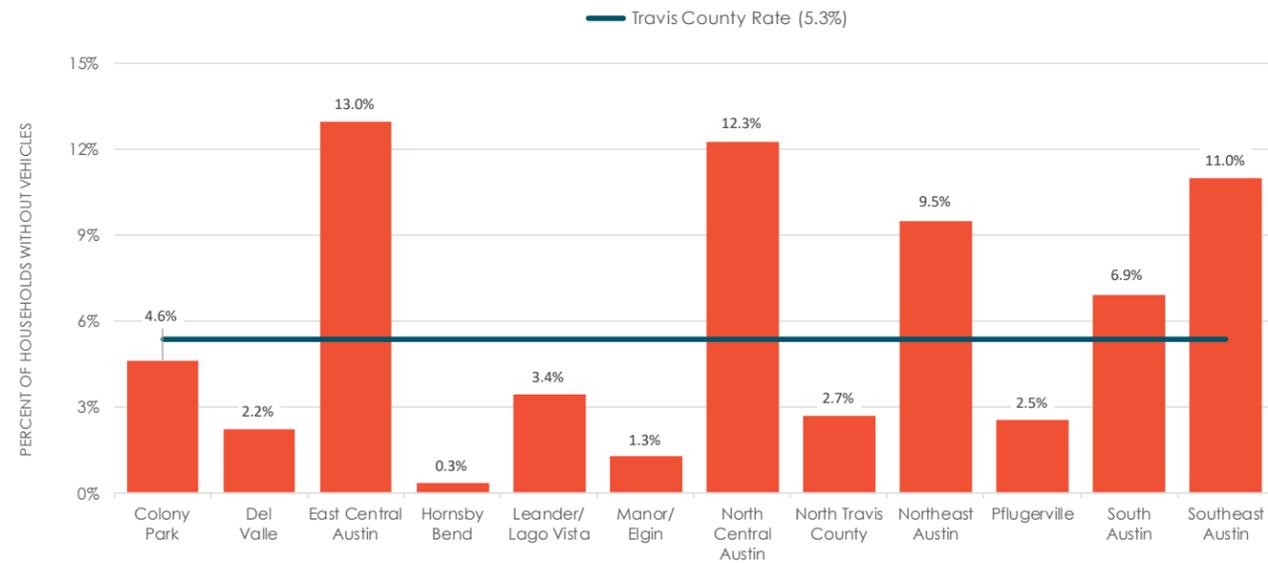
- |   |   |
|---|---|
| <p><b>AUSTIN ISD</b></p> <ul style="list-style-type: none"> <li>• Colony Park</li> <li>• East Central Austin</li> <li>• North Central Austin</li> <li>• Northeast Austin</li> <li>• South Austin</li> <li>• Southeast Austin</li> </ul> | <p><b>MANOR ISD</b></p> <ul style="list-style-type: none"> <li>• Colony Park</li> <li>• Hornsby Bend</li> <li>• Manor/Elgin</li> <li>• North Travis County</li> <li>• Northeast Austin</li> </ul>   |
| <p><b>DEL VALLE ISD</b></p> <ul style="list-style-type: none"> <li>• Del Valle</li> <li>• Hornsby Bend</li> <li>• South Austin</li> <li>• Southeast Austin</li> </ul>   | <p><b>MARBLE FALLS ISD</b></p> <ul style="list-style-type: none"> <li>• Leander/Lago Vista</li> </ul> <p><b>PFUGERVILLE ISD</b></p> <ul style="list-style-type: none"> <li>• North Central Austin</li> <li>• North Travis County</li> <li>• Pflugerville</li> </ul> |
| <p><b>ELGIN ISD</b></p> <ul style="list-style-type: none"> <li>• Manor/Elgin</li> </ul>   | <p><b>LAGO VISTA ISD</b></p> <ul style="list-style-type: none"> <li>• Leander/Lago Vista</li> </ul> <p><b>ROUND ROCK ISD</b></p> <ul style="list-style-type: none"> <li>• North Travis County</li> </ul>  |
| <p><b>LEANDER ISD</b></p> <ul style="list-style-type: none"> <li>• Leander/Lago Vista</li> </ul>  |   |

# FOCUS AREAS CONCLUSION - TRANSPORTATION BREAKDOWN

## AVERAGE NUMBER OF HOUSEHOLDS WITHOUT VEHICLES PER CENSUS TRACT - 2020



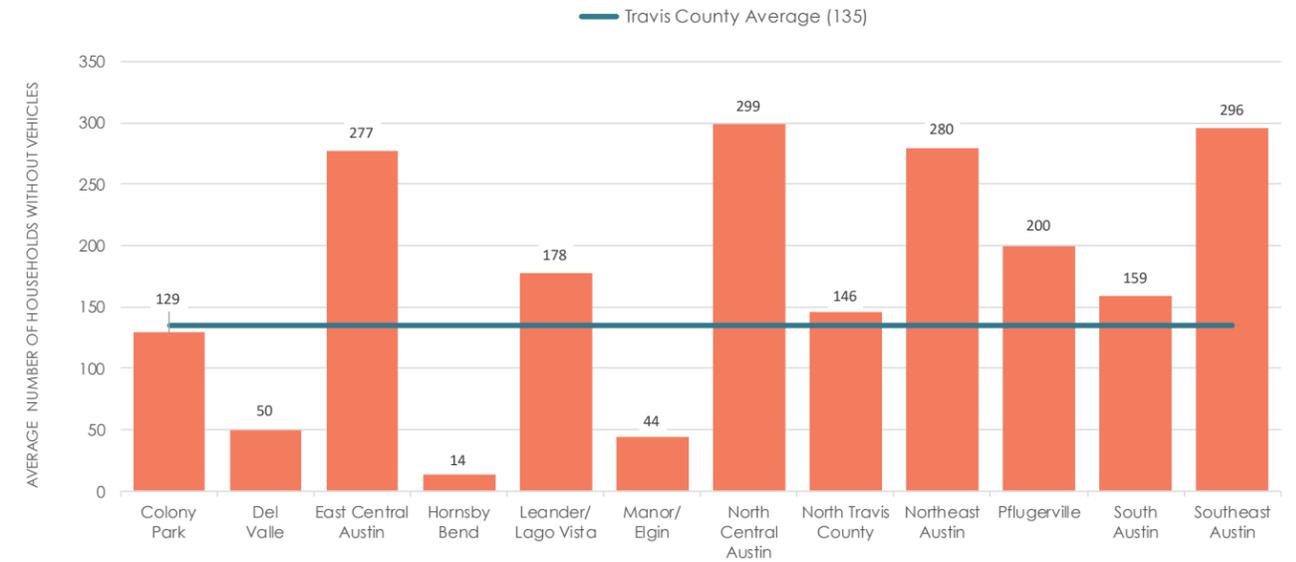
## PERCENT OF HOUSEHOLDS WITHOUT VEHICLES - 2020



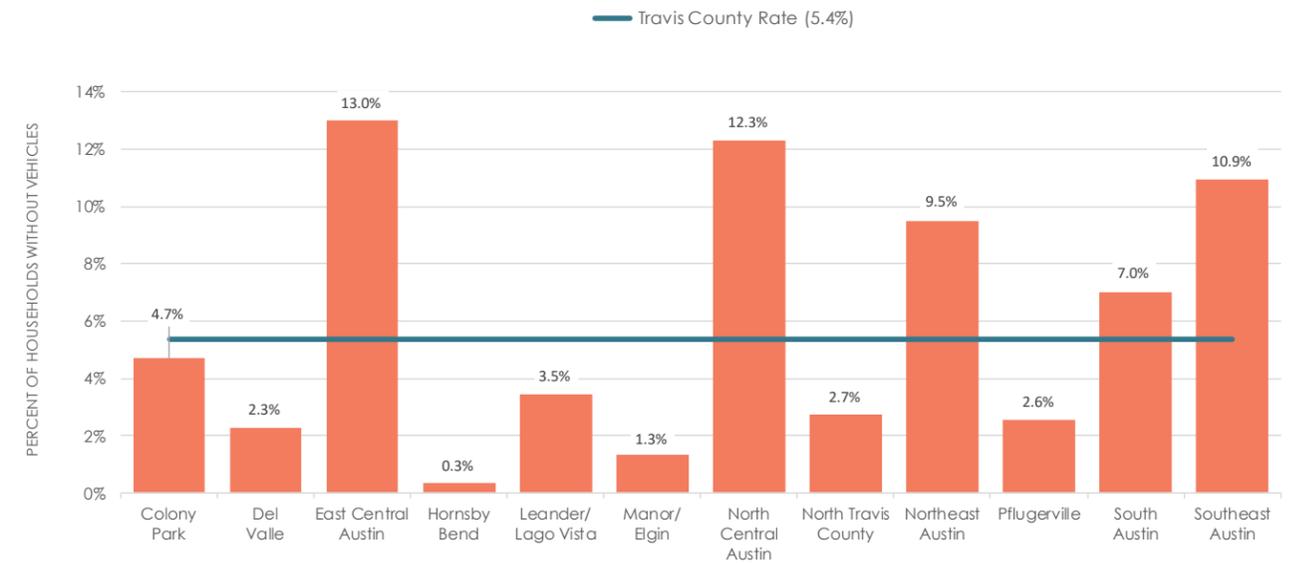
### 2020 TRANSPORTATION SUMMARY

Centrally located focus areas tend to have higher numbers of households without vehicles than those located farther east. East Central Austin has the highest rate of households without vehicles in 2020 (13 percent), and North Central Austin averaged the highest number of households without vehicles per census tract (283). Conversely, Hornsby Bend has the lowest rate (0.3 percent) and the lowest average of households without vehicles per census tract (12) out of all focus areas.

## AVERAGE NUMBER OF HOUSEHOLDS WITHOUT VEHICLES PER CENSUS TRACT - 2025



## PERCENT OF HOUSEHOLDS WITHOUT VEHICLES - 2025

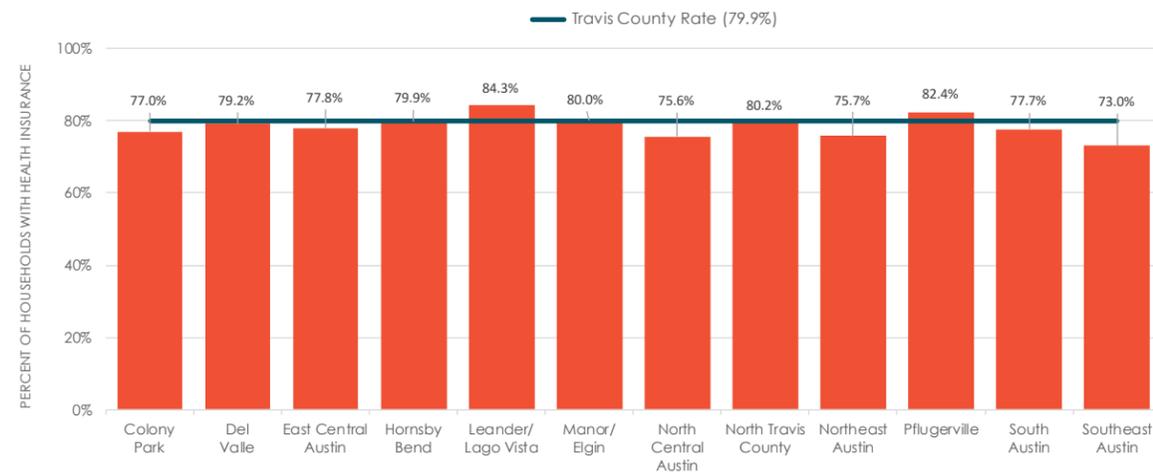


### 2025 TRANSPORTATION SUMMARY

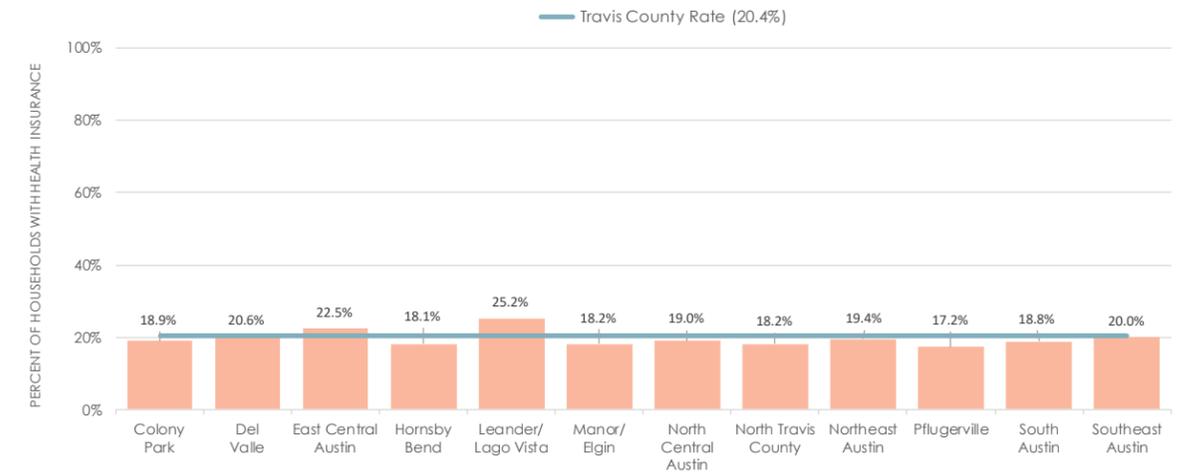
Over the next five years, the rate of households without vehicles is expected to remain near or at the same levels seen today in all twelve focus areas. East Central Austin and Southeast Austin are projected to see the largest increase in the number of households without vehicles (+23). The availability of alternative modes of transportation will remain vital for areas such as East Central Austin, North Central Austin, and Southeast Austin, where more than 1 out of 10 households do not have access to a car for their transportation needs.

# FOCUS AREAS CONCLUSION - HEALTH INSURANCE BREAKDOWN

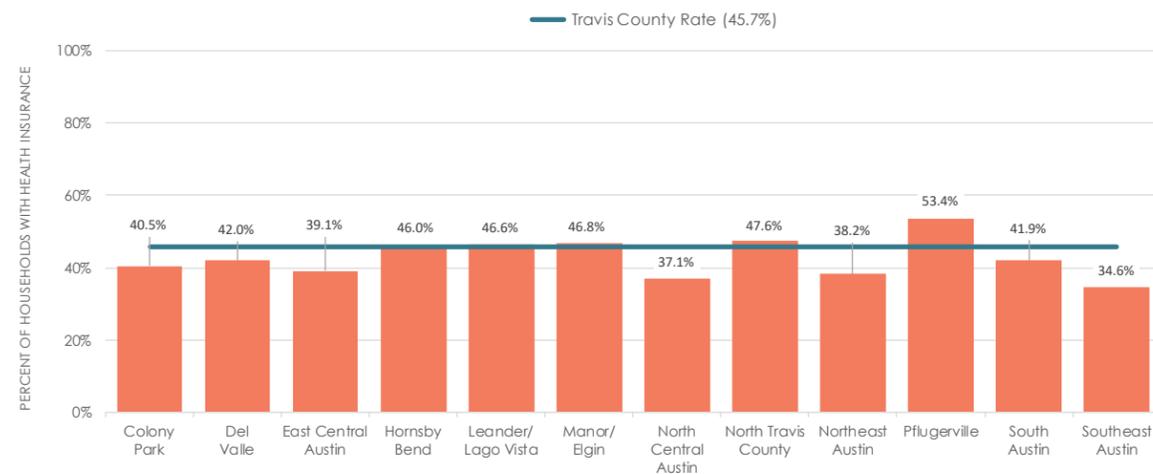
## HOUSEHOLDS WITH HEALTH INSURANCE - FOCUS AREAS VS TRAVIS COUNTY



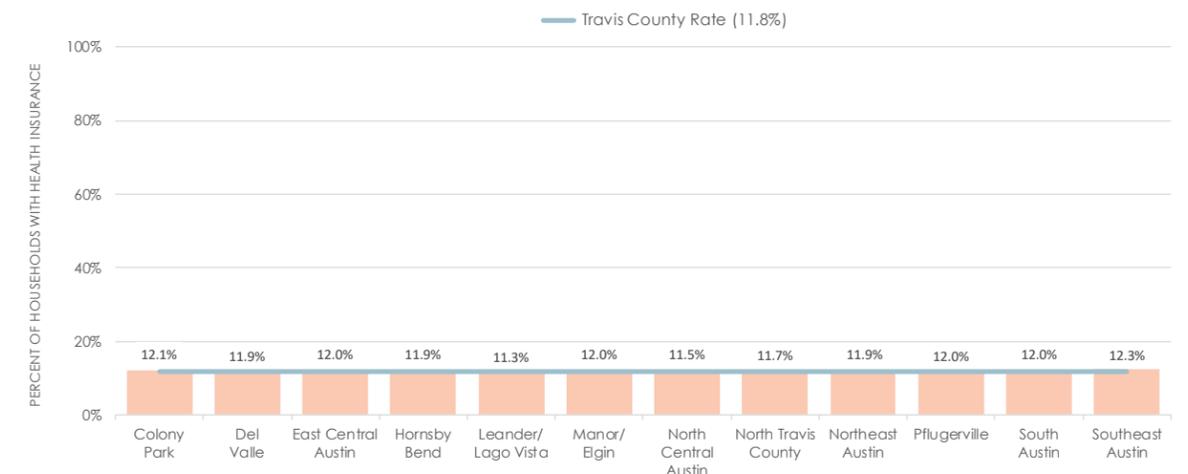
## HOUSEHOLDS WITH MEDICARE SUPPLEMENTAL HEALTH INSURANCE - FOCUS AREAS VS TRAVIS COUNTY



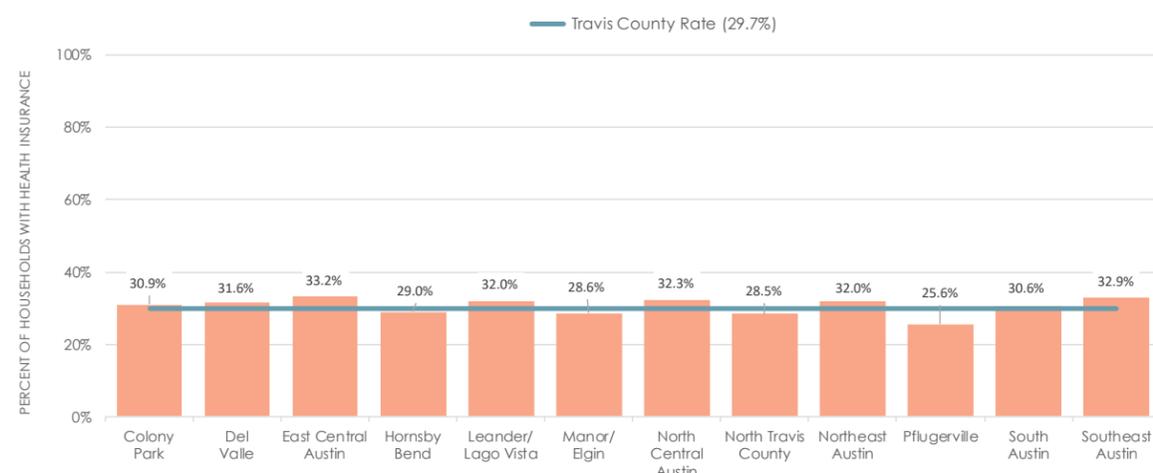
## HOUSEHOLDS WITH EMPLOYER HEALTH INSURANCE - FOCUS AREAS VS TRAVIS COUNTY



## HOUSEHOLDS WITH OTHER SUPPLEMENTAL HEALTH INSURANCE - FOCUS AREAS VS TRAVIS COUNTY



## HOUSEHOLDS WITH INDIVIDUAL HEALTH INSURANCE - FOCUS AREAS VS TRAVIS COUNTY



## HEALTH INSURANCE SUMMARY

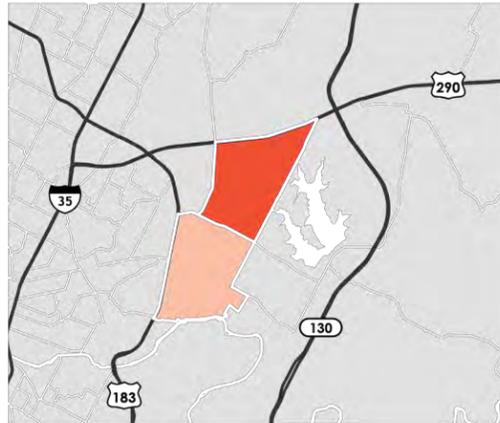
Out of the twelve focus areas in this report, Leander/Lago Vista has the highest rate of households with insurance (84.3 percent), and Southeast Austin has the lowest rate (73 percent). Pflugerville has the highest rate of households with employer insurance (53.4 percent), and Southeast Austin has the lowest rate (34.6 percent). East Central Austin has the highest rate of households with individual insurance (33.2 percent), and Pflugerville has the lowest rate (25.6 percent). Pflugerville also has the lowest rate of households with Medicare supplemental insurance (17.2 percent), while Leander/Lago Vista has the highest rate (25.2 percent). Across focus areas, the rate of households with other types of supplemental insurance is near the county rate (11.8 percent).

For all focus areas, the rate of households with employer insurance is greater than the percent with individual health insurance. Eight of the twelve focus areas have lower rates of insured households than the countywide rate. A majority of focus areas also have higher rates of households with individual or other supplemental insurance than the Travis County rate.

# FOCUS AREAS CONCLUSION - FOCUS AREA FINDINGS

## Colony Park

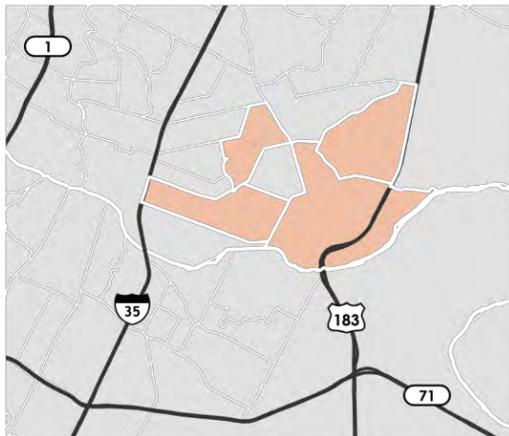
Population: 19,064



- The Sendero Hills census tract is projected to experience decreasing concentrations of poverty versus projections in prior reports.
- Colony Park has the highest percentage of its population enrolled in Central Health-funded programs (31.2 percent) of any of the 12 focus areas, indicating enrollment efforts in the area have been successful.
- The percentage of Black enrollees in Colony Park (5.8 percent) is significantly lower than the overall Black population (22 percent), which may indicate a higher level of income among the local Black population.
- Colony Park has the highest percentage of Latino enrollees of any focus area.

## East Central Austin

Population: 22,426



- The Rosewood/Chestnut census tract is a new addition to the focus area from last report.
- East Central Austin is comprised of a moderately large population in poverty within a densely concentrated area.
- Poverty and the need for access to care will continue in East Austin for the foreseeable future.
- Percentages of overall population demographics closely mirror those of Central Health enrollees.
- East Austin experiences a much lower rate of enrollment compared to areas with similar or even lower counts of families in poverty (Colony Park, Del Valle, Manor).

## Leander/Lago Vista

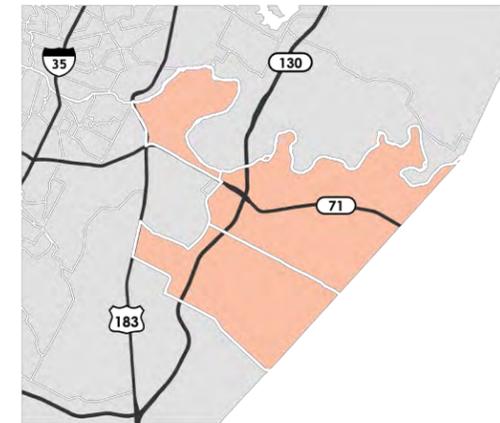
Population: 12,338



- Leander/Lago Vista focus area did not appear in previous demographic report.
- The population and poverty rate closely resembles Hornsby Bend (353 families in poverty in Hornsby Bend), however, Central Health enrolled 1,500 fewer people than in Hornsby Bend.
- This focus area experienced the lowest utilization rate of any focus area—7 percent lower than the overall Central Health rate—indicating difficulties in accessing care.
- Leander/Lago Vista has the highest percentage of white enrollees among all focus areas.

## Del Valle

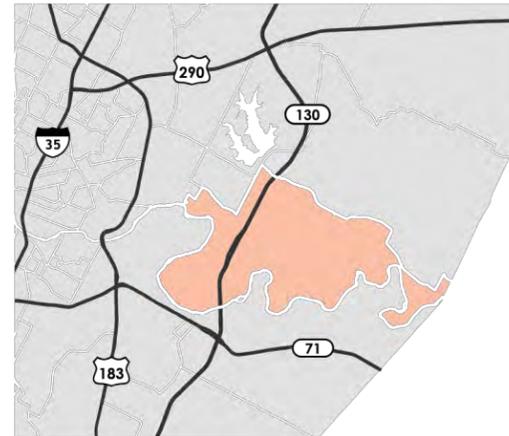
Population: 21,672



- No changes from 2017 projections—Del Valle will continue to experience moderate concentrations of poverty, the same projections as the 2017 Demographic Report.
- Del Valle is comprised of very large areas with dispersed population.
- Higher than average utilization among enrolled residents.
- Families in poverty rate relatively low compared to other focus areas.
- Based on the number of families in poverty and relative to other focus areas, enrollment is higher than expected.
- The rate of Black enrollees is 8.5 percent lower than the total percent of Black population.

## Hornsby Bend

Population: 12,737



- Hornsby Bend experiences a relatively low poverty rate; however, the rate of enrollment is high compared to other focus areas.
- The utilization rate of enrollees is the highest of any focus area and 6 percent higher than Central Health's overall rate, indicating access to care is less of an issue in Hornsby Bend than other focus areas.
- The focus area is comprised of a large area with low population.
- Hornsby Bend has a high overall Black population (24 percent), with a relatively low enrolled Black population (6.4 percent).

## Manor/Elgin

Population: 19,772

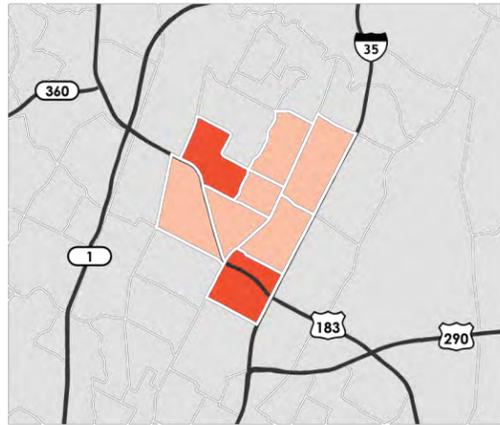


- The focus area added a southern census tract since the last demographic report.
- The focus area encompasses a moderately sized population dispersed over a large area.
- Manor/Elgin experience a poverty rate similar to Leander/Lago Vista and Hornsby Bend.
- The Manor/Elgin focus area lags behind Hornsby Bend in enrollment and utilization—despite the presence of primary care, urgent care and OBGYN clinics in Manor.
- Manor/Elgin are experiencing a low black enrollee population relative to the overall population.

# FOCUS AREAS CONCLUSION - FOCUS AREA FINDINGS

## North Central Austin

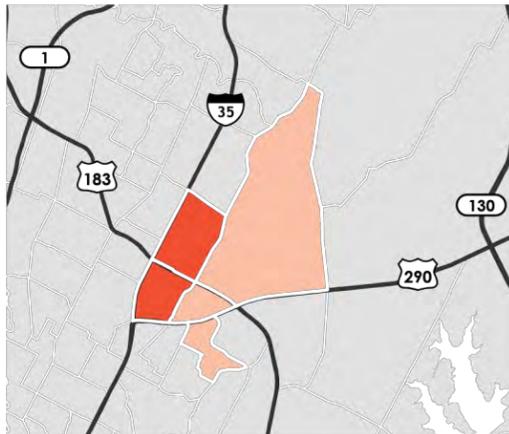
Population: 50,331



- The North Central Austin focus area (which encompasses the Rundberg neighborhood) is comprised of a very large population within a very dense area.
- North Central Austin experiences the highest poverty rate of any focus area, double that of Hornsby Bend, Del Valle and Manor.
- Reports the largest enrollee population of any focus area.
- Shows a high percentage of enrollment, but lower than average utilization, indicating continued issues accessing care despite the proximity to clinics.
- Comprised of one of the highest percentages of Latino enrollees (83.4 percent) among all focus areas.

## Northeast Austin

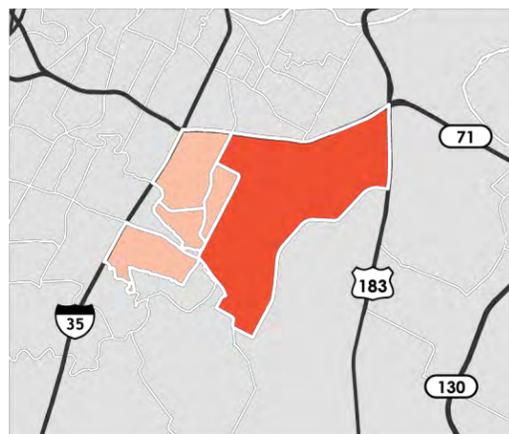
Population: 36,103



- Northeast Austin reports high poverty rates and high enrollment among its population.
- The focus area experiences similar enrollment numbers to North Travis County despite being home to 370 more families in poverty.
- Enrollees experience below average utilization, indicating challenges in accessing care.
- There are high rates of demographic diversity in some areas (Springdale and Windsor Park), including relatively high numbers of Asian, Black and White enrollees.

## South Austin

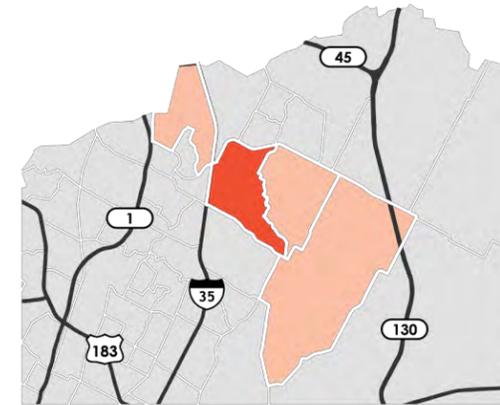
Population: 38,143



- South Austin focus area (which includes Dove Springs neighborhoods) reports a moderately high poverty rate and higher rates of enrollment.
- The focus area reports a utilization rate 4 percent higher than the overall Central Health patient utilization rate.
- The area reports a high overall Latino population (80.5 percent) and Latino patient population (84.1 percent).

## North Travis County

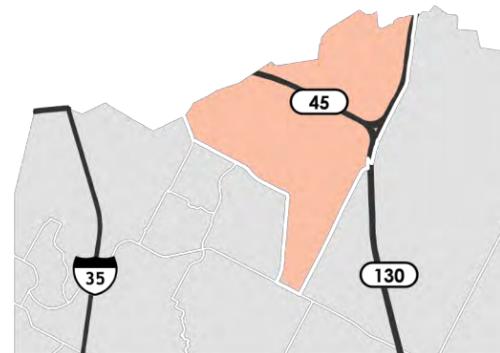
Population: 59,223



- The Pamela Heights/Jacks Pond (Wells Brach) census tract has been added since the previous report due to increased poverty in the area.
- Wells Point/Brookfield Estates census tract has increased to high concentration of poverty since the previous report.
- North Travis County is comprised of the largest overall population (59,223) of any focus area.
- The focus area is almost entirely unincorporated and lacking municipal services.
- The poverty rate is the second lowest among focus areas.
- The area experiences high enrollment numbers relative to poverty its poverty rate.
- The Pamela Heights/Jacks Pond report a diverse demographic among the enrolled population compared to most other focus areas.

## Pflugerville

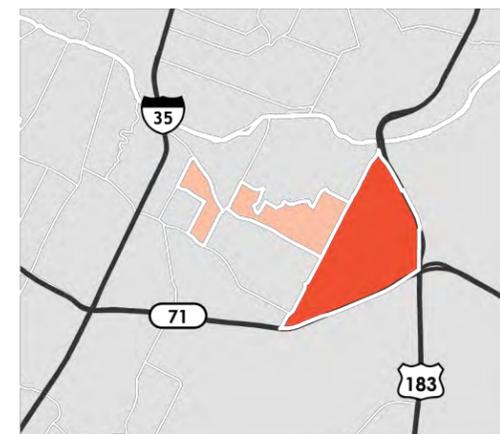
Population: 22,600



- Pflugerville transitioned from a high concentration of poverty in the previous report to a moderate concentration in 2020.
- Pflugerville encompasses a very large population for single census tract; the tract is expected to be split in five following the 2020 census.
- Area may not show up on next demographic report once census tracts are split.
- Pflugerville reports the lowest poverty rate and total number of families in poverty among all focus areas.
- The enrolled population is close to what is expected given the low poverty rate.
- Pflugerville has an extremely diverse population overall and among enrollees.

## Southeast Austin

Population: 22,711



- Southeast Austin includes the neighborhood (Montopolis) with the densest concentration of poverty in Travis County.
- Overall, the focus area experiences a high poverty rate.
- Enrollment lagging behind other focus areas with lower poverty totals.
- Montopolis has extremely high Latino enrollee population rate (86.6 percent).
- Pleasant Valley has higher than average Black and White enrollee populations.

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# CHRONIC CONDITIONS

This section looks at the prevalence of eight chronic diseases and conditions among Central Health's patient population. These chronic conditions have been selected because they are some of the most common and preventable health conditions in Travis County. Additionally, these conditions account for some of the leading causes of death in the county. The eight conditions analyzed in this study are asthma, behavioral health, COPD, diabetes, heart failure, hypertension, malignant neoplasm, and renal failure.

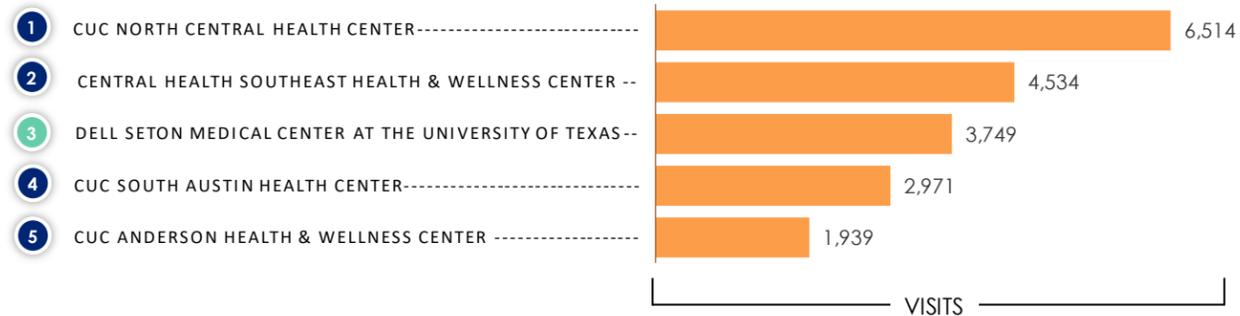
# CHRONIC CONDITIONS

## ASTHMA

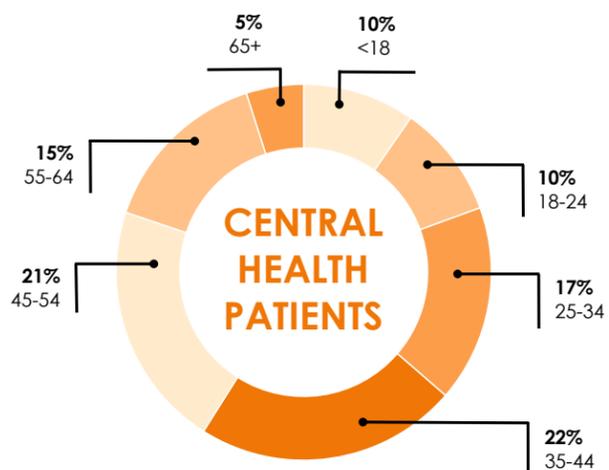
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup> WITH CHRONIC CONDITION: **4,941**

\* All data from fiscal year 2019

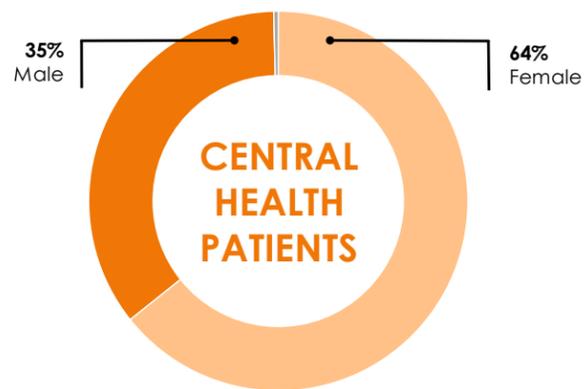
### TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A ASTHMA DIAGNOSIS <sup>2</sup>



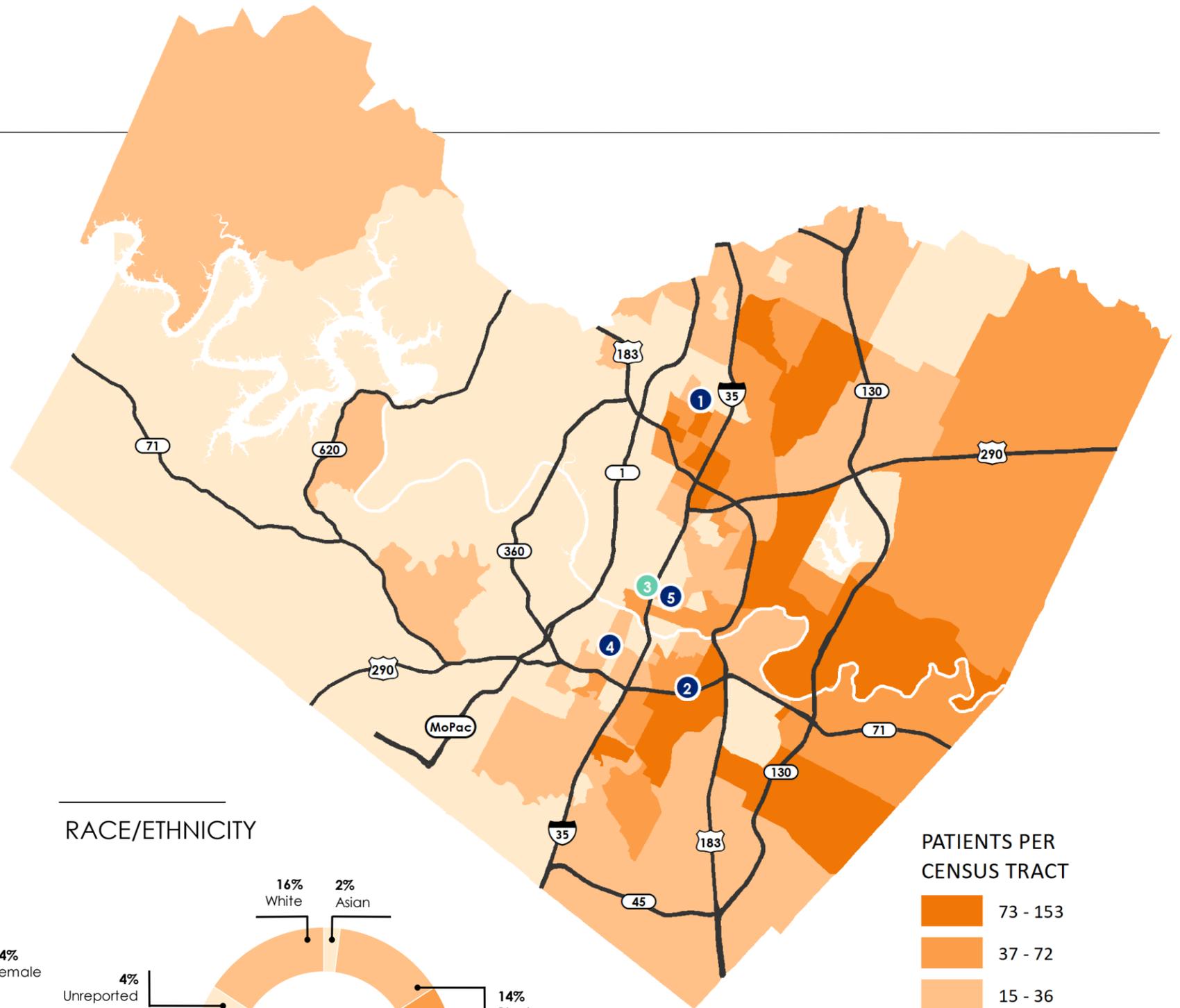
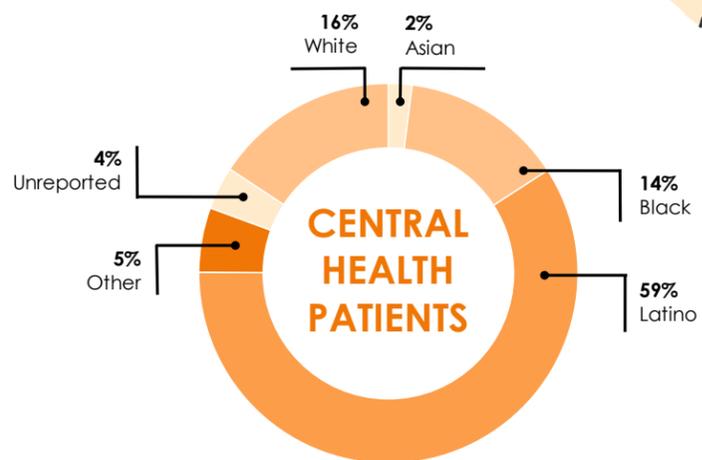
### AGE



### GENDER



### RACE/ETHNICITY



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

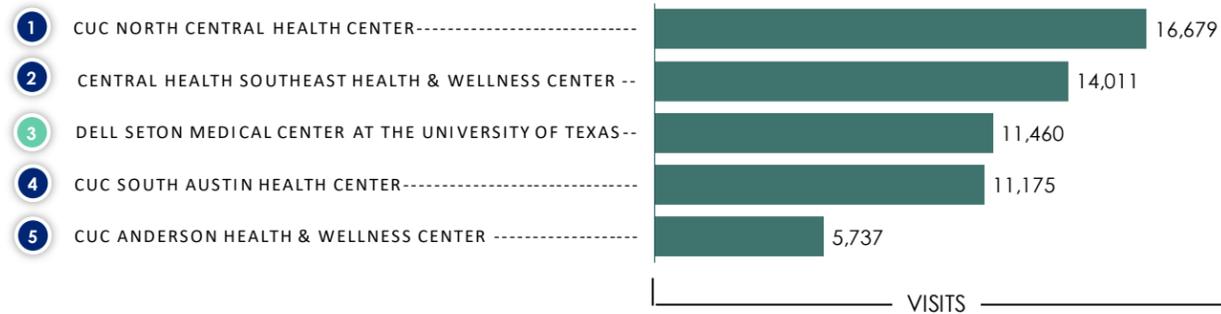
# CHRONIC CONDITIONS

## BEHAVIORAL HEALTH

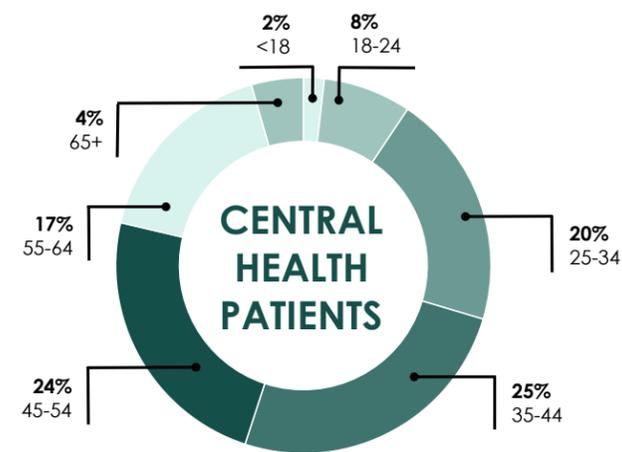
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup> WITH CHRONIC CONDITION: **17,261**

\* All data from fiscal year 2019

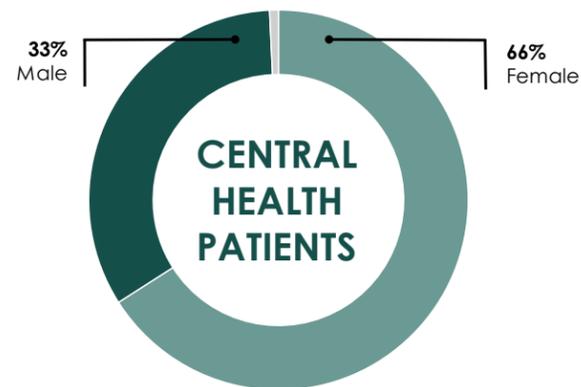
TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A BEHAVIORAL HEALTH DIAGNOSIS <sup>2</sup>



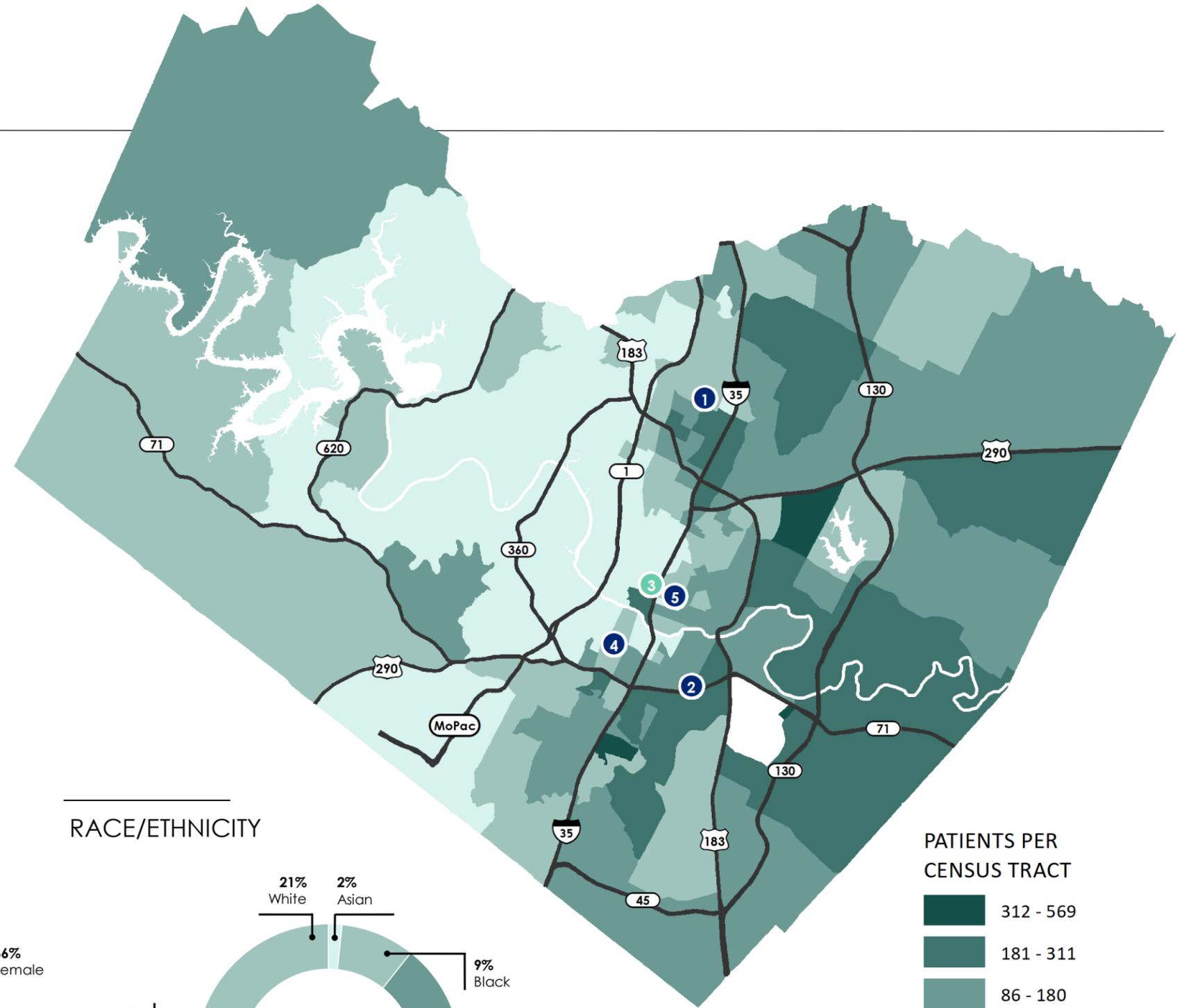
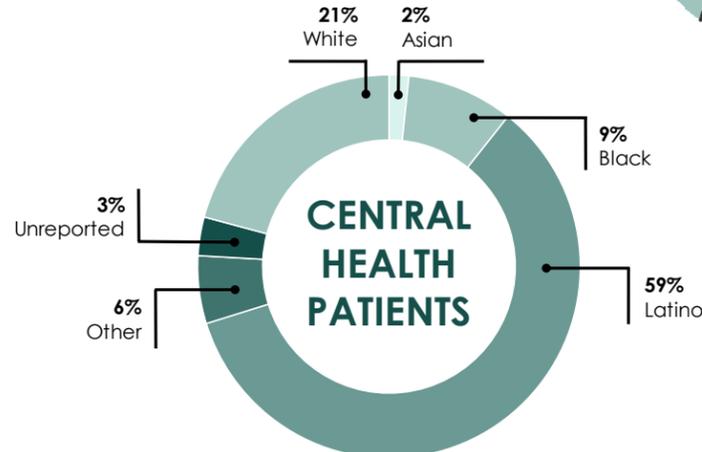
AGE



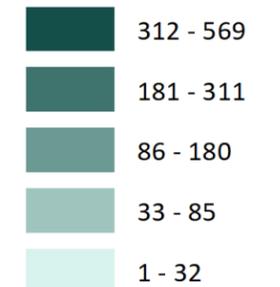
GENDER



RACE/ETHNICITY



PATIENTS PER CENSUS TRACT



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

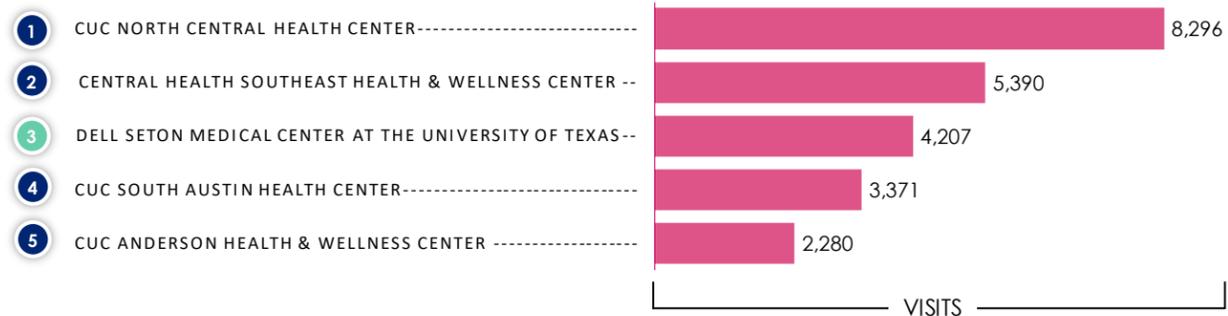
# CHRONIC CONDITIONS

## COPD (CHRONIC LUNG DISEASE)

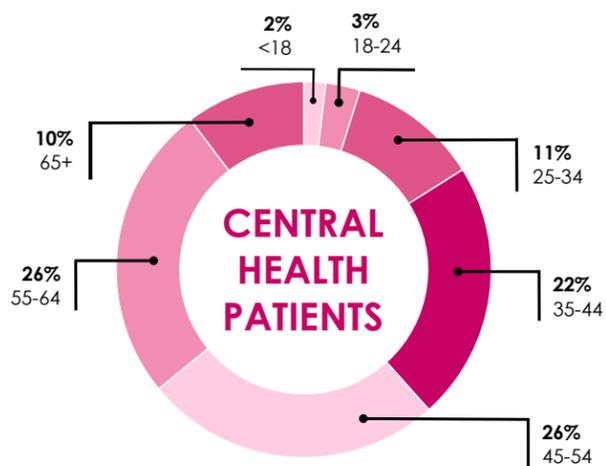
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup>  
WITH CHRONIC CONDITION: **4,753**

\* All data from fiscal year 2019

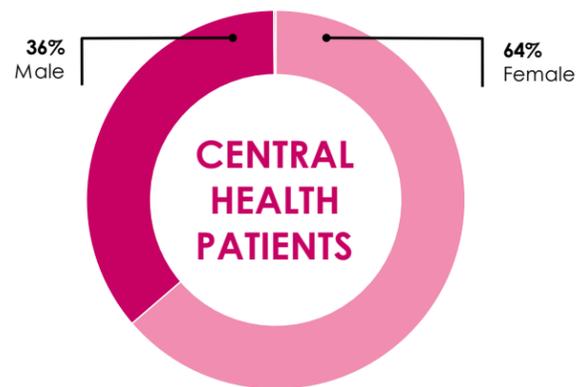
### TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A COPD DIAGNOSIS <sup>2</sup>



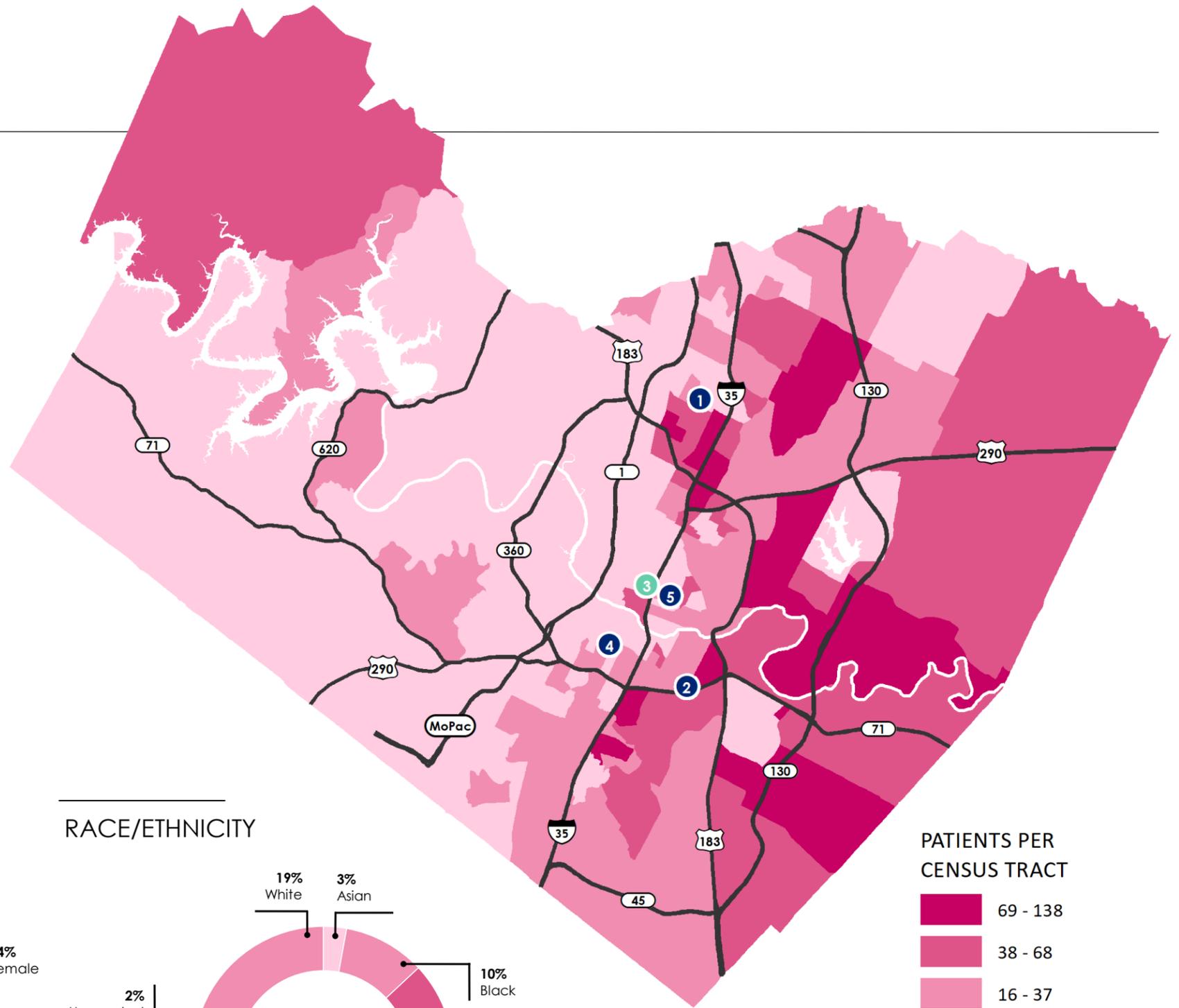
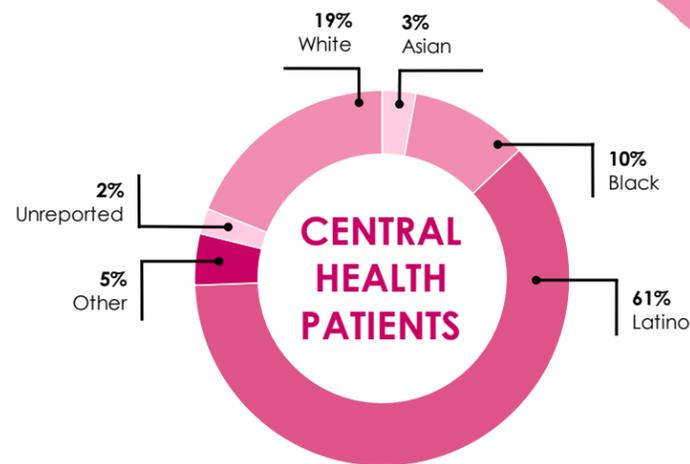
### AGE



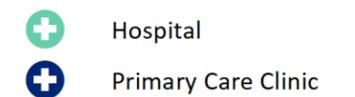
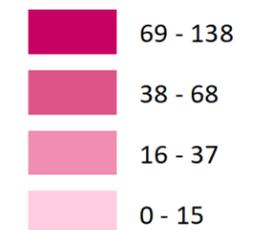
### GENDER



### RACE/ETHNICITY



### PATIENTS PER CENSUS TRACT



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

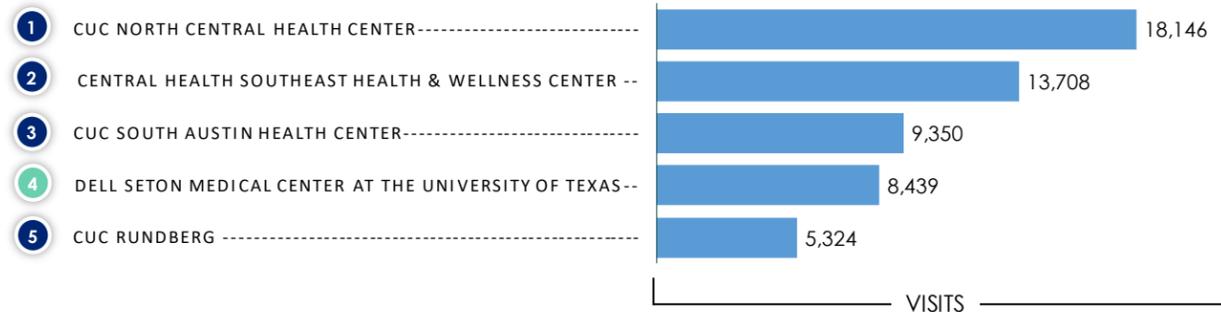
# CHRONIC CONDITIONS

## DIABETES

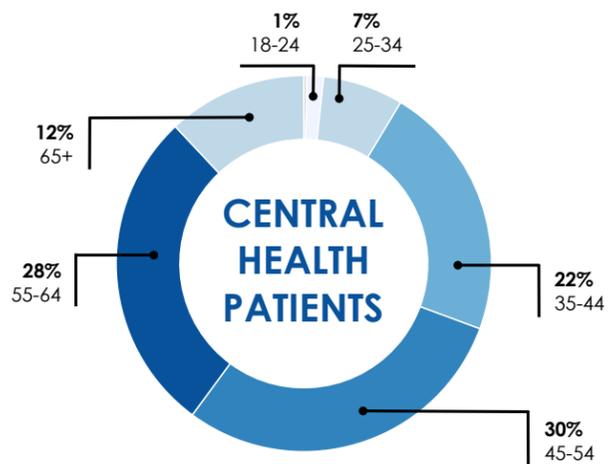
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup> WITH CHRONIC CONDITION: **12,091**

\* All data from fiscal year 2019

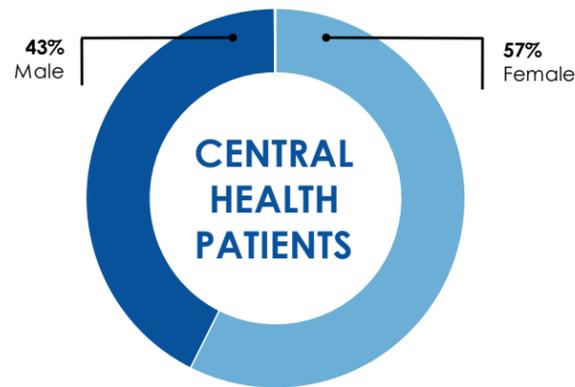
### TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A DIABETES DIAGNOSIS <sup>2</sup>



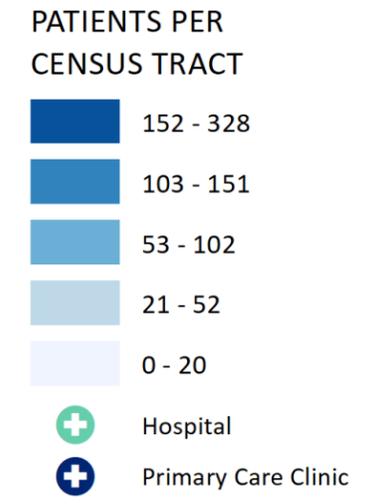
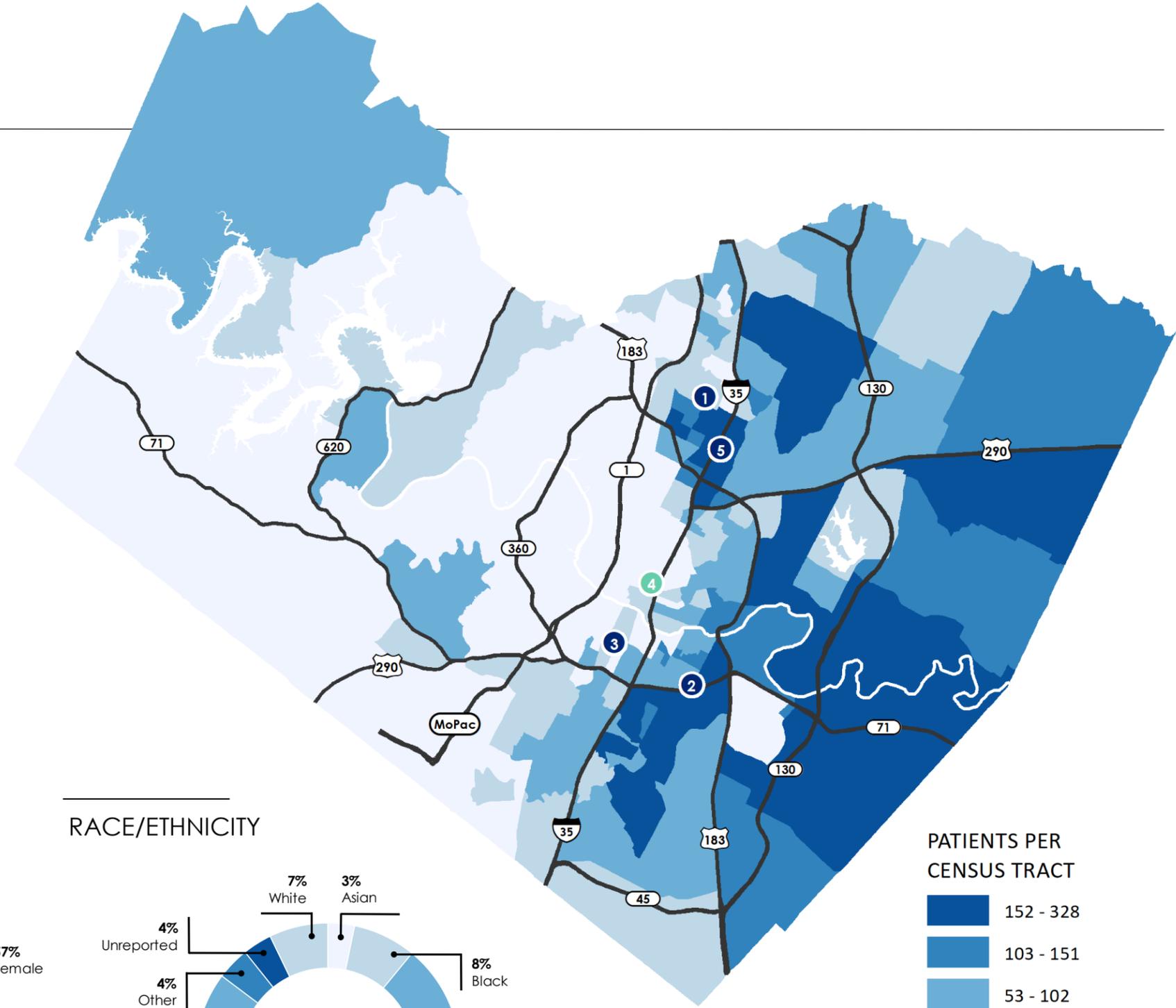
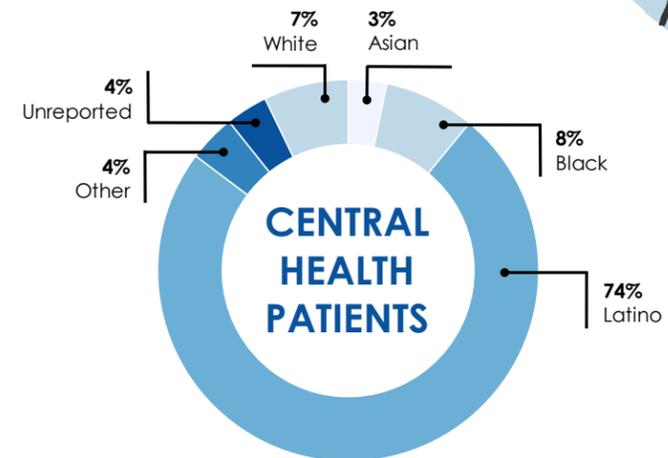
### AGE



### GENDER



### RACE/ETHNICITY



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

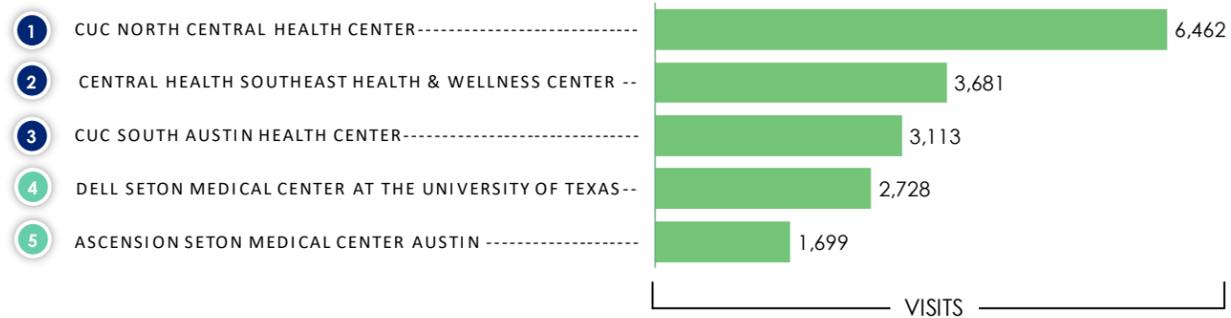
# CHRONIC CONDITIONS

## HEART FAILURE

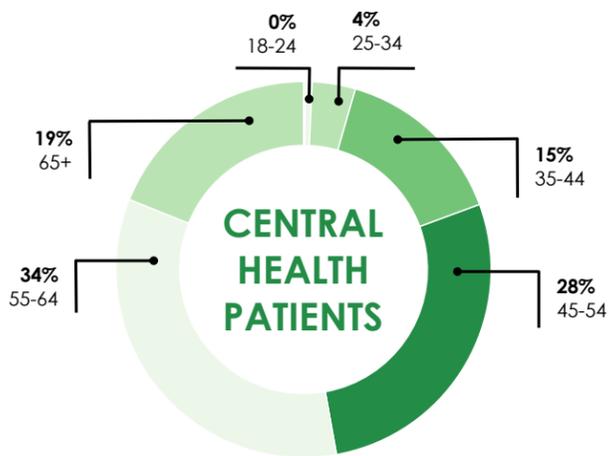
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup> WITH CHRONIC CONDITION: **2,424**

\* All data from fiscal year 2019

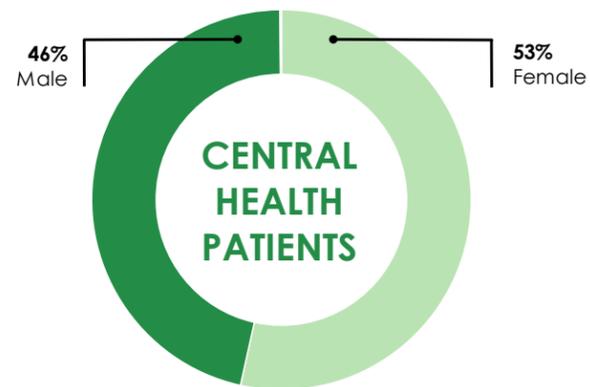
TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A HEART FAILURE DIAGNOSIS <sup>2</sup>



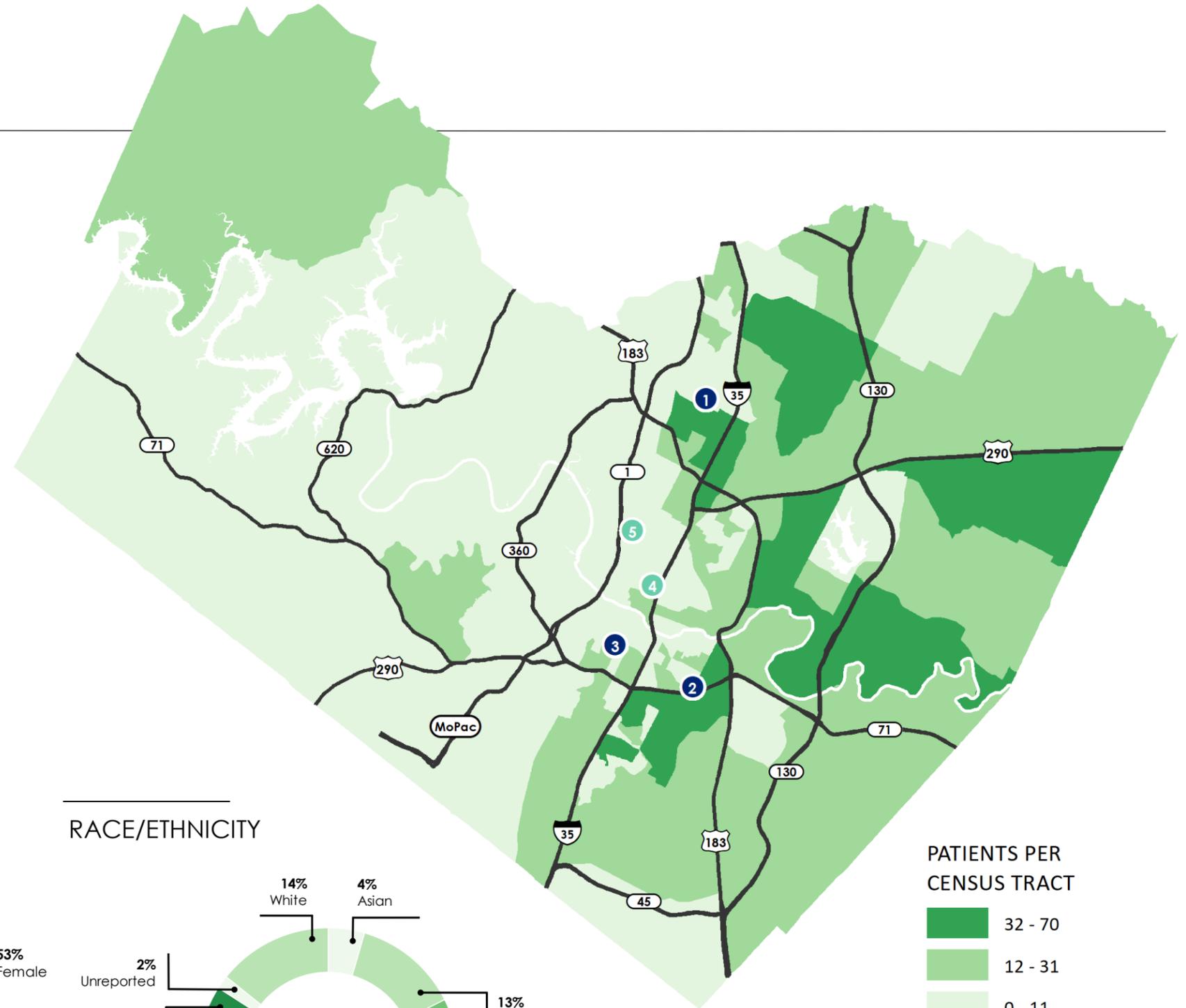
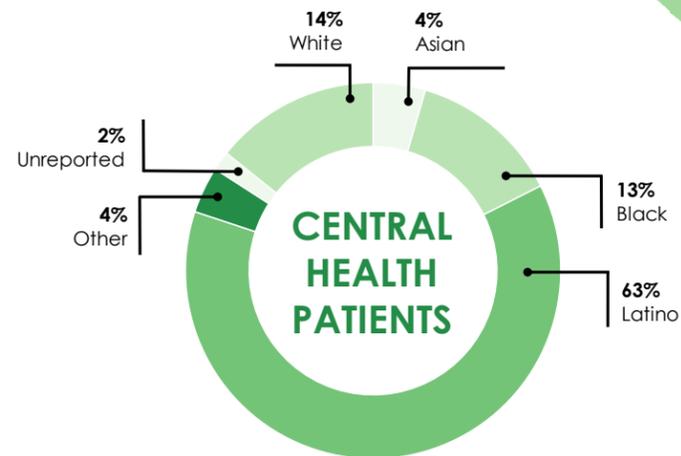
AGE



GENDER



RACE/ETHNICITY



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

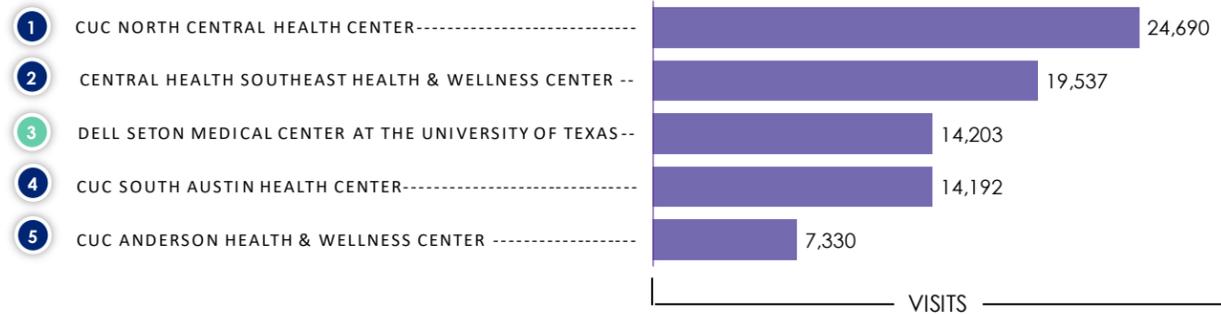
# CHRONIC CONDITIONS

## HYPERTENSION

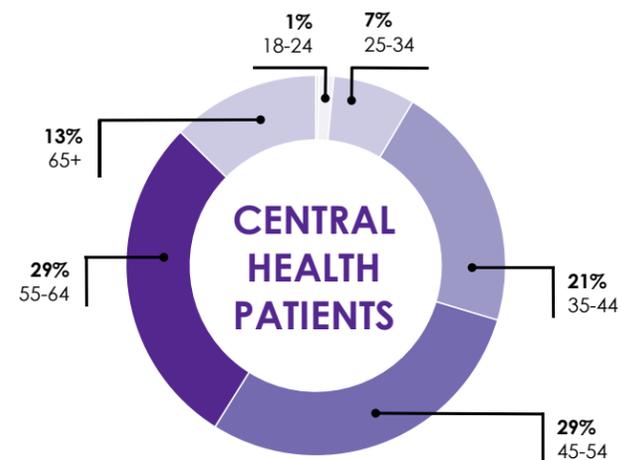
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup> WITH CHRONIC CONDITION: **20,259**

\* All data from fiscal year 2019

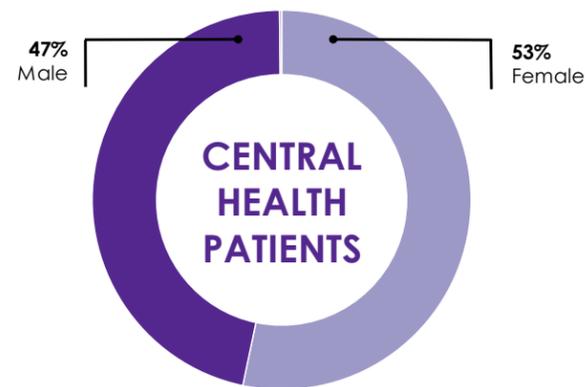
TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A HYPERTENSION DIAGNOSIS <sup>2</sup>



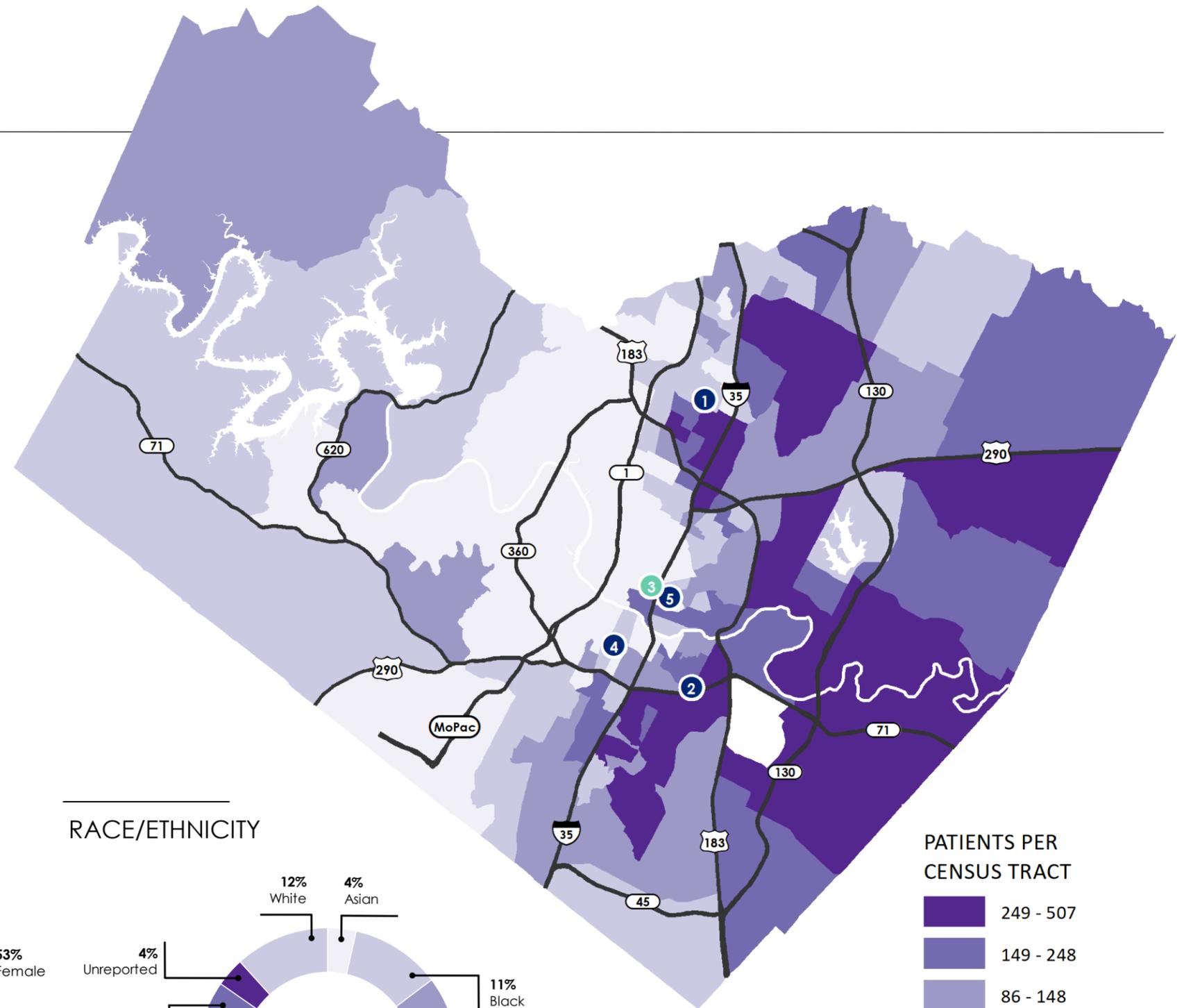
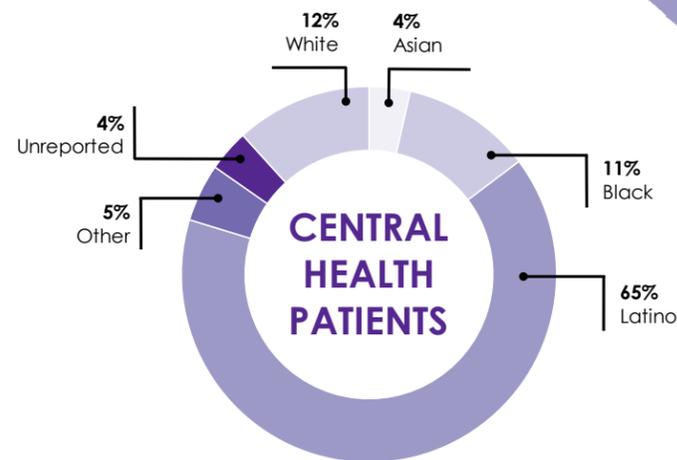
AGE



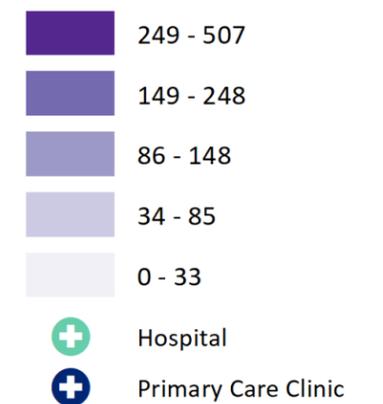
GENDER



RACE/ETHNICITY



PATIENTS PER CENSUS TRACT



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

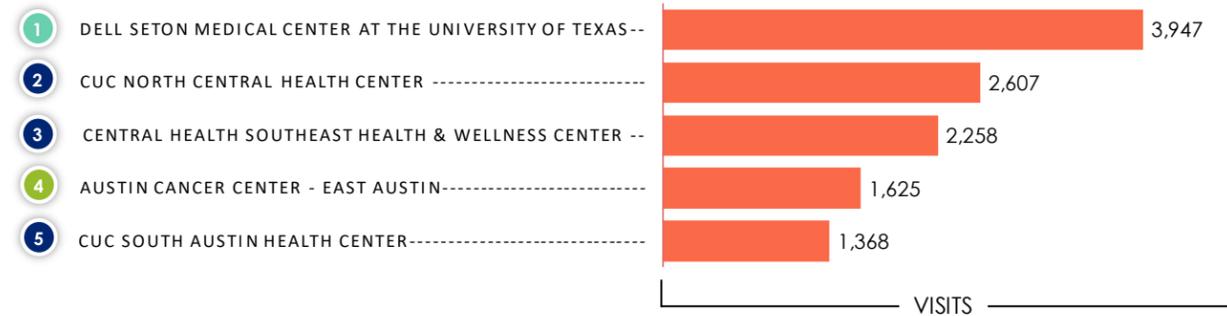
# CHRONIC CONDITIONS

## MALIGNANT NEOPLASM (CANCEROUS TUMOR)

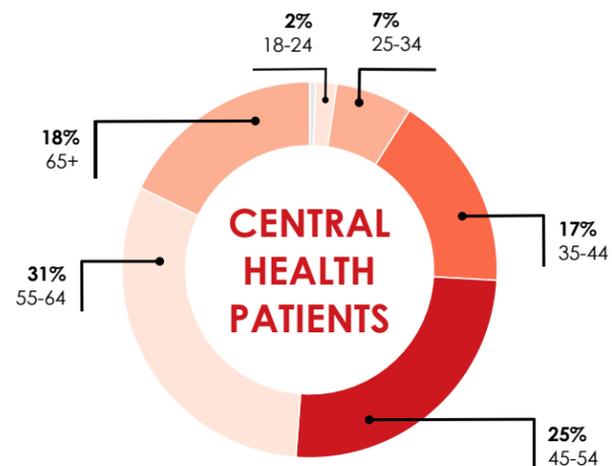
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup>  
WITH CHRONIC CONDITION: **1,761**

\* All data from fiscal year 2019

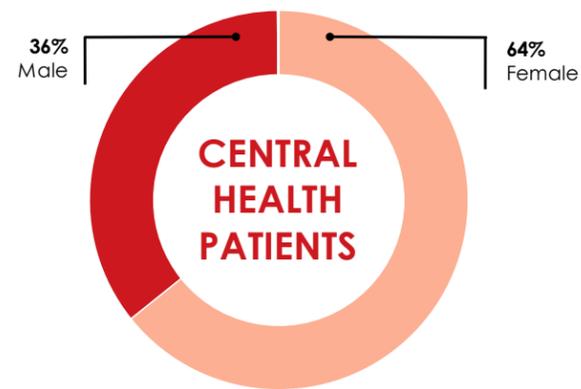
### TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A MALIGNANT NEOPLASM DIAGNOSIS <sup>2</sup>



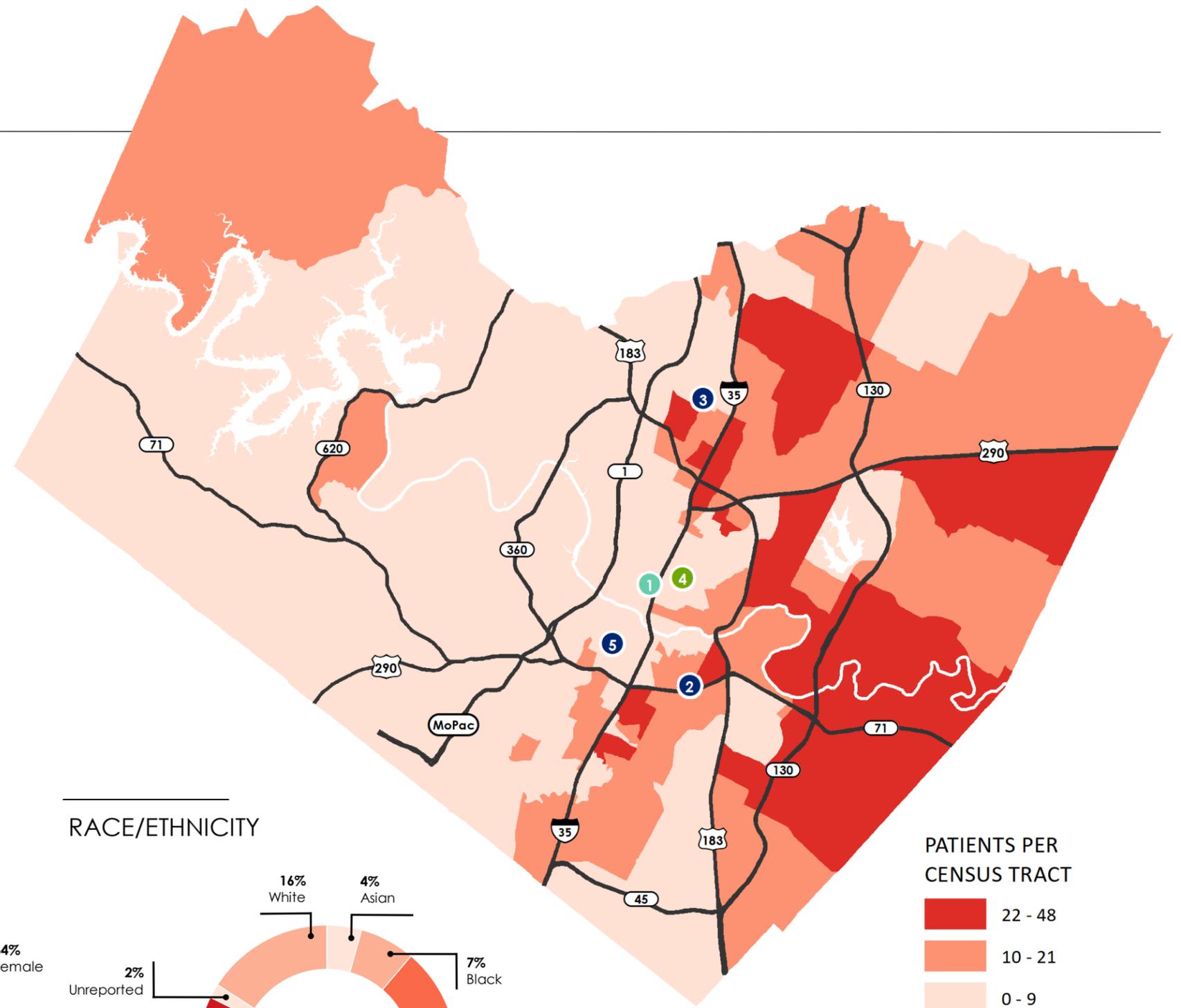
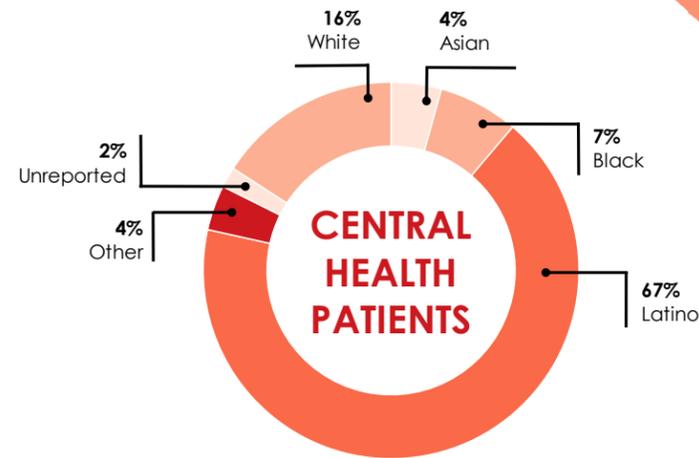
### AGE



### GENDER



### RACE/ETHNICITY



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

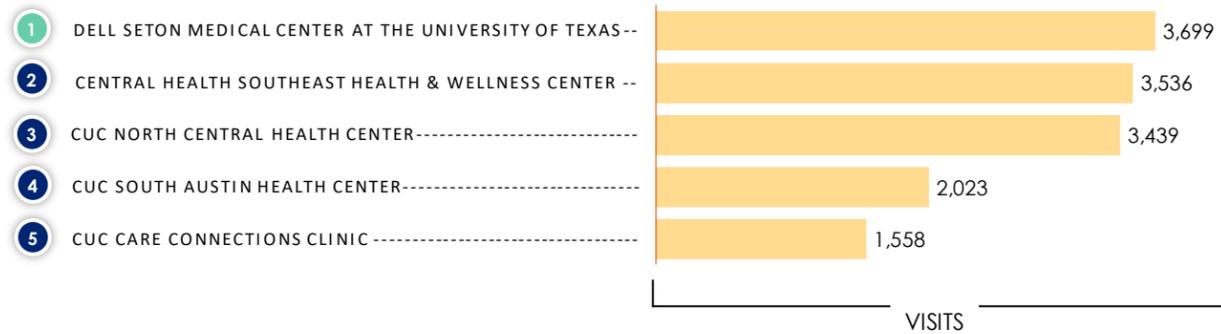
# CHRONIC CONDITIONS

## RENAL FAILURE (KIDNEY FAILURE)

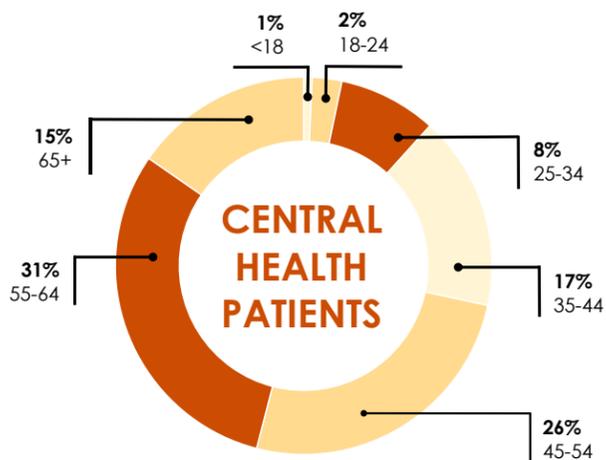
TOTAL CENTRAL HEALTH PATIENTS DIAGNOSED <sup>1</sup>  
WITH CHRONIC CONDITION: **2,056**

\* All data from fiscal year 2019

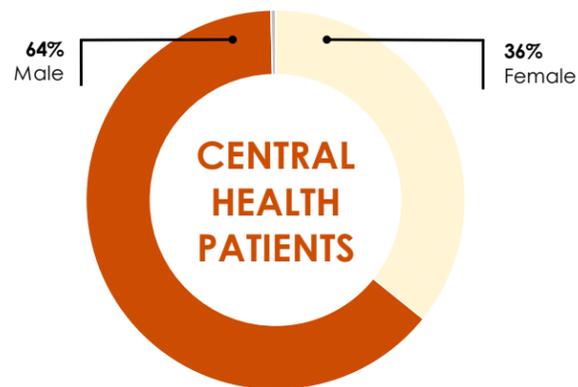
TOP 5 LOCATIONS FOR VISITS BY PATIENTS WITH A RENAL FAILURE DIAGNOSIS <sup>2</sup>



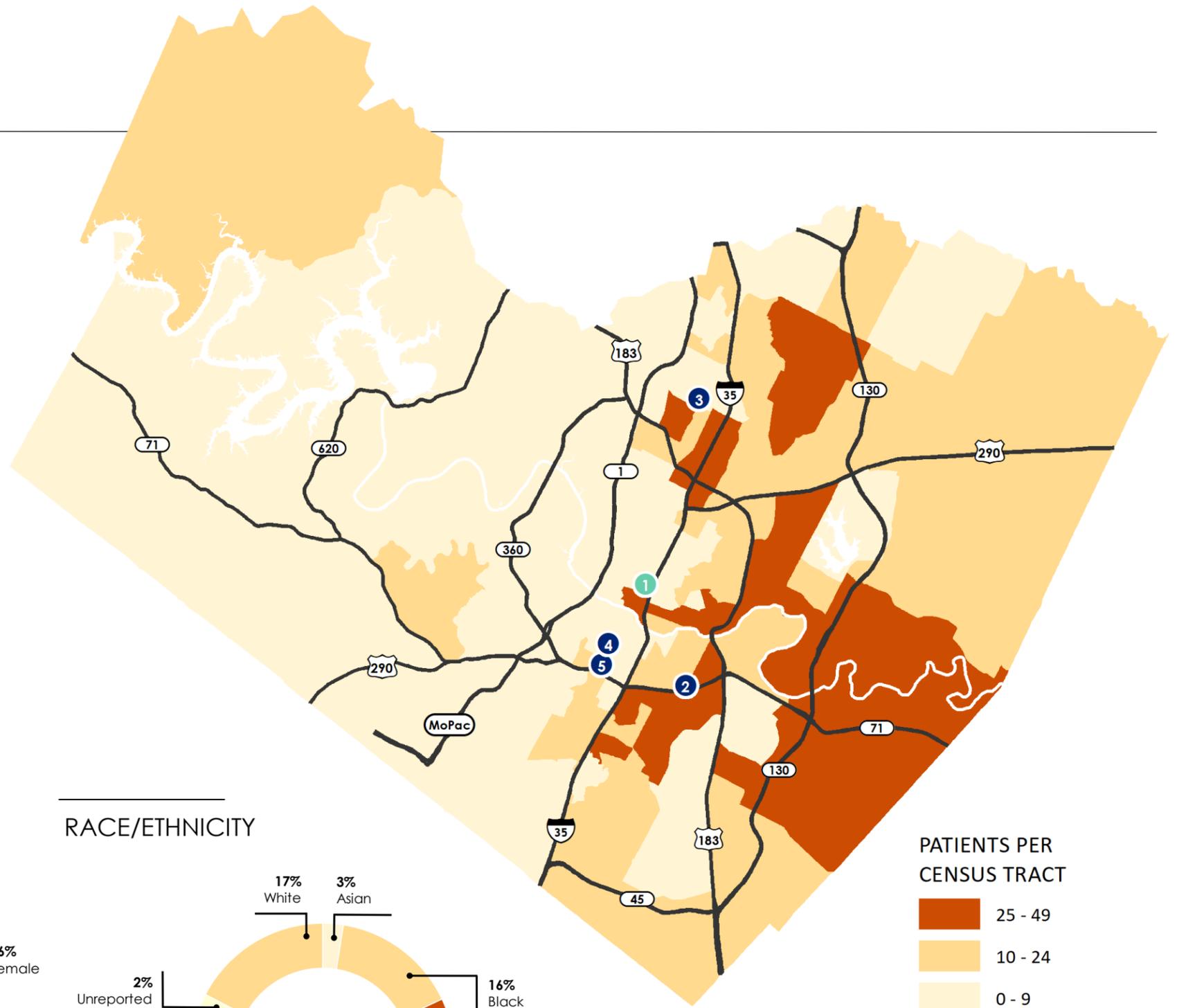
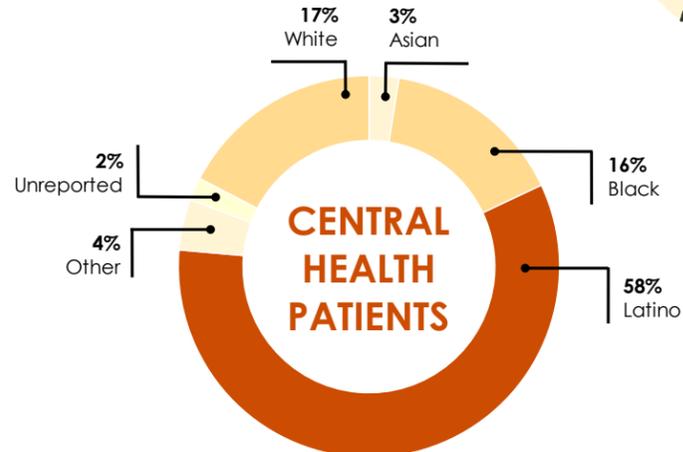
AGE



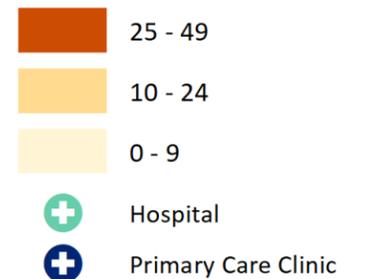
GENDER



RACE/ETHNICITY



PATIENTS PER CENSUS TRACT



<sup>1</sup> PATIENTS ARE IDENTIFIED AS THOSE WHO WERE ENROLLED IN MAP, MAP BASIC, OR SFS IN FY2019 AND HAD RECEIVED A CHRONIC CONDITION DIAGNOSIS ANY TIME DURING OR PRIOR TO FY2019. <sup>2</sup> DATA WAS PULLED FROM THE CENTRAL HEALTH ENTERPRISE ANALYTICS ENCOUNTER DATABASE FOR ALL PRIMARY CARE, INPATIENT, AND EMERGENCY DEPARTMENT VISITS TO CENTRAL HEALTH PROVIDER NETWORK LOCATIONS FOR PATIENTS IDENTIFIED AS HAVING THE CHRONIC CONDITIONS.

# CHRONIC CONDITIONS

PREVALENCE PER 1,000  
CENTRAL HEALTH  
ENROLLEES IN FY 2019

FOCUS AREAS WITH THE HIGHEST  
PREVALENCE RATES:

## ASTHMA

1. East Central Austin (62/1,000)
2. Leander/Lago Vista (53/1,000)
3. Hornsby Bend (47/1,000)

## BEHAVIORAL HEALTH

1. Leander/Lago Vista (209/1,000)
2. East Central Austin (196/1,000)
3. South Austin (159/1,000)

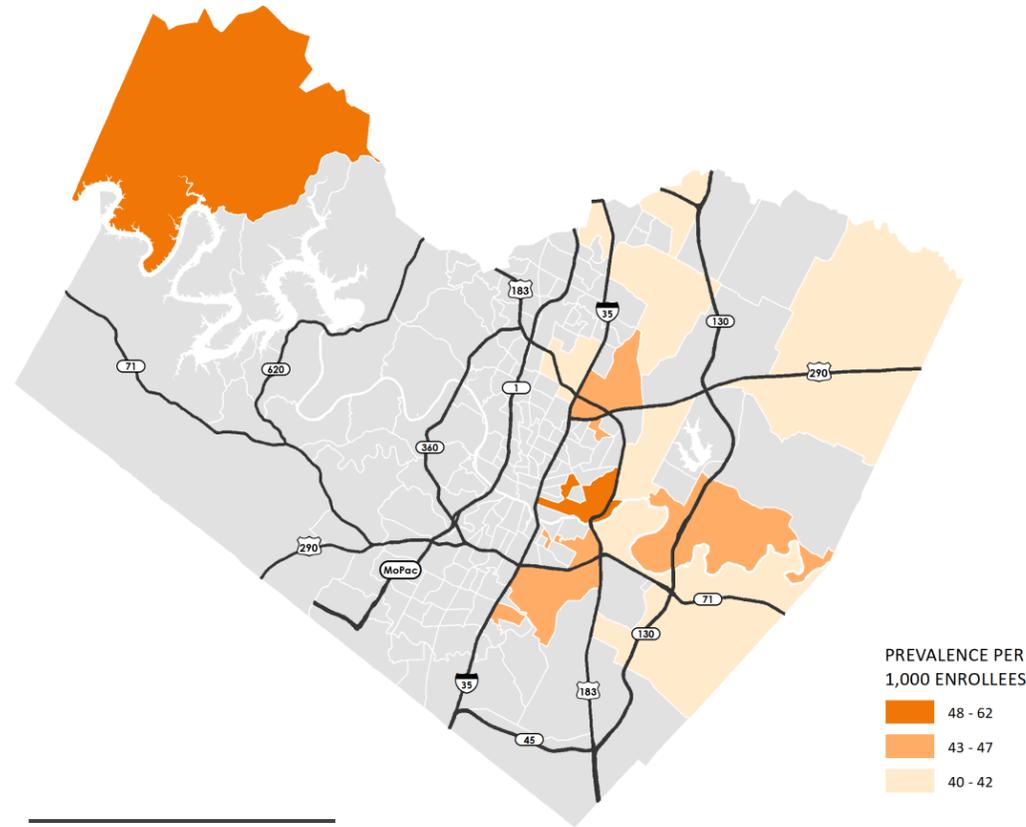
## COPD (CHRONIC LUNG DISEASE)

1. Leander/Lago Vista (77/1,000)
2. East Central Austin (60/1,000)
3. South Austin (47/1,000)

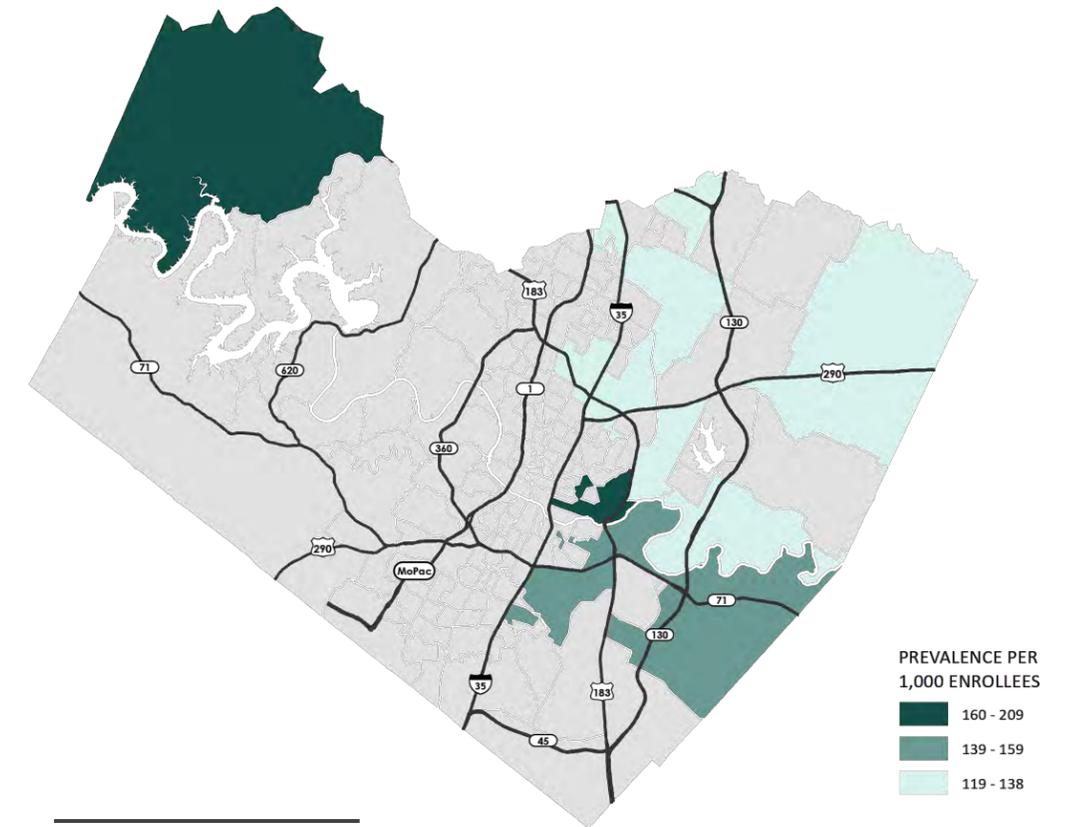
## DIABETES

1. East Central Austin (151/1,000)
2. Leander/Lago Vista (148/1,000)
3. South Austin (138/1,000)

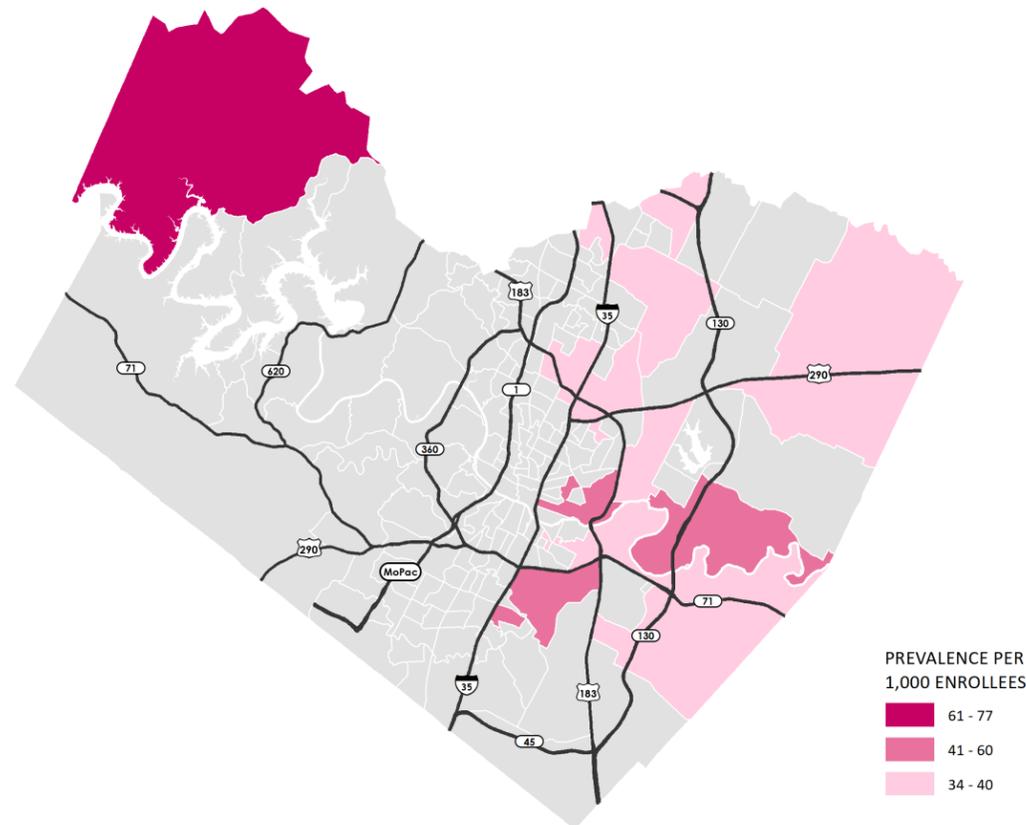
## Asthma



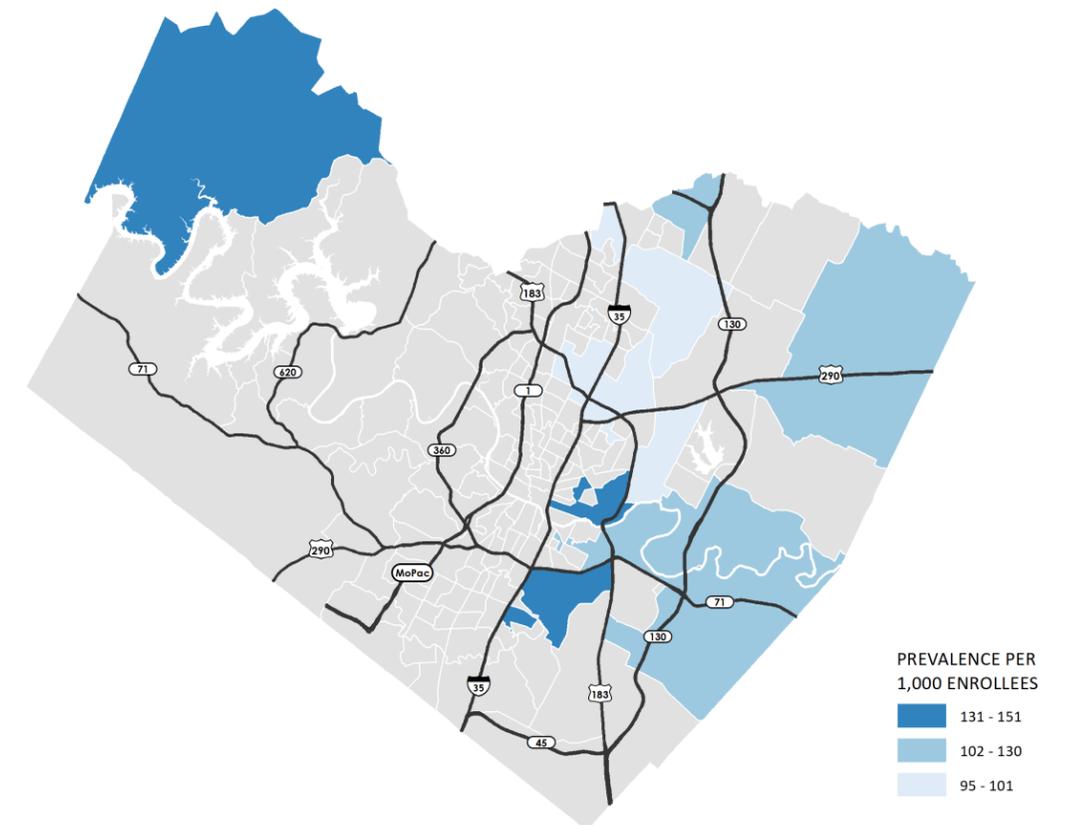
## Behavioral Health



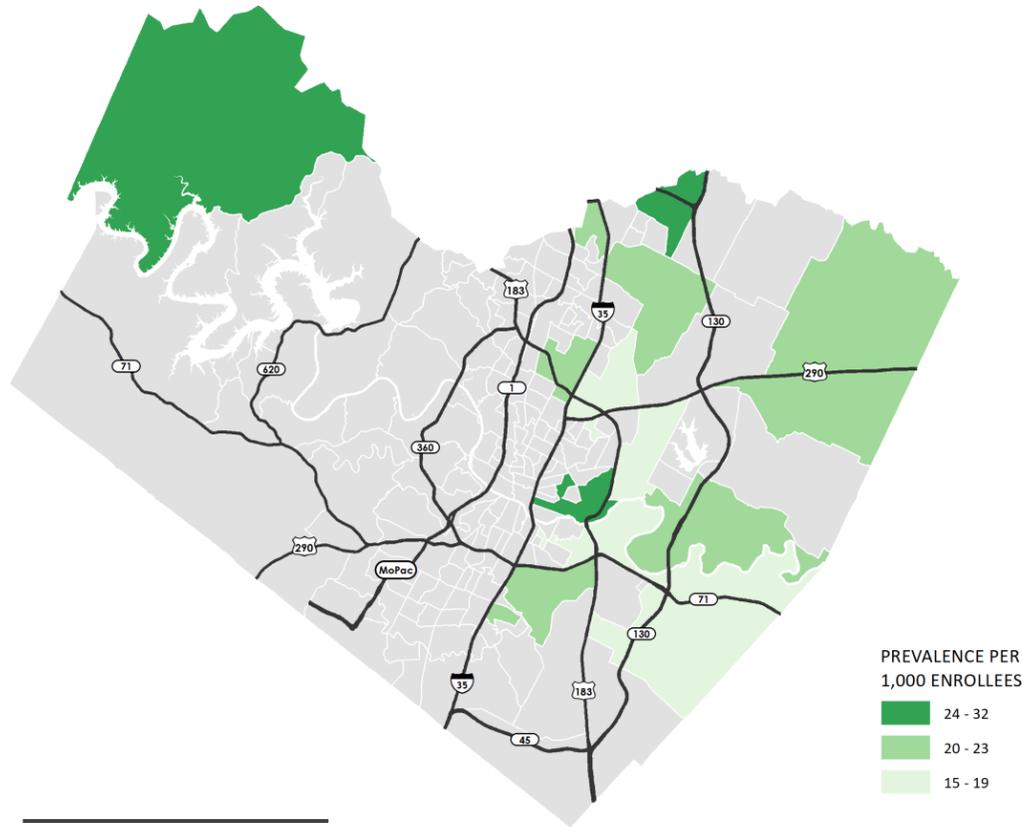
## COPD



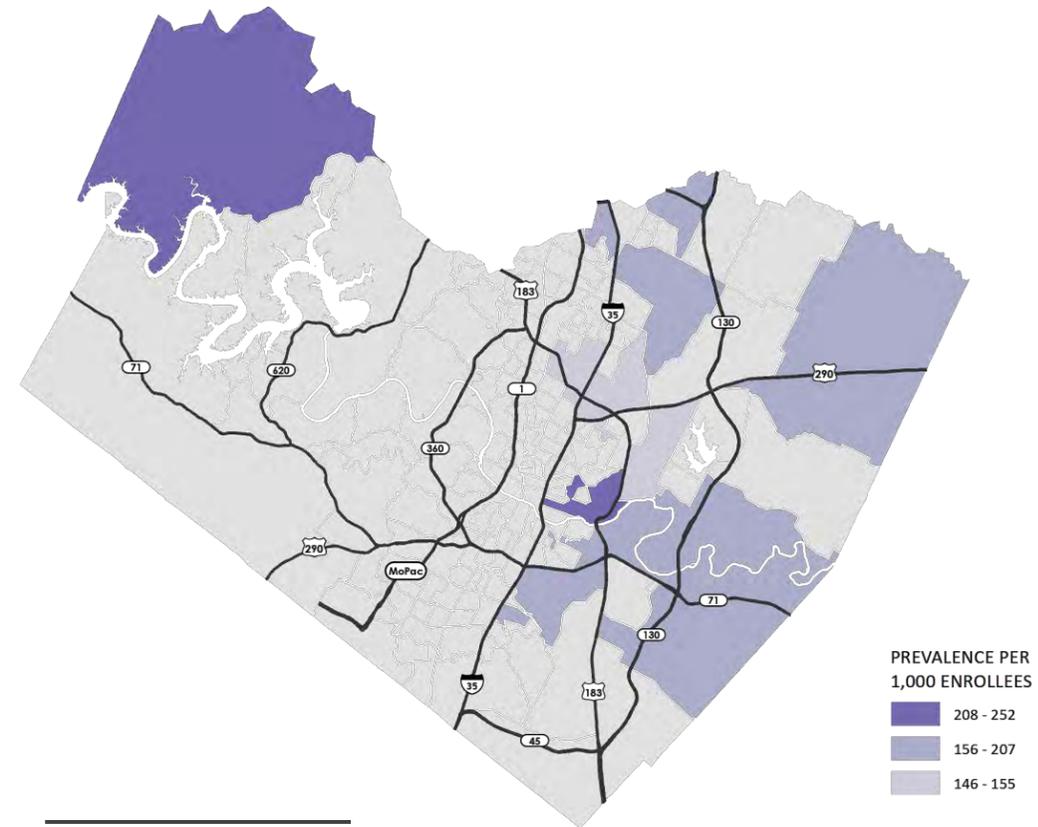
## Diabetes



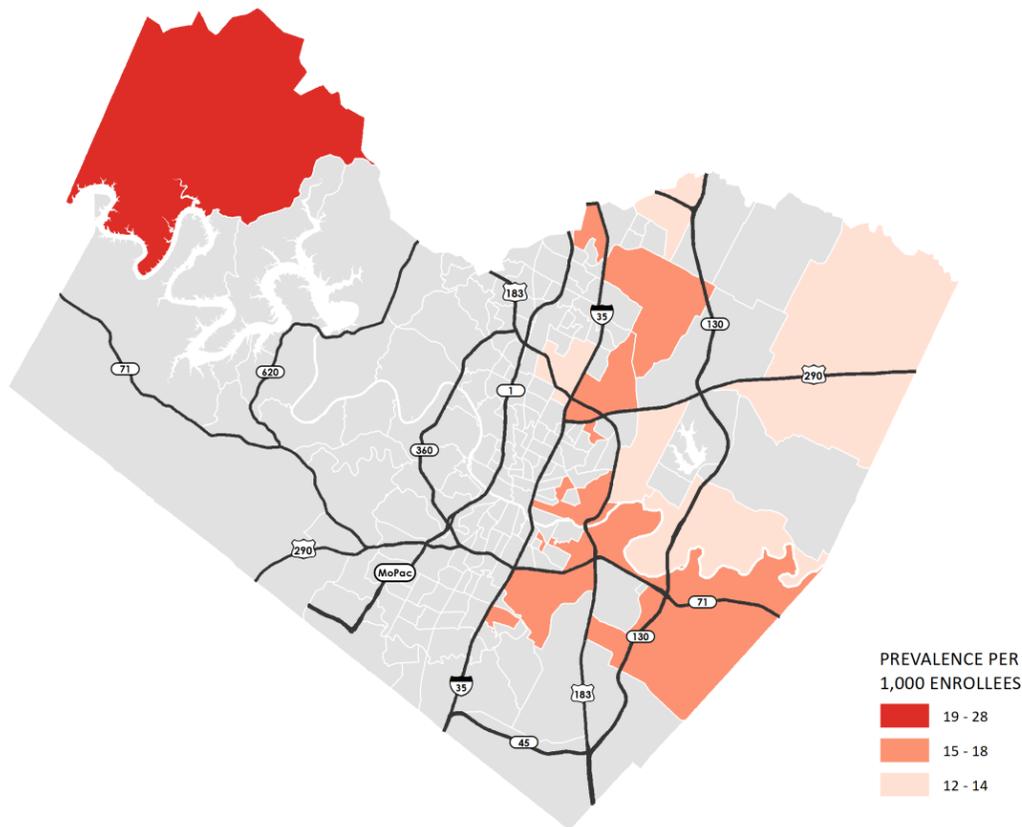
## Heart Failure



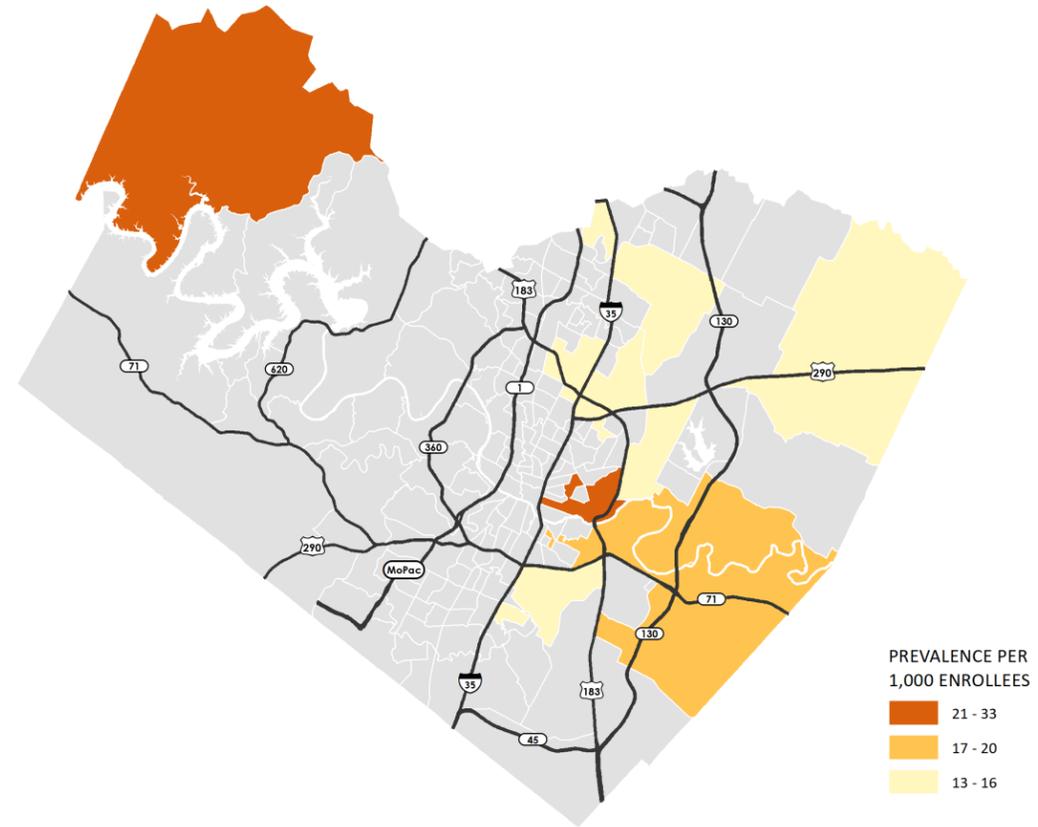
## Hypertension



## Malignant Neoplasm



## Renal Failure



# CHRONIC CONDITIONS

PREVALENCE PER 1,000  
CENTRAL HEALTH  
ENROLLEES IN FY 2019

FOCUS AREAS WITH THE HIGHEST  
PREVALENCE RATES:

### HEART FAILURE

1. Pflugerville (32/1,000)
2. Leander/Lago Vista (30/1,000)
3. East Central Austin (27/1,000)

### HYPERTENSION

1. East Central Austin (252/1,000)
2. Leander/Lago Vista (239/1,000)
3. Pflugerville (207/1,000)

### MALIGNANT NEOPLASM (CANCEROUS TUMOR)

1. Leander/Lago Vista (28/1,000)
2. Northeast Austin (18/1,000)
3. South Austin (17/1,000)

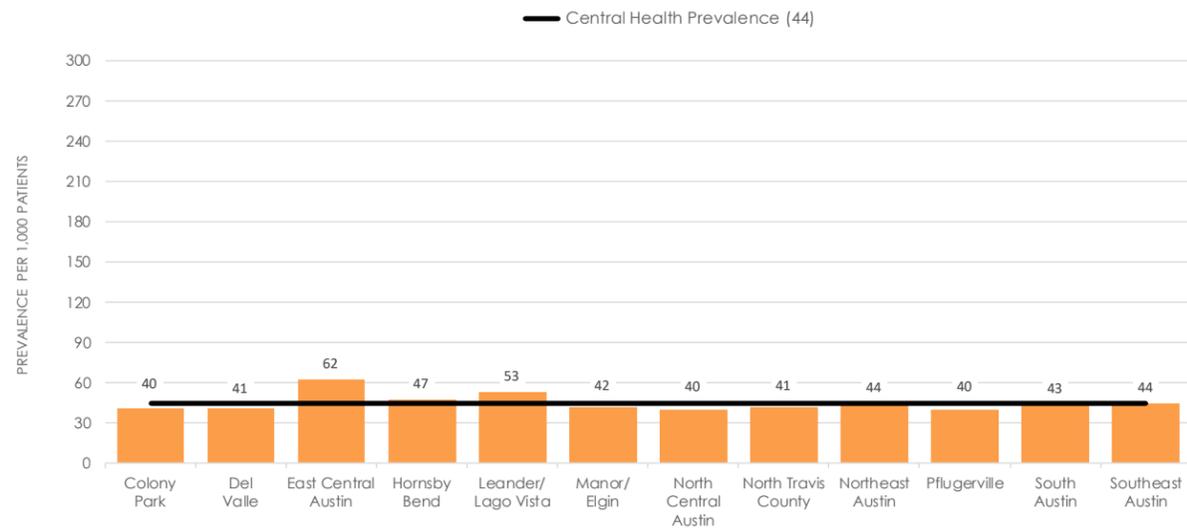
### RENAL FAILURE (KIDNEY FAILURE)

1. East Central Austin (33/1,000)
2. Leander/Lago Vista (26/1,000)
3. Hornsby Bend (20/1,000)

# CHRONIC CONDITION CONCLUSION

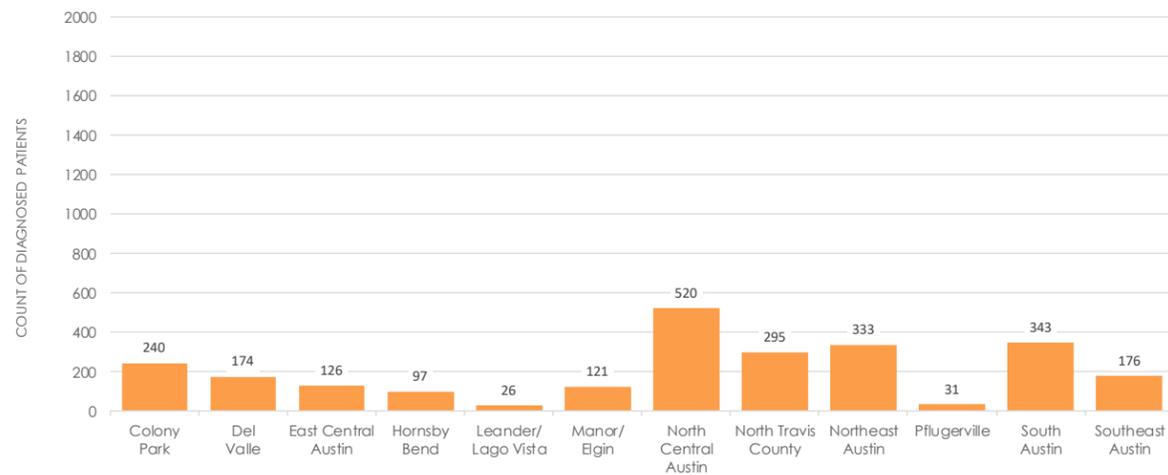
## ASTHMA PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## ASTHMA PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019

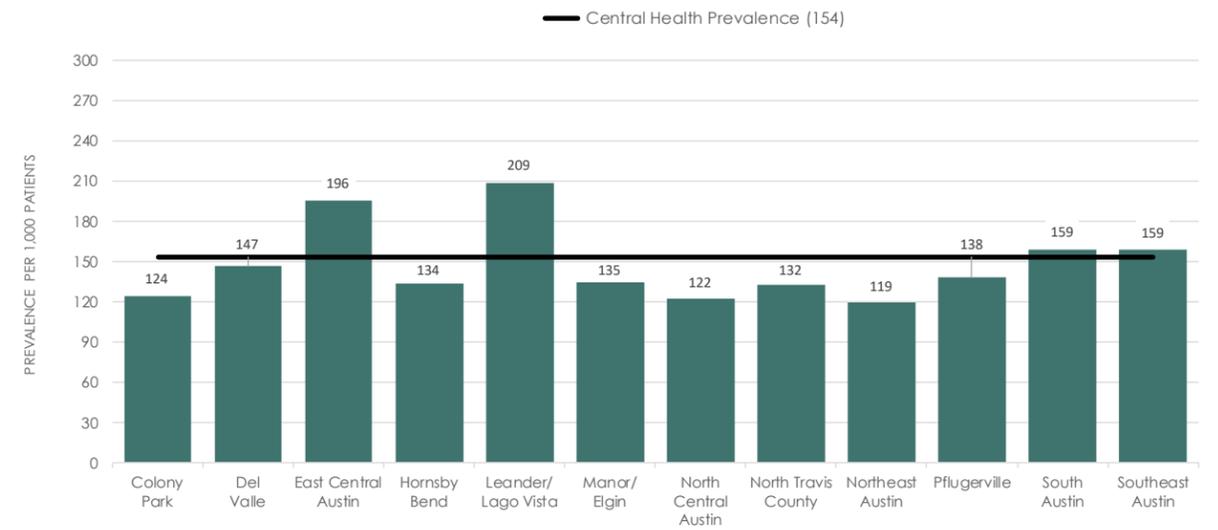


## ASTHMA SUMMARY

East Central Austin, Hornsby Bend, Leander/Lago Vista, and Southeast Austin have asthma prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 4.4 percent of Central Health patients have an asthma diagnosis. A majority of the census tracts with the highest concentrations of asthma patients belong to one of the twelve identified focus areas. Patients with an asthma diagnosis are predominately between the ages of 35 and 44. Nearly two-thirds of those diagnosed with asthma identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with an asthma diagnosis.

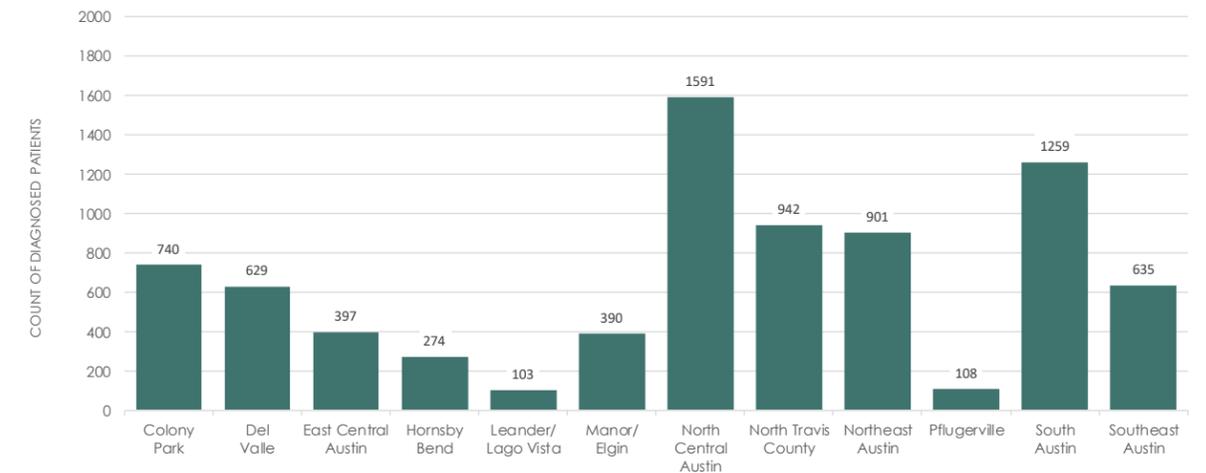
## BEHAVIORAL HEALTH PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## BEHAVIORAL HEALTH PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019



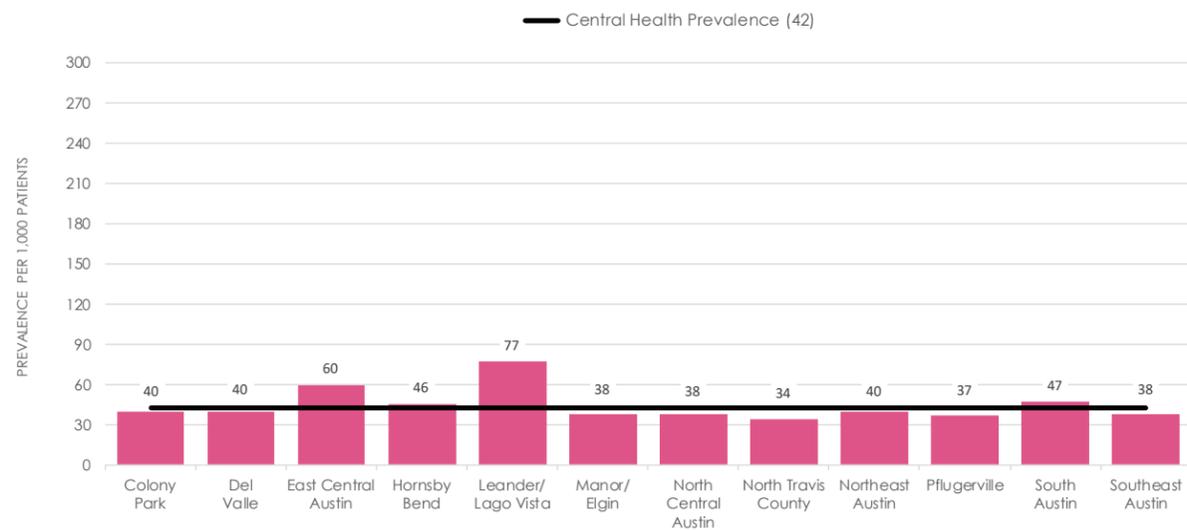
## BEHAVIORAL HEALTH SUMMARY

East Central Austin, Leander/Lago Vista, South Austin, and Southeast Austin have behavioral health prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 15.4 percent of Central Health patients have a behavioral health diagnosis. Behavioral health patients are more evenly dispersed throughout the county than patients with other chronic diagnoses. Patients with a behavioral health diagnosis are predominately between the ages of 35 and 44. Two-thirds of those with a behavioral health diagnosis identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with a behavioral health diagnosis.

## CHRONIC CONDITION CONCLUSION

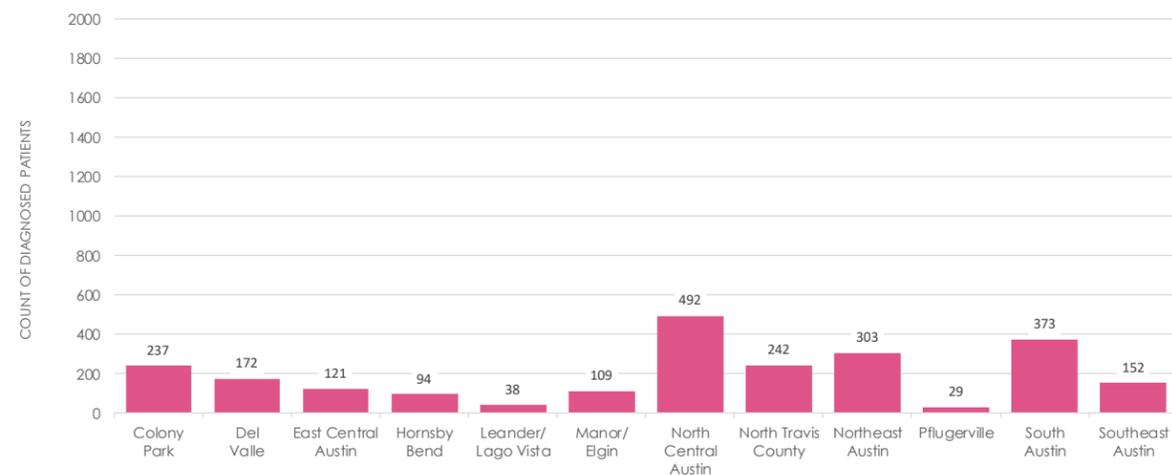
### COPD (CHRONIC LUNG DISEASE) PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



### COPD (CHRONIC LUNG DISEASE) PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019

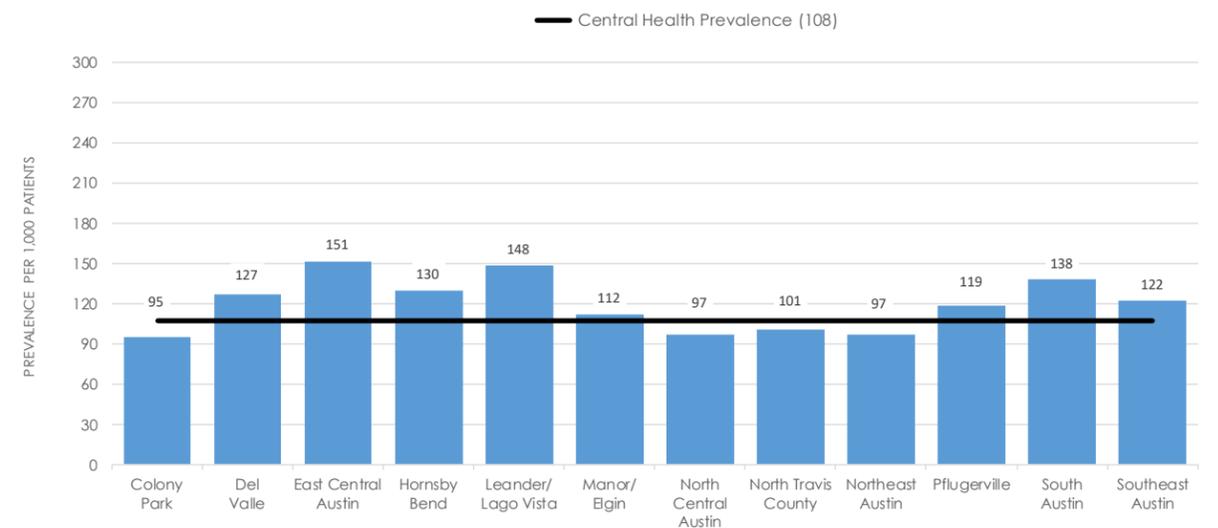


### COPD (CHRONIC LUNG DISEASE) SUMMARY

East Central Austin, Hornsby Bend, Leander/Lago Vista, and South Austin have COPD prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 4.2 percent of Central Health patients have a COPD diagnosis. The census tracts with the highest concentrations of COPD patients all belong to one of the twelve identified focus areas. Patients with a COPD diagnosis are predominately between the ages of 45 and 64. Nearly two-thirds of those diagnosed with COPD identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with a COPD diagnosis.

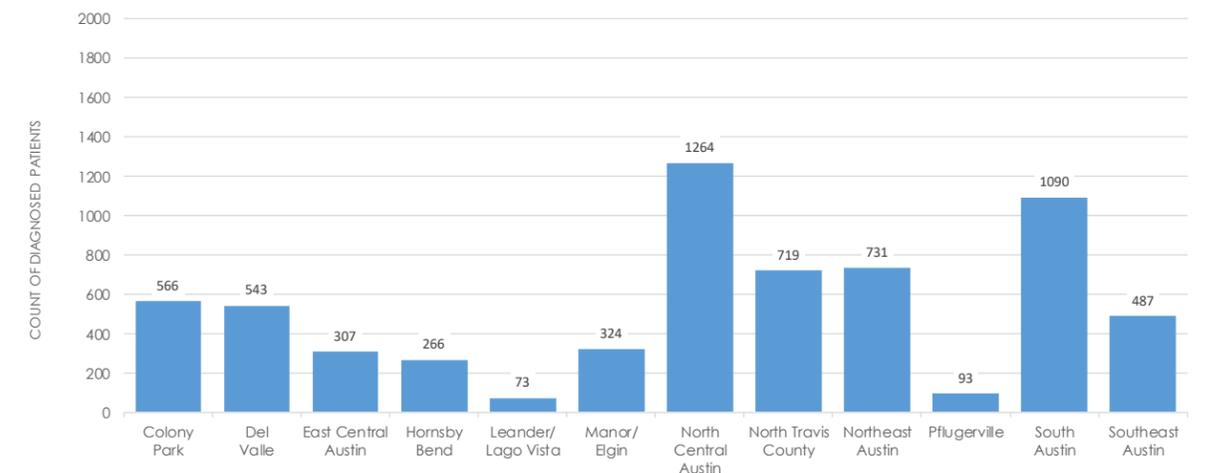
### DIABETES PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



### DIABETES PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019



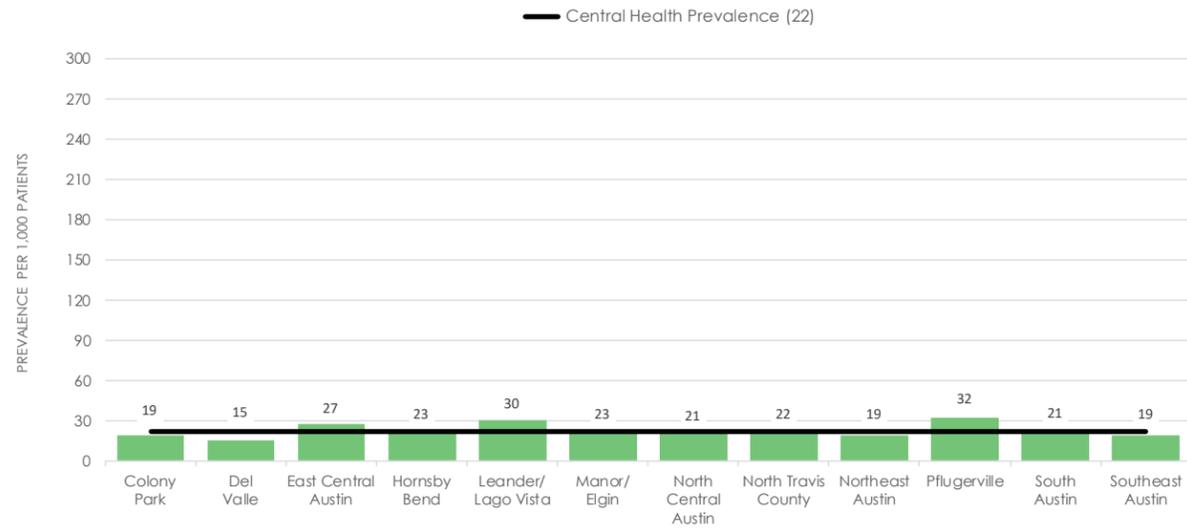
### DIABETES SUMMARY

All focus areas except Colony Park, North Central Austin, North Travis County, and Northeast Austin have diabetes prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 10.8 percent of Central Health patients have a diabetes diagnosis. A majority of the census tracts with the highest concentrations of diabetes patients belong to one of the twelve identified focus areas. Patients with a diabetes diagnosis are predominately between the ages of 45 and 54. 57 percent of those diagnosed with diabetes identify as female. Latino and Black patients represent the largest race/ethnicity demographics for those with a diabetes diagnosis.

# CHRONIC CONDITION CONCLUSION

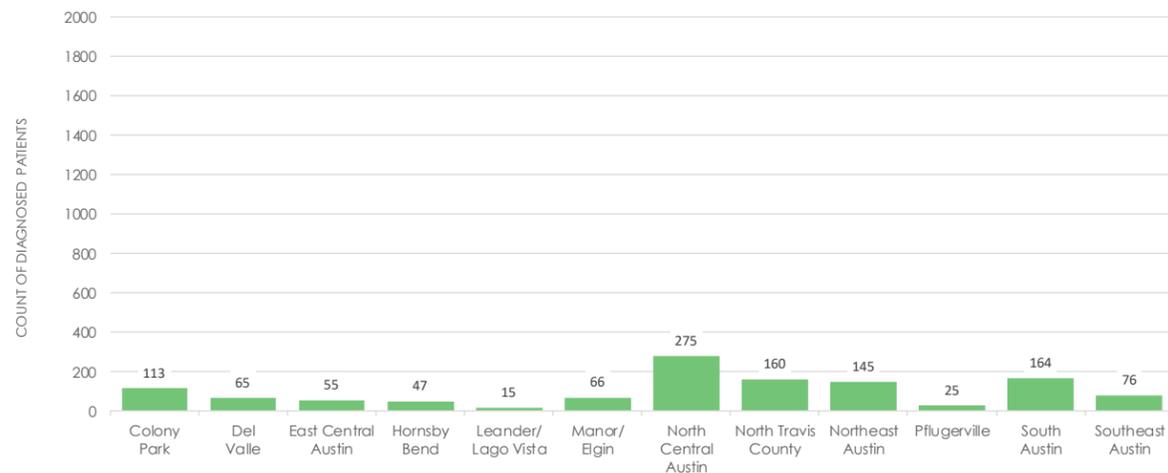
## HEART FAILURE PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## HEART FAILURE PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019

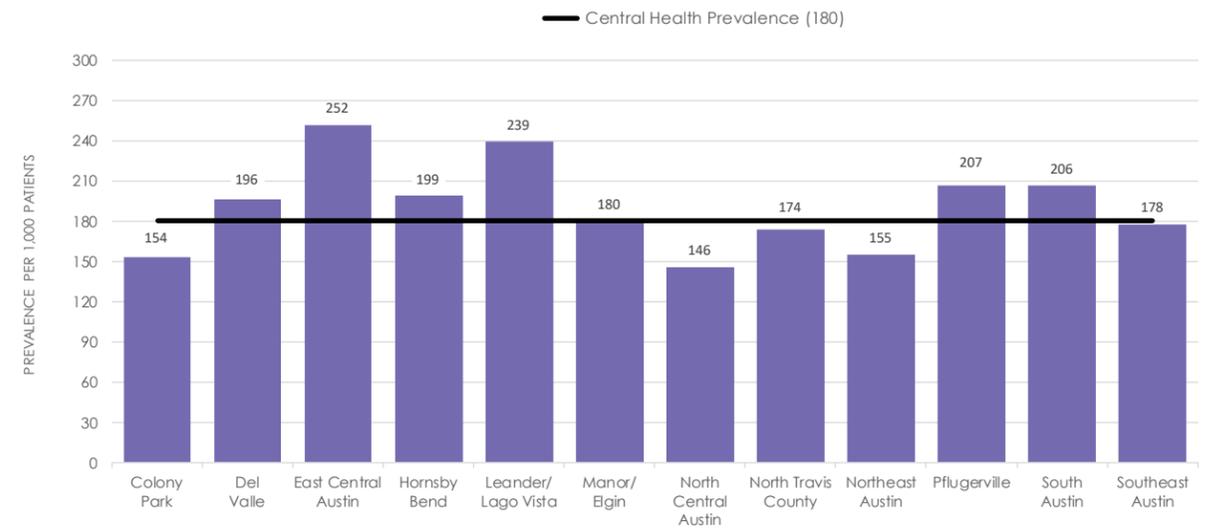


## HEART FAILURE SUMMARY

Half of all focus areas have heart failure prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 2.2 percent of Central Health patients have a heart failure diagnosis. A majority of the census tracts with the highest concentrations of heart failure patients belong to one of the twelve identified focus areas. Patients with a heart failure diagnosis are predominately between the ages of 55 and 64. 53 percent of those diagnosed with heart failure identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with a heart failure diagnosis.

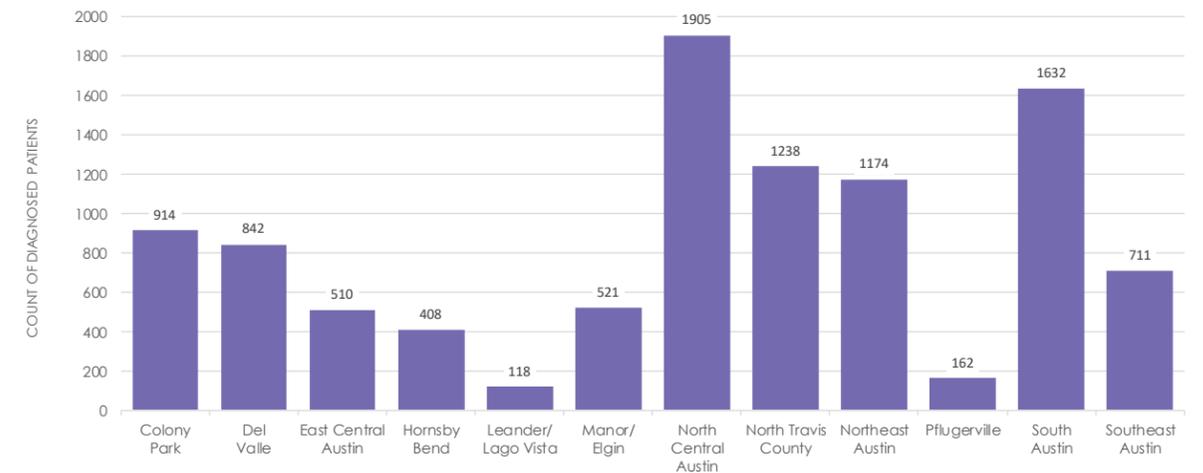
## HYPERTENSION PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## HYPERTENSION PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019



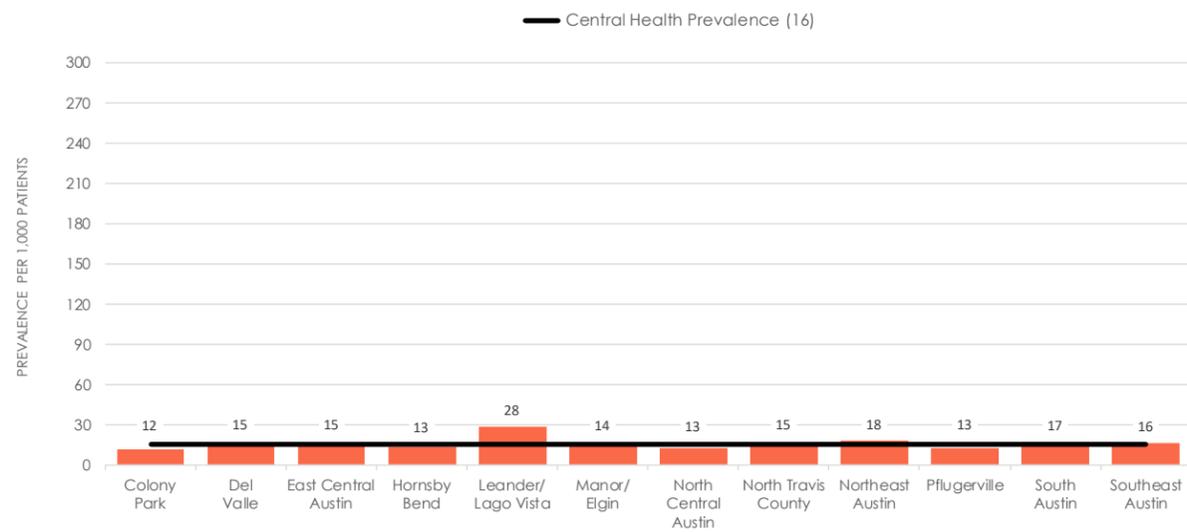
## HYPERTENSION SUMMARY

A majority of focus areas have hypertension prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 18 percent of Central Health patients have a hypertension diagnosis. A majority of the census tracts with the highest concentrations of hypertension patients belong to one of the twelve identified focus areas. Patients with a hypertension diagnosis are predominately between the ages of 45 and 64. 53 percent of those with a hypertension diagnosis identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with a hypertension diagnosis.

# CHRONIC CONDITION CONCLUSION

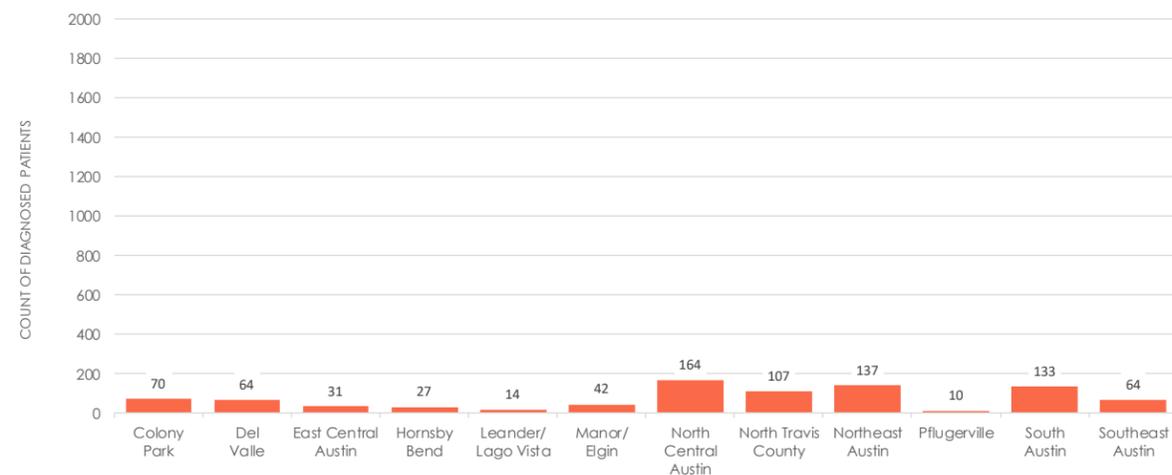
## MALIGNANT NEOPLASM (CANCEROUS TUMOR) PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## MALIGNANT NEOPLASM (CANCEROUS TUMOR) PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019

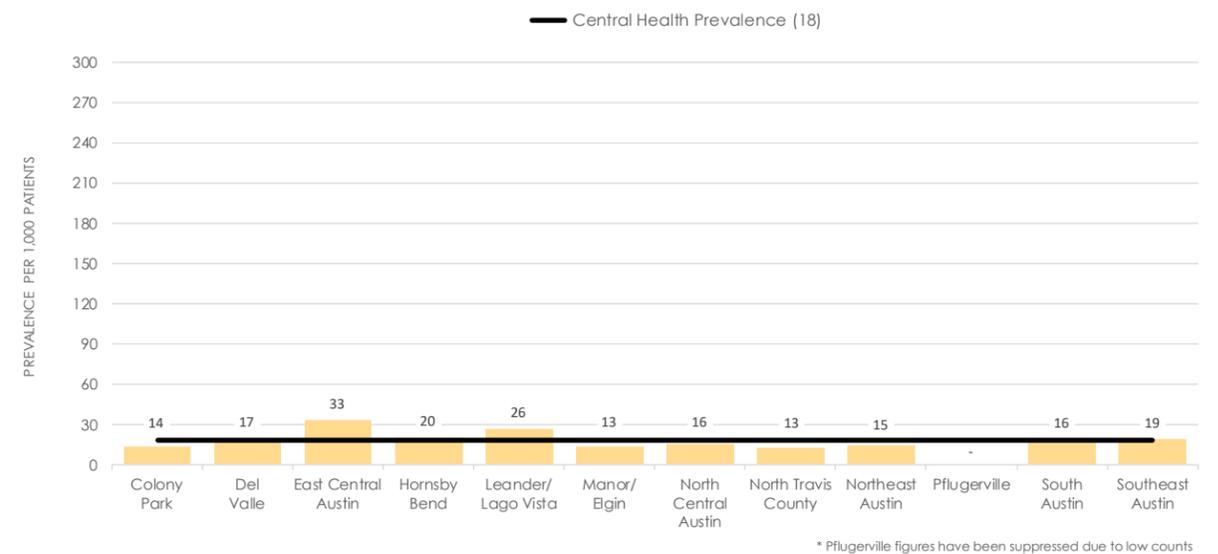


## MALIGNANT NEOPLASM (CANCEROUS TUMOR) SUMMARY

Leander/Lago Vista, Northeast Austin, South Austin, and Southeast Austin have malignant neoplasm prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 1.6 percent of Central Health patients have a malignant neoplasm diagnosis. A majority of the census tracts with the highest concentrations of malignant neoplasm patients belong to one of the twelve identified focus areas. Patients with a malignant neoplasm diagnosis are predominately between the ages of 55 and 64. Nearly two-thirds of those diagnosed with malignant neoplasm identify as female. Latino and White patients represent the largest race/ethnicity demographics for those with a malignant neoplasm diagnosis.

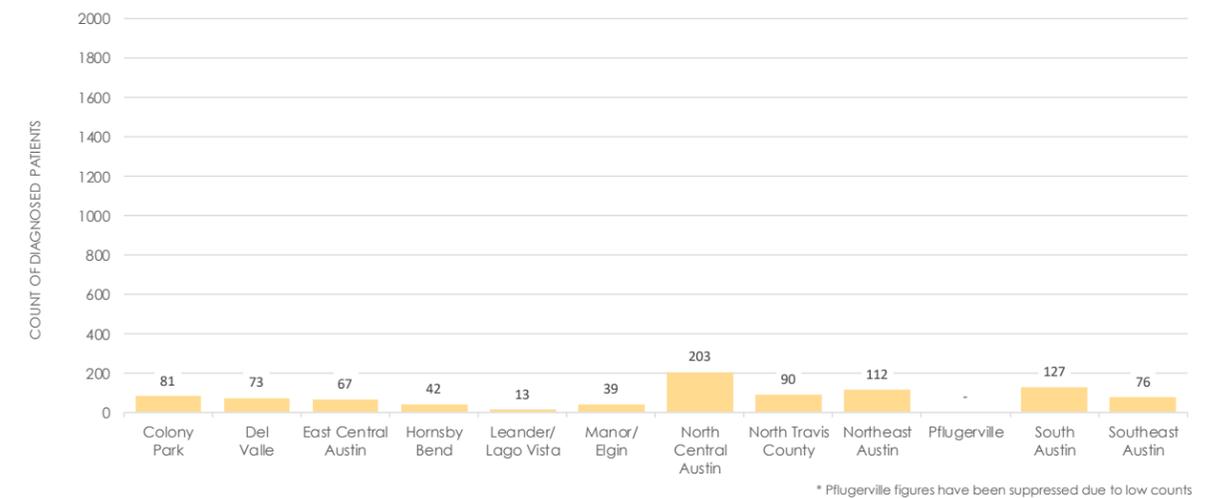
## RENAL FAILURE (KIDNEY FAILURE) PREVALENCE

PREVALENCE PER 1,000 CENTRAL HEALTH ENROLLEES IN FY 2019



## RENAL FAILURE (KIDNEY FAILURE) PATIENTS

COUNT OF CENTRAL HEALTH PATIENTS WITH DIAGNOSIS IN FY 2019



## RENAL FAILURE (KIDNEY FAILURE) SUMMARY

East Central Austin, Hornsby Bend, Leander/Lago Vista, and Southeast Austin have renal failure prevalence rates greater than Central Health's overall prevalence rate. In Travis County, 1.8 percent of Central Health patients have a renal failure diagnosis. A majority of the census tracts with the highest concentrations of renal failure patients belong to one of the twelve identified focus areas. Patients with a renal failure diagnosis are predominately between the ages of 55 and 64. Nearly two-thirds of those diagnosed with renal failure identify as male. Latino and White patients represent the largest race/ethnicity demographics for those with a renal failure diagnosis.

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# CONCLUSION

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## CONCLUSION

- Poverty is highest along the I-35 corridor
- With the addition of new census tracts following the 2020 Census, there may be a decrease in counts of families in poverty in Pflugerville, Hornsby Bend, and Del Valle
- Proximity to a clinic does not necessarily result in higher levels of utilization among enrolled populations
- Relative to poverty, enrollment is low in East Austin, Montopolis and Leander/Jonestown
- Highest numbers of unserved residents are in Rundberg, St. John's, and Montopolis
- Poverty is increasing regionally, particularly in areas adjacent to Travis County
- Low-income areas have high need for transportation; particularly in Austin and Northwest Travis County
- Areas with high poverty rates align with low rates of employer-based insurance
- The number of diagnosed chronic conditions in an area aligns with total enrollees
- The burden of disease is high in East Central Austin and Leander/Jonestown across nearly every chronic condition

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## Alignment with Focus Areas

A majority of focus area census tracts have high or moderate levels of MAP, MAP BASIC, and SFS enrollment. Enrollment in focus area census tracts ranges from 3.5 percent (Pflugerville) to 33.5 percent (Colony Park) of the total population. The focus areas with the highest counts of enrollees in Fiscal Year 2019 are Colony Park, North Central Austin, North Travis County, and Northeast Austin.

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## Continued Need Along I-35

The I-35 corridor continues to be an area of high enrollment (page 12). Areas north and south of downtown Austin have some of the highest rates of families in poverty in Travis County (page 27). These areas include the Rundberg and St. John's neighborhoods to the north, and the Franklin Park and South Riverside neighborhoods to the south. Based on the current need and the projected increases in the rates of families in poverty in these areas, the I-35 corridor will remain an important area in which to focus service delivery and improvements.

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## Outlying Areas

While the I-35 corridor continues to be a key focus service delivery area, the need for accessible health care is growing in portions of eastern and western Travis County. This is evident when looking at the count of families in poverty within the county (page 26) as well as the increased enrollment seen in outlying areas (page 12). To the east, Colony Park, Del Valle, Hornsby Bend, Manor/Elgin, and Pflugerville are among the areas with the highest number of enrollees, number of families in poverty, and patients with chronic conditions. To the west, areas such as Leander/Lago Vista and Oak Hill have moderate enrollment and increasing levels of poverty. Ensuring that access to health care is available in these areas should be among the priorities of Central Health in the coming years.

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## Transportation

Centrally located focus areas tend to have higher numbers of households without vehicles than those located farther east. East Central Austin has the highest rate of households without vehicles in 2020 (13 percent), and North Central Austin averaged the highest number of households without vehicles per census tract (283). Conversely, Hornsby Bend has the lowest rate (0.3 percent) and the lowest average of households without vehicles per census tract (12) out of all focus areas. The availability of alternative modes of transportation is vital for areas such as East Central Austin, North Central Austin, and Southeast Austin, where more than 1 out of 10 households do not have access to a car for their transportation needs.

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## Race/Ethnicity

Latino residents comprise 58 percent of the population within the twelve focus areas identified in this report and 70 percent of the Central Health patient population.

At 52.3 percent of the population, the White demographic is the largest racial demographic among focus areas. The second and third largest demographics are the other race (28.7 percent) and Black (14 percent) demographics. Both populations are higher among focus areas than at the county level. The Asian demographic is the fourth largest demographic at both the focus area (5 percent) and county level (7.1 percent).

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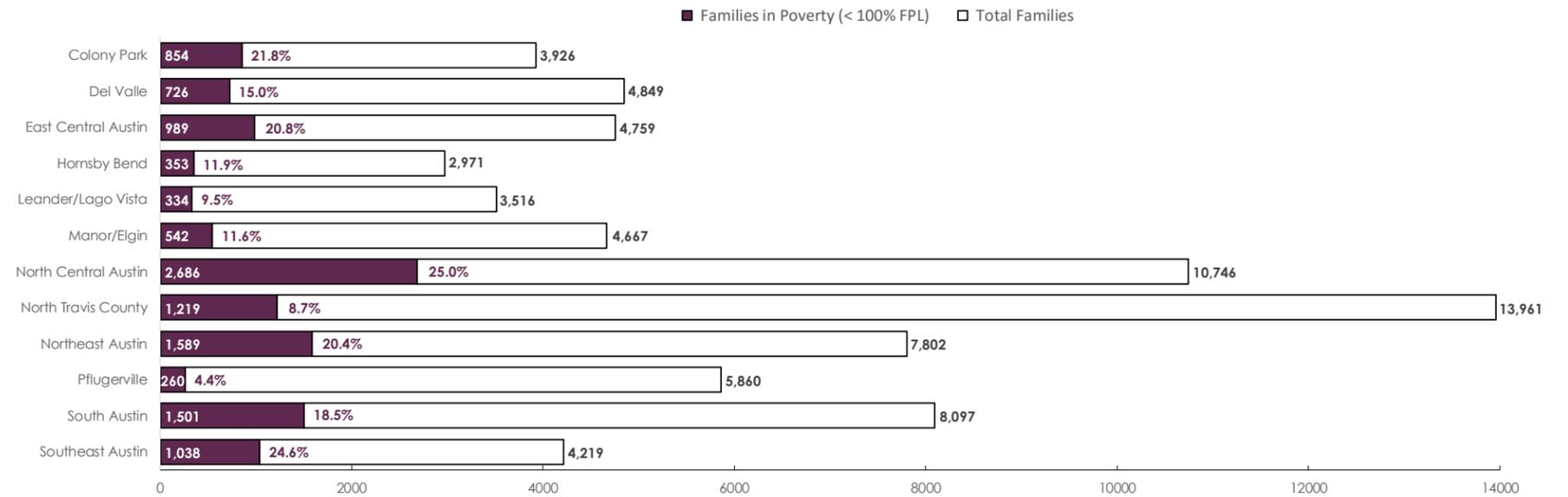
## Age/Gender

The age 18-64 demographic makes up 62 percent of the population in the focus areas, but represents 79 percent of Central Health's enrolled population. The comparatively low numbers of adolescent and age 65+ patients may be a result of the provider options available to low-income Medicaid/CHIP and Medicare recipients.

Gender skews heavily female among Central Health's enrolled population (56 percent), despite 51 percent of focus area residents being male.

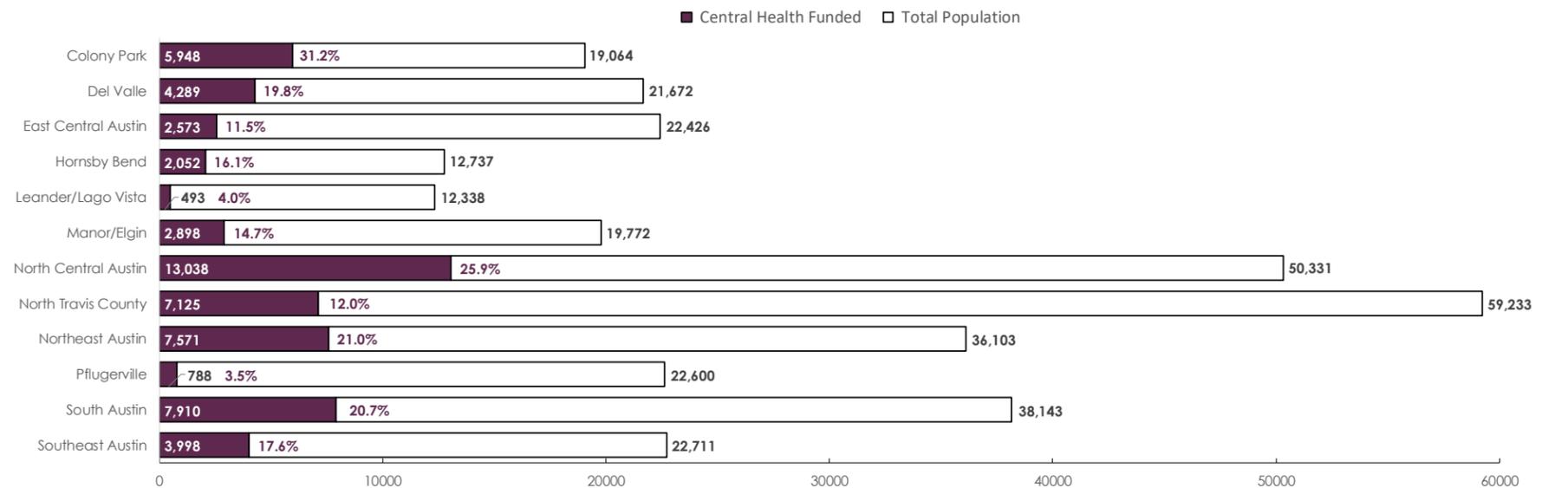
## Families in Poverty

In 2020, there are 23,181 families in poverty in Travis County. 14.5 percent of families living in the twelve identified focus areas live at or below the poverty threshold. Comparatively, 7.9 percent of all families in Travis County are impoverished. North Central Austin has both the highest count and percentage of families living in poverty among all focus areas. Northeast Austin has the second highest count of families in poverty, and Southeast Austin has the second highest rate of families in poverty. By 2025, it is projected that an additional 2,106 families will be living in poverty in Travis County.



## Central Health Enrollees

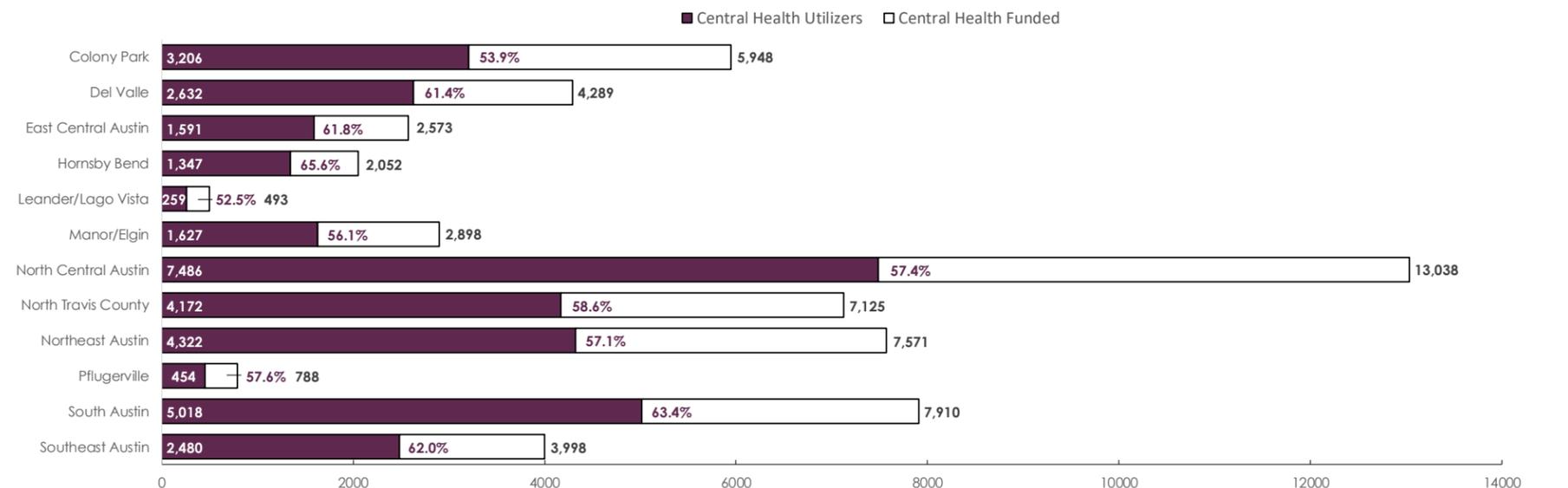
In FY 2019, 8.8 percent of Travis County's population was enrolled in MAP, MAP BASIC, or SFS <sup>1</sup>. Across the twelve focus areas, the percent of the population that is enrolled is nearly double (17.4 percent) the countywide rate. Among focus areas, Colony Park has the highest percentage of the population that is funded by Central Health (31.2 percent). North Central Austin has the highest count of enrollees at 13,038. Areas such as East Central Austin and Leander/Lago Vista have relatively low enrollment when compared to areas with similar counts of families in poverty.



<sup>1</sup> Based on the number of enrollees with addresses that could be mapped

## Central Health Utilizers

In Travis County, 59.3 percent of those who were enrolled during FY 2019 utilized services. This rate is consistent with the combined focus area utilization rate (59 percent). Hornsby Bend has the highest utilization out of all focus areas (65.6 percent), and North Central Austin has the highest count of utilizers (7,486). Leander/Lago Vista has the lowest utilization rate (52.5 percent) and count (259) of utilizers out of the twelve focus areas.



## Health Insurance

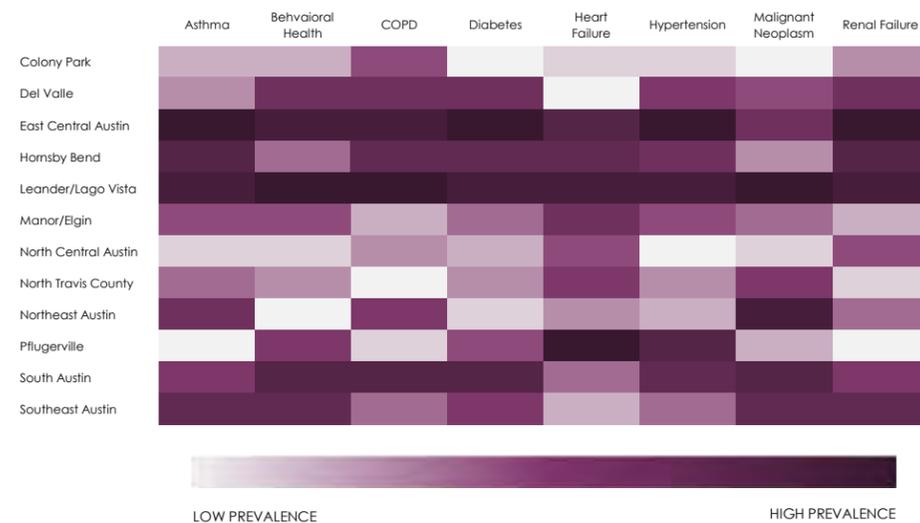
In 2020, 21.9 percent of focus area households do not have health insurance. In comparison, 20.1 percent of Travis County households do not have health insurance. Out of the twelve focus areas in this report, Leander/Lago Vista has the highest proportion of households with insurance (84.3 percent), and Southeast Austin has the lowest (73 percent). Pflugerville has the highest rate of households with employer insurance (53.4 percent), and Southeast Austin has the lowest rate (34.6 percent). East Central Austin has the highest proportion of households with individual insurance (33.2 percent), and Pflugerville has the lowest rate (25.6 percent). Pflugerville also has the lowest proportion of households with Medicare supplemental insurance (17.2 percent), while Leander/Lago Vista has the highest rate (25.2 percent). Across focus areas, the rate of households with other types of supplemental insurance is near the county rate (11.8 percent).

## Chronic Conditions

Of the eight disease conditions analyzed in this report, hypertension, behavioral health, and diabetes have the greatest number of diagnosed patients. East Central Austin and Leander/Lago Vista are among the focus areas that have high prevalence rates across all disease conditions. These focus areas have a particularly high burden of disease despite having lower number of diagnosed patients than other focus areas. For all conditions except renal failure, a majority of diagnosed patients identify as female. Most patients with a chronic condition are between the ages of 35 and 64. The three providers that are most visited by patients with these eight chronic conditions include CUC North Central, Central Health Southeast Health and Wellness Center, and Dell Seton Medical Center at the University of Texas.

### HEAT MAP OF CHRONIC CONDITION PREVALENCE ACROSS FOCUS AREAS IN FY 2019

In the heat map below, each chronic condition has been ranked based on prevalence rates among Central Health's enrolled population in the twelve identified focus areas. Focus areas with darker shades of purple have higher prevalence rates than those with light shades of purple.



## Focus Areas

Compared to Travis County, the twelve focus areas in this report have a lower proportion of households with health insurance coverage and a higher percentage of households without vehicles. Demographically, these focus areas have higher Latino and Black populations, are majority male, and have a higher rate of adolescent residents. Below is a selection of findings for each focus area.

### Colony Park

Colony Park has high concentrations of families in poverty and an overall younger population as compared to Travis County. Residents are majority Latino, but Colony Park has a notable proportion of Black residents when compared to other focus areas. In FY 2019, 31.2 percent of the total population were Central Health enrollees with a majority utilizing healthcare services (53.9 percent). Prevalence rates for all chronic conditions were among the lowest of the focus areas.

### Del Valle

In FY 2019, 19.8 percent of the total population were Central Health enrollees, and 61 percent of those individuals utilized healthcare services. Demographically, the Del Valle focus area is overall younger and majority Latino. Among the Central Health enrolled population, rates of diabetes and hypertension are higher in the Dell Valle focus area compared to Travis County.

### East Central Austin

In FY 2019, 11.5 percent of the total population were Central Health enrollees, and 60 percent of those individuals utilized healthcare services. Demographically East Central Austin is majority Latino with a significant proportion of Black residents. Prevalence of asthma, diabetes, hypertension, and renal failure among Central Health's enrolled population is highest in East Central Austin compared to the other focus areas.

### Hornsby Bend

In FY 2019, Hornsby Bend had the highest proportion of Central Health enrollees utilizing services (65.6 percent). Hornsby Bend has the second-highest adolescent population out of all focus areas—with 32.2 percent of residents being under the age of 18. Hornsby Bend also has the second-highest proportion of Black residents (24.1 percent). Residents have the lowest average number of households without vehicles, as well as the lowest percentage of households without vehicles compared to other focus areas.

### Leander/Lago Vista

Residents of the Leander/Lago Vista focus area are older and are majority White non-Latino, which is unique compared to other focus areas. In FY 2019, less than 5 percent of the total population were Central Health enrollees (<500 individuals). The burden of disease for behavioral health, cancer, and COPD were the highest among all focus areas. Prevalence of all chronic conditions in this report are higher in the Leander/Lago Vista as compared to Travis County. This may be influenced by the higher percentage of older individuals in this population.

### Manor/Elgin

In FY 2019, 14.7 percent of the total population were Central Health enrollees, and 56.1 percent of those individuals utilized healthcare services. Manor/Elgin's has a higher proportion of female residents and the highest proportion of Black residents (25.5 percent) out of all focus areas. Manor/Elgin has the second-lowest average and percentage of households without vehicles (39, 1.3 percent).

### North Central Austin

North Central Austin has the largest number of Central Health enrolled individuals as well as the largest number of individuals utilizing healthcare services as of FY 2019. Additionally, North Central Austin has the largest proportion and count of families living at or below 100 percent of the Federal Poverty Level of any focus area. While North Central Austin has the highest number of diagnosed Central Health patients for all chronic conditions, it has the lowest prevalence of asthma and hypertension compared to other focus areas. North Central Austin has the highest proportion of males as well as the highest average number of households without vehicles per census tract. Out of the twelve focus areas in this report, North Central Austin has the second-lowest proportion of households with health insurance.

### North Travis County

North Travis County primarily consists of unincorporated communities located between Austin and Pflugerville and has the largest population size and number of families out of all focus areas. North Travis County is a diverse focus area and has the highest proportion of Asian residents (12.6 percent). North Travis County is tied with Leander/Lago Vista for the focus area served by the most school districts, with Manor ISD, Pflugerville ISD, and Round Rock ISD all serving the area.

### Pflugerville

Pflugerville is majority White, non-Latino, but with higher proportions of Asian and Black residents, making it more diverse than other focus areas. Pflugerville also has the highest proportion of females in any focus area. In FY 2019, 3.5 percent of the population were Central Health enrollees (<1000 individuals). Pflugerville has the highest rate of heart failure among all focus areas. Pflugerville has the highest rate of households with employer insurance, and the lowest rate of households with individual or Medicare supplemental insurance.

### South Austin

In FY 2019, 20.7 percent of the total population of South Austin were Central Health enrollees, and 63.4 percent of those individuals utilized healthcare services. South Austin has the highest proportion of Latino (80.5 percent) and other race (40.4 percent) residents out of all focus areas. South Austin also has moderate to high prevalence rates for all chronic conditions analyzed in this report.

### Southeast Austin

Southeast Austin has the lowest proportion of households with health insurance (73 percent) compared to other focus areas. Additionally, Southeast Austin has a high number of households without vehicles. Southeast Austin has the lowest proportion of residents age 65+ (5.7 percent) and the highest proportion of residents aged 18 to 64 (64 percent). Prevalence rates of behavioral health, diabetes, and malignant neoplasm are higher in Southeast Austin when compared to all of Travis County.





CENTRAL HEALTH

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